# Department of Parks and Recreation

http://dpr.dc.gov Telephone: 202-673-7647

				% Change
	FY 2013	FY 2014	FY 2015	from
Description	Actual	Approved	Proposed	FY 2014
Operating Budget	\$36,958,225	\$39,325,394	\$45,561,683	15.9
FTEs	478.5	550.1	601.0	9.3

The mission of the Department of Parks and Recreation (DPR) is to enhance the quality of life and wellness of District of Columbia residents and visitors by providing equal access to affordable and quality recreational services, and by organizing meaningful programs, activities, and events.

### **Summary of Services**

DPR provides a wide range of recreational activities to individuals and groups of all ages throughout the District of Columbia, including aquatics, athletics, fitness, urban camps, therapeutic recreation, environmental education, and food and nutrition programs.

To offer such diversified activities and services, DPR promotes recreation and leisure at over 931 acres of parkland, 68 recreation and community centers, 34 aquatic facilities, and several additional recreational facilities including playgrounds, athletic fields, and play courts.

The agency's FY 2015 proposed budget is presented in the following tables:

# FY 2015 Proposed Gross Funds Operating Budget, by Revenue Type

Table HA0-1 contains the proposed FY 2015 agency budget compared to the FY 2014 approved budget. It also provides FY 2012 and FY 2013 actual expenditures.

#### (dollars in thousands) Change Actual from Percent Actual Approved Proposed Appropriated Fund FY 2012 FY 2013 FY 2014 FY 2015 FY 2014 Change\* **General Fund** Local Funds 31,739 33,244 34,850 40,877 6,026 17.3 Special Purpose Revenue Funds 1,231 1,602 2,200 2,420 220 10.0 **Total for General Fund** 32,971 34,846 37,050 43,297 6,246 16.9 **Federal Resources** 177 0 0 0 0 Federal Grant Funds N/A 0 0 0 0 **Total for Federal Resources** 177 N/A **Private Funds** Private Grant Funds 42 43 0 0 0 N/A 0 0 22 33 0 N/A Private Donations 0 76 0 0 **Total for Private Funds** 64 N/A **Intra-District Funds** Intra-District Funds 2,175 2,036 2,275 2,265 -10 -0.4 **Total for Intra-District Funds** 2,175 2,036 2,275 2,265 -10 -0.4 36,958 39.325 45.562 6,236 **Gross Funds** 35.387 15.9

\*Percent change is based on whole dollars.

Table HA0-1

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2015 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2015 Proposed Full-Time Equivalents, by Revenue Type

Table HA0-2 contains the proposed FY 2015 FTE level compared to the FY 2014 approved FTE level by revenue type. It also provides FY 2012 and FY 2013 actual data.

#### Table HA0-2

Appropriated Fund	Actual FY 2012	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014	Percent Change
General Fund						
Local Funds	482.6	473.6	543.5	598.1	54.6	10.0
Total for General Fund	482.6	473.6	543.5	598.1	54.6	10.0
Intra-District Funds						
Intra-District Funds	6.3	4.9	6.6	2.9	-3.7	-56.1
Total for Intra-District Funds	6.3	4.9	6.6	2.9	-3.7	-56.1
Total Proposed FTEs	489.0	478.5	550.1	601.0	50.9	9.3

# FY 2015 Proposed Operating Budget, by Comptroller Source Group

Table HA0-3 contains the proposed FY 2015 budget at the Comptroller Source Group (object class) level compared to the FY 2014 approved budget. It also provides FY 2012 and FY 2013 actual expenditures.

Table HA0-3

					Change	
	Actual	Actual	Approved	Proposed	from	Percent
Comptroller Source Group	FY 2012	FY 2013	FY 2014	FY 2015	FY 2014	Change*
11 - Regular Pay - Continuing Full Time	14,090	15,601	17,591	25,057	7,466	42.4
12 - Regular Pay - Other	8,605	7,975	8,319	4,935	-3,384	-40.7
13 - Additional Gross Pay	612	649	135	135	0	0.0
14 - Fringe Benefits - Current Personnel	4,951	5,447	6,298	6,931	633	10.0
15 - Overtime Pay	253	283	138	138	0	0.0
99 - Unknown Payroll Postings	4	0	0	0	0	N/A
Subtotal Personal Services (PS)	28,515	29,955	32,482	37,197	4,715	14.5
20 - Supplies and Materials	872	1,114	1,280	1,345	64	5.0
31 - Telephone, Telegraph, Telegram, Etc.	5	26	0	10	10	N/A
40 - Other Services and Charges	859	873	1,145	1,230	85	7.4
41 - Contractual Services - Other	4,523	4,534	4,086	5,092	1,006	24.6
50 - Subsidies and Transfers	0	0	0	100	100	N/A
70 - Equipment and Equipment Rental	614	457	332	588	256	77.0
Subtotal Nonpersonal Services (NPS)	6,873	7,003	6,844	8,365	1,521	22.2
Gross Funds	35,387	36,958	39,325	45,562	6,236	15.9

\*Percent change is based on whole dollars.

# **Division Description**

The Department of Parks and Recreation operates through the following 7 divisions:

**Office of the Director** – provides vision and guidance to senior managers to achieve the agency's mission and goals.

This division contains the following 2 activities:

- Director's Office provides vision for, and support to, the department in order to guide senior managers in a direction most advantageous to the government and residents of the District of Columbia; and
- Data and Accountability collects and reports data on agency functions, such as program participation, work orders request and completion, and facility usage, to inform decision-making.

**Programs** – plans and collaborates with community groups, non-profit organizations, and volunteers to provide programming and other services at DPR facilities.

This division contains the following 12 activities:

- Recreation Community Recreation provides personnel, supplies, and equipment for unstructured leisure activities;
- Aquatics-Programs provides swimming instruction, fitness, and competitive opportunities to District residents and visitors;
- Aquatics-Operations provides personnel, programs, and equipment to ensure the safety of District residents and visitors at DPR aquatic facilities;
- Sports, Health and Fitness provides structured and self-directed recreational sports, health, and fitness programs to District residents and visitors;
- Seasonal Camps provides direct services to thousands of youth during the school breaks to include a wide range of access to pools, trails, and courts, as well as supervised activities at recreation centers;
- Early Childhood provides daily services to District children aged 3 to 5 years old at locations throughout the city and engages children in various developmentally appropriate activities;
- Middle Childhood provides specialized programming to District youth ages 6 -12;
- Teen provides specialized programming and outreach to District youth aged 9 to 21 years by providing opportunities in education and community services, and manages the summer youth employment program in partnership with the Department of Employment Services;
- Adult provides specialized programming to adults ages 19-50;
- Senior Services provides recreational, seasonal, social, educational, health promotion, and transportation services to District residents and visitors aged 50 years old or older;
- Therapeutic Recreation provides comprehensive rehabilitative services to persons of all abilities, particularly to persons with disabilities; and
- Ward Management/Community Recreation (Including Wards 1-8) manages the programming of recreational facilities and provides leadership and supervision of site staff in all wards.

**Partnerships and Development** – Provides support to increase external financial and partner support of DPR's goals and objectives and to decrease reliance on the District's General Fund through the solicitation and management of grants, donations, partnerships, sponsorships, and volunteer resources.

This division contains the following 3 activities:

- Partnership and Volunteers recruits, manages and supports volunteer activities and develops outside partnerships to provide programming at DPR facilities and sustain the overall mission of DPR;
- Donations and Grants solicits, facilitates, tracks and writes donation and grant agreements that support DPR's goal of increasing its fiscal sustainability; and

Business Development – works to develop new non-Local fund revenue sources that support DPR's programs and initiatives.

**Park Policy and Programs** – manages the programming of all small parks and community garden properties and provides leadership in the agency's policies and sustainability efforts across the District.

This division contains the following 3 activities:

- Small Park manages the programming for small parks and provides leadership in the agency's policy efforts focused on small parks;
- **Community Gardens** provides programming and outreach for community gardens across the District and provides leadership in the agency's gardening policies; and
- Sustainability incorporates environmental stewardship priorities in both agency programs and internal
  operations and promotes educational and experiential opportunities to broaden citizens'
  environmental awareness.

**Operations** – oversees the maintenance of over 900 acres of parkland and 68 facilities across the District of Columbia, including recreation and community centers, pools, playgrounds, athletic fields, and play courts. These resources are managed and operated to support recreational programs and activities and to provide open recreational spaces for customers.

This division contains the following 5 activities:

- Permit Services allocates use permits for ball fields, parks, picnic areas, and other facilities operated and maintained by DPR;
- Food and Nutrition Services provides nutritious meals and nutritional supplements to eligible children and families in the District of Columbia enrolled in recreational programming in outside school hours care centers;
- Planning Capital Projects provides planning and park development services to the District community, internal and external to DPR;
- Support Services provides tools, equipment, and installation to successfully support events throughout the community; and
- **Park Monitors** secures and promotes safe and sound settings for park visitors.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

Agency Financial Operations – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The Department of Parks and Recreation has no division structure changes in the FY 2015 proposed budget.

# FY 2015 Proposed Operating Budget and FTEs, by Division and Activity

Table HA0-4 contains the proposed FY 2015 budget by division and activity compared to the FY 2014 approved budget. It also provides the FY 2013 actual data.

#### Table HA0-4

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
Division/Activity	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014
(1000) Agency Management								
(1010) Personnel	357	514	600	85	4.7	6.0	6.0	0.0
(1015) Training and Employee Development	182	290	271	-20	0.0	0.0	0.0	0.0
(1020) Contracting and Procurement	264	317	314	-3	3.8	4.0	4.0	0.0
(1040) Information Technology	449	545	557	12	2.8	3.0	3.0	0.0
(1055) Risk Management	192	178	186	8	1.9	2.0	2.0	0.0
(1070) Fleet Management	1,303	1,330	1,465	134	15.0	17.0	17.0	0.0
(1080) Communications	234	293	304	11	2.8	3.0	3.0	0.0
(1085) Customer Service	189	96	105	9	2.8	2.0	2.0	0.0
(1087) Language Access	0	5	5	0	0.0	0.0	0.0	0.0
(1090) Performance Management	50	0	0	0	0.9	0.0	0.0	0.0
Subtotal (1000) Agency Management	3,220	3,570	3,807	236	34.7	37.0	37.0	0.0
(100F) Agency Financial Operations								
(110F) Agency Budget Operations	127	130	137	7	0.9	1.0	1.0	0.0
(120F) Agency Accounting Operations	233	225	237	12	2.8	3.0	3.0	0.0
(130F) Agency Fiscal Officer Operations	118	163	174	11	0.9	1.0	1.0	0.0
Subtotal (100F) Agency Financial Operations	478	518	548	30	4.7	5.0	5.0	0.0
(2500) Office of the Director								
(2511) Director's Office	483	550	566	16	3.8	4.0	4.0	0.0
(2533) Community Relations	5	1	0	-1	0.0	0.0	0.0	0.0
(2555) Data and Accountability	0	64	71	8	0.0	1.0	1.0	0.0
Subtotal (2500) Office of the Director	488	615	637	23	3.8	5.0	5.0	0.0
(3400) Recreational								
(3410) Recreational Services/Programs	-40	0	0	0	0.0	0.0	0.0	0.0
(3440) Youth Development	40	0	0	0	0.0	0.0	0.0	0.0
Subtotal (3400) Recreational	0	0	0	0	0	0	0	0
(3600) Programs								
(3606) Recreation	2,166	2,348	2,362	14	8.4	12.0	8.0	-4.0
(3610) Aquatics - Programs	700	958	1,004	46	7.5	11.0	11.0	0.0
(3611) Aquatics - Operations	3,980	4,236	5,171	935	87.6	119.4	113.2	-6.2
(3616) Sports, Health and Fitness	1,673	3,304	3,687	383	18.3	43.5	43.5	0.0
(3626) Seasonal Camps	3,260	2,916	4,479	1,563	4.2	3.5	53.1	49.6
(3631) Early Childhood (Ages 3-5)	446	651	701	50	8.4	12.1	12.3	0.2
(3636) Middle Childhood (Ages 6-12)	7	20	20	0	0.0	0.0	0.0	0.0

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### Table HA0-4 (Continued)

(dollars in thousands)

	Dollars in Thousands				1	Full-Time E	quivalents	
Division/Activity	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014	Actual FY 2013	Approved FY 2014	Proposed FY 2015	Change from FY 2014
(3600) Programs (Continued)								
(3640) Teen	3,137	3,341	3,669	328	43.0	49.5	51.5	2.0
(3645) Adult	0	256	261	5	0.0	4.0	4.0	0.0
(3650) Senior Services	1,059	1,212	1,134	-78	14.5	17.5	15.5	-2.0
(3655) Therapeutic Recreation	521	550	829	279	7.0	8.5	12.5	4.0
(3661) Ward Management	429	1,142	1,236	94	5.6	14.0	14.0	0.0
(3665) Community Recreation - Ward 1	696	469	505	36	12.0	8.8	8.8	0.0
(3670) Community Recreation - Ward 2	608	483	516	33	9.8	7.0	7.0	0.0
(3675) Community Recreation - Ward 3	912	779	938	160	13.8	15.2	16.8	1.6
(3680) Community Recreation - Ward 4	1,444	1,318	1,447	129	27.4	22.0	23.0	1.0
(3685) Community Recreation - Ward 5	1,925	1,616	1,639	22	30.9	31.5	30.0	-1.5
(3690) Community Recreation - Ward 6	1,081	1,084	1,194	110	19.2	21.0	21.5	0.5
(3695) Community Recreation - Ward 7	1,907	1,744	2,128	385	32.2	34.9	38.0	3.1
(3699) Community Recreation - Ward 8	1,984	867	1,689	823	39.8	20.5	23.9	3.4
Subtotal (3600) Programs	27,936	29,293	34,609	5,317	390.0	455.9	507.5	51.6
(3700) Partnerships and Development								
(3710) Partnerships and Volunteers	114	194	204	10	2.8	3.0	3.0	0.0
(3720) Donations and Grants	69	54	66	12	1.9	1.0	1.0	0.0
(3730) Business Development	117	246	270	24	1.9	2.0	2.0	0.0
Subtotal (3700) Partnerships and Development	300	494	540	47	6.6	6.0	6.0	0.0
(3800) Park Policy and Programs								
(3805) Small Parks	13	122	276	155	1.9	2.0	5.0	3.0
(3810) Community Gardens	13	172	174	2	1.9	2.0	2.0	0.0
(3815) Sustainability	0	55	66	11	0.0	1.0	1.0	0.0
Subtotal (3800) Park Policy and Programs	26	348	516	168	3.7	5.0	8.0	3.0
(4500) Operations								
(4530) Park Rangers	736	0	0	0	10.3	0.0	0.0	0.0
(4550) Warehouse	165	0	0	0	2.8	0.0	0.0	0.0
(4570) Permit Services	317	544	565	21	4.7	5.0	5.0	0.0
(4580) Food and Nutrition Services	1,982	2,185	2,261	76	5.6	6.7	3.0	-3.7
(4585) Facilities	273	0	0	0	1.9	0.0	0.0	0.0
(4590) Planning Capital Projects	280	312	580	268	2.8	3.0	3.0	0.0
(4595) Support Services	757	810	832	22	7.0	11.5	11.5	0.0
(4596) Park Monitors	0	636	666	30	0.0	10.0	10.0	0.0
Subtotal (4500) Operations	4,510	4,488	4,904	416	35.1	36.2	32.5	-3.7
Total Proposed Operating Budget	36,958	39,325	45,562	6,236	478.5	550.1	601.0	50.9

Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for the activities within this agency's divisions, please see Schedule **30-PBB Program Summary by Activity** in the FY 2015 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2015 Proposed Budget Changes

The Department of Parks and Recreation's (DPR) proposed FY 2015 gross budget is \$45,561,683, which represents a 15.9 percent increase over its FY 2014 approved gross budget of \$39,325,394. The budget is comprised of \$40,876,683 in Local funds, \$2,420,000 in Special Purpose Revenue funds, and \$2,265,000 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2014 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2015 CSFL adjustments to the FY 2014 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DPR's FY 2015 CSFL budget is \$37,219,650, which represents a \$2,369,391, or 6.8 percent, increase over the FY 2014 approved Local funds budget of \$34,850,259.

#### **CSFL** Assumptions

The FY 2015 CSFL calculated for DPR included adjustment entries that are not described in detail on table 5. These adjustments include increases of \$2,305,533 in personal services to account for Fringe Benefit costs based on trend and comparative analyses and the impact of cost-of-living adjustments implemented in FY 2013, and \$63,858 in nonpersonal services based on the Consumer Price Index factor of 2.4 percent.

#### **Agency Budget Submission**

**Increase:** In Local funds, the budget was increased by \$912,343 across multiple divisions to support activities at community recreation centers across the District and to cover adjustments to supplies, equipment, and other operational costs. In the Programs division, the budget was increased by \$507,703 to support certain contractual costs, including the impact of the "Boys and Girls Club of Greater Washington Property Acquisition Emergency Act of 2009".

In Special Purpose Revenue, the budget was increased by \$220,000 across multiple divisions to align the budget with a projected growth in revenue from the collection of fees from users of DPR facilities, activities, and developers.

In Intra-District funds, the budget was increased by \$116,368 in the Operations division to support a food services contract that provides meals during the peak summer period.

**Decrease:** In Local funds, the budget was decreased by \$54,560 to reflect salary adjustments across multiple divisions and by \$232,035 to align the Fringe Benefits budget with projected costs.

In Intra-District funds, a decrease of \$42,145 reflects adjustments to agency-wide supplies, equipment, and contractual costs. Additionally, the budget reflects a net decrease of \$84,355 and 3.7 FTEs within multiple divisions to reflect the savings from a reduction of certain positions and other personal services adjustments.

**Technical Adjustment:** DPR's Local budget reflects an increase of \$773,583 within the Programs division to account for the Operating Impact of Capital and other costs associated with the reopening and/or renovation of DPR facilities.

#### **Mayor's Proposed Budget**

**Enhance:** The Local funds budget for DPR increased by \$1,500,000 and 49.6 FTEs in the Programs Division to enhance and increase the number of summer programs offered. Specifically, this funding will add seasonal front line staff at DPR facilities to augment the quality and number of agency activities and events. The enhancement will also allow the agency to expand the planning, monitoring, and implementation of summer programs throughout the District.

#### **District's Proposed Budget**

**Enhance:** The Local funds budget supports a total increase of \$325,000 in one-time funding. Of that amount, \$250,000 supports a master planning process for a new recreation center at the site of the Kenilworth Elementary School. This initiative supports competitive grants to eligible organizations to make improvements to the Kenilworth-Parkside Community Park in Ward 7. The remaining amount of \$75,000 was reallocated to the Operations division to provide addition funds to the Summer Food Service program. Lastly, an increase of \$160,211 and 3.0 FTEs in the Park Policy and Programs division supports the aligning of the budget to support programmatic needs.

**Reduce:** In Local funds, a total of \$75,000 was reallocated from the Agency Management program to provide additional funds to the Summer Food Service program. Lastly, a reduction of \$160,211 and 3.0 FTEs in the Programs division reflects the aligning of the budget to support DPR's programmatic needs.

# FY 2014 Approved Budget to FY 2015 Proposed Budget, by Revenue Type

Table HA0-5 itemizes the changes by revenue type between the FY 2014 approved budget and the FY 2015 proposed budget.

Table HA0-5(dollars in thousands)

FTE	DGET	DIVISION BUI	DESCRIPTION
543.5	34,850		LOCAL FUNDS: FY 2014 Approved Budget and FTE
0.0	2,369	Multiple Programs	Other CSFL Adjustments
543.5	37,220	SFL)	LOCAL FUNDS: FY 2015 Current Services Funding Level Budget (CS
0.0	912	Multiple Programs	Increase: To align resources with operational goals
0.0	508	Programs	Increase: To support and annualize costs of existing program
0.0	-55	Multiple Programs	Decrease: To adjust personal services
0.0	-232	Multiple Programs	Decrease: To align Fringe Benefits budget with projected costs
5.0	774	Programs	Technical Adjustment: To align resources with operational goals
548.5	39,127		LOCAL FUNDS: FY 2015 Agency Budget Submission
49.6	1,500	Programs	Enhance:Enhance and increase the number of summer programs
598.1	40,627		LOCAL FUNDS: FY 2015 Mayor's Proposed Budget
0.0	325	Operations	Enhance: To fund Summer Food Service program (one-time)
3.0	160	Park Policy and Programs	Enhance: To adjust personal services
0.0	-75	Agency Management	Reduce: To fund Summer Food Service program
-3.0	-160	Programs	Reduce: To adjust personal services
598.1	40,877		LOCAL FUNDS: FY 2015 District's Proposed Budget
<b>0.0</b> 0.0	<b>2,200</b> 220	Multiple Programs	SPECIAL PURPOSE REVENUE FUNDS: FY 2014 Approved Budget a Increase: To align budget with projected revenues
0.0	-	1 0	
0.0	2,420	ubmission	SPECIAL PURPOSE REVENUE FUNDS: FY 2015 Agency Budget Sul
0.0	0		No Change
0.0	2,420	d Budget	SPECIAL PURPOSE REVENUE FUNDS: FY 2015 Mayor's Proposed
0.0	0		No Change
0.0	2,420	ed Budget	SPECIAL PURPOSE REVENUE FUNDS: FY 2015 District's Proposed
6.6	2,275		INTRA-DISTRICT FUNDS: FY 2014 Approved Budget and FTE
0.0	116	Operations	Increase: To adjust Contractual Services budget
0.0	-42	Multiple Programs	Decrease: To streamline operational efficiency
-3.7	-84	Multiple Programs	Decrease: To recognize savings from a reduction in FTEs
2.9	2,265		INTRA-DISTRICT FUNDS: FY 2015 Agency Budget Submission
0.0	0		No Change
2.9	2,265		INTRA-DISTRICT FUNDS: FY 2015 Mayor's Proposed Budget
0.0	0		No Change
2.9	2,265		5
	,		
601.0	45,562		Gross for HA0 - Department of Parks and Recreation
	2,265 0 2,265		INTRA-DISTRICT FUNDS: FY 2015 Mayor's Proposed Budget No Change INTRA-DISTRICT FUNDS: FY 2015 District's Proposed Budget

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **Agency Performance Plan**

The agency's performance plan has the following objectives for FY 2015:

#### **Programs Division**

**Objective 1**: Provide equal access to high quality programs that are outcome-based and focused on the user.

# **KEY PERFORMANCE INDICATORS**

**Programs Division** 

	FY 2012	FY 2013	FY 2013	FY 2014	FY 2015	FY 2016
Measure	Actual	Target	YTD	Projection	Projection	Projection
Percent of participants who met program goals	75%	85%	83.5%	85%	90%	92%
Percent of programs rated at 70 percent or higher	Not Applicable	70%	88.7%	88%	88%	90%
Percent of customer service rating net positive	83.9%	85%	91.1%	92%	92%	93%
Percent of program utilization <sup>1</sup>	67.2%	75%	78.5%	78%	80%	82%

#### **Partnerships and Development**

**Objective 1:** Deliver outstanding partners, volunteers, and external resources to support program goals and fill asset gaps.

### **KEY PERFORMANCE INDICATORS**

Partnerships and Development Division

	FY 2012	FY 2013	FY 2013	FY 2014	FY 2015	FY 2016
Measure	Actual	Target	YTD	Projection	Projection	Projection
Percent of annual operating budget supported by external sources	6.7%	7%	7.1%	7%	10%	13%
Number of volunteers processed and approved to work	275	400	548	600	650	700
Number of sponsorships executed	Not Applicable	Not Applicable	Not Applicable	10	15	15

#### **Operations Division<sup>2</sup>**

**Objective 1:** Ensure that facilities, resources, and equipment are functioning in support of recreation programs and activities.

Objective 2: Incorporate environmental stewardship in both agency programs and internal operations.

**Objective 3:** Increase the access to healthy foods.

# **KEY PERFORMANCE INDICATORS**

#### **Operations Division**

	FY 2012	FY 2013	FY 2013	FY 2014	FY 2015	FY 2016
Measure	Actual	Target	Actual	Projection	Projection	Projection
Percent of playgrounds renovated within the last 4 years [One City Action 3.4.3; Sustainable DC Plan Action NA3.3] <sup>3</sup>	0%	15%	15%	15%	10%	5%
Number of DPR playgrounds with ADA accessibility plan implemented [One City Action 3.3.1] <sup>4</sup>	Not Applicable	15	8	15	15	15
Number of DPR Community Gardens	14	Not Applicable	18	22	26	30
Percent of facilities with recycling and trash reduction programs [Sustainable DC Plan Goals 1 and 3]	71%	85%	98.5%	100%	100%	100%
Percent of summer meals for which DPR receives reimbursement	93%	94%	91.1%	92%	95%	95%
Number of free meals served <sup>5</sup>	945,271	1,000,000	895,142	900,000	1,000,000	1,000,000
Number of DPR facilities with Supper Meal Program [Sustainable DC Food Goal 2]	Not Applicable	Not Applicable	10	13	15	20

#### Office of the Director<sup>6</sup>

**Objective 1:** Ensure high-quality programs and services through internal and external communication systems, excellent customer service, and interagency collaboration.

Objective 2: Support Recreation and Leisure Activities by Maintaining a High-Performing Workforce.

# **KEY PERFORMANCE INDICATORS**

Office of the Director

	FY 2012	FY 2013	FY 2013	FY 2014	FY 2015	FY 2016
Measure	Actual	Target	YTD	Projection	Projection	Projection
Percent of net positive customer experience ratings	85.7%	87%	90%	92%	92%	95%
Percent of staff with individualized certification plan	0%	70%	70.4%	75%	80%	85%
Staff fill rate (full time employees) <sup>7</sup>	87%	90%	91%	92%	92%	95%

#### **Performance Plan Endnotes**

<sup>1</sup>Sustainable DC Plan Goal: Inspire healthy, active lifestyles for all residents regardless of income, ability, or employment.

Action 1.1: Expand public park access and programming to promote healthy lifestyles through physical exercise.

<sup>2</sup>The (4500) Operations Division also includes the (3800) Park Policy and Programs Division.

<sup>3</sup>Government of the District of Columbia, One City Action Plan. Goal 3: Improve Quality of Life for All. Action 3.4.3: Improve District playgrounds.

<sup>4</sup>Government of the District of Columbia, One City Action Plan. Goal 3: Improve Quality of Life for All. Action 3.3.1: Develop And Implement the Americans With Disabilities Act (ADA) Access Master Plan for parks and recreation centers.

<sup>5</sup>Government of the District of Columbia, One City Action Plan. Goal 3: Improve Quality of Life for All. Action 3.4.1: Improve access to healthy food - farmer's markets, community gardens, and grocery stores.

<sup>6</sup>(2500) Office of the Director also includes the following budget divisions: (1000) Agency Management; and (100F) Agency Financial Operations.

<sup>7</sup>Taking into consideration the hiring freeze instituted in FY 2010.