

Office of Police Complaints

www.policecomplaints.dc.gov

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Table FH0-1

Description	FY 2024	FY 2025	FY 2026	FY 2027	% Change from
	Actual	Actual	Approved	Approved	FY 2026
OPERATING BUDGET	\$2,715,881	\$2,676,518	\$3,291,833	\$3,295,101	0.1
FTEs	30.2	25.2	30.3	31.3	3.3
CAPITAL BUDGET	\$0	\$0	\$0	\$0	N/A
FTEs	0.0	0.0	0.0	0.0	N/A

The mission of the Office of Police Complaints (OPC) is to increase community trust in the police and promote positive community-police interactions.

Summary of Services

OPC receives, investigates, adjudicates, and mediates police misconduct complaints filed by the community against the Metropolitan Police Department (MPD) and the D.C. Housing Authority Police Department (DCHAPD). In addition to these responsibilities, the agency issues policy recommendations to the Mayor, the Council of the District of Columbia, and the Chiefs of Police of MPD and DCHAPD proposing guidance for effective police policy or practices to ensure the District police forces are using the effective police practices that serve the community and the District in order to build trust.

The agency's FY 2027 approved budget is presented in the following tables:

FY 2027 Approved Gross Funds Operating Budget and FTEs, by Revenue Type

Table FH0-2 contains the approved FY 2027 budget and Full-Time Equivalents by revenue type compared to the FY 2026 approved budget. It also provides FY 2024 and FY 2025 actual data.

Table FH0-2
(\$ in thousands)

Appropriated Fund	Dollars in Thousands						Full-Time Equivalents					
	Actual FY 2024	Actual FY 2025	Approved FY 2026	Approved FY 2027	Change from FY 2026	% Change*	Actual FY 2024	Actual FY 2025	Approved FY 2026	Approved FY 2027	Change from FY 2026	% Change
GENERAL FUND												
LOCAL FUND	2,716	2,677	3,292	3,295	3	0.1	30.2	25.2	30.3	31.3	1.0	3.3
TOTAL FOR GENERAL FUND	2,716	2,677	3,292	3,295	3	0.1	30.2	25.2	30.3	31.3	1.0	3.3
GROSS FUNDS	2,716	2,677	3,292	3,295	3	0.1	30.2	25.2	30.3	31.3	1.0	3.3

* Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private) and Special Purpose Revenue type, please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2027 Operating Appendices** located on the Office of the Chief Financial Officer's website.

FY 2027 Approved Operating Budget, by Account Group

Table FH0-3 contains the approved FY 2027 budget at the Account Group level compared to the FY 2026 approved budget. It also provides FY 2024 and FY 2025 actual expenditures.

Table FH0-3
(\$ in thousands)

Account Group	Actual FY 2024	Actual FY 2025	Approved FY 2026	Approved FY 2027	Change from FY 2026	% Change*
701100C-CONTINUING FULL TIME	1,806	1,878	2,232	2,203	-29	-1.3
701200C-CONTINUING FULL TIME - OTHERS	292	147	304	326	22	7.1
701300C-ADDITIONAL GROSS PAY	1	78	0	0	0	N/A
701400C-FRINGE BENEFITS - CURR PERSONNEL	464	482	585	582	-4	-0.6
701500C-OVERTIME PAY	3	0	0	0	0	N/A
SUBTOTAL PERSONNEL SERVICES (PS)	2,565	2,586	3,122	3,110	-11	-0.4
711100C-SUPPLIES & MATERIALS	54	3	25	25	0	0.0
713100C-OTHER SERVICES & CHARGES	66	63	94	84	-10	-10.7
713200C-CONTRACTUAL SERVICES - OTHER	31	25	51	75	24	48.0
SUBTOTAL NONPERSONNEL SERVICES (NPS)	151	90	170	185	14	8.4
GROSS FUNDS	2,716	2,677	3,292	3,295	3	0.1

* Percent change is based on whole dollars.

FY 2027 Approved Operating Budget and FTEs, by Division/Program and Activity

Table FH0-4 contains the approved FY 2027 budget by division/program and activity compared to the FY 2026 approved budget. It also provides FY 2024 and FY 2025 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table FH0-4
(\$ in thousands)

Division/Program and Activity	Dollars in Thousands					Full-Time Equivalents				
	Actual FY 2024	Actual FY 2025	Approved FY 2026	Approved FY 2027	Change from FY 2026	Actual FY 2024	Actual FY 2025	Approved FY 2026	Approved FY 2027	Change from FY 2026
AMP005-CONTRACTING AND PROCUREMENT	50	47	72	72	0	0.0	0.0	0.0	0.0	N/A
AMP009-FLEET MANAGEMENT	4	5	4	6	2	0.0	0.0	0.0	0.0	N/A
AMP012-INFORMATION TECHNOLOGY SERVICES	63	12	42	46	4	0.0	0.0	0.0	0.0	N/A
AMP030-EXECUTIVE ADMINISTRATION	478	590	664	663	-1	5.0	3.3	4.0	4.0	0.0
AMP000-AGENCY MANAGEMENT PROGRAM	595	654	782	787	5	5.0	3.3	4.0	4.0	0.0
P00701-ADJUDICATION	10	6	21	21	0	0.0	0.0	0.0	0.0	N/A
P00702-INVESTIGATION	1,771	1,579	2,038	2,026	-12	19.0	18.3	22.0	23.0	1.0
P00703-MEDIATION	19	16	20	20	0	0.0	0.0	0.0	0.0	N/A
PS0007-COMPLAINT RESOLUTION	1,799	1,601	2,079	2,067	-12	19.0	18.3	22.0	23.0	1.0
P00802-POLICY REPORTS	194	252	264	272	8	4.2	1.9	2.3	2.3	0.0
PS0008-POLICY RECOMMENDATION	194	252	264	272	8	4.2	1.9	2.3	2.3	0.0
P00901-OUTREACH	128	169	167	168	2	2.0	1.7	2.0	2.0	0.0
PS0009-PUBLIC RELATIONS	128	169	167	168	2	2.0	1.7	2.0	2.0	0.0
TOTAL APPROVED OPERATING BUDGET	2,716	2,677	3,292	3,295	3	30.2	25.2	30.3	31.3	1.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the approved funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity**. For detailed information on this agency's Cost Center structure as reflected in the District's Chart of Accounts, please see **Schedule 30-CC FY 2027 Approved Operating Budget and FTEs, by Division/Office**. Both schedules can be found in the **FY 2027 Operating Appendices**, located on the Office of the Chief Financial Officer's website. Additional information on this agency's interagency agreements can be found in **Appendix H** in the **Executive Summary, Volume 1**.

Program Description

The Office of Police Complaints (OPC) operates through the following 4 programs:

Complaint Resolution – investigates, adjudicates, and mediates police misconduct complaints against sworn officers of MPD and DCHAPD in a fair, impartial, and timely manner.

This program includes the following 3 activities:

- **Adjudication** – renders final determinations of police misconduct complaints against sworn officers of MPD and DCHPD;
- **Investigation**– investigates complaints of misconduct against sworn MPD and DCHAPD officers; and
- **Mediation** – provides a forum for complainants and subject officers to interact and develop a better awareness and understanding of the incident that led to the filing of a misconduct complaint and, if possible, reach satisfaction that resolves the misunderstanding.

Policy Recommendation – proposes improvements to the Mayor, Council of the District of Columbia, and Chiefs of Police for MPD and DCHAPD with a special emphasis on constitutional policing methods, and may involve issues of police training, procedures, supervision, or general police operations.

This program includes the following activity:

- **Policy Reports** – periodic reviews and recommendations of the Mayor, the DC Council, and the Chiefs of the Metropolitan Police Department and DC Housing Authority's Office of the Public Safety concerning the status and the improvement of the citizen complaint process or elements of the two police departments' recruitment, training, evaluation, discipline, and supervision of police officers.

Public Relations – informs and educates the community through outreach concerning OPC's mission, authority, and processes, ensuring the agency's services can be fully accessed; and performs liaison functions between OPC, other District agencies, and the community.

This program includes the following activity:

- **Outreach** – programs that include, but are not limited to, speaking at Advisory Neighborhood Commission (ANC) meetings, hosting tables at community events (such as street fairs), working with partner organizations, and conducting Know Your Rights presentations at schools and universities to ensure all members of the community are aware of their right to make complaints about law enforcement.

Agency Management – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

Program Structure Change

The Office of Police Complaints has no program structure changes in the FY 2027 approved budget.

FY 2026 Approved Budget to FY 2027 Approved Budget, by Revenue Type

Table FH0-5 itemizes the changes by revenue type between the FY 2026 approved budget and the FY 2027 approved budget. For a more comprehensive explanation of changes, please see the FY 2027 Approved Budget Changes section, which follows the table.

Table FH0-5
(\$ in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUND: FY 2026 Approved Budget and FTE		3,292	30.3
No Change		0	0
LOCAL FUND: FY 2027 Recurring Budget		3,292	30.3
Decrease: To align personnel services and fringe benefits with projected costs	MULTIPLE PROGRAMS	-110	0.0
Decrease: To align resources with operational spending goals	MULTIPLE PROGRAMS	-112	0.0
LOCAL FUND: FY 2027 Mayor's Proposed Budget		3,069	30.3
Enhance: To support additional FTE (one-time)	COMPLAINT RESOLUTION	99	1.0
Enhance: To support contractual services (one-time)	AGENCY MANAGEMENT PROGRAM	81	0.0
Enhance: To support IT services (one-time)	AGENCY MANAGEMENT PROGRAM	25	0.0
Enhance: To support mediation services (one-time)	COMPLAINT RESOLUTION	20	0.0
LOCAL FUND: FY 2027 District's Approved Budget		3,295	31.3
GROSS FOR FH0-OFFICE OF POLICE COMPLAINTS (FH0)		3,295	31.3

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the approved funding for interagency projects funded within this agency, please see **Appendix H, FY 2027 Interagency Budgets**, in the **Executive Summary, Volume 1** located on the OCFO's website.

FY 2027 Approved Operating Budget Changes

Table FH0-6 contains the approved FY 2027 budget by fund compared to the approved FY 2026 budget.

Table FH0-6

Appropriated Fund	FY 2026 Approved	FY 2027 Approved	% Change from FY 2026
LOCAL FUND	\$3,291,833	\$3,295,101	0.1
GROSS FUNDS	\$3,291,833	\$3,295,101	0.1

Mayor's Proposed Budget

Decrease: Office of Police Complaints' (OPC) proposed Local funds budget includes a decrease of \$110,482 across multiple programs to align personnel services and fringe benefits with projected costs. The budget also includes another decrease of \$112,054 to align resources with operational spending goals, primarily to adjust the agency's contractual services budget.

District's Approved Budget

Enhance: OPC's approved Local funds budget includes one-time increases of \$99,364 and 1.0 Full Time Equivalent (FTE) in the Complaint Resolution program to support a Policy Analyst position; \$81,440 in the Agency Management program to support contractual services, of which \$71,940 will support nonpersonnel services and \$9,500 will fund IT services; \$25,000 in the Agency Management program to support IT services; and \$20,000 in the Complaint Resolution program to support mediation services.