Office of Victim Services and Justice Grants

www.ovsjg.dc.gov

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Table FO0-1

	FY 2018	FY 2019	FY 2020	FY 2021	% Change from
Description	Actual	Actual	Approved	Proposed	FY 2020
OPERATING BUDGET	\$39,911,798	\$44,607,066	\$54,174,086	\$50,508,873	-6.8
FTEs	14.9	17.0	22.0	23.0	4.6
CAPITAL BUDGET	\$0	\$0	\$0	\$0	N/A
FTEs	0.0	0.0	0.0	0.0	N/A

The mission of the Mayor's Office of Victim Services and Justice Grants (OVSJG) is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

Summary of Services

The Office of Victim Services and Justice Grants (OVSJG) coordinates and funds community-based organizations and District agencies that provide services for: (1) victims of crime; (2) justice-involved individuals; and (3) truancy reduction and juvenile delinquency prevention programs. As the State Administering Agency (SAA) for federal victim services and criminal and juvenile justice system funding, OVSJG engages in planning and coordination with, and provides training and technical assistance to, organizations and agencies receiving grant funding to provide these services. In addition to the Victim Services, Justice Grants, and Truancy Reduction programs, OVSJG operates the District's Private Security Camera Incentive Program, which encourages residents, businesses, non-profits and religious institutions to install security camera systems on their property; and administers the Access to Justice initiative, which provides funding to entities providing civil legal services and student loan repayment assistance for eligible lawyers. OVSJG also provides policy making expertise, advice, and counsel to the Mayor on the role of victims and offenders in the criminal justice system, enhancing the District's responses to trauma; and evidence-based practices to respond to, intervene in, and prevent violence.

The agency's FY 2021 proposed budget is presented in the following tables:

FY 2021 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table FO0-2 contains the proposed FY 2021 budget by revenue type compared to the FY 2020 approved budget. It also provides FY 2018 and FY 2019 actual data.

Table FO0-2 (dollars in thousands)

	Dollars in Thousands						Fu	ıll-Time E	quivalen	ts		
					Change						Change	
	Actual	Actual	Approved	Proposed	from	%	Actual	Actual	Approved	Proposed	from	%
Appropriated Fund	FY 2018	FY 2019	FY 2020	FY 2021	FY 2020	Change*	FY 2018	FY 2019	FY 2020	FY 2021	FY 2020 C	hange
GENERAL FUND												
Local Funds	28,750	33,032	38,052	35,436	-2,616	-6.9	10.8	12.6	17.8	19.0	1.2	6.5
Special Purpose												
Revenue Funds	1,804	2,051	2,822	3,784	962	34.1	1.9	2.0	2.0	2.0	0.0	0.0
TOTAL FOR												
GENERAL FUND	30,553	35,084	40,874	39,221	-1,653	-4.0	12.6	14.6	19.8	21.0	1.2	5.8
<u>FEDERAL</u>												
RESOURCES												
Federal Grant Funds	9,357	9,448	13,300	11,288	-2,012	-15.1	2.2	2.4	2.2	2.1	-0.1	-6.4
TOTAL FOR												
FEDERAL												
RESOURCES	9,357	9,448	13,300	11,288	-2,012	-15.1	2.2	2.4	2.2	2.1	-0.1	-6.4
PRIVATE FUNDS												
Private Donations	1	0	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR												
PRIVATE FUNDS	1	0	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
INTRA-DISTRICT												
<u>FUNDS</u>												
Intra-District Funds	1	75	0	0	0	N/A	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR												
INTRA-DISTRICT												
FUNDS	1	75	0	0	0	- 0	0.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	39,912	44,607	54,174	50,509	-3,665	-6.8	14.9	17.0	22.0	23.0	1.0	4.6

^{*}Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2021 Operating Appendices** located on the Office of the Chief Financial Officer's website.

FY 2021 Proposed Operating Budget, by Comptroller Source Group

Table FO0-3 contains the proposed FY 2021 budget at the Comptroller Source Group (object class) level compared to the FY 2020 approved budget. It also provides FY 2018 and FY 2019 actual expenditures.

Table FO0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2018	FY 2019	FY 2020	FY 2021	FY 2020	Change*
11 - Regular Pay - Continuing Full Time	1,280	1,533	2,056	2,274	218	10.6
12 - Regular Pay - Other	236	95	177	0	-177	-100.0
13 - Additional Gross Pay	12	14	0	0	0	N/A

Table FO0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2018	FY 2019	FY 2020	FY 2021	FY 2020	Change*
14 - Fringe Benefits - Current Personnel	336	311	492	513	21	4.3
SUBTOTAL PERSONAL SERVICES (PS)	1,865	1,952	2,726	2,787	61	2.2
20 - Supplies and Materials	21	18	39	35	-4	-11.0
31 - Telecommunications	1	0	0	0	0	N/A
40 - Other Services and Charges	131	106	346	232	-115	-33.1
50 - Subsidies and Transfers	37,895	42,530	51,063	47,455	-3,607	-7.1
SUBTOTAL NONPERSONAL SERVICES (NPS)	38,047	42,655	51,449	47,722	-3,727	-7.2
GROSS FUNDS	39,912	44,607	54,174	50,509	-3,665	-6.8

^{*}Percent change is based on whole dollars.

FY 2021 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table FO0-4 contains the proposed FY 2021 budget by division/program and activity compared to the FY 2020 approved budget. It also provides FY 2018 and FY 2019 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table FO0-4 (dollars in thousands)

		Dollar	rs in Thou	sands			Full-T	ime Equiv	alents	
					Change					Change
	Actual	Actual	Approved	Proposed	from	Actual	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2018	FY 2019	FY 2020	FY 2021	FY 2020	FY 2018	FY 2019	FY 2020	FY 2021	FY 2020
(1000) AGENCY MANAGEMENT										
(1040) Information Technology	28	0	33	22	-10	0.0	0.0	0.0	0.0	0.0
(1090) Performance Management	437	416	505	557	53	2.9	2.7	3.0	4.0	1.0
SUBTOTAL (1000) AGENCY										
MANAGEMENT	465	416	537	580	43	2.9	2.7	3.0	4.0	1.0
(2000) JUSTICE GRANTS										
(2010) Justice Grants	3,311	3,345	8,925	7,891	-1,033	4.1	5.1	7.0	7.0	0.0
SUBTOTAL (2000) JUSTICE GRANTS	3,311	3,345	8,925	7,891	-1,033	4.1	5.1	7.0	7.0	0.0
(3000) ACCESS TO JUSTICE										
(3010) Access to Justice	9,790	10,457	11,057	10,389	-668	0.0	0.0	0.0	0.0	0.0
SUBTOTAL (3000) ACCESS TO										
JUSTICE	9,790	10,457	11,057	10,389	-668	0.0	0.0	0.0	0.0	0.0
(4000) VICTIM SERVICES										
(4010) Victim Services	20,758	24,604	27,932	25,911	-2,021	5.9	6.5	9.0	9.0	0.0
(4020) Address Confidentiality Program	0	18	138	153	14	0.0	0.9	1.0	1.0	0.0
SUBTOTAL (4000) VICTIM										
SERVICES	20,758	24,622	28,070	26,064	-2,007	5.9	7.4	10.0	10.0	0.0
(5000) TRUANCY REDUCTION										
(5010) Truancy Reduction	4,839	5,123	5,085	5,085	0	2.0	1.9	2.0	2.0	0.0
SUBTOTAL (5000) TRUANCY										
REDUCTION	4,839	5,123	5,085	5,085	0	2.0	1.9	2.0	2.0	0.0

Table FO0-4

(dollars in thousands)

	Dollars in Thousands					Full-T	ime Equiv	alents		
					Change					Change
	Actual	Actual	Approved	Proposed	from	Actual	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2018	FY 2019	FY 2020	FY 2021	FY 2020	FY 2018	FY 2019	FY 2020	FY 2021	FY 2020
(6000) PRIVATE SECURITY										
CAMERA PROGRAM										
(6010) Private Security Camera Program	749	643	500	500	0	0.0	0.0	0.0	0.0	0.0
SUBTOTAL (6000) PRIVATE										
SECURITY CAMERA PROGRAM	749	643	500	500	0	0.0	0.0	0.0	0.0	0.0
TOTAL PROPOSED										
OPERATING BUDGET	39,912	44,607	54,174	50,509	-3,665	14.9	17.0	22.0	23.0	1.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2021 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

Program Description

The Office of Victim Services and Justice Grants operates through the following 6 programs:

Justice Grants (JG) – receives and accounts for United States Department of Justice grants awarded to the District of Columbia and provides resources to governmental and non-governmental organizations with an emphasis on improving District public safety and justice issues. JG manages the life-cycle of federal and local grants, subgrants, and pass-through funds to other non-profit and government agencies in compliance with federal and local grant guidelines.

Access to Justice – provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and underserved District residents. It also includes the Poverty Lawyer Loan Repayment Assistance Program function, which provides educational loan repayment assistance to lawyers who live and work in the District of Columbia and are employed in areas of legal practice that serve low-income residents.

Victim Services (VS) – administers federal grants, the District Crime Victims Assistance Fund, and Local funds to support services to victims of all crimes. VS provides direction to the Executive Office of the Mayor on law and policies that enhance victims' rights and access to justice, care, and safety in the aftermath of a crime.

This program has the following 2 activities:

- Victim Services administers grants to agencies and community-based organizations to support victims
 of all crime and provides coordination and leadership around multi-disciplinary efforts to develop a
 continuum of care for all types of crime victims; and
- Address Confidentiality Program provides a legal substitute address to program participants to use in place of their physical address. First class mail sent to the substitute address is forwarded to the participant's actual address.

Truancy Reduction – works to reduce truancy and chronic absenteeism in the District of Columbia's public and charter schools through youth and family engagement.

Private Security Camera – encourages residents, businesses, non-profits, and religious institutions to install security camera systems on their property. This program is intended to help deter crime and assist law enforcement with investigations.

Agency Management – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

Program Structure Change

The Office of Victim Services and Justice Grants has no program structure changes in the FY 2021 proposed budget.

FY 2020 Approved Budget to FY 2021 Proposed Budget, by Revenue Type

Table FO0-5 itemizes the changes by revenue type between the FY 2020 approved budget and the FY 2021 proposed budget. For a more comprehensive explanation of changes, please see the FY 2021 Proposed Budget Changes section, which follows the table.

Table FO0-5 (dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2020 Approved Budget and FTE		38,052	17.8
Removal of One-Time Costs	Multiple Programs	-1,668	0.0
LOCAL FUNDS: FY 2021 Recurring Budget		36,384	17.8
Increase: To align resources with operational spending goals	Multiple Programs	883	0.0
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	159	1.2
Enhance: To support operational requirements (one-time)	Access to Justice	1,800	0.0
Reduce: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-23	0.0
Reduce: To align resources with operational spending goals	Multiple Programs	-3,767	0.0
LOCAL FUNDS: FY 2021 Mayor's Proposed Budget		35,436	19.0
FEDERAL GRANT FUNDS: FY 2020 Approved Budget and FTE		13,300	2.2
FEDERAL GRANT FUNDS: FY 2020 Approved Budget and FTE Decrease: To align budget with projected grant awards	Multiple Programs	-2,012	-0.1
	Multiple Programs		
Decrease: To align budget with projected grant awards	Multiple Programs	-2,012	-0.1
Decrease: To align budget with projected grant awards	Multiple Programs	-2,012	-0.1
Decrease: To align budget with projected grant awards FEDERAL GRANT FUNDS: FY 2021 Mayor's Proposed Budget	Multiple Programs Victim Services	-2,012 11,288	-0.1 2.1
Decrease: To align budget with projected grant awards FEDERAL GRANT FUNDS: FY 2021 Mayor's Proposed Budget SPECIAL PURPOSE REVENUE FUNDS: FY 2020 Approved Budget and FTE	, C	-2,012 11,288 2,822	-0.1 2.1 2.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

GROSS FOR FO0 - OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS

FY 2021 Proposed Budget Changes

The Office of Victim Services and Justice Grants' (OVSJG) proposed FY 2021 gross budget is \$50,508,873, which represents a 6.8 percent decrease from its FY 2020 approved gross budget of \$54,174,086. The budget is comprised of \$35,436,218 in Local funds, \$11,288,241 in Federal Grant funds, and \$3,784,414 in Special Purpose Revenue funds.

50,509

23.0

Recurring Budget

The FY 2021 proposed budget for OVSJG includes a reduction of \$1,668,000 to account for the removal of one-time funding appropriated in FY 2020. This enhancement was comprised of \$668,000 to support Access to Justice grants, \$500,000 to support grants for returning citizens, \$200,000 to support grants for the development of a domestic violence housing strategic plan, \$150,000 to support a jail planning task force, \$100,000 to support grants to a community agency that tracks and reports on homicide in the District, and \$50,000 to support the Working Group on Sex Worker Diversion program.

Mayor's Proposed Budget

Increase: OVSJG's proposed Local funds budget reflects an increase of \$882,918 in nonpersonal services across multiple programs, primarily to support operational goals. Additionally, the proposed budget includes an increase of \$159,222 and 1.2 FTEs across multiple programs to support projected salary, step increases, and Fringe Benefits adjustments.

In Special Purpose Revenue funds, the proposed budget includes an increase of \$315,696 to align the budget with projected revenues.

Decrease: In Federal Grant funds, the proposed budget includes a net decrease of \$2,012,084 and 0.1 FTE across multiple programs to align the proposed budget with projected grant awards.

Enhance: The Local funds budget proposal for OVSJG includes \$1,800,000 in one-time funds to replace an offsetting reduction of recurring funds.

In Special Purpose Revenue funds, the proposed budget includes an increase of \$646,723, primarily in the Victims Services program, to align the budget with the agency's proposed organizational structure and projected revenues.

Reduce: OVSJG's Local funds budget proposal includes a reduction in nonpersonal services of \$22,892 across multiple programs to reflect cost savings adjustments. In addition, the Local funds proposal includes a net decrease of \$3,766,796 across multiple programs. This adjustment includes a decrease of \$1,800,000 in the Access to Justice program in recurring funds in order to substitute one-time funds; a decrease of \$1,406,832 in the Victim Services program, which includes a reduction of funding for Place-Based Trauma-Informed services; \$492,294 in the Justice Grants program; and \$67,670 in personal services adjustments.

Agency Performance Plan*

The Office of Victim Services and Justice Grants (OVSJG) has the following strategic objectives for FY 2021:

Strategic Objectives

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

Objectives

- 1. Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.
- 2. Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence.
- 3. Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.
- 4. Provide leadership in developing the capacity of and improving the performance of grantees.
- 5. Create and maintain a highly efficient, transparent, and responsive District government.

ACTIVITIES

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

1. Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Activities)

Activity Title	Activity Description	Type of Activity
Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with historically marginalized communities.	Daily Service
Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service

2. Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (3 Activities)

Activity Title	Activity Description	Type of Activity
Reduce truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service
Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service

3. Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. (2 Activities)

Activity Title	Activity Description	Type of Activity
Build and expand the network of community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	Daily Service
Provide legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service

4. Provide leadership in developing the capacity of and improving the performance of grantees. (4 Activities)

Activity Title	Activity Description	Type of Activity
Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service
Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service
Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service

4. Provide leadership in developing the capacity of and improving the performance of grantees. (4 Activities)

Activity Title	Activity Description	Type of Activity
Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service

KEY PERFORMANCE INDICATORS

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

1. Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Measures)

	New Measure/	FY 2018	FY 2019	FY 2019	FY 2020	FY 2021
Measure	Benchmark Year	Actual	Target	Actual	Target	Target
Percent of sexual assault victims	No	100%	95%	96.8%	95%	85%
who received on-call advocacy						
services						
Percent of victims of attempted	No	76.8%	70%	67.7%	70%	70%
homicide who accept hospital based						
violence intervention project						
services						
Percent of victims who received	No	100%	95%	100%	95%	95%
information, support or a referral						
from the DC Victim Hotline to						
address their needs.						
Percent of victims who received	No	97.4%	90%	98.2%	90%	90%
language interpretation services						

2. Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (1 Measure)

	New Measure/	FY 2018	FY 2019	FY 2019	FY 2020	FY 2021
Measure	Benchmark Year	Actual	Target	Actual	Target	Target
Percent of students in agency	No	91.8%	75%	85.4%	70%	70%
sponsored truancy reduction						
programs who are not rereferred						

3. Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. (1 Measure)

	New Measure/	FY 2018	FY 2019	FY 2019	FY 2020	FY 2021
Measure	Benchmark Year	Actual	Target	Actual	Target	Target
Percentage of participants in reentry programs who report and increase in self-sufficiency	No	New in 2020	New in 2020	New in 2020	New in 2020	55%

4. Provide leadership in developing the capacity of and improving the performance of grantees. (4 Measures)

	New Measure/	FY 2018	FY 2019	FY 2019	FY 2020	FY 2021
Measure	Benchmark Year	Actual	Target	Actual	Target	Target
Percent of budgeted federal grant	No	1.18%	5%	0.75%	5%	5%
funds lapsed at end of fiscal year						
Percent of budgeted local grant	No	0.3%	5%	3%	5%	5%
funds lapsed at end of fiscal year						
Percent of sub-grantees that are in	No	100%	95%	100%	95%	95%
full compliance of federal and local						
requirements						
Percent of training participants who	No	90.2%	90%	96.5%	90%	97%
reported learning						

WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

1. Build and expand the network of community-based providers that serve returning citizens.

	New Measure/	FY 2017	FY 2018	FY 2019
Measure	Benchmark Year	Actual	Actual	Actual
Number of providers offering funded mental	No	2	3	3
health and substance abuse programs for				
returning citizens				
Total number of participants in funded	No	843	552	1699
re-entry programs				

2. Reduce truancy in the District

	New Measure/	FY 2017	FY 2018	FY 2019
Measure	Benchmark Year	Actual	Actual	Actual
Number of community-based providers that work with schools to reduce truancy	No	7	10	10
Number of schools participating in truancy reduction programs	No	70	70	81
Number of students participating in agency sponsored truancy reduction programs	No	New in 2019	New in 2019	356

3. Deliver a comprehensive response to underserved and marginalized victims in the District.

	New Measure/	FY 2017	FY 2018	FY 2019
Measure	Benchmark Year	Actual	Actual	Actual
Number of victims who received interpretation	No	1841	1055	1444
services				

4. Build a coordinated community response for all victims of crime that improves outcomes for survivors.

	New Measure/	FY 2017	FY 2018	FY 2019
Measure	Benchmark Year	Actual	Actual	Actual
Number of victims provided housing services	No	815	1334	1163
Number of victims receiving legal services	No	1236	1016	1399
through coordinated continuums				
Number of victims receiving medical forensic	No	1149	938	427
care				
Number of victims receiving mental health	No	1679	2300	1611
services				
Number of victims served by the DC crime victim services hotline	No	1092	3533	3259

5. Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.

New Measure/ Benchmark Year	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
No	163	371	334
No	22	26	32
E	Benchmark Year No	Benchmark Year Actual No 163	Benchmark Year Actual Actual No 163 371

Performance Plan End Notes:

^{*}For more information about the structure and components of FY 2021 draft performance plans, please see the FY 2021 Proposed Budget and Financial Plan, Volume 1, Appendix E.

**Key performance indicators that are new may not have historical data and may only have FY 2021 targets.