

ING Continues to help Protect the Personal Information of 457 and 401(a) eligible Plan Participants through the Equifax 3 in 1 Credit Monitoring Service and Fraud Alert

After discussions with the District of Columbia government, in June 2009, ING agreed to continue offering free one-year credit monitoring service through Equifax to eligible District plan participants potentially affected by a security breach in 2006.

- Eligible District plan participants who previously enrolled in the Equifax services via the internet will receive a “renewal” email from Equifax explaining that they can renew by entering an enclosed promotion code onto the online renewal page of the Equifax web site.
- Eligible plan participants who previously enrolled in the Equifax services via U.S. Postal Service will receive a letter informing them to call the Equifax call center and provide the indicated promotion code.
- Either process will enable eligible Plan participants to receive another complimentary year of Equifax Credit Watch and remain eligible for future renewals. If you were potentially affected and did not take advantage of this service please contact your local ING representative at 202-442-9749 to find out if you are eligible.

To date, no District employee has reported any problem related to the incident. D.C. Treasurer Lasana K. Mack strongly encourages all eligible plan participants to enroll or re-enroll in the Equifax 3-in-1 Credit Monitoring and Fraud Alert Service as an ongoing precautionary measure. The benefits include:

- Quarterly credit updates summarizing changes reported to participant credit files;
- \$1,000,000 of identity theft insurance with no deductibles (some limitations apply) to cover out-of-pocket expenses if a participant’s identity is ever compromised;
- Live premium customer care 24 hours a day, 7 days a week to answer questions;
- Fraud Specialists who provide personalized service that will help participants take the necessary steps in the event of identity theft;
- Dispute initiation for credit information believed to be inaccurate; and
- Detailed credit education information available any time at www.equifax.com

For more information or assistance, please contact your local ING representative at 202-442-9749.