
Department of Motor Vehicles

www.dmv.dc.gov

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Table KV0-1

Description	FY 2022	FY 2023	FY 2024	FY 2025	% Change
	Actual	Actual	Approved	Proposed	from FY 2024
OPERATING BUDGET	\$45,558,694	\$50,951,257	\$67,707,971	\$70,879,993	4.7
FTEs	252.9	265.8	341.2	330.8	-3.1
CAPITAL BUDGET	\$3,804,937	\$687,091	\$8,500,000	\$3,200,000	-62.4
FTEs	0.0	0.0	0.0	0.0	N/A

The mission of the Department of Motor Vehicles (DMV) is to promote the safe operation of motor vehicles and public safety while providing outstanding customer service.

Summary of Services

The DMV provides service to approximately 637,000 licensed drivers and identification card holders (out of a population of about 700,000) and 309,000 registered vehicles at four service centers. DMV conducts adjudication services and collects ticket payments for more than 2.6 million tickets each year. DMV also conducts an estimated 178,000 annual vehicle emission inspections. Combining these services into a customer centered, mission-driven organization is the responsibility of the Agency Management Division. Department performance expectations are listed by functional division.

The agency's FY 2025 proposed budget is presented in the following tables:

FY 2025 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table KV0-2 contains the proposed FY 2025 budget by revenue type compared to the FY 2024 approved budget. It also provides FY 2022 and FY 2023 actual data.

Table KV0-2

(dollars in thousands)

Appropriated Fund	Dollars in Thousands						Full-Time Equivalents					
	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	% Change*	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	% Change
GENERAL FUND												
Local Funds	38,065	43,760	58,235	60,266	2,031	3.5	218.9	234.4	302.2	289.2	-13.0	-4.3
Special Purpose Revenue Funds	6,803	7,212	9,473	10,614	1,141	12.0	34.0	31.4	39.0	41.6	2.6	6.6
TOTAL FOR GENERAL FUND	44,868	50,972	67,708	70,880	3,172	4.7	252.9	265.8	341.2	330.8	-10.4	-3.1
FEDERAL RESOURCES												
Federal Grant Fund - FPRS	21	-21	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR FEDERAL RESOURCES	21	-21	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
INTRA-DISTRICT FUNDS												
Intra District	670	0	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR INTRA-DISTRICT FUNDS	670	0	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	45,559	50,951	67,708	70,880	3,172	4.7	252.9	265.8	341.2	330.8	-10.4	-3.1

*Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private) and Special Purpose Revenue type, please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2025 Operating Appendices** located on the Office of the Chief Financial Officer's website.

In FY 2023, the Intra-District process that required duplicated budget in the agencies providing services (seller agencies) was eliminated and replaced by interagency projects. For more detailed information regarding the approved funding for interagency projects funded within this agency, please see **Appendix J, FY 2025 Interagency Budgets**, in the Executive Summary, Volume I.

FY 2025 Proposed Operating Budget, by Account Group

Table KV0-3 contains the proposed FY 2025 budget at the Account Group level compared to the FY 2024 approved budget. It also provides FY 2022 and FY 2023 actual expenditures.

Table KV0-3

(dollars in thousands)

Account Group	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change	
					from FY 2024	Percentage Change*
701100C - Continuing Full Time	17,844	21,095	27,007	27,142	134	0.5
701200C - Continuing Full Time - Others	299	385	426	365	-61	-14.2
701300C - Additional Gross Pay	746	242	0	0	0	N/A
701400C - Fringe Benefits - Current Personnel	4,397	5,017	7,044	7,027	-18	-0.2
701500C - Overtime Pay	250	312	100	100	0	0.0
SUBTOTAL PERSONNEL SERVICES (PS)	23,536	27,051	34,577	34,634	56	0.2
711100C - Supplies and Materials	232	306	405	356	-49	-12.1
712100C - Energy, Communications and Building Rentals	1,798	2,150	1,673	2,625	953	56.9
713100C - Other Services and Charges	5,490	5,915	6,445	6,044	-402	-6.2
713101C - Security Services	1,340	2,036	763	2,694	1,931	253.0
713200C - Contractual Services - Other	12,712	12,931	23,316	24,339	1,023	4.4
715100C - Other Expenses	0	52	0	0	0	N/A
717100C - Purchases Equipment and Machinery	388	457	500	160	-340	-68.0
717200C - Rentals Equipment and Other	49	54	28	28	0	0.0
718100C - Debt Service Payments	13	0	0	0	0	N/A
SUBTOTAL NONPERSONNEL SERVICES (NPS)	22,023	23,900	33,131	36,246	3,116	9.4
GROSS FUNDS	45,559	50,951	67,708	70,880	3,172	4.7

*Percent change is based on whole dollars.

FY 2025 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table KV0-4 contains the proposed FY 2025 budget by division/program and activity compared to the FY 2024 approved budget. It also provides FY 2022 and FY 2023 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table KV0-4

(dollars in thousands)

Division/Program and Activity	Dollars in Thousands					Full-Time Equivalents				
	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024
(AFO000) AGENCY										
FINANCIAL OPERATIONS										
(AFO002) Agency Accounting Services	421	415	454	1,014	560	4.7	4.6	5.0	8.4	3.4
(AFO003) Agency Budgeting and Financial Management Services	336	340	348	376	28	1.9	1.8	2.0	2.0	0.0
(AFO010) Payroll Default	0	28	0	0	0	0.0	0.0	0.0	0.0	0.0
SUBTOTAL (AFO000) AGENCY FINANCIAL OPERATIONS	757	782	802	1,390	588	6.6	6.5	7.0	10.4	3.4

Table KV0-4
(dollars in thousands)

Division/Program and Activity	Dollars in Thousands					Full-Time Equivalents				
	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024	Actual FY 2022	Actual FY 2023	Approved FY 2024	Proposed FY 2025	Change from FY 2024
(AMP000) AGENCY MANAGEMENT PROGRAM										
(AMP003) Communications	637	521	769	716	-53	5.7	6.5	9.0	7.0	-2.0
(AMP005) Contracting and Procurement	2,807	3,099	3,429	3,061	-367	19.0	20.4	20.0	19.0	-1.0
(AMP011) Human Resource Services	333	372	453	477	24	2.8	3.7	4.0	4.0	0.0
(AMP012) Information Technology Services	4,981	6,561	9,171	7,873	-1,298	11.4	19.5	34.2	24.8	-9.4
(AMP014) Legal Services	396	399	410	428	18	1.9	1.8	2.0	2.0	0.0
(AMP019) Property, Asset, and Logistics Management	3,142	4,217	2,480	5,374	2,894	0.0	0.0	0.0	0.0	0.0
(AMP023) Resource Management	0	33	0	0	0	0.0	0.0	0.0	0.0	0.0
(AMP026) Training and Development	61	33	0	0	0	1.0	0.9	0.0	0.0	0.0
SUBTOTAL (AMP000) AGENCY MANAGEMENT PROGRAM	12,357	15,236	16,712	17,930	1,217	41.7	52.8	69.2	56.8	-12.4
(GS0016) CUSTOMER SERVICE										
(G01601) Adjudication Services Department	15,346	16,044	27,280	27,552	272	48.3	47.3	82.0	77.0	-5.0
(G01602) Driver Services Department	9,236	9,845	10,397	12,739	2,342	100.5	103.8	117.0	118.0	1.0
(G01603) Vehicle Services Department	7,862	9,044	12,517	11,269	-1,248	55.8	55.4	66.0	68.6	2.6
SUBTOTAL (GS0016) CUSTOMER SERVICE	32,444	34,933	50,194	51,561	1,367	204.6	206.5	265.0	263.6	-1.4
TOTAL PROPOSED OPERATING BUDGET	45,559	50,951	67,708	70,880	3,172	252.9	265.8	341.2	330.8	-10.4

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for the activities within this agency’s programs, please see **Schedule 30-PBB Program Summary by Activity**. For detailed information on this agency’s Cost Center structure as reflected in the District’s Chart of Accounts, please see **Schedule 30-CC FY 2025 Proposed Operating Budget and FTEs, by Division/Office**. Additional information on this agency’s interagency agreements can be found in **Appendix H**. All schedules can be found in the FY 2025 Operating Appendices, Volume 6 located on the Office of the Chief Financial Officer’s website.

Program Description

The Department of Motor Vehicles (DMV) operates through the following 3 divisions:

Customer Service – provides efficient, courteous, and knowledgeable assistance to customers in-person and online, addressing their motor vehicle needs with patience and respect, and streamlining the processes to minimize wait times and inconvenience. It also includes clear communication, proactive problem-solving, and a commitment to exceeding customer expectations, fostering a positive and welcoming environments for all visitors.

This division contains the following 3 activities:

- **Adjudication Services Department** – provides ticket processing, notices, and hearing and hearing support services to residents and non-residents, in order to render legally sound decisions on parking, photo, and moving violations, and to ensure proper processing of violation and penalty payments for those infractions. The Department provides hearings a fair and equitable reviews of ticket and permit violations for respondents so that they can resolve outstanding issues of liability; hearing support to provide intake, data review, records management, and administrative support functions to ensure accurate records and transmittal of information in support of adjudication hearings; and ticket processing to process ticket information to create and maintain DMV’s database, provides scheduled notifications and information to residents and non-residents of the District of Columbia, and processes and tracks fines and penalty payments for tickets issued by traffic enforcement authorities;
- **Driver Services Department** – provides driver certification and identification services to residents to ensure they have the proper credentials to reflect identity, residence, and driving qualifications so that they may legally operate their vehicle; and
- **Vehicle Services Department** – provides certification and inspection services to residents, businesses, and government entities so that they may legally park, drive, and sell their vehicles in the District of Columbia. The Department conducts inspections to provide safety and emission inspection services to residents and non-residents so that they can receive a timely vehicle inspection to facilitate reduced auto emissions (all vehicles) and safer vehicles (for-hire and commercial vehicles only). The air emission inspections meet the requirements of the District’s Air Quality Attainment State Implementation Plan; provides legal certification services to residents and non-residents by providing timely documentations of ownership and authority to operate, allowing them to legally drive, park, or sell their vehicles; and provides registration services for “for hire” vehicles whose owner is based outside of the District; and administers the District of Columbia's participation in the U.S.-based plan, which allows for the distribution of registration fees for commercial motor vehicles travelling inter-jurisdictionally through member states and provinces.

Agency Management – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

Agency Financial Operations - provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

Division Structure Change

The Department of Motor Vehicles has no division structure changes in the FY 2025 proposed budget.

FY 2024 Approved Budget to FY 2025 Proposed Budget, by Revenue Type

Table KV0-5 itemizes the changes by revenue type between the FY 2024 approved budget and the FY 2025 proposed budget. For a more comprehensive explanation of changes, please see the FY 2025 Proposed Budget Changes section, which follows the table.

Table KV0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2024 Approved Budget and FTE		58,235	302.2
Removal of One-Time Funding	Multiple Programs	-500	0.0
LOCAL FUNDS: FY 2025 Recurring Budget		57,735	302.2
Increase: To align personnel services and Fringe Benefits with projected costs	Multiple Programs	2,339	3.2
Increase: To align Fixed Costs with proposed estimates	Agency Management Program	986	0.0
Increase: To adjust the Contractual Services budget	Multiple Programs	518	0.0
Decrease: To realize savings in nonpersonnel services	Multiple Programs	-56	0.0
Enhance: To support the upgrade and replacement of the IT network at DMV's headquarters (one-time)	Agency Management Program	1,185	0.0
Enhance: To support the cashiering services at the Georgetown Service Center	Customer Service	269	0.0
Enhance: To support the Funding Information Service (FIS) system	Customer Service	78	1.0
Transfer-Out/Reduce: To reflect the transfer to OCTO/elimination of vacant positions	Multiple Programs	-2,754	-17.2
Reduce: To align Fixed Costs with proposed estimates	Agency Management Program	-34	0.0
LOCAL FUNDS: FY 2025 Mayor's Proposed Budget		60,266	289.2
SPECIAL PURPOSE REVENUE FUNDS: FY 2024 Approved Budget and FTE		9,473	39.0
Increase: To align the budget with projected revenues	Multiple Programs	1,016	0.0
Increase: To support additional FTE(s)	Customer Service	124	2.6
SPECIAL PURPOSE REVENUE FUNDS: FY 2025 Mayor's Proposed Budget		10,614	41.6
GROSS FOR KV0 - DEPARTMENT OF MOTOR VEHICLES		70,880	330.8

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for interagency projects funded within this agency, please see Appendix J, FY 2025 Interagency Budgets, in the Executive Summary budget volume.

FY 2025 Proposed Operating Budget Changes

Table KV0-6 contains the proposed FY 2025 budget by fund compared to the FY 2024 approved budget.

Table KV0-6

Appropriated Fund	FY 2024 Approved	FY 2025 Proposed	% Change from FY 2024
Local Funds	\$58,234,561	\$60,265,887	3.5
Special Purpose Revenue Funds	\$9,473,410	\$10,614,105	12.0
GROSS FUNDS	\$67,707,971	\$70,879,993	4.7

Mayor's Proposed Budget

Increase: DMV's Local funds budget proposal includes an increase of \$2,339,331 and 3.2 Full Time Equivalent (FTE) positions across multiple divisions to align salaries and Fringe Benefits with projected costs. The Local budget proposal also includes an increase of \$986,373 in the Agency Management division to align Fixed Costs with projected cost estimates from the Department of General Services (DGS) and the Office of the Chief Technology Officer (OCTO) for Energy, Telecommunications, Rent, Security, and Occupancy costs. Additionally in Local funds, the Contractual Services budget includes an increase of \$517,667, which is attributed to the rise in security services assessments costs.

In Special Purpose Revenue (SPR) funds, the budget proposal includes an increase of \$1,016,492 across multiple divisions, primarily in the Vehicle Services division, to support motor vehicle inspection services. The SPR proposal also reflects an increase of \$124,204 and 2.6 FTEs in the Customer Service division. These positions will support the interagency agreement between the DMV and the Department of Energy and Environment.

Decrease: In Local funds, the budget proposal reflects a decrease of \$56,051 across multiple divisions to realize savings in the cost of Information Technology (IT) supplies and materials.

Enhance: In Local funds, the proposed budget includes \$1,185,000 of one-time funding for contractual services in the Agency Management division to support the IT network upgrade and replacement at the DMV headquarters. It also includes \$268,793 to fund three customer service positions to support the cashiering services at the Georgetown Service Center through an interagency agreement between the Department of Motor Vehicles and the Office of the Chief Financial Officer. The FTEs associated with this agreement will be in the Office of the Chief Financial Officer. Furthermore, the proposed Local budget provides for the salary of 1.0 FTE position, a Legal Instrument Examiner, at \$78,000 to manage the Funding Information Service system as mandated by the Second Chance Amendment Act of 2022.

Transfer-Out/Reduce: In Local funds, the budget proposal reflects a reduction of \$2,753,928 and 17.2 FTEs in personnel services costs across multiple divisions. This adjustment includes the transfer of \$1,975,265 and 10.2 IT FTEs to OCTO to centralize the support of DMV's mainframe system; and the elimination of \$778,663 and 7.0 FTEs to realize savings from vacant positions.

Reduce: The Local funds budget proposal is reduced by \$33,859 to align the budget with the estimated Telecommunications fixed costs in the Agency Management division.

FY 2025 Proposed Full-Time Equivalent (FTEs)

Table KV0-7 contains the summary of FY 2025 Proposed Budgeted Full-Time Equivalent (FTEs).

Table KV0-7

Total FY 2025 Proposed Budgeted FTEs	330.8
Less: Interagency FTEs budgeted in this agency but employed by other agencies:	
AT0-Office of the Chief Financial Officer	(1.0)
KG0-Department of Energy and Environment	(2.6)
KT0-Department of Public Works	(3.4)
TO0-Office of the Chief Technology Officer	(6.0)
Total Interagency FTEs budgeted in this agency, employed by other agencies	(13.0)
Total FTEs employed by this agency	317.8

Note: Table KV0-7 displays the impact of the buyer agencies budgets funding the seller agencies FTEs in the FY 2025 budget, compared to how FTEs were budgeted in FY 2024.

-It starts with the FY 2025 budgeted FTE figure, 330.8 FTEs.

Table KV0-7

Total FY 2025 Proposed Budgeted FTEs**330.8**

-It subtracts 13.0 FTEs budgeted in KV0 in FY 2025 who are employed by another agency.

-It adds 0.0 FTEs budgeted in other agencies in FY 2025 who are employed by KV0.

-It ends with 317.8 FTEs, the number of FTEs employed by KV0, which is the FTE figure comparable to the FY 2024 budget.