
Department of For-Hire Vehicles

www.dfhv.dc.gov

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Table TC0-1

Description	FY 2022	FY 2023	FY 2024	FY 2025	% Change
	Actual	Actual	Approved	Proposed	from FY 2024
OPERATING BUDGET	\$19,237,601	\$20,638,367	\$24,192,097	\$24,515,643	1.3
FTEs	80.7	96.8	102.0	96.0	-5.9
CAPITAL BUDGET	\$0	\$0	\$1,600,000	\$0	-100.0
FTEs	0.0	0.0	0.0	0.0	N/A

The mission of the Department of For-Hire Vehicles (DFHV) is to protect the public interest by regulating the vehicle-for-hire industry to allow the residents and visitors of the District of Columbia to have safe, affordable, and accessible transportation options.

Summary of Services

The Department of For-Hire Vehicles provides licensing, adjudication, enforcement, and client services for drivers, taxicab companies/associations, limousine companies and operators, as well as District residents and visitors who use public and private vehicles-for-hire in the District of Columbia.

The agency's FY 2025 proposed budget is presented in the following tables:

FY 2025 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table TC0-2 contains the proposed FY 2025 budget by revenue type compared to the FY 2024 approved budget. It also provides FY 2022 and FY 2023 actual data.

Table TC0-2

(dollars in thousands)

	Dollars in Thousands						Full-Time Equivalents					
	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	% Change*	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	% Change
Appropriated Fund												
GENERAL FUND												
Local Funds	13,507	11,917	13,311	11,761	-1,550	-11.6	30.0	31.0	32.0	26.0	-6.0	-18.8
Special Purpose Revenue Funds	5,050	8,721	10,881	12,755	1,874	17.2	50.7	65.8	70.0	70.0	0.0	0.0
TOTAL FOR GENERAL FUND	18,556	20,638	24,192	24,516	324	1.3	80.7	96.8	102.0	96.0	-6.0	-5.9
INTRA-DISTRICT FUNDS												
Intra District	681	0	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR INTRA-DISTRICT FUNDS	681	0	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	19,238	20,638	24,192	24,516	324	1.3	80.7	96.8	102.0	96.0	-6.0	-5.9

*Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private) and Special Purpose Revenue type, please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2025 Operating Appendices** located on the Office of the Chief Financial Officer's website.

In FY 2023, the Intra-District process that required duplicated budget in the agencies providing services (seller agencies) was eliminated and replaced by interagency projects. For more detailed information regarding the approved funding for interagency projects funded within this agency, please see **Appendix J, FY 2025 Interagency Budgets**, in the Executive Summary, Volume I.

FY 2025 Proposed Operating Budget, by Account Group

Table TC0-3 contains the proposed FY 2025 budget at the Account Group level compared to the FY 2024 approved budget. It also provides FY 2022 and FY 2023 actual expenditures.

Table TC0-3

(dollars in thousands)

Account Group	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	Percentage Change*
701100C - Continuing Full Time	5,110	6,381	8,017	6,960	-1,057	-13.2
701200C - Continuing Full Time - Others	501	860	678	1,622	943	139.1
701300C - Additional Gross Pay	339	132	35	35	0	0.0
701400C - Fringe Benefits - Current Personnel	1,344	1,705	2,261	2,231	-29	-1.3
701500C - Overtime Pay	29	42	75	75	0	0.0
SUBTOTAL PERSONNEL SERVICES (PS)	7,323	9,120	11,066	10,924	-143	-1.3

Table TC0-3

(dollars in thousands)

Account Group	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change	
					from FY 2024	Percentage Change*
711100C - Supplies and Materials	75	39	85	40	-45	-52.9
712100C - Energy, Communications and Building Rentals	2	0	57	42	-15	-26.3
713100C - Other Services and Charges	4,418	6,171	4,240	7,973	3,734	88.1
713101C - Security Services	0	0	255	255	0	0.0
713200C - Contractual Services - Other	2	9	0	0	0	N/A
714100C - Government Subsidies and Grants	7,234	4,981	6,707	4,845	-1,861	-27.8
715100C - Other Expenses	0	26	0	0	0	N/A
717100C - Purchases Equipment and Machinery	168	289	1,768	416	-1,351	-76.4
717200C - Rentals Equipment and Other	16	1	15	20	5	33.3
SUBTOTAL NONPERSONNEL SERVICES (NPS)	11,915	11,518	13,126	13,592	466	3.6
GROSS FUNDS	19,238	20,638	24,192	24,516	324	1.3

*Percent change is based on whole dollars.

FY 2025 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table TC0-4 contains the proposed FY 2025 budget by division/program and activity compared to the FY 2024 approved budget. It also provides FY 2022 and FY 2023 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table TC0-4

(dollars in thousands)

Division/Program and Activity	Dollars in Thousands					Full-Time Equivalents				
	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024
(AFO000) AGENCY										
FINANCIAL OPERATIONS										
(AFO003) Agency Budgeting and Financial Management Services	106	159	148	170	22	0.7	0.9	1.0	1.0	0.0
SUBTOTAL (AFO000) AGENCY	106	159	148	170	22	0.7	0.9	1.0	1.0	0.0
(AMP000) AGENCY										
MANAGEMENT PROGRAM										
(AMP005) Contracting and Procurement	91	52	337	376	38	0.7	0.9	1.0	1.0	0.0
(AMP010) Grants Administration	11,574	11,951	14,232	12,601	-1,631	32.1	33.8	35.0	29.0	-6.0
(AMP011) Human Resource Services	207	237	297	302	5	1.4	1.9	2.0	2.0	0.0
(AMP012) Information Technology Services	1,495	1,395	1,653	2,257	603	3.6	4.7	5.0	5.0	0.0
(AMP014) Legal Services	458	526	525	665	140	2.2	2.8	3.0	4.0	1.0
(AMP016) Performance and Strategic Management	1,966	2,191	2,656	3,665	1,008	11.6	15.0	17.0	17.0	0.0
(AMP017) Policy and Legislative Affairs	142	161	177	192	15	0.7	0.9	1.0	1.0	0.0
(AMP028) Public Affairs	135	151	186	198	12	0.7	0.9	1.0	1.0	0.0
SUBTOTAL (AMP000) AGENCY	16,070	16,664	20,065	20,256	191	53.1	61.1	65.0	60.0	-5.0

Table TC0-4

(dollars in thousands)

Division/Program and Activity	Dollars in Thousands					Full-Time Equivalents				
	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024
(EC0050) CLIENT SERVICES										
(R05001) Client Service-Companies	5	15	15	6	-9	0.0	0.0	0.0	0.0	0.0
(R05002) Client Service-Drivers	674	751	832	838	6	5.8	7.5	8.0	7.0	-1.0
(R05003) Complaints Handling	385	400	478	446	-32	2.9	3.8	4.0	4.0	0.0
SUBTOTAL (EC0050) CLIENT SERVICES	1,064	1,166	1,325	1,290	-35	8.7	11.3	12.0	11.0	-1.0
(EC0051) COMPLIANCE AND ENFORCEMENT										
(R05101) Hearing Services	129	186	162	221	60	2.2	2.8	2.0	2.0	0.0
(R05102) Vehicles Compliance	60	56	25	144	119	0.0	0.0	0.0	0.0	0.0
(R05103) Vehicles Enforcement	1,808	2,408	2,467	2,435	-33	15.9	20.7	22.0	22.0	0.0
SUBTOTAL (EC0051) COMPLIANCE AND ENFORCEMENT	1,998	2,650	2,654	2,800	146	18.1	23.5	24.0	24.0	0.0
TOTAL PROPOSED OPERATING BUDGET	19,238	20,638	24,192	24,516	324	80.7	96.8	102.0	96.0	-6.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for the activities within this agency’s programs, please see **Schedule 30-PBB Program Summary by Activity**. For detailed information on this agency’s Cost Center structure as reflected in the District’s Chart of Accounts, please see **Schedule 30-CC FY 2025 Proposed Operating Budget and FTEs, by Division/Office**. Additional information on this agency’s interagency agreements can be found in **Appendix H**. All schedules can be found in the FY 2025 Operating Appendices, Volume 6 located on the Office of the Chief Financial Officer’s website.

Program Description

The Department of For-Hire Vehicles operates through the following 4 programs:

Client Services – provides customer services to passengers, drivers, and for-hire vehicle companies; conducts training for license applicants and refresher courses for existing drivers.

This program contains the following 3 activities:

- **Client Services-Company** –accepts and reviews operating authority applications, fleet licensing, and registered agent transactions;
- **Client Services-Drivers** – accepts applications for driver licensing and vehicle registration and issues new licenses and renewals; and
- **Complaints Handling** - documents complaints, investigates the validity of information, conducts resolution conferences to determine effective remedies, and prepares noticed of infractions for unresolved complaints.

Compliance and Enforcement – provides enforcement, compliance, and oversight of public vehicle-for-hire companies; performs field inspections and issues notices of infractions; and conducts training courses for license applicants and refresher courses for existing license holders to ensure behavioral standards and adherence to District law and DFHV regulations.

This program contains the following 3 activities:

- **Hearing Services** - conducts hearings and appeals related to the for-hire industry, including revocation, denial, and suspension of licenses; Mediates to help with resolving disputes between parties within the for-hire industry, such as employer-employee disputes between taxi drivers and the company as well as company-to-company and contract disputes. *The Office of Administration Hearing temporarily adjudicates notice of infractions that are issued by DFHV;
- **Compliance** - conducts field inspections and compliance checks to ensure that for-hire companies, associations, and drivers are adhering to District laws and regulations; Educates companies, drivers and members of the public on topics related to the for-hire industry, safety, and best practices; and
- **Enforcement** - conducts enforcement activities around ensuring for-hire drivers and companies are abiding by District laws and regulations. This also includes joint enforcement efforts with sister District agencies, special events participation, and regular inspections of vehicles that are operating as for-hire vehicles in DC.

Agency Management Program – provides for administrative support and the required tools to achieve operational and programmatic results. This program/division is standard for all agencies using performance-based budgeting

Agency Financial Operations – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This program is standard for all agencies using performance-based budgeting.

Program Structure Change

The Department of For-Hire Vehicles has no program structure changes in the FY 2025 proposed budget.

FY 2024 Approved Budget to FY 2025 Proposed Budget, by Revenue Type

Table TC0-5 itemizes the changes by revenue type between the FY 2024 approved budget and the FY 2025 proposed budget. For a more comprehensive explanation of changes, please see the FY 2025 Proposed Budget Changes section, which follows the table.

Table TC0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2024 Approved Budget and FTE		13,311	32.0
Removal of One-Time Funding	Multiple Programs	-200	0.0
LOCAL FUNDS: FY 2025 Recurring Budget		13,111	32.0
Decrease: To recognize savings from a reduction in FTE(s)	Agency Management Program	-2,515	-32.0
Decrease: To align resources with operational spending goals	Agency Management Program	-6,079	0.0
Enhance: To support the DC School Connect Program (one-time)	Agency Management Program	7,243	26.0
LOCAL FUNDS: FY 2025 Mayor's Proposed Budget		11,761	26.0

Table TC0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
SPECIAL PURPOSE REVENUE FUNDS: FY 2024 Approved Budget and FTE		10,881	70.0
Increase: To align the budget with projected revenues	Multiple Programs	1,545	0.0
Increase: To align personnel services and Fringe Benefits with projected costs	Multiple Programs	329	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2025 Mayor's Proposed Budget		12,755	70.0
GROSS FOR TC0 - DEPARTMENT OF FOR-HIRE VEHICLES		24,516	96.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for interagency projects funded within this agency, please see Appendix J, FY 2025 Interagency Budgets, in the Executive Summary budget volume.

FY 2025 Proposed Operating Budget Changes

Table TC0-6 contains the proposed FY 2025 budget by fund compared to the FY 2024 approved budget.

Table TC0-6

Appropriated Fund	FY 2024 Approved	FY 2025 Proposed	% Change from FY 2024
Local Funds	\$13,311,471	\$11,761,004	-11.6
Special Purpose Revenue Funds	\$10,880,626	\$12,754,639	17.2
GROSS FUNDS	\$24,192,097	\$24,515,643	1.3

Mayor's Proposed Budget

Increase: DFHV's Special Purpose Revenue budget reflects an increase of \$1,545,009 to align the budget with projected revenues. Additionally, there is an increase of \$329,004 align personnel services and Fringe Benefits with projected cost.

Decrease: DFHV's Local funds budget proposal reflects a decrease of \$2,514,926 and 32.0 Full-Time Equivalents (FTE's) related to The DC Neighborhood Connect Program and the DC School Connect program, which were funded by ARPA- Federal Funds for Local revenue Replacement funding. Additionally, there was net decrease of \$6,078,919 in non-personnel services under the Agency Management program. This decrease in funding is due to the elimination of Non-Recurring ARPA funding projects. These projects include DC School Connect, Promise Rides, and 2 DC Neighborhood Connect projects.

Enhance: DFHV's Local funds budget reflects a one-time increase of \$7,243,378 to support the continuation of the DC School Connect Program. This increase includes \$2,043,378 in personnel services to support 26.0 FTEs, and \$5,200,000 in non-personnel services to continue the program.

FY 2025 Proposed Full-Time Equivalent (FTEs)

Table TC0-7 contains the summary of FY 2025 Proposed Budgeted Full-Time Equivalent (FTEs).

Table TC0-7

Total FY 2025 Proposed Budgeted FTEs	96.0
Total FTEs employed by this agency	96.0

Note: Table TC0-7 displays the impact of the buyer agencies budgets funding the seller agencies FTEs in the FY 2025 budget, compared to how FTEs were budgeted in FY 2024.

- It starts with the FY 2025 budgeted FTE figure, 96.0 FTEs.
- It subtracts 0.0 FTEs budgeted in TC0 in FY 2025 who are employed by another agency.
- It adds 0.0 FTEs budgeted in other agencies in FY 2025 who are employed by TC0.
- It ends with 96.0 FTEs, the number of FTEs employed by TC0, which is the FTE figure comparable to the FY 2024 budget.

