

# Office of Police Complaints

www.policecomplaints.dc.gov

Telephone: 202-727-3838

Table FH0-1

| Description      | FY 2021     | FY 2022     | FY 2023     | FY 2024     | % Change     |
|------------------|-------------|-------------|-------------|-------------|--------------|
|                  | Actual      | Actual      | Approved    | Approved    | from FY 2023 |
| OPERATING BUDGET | \$2,327,858 | \$2,660,444 | \$2,964,584 | \$3,313,024 | 11.8         |
| FTEs             | 21.0        | 24.9        | 28.2        | 30.2        | 7.1          |
| CAPITAL BUDGET   | \$0         | \$0         | \$0         | \$0         | N/A          |
| FTEs             | 0.0         | 0.0         | 0.0         | 0.0         | N/A          |

The mission of the Office of Police Complaints (OPC) is to increase community trust in the police and promote positive community-police interactions.

## Summary of Services

OPC receives, investigates, adjudicates, and mediates police misconduct complaints filed by the community against the Metropolitan Police Department (MPD) and the D.C. Housing Authority Police Department (DCHAPD). In addition to these responsibilities, the agency issues policy recommendations to the Mayor, the Council of the District of Columbia, and the Chiefs of Police of MPD and DCHAPD proposing guidance for effective police policy or practices to ensure the District police forces are using the effective police practices that serve the community and the District in order to build trust.

The agency’s FY 2024 approved budget is presented in the following tables:

## FY 2024 Approved Gross Funds Operating Budget and FTEs, by Revenue Type

Table FH0-2 contains the approved FY 2024 budget by revenue type compared to the FY 2023 approved budget. It also provides FY 2021 and FY 2022 actual data.

Table FH0-2

(dollars in thousands)

| Appropriated Fund             | Dollars in Thousands |                |                  |                  |                     |             | Full-Time Equivalents |                |                  |                  |                     |            |
|-------------------------------|----------------------|----------------|------------------|------------------|---------------------|-------------|-----------------------|----------------|------------------|------------------|---------------------|------------|
|                               | Actual FY 2021       | Actual FY 2022 | Approved FY 2023 | Approved FY 2024 | Change from FY 2023 | % Change*   | Actual FY 2021        | Actual FY 2022 | Approved FY 2023 | Approved FY 2024 | Change from FY 2023 | % Change   |
| <b>GENERAL FUND</b>           |                      |                |                  |                  |                     |             |                       |                |                  |                  |                     |            |
| Local Funds                   | 2,328                | 2,660          | 2,965            | 3,313            | 348                 | 11.8        | 21.0                  | 24.9           | 28.2             | 30.2             | 2.0                 | 7.1        |
| <b>TOTAL FOR GENERAL FUND</b> | <b>2,328</b>         | <b>2,660</b>   | <b>2,965</b>     | <b>3,313</b>     | <b>348</b>          | <b>11.8</b> | <b>21.0</b>           | <b>24.9</b>    | <b>28.2</b>      | <b>30.2</b>      | <b>2.0</b>          | <b>7.1</b> |
| <b>GROSS FUNDS</b>            | <b>2,328</b>         | <b>2,660</b>   | <b>2,965</b>     | <b>3,313</b>     | <b>348</b>          | <b>11.8</b> | <b>21.0</b>           | <b>24.9</b>    | <b>28.2</b>      | <b>30.2</b>      | <b>2.0</b>          | <b>7.1</b> |

\*Percent change is based on whole dollars.

**Note:** If applicable, for a breakdown of each Grant (Federal and Private) and Special Purpose Revenue type, please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2024 Operating Appendices** located on the Office of the Chief Financial Officer’s website.

## FY 2024 Approved Operating Budget, by Comptroller Source Group

Table FH0-3 contains the approved FY 2024 budget at the Comptroller Source Group (object class) level compared to the FY 2023 approved budget. It also provides FY 2021 and FY 2022 actual expenditures.

**Table FH0-3**

(dollars in thousands)

| Comptroller Source Group                   | Actual<br>FY 2021 | Actual<br>FY 2022 | Approved<br>FY 2023 | Approved<br>FY 2024 | Change<br>from<br>FY 2023 | Percentage<br>Change* |
|--|-------------------|-------------------|---------------------|---------------------|---------------------------|-----------------------|
| 11 - Regular Pay - Continuing Full Time    | 1,555             | 1,655             | 2,043               | 2,265               | 222                       | 10.9                  |
| 12 - Regular Pay - Other                   | 231               | 268               | 295                 | 293                 | -1                        | -0.5                  |
| 13 - Additional Gross Pay                  | 25                | 70                | 4                   | 4                   | 0                         | 0.0                   |
| 14 - Fringe Benefits - Current Personnel   | 357               | 426               | 503                 | 576                 | 73                        | 14.5                  |
| 15 - Overtime Pay                          | 0                 | 1                 | 0                   | 0                   | 0                         | N/A                   |
| <b>SUBTOTAL PERSONAL SERVICES (PS)</b>     | <b>2,169</b>      | <b>2,419</b>      | <b>2,844</b>        | <b>3,138</b>        | <b>293</b>                | <b>10.3</b>           |
| 20 - Supplies and Materials                | 0                 | 0                 | 0                   | 25                  | 25                        | N/A                   |
| 31 - Telecommunications                    | 0                 | 0                 | 0                   | 0                   | 0                         | N/A                   |
| 40 - Other Services and Charges            | 53                | 59                | 72                  | 102                 | 30                        | 41.5                  |
| 41 - Contractual Services - Other          | 30                | 175               | 48                  | 48                  | 0                         | 0.0                   |
| 70 - Equipment and Equipment Rental        | 76                | 6                 | 0                   | 0                   | 0                         | N/A                   |
| <b>SUBTOTAL NONPERSONAL SERVICES (NPS)</b> | <b>159</b>        | <b>241</b>        | <b>120</b>          | <b>175</b>          | <b>55</b>                 | <b>45.7</b>           |
| <b>GROSS FUNDS</b>                         | <b>2,328</b>      | <b>2,660</b>      | <b>2,965</b>        | <b>3,313</b>        | <b>348</b>                | <b>11.8</b>           |

\*Percent change is based on whole dollars.

## FY 2024 Approved Operating Budget and FTEs, by Division/Program and Activity

Table FH0-4 contains the approved FY 2024 budget by division/program and activity compared to the FY 2023 approved budget. It also provides FY 2021 and FY 2022 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table FH0-4**

(dollars in thousands)

| Division/Program and Activity            | Dollars in Thousands |                   |                     |                     |                           | Full-Time Equivalents |                   |                     |                     |                           |
|--|----------------------|-------------------|---------------------|---------------------|---------------------------|-----------------------|-------------------|---------------------|---------------------|---------------------------|
|  | Actual<br>FY 2021    | Actual<br>FY 2022 | Approved<br>FY 2023 | Approved<br>FY 2024 | Change<br>from<br>FY 2023 | Actual<br>FY 2021     | Actual<br>FY 2022 | Approved<br>FY 2023 | Approved<br>FY 2024 | Change<br>from<br>FY 2023 |
| <b>(1000) AGENCY MANAGEMENT</b>          |                      |                   |                     |                     |                           |                       |                   |                     |                     |                           |
| (1020) Contracting and Procurement       | 106                  | 45                | 50                  | 72                  | 22                        | 0.0                   | 0.0               | 0.0                 | 0.0                 | 0.0                       |
| (1040) Information Technology            | 20                   | 15                | 10                  | 40                  | 30                        | 0.0                   | 0.0               | 0.0                 | 0.0                 | 0.0                       |
| (1070) Fleet Management                  | 2                    | 2                 | 1                   | 4                   | 3                         | 0.0                   | 0.0               | 0.0                 | 0.0                 | 0.0                       |
| (1085) Customer Service                  | 72                   | 80                | 62                  | 65                  | 3                         | 0.8                   | 1.0               | 1.0                 | 1.0                 | 0.0                       |
| (1090) Performance Management            | 484                  | 668               | 689                 | 725                 | 36                        | 3.4                   | 3.8               | 5.0                 | 5.0                 | 0.0                       |
| <b>SUBTOTAL (1000) AGENCY MANAGEMENT</b> | <b>683</b>           | <b>810</b>        | <b>811</b>          | <b>905</b>          | <b>94</b>                 | <b>4.2</b>            | <b>4.7</b>        | <b>6.0</b>          | <b>6.0</b>          | <b>0.0</b>                |

**Table FH0-4**

(dollars in thousands)

| Division/Program and Activity                | Dollars in Thousands |                   |                     |                     |                           | Full-Time Equivalents |                   |                     |                     |                           |
|--|----------------------|-------------------|---------------------|---------------------|---------------------------|-----------------------|-------------------|---------------------|---------------------|---------------------------|
|  | Actual<br>FY 2021    | Actual<br>FY 2022 | Approved<br>FY 2023 | Approved<br>FY 2024 | Change<br>from<br>FY 2023 | Actual<br>FY 2021     | Actual<br>FY 2022 | Approved<br>FY 2023 | Approved<br>FY 2024 | Change<br>from<br>FY 2023 |
| <b>(2000) COMPLAINT RESOLUTION</b>           |                      |                   |                     |                     |                           |                       |                   |                     |                     |                           |
| (2010) Investigation                         | 1,340                | 1,480             | 1,679               | 1,811               | 132                       | 14.0                  | 17.1              | 18.0                | 19.0                | 1.0                       |
| (2020) Adjudication                          | 16                   | 9                 | 25                  | 25                  | 0                         | 0.0                   | 0.0               | 0.0                 | 0.0                 | 0.0                       |
| (2030) Mediation                             | 12                   | 14                | 20                  | 20                  | 0                         | 0.0                   | 0.0               | 0.0                 | 0.0                 | 0.0                       |
| <b>SUBTOTAL (2000) COMPLAINT RESOLUTION</b>  | <b>1,368</b>         | <b>1,503</b>      | <b>1,724</b>        | <b>1,856</b>        | <b>132</b>                | <b>14.0</b>           | <b>17.1</b>       | <b>18.0</b>         | <b>19.0</b>         | <b>1.0</b>                |
| <b>(3000) PUBLIC RELATIONS</b>               |                      |                   |                     |                     |                           |                       |                   |                     |                     |                           |
| (3010) Outreach                              | 99                   | 104               | 98                  | 103                 | 5                         | 0.8                   | 1.0               | 1.0                 | 1.0                 | 0.0                       |
| <b>SUBTOTAL (3000) PUBLIC RELATIONS</b>      | <b>99</b>            | <b>104</b>        | <b>98</b>           | <b>103</b>          | <b>5</b>                  | <b>0.8</b>            | <b>1.0</b>        | <b>1.0</b>          | <b>1.0</b>          | <b>0.0</b>                |
| <b>(4000) POLICY RECOMMENDATION</b>          |                      |                   |                     |                     |                           |                       |                   |                     |                     |                           |
| (4010) Policy Recommendation                 | 178                  | 243               | 331                 | 448                 | 117                       | 1.9                   | 2.1               | 3.2                 | 4.2                 | 1.0                       |
| <b>SUBTOTAL (4000) POLICY RECOMMENDATION</b> | <b>178</b>           | <b>243</b>        | <b>331</b>          | <b>448</b>          | <b>117</b>                | <b>1.9</b>            | <b>2.1</b>        | <b>3.2</b>          | <b>4.2</b>          | <b>1.0</b>                |
| <b>TOTAL APPROVED OPERATING BUDGET</b>       | <b>2,328</b>         | <b>2,660</b>      | <b>2,965</b>        | <b>3,313</b>        | <b>348</b>                | <b>21.0</b>           | <b>24.9</b>       | <b>28.2</b>         | <b>30.2</b>         | <b>2.0</b>                |

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the approved funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2024 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

## Program Description

The Office of Police Complaints (OPC) operates through the following 4 programs:

**Complaint Resolution** – investigates, adjudicates, and mediates police misconduct complaints against sworn officers of MPD and DCHAPD in a fair, impartial, and timely manner.

This program includes the following 3 activities:

- **Investigation** – investigates complaints of misconduct against sworn MPD and DCHAPD officers;
- **Adjudication** – renders final determinations of police misconduct complaints against sworn officers of MPD and DCHAPD; and
- **Mediation** – provides a forum for complainants and subject officers to interact and develop a better awareness and understanding of the incident that led to the filing of a misconduct complaint and, if possible, reach satisfaction that resolves the misunderstanding.

**Public Relations** – informs and educates the community through outreach concerning OPC's mission, authority, and processes, ensuring the agency's services can be fully accessed; and performs liaison functions between OPC, other District agencies, and the community.

**Policy Recommendation** – proposes improvements to the Mayor, Council of the District of Columbia, and Chiefs of Police for MPD and DCHAPD with a special emphasis on constitutional policing methods, and may involve issues of police training, procedures, supervision, or general police operations.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

**Program Structure Change**

The Office of Police Complaints has no program structure changes in the FY 2024 approved budget.

**FY 2023 Approved Budget to FY 2024 Approved Budget, by Revenue Type**

Table FH0-5 itemizes the changes by revenue type between the FY 2023 approved budget and the FY 2024 approved budget. For a more comprehensive explanation of changes, please see the FY 2024 Approved Budget Changes section, which follows the table.

**Table FH0-5**

(dollars in thousands)

| DESCRIPTION  | DIVISION/PROGRAM  | BUDGET       | FTE         |
|--|-------------------|--------------|-------------|
| <b>LOCAL FUNDS: FY 2023 Approved Budget and FTE</b>  |                   | <b>2,965</b> | <b>28.2</b> |
| No Change  |                   | 0            | 0.0         |
| <b>LOCAL FUNDS: FY 2024 Recurring Budget</b>   |                   | <b>2,965</b> | <b>28.2</b> |
| Increase: To align personal services and Fringe Benefits with projected costs                                      | Multiple Programs | 98           | 0.0         |
| Increase: To align the budget for fleet management with projected costs  | Agency Management | 3            | 0.0         |
| Enhance: To support office supplies and customer support services  | Agency Management | 22           | 0.0         |
| <b>LOCAL FUNDS: FY 2024 Mayor’s Proposed Budget</b>  |                   | <b>3,087</b> | <b>28.2</b> |
| Enhance: To support FTEs for the implementation of Comprehensive Policing and Justice Reform Amendment Act of 2021 | Multiple Programs | 196          | 2.0         |
| Enhance: To support software upgrades  | Agency Management | 25           | 0.0         |
| Enhance: To support equipment purchases (one-time)   | Agency Management | 5            | 0.0         |
| <b>LOCAL FUNDS: FY 2024 District’s Approved Budget</b>   |                   | <b>3,313</b> | <b>30.2</b> |
| <b>GROSS FOR FH0 - OFFICE OF POLICE COMPLAINTS</b>   |                   | <b>3,313</b> | <b>30.2</b> |

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the approved funding for interagency projects funded within this agency, please see Appendix J, FY 2024 Interagency Budgets, in the Executive Summary budget volume.

**FY 2024 Approved Operating Budget Changes**

Table FH0-6 contains the approved FY 2024 budget by fund compared to the FY 2023 approved budget.

**Table FH0-6**

| Appropriated Fund  | FY 2023<br>Approved | FY 2024<br>Approved | % Change<br>from<br>FY 2023 |
|--------------------|---------------------|---------------------|-----------------------------|
| Local Funds        | \$2,964,584         | \$3,313,024         | 11.8                        |
| <b>GROSS FUNDS</b> | <b>\$2,964,584</b>  | <b>\$3,313,024</b>  | <b>11.8</b>                 |

**Mayor's Proposed Budget**

**Increase:** OPC's budget proposal reflects a net increase of \$97,525 in personal services across multiple programs, primarily to align the budget for salaries and Fringe Benefits with projected costs. OPC's budget proposal reflects a net increase of \$2,722 in nonpersonal services to align the budget for fleet management with projected costs.

**Enhance:** OPC's proposed budget includes an increase of \$22,265 in nonpersonal services in the Agency Management program to enhance both office and customer support services.

**District's Approved Budget**

**Enhance:** OPC's approved Local funds budget includes several increases to support the implementation of the Comprehensive Policing and Justice Reform Amendment Act of 2021. This includes \$195,928 and 2.0 FTEs across multiple programs to support a Policy Analyst position and an Investigator position; \$25,000 to support software upgrades in the Agency Management program; and a one-time increase of \$5,000 to support equipment purchases in the Agency Management program.