

**FY 2011 Proposed Budget
for the District of Columbia Government**

(Dollars in Thousands)

**Program Summary by
Activity**

Schedule
30-PBB

Public Service Commission	Name	DHO Code	FY 2009 Actual	FY 2010 Approved	FY 2011 Request	Change from FY 2010	Local (Dedicated Taxes)	Other	General (Local + Other)	Federal	Private	Intra-District
AGENCY MANAGEMENT		1000										
PERSONNEL		1010	323	360	300	-60	0	300	300	0	0	0
TRAINING AND DEVELOPMENT		1015	119	123	150	27	0	150	150	0	0	0
CONTRACTING AND PROCUREMENT		1020	243	211	43	-168	0	43	43	0	0	0
PROPERTY MANAGEMENT		1030	137	145	1,974	1,829	0	1,974	1,974	0	0	0
INFORMATION TECHNOLOGY		1040	271	152	283	131	0	283	283	0	0	0
FINANCIAL MANAGEMENT		1050	1,962	2,077	70	-2,007	0	70	70	0	0	0
LEGAL		1060	327	434	338	-96	0	338	338	0	0	0
FLEET MANAGEMENT		1070	0	0	2	2	0	2	2	0	0	0
COMMUNICATIONS		1080	45	62	60	-2	0	60	60	0	0	0
CUSTOMER SERVICE		1085	132	132	138	6	0	138	138	0	0	0
PERFORMANCE MANAGEMENT		1090	38	45	41	-4	0	41	41	0	0	0
Subtotal: AGENCY MANAGEMENT			3,597	3,740	3,399	-341	0	3,399	3,399	0	0	0
AGENCY FINANCIAL OPERATIONS		100F										
BUDGET OPERATIONS		110F	183	200	182	-19	0	182	182	0	0	0
ACCOUNTING OPERATIONS		120F	81	80	81	2	0	81	81	0	0	0
Subtotal: AGENCY FINANCIAL OPERATIONS			264	280	263	-17	0	263	263	0	0	0
PIPELINE SAFETY		2000										
PIPELINE SAFETY		2010	228	303	540	237	0	139	139	401	0	0
Subtotal: PIPELINE SAFETY			228	303	540	237	0	139	139	401	0	0
UTILITY REGULATION		3000										
PUBLIC SAFETY & RELIABILITY		3010	784	845	825	-20	0	825	825	0	0	0
REGULATE MONOPOLY		3020	1,568	1,777	1,779	1	0	1,779	1,779	0	0	0
FOSTER COMPETITION		3030	1,240	1,390	1,396	7	0	1,396	1,396	0	0	0
RESOLVE DISPUTE		3040	852	948	923	-24	0	922	922	1	0	0
PUBLIC INFORMATION/CONSUMER EDUCATION		3050	793	829	846	16	0	846	846	0	0	0
Subtotal: UTILITY REGULATION			5,237	5,788	5,769	-20	0	5,768	5,768	1	0	0
Total: Public Service Commission			9,326	10,111	9,971	-140	0	9,569	9,569	402	0	0

**FY 2011 Proposed Budget
for the District of Columbia Government**

(Dollars in Thousands)

**Program Summary by
Comptroller Source Group**

Schedule
40-PBB

DH0 Public Service Commission

1000 Agency Management

Comptroller Source Group	General Funds				Federal Funds				Private Funds				Intra-District Funds				Gross Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	589	662	647	-15	0	0	0	0	0	0	0	0	0	0	0	0	589	662	647	-15
0012	153	156	177	22	0	0	0	0	0	0	0	0	0	0	0	0	153	156	177	22
0013	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
0014	134	135	147	12	0	0	0	0	0	0	0	0	0	0	0	0	134	135	147	12
Subtotal: PS	876	952	971	19	0	0	0	0	0	0	0	0	0	0	0	0	876	952	971	19
0020	44	31	31	0	0	0	0	0	0	0	0	0	0	0	0	0	44	31	31	0
0030	1	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	2	0
0031	82	67	69	2	0	0	0	0	0	0	0	0	0	0	0	0	82	67	69	2
0032	1,789	1,894	1,607	-287	0	0	0	0	0	0	0	0	0	0	0	0	1,789	1,894	1,607	-287
0035	0	9	0	-9	0	0	0	0	0	0	0	0	0	0	0	0	0	9	0	-9
0040	248	254	187	-67	0	0	0	0	0	0	0	0	0	0	0	0	248	254	187	-67
0041	321	417	418	0	0	0	0	0	0	0	0	0	0	0	0	0	321	417	418	0
0070	236	115	115	0	0	0	0	0	0	0	0	0	0	0	0	0	236	115	115	0
Subtotal: NPS	2,721	2,788	2,427	-360	0	0	0	0	0	0	0	0	0	0	0	0	2,721	2,788	2,427	-360
Total 1000	3,597	3,740	3,399	-341	0	0	0	0	0	0	0	0	0	0	0	0	3,597	3,740	3,399	-341

100F Agency Financial Operations

Comptroller Source Group	General Funds				Federal Funds				Private Funds				Intra-District Funds				Gross Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	225	240	223	-17	0	0	0	0	0	0	0	0	0	0	0	0	225	240	223	-17
0014	40	40	40	0	0	0	0	0	0	0	0	0	0	0	0	0	40	40	40	0
Subtotal: PS	264	280	263	-17	0	0	0	0	0	0	0	0	0	0	0	0	264	280	263	-17
Total 100F	264	280	263	-17	0	0	0	0	0	0	0	0	0	0	0	0	264	280	263	-17

2000 Pipeline Safety

Comptroller Source Group	General Funds				Federal Funds				Private Funds				Intra-District Funds				Gross Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	64	109	97	-12	68	109	97	-12	0	0	0	0	0	0	0	0	132	217	193	-24
0012	5	0	0	0	5	0	182	182	0	0	0	0	0	0	0	0	11	0	182	182
0013	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0014	16	18	17	-1	14	18	50	32	0	0	0	0	0	0	0	0	31	36	67	31
Subtotal: PS	85	127	114	-13	88	127	328	202	0	0	0	0	0	0	0	0	173	253	442	189
0020	2	2	2	0	0	2	2	0	0	0	0	0	0	0	0	0	2	5	5	0
0040	11	15	15	0	3	15	63	48	0	0	0	0	0	0	0	0	14	29	78	48
0041	0	0	0	0	26	0	0	0	0	0	0	0	0	0	0	0	26	0	0	0
0070	7	8	8	0	5	8	8	0	0	0	0	0	0	0	0	0	12	16	16	0
Subtotal: NPS	20	25	25	0	35	25	73	48	0	0	0	0	0	0	0	0	55	50	98	48
Total 2000	105	151	139	-13	123	151	401	250	0	0	0	0	0	0	0	0	228	303	540	237

3000 Utility Regulation

**FY 2011 Proposed Budget
for the District of Columbia Government**

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**Program Summary by
Comptroller Source Group**

Schedule
40-PBB

Comptroller Source Group	General Funds				Federal Funds				Private Funds				Intra-District Funds				Gross Funds				
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	
0011	3,652	4,181	4,086	-96	2	2	1	-1	0	0	0	0	0	0	0	0	0	3,654	4,183	4,087	-97
0012	816	784	807	23	0	0	0	0	0	0	0	0	0	0	0	0	816	784	807	23	
0013	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	
0014	765	820	875	55	0	0	0	0	0	0	0	0	0	0	0	0	765	821	875	55	
Subtotal: PS	5,235	5,786	5,768	-18	2	2	1	-1	0	0	0	0	0	0	0	0	5,237	5,788	5,769	-20	
Total 3000	5,235	5,786	5,768	-18	2	2	1	-1	0	0	0	0	0	0	0	0	5,237	5,788	5,769	-20	
Total budget	9,201	9,958	9,569	-389	125	154	402	249	0	0	0	0	0	0	0	0	9,326	10,111	9,971	-140	

**FY 2011 Proposed Budget
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**Program Summary by
Comptroller Source Group**

**Schedule
40G-PBB**

DH0 Public Service Commission

1000 Agency Management

Comptroller Source Group	Local Funds				Dedicated Taxes				Other Funds				General Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	0	0	0	0	0	0	0	0	589	662	647	-15	589	662	647	-15
0012	0	0	0	0	0	0	0	0	153	156	177	22	153	156	177	22
0013	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0
0014	0	0	0	0	0	0	0	0	134	135	147	12	134	135	147	12
Subtotal: PS	0	0	0	0	0	0	0	0	876	952	971	19	876	952	971	19
0020	0	0	0	0	0	0	0	0	44	31	31	0	44	31	31	0
0030	0	0	0	0	0	0	0	0	1	2	2	0	1	2	2	0
0031	0	0	0	0	0	0	0	0	82	67	69	2	82	67	69	2
0032	0	0	0	0	0	0	0	0	1,789	1,894	1,607	-287	1,789	1,894	1,607	-287
0035	0	0	0	0	0	0	0	0	0	9	0	-9	0	9	0	-9
0040	0	0	0	0	0	0	0	0	248	254	187	-67	248	254	187	-67
0041	0	0	0	0	0	0	0	0	321	417	418	0	321	417	418	0
0070	0	0	0	0	0	0	0	0	236	115	115	0	236	115	115	0
Subtotal: NPS	0	0	0	0	0	0	0	0	2,721	2,788	2,427	-360	2,721	2,788	2,427	-360
Total 1000	0	0	0	0	0	0	0	0	3,597	3,740	3,399	-341	3,597	3,740	3,399	-341

100F Agency Financial Operations

Comptroller Source Group	Local Funds				Dedicated Taxes				Other Funds				General Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	0	0	0	0	0	0	0	0	225	240	223	-17	225	240	223	-17
0014	0	0	0	0	0	0	0	0	40	40	40	0	40	40	40	0
Subtotal: PS	0	0	0	0	0	0	0	0	264	280	263	-17	264	280	263	-17
Total 100F	0	0	0	0	0	0	0	0	264	280	263	-17	264	280	263	-17

2000 Pipeline Safety

Comptroller Source Group	Local Funds				Dedicated Taxes				Other Funds				General Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	0	0	0	0	0	0	0	0	64	109	97	-12	64	109	97	-12
0012	0	0	0	0	0	0	0	0	5	0	0	0	5	0	0	0
0013	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0014	0	0	0	0	0	0	0	0	16	18	17	-1	16	18	17	-1
Subtotal: PS	0	0	0	0	0	0	0	0	85	127	114	-13	85	127	114	-13
0020	0	0	0	0	0	0	0	0	2	2	2	0	2	2	2	0
0040	0	0	0	0	0	0	0	0	11	15	15	0	11	15	15	0
0041	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0070	0	0	0	0	0	0	0	0	7	8	8	0	7	8	8	0
Subtotal: NPS	0	0	0	0	0	0	0	0	20	25	25	0	20	25	25	0
Total 2000	0	0	0	0	0	0	0	0	105	151	139	-13	105	151	139	-13

3000 Utility Regulation

**FY 2011 Proposed Budget
for the District of Columbia Government**

(Dollars in Thousands)

**Program Summary by
Comptroller Source Group**

Schedule
40G-PBB

Comptroller Source Group	Local Funds				Dedicated Taxes				Other Funds				General Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	0	0	0	0	0	0	0	0	3,652	4,181	4,086	-96	3,652	4,181	4,086	-96
0012	0	0	0	0	0	0	0	0	816	784	807	23	816	784	807	23
0013	0	0	0	0	0	0	0	0	3	0	0	0	3	0	0	0
0014	0	0	0	0	0	0	0	0	765	820	875	55	765	820	875	55
Subtotal: PS	0	0	0	0	0	0	0	0	5,235	5,786	5,768	-18	5,235	5,786	5,768	-18
Total 3000	0	0	0	0	0	0	0	0	5,235	5,786	5,768	-18	5,235	5,786	5,768	-18
Total budget	0	0	0	0	0	0	0	0	9,201	9,958	9,569	-389	9,201	9,958	9,569	-389

**FY 2011 Proposed Budget
for the District of Columbia Government**

(Dollars in Thousands)

**Program Summary by
Comptroller Source Group**

Schedule
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DH0 Public Service Commission

Comptroller Source Group	General Funds				Federal Funds				Private Funds				Intra-District Funds				Gross Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	4,529	5,192	5,052	-140	70	111	97	-13	0	0	0	0	0	0	0	0	4,599	5,303	5,150	-153
0012	974	940	984	44	5	0	182	182	0	0	0	0	0	0	0	0	979	940	1,166	226
0013	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0
0014	955	1,013	1,080	67	15	18	50	32	0	0	0	0	0	0	0	0	969	1,031	1,130	99
Subtotal: PS	6,461	7,145	7,116	-29	90	129	329	200	0	0	0	0	0	0	0	0	6,550	7,274	7,446	172
0020	46	34	34	0	0	2	2	0	0	0	0	0	0	0	0	0	46	36	36	0
0030	1	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	2	0
0031	82	67	69	2	0	0	0	0	0	0	0	0	0	0	0	0	82	67	69	2
0032	1,789	1,894	1,607	-287	0	0	0	0	0	0	0	0	0	0	0	0	1,789	1,894	1,607	-287
0035	0	9	0	-9	0	0	0	0	0	0	0	0	0	0	0	0	0	9	0	-9
0040	259	268	201	-67	3	15	63	48	0	0	0	0	0	0	0	0	262	283	264	-19
0041	321	417	418	0	26	0	0	0	0	0	0	0	0	0	0	0	348	417	418	0
0070	242	123	123	0	5	8	8	0	0	0	0	0	0	0	0	0	248	130	130	0
Subtotal: NPS	2,740	2,813	2,452	-360	35	25	73	48	0	0	0	0	0	0	0	0	2,775	2,837	2,525	-312
Total budget	9,201	9,958	9,569	-389	125	154	402	249	0	0	0	0	0	0	0	0	9,326	10,111	9,971	-140

Full Time Employees (FTEs)

Comptroller Source Group	General FTEs				Federal FTEs				Private FTEs				Intra-District FTEs				Gross FTEs			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	48	58	58	0	1	1	1	0	0	0	0	0	0	0	0	0	49	60	60	0
0012	9	8	9	1	0	0	4	4	0	0	0	0	0	0	0	0	9	8	13	5
Total FTEs	57	66	67	1	1	1	5	4	0	0	0	0	0	0	0	0	58	68	73	5

**FY 2011 Proposed Budget
for the District of Columbia Government**

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**Program Summary by
Comptroller Source Group**

Schedule
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DH0 Public Service Commission

Comptroller Source Group	Local Funds				Dedicated Taxes				Other Funds				General Funds			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	0	0	0	0	0	0	0	0	4,529	5,192	5,052	-140	4,529	5,192	5,052	-140
0012	0	0	0	0	0	0	0	0	974	940	984	44	974	940	984	44
0013	0	0	0	0	0	0	0	0	4	0	0	0	4	0	0	0
0014	0	0	0	0	0	0	0	0	955	1,013	1,080	67	955	1,013	1,080	67
Subtotal: PS	0	0	0	0	0	0	0	0	6,461	7,145	7,116	-29	6,461	7,145	7,116	-29
0020	0	0	0	0	0	0	0	0	46	34	34	0	46	34	34	0
0030	0	0	0	0	0	0	0	0	1	2	2	0	1	2	2	0
0031	0	0	0	0	0	0	0	0	82	67	69	2	82	67	69	2
0032	0	0	0	0	0	0	0	0	1,789	1,894	1,607	-287	1,789	1,894	1,607	-287
0035	0	0	0	0	0	0	0	0	0	9	0	-9	0	9	0	-9
0040	0	0	0	0	0	0	0	0	259	268	201	-67	259	268	201	-67
0041	0	0	0	0	0	0	0	0	321	417	418	0	321	417	418	0
0070	0	0	0	0	0	0	0	0	242	123	123	0	242	123	123	0
Subtotal: NPS	0	0	0	0	0	0	0	0	2,740	2,813	2,452	-360	2,740	2,813	2,452	-360
Total budget	0	0	0	0	0	0	0	0	9,201	9,958	9,569	-389	9,201	9,958	9,569	-389

Full Time Employees (FTEs)

Comptroller Source Group	Local FTEs				Dedicated FTEs				Other FTEs				General FTEs			
	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010	FY 2009 Actual	FY 2010 Appr	FY 2011 Req	Change vs 2010
0011	0	0	0	0	0	0	0	0	48	58	58	0	48	58	58	0
0012	0	0	0	0	0	0	0	0	9	8	9	1	9	8	9	1
Total FTEs	0	0	0	0	0	0	0	0	57	66	67	1	57	66	67	1

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**Agency Summary
by Revenue Source**

Schedule

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DH0 Public Service Commission

Appropriated Fund Title	Revenue Source Code	Revenue Source Name	Budget Request	FTEs
Federal Resources				
Federal Grant Fund				
	199901	DEPT. OF TRANSDS - PIPELINE SAFETY	\$140	1.48
	199904	ARRA GRANT	\$263	4.00
Subtotal: Federal Grant Fund			\$402	5.48
Subtotal: Federal Resources			\$402	5.48
General Fund				
Special Purpose Revenue Funds				
	0631	OPERATING - UTILITY ASSESSMENT	\$9,569	67.12
Subtotal: Special Purpose Revenue Funds			\$9,569	67.12
Subtotal: General Fund			\$9,569	67.12
Total: Public Service Commission			\$9,971	72.60

**FY 2011 Proposed Budget
for the District of Columbia Government**

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**Program Summary by
Activity**

Schedule
30-PBB

Office of the People's Counsel	Name	DJO Code	FY 2009 Actual	FY 2010 Approved	FY 2011 Request	Change from FY 2010	Local (Dedicated Taxes)	Other	General (Local + Other)	Federal	Private	Intra-District
AGENCY MANAGEMENT		1000										
PERSONNEL		1010	106	104	107	3	0	107	107	0	0	0
CONTRACTING AND PROCUREMENT		1020	409	542	201	-341	0	201	201	0	0	0
PROPERTY MANAGEMENT		1030	0	0	964	964	0	964	964	0	0	0
INFORMATION TECHNOLOGY		1040	338	397	353	-44	0	353	353	0	0	0
FINANCIAL MANAGEMENT		1050	973	1,107	98	-1,009	0	98	98	0	0	0
FLEET MANAGEMENT		1070	0	0	10	10	0	10	10	0	0	0
CUSTOMER SERVICE		1085	42	44	45	1	0	45	45	0	0	0
Subtotal: AGENCY MANAGEMENT			1,868	2,194	1,777	-417	0	1,777	1,777	0	0	0
AGENCY FINANCIAL OPERATIONS		100F										
BUDGET OPERATIONS		110F	136	177	166	-11	0	166	166	0	0	0
Subtotal: AGENCY FINANCIAL OPERATIONS			136	177	166	-11	0	166	166	0	0	0
OFFICE OF PEOPLES COUNSEL		2000										
CONSUMER ADVOCACY & REPRESENTATION		2010	1,712	1,761	2,248	487	0	2,248	2,248	0	0	0
PUBLIC INFORMATION DISSEMINATION		2020	991	1,004	1,038	34	0	1,038	1,038	0	0	0
Subtotal: OFFICE OF PEOPLES COUNSEL			2,704	2,765	3,286	521	0	3,286	3,286	0	0	0
Total: Office of the People's Counsel			4,708	5,136	5,229	93	0	5,229	5,229	0	0	0