Child and Family Services Agency

www.cfsa.dc.gov

Telephone: 202-442-6100

Table RL0-1

| | | | | | % Change |
|------------------|---------------|---------------|---------------|---------------|----------|
| | FY 2019 | FY 2020 | FY 2021 | FY 2022 | from |
| Description | Actual | Actual | Approved | Approved | FY 2021 |
| OPERATING BUDGET | \$209,932,093 | \$214,889,000 | \$219,438,910 | \$220,195,225 | 0.3 |
| FTEs | 805.4 | 783.9 | 836.0 | 840.0 | 0.5 |
| CAPITAL BUDGET | \$0 | \$554,045 | \$7,169,000 | \$627,600 | -91.2 |
| FTEs | 0.0 | 0.0 | 0.0 | 0.0 | N/A |

The mission of the Child and Family Services Agency is to ensure the safety, permanence, and well-being of abused and neglected children in the District of Columbia and to strengthen their families.

Summary of Services

The D.C. Child and Family Services Agency (CFSA) investigates reports of child abuse and neglect and provides child protection. Services include supportive community-based services that help families overcome difficulties while keeping their children out of foster care, foster care for children who cannot be safe at home, and adoption for children who cannot go home. CFSA seeks to provide the highest quality of community-based services to increase the number of families who receive preventive and supportive services and to expand the network of resources providing services to at-risk children and their families.

The agency's FY 2022 approved budget is presented in the following tables:

FY 2022 Approved Gross Funds Operating Budget and FTEs, by Revenue Type

Table RL0-2 contains the approved FY 2022 budget by revenue type compared to the FY 2021 approved budget. It also provides FY 2019 and FY 2020 actual data.

Table RL0-2 (dollars in thousands)

| | Dollars in Thousands | | | | Full-Time Equivalents | | | | | | | |
|-------------------|----------------------|---------|----------|----------|-----------------------|---------|---------|---------|----------|----------|-----------|-------|
| | | = | | | Change | | | = | | | Change | |
| | Actual | Actual | Approved | Approved | from | % | Actual | Actual | Approved | Approved | from | % |
| Appropriated Fund | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 | Change* | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 C | hange |
| GENERAL FUND | | | | | | | | | | | | |
| Local Funds | 156,747 | 154,094 | 151,739 | 144,992 | -6,747 | -4.4 | 630.0 | 610.8 | 645.0 | 624.0 | -21.0 | -3.3 |
| Special Purpose | | | | | | | | | | | | |
| Revenue Funds | 933 | 590 | 1,000 | 1,000 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | N/A |
| TOTAL FOR | | | | | | | | | | | | |
| GENERAL FUND | 157,680 | 154,684 | 152,739 | 145,992 | -6,747 | -4.4 | 630.0 | 610.8 | 645.0 | 624.0 | -21.0 | -3.3 |

Table RL0-2 (dollars in thousands)

| | | 1 | Dollars in ' | Thousan | ds | | Full-Time Equivalents | | | | | |
|----------------------|---------|---------|--------------|----------|---------|---------|-----------------------|---------|-----------|----------|-----------|-------|
| | | | | | Change | | Change | | | | | |
| | Actual | Actual | Approved | Approved | from | % | Actual | Actual | ApprovedA | Approved | from | % |
| Appropriated Fund | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 | Change* | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 C | hange |
| FEDERAL | | | | | | | | | | | | |
| RESOURCES | | | | | | | | | | | | |
| Federal Payments | 0 | 0 | 0 | 328 | 328 | N/A | 0.0 | 0.0 | 0.0 | 4.0 | 4.0 | N/A |
| Federal Grant Funds | 50,282 | 57,865 | 64,006 | 71,899 | 7,893 | 12.3 | 175.4 | 173.1 | 188.5 | 209.5 | 21.0 | 11.1 |
| TOTAL FOR | | | | | | | | | | | | |
| FEDERAL | | | | | | | | | | | | |
| RESOURCES | 50,282 | 57,865 | 64,006 | 72,227 | 8,221 | 12.8 | 175.4 | 173.1 | 188.5 | 213.5 | 25.0 | 13.3 |
| PRIVATE FUNDS | | | | | | | | | | | | |
| Private Grant Funds | 87 | 287 | 356 | 325 | -31 | -8.7 | 0.0 | 0.0 | 2.5 | 2.5 | 0.0 | 0.0 |
| Private Donations | 7 | 0 | 5 | 5 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | N/A |
| TOTAL FOR | | | | | | | | | | | | |
| PRIVATE FUNDS | 94 | 287 | 360 | 329 | -31 | -8.6 | 0.0 | 0.0 | 2.5 | 2.5 | 0.0 | 0.0 |
| INTRA-DISTRICT | | | | | | | | | | | | |
| FUNDS | | | | | | | | | | | | |
| Intra-District Funds | 1,875 | 2,054 | 2,334 | 1,647 | -687 | -29.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | N/A |
| TOTAL FOR | | | | | | | | | | | | |
| INTRA-DISTRICT | | | | | | | | | | | | |
| FUNDS | 1,875 | 2,054 | 2,334 | 1,647 | -687 | -29.4 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | N/A |
| GROSS FUNDS | 209,932 | 214,889 | 219,439 | 220,195 | 756 | 0.3 | 805.4 | 783.9 | 836.0 | 840.0 | 4.0 | 0.5 |

^{*}Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2022 Operating Appendices located on the Office of the Chief Financial Officer's website.

FY 2022 Approved Operating Budget, by Comptroller Source Group

Table RL0-3 contains the approved FY 2022 budget at the Comptroller Source Group (object class) level compared to the FY 2021 approved budget. It also provides FY 2019 and FY 2020 actual expenditures.

Table RL0-3 (dollars in thousands)

| | | | | | Change | |
|---|---------|---------|----------|----------|---------|------------|
| | Actual | Actual | Approved | Approved | from | Percentage |
| Comptroller Source Group | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 | Change* |
| 11 - Regular Pay - Continuing Full Time | 68,469 | 71,196 | 71,553 | 73,315 | 1,762 | 2.5 |
| 12 - Regular Pay - Other | 207 | 101 | 48 | 190 | 141 | 291.9 |
| 13 - Additional Gross Pay | 1,901 | 2,151 | 1,355 | 1,355 | 0 | 0.0 |
| 14 - Fringe Benefits - Current Personnel | 16,611 | 17,442 | 18,418 | 18,773 | 355 | 1.9 |
| 15 - Overtime Pay | 1,374 | 1,360 | 1,346 | 1,346 | 0 | 0.0 |
| SUBTOTAL PERSONAL SERVICES (PS) | 88,562 | 92,249 | 92,720 | 94,979 | 2,259 | 2.4 |
| 20 - Supplies and Materials | 209 | 169 | 253 | 190 | -63 | -24.8 |
| 30 - Energy, Communication and Building Rentals | 548 | 538 | 727 | 644 | -83 | -11.4 |
| 31 - Telecommunications | 865 | 618 | 1,001 | 1,274 | 273 | 27.3 |
| 32 - Rentals - Land and Structures | 5,569 | 6,813 | 6,834 | 6,869 | 35 | 0.5 |
| 33 - Janitorial Services | 51 | 55 | 61 | 61 | 0 | 0.0 |
| 34 - Security Services | 2,320 | 2,150 | 2,413 | 2,311 | -102 | -4.2 |

Table RL0-3 (dollars in thousands)

| | | | | | Change | |
|-------------------------------------|---------|---------|----------|----------|---------|------------|
| | Actual | Actual | Approved | Approved | from | Percentage |
| Comptroller Source Group | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 | Change* |
| 35 - Occupancy Fixed Costs | 1,331 | 1,181 | 494 | 1,530 | 1,036 | 209.7 |
| 40 - Other Services and Charges | 4,344 | 1,998 | 3,370 | 3,708 | 338 | 10.0 |
| 41 - Contractual Services - Other | 9,336 | 13,908 | 13,433 | 12,640 | -793 | -5.9 |
| 50 - Subsidies and Transfers | 95,021 | 94,302 | 97,150 | 95,266 | -1,884 | -1.9 |
| 70 - Equipment and Equipment Rental | 1,777 | 909 | 984 | 724 | -260 | -26.4 |
| SUBTOTAL NONPERSONAL SERVICES (NPS) | 121,370 | 122,640 | 126,718 | 125,216 | -1,503 | -1.2 |
| GROSS FUNDS | 209,932 | 214,889 | 219,439 | 220,195 | 756 | 0.3 |

^{*}Percent change is based on whole dollars.

FY 2022 Approved Operating Budget and FTEs, by Division/Program and Activity

Table RL0-4 contains the approved FY 2022 budget by division/program and activity compared to the FY 2021 approved budget. It also provides FY 2019 and FY 2020 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table RL0-4 (dollars in thousands)

| | | Dollar | s in Thou | sands | | | Full-Ti | ime Equiv | alents | |
|------------------------------------|---------|---------|-----------|----------|---------|---------|---------|-----------|----------|---------|
| | | | | | Change | | | • | | Change |
| | Actual | Actual | Approved | Approved | from | Actual | Actual | Approved | Approved | from |
| Division/Program and Activity | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 |
| (1000) AGENCY MANAGEMENT | | | | | | | | | | |
| (1010) Personnel Services | 1,610 | 1,591 | 2,218 | 2,252 | 34 | 13.7 | 14.2 | 15.0 | 15.0 | 0.0 |
| (1015) Training and Employee | | | | | | | | | | |
| Development | 1,952 | 1,181 | 1,952 | 1,876 | -76 | 13.7 | 13.2 | 14.0 | 14.0 | 0.0 |
| (1020) Contracting and Procurement | 2,455 | 2,275 | 2,308 | 2,398 | 90 | 17.8 | 17.0 | 18.0 | 18.0 | 0.0 |
| (1030) Property Management | 13,935 | 10,688 | 14,722 | 15,799 | 1,076 | 24.5 | 24.6 | 25.0 | 25.0 | 0.0 |
| (1040) Information Technology | 6,695 | 8,133 | 14,571 | 15,022 | 452 | 28.3 | 26.5 | 36.0 | 36.0 | 0.0 |
| (1050) Financial Management | 3,178 | 3,312 | 2,486 | 2,509 | 23 | 15.8 | 14.2 | 17.0 | 17.0 | 0.0 |
| (1055) Risk Management | 126 | 164 | 145 | 146 | 1 | 1.0 | 1.0 | 1.0 | 1.0 | 0.0 |
| (1060) Legal Affairs | 2,605 | 1,931 | 1,510 | 1,524 | 13 | 9.9 | 8.5 | 9.0 | 9.0 | 0.0 |
| (1070) Fleet Management | 1,211 | 1,000 | 951 | 1,137 | 187 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| (1080) Communication | 349 | 272 | 380 | 366 | -14 | 3.0 | 2.8 | 3.0 | 3.0 | 0.0 |
| (1085) Customer Services | 6 | 1 | 13 | 12 | -1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| (1087) Language Access | 207 | 1,414 | 90 | 90 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| (1090) Performance Management | 1,796 | 4,278 | 2,000 | 2,145 | 145 | 8.8 | 15.1 | 14.0 | 14.0 | 0.0 |
| (1099) Court Supervision | 583 | 416 | 38 | 2 | -36 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| SUBTOTAL (1000) AGENCY | | | | | | | | | | |
| MANAGEMENT | 36,708 | 36,657 | 43,385 | 45,278 | 1,893 | 136.5 | 137.3 | 152.0 | 152.0 | 0.0 |
| (100F) AGENCY FINANCIAL | | | | | | | | | | |
| OPERATIONS | | | | | | | | | | |
| (110F) Budget Operations | 420 | 434 | 415 | 420 | 5 | 3.0 | 2.8 | 3.0 | 3.0 | 0.0 |
| (120F) Accounting Operations | 2,268 | 2,219 | 2,534 | 2,605 | 72 | 18.5 | 18.0 | 19.0 | 19.0 | 0.0 |
| SUBTOTAL (100F) AGENCY | | | • | | | | | | | |
| FINANCIAL OPERATIONS | 2,688 | 2,653 | 2,949 | 3,025 | 76 | 21.5 | 20.8 | 22.0 | 22.0 | 0.0 |

Table RL0-4 (dollars in thousands)

| Dollars in Thousands | | | | | | | Full_T | ime Equiv | zalents | |
|--|---------|---------|---------------|----------------|-----------|---------|---------|------------|----------|--------|
| | | Donai | 3 III 1 II UU | sanus | Change | | r un- 1 | inic Equiv | aiciits | Change |
| | Actual | Actual | Approved | Annroved | from | Actual | Actual | Approved | Annroved | from |
| Division/Program and Activity | FY 2019 | FY 2020 | | FY 2022 | FY 2021 | FY 2019 | FY 2020 | | | |
| (2000) AGENCY PROGRAMS | | | | | | | | | | |
| (2012) Permanency | 10,136 | 10,563 | 11,514 | 12,934 | 1,420 | 95.5 | 95.6 | 101.0 | 101.0 | 0.0 |
| (2030) Teen Services | 6,587 | 5,532 | 5,883 | 5,664 | -220 | 39.4 | 37.9 | 40.0 | 44.0 | 4.0 |
| (2045) Family Resources | 2,379 | 2,389 | 2,638 | 2,669 | 31 | 20.7 | 18.9 | 20.0 | 20.0 | 0.0 |
| (2055) Facility Licensing | 3,585 | 4,533 | 4,154 | 4,271 | 117 | 31.5 | 34.1 | 36.0 | 36.0 | 0.0 |
| (2065) Contract Monitoring | 2,197 | 1,263 | 1,354 | 1,370 | 16 | 19.6 | 10.4 | 12.0 | 12.0 | 0.0 |
| (2066) Child Placement | 47,542 | 44,444 | 45,757 | 43,712 | -2,045 | 29.4 | 26.5 | 25.0 | 25.0 | 0.0 |
| | 3,521 | 3,462 | 3,001 | 3,338 | 336 | 29.4 | 26.5 | 28.0 | 28.0 | 0.0 |
| (2067) Kinship Support SUBTOTAL (2000) AGENCY | 3,321 | 3,402 | 3,001 | 3,336 | 330 | 29.0 | 20.3 | 20.0 | 26.0 | 0.0 |
| PROGRAMS | 75,948 | 72,187 | 74,303 | 73,957 | -345 | 265.7 | 249.9 | 262.0 | 266.0 | 4.0 |
| (3000) COMMUNITY SERVICES | 73,740 | 72,107 | 74,000 | 10,731 | 040 | 203.7 | 217,7 | 202.0 | 200.0 | 7.0 |
| (3020) Family Resources | 1 | 0 | 0 | 0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| (3086) Child Protective Services-Family | 1 | V | V | U | U | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Assessment | 7,715 | 9,205 | 0 | 0 | 0 | 76.6 | 74.8 | 0.0 | 0.0 | 0.0 |
| (3087) Child Protective | , | , | | | | | | | | |
| Services-Investigations | 15,587 | 16,128 | 24,819 | 23,848 | -970 | 123.1 | 122.1 | 214.0 | 214.0 | 0.0 |
| (3090) Clinical Health Services | 2,022 | 1,405 | 2,409 | 2,266 | -143 | 5.8 | 6.6 | 7.0 | 7.0 | 0.0 |
| (3091) Nurse Care Management | 2,651 | 2,978 | 2,792 | 2,793 | 1 | 19.4 | 19.9 | 21.0 | 21.0 | 0.0 |
| (3092) Healthy Horizon's Clinic | 577 | 294 | 680 | 528 | -152 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| SUBTOTAL (3000) COMMUNITY | | | | | | | | | | |
| SERVICES | 28,553 | 30,010 | 30,700 | 29,436 | -1,264 | 225.0 | 223.4 | 242.0 | 242.0 | 0.0 |
| (4000) ADOPTION AND GUARDIAN | | | | | | | | | | |
| SUBSIDY PROGRAM | | | | | | | | | | |
| (4010) Adoption and Guardianship | | | | | | | | | | |
| Subsidy | 17,459 | 16,930 | 15,950 | 16,426 | 476 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| (4011) Guardianship Subsidy | 9,281 | 8,421 | 7,573 | 6,965 | -608 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| (4012) Grandparent Subsidy | 5,222 | 5,761 | 6,352 | 6,665 | 313 | 0.0 | 1.0 | 1.0 | 0.0 | -1.0 |
| (4013) Close Relative Caregiver's Program | 0 | 0 | 0 | 502 | 502 | 0.0 | 0.0 | 0.0 | 1.0 | 1.0 |
| SUBTOTAL (4000) ADOPTION AND | | | | | | | | | | |
| GUARDIAN SUBSIDY PROGRAM | 31,962 | 31,112 | 29,875 | 30,559 | 683 | 0.0 | 1.0 | 1.0 | 1.0 | 0.0 |
| (6000) POLICY AND PLANNING | | | | | | | | | | |
| (6010) Policy | 1,087 | 996 | 1,642 | 1,760 | 118 | 5.0 | 9.5 | 10.0 | 10.0 | 0.0 |
| (6020) Planning and Data Analysis | 1,137 | 1,271 | 1,110 | 1,132 | 21 | 9.9 | 9.5 | 9.0 | 9.0 | 0.0 |
| (6030) Quality Assurance | 2,780 | 3,410 | 3,371 | 3,428 | 56 | 23.7 | 26.5 | 28.0 | 28.0 | 0.0 |
| SUBTOTAL (6000) POLICY AND | | | | | | | | | | |
| PLANNING | 5,003 | 5,676 | 6,124 | 6,319 | 196 | 38.5 | 45.4 | 47.0 | 47.0 | 0.0 |
| (7000) CLINICAL PRACTICE | | | | . . | | 2= < | 2.5 | 2= 0 | | |
| (7020) Well Being | 4,741 | 9,392 | 6,670 | 6,079 | -591 | 27.6 | 25.6 | 27.0 | 27.0 | 0.0 |
| SUBTOTAL (7000) CLINICAL | 4.741 | 0.202 | ((70 | (070 | 501 | 27.6 | 25.6 | 27.0 | 27.0 | 0.0 |
| PRACTICE | 4,741 | 9,392 | 6,670 | 6,079 | -591 | 27.6 | 25.6 | 27.0 | 27.0 | 0.0 |
| (8000) COMMUNITY PARTNERSHIPS | | | | | | | | | | |
| | 2,896 | 1,393 | 1,907 | 1,830 | -77 | 20.7 | 9.5 | 10.0 | 10.0 | 0.0 |
| (8010) Community Partnership Services | | | | | | | | | | |
| (8020) In-Home | 7,049 | 9,156 | 7,734 | 7,760 | 26 402 | 69.8 | 68.2 | | 70.0 | 0.0 |
| (8030) Prevention Services | 14,384 | 16,651 | 12,305 | 11,813 | -493 | 0.0 | 2.8 | | 0.0 | 0.0 |
| (8040) Families First D.C. | 0 | 0 | 3,489 | 4,140 | 651 | 0.0 | 0.0 | 3.0 | 3.0 | 0.0 |
| SUBTOTAL (8000) COMMUNITY | 24,329 | 27,200 | 25,434 | 25,542 | 108 | 90.5 | 80.5 | 83.0 | 83.0 | 0.0 |
| PARTNERSHIPS | 44,349 | 41,400 | 43,434 | 23,342 | 100 | 30.3 | 00.5 | 05.0 | 03.0 | 0.0 |

Table RL0-4

(dollars in thousands)

| | | Dollars in Thousands | | | | | Full-Time Equivalents | | | |
|--------------------------------------|---------|----------------------|----------|----------|---------|---------|-----------------------|----------|----------|---------|
| | | | | | Change | | | | | Change |
| | Actual | Actual | Approved | Approved | from | Actual | Actual | Approved | Approved | from |
| Division/Program and Activity | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2021 |
| (9220) PURCHASE CARD - DUMMY | | | | | | | | | | |
| ACCOUNT | | | | | | | | | | |
| (9221) Purchase Card - Dummy Account | 0 | 2 | 0 | 0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| SUBTOTAL (9220) PURCHASE CARD | | | | | | | | | | |
| - DUMMY ACCOUNT | 0 | 2 | 0 | 0 | 0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| TOTAL APPROVED | | | | | | | | | | |
| OPERATING BUDGET | 209,932 | 214,889 | 219,439 | 220,195 | 756 | 805.4 | 783.9 | 836.0 | 840.0 | 4.0 |

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the approved funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2022 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

Division Description

The Child and Family Services Agency operates through the following 8 divisions:

Agency Programs – provides case management for children and youth in foster care. The Agency Programs administration works to ensure the safety and well-being of children and youth in care while moving them to permanence as quickly as possible via reunification, guardianship, or adoption.

This division contains the following 7 activities:

- **Permanency** provides case management and permanency support for children from the inception of concurrent permanency planning through finalization of reunification, guardianship or adoption;
- **Teen Services** provides permanency support, consultation, technical assistance, training, and case management for older youth between the ages of 15 to 21. Teen Services works to achieve permanence for older youth while at the same time providing life skills training, vocational and educational support, and transitional assistance to prepare them for independence after leaving foster care;
- **Family Resources** provides foster and adoptive resource recruitment and support services to current and potential foster, kinship, and adoptive parents;
- **Facility Licensing** provides licensing for CFSA's foster homes;
- **Contract Monitoring** provides oversight of CFSA purchases via contracts and ensures program outcomes and adherence to contractual requirements;
- **Child Placement** identifies living arrangements for children who must enter foster care, including family foster homes, group care, and independent living programs; and
- **Kinship Support** identifies viable family resources, conducts family team meetings, facilitates placements with relatives, expedites licensing of kinship foster parents, and provides supportive services to kinship caregivers.

Community Services – is composed of investigative social workers, medical professionals, social workers, case managers, and other professionals responsible for monitoring and overseeing services to children who are placed in foster care. Community Services operates CFSA's on-site clinic and the child abuse hotline.

This division contains the following 4 activities:

- Child Protective Services Investigations receives reports of suspected child abuse or neglect through the hotline, investigates families whose children are alleged victims of abuse or neglect, and makes determinations regarding immediate removals and/or court referrals;
- Clinical Health Services provides medical and behavioral health screenings prior to placement and expert consultation in health, residential treatment, developmental disabilities, and 24/7 on-call support for medical and mental health services;
- Nurse Care Management supports a cadre of nurse care professionals to support the medical needs of children in care; and
- **Healthy Horizons Clinic** provides medical health screenings prior to placement and expert consultation in health, residential treatment, developmental disabilities, and 24/7 on-call support for medical services.

Adoption and Guardian Subsidy – supports families caring for children and providing a long-term permanent placement for children.

This division contains the following 4 activities:

- Adoption and Guardianship Subsidy provides financial assistance services to eligible relatives and adoptive parents so that they can maintain children in permanent homes;
- **Guardianship Subsidy** provides financial assistance services to eligible relatives and non-family caregivers so that they can maintain children in permanent homes;
- **Grandparent Subsidy** provides financial assistance services to eligible grandparents so that they can maintain children in permanent homes; and
- Close Relative Caregiver Subsidy provides financial assistance services to eligible close relatives so that they can maintain children in permanent homes.

Policy and Planning – serves as the "state-level" function for District child welfare and supports CFSA's policy development, planning and data analysis, Fair Hearings, D.C. Child Protection Register, quality assurance, and training functions. In addition, Policy and Planning licenses foster parents, group homes and independent living facilities that provide services to youth.

This division contains the following 3 activities:

- **Policy** develops agency policy and provides review, interpretation and decision-making services to the Director and staff so that they can make decisions consistent with best practices and with statutory and regulatory requirements;
- **Planning and Data Analysis** provides reporting, data analysis, technical assistance, and research services to the agency and external stakeholders in order to facilitate short and long-term agency strategic planning; and
- Quality Assurance provides assessment, monitoring, and recommendation services to CFSA staff and key stakeholders to improve child welfare practice. In addition, Quality Assurance is responsible for facilitating qualitative review processes such as child fatality reviews and quality service reviews in order to identify areas of strength and need in line with best practices and child welfare standards.

Clinical Practice (Well Being) – provides comprehensive well-being services for children in CFSA's care, including educational services, liaisons for substance abuse and domestic violence services, and day care. This division is responsible for implementing CFSA's trauma-informed practice.

Community Partnerships – forges community partnerships and supports community-based programs and strategies designed to strengthen families and promote safety and stability for these families as well as at-risk children.

This division contains the following 4 activities:

- Community Partnership Services provides staffing support and oversight of community-based prevention, supportive, and after-care services to families and at-risk children in their homes, maximizing the use of informal and formal support systems;
- **In-Home** serves families in-home through social work units co-located with community partners to provide community-based family supportive services;
- **Prevention Services** provides direct community-based prevention, supportive, and after-care services to families and at-risk children in their homes, maximizing the use of informal and formal support systems; and
- Families First DC supports a continuum of prevention services focused on stabilizing and strengthening families. Services are provided through neighborhood-based resource centers, integrating government initiatives and programs to build on family and community strengths and meet families' complex and interconnected needs.

Agency Management – provides administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

Agency Financial Operations – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

Division Structure Change

The Child and Family Services Agency has no division structure changes in the FY 2022 approved budget.

FY 2021 Approved Budget to FY 2022 Approved Budget, by Revenue Type

Table RL0-5 itemizes the changes by revenue type between the FY 2021 approved budget and the FY 2022 approved budget. For a more comprehensive explanation of changes, please see the FY 2022 Approved Budget Changes section, which follows the table.

Table RL0-5

(dollars in thousands)

| DESCRIPTION | DIVISION/PROGRAM | BUDGET | FTE |
|---|------------------------|---------|-------|
| LOCAL FUNDS: FY 2021 Approved Budget and FTE | | 151,739 | 645.0 |
| Removal of One-Time Costs | Multiple Programs | -460 | 0.0 |
| LOCAL FUNDS: FY 2022 Recurring Budget | with the Frograms | 151,279 | 645.0 |
| Decrease: To align Fixed Costs with proposed estimates | Agency Management | -101 | 0.0 |
| Decrease: To align personal services and Fringe Benefits with projected costs | Multiple Programs | -891 | -21.0 |
| Decrease: To realize savings in nonpersonal services | Multiple Programs | -7,489 | 0.0 |
| Enhance: To support the Grandparent Subsidy | Adoption and Guardian | 800 | 0.0 |
| | Subsidy Program | | |
| Enhance: To support the Wayne Place Transitional Housing Program (one-time) | Agency Programs | 444 | 0.0 |
| Enhance: To accommodate growth in existing Parents As Teachers (PAT) program | Agency Programs | 200 | 0.0 |
| LOCAL FUNDS: FY 2022 Mayor's Proposed Budget | | 144,242 | 624.0 |
| Enhance: To support grants to community-based organizations (one-time) | Community Partnerships | 500 | 0.0 |
| Enhance: To support the Safe Shores initiative (one-time) | Community Services | 250 | 0.0 |
| LOCAL FUNDS: FY 2022 District's Approved Budget | | 144,992 | 624.0 |

Table RL0-5

(dollars in thousands)

| DESCRIPTION | DIVISION/PROGRAM | BUDGET | FTE |
|---|--------------------|---------|-------|
| FEDERAL PAYMENTS: FY 2021 Approved Budget and FTE | | 0 | 0.0 |
| Enhance: ARPA – State Funding to support Affordable Learning Acceleration | Agency Programs | 328 | 4.0 |
| FEDERAL PAYMENTS: FY 2022 Mayor's Proposed Budget | 8 3 8 | 328 | 4.0 |
| No Change | | 0 | 0.0 |
| FEDERAL PAYMENTS: FY 2022 District's Approved Budget | | 328 | 4.0 |
| FEDERAL GRANT FUNDS: FY 2021 Approved Budget and FTE | | 64,006 | 188.5 |
| Increase: To align budget with projected grant awards | Multiple Programs | 3,812 | 0.0 |
| Increase: To support additional FTE(s) | Multiple Programs | 2,821 | 21.0 |
| Increase: To align Fixed Costs with proposed estimates | Agency Management | 1,260 | 0.0 |
| FEDERAL GRANT FUNDS: FY 2022 Mayor's Proposed Budget | rigency management | 71,899 | 209.5 |
| No Change | | 0 | 0.0 |
| FEDERAL GRANT FUNDS: FY 2022 District's Approved Budget | | 71,899 | 209.5 |
| | | | |
| PRIVATE GRANT FUNDS: FY 2021 Approved Budget and FTE | | 356 | 2.5 |
| Decrease: To align budget with projected grant awards | Agency Programs | -31 | 0.0 |
| PRIVATE GRANT FUNDS: FY 2022 Mayor's Proposed Budget | | 325 | 2.5 |
| No Change | | 0 | 0.0 |
| PRIVATE GRANT FUNDS: FY 2022 District's Approved Budget | | 325 | 2.5 |
| PRIVATE DONATIONS: FY 2021 Approved Budget and FTE | | 5 | 0.0 |
| No Change | | 0 | 0.0 |
| PRIVATE DONATIONS: FY 2022 Mayor's Proposed Budget | | 5 | 0.0 |
| No Change | | 0 | 0.0 |
| PRIVATE DONATIONS: FY 2022 District's Approved Budget | | 5 | 0.0 |
| | | | |
| SPECIAL PURPOSE REVENUE FUNDS: FY 2021 Approved Budget and FTE | | 1,000 | 0.0 |
| No Change | | 0 | 0.0 |
| SPECIAL PURPOSE REVENUE FUNDS: FY 2022 Mayor's Proposed Budget | | 1,000 | 0.0 |
| No Change | | 0 | 0.0 |
| SPECIAL PURPOSE REVENUE FUNDS: FY 2022 District's Approved Budget | | 1,000 | 0.0 |
| INTRA-DISTRICT FUNDS: FY 2021 Approved Budget and FTE | | 2,334 | 0.0 |
| Decrease: To align budget with projected revenues | Agency Programs | -687 | 0.0 |
| INTRA-DISTRICT FUNDS: FY 2022 Mayor's Proposed Budget | <i>Q y Q</i> | 1,647 | 0.0 |
| No Change | | 0 | 0.0 |
| INTRA-DISTRICT FUNDS: FY 2022 District's Approved Budget | | 1,647 | 0.0 |
| | | | |
| GROSS FOR RL0 - CHILD AND FAMILY SERVICES AGENCY | | 220,195 | 840.0 |

(Change is calculated by whole numbers and numbers may not add up due to rounding)

FY 2022 Approved Operating Budget Changes

Table RL0-6 contains the approved FY 2022 budget by fund compared to the FY 2021 approved budget.

Table RL0-6

| | | | % Change |
|-------------------------------|---------------|---------------|----------|
| | FY 2021 | FY 2022 | from |
| Appropriated Fund | Approved | Approved | FY 2021 |
| Local Funds | \$151,738,863 | \$144,991,706 | -4.4 |
| Federal Payments | \$0 | \$328,470 | N/A |
| Federal Grant Funds | \$64,006,011 | \$71,898,835 | 12.3 |
| Private Grant Funds | \$355,812 | \$324,778 | -8.7 |
| Private Donations | \$4,560 | \$4,560 | 0.0 |
| Special Purpose Revenue Funds | \$1,000,000 | \$1,000,000 | 0.0 |
| Intra-District Funds | \$2,333,664 | \$1,646,875 | -29.4 |
| GROSS FUNDS | \$219,438,910 | \$220,195,225 | 0.3 |

Recurring Budget

The FY 2022 budget for CFSA includes a reduction of \$460,000 to account for the removal of one-time funding appropriated in FY 2021. This adjustment was comprised of \$310,000 to support an existing program that provides parenting group sessions and home visitation services to families with a focus on supporting mothers who are homeless, and \$150,000 to support an existing program that provides services to youth between the ages of 11 and 25 years that are not in CFSA's care and custody that have been, or are at risk of becoming, victims of sex trafficking.

Mayor's Proposed Budget

Increase: CFSA's proposed Federal Grant funds budget includes an increase of \$3,811,863 across multiple divisions to align the budget with Foster Care and other grant awards. Also in Federal Grants, an increase of \$2,820,809 and 21.0 Full-Time Equivalents (FTEs) across multiple divisions is primarily due to the reallocation of Locally funded FTEs to federal funds. Additionally, the Agency Management division includes an additional \$1,260,153 to support fixed cost estimates for Energy, Telecommunications, and Occupancy.

Decrease: CFSA's proposed budget includes a net Local funds savings of \$100,918 in the Agency Management division to account for fixed costs estimates for Rent, Energy, Telecommunications, and Security. A projected Local funds savings of \$891,237 and 21.0 FTEs across multiple divisions will be made in personal services adjustments based on federal Title IV-E grants changes due to federal legislation. CFSA will align resources with operational goals to realize a savings of \$7,489,002 in nonpersonal services. This adjustment, primarily to subsidies, includes a reduction in foster care placement contracts due to anticipated reductions in the number of care and types of placements.

In Private Grant funds, the agency proposes a net savings of \$31,034 in the Agency Programs division to align the budget with projected grant awards. Lastly, a proposed decrease of \$686,789 in Intra-District funds in the Agency Programs division reflects an adjustment for a Memorandum of Understanding with the Department of Behavioral Health.

Enhance: CFSA's FY 2022 Local funds budget proposal includes an increase of \$800,000 in the Adoption and Guardian Subsidy program to support the grandparent subsidy. Additionally, the proposed Local funds budget reflects a one-time increase of \$444,000 to support the Wayne Place Transitional Housing Program, which helps young men and women between the ages of 18-24 who might otherwise be homeless build the skills they need to be self-sufficient. A Local funds increase of \$200,000 will be used to accommodate growth in the existing Parents As Teachers (PAT) program in the Agency Programs division.

In Federal Payments funds, ARPA - State funding supports the agency's proposed increase of \$328,470 and 4.0 FTEs in the Agency Programs division, to support additional staff for CFSA's education neglect triage unit to assist schools with family wellness checks and outreach related to attendance, enrollment, and reengagement. This adjustment also assists with the launch of a Community of Practice and training series to help Local Education Agencies (LEAs) develop and share best practices. This increase in spending is supported by Coronavirus Relief funds from the American Rescue Plan Act.

District's Approved Budget

Enhance: The approved Local funds budget for CFSA includes one-time funding in the amount of \$750,000. Of this amount, \$500,000 will support grants for community-based organizations to provide nutrition education at Families First DC Success centers, and \$250,000 will support the District's Safe Shores grant.

Agency Performance Plan*

The Child and Family Services Agency (CFSA) has the following strategic objectives for FY 2022:

Strategic Objectives

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

Objectives

- 1. Exit to Positive Permanency Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood.
- 2. Narrowing the Front Door Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe.
- 3. Ensure Child Well Being Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement.
- 4. Foster Care is a Temporary Safe Haven Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care.
- 5. Create and maintain a highly efficient, transparent, and responsive District government.

ACTIVITIES

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

1. Exit to Positive Permanency - Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood. (2 Activities)

| Activity Title | Activity Description | Type of Activity |
|---|--|------------------|
| Dedicated Services for Older Youth In Foster Care | The Office of Youth Empowerment (OYE) serves older youth, ages 16 to 21, in care. OYE provides programs, services, and supports to prepare these young people for successful adulthood while continuing to seek permanent homes for them through reunification, guardianship, or adoption. | Daily Service |
| After Care Services | CFSA will work with community partners to provide Aftercare services to Foster Care Youth who Age out of Foster Care. | Daily Service |

2. Narrowing the Front Door - Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe. (2 Activities)

| Activity Title | Activity Description | Type of Activity |
|---------------------------------|--|------------------|
| In-home Services Administration | Monitors and assists families through 10 social work units co-located with the Healthy Families/Thriving Communities Collaboratives. This administration also manages the agency's rapid housing program which assists kin, transitioning youth, and families reunifying with housing resources. | Daily Service |

2. Narrowing the Front Door - Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe. (2 Activities)

| Activity Title | Activity Description | Type of Activity |
|----------------|---|------------------|
| CPS-I | Maintains 24/7 protective services for children, including the District's hotline for reporting child abuse/neglect and necessary investigative | Daily Service |
| | responses. | |

3. Ensure Child Well Being - Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement. (2 Activities)

| Activity Title | Activity Description | Type of Activity |
|--------------------------------|--|------------------|
| Health Services Administration | Provides in-house medical screenings for children and youth before entry into out-of-home care and a full medical evaluation within 30 days. | Daily Service |
| The Office of Well-Being | The Office of Well-Being plays a leadership role in defining, supporting, and enhancing the overall well-being of children and youth involved with child welfare. CFSA uses trauma-informed and evidence-based practices, with the goal of achieving measurable and meaningful outcomes in the well-being domains of education, cognitive functioning, physical health and development, emotional and behavioral functioning, and social and emotional functioning within the context of a trauma-informed system. The Office of Well-Being includes four specialty areas (education, substance abuse, domestic violence, and day care) that support these outcomes, in addition to the Health Services Administration that provides in-house medical screenings for children and youth before entry into out-of-home care and a full medical evaluation within 30 days. | · |

4. Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care. (4 Activities)

| Activity Title | Activity Description | Type of Activity |
|--------------------------------------|---|------------------|
| Program Operations - Permanency | Provides permanency support, consultation, technical assistance, training and case management for children from inception of concurrent permanency planning through finalization of adoption or guardianship. | Daily Service |
| Foster Care Resources Administration | Recruits District-based foster care resources, and identifies group homes and independent living programs for children and youth; provides support to foster and adoptive parents and coordinates service monitoring of CFSA contracts with private providers who manage a portion of the caseload of children and youth in out-of-home care. These providers operate networks of foster homes and congregate care facilities (group homes and independent living programs). NOTE - THIS LANGUAGE TO CHANGE IN SEPTEMBER WINDOW | Daily Service |
| Placement Services Administration | Identifies appropriate settings that can meet the needs of children and youth who must leave home temporarily to be safe. | Daily Service |

4. Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care. (4 Activities)

| Activity Title | Activity Description | Type of Activity |
|--------------------------------|--|------------------|
| Kinship Support Administration | Conducts Family Team Meetings to prevent removal, when possible, and conducts other activities to engage and support relatives in caring for their children. | Daily Service |

5. Create and maintain a highly efficient, transparent, and responsive District government. (1 Activity)

| Activity Title | Activity Description | Type of Activity |
|---|---|------------------|
| Child Information Systems Administration (CISA) | | Key Project |
| | is the technological center for CFSA. CISA | |
| | maintains and operates technology used to improve | |
| | child welfare performance and outcomes. The | |
| | Comprehensive Child Welfare Information | |
| | Systems (CCWIS) changes and improvements is | |
| | led by this administration. | |

KEY PERFORMANCE INDICATORS

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

1. Exit to Positive Permanency - Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood. (3 Measures)

| | New Measure/ | FY 2019 | FY 2020 | FY 2020 | FY 2021 | FY 2022 |
|--------------------------------------|----------------|---------|---------|---------|---------|---------|
| Measure | Benchmark Year | Actual | Target | Actual | Target | Target |
| Share of exits to a permanent home | No | 87% | 85% | 88.5% | 85% | 85% |
| Share of youth age 20 who are | No | 69.6% | 70% | 71.2% | 70% | 70% |
| employed or in post-secondary | | | | | | |
| education | | | | | | |
| Share of youth engaged in after-care | No | 95.6% | 95% | 95.7% | 95% | 95% |
| services | | | | | | |

2. Narrowing the Front Door - Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe. (3 Measures)

| | New Measure/ | FY 2019 | FY 2020 | FY 2020 | FY 2021 | FY 2022 |
|-----------------------------------|----------------|---------|---------|---------|---------|---------|
| Measure | Benchmark Year | Actual | Target | Actual | Target | Target |
| New entries into foster care | No | 307 | 330 | 172 | 185 | 185 |
| Number of removals from in-home | No | 145 | 165 | 63 | 100 | 100 |
| within one year | | | | | | |
| Share of investigations initiated | No | 91.2% | 95% | 93.5% | 95% | 95% |
| within 48 hours | | | | | | |

3. Ensure Child Well Being - Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement. (6 Measures)

| | New Measure/ | FY 2019 | FY 2020 | FY 2020 | FY 2021 | FY 2022 |
|--------------------------------------|----------------|---------|---------|---------|---------|---------|
| Measure | Benchmark Year | Actual | Target | Actual | Target | Target |
| Percent of children ages 0-5 getting | No | 92.2% | 90% | 90.6% | 90% | 90% |
| a developmental screening within | | | | | | |
| 30 days of entering care | | | | | | |

3. Ensure Child Well Being - Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement. (6 Measures)

| | New Measure/ | FY 2019 | FY 2020 | FY 2020 | FY 2021 | FY 2022 |
|---|----------------|---------|---------|---------|---------|---------|
| Measure | Benchmark Year | Actual | Target | Actual | Target | Target |
| Percent of youth in foster care who graduate from college | No | 11.1% | 20% | 18.5% | 20% | 20% |
| Percent of youth in foster care who graduate from high school | No | 73.1% | 70% | 69.2% | 70% | 70% |
| Share of youth age 11 and older getting a preplacement substance abuse screening | No | 90.1% | 90% | 95.8% | 90% | 90% |
| Share of children/youth getting a health screening before an initial and re-entry foster care placement | No | 96.3% | 95% | 93.1% | 95% | 95% |
| Share of youth in foster care who complete vocational training and/or receive industry certification | No | 80% | 70% | 71.4% | 70% | 70% |

4. Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care. (3 Measures)

| | New Measure/ | FY 2019 | FY 2020 | FY 2020 | FY 2021 | FY 2022 |
|-----------------------------------|----------------|---------|---------|---------|---------|---------|
| Measure | Benchmark Year | Actual | Target | Actual | Target | Target |
| Percent increase of relative | No | 27.5% | 28% | 29.3% | 32% | 32% |
| placements (kinship care) | | | | | | |
| Percent of foster care placements | No | 49.8% | 55% | 50.1% | 55% | 55% |
| within the District of Columbia | | | | | | |
| Percent of placements in family | No | 82.4% | 85% | 79.8% | 85% | 85% |
| foster homes | | | | | | |

WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

1. In-home Services Administration

| | New Measure/ | FY 2018 | FY 2019 | FY 2020 |
|-----------------------------------|----------------|---------|---------|---------|
| Measure | Benchmark Year | Actual | Actual | Actual |
| Number of in-home children served | No | 1366 | 1404 | 1309 |
| Number of in-home families served | No | 481 | 532 | 693 |

2. CPS-I

| | New Measure/ | FY 2018 | FY 2019 | FY 2020 |
|--|----------------|---------|---------|------------------|
| Measure | Benchmark Year | Actual | Actual | Actual |
| Rate of substantiated child abuse and neglect per 1,000 children in the District | No | 9.09 | 6.37 | Data Forthcoming |
| Total hotline calls received | No | 18,761 | 19,906 | 14,046 |
| Total number of new investigations | No | 4934 | 5593 | 4952 |

3. Placement Services Administration

| | New Measure/ | FY 2018 | FY 2019 | FY 2020 |
|---------------------------------------|----------------|---------|---------|---------|
| Measure | Benchmark Year | Actual | Actual | Actual |
| Number of out-of-home children served | No | 839 | 796 | 693 |

Performance Plan Endnotes

^{*}For more information about the structure and components of FY 2022 draft performance plans, please see the FY 2022 Approved Budget and Financial Plan, Volume 1,

^{**}Key performance indicators that are new may not have historical data and may only have FY 2022 targets.

***To view the final versions of agency FY 2022 performance plans when they become available in December 2021, see the OCA website at https://oca.dc.gov/.