Department of Licensing and Consumer Protection

www.dlcp.dc.gov
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Table CR0-1

Description	FY 2024 Actual	FY 2025 Actual	FY 2026 Approved	FY 2027 Approved	% Change from FY 2026
OPERATING BUDGET	$33,000,123	$34,709,484	$30,761,919	$30,870,116	0.4
FTEs	203.1	204.0	201.0	191.0	-5.0
CAPITAL BUDGET	$0	$2,528,584	$0	$44,021	N/A
FTEs	0.0	0.0	0.0	0.0	N/A

The mission of the Department of Licensing and Consumer Protection is to protect the economic interests of residents, businesses, and visitors in the District of Columbia by licensing and regulating businesses and enforcing the Consumer Protection Procedures Act.

Summary of Services

To protect consumers, the Department of Licensing and Consumer Protection (DLCP) issues business licenses, occupational and professional licenses, special events permits, and vending licenses; registers corporations; investigates consumer protection complaints and conducts mediations; and inspects weighing and measuring devices used for monetary profit.

The agency's FY 2027 approved budget is presented in the following tables:

FY 2027 Approved Gross Funds Operating Budget and FTEs, by Revenue Type

Table CR0-2 contains the approved FY 2027 budget and Full-Time Equivalents by revenue type compared to the FY 2026 approved budget. It also provides FY 2024 and FY 2025 actual data.

Table CR0-2
($ in thousands)

	Dollars in Thousands						Full-Time Equivalents					
Appropriated Fund	Actual FY 2024	Actual FY 2025	Approved FY 2026	Approved FY 2027	Change from FY 2026	% Change*	Actual FY 2024	Actual FY 2025	Approved FY 2026	Approved FY 2027	Change from FY 2026	% Change
GENERAL FUND												
LOCAL FUND	8,653	12,605	16,188	16,458	270	1.7	43.2	44.5	110.0	102.0	-8.0	-7.3
SPECIAL PURPOSE REVENUE FUNDS	24,347	22,105	14,574	14,412	-162	-1.1	159.9	159.5	91.0	89.0	-2.0	-2.2
TOTAL FOR GENERAL FUND	**33,000**	**34,709**	**30,762**	**30,870**	**108**	**0.4**	**203.1**	**204.0**	**201.0**	**191.0**	**-10.0**	**-5.0**
GROSS FUNDS	**33,000**	**34,709**	**30,762**	**30,870**	**108**	**0.4**	**203.1**	**204.0**	**201.0**	**191.0**	**-10.0**	**-5.0**

FY 2027 Approved Operating Budget, by Account Group

Table CR0-3 contains the approved FY 2027 budget at the Account Group level compared to the FY 2026 approved budget. It also provides FY 2024 and FY 2025 actual expenditures.

Table CR0-3
($ in thousands)

Account Group	Actual FY 2024	Actual FY 2025	Approved FY 2026	Approved FY 2027	Change from FY 2026	% Change*
701100C-CONTINUING FULL TIME	18,302	18,706	19,013	19,351	339	1.8
701200C-CONTINUING FULL TIME - OTHERS	324	277	438	747	310	70.8
701300C-ADDITIONAL GROSS PAY	243	262	0	0	0	N/A
701400C-FRINGE BENEFITS - CURR PERSONNEL	4,310	4,495	4,764	4,520	-244	-5.1
701500C-OVERTIME PAY	198	269	50	50	0	0.0
SUBTOTAL PERSONNEL SERVICES (PS)	**23,378**	**24,010**	**24,264**	**24,669**	**405**	**1.7**
711100C-SUPPLIES & MATERIALS	183	161	177	221	44	25.1
712100C-ENERGY COMM & BLDG RENTALS	78	7	20	0	-20	-100.0
713100C-OTHER SERVICES & CHARGES	1,078	3,443	1,919	1,289	-630	-32.8
713101C-SECURITY SERVICES	0	126	0	0	0	N/A
713200C-CONTRACTUAL SERVICES - OTHER	8,011	6,875	4,321	4,640	319	7.4
714100C-GOVERNMENT SUBSIDIES & GRANTS	59	0	0	50	50	N/A
717100C-PURCHASES EQUIPMENT & MACHINERY	168	88	60	0	-60	-99.4
717200C-RENTALS EQUIPMENT & OTHER	46	0	0	0	0	N/A
SUBTOTAL NONPERSONNEL SERVICES (NPS)	**9,622**	**10,700**	**6,498**	**6,201**	**-296**	**-4.6**
GROSS FUNDS	**33,000**	**34,709**	**30,762**	**30,870**	**108**	**0.4**

* Percent change is based on whole dollars.

FY 2027 Approved Operating Budget and FTEs, by Division/Program and Activity

Table CR0-4 contains the approved FY 2027 budget by division/program and activity compared to the FY 2026 approved budget. It also provides FY 2024 and FY 2025 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table CR0-4
($ in thousands)

	Dollars in Thousands					Full-Time Equivalents				
Division/Program and Activity	**Actual FY 2024**	**Actual FY 2025**	**Approved FY 2026**	**Approved FY 2027**	**Change from FY 2026**	**Actual FY 2024**	**Actual FY 2025**	**Approved FY 2026**	**Approved FY 2027**	**Change from FY 2026**
AFO002-AGENCY ACCOUNTING SERVICES	498	728	113	300	187	4.8	5.8	1.0	2.0	1.0
AFO003- AGENCY BUDGETING AND FINANCIAL MANAGEMENT SERVICES	1,662	1,565	485	577	92	7.7	6.8	3.0	3.0	0.0
AFO016- AGENCY/CLUSTER SHARED SERVICES	576	542	1,859	1,931	71	2.9	2.9	11.0	10.0	-1.0
AFO000-AGENCY FINANCIAL OPERATIONS	**2,735**	**2,835**	**2,457**	**2,807**	**350**	**15.5**	**15.5**	**15.0**	**15.0**	**0.0**
AMP003-COMMUNICATIONS	490	644	741	783	42	3.8	3.9	4.0	4.0	0.0
AMP005-CONTRACTING AND PROCUREMENT	218	265	251	209	-41	2.0	1.9	2.0	2.0	0.0
AMP006-CUSTOMER EXPERIENCE	1,015	944	1,042	1,155	114	9.5	9.8	10.0	11.0	1.0
AMP009-FLEET MANAGEMENT	37	58	43	41	-2	0.0	0.0	0.0	0.0	N/A
AMP011-HUMAN RESOURCE SERVICES	326	372	290	301	11	2.9	2.9	2.0	2.0	0.0
AMP012-INFORMATION TECHNOLOGY SERVICES	6,600	6,163	5,106	5,348	242	11.6	11.6	10.0	9.0	-1.0
AMP014-LEGAL SERVICES	1,418	1,563	1,625	1,868	243	11.6	11.7	11.0	12.0	1.0
AMP016-PERFORMANCE AND STRATEGIC MANAGEMENT	1,523	1,324	1,458	1,530	72	9.7	9.7	10.0	10.0	0.0
AMP018-PROGRAM AUDITS	116	0	0	0	N/A	1.0	1.0	0.0	0.0	N/A
AMP019-PROPERTY, ASSET, AND LOGISTICS MANAGEMENT	712	704	649	866	218	4.8	4.8	5.0	5.0	0.0
AMP024-RISK MANAGEMENT	143	122	142	147	5	1.0	1.0	1.0	1.0	0.0
AMP026-TRAINING AND DEVELOPMENT	194	122	112	30	-82	1.0	0.9	1.0	0.0	-1.0
AMP000-AGENCY MANAGEMENT PROGRAM	**12,791**	**12,282**	**11,458**	**12,279**	**821**	**58.9**	**59.3**	**56.0**	**56.0**	**0.0**
R01301-CIVIL INFRACTIONS ENFORCEMENT	923	985	972	924	-48	8.7	8.8	9.0	8.0	-1.0
EC0013-ENFORCEMENT	**923**	**985**	**972**	**924**	**-48**	**8.7**	**8.8**	**9.0**	**8.0**	**-1.0**
R01403-CONSUMER PROTECTION	2,858	3,299	3,345	3,782	437	27.8	26.4	31.0	30.0	-1.0
R01407-STREET VENDING COMPLIANCE	759	597	791	0	-791	7.3	7.7	8.0	0.0	-8.0
R01410-WEIGHTS AND MEASURES COMPLIANCE	1,078	1,212	1,066	989	-78	9.5	9.8	10.0	9.0	-1.0
EC0014-INSPECTION AND COMPLIANCE SERVICES	**4,696**	**5,109**	**5,203**	**4,771**	**-432**	**44.6**	**43.9**	**49.0**	**39.0**	**-10.0**
R01501-BUSINESS LICENSING	1,791	3,067	1,535	1,487	-49	16.2	15.6	12.0	12.0	0.0
R01502-CORPORATION SERVICES	3,662	4,035	3,960	3,418	-541	21.1	21.5	22.0	22.0	0.0
R01503-OCCUPATIONAL AND PROFESSIONAL LICENSING	5,354	5,280	4,141	3,853	-287	29.5	30.5	29.0	29.0	0.0
R01504-SMALL BUSINESS RESOURCE SERVICES	1,049	1,116	1,036	1,331	295	8.6	8.9	9.0	10.0	1.0

Table CR0-4
($ in thousands)

	Dollars in Thousands					Full-Time Equivalents				
Division/Program and Activity	**Actual FY 2024**	**Actual FY 2025**	**Approved FY 2026**	**Approved FY 2027**	**Change from FY 2026**	**Actual FY 2024**	**Actual FY 2025**	**Approved FY 2026**	**Approved FY 2027**	**Change from FY 2026**
EC0015-LICENSING SERVICES	**11,856**	**13,499**	**10,672**	**10,089**	**-582**	**75.4**	**76.5**	**72.0**	**73.0**	**1.0**
TOTAL APPROVED OPERATING BUDGET	**33,000**	**34,709**	**30,762**	**30,870**	**108**	**203.1**	**204.0**	**201.0**	**191.0**	**-10.0**

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the approved funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity.** For detailed information on this agency's Cost Center structure as reflected in the District's Chart of Accounts, please see **Schedule 30-CC FY 2027 Approved Operating Budget and FTEs, by Division/Office.** Both schedules can be found in the **FY 2027 Operating Appendices**, located on the Office of the Chief Financial Officer's website. Additional information on this agency's interagency agreements can be found in **Appendix H** in the **Executive Summary, Volume 1**.

Division Description

The Department of Licensing and Consumer Protection operates through the following 5 divisions:

Enforcement – processes all civil infractions with the Office of Administrative Hearings, collects fines, and takes other appropriate actions.

This division contains the following activity**:**

- **Civil Infractions Enforcement** – responsible for the administrative process of serving Notices of Infractions (NOIs) to individuals and businesses who violate District licensure requirements or otherwise violate District of Columbia laws, rules, and regulations under the authority of DLCP.

Inspection and Compliance Services – manages the Office of Weights and Measures, the Consumer Protection Unit, and the Special Investigations team.

This division contains the following 3 activities**:**

- **Consumer Protection** – investigates allegations of violations of various District consumer protection laws and regulations and brings unlicensed businesses into compliance. Residents and visitors of the District can obtain consumer protection information, research businesses, file a complaint, obtain mediation services, seek investigation of claims of illegal and unfair business practices, and find links to other helpful offices and resources. This office also proactively reviews business license applications to ensure businesses are operating in compliance with applicable licensing, zoning, and corporation statutes and regulations;
- **Street Vending Compliance** – ensures regulatory compliance for special events and vending from public spaces, such as goods and services sold from street vendors. The enforcement is conducted in cooperation with numerous federal and local government agencies to ensure public safety; and
- **Weights and Measures Compliance** – responsible for inspecting commercially used weighing and measuring devices in the District of Columbia.

Licensing Services (Business and Professional Licensing Administration) – regulates business activity in the District of Columbia by licensing business owners and operators based on the type of business (such as convenience stores, home improvement, residential rentals, and restaurants) and location.

This division contains the following 4 activities**:**

- **Business Licensing** – responsible for processing new and renewal license applications for businesses. This includes licensing for short-term and vacation rentals, special events (e.g., street festivals, health fairs, circuses, and live performances), and vending from public spaces (e.g., food trucks, hot dog carts, sidewalk merchandise vendors, and ice-cream trucks) to ensure regulatory compliance;

- **Corporation Services** – responsible for registering all entities, domestic (District) or foreign (non-District), including trade name registration of corporations, limited liability companies, and partnerships conducting affairs within the District of Columbia;
- **Occupational and Professional Licensing** – supports the District's non-health related occupational and professional boards, commissions, and programs. This activity enforces regulations and offers licenses in more than 125 occupational and professional categories. The boards, commissions, and programs are responsible for reviewing applications, administering examinations, responding to certification requests by other jurisdictions, and regulating the practices of individual professions; and
- **Small Business Resource Services** – responsible for assisting customers using digital online services and providing training and counseling services to existing and aspiring business owners who seek to start, register, and license a business in the District of Columbia. This Center also offers tailored consulting services to existing and aspiring small businesses.

Agency Management – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting**.**

Agency Financial Operations – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting**.**

Division Structure Change

The Department of Licensing and Consumer Protection has no division structure changes in the FY 2027 approved budget.

FY 2026 Approved Budget to FY 2027 Approved Budget, by Revenue Type

Table CR0-5 itemizes the changes by revenue type between the FY 2026 approved budget and the FY 2027 approved budget. For a more comprehensive explanation of changes, please see the FY 2027 Approved Budget Changes section, which follows the table.

Table CR0-5
($ in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUND: FY 2026 Approved Budget and FTE		**16,188**	**110.0**
Removal of One-Time	MULTIPLE PROGRAMS	-681	0.0
LOCAL FUND: FY 2027 Recurring Budget		**15,507**	**110.0**
Increase: To align personnel services and fringe benefits with projected costs	MULTIPLE PROGRAMS	494	-13.0
Decrease: To realize savings in nonpersonnel services	MULTIPLE PROGRAMS	-131	0.0
Reduce: To realize savings in personnel services	MULTIPLE PROGRAMS	-690	0.0
LOCAL FUND: FY 2027 Mayor's Proposed Budget		**15,181**	**97.0**
Enhance: To support additional FTE(s)	MULTIPLE PROGRAMS	865	6.0
Enhance: To support the RESALE Amendment Act of 2026 (one-time)	AGENCY MANAGEMENT PROGRAM	375	0.0
Enhance: To support nonpersonnel service costs related to legislation	MULTIPLE PROGRAMS	94	0.0
Enhance: To support grants for Independent Theatrical Wrestling programs (one-time)	LICENSING SERVICES	50	0.0
Reduce: To recognize savings from a reduction in FTE(s)	MULTIPLE PROGRAMS	-107	-1.0
LOCAL FUND: FY 2027 District's Approved Budget		**16,458**	**102.0**
SPECIAL PURPOSE REVENUE FUNDS: FY 2026 Approved Budget and FTE		**14,574**	**91.0**
Decrease: To align resources with projected revenues	MULTIPLE PROGRAMS	-162	-2.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2027 Mayor's Proposed Budget		**14,412**	**89.0**

Table CR0-5
($ in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
No Change		0	0
SPECIAL PURPOSE REVENUE FUNDS: FY 2027 District's Approved Budget		**14,412**	**89.0**
GROSS FOR CR0-DEPARTMENT OF LICENSING AND CONSUMER PROTECTION (CR0)		**30,870**	**191.0**

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the approved funding for interagency projects funded within this agency, please see **Appendix H, FY 2027 Interagency Budgets,** in the **Executive Summary, Volume 1** located on the OCFO's website.

FY 2027 Approved Operating Budget Changes

Table CR0-6 contains the approved FY 2027 budget by fund compared to the approved FY 2026 budget.

Table CR0-6

Appropriated Fund	FY 2026 Approved	FY 2027 Approved	% Change from FY 2026
LOCAL FUND	$16,187,950	$16,457,904	1.7
SPECIAL PURPOSE REVENUE FUNDS	$14,573,969	$14,412,212	-1.1
GROSS FUNDS	**$30,761,919**	**$30,870,116**	**0.4**

Mayor's Proposed Budget

Increase: Department of Licensing and Consumer Protection's (DLCP) Local funds budget proposal includes a net increase of $494,060 across multiple divisions to align salaries and fringe benefits with projected costs. This adjustment includes the elimination of 13.0 Full-Time Equivalents (FTEs), of which 10.0 FTEs are from the Inspection and Compliance Services division, 2.0 FTEs are from the Agency Management division, and 1.0 FTE is from the Enforcement division.

Decrease: DLCP's Local funds budget proposal includes a decrease of $130,569 across multiple divisions to realize savings in nonpersonnel services, primarily in contractual services and supplies.

The proposed Special Purpose Revenue funds budget reflects a net reduction of $161,757 in personnel services across multiple divisions, primarily to reflect the elimination of 2.0 FTEs.

Reduce: The Local funds budget proposal includes a reduction of $689,745 to reflect savings from vacant positions.

District's Approved Budget

Enhance: DLCP's approved Local funds budget includes an increase of $864,638 in personnel services across multiple divisions. This funding supports the addition of 6.0 FTEs, of which $311,802 and 2.0 FTEs are in the Agency Management division for attorney positions to implement the Enhancing Consumer Protection Procedures Amendment Act of 2025; $260,000 and 2.0 FTEs are in the Inspection and Compliance Services division to implement the Restricting Egregious Scalping Against Live Entertainment (RESALE) Act of 2026; $122,500 and 1.0 FTE to restore the Vending Zone Manager position to oversee sidewalk vending zones and ensure compliance with health and safety regulations under the Sidewalk Vending Zone Implementation Act of 2025; and, $170,336 and 1.0 FTE for an operations manager position to oversee the Occupational and Professional Licensing board, including the Board of Funeral Directors.

The approved Local funds budget also includes a one-time increase of $374,510 in the Agency Management division to fund IT system configuration and maintenance supporting the RESALE Amendment Act of 2026 that will regulate ticket sales and resales in DC, and $94,490 to support nonpersonnel services costs across multiple divisions, which includes $43,000 for portable citation device maintenance, materials and software, training costs, placards, and notices to implement the Enhancing Consumer Protection Procedures Amendment Act of 2025; $26,000 for staff training and $25,490 for IT system configuration maintenance to support the RESALE Amendment Act of 2026. The Local funds budget also includes a one-time increase of $50,000 for subsidies and grants in the Licensing Services division to support the Independent Theatrical Wrestling Support grant.

Reduce: DLCP's approved Local funds budget includes a $106,693 reduction and 1.0 FTE to eliminate a vacant position.

FY 2027 Approved Full-Time Equivalents (FTEs)

Table CR0-7 contains a summary of the FY 2027 approved budgeted Full-Time Equivalents (FTEs).

Table CR0-7

Total FY 2027 Approved Budgeted FTEs	**191.0**
Less: Interagency FTEs budgeted in this agency but employed by other agencies:	
AT0-OFFICE OF THE CHIEF FINANCIAL OFFICER	(1.0)
Total Interagency FTEs budgeted in this agency, employed by other agencies	**(1.0)**
Total FTEs employed by this agency	**190.0**

Note: Table CR0-7 displays the impact of the buyer agencies budgets funding the seller agencies FTEs in the FY 2027 budget, compared to how FTEs were budgeted in FY 2026.

-It starts with the FY 2027 budgeted FTE figure, 191.0 FTEs.

-It subtracts 1.0 FTEs budgeted in CR0 in FY 2027 who are employed by another agency.

-It adds 0.0 FTEs budgeted in other agencies in FY 2027 who are employed by CR0.

-It ends with 190.0 FTEs, the number of FTEs employed by CR0, which is the FTE figure comparable to the FY 2026 budget.