# (KV0) DEPARTMENT OF MOTOR VEHICLES

# MISSION

The mission of the Department of Motor Vehicles (DMV) is to promote the safe operation of motor vehicles and public safety while providing outstanding customer service.

# BACKGROUND

Department of Motor Vehicles became an independent agency in October of 1998. Prior to its independence, DMV was a bureau within the Department of Public Works. DMV is achieving its mission by providing the following basic services to District residents: licensing, identification, adjudication and vehicle inspections, titling and registration. There are currently four service centers and one adjudication facility. In addition, there is one vehicle inspection station and two road test sites for commercial and non-commercial testing.

# CAPITAL PROGRAM OBJECTIVES

Capital programs for the Department of Motor Vehicles targets new and improved systems and technology citizen services including inspections, adjudication and ticket processing, licensing/identification, and vehicle registration. Specific capital projects in progress during FY2022 are listed below:

- Ticket Processing: The DMV proposes to replace the existing contractor hosted ticket processing system with a new state of the art technology solution.
- Destiny Modernization Project: The District of Columbia, Department of Motor Vehicles (DMV) has a requirement for a modernized, state-of-the art licensing and registration system. DMV seeks to acquire contract services for the development, customization, and systems integration through the issuance of a Request for Proposal (RFP) for new application software for the web-based motor vehicle's system.

## RECENT ACCOMPLISHMENTS

- **Ticket Processing**: DMV is working with OCTO and OCP to finalize the requirements and statement of work, to package the full RFP. We anticipate the RFP will be out on the street by the end of February, pending legal review and approval. Once posted, the remainder of FY2022 will include the coordination of responding to vendor inquiries (from prospective offerors), and revisions to the requirements throughout the open period of the RFP, and technical review and valuation. As of this status update, DMV is finalizing our independent cost estimate and funding certification, to complete the full procurement package, for OCP to complete the final step of putting the RFP on the street.
- Destiny Modernization Project: DMV has completed infrastructure hardware purchase for three environments, as well as DMV user journey and documentation. We have also completed infrastructure software setup for development and production clusters, the automation software for build and deployment, and designed web pages in wire frames for UI/UX Interface. For the remainder of FY2022, we plan to complete development phases 1 and 2, which includes the development of general serves, driver license, vehicle transaction, titles, ID cards, adjudication, and business transaction. We will also have completed the automation of the batch printing process, infrastructure setup for production environment, and production deployment of web page front end and post-production support.
- Recent accomplishments have included migration of Destiny to current versions of the desktop software, upgrade of servers, implementation of a configuration management system and process, and numerous enhancements to business processes, including web services.
- Recent enhancements in adjudication services include migration to a web-based system with enhanced online payment capabilities.
- The Inspection Station system was upgraded to meet EPA emission regulations as well as numerous operational and process changes for, passenger taxi and commercial vehicle inspections.
- Driver license and vehicle registration changes supported operational changes in the issuance in credentials (i.e., central issuance versus over-the-counter), enhanced queuing system, and enhanced driver knowledge testing capabilities.

#### Elements on this page of the Agency Summary include:

• Funding Tables: Past budget allotments show the allotment balance, calculated as allotments received to date less all obligations (the sum of expenditures, encumbrances, intra-District advances and pre-encumbrances). Agencies are allowed to encumber and pre-encumber funds up to the limit of a capital project's budget authority, which might be higher than allotments received to date. For this reason, a negative balance on a project sheet does not necessarily indicate overspending or an anti-deficiency violation. A negative balance is permitted in this calculation of remaining allotment authority.

• Additional Appropriations Data (\$000): Provides a summary of the budget authority over the life of the project. The table can be read as follows:

· Original 6-Year Budget Authority: Represents the authority from the fiscal year in which budget was first appropriated through the next 5 years.

- Budget Authority Through FY 2027 : Represents the lifetime budget authority, including the 6-year budget authority for FY 2022 through FY 2027.

. FY 2022 Budget Authority Revisions: Represents the changes to the budget authority as a result of reprogramming, redirections and rescissions (also reflected in Appendix F) for the current fiscal year.

, 6-Year Budget Authority Through FY 2027 : This is the total 6-year authority for FY 2022 through FY 2027 including changes from the current fiscal year.

• Budget Authority Request Through FY 2028 : Represents the 6-year budget authority for FY 2023 through FY 2028.

- Increase (Decrease): This is the change in 6-year budget requested for FY 2023 - FY 2028 (change in budget authority is shown in Appendix A).

• Estimated Operating Impact: If a project has operating impacts that the agency has quantified, the effects are summarized in the respective year of impact.

• FTE Data (Total budget in FTE Table might differ from actual budget due to rounding): Provides the number for Full-Time Equivalent (FTE) employees approved as eligible to be charged to capital projects by, or on behalf of, the agency. Additionally, it provides the total budget for these employees (Personal Services), the non personnel portion of the budget in the agency's capital plan, and the percentage of the agency CIP budget from either expense category.

• Facility Location Map: For those agencies with facilities projects, a map reflecting projects and their geographic location within the District of Columbia.

#### (Dollars in Thousands)

F	unding By Ph	ase - Prio	r Funding		A	pproved Fu	nding					
Phase	Allotments	Spent	Enc/ID-Adv	Pre-Enc	Balance	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Total
(01) Design	6,743	6,280	462	0	0	0	0	0	0	0	0	0
(03) Project Management	6,047	6,047	0	0	0	0	0	0	0	0	0	0
(04) Construction	1,676	1,604	72	0	0	0	0	0	0	0	0	0
(05) Equipment	4,433	4,433	0	0	0	300	0	0	0	0	0	300
(06) IT Requirements												
Development/Systems	23,650	6,513	5,491	0	11,645	12,858	8,800	3,200	0	0	0	24,858
Design												
TOTALS	42,549	24,878	6,026	0	11,645	13,158	8,800	3,200	0	0	0	25,158
F	unding By Sou	urce - Prio	or Funding		A	pproved Fu	nding					
Source	Allotments	Spent	Enc/ID-Adv	Pre-Enc	Balance	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Total
GO Bonds - New (0300)	19,128	12,521	716	0	5,891	0	0	0	0	0	0	0
Pay Go (0301)	1,000	928	72	0	0	0	0	0	0	0	0	0
Alternative Financing (0303)	6,271	6,271	0	0	0	0	0	0	0	0	0	0
Short-Term Bonds – (0304)	16,150	5,158	5,237	0	5,754	13,158	8,800	3,200	0	0	0	25,158
TOTALS	42,549	24,878	6,026	0	11,645	13,158	8,800	3,200	0	0	0	25,158

Additional Appropriation Data	
First Appropriation FY	2002
Original 6-Year Budget Authority	55,528
Budget Authority Through FY 2027	54,749
FY 2022 Budget Authority Changes	0
6-Year Budget Authority Through FY 2027	54,749
Budget Authority Request Through FY 2028	67,707
Increase (Decrease)	12,958

#### Estimated Operating Impact Summary

Expenditure (+) or Cost Reduction (-) FY 2023 FY 2024 FY 2025 FY 2026 FY 2027 FY 2028 6 Yr Total No estimated operating impact

)				
)	Full Time Equivalent Data			
)	Object	FTE	FY 2023 Budget	% of Project
·	Personal Services	0.0	0	0.0
3	Non Personal Services	0.0	13,158	100.0

# **KV0-MVS17-DESTINY REGISTRATION FEE IMPLEMENTATION**

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#### Description:

This project will fund adjustments that must be made to the Destiny system in FY 2023 to accommodate the changes to the registration fee schedule.

#### Justification:

Before the Destiny system is replaced entirely, DMV will need to update the existing system to implement the adjustments to the motor vehicle registration fee schedule enacted via a subtitle in the Budget Support Act of 2022.

#### **Progress Assessment:**

NA

### **Related Projects:**

MVS16C-Destiny Replacement Project

#### (Dollars in Thousands)

Fu	nding By Phase -	Prior Fundi	ng		P	roposed Fu	unding					
Phase	Allotments	Spent End	/ID-Adv	Pre-Enc	Balance	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Total
(05) Equipment	0	0	0	0	0	300	0	0	0	0	0	300
TOTALS	0	0	0	0	0	300	0	0	0	0	0	300
Funding By Source - Prior Funding Proposed Funding												
Fu	nding By Source -	Prior Fundi	ng		P	roposed Fu	unding					
Fur Source	nding By Source - Allotments	Prior Fundi Spent End		Pre-Enc	P Balance	roposed Fu FY 2023	Inding FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Total
				Pre-Enc 0				<b>FY 2025</b> 0	<b>FY 2026</b> 0	<b>FY 2027</b> 0	<b>FY 2028</b> 0	6 Yr Total 300

Additional Appropriation Data	
First Appropriation FY	
Original 6-Year Budget Authority	0
Budget Authority Through FY 2027	0
FY 2022 Budget Authority Changes	0
6-Year Budget Authority Through FY 2027	0
Budget Authority Request Through FY 2028	300
Increase (Decrease)	300
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#### Estimated Operating Impact Summary

Expenditure (+) or Cost Reduction (-) FY 2023 FY 2024 FY 2025 FY 2026 FY 2027 FY 2028 6 Yr Total No estimated operating impact

Milestone Data	Projected	Actual
Environmental Approvals		
Design Start (FY)		
Design Complete (FY)		
Construction Start (FY)		
Construction Complete (FY)		
Closeout (FY)		

Full Time Equivalent Data			
Object	FTE	FY 2023 Budget	% of Project
Personal Services	0.0	0	0.0
Non Personal Services	0.0	300	100.0

# **KV0-MVS16-DESTINY REPLACEMENT PROJECT**

Agency:	DEPARTMENT OF MOTOR VEHICLES (KV0)
Implementing Agency:	DEPARTMENT OF MOTOR VEHICLES (KV0)
Project No:	MVS16
Ward:	
Location:	DISTRICT-WIDE
Facility Name or Identifier:	INFORMATION TECHNOLOGY
Status:	In multiple phases
Useful Life of the Project:	15
Estimated Full Funding Cost:	\$30,350,000



#### **Description:**

The District of Columbia, Department of Motor Vehicles (DMV) has a requirement for a modernizedDriver License and Motor Vehicle Information System. DMV seeks to acquire contract services for the development, customization, and systems integration through the issuance of a Request for Proposal (RFP) for new application software for the motor vehicle's system.

A new web-based motor vehicle system will reduce the complexities of maintaining the multitude of software products and improve efficiency when making application software changes based on evolving DMV business rules. Today there are more companies out there with better products and knowledge in the DMV field. There are also more knowledgeable and trained web-based technical resources available to support new web-based technologies. After the deployment of the new system, DMV will be looking at a reduction in the cost for maintenance in future years.

#### Justification:

A new-web based motor vehicle system will reduce the complexities of maintaining the multitude of software products and improve efficiency when making application software changes based on evolving DMV business rules.

#### **Progress Assessment:**

Progressing in multiple phases

#### **Related Projects:**

N/A

#### (Dollars in Thousands)

	Funding By Phase	- Prior Fu	nding		P	roposed Fu	unding					
Phase	Allotments	Spent	Enc/ID-Adv	Pre-Enc	Balance	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Total
(06) IT Requirements Development/Systems Design	18,150	6,304	5,402	0	6,444	6,200	2,800	3,200	0	0	0	12,200
TOTALS	18,150	6,304	5,402	0	6,444	6,200	2,800	3,200	0	0	0	12,200
Funding By Source - Prior Funding Proposed Funding												
	Funding By Source	- Prior Fu	inding		P	roposed Fi	unding					
Source	Funding By Source Allotments		Inding Enc/ID-Adv	Pre-Enc	P Balance	roposed Fi FY 2023	unding FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Total
			Enc/ID-Adv	Pre-Enc 0				<b>FY 2025</b> 0	<b>FY 2026</b> 0	<b>FY 2027</b> 0	<b>FY 2028</b> 0	6 Yr Total 0
Source	Allotments	Spent	Enc/ID-Adv 165	<b>Pre-Enc</b> 0 0	Balance			<b>FY 2025</b> 0 3,200	<b>FY 2026</b> 0 0	<b>FY 2027</b> 0 0	FY 2028 0 0	<b>6 Yr Total</b> 0 12,200

Additional Appropriation Data	
First Appropriation FY	2016
Original 6-Year Budget Authority	9,000
Budget Authority Through FY 2027	30,350
FY 2022 Budget Authority Changes	0
6-Year Budget Authority Through FY 2027	30,350
Budget Authority Request Through FY 2028	30,350
Increase (Decrease)	0

Estimated Operating Impact Summary Expenditure (+) or Cost Reduction (-) FY 2023 FY 2024 FY 2025 FY 2026 FY 2027 FY 2028 6 Yr Total No estimated operating impact

Milestone Data	Projected	Actual	[
Environmental Approvals			
Design Start (FY)		06/30/2020	- F
Design Complete (FY)	09/30/2023		1
Construction Start (FY)		06/30/2020	
Construction Complete (FY)	03/30/2025		
Closeout (FY)	09/30/2025		

Full Time Equivalent Data							
Object	FTE	FY 2023 Budget	% of Project				
Personal Services	0.0	0	0.0				
Non Personal Services	0.0	6,200	100.0				

# **KV0-MVS23-DMV INSPECTION KIOSKS**

Agency:	DEPARTMENT OF MOTOR VEHICLES (KV0)
Implementing Agency:	DEPARTMENT OF MOTOR VEHICLES (KV0)
Project No:	MVS23
Ward:	
Location:	DISTRICT WIDE
Facility Name or Identifier:	VEHICLE SERVICES
Status:	New
Useful Life of the Project:	
Estimated Full Funding Cost:	\$658,000

#### **Description:**

The District of Columbia, Department of Motor Vehicles (DMV) has a requirement for designing and installing two On-Board Diagnostics (OBD) Emissions Inspection Kiosks to meet the growing demand of District services critical to District residents. The OBD Emissions Inspection Kiosk would be installed at locations within the District and would be available 24/7/365 to perform OBD Emissions Inspections for eligible vehicles in the District. The OBD Emissions Inspection Kiosk will allow residents the ability to perform their own emissions inspections on their vehicles. The major features of the OBD Emissions Inspection Kiosk include a touch-screen interface, integrated bar code reader for vehicle data entry, vehicle inspection reports, direct real-time connectivity to DMV, and customized inspection software to guide users through the inspection tests.

There are over 170,000 vehicles that must obtain emissions inspections annually prior to vehicle registration. DMV does not have OBD emission inspection locations throughout DC for the over 170,000 vehicles that are required to obtain emissions inspections. By installing additional OBD Emission Inspection Kiosks in the District, DMV will provide convenience and efficiency to District residents. Additionally, improving geographical access to emissions inspection requirements.

#### Justification:

Vehicle emissions testing in the District is required by US EPA. The District's emissions inspections began in 1983 and are performed at two locations, Inspection Station, 1001 Half Street SW and at an OBD Emissions Inspection Kiosk, 300 Van Buren Street, NW. There are over 170,000 emissions inspections completed annually. The initial costs will be the kiosk's manufacture, delivery, system development, integration, data conversion, construction, and installation of the OBD inspection kiosk. There will be ongoing annual costs for system maintenance. There will be no costs to District residents.

The OBD inspection kiosk program is like other inspection programs in Maryland and Ohio. The programs in those jurisdictions have been successful and is supported by the same vendor which the District plan to use for this project. Like the first OBD Emissions Inspection Kiosk the additionally kiosks will be designed so it is easy to use, with system prompts to guide the vehicle owner through the inspection process. The Major features of the OBD Emissions Inspection Kiosk includes touch-screen interface, integrated bar code reader for vehicle data entry, vehicle inspection reports, and direct real time connectivity to DMV.

Additionally, this project is in direct response to community requests. Since the District only has one inspection station in SW and an OBD Inspection Kiosk in NW, residents have complained that in order to obtain their vehicle emissions inspections, they must travel miles to one of the inspection locations. Thus residents have requested for more emissions inspection locations throughout the District.

#### **Progress Assessment:**

The project has not started yet. The tentative start date is in FY 2023.

#### **Related Projects:**

Currently, there are no related capital projects with synergies to this project.

(Dollars in Thousands)

Funding	By Phase -	Prior Fu	nding			Proposed F	unding					
	Allotments	Spent	Enc/ID-Adv	Pre-Enc	Balance	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Tota
(06) IT Requirements Development/Systems Design	0	0	0	0	0	658	0	0	0	(	0 0	65
TOTALS	0	0	0	0	0	658	0	0	0	(	) 0	65
Funding	By Source -	Prior Fu	Indina			Proposed F	undina					
	Allotments		Enc/ID-Adv	Pre-Enc	Balance	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Tota
Short-Term Bonds – (0304)	0	0	0	0	0	658	0	0	0	(	) 0	65
TOTALS	0	0	0	0	0	658	0	0	0	(	) 0	65
First Appropriation FY Original 6-Year Budget Authority Budget Authority Through FY 2027 FY 2022 Budget Authority Changes 6-Year Budget Authority Through FY 2027 Budget Authority Request Through FY 2028 Increase (Decrease)		0 0 0 658 658	Expenditure No estimated	operating imp	act	FT	2023 FY 2024	FY 2025	FY 2026	FY 2027	FY 2028 6 Yı	Total
Milestone Data Projec	cted A	ctual	Full Time E		Data							
Environmental Approvals				Object				3 Budget	% of I	Project		
Design Start (FY)			Personal Serv				0.0	0		0.0		
Design Complete (FY) Construction Start (FY)			Non Personal	Services			0.0	658		100.0		
Construction Complete (FY)												
Closeout (FY)												

# **KV0-TPS01-TICKET PROCESSING SYSTEM**

Agency:	DEPARTMENT OF MOTOR VEHICLES (KV0)
Implementing Agency:	DEPARTMENT OF MOTOR VEHICLES (KV0)
Project No:	TPS01
Ward:	
Location:	DISTRICT-WIDE
Facility Name or Identifier:	INFORMATION TECHNOLOGY
Status:	Ongoing Subprojects
Useful Life of the Project:	15
Estimated Full Funding Cost:	\$17,500,000



# **Description:**

The DMV proposes to replace the existing contractor-hosted ticket processing system with a new state-of-the-art technology solution.

### Justification:

This project will enhance the ticketing process and will integrate with other DMV I.T. systems.

#### **Progress Assessment:**

New project.

### **Related Projects:**

None

#### (Dollars in Thousands)

,	Funding By Phase	- Prior Fu	nding		P	roposed Fi	unding					
Phase	Allotments	Spent	Enc/ID-Adv	Pre-Enc	Balance	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Total
(06) IT Requirements Development/Systems Design	5,500	210	89	0	5,201	6,000	6,000	0	0	0	0	12,000
TOTALS	5.500	210	89	0	5,201	6,000	6,000	0	0	0	0	12,000
	Funding By Source	- Prior Fu	inding			roposed F						
Source	Funding By Source Allotments		Inding Enc/ID-Adv	Pre-Enc		roposed Fi		FY 2025	FY 2026	FY 2027	FY 2028	6 Yr Total
			Enc/ID-Adv	Pre-Enc 0	P		unding	<b>FY 2025</b> 0	<b>FY 2026</b> 0	<b>FY 2027</b> 0	<b>FY 2028</b> 0	6 Yr Total 0
Source	Allotments	Spent	Enc/ID-Adv	Pre-Enc 0 0	Balance		unding	<b>FY 2025</b> 0 0	<b>FY 2026</b> 0 0	<b>FY 2027</b> 0 0	<b>FY 2028</b> 0 0	6 Yr Total 0 12,000

Additional Appropriation Data	
First Appropriation FY	2016
Original 6-Year Budget Authority	5,500
Budget Authority Through FY 2027	5,500
FY 2022 Budget Authority Changes	0
6-Year Budget Authority Through FY 2027	5,500
Budget Authority Request Through FY 2028	17,500
Increase (Decrease)	12,000

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ary Expenditure (+) or Cost Reduction (-) No estimated operating impact FY 2023 FY 2024 FY 2025 FY 2026 FY 2027 FY 2028 6 Yr Total

Milestone Data	Projected	Actual
Environmental Approvals		
Design Start (FY)		
Design Complete (FY)		
Construction Start (FY)		
Construction Complete (FY)		
Closeout (FY)		

Full Time Equivalent Data			
Object	FTE	FY 2023 Budget	% of Project
Personal Services	0.0	0	0.0
Non Personal Services	0.0	6,000	100.0