



# FY 2018

PROPOSED BUDGET AND FINANCIAL PLAN

# DC VALUES IN ACTION



# a roadmap to inclusive prosperity

# **VOLUME 4**AGENCY BUDGET CHAPTERS PART III

Human Support Services, Public Works, Financing and Other, and Enterprise and Other Funds

Submitted to the CONGRESS OF THE UNITED STATES by the GOVERNMENT OF THE DISTRICT OF COLUMBIA July 19, 2017







# Government of the District of Columbia FY 2018 Proposed Budget and Financial Plan Congressional Submission

# DC VALUES IN ACTION

A roadmap to inclusive prosperity

# Volume 4 Agency Budget Chapters - Part III

(Human Support Services, Public Works, Financing and Other, and Enterprise Funds)

Submitted to the **Congress of the United States** 

by the Government of the District of Columbia July 19, 2017



GOVERNMENT FINANCE OFFICERS ASSOCIATION

# Distinguished Budget Presentation Award

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# District of Columbia Government District of Columbia

For the Fiscal Year Beginning

October 1, 2016

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Executive Director

The Government Finance Officers Association of the United States and Canada (GFOA) presented a Distinguished Budget Presentation Award to District of Columbia Government, District of Columbia, for its annual budget for the fiscal year beginning October 1, 2016. In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communications device. This award is the seventeenth in the history of the District of Columbia.

This award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to GFOA to determine its eligibility for another award.

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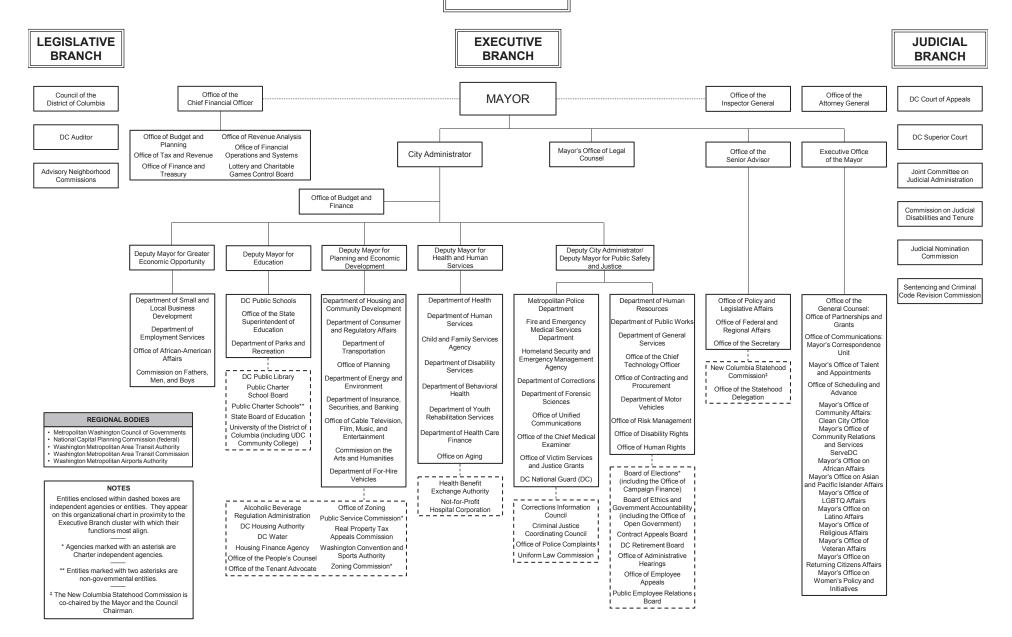
# District of Columbia Organization Chart



# **GOVERNMENT OF THE DISTRICT OF COLUMBIA**



# **RESIDENTS**





# Transmittal Letters



# MURIEL BOWSER MAYOR

July 19, 2017

The Honorable Donald J. Trump President of the United States 1600 Pennsylvania Avenue, NW Washington, DC 20500

Dear Mr. President:

I am pleased to submit to you the District of Columbia Fiscal Year 2018 Budget and Financial Plan, "DC Values in Action: A Roadmap to Inclusive Prsoperity." This proposal is the District of Columbia's twenty-second consecutive balanced budget. The budget before you reflects the ideas and priorities of District residents to ensure that they have a *roadmap to inclusive prosperity*.

From again investing \$100 million in the Housing Production Trust Fund to allocating over \$1 billion in full-scale school modernizations, this budget continues to move the District of Columbia forward. This budget also maintains critical investments to build a safer, stronger DC and to ensure our residents have access to job training programs that keep them on pathways to the middle class. Below, I have highlighted a few of the key investments proposed in the FY 2018 Budget and Financial Plan.

# **High-Quality Education**

Rising enrollment in our traditional public and public charter schools, and increasing student achievement, demonstrate that school reform in the District is working. The FY 2018 budget makes the largest investment in public education in the history of the District of Columbia:

- Committing an additional \$121 million to increase the per student rate and meet the needs of a growing student body;
- Increasing charter school facilities by 2.2% to \$3,193/student for non-residential charter programs and \$8,580/student for residential charter schools;
- Improving technology to help parents navigate and engage in public education;

- Increasing University of the District of Columbia (UDC) and the Community College of the District of Columbia funds for the staff and programs by \$7.2 million;
- \$19.5 million of enhancements in the Office of the State Superintendent of Education budget for early childcare. Three sites in District-owned buildings will be leased to private childcare providers helping us expand the available slots for kids. 300 DC residents will gain certification as educators for infants and toddlers over the next three years. This will enable them to enter the childcare profession immediately and begin on a pathway to advanced credentials and it will help ensure staffing is available to support the expanded number of childcare seats; and
- Investing \$1.3 billion for school modernization over 6 years to ensure that schools in line for modernization under established, defined criteria are budgeted for necessary improvements.

# Safer, Stronger DC

The District is committed to ensuring that those in all neighborhoods feel—and are—safe, providing an environment in which residents and businesses can thrive. To that end, the FY 2018 budget includes the following investments:

- \$8.9 million in enhancements focused on recruiting and retaining MPD officers, as well
  as ensuring that as many officers as can be are returned to patrol-related duties. This will
  be accomplished through: a new public relations campaign; expansion of the police cadet
  program; expanded housing assistance and student loan forgiveness for officers; and
  further civilianization of administrative positions;
- \$2.3 million for the creation of a *Returning Citizens Portal* to be managed by the Department of Corrections. This will be a physical office offering services from various agencies to help returning citizens successfully transition back into the community. Vital post-release services include: housing, employment, education, health care, job training and placement, and substance use/mental health;
- \$1 million for the establishment of a nurse triage collaborative pilot program between Fire and Emergency Medical Services (FEMS) and the Office of Unified Communications (OUC) with a goal to improve access to medical services for callers into 911 by offering nurses who can speak to non-emergency callers and help them make an appointment at a same-day clinic;
- \$20 million for essential upgrades to 311/911 hardware and software, including major upgrades to our secondary facility on McMillan Drive NW;
- \$39.7 million for the purchase of new MPD fleet vehicles; and
- \$83.7 million for the purchase of new FEMS fleet vehicles, and \$45 million for the construction of a new fleet maintenance facility.

# Affordable Housing

My Administration is committed to producing, preserving and protecting affordable housing in the District of Columbia. This is demonstrated in this budget through the commitment of another \$100 million contribution to the Housing Production Trust Fund. This investment will continue our shared goal to support grants and loans, thus yielding more affordable housing for DC families.

Additionally, this budget provides funds for affordable housing in these projects:

- \$16 million for the redevelopment of Walter Reed;
- \$103 million for the redevelopment of St. Elizabeths; and
- \$85 million for the New Communities Initiative.

# Pathways to the Middle Class

Maintaining a strong, diverse, and resilient District of Columbia requires that every resident has a fair shot, and a pathway to the middle class. We accomplish this by supporting our most vulnerable families and residents; providing job training that leads to real employment opportunities; and by nurturing our small businesses to ensure their growth and success. Some ways the FY 2018 Budget provides Pathways to the Middle Class are:

- Continuing the District's investment in our youth through the Mayor Marion Barry Summer Youth Employment Program by budgeting almost \$20 million;
- Serving as a regional leader by again fully funding the District's share of the WMATA budget, adding a new express bus line on 14<sup>th</sup> Street NW in Wards I and 4, and expanding capacity of existing bus service in Wards 7 and 8;
- Ensuring that the Department of Small and Local Business Development's Certified Business Enterprise system continues to help our local businesses grow and obtain government contracts, and work on government funded projects by fully funding the program with \$0.2 million;
- Funding \$16.8 million towards the Washington D.C. Infrastructure Academy at Saint Elizabeths East Campus. This new facility will focus on occupational skills training and work-based learning initiatives related to the infrastructure industry, including utility, energy efficiency, transportation, and logistics sectors. At the Academy, industry partners, training providers such as UDC, labor unions and trade associations, will offer a diverse skills training allowing District residents the tools to begin and sustain careers in the infrastructure industry; and
- Advancing DDOT's Vision Zero goals through \$2.8 million for (20) new Traffic Control Operators along with (26) new School Crossing Guards.

# Health and Human Services

Investing in the health and well-being of District residents remains a priority of my Administration. Ensuring residents are able to provide for their families, and connecting these families with valuable care and supportive programs when they need it most, ensures they have a fair shot at success in the future. The FY 2018 budget includes:

- Funding the next phase of the Homeward DC plan with \$15.2 million;
- Funding \$10.2 million for a new Temporary Assistance for Needy Families (TANF) policy that will help the District's neediest families;

- Supplementing the Department of Health's budget with \$0.9 million to reduce the number of active opioid users in the District, reduce overdoses and overdose fatalities, and improve health and economic outcomes for District residents with a history of substance use;
- Funding the Alternatives to Court Experience (ACE) and Parent and Adolescent Support Services (PASS) programs with \$3.3 million; and
- Providing \$1 million for the Joyful Foods initiative.

# Government Operations

Building a government that works for the residents of the District Columbia streamlines processes and improves efficiency. The FY 2018 budget supports these improvements by:

- Ensuring that the District's share of WMATA's operating and capital subsidies is fully funded;
- Right-sizing the District's snow budget with a \$3.8 million budget increase; and
- Expanding the Department of Public Works' grounds maintenance and leaf collection efforts by \$1.5 million.

In a city as prosperous as ours, we can and should make all of these critical investments to ensure that residents in all 8 wards can benefit from our **inclusive prosperity**.

- I) ~ .

Muriel Bows



#### COUNCIL OF THE DISTRICT OF COLUMBIA

# THE JOHN A. WILSON BUILDING 1350 PENNSYLVANIA AVENUE, N.W. WASHINGTON, D.C. 20004

The Honorable Paul D. Ryan Speaker of the House U.S. House of Representatives Room H-209 United States Capitol Washington, D.C. 20515

Re: Transmittal of D.C. Act for Congressional Review

Dear Mr. Speaker:

D.C. Act 22-99, Fiscal Year 2018 Local Budget Act of 2017, is transmitted in accordance with section 602(c)(1) of the District of Columbia Self-Government and Governmental Reorganization Act, P.L. 93-198, as amended. The committee report for the act is also enclosed. The authority for this transmittal rests with the Local Budget Autonomy Amendment Act of 2012 (D.C. Law 19-321), upheld in *Council of the District of Columbia, et al. v. Jeffrey S. DeWitt* (Case No. 2014 CA 2371 B, DC Superior Court; March 18, 2016).

Our enactment maintains critical investments that make our communities safer and stronger and the District an attractive location for residents, businesses, and visitors. Our record of sound financial management is strong and reflects in the continued revenue growth supporting the attached budget. In many respects our financial health is unparalled among jurisdictions across the United States.

To begin the count of the 30-day review by Congress, please acknowledge your receipt of these documents on the copy attached.

Sincerely.

Phil Mendelson

Chairman of the Council

Encl.

Receipt Acknowledged:

Name - PLEASE PRINT

Signature

Date



#### COUNCIL OF THE DISTRICT OF COLUMBIA

THE JOHN A. WILSON BUILDING 1350 PENNSYLVANIA AVENUE, N.W. WASHINGTON, D.C. 20004

The Honorable Michael R. Pence President of the Senate United States Senate Room S-212 United States Capitol Washington, D.C. 20516

Re: Transmittal of D.C. Act for Congressional Review

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# How to Read the FY 2018 Proposed Budget and Financial Plan

# How to Read the FY 2018 Proposed Budget and Financial Plan

The District of Columbia's FY 2018 Proposed Budget and Financial Plan is a communication tool that presents and explains policy priorities, agency operations, including programmatic/organizational structures, and performance measures in the context of the Financial Plan, which shows the District's sources of revenue and planned expenditures. The Budget and Financial Plan includes forecasts of economic and financial conditions, current and planned long-term debt financing, policy decisions, and other important financial information for the District's government, all of which are essential elements for accurate financial reporting and sound management of public resources.

This chapter, *How to Read the Budget and Financial Plan*, is a guide for understanding the sections of this budget volume that define the budget priorities for the District. These sections are consistent with the National Advisory Council on State and Local Budgeting's recommended budget practices, which call for a presentation of information to provide readers with a guide to government programs and organizational structure. Additionally, these sections are consistent with the standards of the Government Finance Officers Association for the Distinguished Budget Presentation Award.

The FY 2018 Budget and Financial Plan is presented in six volumes summarized as follows:

Executive Summary (Volume 1) – provides a high-level summary of the budget and financial information, including sections describing new initiatives within the District's proposed budget, the transmittal letters from the Mayor and the Chairman of the Council of the District of Columbia, the District's five-year financial plan, detailed information on the District's projected revenues and expenditures, and summary information about the Capital Improvements Plan. In addition, this volume includes information about the District's budgetary and financial management policies, a glossary of budget terms, budget summary tables by agency and fund type, and the Budget Act legislation that serves as the basis for the District's federal appropriations act.

**Agency Budget Chapters (Volumes 2, 3, and 4)** – describe, by appropriation title, the operating budgets for each of the District's agencies. Appropriation titles categorize the general areas of services provided by the District on behalf of its citizens and are listed in the table of contents. Examples are Economic Development and Regulation, Public Safety and Justice, and Human Support Services.

**Capital Improvements Plan (Including Highway Trust Fund) (Volume 5)** – describes the District's proposed six-year Capital Improvements Plan for all of the District's agencies. The Highway Trust Fund describes the District's proposed FY 2018 to FY 2023 planned transportation projects including federal highway grants.

**Operating Appendices (Volume 6)** – includes detailed supporting tables displaying the proposed expenditures and full-time equivalents in the operating budgets that are described in Volumes 2, 3, and 4. Please note: This volume is available exclusively on the Government of the District of Columbia website at http://cfo.dc.gov/.

Detailed information on the chapter contents of each volume include:

# **Volume 1: Executive Summary**

Includes the following sections:

# **Introduction: FY 2018 Proposed Budget and Financial Plan**

This chapter is a narrative and graphic summary of the proposed budget and financial plan. It describes the overall proposed budget, including the sources and uses of public funds, and compares the prior year's approved budget to the current one. The chapter also explains the budget development process and budget formulation calendar for FY 2018.

# **Financial Plan**

The Financial Plan summarizes planned revenues and expenditures from FY 2016 through FY 2021. This chapter includes financing sources, uses, and the assumptions used to derive the District's short-term and long-term economic outlook.

#### Revenue

This chapter shows current revenue projections for each revenue type as certified by the Office of the Chief Financial Officer. It also details the District's revenue sources, provides an overview of the District's and regional economy and economic trends, and describes the revenue outlook for FY 2018 through FY 2021.

# **Operating Expenditures**

This chapter describes the District's recent Local funds expenditures. It includes analysis of expenditures between FY 2013 and FY 2016, both by agency and by expense category, e.g., personnel, supplies, and fixed costs.

# **Capital Improvements Plan (CIP)**

This chapter describes the overall CIP, including the sources and uses of Capital funds.

# **Appendices**

The last section of the Executive Summary includes explanations of items specific to the District's budget:

- The D.C. Comprehensive Financial Management Policy provides a framework for fiscal decision-making by the District to ensure that financial resources are available to meet the present and future needs of District citizens;
- The Basis of Budgeting and Accounting section describes the basis of budgeting and accounting, enabling the readers to understand the presentation methods of the District's finances;

- The Fund Structure and relationship to the Budget Structure section relates the District's fund structure to its budget presentation;
- The Current Services Funding Level (CSFL) Development section describes how the CSFL was developed for the Local funds budget;
- The Agency Performance Plans section describes how the Office of the City Administrator evaluates government agencies, services, and operations; contains details on major plan revisions or changes in the assessment process; and directs readers to the agency plans, including performance measures, on the District's website:
- The Summary Tables detail the District's proposed operating budget by agency and fund type for both budgeted dollars and positions;
- The Glossary of Budget Terms section describes unique budgeting, accounting, and District terms that may not be known by the general reader;
- The Local Budget Act is the legislation that the District uses to enact the District's budget via local law, and is transmitted to Congress in accordance with procedures for all District legislation; and
- The Federal Portion Budget Request Act is the legislation that conveys the District's request for federal payments, to be enacted into law by the United States Congress and the President through the federal appropriations process.

# Volumes 2, 3, and 4: Agency Budget Chapters - Part I, II, and III

These volumes include agency chapters that describe available resources, their uses, and the achieved and anticipated outcomes as a result of these expenditures. Chapters in these volumes are grouped by appropriation title and each chapter contains the following sections, as applicable:

#### **Header Information:**

- Agency name and budget code;
- · Website address and telephone; and
- FY 2018 proposed operating budget table.

# **Introduction:**

- Agency Mission; and
- Summary of Services.

# **Financial and Program Information:**

- Proposed Funding and Full-Time Equivalents by Source table;
- Proposed Expenditure by Comptroller Source Group table;
- Division/Program descriptions;
- Proposed Expenditure by Division/Program table;
- FY 2018 Proposed Budget Changes; and
- FY 2017 Approved Budget to FY 2018 Proposed Budget reconciliation table.

# **FY 2018 Proposed Budget Changes**

The FY 2018 Proposed Budget Changes section within each agency chapter provides a comprehensive explanation of the FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type table that appears in nearly every chapter. Please see the Current Services Funding Level (CSFL) Development appendix in this volume for more information about the CSFL methodology, which is only applied to agencies with Local funds. This section

includes major changes within the agency budget by program, fund, and full-time equivalents, from the initial request through the policy decisions made by the Mayor. The FY 2018 Proposed Budget Changes section uses the following terms to describe budgetary or programmatic changes:

#### Actions with an impact on services:

- **Enhance:** More funding to improve the quality or quantity of an existing service (e.g., Funding to support the new DMV service center in Georgetown).
- **Create:** New funding for new programs that previously didn't exist (e.g., Establish Permanent Supportive Housing program to transition vulnerable individuals from homeless to stable housing).
- **Reduce:** Reduction, but not elimination of an existing service (e.g. Close a service center and provide services at other locations; Realign staffing in the Fleet Management division).
- **Eliminate:** Total elimination of an existing service, with no anticipation of the service being provided by another entity (e.g. Eliminate unfunded vacant FTEs for staffing realignment).

#### **Actions with no service impact:**

- **Increase:** Additional funds necessary to continue service at current levels (e.g., Fund recurring operating cost of Automated Traffic Enforcement).
- **Decrease:** Reduction in cost without a service impact (e.g., Align energy budget with revised DGS estimate).
- **Transfer-In:** Shift of an existing program, operation, or personnel from another District agency (e.g., Transfer the Central Cell Block Security activity from MPD to DOC).
- **Transfer-Out:** Shift of an existing program, operation, or personnel to another District agency (e.g., Transfer APRA division from DOH to establish DBH).
- **Shift:** Shift an existing program or operation from one Fund type to another (e.g., Shift from Special Purpose Revenue to Local funds to support telecommunications for the D.C. Lottery).
- **Technical Adjustment:** An increase or decrease to the budget that is required because of a legislative mandate or to correct an error or omission.
- **No Change:** The agency has no changes in funding and/or budget structures from the FY 2017 approved budget to the FY 2018 proposed budget.

An example of an agency narrative is at the end of this chapter to help the reader navigate the Agency Budget Chapter volume. The example shows an agency with a performance plan. Call-out boxes highlight the features discussed above.

#### **Agency Performance Plans**

The Office of the City Administrator (OCA) is building a robust performance management program across the District. This process includes making several updates to the format and submission process for annual agency performance plans.

Under the new process, agencies had the opportunity to update major components of their performance plan for FY 2018 including: objectives, key performance indicators and workload measures. Ultimately, the revised performance plans will be able to communicate more effectively the important work each agency plans to do over the coming year and how each agency will work to improve its performance. First drafts of the high level components of each agency's performance plan (objectives, key performance indicators, and operations) are published with the budget volumes and other budget materials at www.cfo.dc.gov.

# **Volume 5: Capital Improvements Plan (Including Highway Trust Fund)**

This volume covers the District's FY 2018 - FY 2023 Capital Improvements Plan (CIP) and the Highway Trust Fund. The capital volume includes:

- An Introduction chapter that describes the overall CIP, including the sources and uses of capital funds, the District's policies and procedures for its capital budget and debt, and the FY 2018 planning process;
- Project Description Forms that comprise the major portion of the capital volume. The project description
  forms provide details on capital projects funded by general obligation bonds, Pay-As-You-Go (Paygo)
  capital, federal grants, and the Local Street Maintenance Fund. Each page shows one project's planned
  allotments for FY 2018 through FY 2023, including a description, its annual operating impact, milestone
  data, and its location; and
- Appendices that provide supporting tables and a glossary about the District's capital budget, including:
  - The FY 2018 Appropriated Budget Authority Request table that summarizes proposed new projects and changes (increase or decrease) for ongoing projects by agency, project, and funding source;
  - The FY 2018 FY 2023 Planned Expenditures from New Allotments table that summarizes the new allotments planned for FY 2018 FY 2023 expenditures by agency and project;
  - The FY 2018 FY 2023 Planned Funding table that summarizes the FY 2018 and six-year funding sources for all new allotments by agency, project, and funding source;
  - The Capital Budget Authority and Allotment Balances table that summarizes the lifetime budget authority and allotment, life-to-date expenditures, total commitments, and balance of budget authority and allotment for all ongoing capital projects by agency, project, and the amount of the authority request;
  - The Capital Project Cost Estimate Variances table displays changes of 5 percent or greater to project costs compared to the FY 2017 approved budget;
  - FY 2017 year-to-date budget actions; and
  - Rescissions, Redirections, and Reprogrammings that occurred between June 15, 2016 (the cut-off date for last year's budget book) and September 30, 2016 (the end of FY 2016).

#### **Highway Trust Fund**

This appendix covers the District's FY 2018 through FY 2023 proposed Highway Trust Fund expenditures, including:

- An Introduction chapter, which describes the Highway Trust Fund program, including the sources and
  uses of the funds, the District's policies and procedures for the trust fund, and the FY 2018
  planning process;
- The Project Description Forms, which show planned allotments, for FY 2018 through FY 2023 and descriptions for Highway Trust Fund master projects;
- Appendices that provide supporting tables for the District's Highway Trust Fund program; and
- An overview of the District of Columbia's Water and Sewer Authority's FY 2017 FY 2026 Capital Improvements Plan.

# **Volume 6: Operating Appendices**

This volume provides supporting tables to each agency's proposed operating budget. The tables generally include FY 2016 actual expenditures, the FY 2017 approved budget, the FY 2018 proposed budget, and the change from FY 2017 to FY 2018 (unless noted).

The following tables are provided:

**Schedule 30-PBB** - dollars summarized by program, activity, and governmental fund (governmental fund breakout is for FY 2017 only and includes general fund detail);

Schedule 40-PBB - dollars summarized by program, comptroller source group, and governmental fund;

**Schedule 40G-PBB** - dollars summarized by program, comptroller source group, and appropriated fund within the General Fund;

Schedule 41 - dollars and FTEs summarized by comptroller source group and governmental fund;

**Schedule 41G** - dollars and FTEs summarized by comptroller source group and appropriated fund within the General Fund; and

**Schedule 80** - dollars and FTEs summarized by appropriated fund, with specific revenue source (for the FY 2018 Proposed Budget only).

Agency name, website address and telephone number (if applicable)

(FB0)

Fire and Emergency Medical S Department

Agency budget code

www.fems.dc.gov

Telephone: 202-673-3320

This shows the agency's FY 2016 actual expenditures, FY 2017 approved budget, the FY 2018 proposed budget, and the percent variance from FY 2018 to FY 2017. This includes the agency's operating budget and FTEs.

Table FB0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$244,689,022	\$254,287,508	\$254,177,502	0.0
FTEs	2,144.6	2,104.0	2,157.0	2.5

The mission of the Fire and Emergency Medical Services Department (FEMS) is to preserve life and promote health and safety through excellent pre-hospital fire prevention, fire suppression, research agency's mission and purpose.

This section describes the agency's mission and purpose. heland security awareness.

# **Summary of Services**

The Fire and Emergency Medical Services Department (FEMS) provides emergency medical services (EMS), fire suppression, technical rescue, special hazards rescue, marine rescue, firefighting, and other emergency services to preserve it and protect property in the District of Columbia. FEMS is the primary first-response public safety are not for managing consequences resulting from natural disasters or all other hazards and catastrophic events potentially impacting the national capital region. FEMS provides a number of community risk reduction services including homeland security preparedness; health and fire safety education for schools, young children and senior adults; and fire inspection and code enforcement programs. FEMS is a leading provider of public safety information by social media and operates public outreaction. A Summary of Services is a concise explanation of the

A Summary of Services is a concise explanation of the agency's key functions.

safe, competent, and professional

- Ensuring that our facilities, vehicles, equipment, and processes remain capable of supporting service delivery requirements;
- Building collaborative relationships within our community to improve service delivery; and
- Delivering timely, high quality, and effective services to better serve the needs of our community.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table FB0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

	Actual	Dollar Approved	budge	et and F	ull-Time	<b>Equival</b>	ent (FTE	l operating ) positions / approved	, e	Percentage
Appropriated Fund	FY 2016	FY 2017		_				lar and FT	5.00	Change
GENERAL FUND LOCAL FUNDS	239,097	249,840	chan		oou but	igoto an	u 1110 1101	idi dila i i	0	2,5
SPECIAL PURPOSE										
REVENUE FUNDS	572	1,025	1,836	811	79.1	0.0	0.0	1.0	1.0	N/A
TOTAL FOR GENERAL FUND	239,669	250,865	251,124	258	0.1	2,014.2	2,062.0	2,115.0	53.0	2.6
FEDERAL RESOURCES FEDERAL GRANT FUNDS	91	3,022	3,054	32	1.0	18.8	42.0	42.0	0.0	0.0
TOTAL FEDER				(())	35330		10-54-5-		0.0	0.0
INTRA This table al source (Loca		-	-	•	•	•		•	0,0	N/A
TOTAL INTRA Federal Gran				-				-	0.0	N/A
									100	

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table FB0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table FB0-3 (dollars in thousands)  Comptroller Source Group  11 - REGULAR PAY - CONTINUING FULL TIM	This table lists the agency's total operating expenditures for FY 2015 and FY 2016, the FY 2017 approved budget, and the FY 2018 proposed budget at the Comptroller Source Group level.					
12 - REGULAR PAY - OTHER						-37.1
13 - ADDITIONAL GROSS PAY	8,022	7,492	8,031	8,019	-12	-0.1
14 - FRINGE BENEFITS - CURRENT PERSONNEL	25,779	26,536	29,324	28,196	-1,128	-3.8
15 - OVERTIME PAY	12,384	22,164	14,891	16,504	1,613	10.8
99 - UNKNOWN PAYROLL POSTINGS	1	0	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	195,845	207,267	211,126	211,276	150	0.1

Table FB0-3

(dollars in thousands)

Comptroller Source Group	Actual FY 2015	Actual FY 2016	Approved FY 2017	Proposed FY 2018	Change from FY 2017	Percentage Change*
20 - SUPPLIES AND MATERIALS	4,279	4,305	4,642	5,049	407	8.8
30 - ENERGY, COMMUNICATION AND BUILDING RENTALS	135	59	0	0	0	N/A
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	16	30	16	62	46	289.6
40 - OTHER SERVICES AND CHARGES	4,510	7,561	6,266	6,754	488	7.8
41 - CONTRACTUAL SERVICES - OTHER	6,549	13,809	19,783	19,978	195	1.0
50 - SUBSIDIES AND TRANSFERS	10,796	10,796	10,993	10,796	-197	-1.8
70 - EQUIPMENT AND EQUIPMENT RENTAL	1,070	862	1,462	262	-1,200	-82.1
91 - EXPENSE NOT BUDGETED OTHERS	0	0	0	0	0	N/A
SUBTOTAL NONPERSONAL SERVICES (NPS)	27,354	37,422	43,161	42,901	-260	-0.6
GROSS FUNDS	223,200	244,689	254,288	254,178	-110	0.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table FB0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table FB0-4 (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalen			ts	
Division/Program and Activity	Actual FY 2016	Approved FY 2017	Proposed FY 2018	Change from FY 2017	Actual FY 2016	Approved FY 2017	Proposed FY 2018	Change from FY 2017
(1000) ADMINISTRATIVE SUPPORT								
(1010) PERSONNEL	2,173	593	0	-593	5.8	5.0	0.0	-5.0
(1015) TRAINING AND EMPLOYEE				0.000				
DEVELOPMENT	216	0		0	0.0	0.0	0.0	0.0
(1020) CONTRACTING AND								
PROCUREMENT	1,677	1,794	800	-994	0.0	0.0	0.0	0.0
(1030) PROPERTY MANAGEMENT	10,8						0.0	0.0
(1040) INFORMATION TECHNOLOGY	2,1						0.0	-11.0
(1055) RISK MANAGEMENT	- Mar 9,79	This table	•			_	0.0	-6.0
(1060) LEGAL SERVICES	f	unding lev	el and nu	mber of	approve	d FTEs	0.0	-6.0
(1070) FLEET MANAGEMENT	f	or the F	Y 2016 a	ctuals,	the FY	2017	0.0	0.0
(1080) COMMUNICATIONS	6 2	approved b	udnet an	d the FV	2018 nro	nnsed	0.0	-7.0
(1090) PERFORMANCE MANAGEMENT	10.4 (10%)	udget for	•			•	0.0	-33.0
NO ACTIVITY ASSIGNED	5.7	nuuyet ior and activiti		nogram	s (or urv	1510115)	0.0	0.0
SUBTOTAL (1000) ADMINISTRATIVE	Č	ınu activiti	<b>62.</b>				175,000	054740
SUPPORT	24,9						0.0	-68.0

# Program Description

The Fire and Emergency Medical Services Department (FEMS) operates through the following 8 programs:

Chief of Fire and Emergency Medical Services - responsible for leadership, executive management, and administration of all Department emergency and business operations.

This program contains the following 7 activities:

Administrative Office (Chi f of Staff) – provides management, administration, and coordination of executive office activities for the Fire and EMS Chief, along with other activities supporting Department emergency and busines, operations;

Department emerger employment activit information privacy:

This indicates the specific programs (or divisions) and activities within an agency. It contains detailed descriptions of their purpose and how they contribute to the lives of District residents and visitors.

General Counsel Office - provides Administration and coordination of legal services to support policies, procedures, and t (FOIA) requests, and

appropriate and personnel

ns including compliance

istrative personnel;

Human Resources services activities to with policies, procee

Communications ( public information and outreach activities rations including media communications, social media information, community engagement activities, and public-facing website content;

- Program Analysis Office provides administration and coordination of planning activities to support Department emergency and business operations including data and analytics for evaluation and decision making, along with contract administration for the patient account management services contract;
- EEO and Diversity Office provides administration and coordination of equal employment opportunity (EEO) activities and respect for racial, gender, and LGBT diversity by Department employees, respect for employee rights, and assuring compliance with laws, regulations, rules, policies and procedures published by the District and federal governments; and
- Labor Relations Office provides administration and coordination of labor/management relationships and collective bargaining agreements to support Department emergency and business operations.

Operations Bureau (OB) - responsible for the management and administration of emergency operations including emergency medical services (EMS), fire suppression, technical rescue, special hazards, marine rescue and firefighting, and homeland security preparedness.

This program contains the following 4 activities:

- Administrative Office (Assistant Fire Chief of Operations) provides management, administration, and coordination of Operations Bureau activities by the Assistant Fire Chief of Operations, along with other activities supporting Department emergency and business operations;
- Operations (Deputy Fire Chief of Operations) provides across four platoons management, administration and coordination of emergency operations activities including command of emergency incidents and operational personnel, first response to EMS and fire suppression incidents, mitigation and management of EMS and fire suppression incidents, EMS response and transport of BLS patients, along with other activities supporting Department emergency and business operations;
- Special Operations (Deputy Fire Chief of Special Operations) provides management, administration and coordination of special operations activities including command of special

- alarms, children and senior adult education, after-fire investigation services, in addition to State Safety Oversight (SSO) for the DC Streetcar rail transportation system, along with other activities supporting Department emergency and business operations;
- Information Technology (Information Technology Manager) provides management, administration and coordination of information technology (IT) activities including technical support services for equipment, software applications, networks, mobile networks, inventory management services, and administration of IT contracts with vendors, along with other activities supporting Department emergency and business operations; and
- Emergency Communications Office provides administration and coordination of radio and data communication activities including EMS and Fire Liaison Officers at the Office of Unified Communications (OUC) 911 call taking and communications center, support for the Advanced Quality Assurance (AQUA) automated 911 call taking case review software application, and technical support services for Department operated radio equipment, along with other activities supporting Department emergency and business operations.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides for comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This program is standard for all agencies using performance-based budgeting.

### **Program Structure Change**

The Fire and Emergency Medical Services Department has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table FB0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

# Table FB0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE	249,840	2,062.0
Removal of One-Time Funding	Multiple Programs -15,286	0.0
Other CSFL Adjustments	Mattiple Programs 352	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL)	Budget 234,907	2,062.0
Increase: To align resources with operational spending goals	Multiple Programs 141	0.0
Increase: To align Fixed Costs with proposed estima		_
Decrease: To adjust the Contractual Services outget Decrease: To adjust the Contractual Services outget  Budge  LOCAL FUNDS: FY 2018 Agency Budget Submission Enhance: To support a third-party ambulance provid  Enhance: To support additional ETEs for dual role E	Ily referred to as Table 5, the FY 2017 Appr t compared to FY 2018 Proposed Budget, by Revo able describes the changes made to an agency arrent Services Funding Level (CFSL) to the po ons, by fund, and by program/division.	<i>enue</i> from
Decrease: To adjust the Contractual Services budget Decrease: To adjust the Contractual Services budget Decrease: To adjust the Contractual Services budget  Budge Type to Enhance: To support a third-party ambulance provid Enhance: To support additional FTEs for dual role F Enhance: To support fleet maintenance costs	t compared to FY 2018 Proposed Budget, by Revoluble describes the changes made to an agency errent Services Funding Level (CFSL) to the propose, by fund, and by program/division.	enue from olicy
Decrease: To adjust the Contractual Services budget Decrease: To adjust the Contractual Services budget Decrease: To adjust the Contractual Services budget  Endance: To adjust the Contractual Services budget  Type to the Cut Enhance: To support additional FTEs for dual role F Enhance: To support fleet maintenance costs Enhance: To support the nurse triage line pilot	t compared to FY 2018 Proposed Budget, by Reveloble describes the changes made to an agency arrent Services Funding Level (CFSL) to the propose, by fund, and by program/division.	<i>enue</i> from

#### Table FB0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FT
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		3,022	42.
Increase: To align budget with projected grant awards	Operations Bureau	32	0.
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		3,054	42.
No Change		0	0.
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		3,054	42.
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		1,025	0.
Increase: To adjust the Contractual Services budget	Ems Operations Bureau	983	0.
Increase: To support additional FTE, WMATA primary fire liaison	Operations Bureau	325	1.
Decrease: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-497	0.
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		1,836	1.
No Change		0	0

SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Propo

INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE

Decrease: To adjust the Contractual Services budget

INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission
No Change

INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget

The FY 2018 Proposed Budget Changes section provides a comprehensive explanation of Table 5; it includes major internal changes within the budget including CSFL changes, changes to the initial adjusted budget, and policy initiatives.

GROSS FOR FB0 - FIRE AND EMERGENCY MEDICAL SERVI DEPARTMENT

(Change is calculated by whole numbers and numbers may not add up do no rounding)

# FY 2018 Proposed Budget Changes

The Fire and Emergency Medical Services Department's (FEMS) proposed FY 2018 gross budget i \$254,177,502, which represents a less than 1.0 percent decrease from its FY 2017 approved gross budge of \$254,287,508. The budget is comprised of \$249,288,047 in Local funds, \$3,053,770 in Federal Gran funds, and \$1,835,684 in Special Purpose Revenue funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost o operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency

to continue its current programs and operations into adjustments to the FY 2017 Local functional transfer are designed by the CSFL Development section within Volumegarding the methodology used and components that components the components the components that components the components the components that components the compo

FEMS' FY 2018 CSFL budget is \$234,906,923, decrease from the FY 2017 approved Local funds budge

CSFL assumptions are presented separately within the budget. For more detail on the CSFL, please see the appendix in this volume.

#### **CSFL** Assumptions

The FY 2018 CSFL calculated for FEMS included adjustment entries that are not described in detail of table 5. These adjustments include a decrease of \$202,254 in personal services to account for Fring Benefit costs based on trend and comparative analyses, and an increase of \$326,881 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for FEMS includes a reduction of \$15,285,864 to account for the removal of one-time funding appropriated in FY 2017 as follows: \$12,000,000 for a third-party Emergency Medical Services provider contract for ambulance services; \$1,952,712 to purchase Personal Protective Equipment (PPE), which includes 1,285 sets of gear; \$1,009,152 to address core deficiencies such as assistance with the dispatching of units and the transporting of patients, support for preventive maintenance costs for a training pilot program for UDC, and the purchase of automated external defibrillators (AEDs) for schools; and \$324,000 to improve WI-FI in fire stations and for signal boosters in locations where signals are weak. Additionally, an increase of \$227,796 for the Fixed Costs Inflation Factor reflects estimates for Fleet services.

### Agency Budget Submission

For FY 2018, the Fire and Emergency Medical Services Department (FEMS) has implemented a performance-based budgeting strategy to better reflect the agency's programmatic activities. As part of this initiative, FEMS changed 6 program names as follows: "Fire Prevention and Education" changed to "Chief of Fire and Emergency Medical Services"; "Field Operations" changed to "Operations Bureau"; "Employee Preparedness" changed to "Emergency Medical Services Operations Bureau"; "Operations Support" changed to "Emergency Medical Services Medical Director", "Believes of Blancing" changed to

"Support Services Bureau"; and "State Safet Additionally, the agency realigned its personne needs.

es Bureau." This section describes the changes d operational made to an agency during the overall budget formulation process by fund and

nonpersonal

Increase: In Local funds, FEMS' proposed bu services, which includes an increase of \$2,0

decreases of \$1,608,342 in Other Services and Charges and \$207,391 in Equipment costs. An increase of \$45,938 in

by program (or division).

Fixed Costs supports projected increases in the telecommunications estimates across multiple programs. Additionally, the proposed budget reflects an increase of 2.0 Full-Time Equivalent (FTE) positions to support the agency's personnel needs.

In Federal Grant funds, the proposed budget reflects a net increase of \$31,626 in the Operations Bureau program, which is funded by the Staffing for Adequate Fire and Emergency Response (SAFER) grant. The increase supports projected salary and Fringe Benefits costs.

Special Purpose Revenue (SPR) funds increased by \$983,000, to support the Affordable Emergency Transportation and Pre-Hospital Medical Services Amendment Act of 2017, Bill 22-183; and \$324,684 to support 1.0 additional FTE, Fringe Benefits, and Overtime pay in the Operations Bureau.

**Decrease:** In Local funds, to align budget with the agency's spending priorities and goals across multiple programs, a proposed reduction of \$185,071 was made to the contractual services costs related to a contract for information technology services. Additionally, a net decrease of \$4,870,908 was made to support adjustments made to Fringe Benefits and Overtime across multiple programs.

In SPR funds, the proposed budget decreased by \$497,000 in nonpersonal services for adjustments made to supplies, Other Services and Charges, and Equipment across multiple programs as a result of decline in revenue estimates and to offset the increase in personal services.

In Intra-District funds, the proposed budget reflects a decrease of \$400,000 in Contractual Services in the Emergency Medical Services Operations Bureau. The contract supports Emergency Medical Technician (EMT) instruction for the Department of Employment Services' employees and clients.

#### Mayor's Proposed Budget

Enhance: In Local funds, the Fire and Emergency Medical Services Department (FEMS) proposes increases of: \$11,017,000 (one-time funding) to support the contract with American Medical Response (AMR) for its third-party ambulance initiative to improve unit availability, reduce FEMS response times, improve the condition of the fleet, and allow providers more training hours; \$4,915,439 to hire an additional 48.0 Full-Time Equivalent (FTEs) dual-role firefighters to achieve the maximum staffing level, which will consequently enable the agency to avoid covering positions that are vacant due to leave and

# **Agency Performance Plan**

Fire and Emergency Medical Services Department has the following strategic objectives for FY 2018:

### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Embrace a supportive work environment focused on creating a safe, competent, and professional workforce team.
- Ensure that our facilities, vehicles, equipment, delivery requirements.
- 3. Build collaborative relationships within our comm
- 4. Deliver timely, high quality and effective services
- 5. Create and maintain a highly efficient, transparen

The Agency Performance Plans describes specific agency Strategic Objectives, Activities and key performance indicators.

orting service

nunity.

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

# 1. Embrace a supportive work environment focused on creating a safe, competent, and professional workforce team. (7 Activities)

Activity Title	Activity Description	Type of Activity
Personnel	Attract, recruit, and retain high performing and diverse workforce team members.	Daily Service
Training and Employee Development	Train and develop our workforce team members to become competent professionals.	Daily Service
Training and Employee Development	Train and develop our workforce team members to become professional leaders.	Daily Service
Performance Management	Continually strengthen our organizational culture to value community involvement and public service by our workforce team members.	Daily Service
Risk Management	Continually strengthen our organizational culture to improve the safety and health of our workforce team members.	Daily Service
Performance Management	Continually strengthen our organizational culture to recognize and appreciate the contributions made by our workforce team members.	Daily Service
Performance Management	Continually strengthen our labor/management partnership to collaboratively achieve organizational success.	Daily Service

# 2. Ensure that our facilities, vehicles, equipment, and processes remain capable of supporting service delivery requirements. (6 Activities)

Activity Title	Activity Description	Type of Activity
Property Management	Ensure that our buildings and facilities meet acceptable health, occupational, living and working requirements.	Daily Service

# Agency Budget Chapters

E - Human Support Services

F - Public Works

**G** - Financing and Other

H - Enterprise and Other Funds

# How to Read the Agency Chapters

The agency chapters describe available resources for an agency, how the agency will spend them, and the achieved and anticipated outcomes as a result of these expenditures. For a detailed explanation of the fiscal tables and narrative sections, please see the "How to Read the Budget and Financial Plan" chapter in *Volume 1: Executive Summary*.

Each chapter contains the following, if applicable:

The first page of each agency chapter displays the agency name and budget code, website address, and telephone number. The page also shows a table that contains the agency's gross funds, or total operating, budget. The table shows the Fiscal Year (FY) 2016 actual expenditures and Full-time Equivalents (FTEs); the FY 2017 Approved budget and FTEs; the FY 2018 Proposed budget and FTEs; and the percent change from the previous year for the budget and FTEs. Lastly, this page typically contains the agency mission statement and a summary of its services.

Subsequent pages reflect agency fiscal and programmatic levels and changes. The information varies by agency but typically contains the following financial tables and narrative sections:

- *Proposed Funding by Source and Full-Time Equivalents table* displays the agency FY 2016 actuals, the FY 2017 Approved, and the FY 2018 Proposed dollars by fund type.
- Proposed Expenditure by Comptroller Source Group (CSG) table identifies the gross fund changes by CSG, which is a type of budgetary classification that identifies category spending within personal services (personnel costs, such as salaries and fringe benefits) and nonpersonal services (operational costs, such as contracts, supplies, and subsidy payments).
- Proposed Operating Budget and FTEs, by Division/Program and Activity table shows the gross fund changes
  by dollars and FTEs. The Division/Program descriptions section that follows this table explains the purpose of
  the divisions/programs and activities funded in the FY 2018 Proposed budget.
- FY 2017 Approved Budget to FY 2018 Proposed Budget reconciliation table shows the FY 2018 Proposed budget and FTE changes, by division or program, from the FY 2017 Approved budget. This table also includes a brief description of the change. A detailed narrative of the changes is found in the FY 2018 Proposed Budget Changes section that precedes this table.
- Agency Performance Plan Strategic Objectives and the accompanying Agency Performance Measures table
  show the agency-level plan that contains the agency's mission, summary of services, objectives, initiatives, and
  performance measures for a set period of time. For some agencies, the initiatives and performance measures are
  grouped by division/program.

# **Agency Budget Chapters - Part III**

# (by Appropriation Title)

E.	Human	<b>Support</b>	<b>Services</b>
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1.	Department of Human Services (JA0)	E-1
2.	Child and Family Services Agency (RL0)	E-21
3.	Department of Behavioral Health (RM0)	E-37
4.	Department of Health (HC0)	E-61
5.	Department of Parks and Recreation (HA0)	E-89
6.	D.C. Office on Aging (BY0)	E-105
7.	Unemployment Compensation Fund (BH0)	E-119
8.	Employees' Compensation Fund (BG0)	E-123
9.	Office of Human Rights (HM0)	E-127
10.	Mayor's Office on Latino Affairs (BZ0)	E-141
11.	Children and Youth Investment Collaborative (JY0)	E-151
12.	Office on Asian and Pacific Islander Affairs (AP0)	E-155
13.	Office of Veterans' Affairs (VA0)	E-165
14.	Department of Youth Rehabilitation Services (JZ0)	.E-173
15.	Department on Disability Services (JM0)	.E-185
16.	Department of Health Care Finance (HT0)	.E-201
17.	Not-for-Profit Hospital Corporation Subsidy (HX0)	.E-217
18.	Office of the Deputy Mayor for Health and Human Services (HG0)	.E-223

# Department of Human Services

dhs.dc.gov

Telephone: 202-671-4200

#### Table JA0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$474,658,573	\$503,662,353	\$557,607,347	10.7
FTEs	1,041.8	1,174.8	1,248.5	6.3

The mission of the District of Columbia Department of Human Services (DHS), in collaboration with the community, is to assist individuals and families to maximize their potential for economic security and self-sufficiency.

# **Summary of Services**

The mission of DHS is achieved via the following agency programs:

**Agency Management/Office of the Director:** Agency Management/Office of the Director provides executive management, policy direction, strategic and financial planning, human capital management, information technology, capital programs, legislative and community relations, and performance management. The Office of Program Review, Monitoring, and Investigation includes agency risk management, fraud investigation, homeless shelter monitoring, and a quality control division.

**Economic Security Administration:** *Public Benefit Services* – determines and maintains eligibility for cash, food, child care, and medical benefits. *Case Management and Employment Assistance Services* - administers the Temporary Assistance for Needy Families (TANF) and Supplemental Nutritional Assistance Program, Employment and Training (SNAP E&T) programs, which provide employment and training-related activities designed to improve long-term employability and achieve sustaining income.

**Family Services Administration:** *Homeless Services* – provides a continuum of services to individuals and families who are homeless or at risk of homelessness, so that they can obtain and/or maintain improved housing. *Family Services* – provides social services, case management and crisis intervention to meet the needs of vulnerable adults and families with children.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table JA0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table JA0-2** (dollars in thousands)

		Dolla	rs in Thou	ısands			Full-T	ime Equi	valents	
				Change					Change	
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	268,511	298,901	365,269	66,368	22.2	541.7	599.5	613.4	13.8	2.3
SPECIAL PURPOSE										
REVENUE FUNDS	867	2,475	1,800	-675	-27.3	10.8	13.0	2.0	-11.0	-84.6
TOTAL FOR										_
GENERAL FUND	269,378	301,376	367,069	65,693	21.8	552.5	612.5	615.4	2.8	0.5
FEDERAL RESOURCES										
FEDERAL PAYMENTS	0	0	0	0	-100.0	0.0	0.0	0.0	0.0	N/A
FEDERAL GRANT FUNDS	166,544	172,628	156,422	-16,205	-9.4	284.4	368.3	400.8	32.5	8.8
FEDERAL MEDICAID										
PAYMENTS	31,107	26,807	31,250	4,443	16.6	182.3	173.0	211.3	38.4	22.2
TOTAL FOR										
FEDERAL RESOURCES	197,652	199,434	187,672	-11,763	-5.9	466.7	541.3	612.1	70.8	13.1
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	7,629	2,852	2,867	15	0.5	22.6	21.0	21.0	0.0	0.0
TOTAL FOR										
INTRA-DISTRICT FUNDS	7,629	2,852	2,867	15	0.5	22.6	21.0	21.0	0.0	0.0
GROSS FUNDS	474,659	503,662	557,607	53,945	10.7	1,041.8	1,174.8	1,248.5	73.7	6.3

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table JA0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table JA0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	47,872	50,061	56,239	64,497	8,258	14.7
12 - REGULAR PAY - OTHER	11,580	17,206	22,801	22,501	-300	-1.3
13 - ADDITIONAL GROSS PAY	394	1,201	29	13	-16	-55.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	13,965	15,855	21,277	22,186	909	4.3
15 - OVERTIME PAY	3,675	3,536	397	99	-298	-75.1
99 - UNKNOWN PAYROLL POSTINGS	0	30	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	77,486	87,888	100,742	109,296	8,553	8.5

**Table JA0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	563	632	733	699	-34	-4.7
30 - ENERGY, COMMUNICATION AND BUILDING	3,025	2,585	4,448	2,320	-2,128	-47.8
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	1,255	1,522	1,581	1,268	-313	-19.8
32 - RENTALS - LAND AND STRUCTURES	16,306	20,254	24,754	24,024	-730	-2.9
34 - SECURITY SERVICES	3,334	1,703	3,813	4,420	607	15.9
35 - OCCUPANCY FIXED COSTS	1,263	1,581	1,314	2,384	1,069	81.4
40 - OTHER SERVICES AND CHARGES	5,652	12,099	12,357	12,436	79	0.6
41 - CONTRACTUAL SERVICES - OTHER	7,754	20,858	19,853	22,575	2,722	13.7
50 - SUBSIDIES AND TRANSFERS	278,848	324,369	328,232	372,139	43,907	13.4
70 - EQUIPMENT AND EQUIPMENT RENTAL	2,358	1,167	5,834	6,047	213	3.6
SUBTOTAL NONPERSONAL SERVICES (NPS)	320,359	386,770	402,920	448,312	45,392	11.3
GROSS FUNDS	397,845	474,659	503,662	557,607	53,945	10.7

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table JA0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table JA0-4** (dollars in thousands)

	Ι	Oollars in Tl	nousands		F	ull-Time l	Equivalen	ts
				Change			_	Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	950	1,202	1,347	145	9.6	11.0	11.0	0.0
(1017) LABOR MANAGEMENT PARTN	128	132	131	-1	1.1	1.0	1.0	0.0
(1030) PROPERTY MANAGEMENT	2,095	2,684	2,398	-286	2.7	3.5	4.5	1.0
(1040) INFORMATION TECHNOLOGY	37,915	37,220	42,597	5,377	32.4	54.0	92.0	38.0
(1055) RISK MANAGEMENT	4,541	5,484	5,681	197	43.2	45.0	51.0	6.0
(1060) LEGAL SERVICES	1,191	1,473	1,344	-129	10.0	10.0	9.0	-1.0
(1080) COMMUNICATIONS	555	667	645	-22	7.5	6.0	6.0	0.0
(1085) CUSTOMER SERVICE	64	61	61	-1	1.0	1.0	1.0	0.0
(1090) PERFORMANCE MGMT	2,830	3,086	2,946	-140	22.6	24.0	21.0	-3.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	50,269	52,009	57,149	5,140	130.2	155.5	196.5	41.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	950	1,424	1,294	-130	4.5	5.0	5.0	0.0
(120F) ACCOUNTING OPERATIONS	2,482	2,717	2,722	5	19.1	23.0	23.0	0.0
(130F) ACFO	219	261	259	-3	1.1	1.0	1.0	0.0
(140F) AGENCY FISCAL OFFICER	33	31	0	-31	0.0	0.0	0.0	0.0
SUBTOTAL (100F) AGENCY FINANCIAL OPERATIONS	3,684	4,433	4,274	-159	24.7	29.0	29.0	0.0

**Table JA0-4** (dollars in thousands)

	j	Dollars in Tl	ousands		F	ull-Time	Equivalen	ts
-				Change			1	Change
	Actual	Approved	Proposed	from	Actual	Annroved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017			FY 2018	FY 2017
(2000) ECONOMIC SECURITY								
ADMINISTRATION								
(2011) BURIAL ASSISTANCE	304	328	378	50	0.0	0.0	0.0	0.0
(2012) GENERAL ASSISTANCE FOR								
CHILDREN	696	806	806	0	0.0	0.0	0.0	0.0
(2013) INTERIM DISABILITY								
ASSISTANCE	3,704	4,008	4,029	21	1.1	1.0	1.0	0.0
(2020) TEMPORARY ASST TO NEEDY								
FAMILIES (TANF)	45,601	23,861	5,319	-18,542	0.0	0.0	0.0	0.0
(2021) CASH ASSISTANCE (TANF)	55,419	69,442	69,951	509	0.0	0.0	0.0	0.0
(2022) JOB OPPORTUNITY AND								
TRAINING (TANF)	26,164	36,082	30,467	-5,615	0.0	0.0	0.0	0.0
(2024) SUPPLEMENTAL FOOD				_				
ASSISTANCE	0	1,300	1,300	0	0.0	0.0	0.0	0.0
(2030) CASE MANAGEMENT	12,390	15,192	17,878	2,686	184.2	167.0	176.0	9.0
(2040) ELIGIBILITY DETERMINATION								
SERVICES	57,555	64,746	65,567	821	521.4	536.0	528.0	-8.0
(2055) MONITORING AND QUALITY	2.522	4.000	4.502	104	20.2	40.0	46.0	2.0
ASSURANCE	3,733	4,898	4,793	-104	38.2	48.0	46.0	-2.0
(2065) EARLY EDUCATION SUBSIDY	26.720	26.072	26.072	1	0.0	0.0	0.0	0.0
TRANSFER	36,729	36,972	36,973	1	0.0	0.0	0.0	0.0
SUBTOTAL (2000) ECONOMIC	242 205	257 625	227 462	20 172	744.0	752.0	751.0	1.0
SECURITY ADMINISTRATION	242,295	257,635	237,462	-20,173	744.9	752.0	751.0	-1.0
(5000) FAMILY SERVICES	2 ( 17	2.022	2.077	42	22.6	22.7	22.0	0.1
(5010) ADULT PROTECTIVE SERVICES	2,647	3,033	3,077	43	22.6	22.7	22.8	0.1
(5020) DOMESTIC VIOLENCE SERVICES	1,769	1,973	2,077	104	0.0	0.0	0.0	0.0
(5022) YOUTH SERVICES	0	13,165	19,780	6,615	0.0	56.0	84.0	28.0
(5032) PERMANENT SUPPORTIVE	0.6		0	0	0.0	0.0	0.0	0.0
HOUSING	86	0	0	0	0.0	0.0	0.0	0.0
(5034) PERMANENT SUPPORTIVE	14 211	0	0	0	0.0	0.0	0.0	0.0
HOUSING - FAMILIES	14,211	0	0	0	0.0	0.0	0.0	0.0
(5035) PERMANENT SUPPORTIVE	21,168	0	0	0	25.8	0.0	0.0	0.0
HOUSING-INDIVIDUAL	21,100	U	U	U	23.6	0.0	0.0	0.0
(5037) HOMELESS SERVICES CONTINUUM - FAMILIES	62,287	65,959	124,794	58,835	17.6	63.0	66.0	3.0
(5038) HOMELESS SERVICES	02,207	03,737	124,774	50,055	17.0	05.0	00.0	5.0
CONTINUUM-INDIVIDUALS	26,324	48,132	48,532	400	1.7	50.0	56.0	6.0
(5039) HOMELESS SERVICES	20,02.	.0,152	.0,002		117	2010	20.0	0.0
CONTINUUM - GENERAL	29,115	40,934	42,052	1,118	13.2	14.8	13.8	-1.0
(5040) REFUGEE RESETTLEMENT	2,074	1,400	3,166	1,766	4.2	4.6	2.2	-2.3
(5060) STRONG FAMILIES	6,350	3,387	2,871	-516	51.5	21.0	21.0	0.0
(5000) STRONG FAMILIES (5090) COMMUNITY SERVICES BLOCK	0,550	3,307	2,071	310	31.3	21.0	21.0	0.0
GRANT	12,149	11,372	12,143	772	5.3	6.2	6.2	0.0
(5095) SUBSIDY TRANSFER	229	231	231	0	0.0	0.0	0.0	0.0
SUBTOTAL (5000) FAMILY SERVICES	178,410	189,585	258,722	69,137	142.0	238.3	272.0	33.7
(7100) CHILD DEVELOPMENT	1/0,710	107,505	200,122	07,137	172.0	230.3	2/2.0	33.1
(7120) CHILD DEVELOPMENT/CHILD								
DEV PROV SVCS	1	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (7100) CHILD		<u> </u>			0.0	0.0	0.0	0.0
DEVELOPMENT	1	0	0	0	0.0	0.0	0.0	0.0
		<u> </u>		-				

#### Table JA0-4

(dollars in thousands)

	]	Dollars in Tl	housands		F	ts		
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(8100) YOUTH & ADOLESCENT								
(8110) COMMITTED SERVICES	-5	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (8100) YOUTH &								
ADOLESCENT	-5	0	0	0	0.0	0.0	0.0	0.0
(9220) DHS PCARD POOL								
(9221) DHS PCARD POOL	5	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (9220) DHS PCARD POOL	5	0	0	0	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	474,659	503,662	557,607	53,945	1,041.8	1,174.8	1,248.5	73.7

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Division Description**

The Department of Human Services operates through the following 4 divisions:

**Economic Security Administration (ESA)** – determines eligibility and the amount of assistance for those receiving Temporary Assistance for Needy Families (TANF), Medical Assistance, Food Stamps, and the child care subsidy; and helps low-income adults achieve self-sufficiency through employment and work-related activities. ESA also administers the Burial Assistance program, Interim Disability Assistance, and General Children's Assistance.

This division contains the following 11 activities:

- **Burial Assistance** provides assistance to low-income families who need help with funeral expenses;
- **General Assistance for Children** provides financial assistance to eligible individuals caring for unrelated children under the age of 18;
- Interim Disability Assistance (IDA) provides temporary financial assistance to those who are unable to work due to a disability and who have a high probability of receiving federal Supplemental Security Income (SSI). IDA payments are issued until SSI eligibility is approved or denied, after which the IDA payment ends;
- Temporary Assistance for Needy Families (TANF) provides social services and supports to achieve family preservation and economic self-sufficiency;
- Cash Assistance (TANF) provides financial assistance to eligible individuals with children under the age of 19, so that they can meet their basic needs and transition to economic self-sufficiency;
- **Job Opportunity and Training (TANF)** provides employment readiness, job placement, coordination and skill development training, and educational enrichment to eligible individuals so that they can be socially and economically self-reliant;
- **Supplemental Food Assistance (Local)** provides locally funded food assistance to the District's Supplemental Nutritional Assistance Program (SNAP) recipients. This assistance is provided to District residents who receive the minimum SNAP benefits to increase the food supplement to \$30 per month;

- Case Management provides diagnostic, evaluation, and plan development services to consumers in order to determine the needs and plan the treatment and other related services and supports needed. Coordinates treatment and services to remediate barriers to employment and assists with securing other financial supports, such as Program on Work Employment and Responsibility (POWER) and Supplemental Security Income (SSI). This activity includes the Office of Work Opportunity and the Food Stamp Employment and Training Programs;
- **Eligibility Determination Services** provides program eligibility determination services to individuals of the District of Columbia for services for which they qualify;
- Monitoring and Quality Assurance provides internal monitoring of ESA's compliance with federal and District laws and court orders; identifies, investigates, and reports customer fraud in obtaining assistance; and addresses the accurate and timely determination of eligibility and administration of benefits; and
- **Early Education Subsidy Transfer** provides funding to the Office of the State Superintendent of Education for subsidized child care for the children of TANF-eligible families.

**Family Services Administration (FSA)** – helps homeless individuals and families, low-income people, adults at-risk for abuse or neglect, teenage parents, troubled families, and refugees to become gradually stable and fully self-sufficient through an array of social services and assessments; and provides case-management and crisis-intervention services.

This division contains the following 10 activities:

- Adult Protective Services (APS) investigates alleged abuse, neglect, self-neglect, and exploitation of elderly and disabled adults, and intervenes to protect vulnerable adults who are at risk;
- **Domestic Violence Services** provides protection, emergency shelter, and crisis intervention services to victims of domestic violence so that they can seek immediate relief from harm;
- **Youth Services** provides integrated services for youth including:
  - Alternatives to the Court Experience provides comprehensive services to youth formally diverted by the District's juvenile justice entities (the Metropolitan Police Department, the Office of the Attorney General, and Court Social Services) for truancy and low-level delinquency offenses;
  - O Parent and Adolescent Support Services provides intensive case management and/or in-home family counseling services to youth who have committed status offenses, namely truancy, running away, and extreme disobedience at home;
  - O Teen Parent Assessment Program provides services to teen parents who are receiving their own TANF grants, with the goal of ensuring full participation in their educational programs to move toward self-sufficiency; and
  - O Youth Homeless Services provides coordinated entry and comprehensive services (shelter and transitional housing beds, street outreach, and drop-in centers) to youth aged 24 and under who are at risk of or experiencing homelessness;
- **Homeless Services Continuum Families** services include intake at the Virginia Williams Family Resource Center, crisis intervention and prevention, emergency and temporary shelter, transitional housing, rapid rehousing, and permanent supportive housing to families in the District of Columbia who are homeless or at risk of homelessness;
- Homeless Services Continuum Individuals services include outreach and coordinated entry, crisis intervention and prevention, services targeted to veterans, day center, low barrier shelter, temporary shelter, transitional housing, rapid rehousing, and permanent supportive housing to individuals in the District of Columbia who are homeless or at risk of homelessness;
- **Homeless Services Continuum General** provides security, food, management, emergency rental assistance, housing navigation, fixed costs (for shelter and housing facilities), supplies, equipment, and administrative support for the activities listed under the Homeless Continuum;

- **Refugee Resettlement** provides social services, cash, and medical assistance to eligible refugees and their families through sub-grant arrangements with community-based non-profit agencies;
- **Strong Families** provides comprehensive service delivery through case management and support services to families who are experiencing significant social, emotional, or other crises in order to de-escalate and help stabilize the family;
- Community Services Block Grant provides assistance to low-income residents through a network of community action agencies and other neighborhood-based organizations in order to reduce poverty, revitalize low-income communities, and empower low-income families and individuals to become self-reliant; and
- Subsidy Transfer provides child care benefits for low-income families.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

# **Division Structure Change**

The Department of Human Services has no division structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table JA0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

# Table JA0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		298,901	599.5
Removal of One-Time Funding	Multiple Programs	-15,533	0.0
Other CSFL Adjustments	Multiple Programs	2,741	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		286,109	599.5
Increase: To align Fixed Costs with proposed estimates	Multiple Programs	6,337	0.0
Increase: To support additional FTEs	Multiple Programs	1,533	5.8
Decrease: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-1,633	0.0
Decrease: To align resources with operational spending goals	Multiple Programs	-11,606	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		280,741	605.4
Enhance: To support the Homeless Continuum; Homeward DC; emergency overflo	owFamily Services	58,901	0.0
shelters; short-term family housing facilities; and the ACE and PASS programs			
(\$912K one-time)			
Enhance: To reflect costs of emergency overflow shelters (one-time)	Family Services	10,500	0.0
Enhance: To support the TANF hardship policy	Economic Security Administration	8,100	0.0
Enhance: To support the expansion of the DC Access System (DCAS) (one-time)	Agency Management	6,500	0.0
Enhance: To support additional FTEs (\$2.3M one-time) primarily for ACE and	Family Services	2,737	30.0
PASS			
Enhance: To provide Equipment and Supplies for the ACE and PASS programs	Family Services	99	0.0
(\$50K one-time); and the Homeward DC program			
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		367,578	635.4

# Table JA0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Enhance: To support Temporary Assistance for Needy Families (TANF)	Economic Security Administration	2,200	0.0
Enhance: To support a housing coordinator for the Virginia Williams shelter	Family Services	2,199	0.0
(one-time); aftercare, transitional housing, and shelter costs for the ICH Youth Plan			
(one-time); and Emergency Rental Assistance Program funding (one-time)			
Enhance: To support PSH for Individuals and Families	Family Services	1,134	0.0
Enhance: To align Fixed Costs with proposed estimates (one-time)	Family Services	722	0.0
Enhance: To provide enrollment and eligibility services, SNAP employment, and	Economic Security	500	4.0
training to the Returning Citizens Portal of Entry program	Administration		
Enhance: To support the DC Healthcare Alliance	Economic Security Administration	283	3.0
Enhance: To support transitional housing and PSH units for the ICH Youth Plan	Family Services	212	0.0
Enhance: To provide Burial Assistance (one-time)	Economic Security Administration	50	0.0
Reduce: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-343	0.0
Reduce: To recognize savings from a reduction in FTEs	Multiple Programs	-2,797	-29.0
Reduce: To align resources with operational spending goals	Family Services	-3,000	0.0
Reduce: To align Fixed Costs with proposed estimates	Multiple Programs	-3,469	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		365,269	613.4
FEDERAL PAYMENTS: FY 2017 Approved Budget and FTE		0	0.0
No Change		0	0.0
FEDERAL PAYMENTS: FY 2018 Agency Budget Submission		0	0.0
No Change		0	0.0
FEDERAL PAYMENTS: FY 2018 Mayor's Proposed Budget		0	0.0
No Change		0	0.0
FEDERAL PAYMENTS: FY 2018 District's Proposed Budget		0	0.0
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		172,628	368.3
Increase: To support additional FTEs	Multiple Programs	3,221	32.5
Increase: To align resources with operational spending goals	Multiple Programs	1,626	0.0
Increase: To adjust the Contractual Services budget	Multiple Programs	773	0.0
Increase: To align Fixed Costs with proposed estimates	Agency Management	383	0.0
Decrease: To align budget with projected grant carryover balance	Multiple Programs	-22,209	0.0
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission	with the frograms	156,422	400.8
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		156,422	400.8
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		156,422	400.8
FEDERAL MEDICAID PAYMENTS: FY 2017 Approved Budget and FTE		26,807	173.0
Increase: To support additional FTEs	Multiple Programs	3,878	38.4
Increase: To align resources with operational spending goals	Agency Management	429	0.0
Increase: To align Fixed Costs with proposed estimates	Agency Management	137	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 Agency Budget Submission		31,250	211.3
No Change		0	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 Mayor's Proposed Budget		31,250	211.3
No Change		21.250	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 District's Proposed Budget		31,250	211.3

#### Table JA0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		2,475	13.0
Decrease: To realize programmatic cost savings in nonpersonal services	Economic Security Administration	-9	0.0
Decrease: To recognize savings from a reduction in FTEs	Economic Security Administration	-666	-11.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		1,800	2.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		1,800	2.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		1,800	2.0
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		2,852	21.0
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	93	0.0
Decrease: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-78	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		2,867	21.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		2,867	21.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		2,867	21.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

### **FY 2018 Proposed Budget Changes**

The Department of Human Services' (DHS) proposed FY 2018 gross budget is \$557,607,347, which represents a 10.7 percent increase over its FY 2017 approved gross budget of \$503,662,353. The budget is comprised of \$365,268,655 in Local funds, \$156,422,234 in Federal Grant funds, \$31,249,562 in Federal Medicaid Payments, \$1,800,000 in Special Purpose Revenue funds, and \$2,866,896 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DHS' FY 2018 CSFL budget is \$286,108,692, which represents a \$12,792,448, or 4.3 percent, decrease from the FY 2017 approved Local funds budget of \$298,901,140.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DHS included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$139,766 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$315,054 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DHS includes a reduction of \$15,533,311 to account for the removal of one-time funding appropriated in FY 2017, which is comprised of \$10,630,679 for the TANF Hardship Policy; \$4,696,407 for the DC Access System (DCAS) IT system; and \$206,225 provided support to the Parent and Adolescent Support Services (PASS) and the Alternatives to Court Experience Diversion (ACE) programs. Additional adjustments include increases of: \$7,557,858 to reflect cost of living adjustments for TANF customers; \$263,896 to cover the FY 2018 Operating Impact Capital projected costs for the DCAS; and \$375,964 for the Medicaid growth factor of 2.3 percent for the District of Columbia based enrollment data from the Department of Health Care Finance; and a decrease of \$5,632,142 for the Fixed Cost Inflation Factor to reflect the Department of General Services' (DGS) estimates based on historical expenditures for multiple commodities, as well as fleet services and Telecommunications.

#### **Agency Budget Submission**

**Increase:** DHS' proposed Local funds budget includes a net increase of \$6,337,042 across multiple divisions to reflect Fixed Costs based on estimates provided by DGS, and Telecommunications estimates provided by the Office of the Chief Technology Officer. This adjustment includes the following increases: \$3,470,861 for Rentals; \$2,295,526 for Occupancy; \$1,138,860 for Security; \$17,491 for Telecommunications; and is offset by a decrease of \$585,696 for Energy-related commodities. Additionally, the proposed Local funds budget reflects a net personal services increase of \$1,533,432 and 5.8 Full-Time Equivalents (FTEs), across multiple divisions, to provide support for the Homeless programs, projected step increases, Fringe Benefits and other related costs.

The proposed budget submission for Federal Grant funds includes a net increase in personal services of \$3,220,730 and 32.5 FTEs across multiple divisions, of which 19.0 FTEs reflect support to the DCAS project and 13.5 FTEs will support the Office of Work Opportunity program. A net increase of \$1,626,378 in nonpersonal services primarily reflects the projected SNAP funding for DCAS. Additionally, a proposed increase of \$773,297 across multiple divisions for Contractual Services projected Community Services Block Grant (CSBG). Lastly, an increase of \$383,246 in the Agency Management division is to support historical fixed cost estimates from DGS for Occupancy costs.

DHS' proposed budget for Federal Medicaid Payments reflects a net increase of \$3,877,574 and 38.4 FTEs in personal services across multiple divisions. In nonpersonal services, a net proposed increase of \$428,680 is based on projected Medicaid funding for DCAS in the Agency Management division. Finally, a net increase of \$136,656 in the Agency Management division supports estimates for fixed costs for Occupancy and Telecommunications.

The proposed budget for Intra-District (ID) funds includes a net increase of \$93,050 in personal services costs across multiple divisions to support projected step increases and other salary adjustments.

**Decrease:** The proposed budget for Local funds recognizes a net savings of \$1,632,687 across multiple divisions, primarily to account for reductions in professional services fees. In addition, the proposed budget is decreased by \$11,605,590 across multiple divisions to reflect a reduction of fixed costs, rental assistance funding, and Local funding for the TANF employment program.

The budget submission in Federal Grant funds contains a \$22,209,078 decrease across multiple divisions to account for a projected reduction in TANF carryover funding.

In Special Purpose Revenue funds, a proposed reduction in eligibility support services of the Health Care Benefit Exchange (HBX) by the Economic Security Administration will result in a projected decrease of \$8,894 in nonpersonal services and a net decrease of \$666,106 and 11.0 FTEs to ESA.

In ID funds, DHS proposed a decrease of \$78,053 in nonpersonal services across multiple divisions to partially offset increases in personal services for projected step increases, Fringe Benefits, and other related adjustments.

#### **Mayor's Proposed Budget**

Enhance: DHS proposes several initiatives that primarily address the plight of the District's homeless population. In Local funds the agency proposes a net increase of \$58,900,981 in the Family Services division, which includes: \$36,400,000 to support emergency/low barrier and traditional shelter costs for the Homeless Continuum of Care contract previously supported with TANF carryover funds; \$8,388,950 to support the continued implementation of the Homeward DC program; \$5,600,000 in restored fixed cost adjustments; \$5,500,000 to support the costs associated with emergency overflow shelters for families; \$2,100,000 to support the operating cost of short-term family housing facilities opening in the 4th quarter; and \$912,031 (one-time) to support the expansion of DHS' youth diversion programs - the Alternatives to the Court Experience Diversion program (ACE) and the Parent and Adolescent Support Services program (PASS). ACE and PASS have both been under-staffed relative to the number of referrals from juvenile justice entities and community members. The demand for these programs is likely to grow as a result of their positive outcomes and lower cost relative to arrest and court costs.

Additionally in Local funds, the agency proposes: \$10,500,000 (one-time) to support emergency overflow shelters in the Family Services division and \$8,100,000 in the Economic Security Administration division to implement a TANF hardship policy through providing an equal funding formula to establish a child enrichment component and a parent component. This bifurcated funding ensures that there are resources to ensure support for the children in the home as well as incentives for parental compliance with employment requirements. Additionally, the agency proposes an increase of \$6,500,000 (one-time) in the Agency Management division to support the operating and maintenance expenditures in support of recent DCAS expansion.

Furthermore, in the Family Services division, DHS proposes an increase of \$2,737,046 and 30.0 Full-Time Equivalent (FTE) positions. This adjustment includes \$2,326,023 in one-time funding and 26.0 FTEs for the expansion of the ACE and PASS diversion programs, and \$411,023 and 4.0 FTEs for administering Homeward DC investments. Lastly, the budget proposal includes an increase of \$98,977 for projected Supplies and Equipment costs, which includes \$50,000 in one-time funding allocated evenly between the ACE and PASS programs, and \$48,977 for the Homeward DC program in the Family Services division.

#### **District's Proposed Budget**

**Enhance:** In Local funds, DHS continued commitment to the TANF program is reflected by a proposed increase of \$2,200,000 in the Economic Security Administration (ESA) division. The District also proposes \$2,199,240 in one-time funding to support several other initiatives in the Family Services division, including \$1,352,000 to support the Inter-Agency Council for Homelessness (ICH) Youth Plan for transitional housing, aftercare, and 10 youth shelter beds; \$765,665 for the Emergency Rental Assistance Program; and \$81,575 to provide housing coordinator services for domestic violence survivors screened at the Virginia Williams Family Resources Center. Within the Family Services division, the District proposes an increase of \$1,134,018 to enhance Permanent Supportive Housing services, including \$704,550 for individuals and \$429,468 for families. Additional one-time funding of \$722,238 is proposed for Fixed Costs for Security services within the Family Services division.

To combat recidivism among released inmates, DHS is one of the several District agencies involved in a new initiative called the Returning Citizens Portal of Entry program to assist former prison inmates' transitioning back into society. The agency will receive \$500,000 and 4.0 FTEs to the ESA division to support this new program. Additionally, the District proposes an increase of \$282,708 and 3.0 FTEs for the DC Healthcare Alliance in the ESA division. To support the cost of increasing transitional housing slots and Permanent Supportive Housing units for the ICH Youth Plan, the District proposes an additional \$212,000. Finally, the agency proposes a one-time increase of \$50,000 for Burial Assistance in the ESA division.

**Reduce:** The proposed Local funds budget decreased by \$343,404 across multiple divisions to reflect programmatic cost savings for supplies and professional and contractual services. Additional cost savings for the Local funds budget is realized by reducing personal services by \$2,797,388 and 29.0 vacant FTEs across multiple divisions. Further, the budget includes a reduction of \$3,000,000 in recurring funds for Rapid Rehousing within the Family Services division. Finally, the District proposes a net decrease of \$3,468,648 across multiple divisions to reflect historical spending levels for various Fixed Cost commodities. This adjustment includes reductions of \$1,306,553 for Occupancy, \$991,736 for Security, \$460,646 for Energy, \$424,413 for Rentals, and \$285,300 for Telecommunications.

# **Agency Performance Plan\***

Department of Human Services (DHS) has the following strategic objectives for FY 2018:

# **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Develop an effective crisis response system for unaccompanied adults who experience homelessness.
- 2. Develop an effective system of care for families who experience homelessness.
- 3. Implement a system of services and supports for families and parenting youth.
- 4. Empower DHS clients to improve their economic stability and well-being.
- 5. Improve the customer experience at DHS service centers.
- 6. Safeguard and improve the quality of life for vulnerable adults.
- 7. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

# 1. Develop an effective crisis response system for unaccompanied adults who experience homelessness. (2 Activities)

Activity Title	Activity Description	Type of Activity
Homeless Services Continuum- Individuals	The Family Services Administration (FSA) provides a continuum of services to individuals experiencing homelessness or at risk of homelessness, so that they can obtain and/or maintain improved housing. The continuum of services includes outreach, coordinated entry, low barrier shelter, rapid rehousing, day programs, feeding programs, and permanent supportive housing. FSA also provides targeted support for Veterans experiencing homelessness as well as resources and services during extreme weather alerts.	Daily Service
Establish A Downtown Day Center	Last year, DHS opened the Adams Place Day Center. The Day Center addresses the long-standing need in the community of having a safe and dignified place for individuals experiencing homelessness to go during the day to take care of everyday needs and access long-term services and supports. In FY 2017, DHS is working to identify a new, downtown site for the Day Center, which given the more central location would allow access to services for a larger population. In FY 2017, DHS is seeking to expand partnerships and services offered at the current Day Center.	Key Project

# 2. Develop an effective system of care for families who experience homelessness. (2 Activities)

Activity Title	Activity Description	Type of Activity
Homeless Services Continuum- Families	The Family Services Administration provides a continuum of services to families experiencing homelessness or at risk of homelessness, so that they can obtain and/or maintain improved housing. The continuum of family services includes centralized intake and eligibility assessment at the Virginia Williams Family Resource Center, prevention services, emergency shelter, rapid rehousing, housing navigation and permanent supportive housing.	Daily Service
DC General Replacement Sites	In FY 2014, the District presented a multi-year plan to close and replace DC General. In FY 2015, Mayor Bowser and the Interagency Council on Homelessness (ICH) included a goal in its plan to close DC General and replace it with smaller, more dignified facilities across the District. In FY 2016, Mayor Bowser implemented an eight ward plan to close and replace DC general, with facilities planned for each ward in the District. In FY 2017, DHS will focus on interim placements while simultaneously working toward exiting all families from DC General by FY 2018, regardless of the Short-term Family Housing (STFH) sites' opening status.	Key Project

# 3. Implement a system of services and supports for families and parenting youth. (1 Activity)

Activity Title	Activity Description	Type of Activity
Youth-Focused Diversion Services	DHS provides youth-focused diversion services through the following programs: Parent and Adolescent Support Services (PASS), which works to divert youth who have committed status offenses from court involvement and detention by conducting comprehensive youth assessments and providing intensive case management, in-home family counseling (Functional Family Therapy), and linkages to other supportive services; Alternatives to Court Experience (ACE), which offers individually tailored and clinically-appropriate services to youth and families as alternatives to prosecution. The program works to reduce recidivism, reengage youths in school, and improve overall youth functioning; and The Teen Parent Assessment Program (TPAP), which provides services to teen parents ages 17 and under who receive Temporary Assistance for Needy Families (TANF). TPAP's goal is to move program participants towards self-sufficiency through completion of their high school or General Education Development (GED) program. Youth homeless services includes funding for the provision of emergency shelter beds and homeless prevention services.	

# 4. Empower DHS clients to improve their economic stability and well-being. (1 Activity)

Activity Title	Activity Description	Type of Activity
Food Supplements, Employment and Training	The Economic Security Administration provides	Daily Service
Program	case management and employment assistance	
	through the TANF Employment Program and	
	Food Stamp Employment and Training (FSET)	
	Program, which provide job readiness and	
	training activities designed to improve long-term	
	employability and achieve sustaining income.	

# 5. Improve the customer experience at DHS service centers. (1 Activity)

Activity Title	Activity Description	Type of Activity
Eligibility Determination and Enrollment Support	The Economic Security Administration provides eligibility determination and enrollment support for Federal and District cash, food, child care and medical benefits. These benefits include: Temporary Assistance for Needy Families (TANF), which provides temporary income support assistance for low income families while helping them improve their long-term employability and achieve family-sustaining income; Supplemental Nutrition Assistance Program (SNAP), which is designed to provide supplemental nutrition assistance to individuals and families in need, and support their return to long-term employability; District of Columbia Interim Disability Assistance program, which provides assistance to Supplemental Security Income (SSI) applicants pending SSI determination. District of Columbia's child care subsidy program. Federal and District medical assistance programs, including Medicaid, Children's Health Insurance Program (CHIP), and the D.C. Healthcare Alliance Program.	Daily Service

# 6. Safeguard and improve the quality of life for vulnerable adults. (1 Activity)

Activity Title	Activity Description	Type of Activity
Supportive Services to Vulnerable Adults	DHS provides supportive services to vulnerable adults through the following programs: Adult Protective Services (APS), a crisis—centered and investigation-based program that receives referrals for alleged abuse, neglect, self-neglect and exploitation 24 hours a day, seven days a week; The Strong Families Program, which provides immediate crisis intervention, stabilization and assessment services to District families experiencing acute crisis through intense case management and referral services. The Strong Families also provides relocation services to District families experiencing crisis due to emergency situations (critical incidents) such as building closures, natural disasters, fire emergencies, power outages and crime emergencies; The Family Violence Prevention and Services Program, which is an initiative that supports the establishment, maintenance and expansion of programs to prevent incidents of family violence. It also provides immediate shelter and related assistance for victims of	Daily Service

(Continued on next page)

# 6. Safeguard and improve the quality of life for vulnerable adults. (1 Activity)

Activity Title	Activity Description	Type of Activity
	family violence and their dependents that meet	
	the needs of all victims, including those in	
	underserved communities; and The Office of	
	Refugee Resettlement serves to transition	
	District of Columbia Refugees from dependency	
	on public assistance to self-sufficiency.	

# **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Develop an effective crisis response system for unaccompanied adults who experience homelessness. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Average length of time	No	163	Forthcoming	Not	Forthcoming	Forthcoming
experiencing homelessness			October 2017	Available	October 2017	October 2017
(individuals)						
Individuals becoming homeless	No	2,336	Forthcoming	Not	Forthcoming	Forthcoming
for the first time			October 2017	Available	October 2017	October 2017
Percent of individuals returning	No	4.6%	Forthcoming	Not	Forthcoming	Forthcoming
to homelessness within 6-12			October 2017	Available	October 2017	October 2017
months						

# 2. Develop an effective system of care for families who experience homelessness. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Average length of time	No	217	Forthcoming	Not	Forthcoming	Forthcoming
experiencing homelessness			October 2017	Available	October 2017	October 2017
(families)						
Families becoming homeless for	No	523	Forthcoming	Not	Forthcoming	Forthcoming
the first time			October 2017	Available	October 2017	October 2017
Percent of families returning to	No	4.5%	Forthcoming	Not	Forthcoming	Forthcoming
homelessness within 6-12 months			October 2017	Available	October 2017	October 2017

### 3. Implement a system of services and supports for families and parenting youth. (5 Measures)

	New Measure/	FY 2015	FY 2016		FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of teen parents receiving services from the Teen Parent Assessment program who are consistently attending their educational program (high school, GED, or other program) or who consistently attended and fulfilled the other requirements to successfully complete their educational program	No	63%	66.3%	70%	70%	70%
Percent of teen parents receiving services from the Teen Parent Assessment Program who do not have additional pregnancies during the reporting year	No	98%	98.8%	95%	95%	95%

(Continued on next page)

# 3. Implement a system of services and supports for families and parenting youth. (5 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of youth engaged in the	No	69%	87%	85%	85%	85%
ACE and PASS programs who						
complete the programs without						
additional legal involvement						
Percent of youth engaged in the	No	71%	62.5%	65%	65%	65%
ACE and PASS programs who						
show more than 15 percent						
improvement in attendance when						
truancy is a referring behavior						
Percent of youth engaged in the	No	71%	88%	85%	85%	85%
PASS and the ACE who show						
functional improvement at						
closure as indicated by						
statistically significant declines in						
their Child and Adolescent						
Functional Assessment Scale						
(CAFAS) scores						

# 4. Empower DHS clients to improve their economic stability and well-being. (6 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Average number of newly	Yes	Not	New	Not	New	250
employed TANF participants		Available	Measure	Available	Measure	
Percent of program participants	Yes	Not	New	Not	New	5%
exiting TANF due to earning (out of all TANF caseloads)		Available	Measure	Available	Measure	
Percent of program participants fully participating of those assigned to an TANF employment service provider	No	27%	Forthcoming October 2017	27%	31%	35%
Percent of TANF participants who was enrolled in any educational and training programs	Yes	Not Available	New Measure	Not Available	New Measure	15%
Percent of those in active employment at the end of the month (point-in-time)	No	Not Available	Not Available	Not Available	18%	20%
Percent of work-eligible participants assigned to TANF employment service providers (out of all work-eligible participants)	No	Not Available	Not Available	Not Available	58%	60%

# 5. Improve the customer experience at DHS service centers. (4 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Call Center: average	No	38%	35%	30%	25%	25%
abandonment rate						
Call Center: average hold time	No	Not	9	Not	9	9
		Available		Available		
Food Stamp Error Rate	No	8%	7.5%	7.5%	6.8%	10%
Service Center: average wait time	No	40	47	35	25	100
in minutes						

# 6. Safeguard and improve the quality of life for vulnerable adults. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of families provided	No	1,203	1,272	1,500	1,100	1,200
with crisis intervention and						
stabilization services through the						
Strong Families Program						
Percent of cases where	No	93%	95%	90%	90%	90%
investigations, substantiation of						
allegations, the provision of						
services to mitigate immediate						
risk have been completed and are						
closed or transferred to the						
continuing services unit are						
completed within 60 working						
days for the Adult Protective						
Services Program						
Percent of referrals in	No	98%	99.1%	95%	95%	95%
non-emergency cases where						
initial client contact and						
investigation takes place within						
ten working days for the Adult						
Protective Services Program						

# 7. Create and maintain a highly efficient, transparent, and responsive District government.\*\* 9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
On-board Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

# 1. TANF & FSET Case Management and Employment Assistance

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Total number of adults receiving TANF cash benefits	No	Not Available	Not Available	Forthcoming October 2017
Total number of children receiving TANF cash benefits	No	Not Available	Not Available	Forthcoming October 2017
Total number of families (newly approved) for TANF by month	No	Not Available	Not Available	Forthcoming October 2017
Total number of families exiting TANF	No	Not Available	Not Available	Forthcoming October 2017
Total number of households receiving TANF case benefits (monthly)	No	Not Available	Not Available	Forthcoming October 2017
Total number of work-eligible TANF customers	No	Not Available	Not Available	Forthcoming October 2017

# 2. Youth-Focused Diversion Services

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average monthly placements of youth experiencing homelessness placed through the coordinated entry system	No	Not Available	Not Available	14.0
Number of teen parents served by the TPAP	No	Not Available	Not Available	67.0
Number of youth served by PASS	No	Not Available	Not Available	197.0
Number of youth served in ACE	No	Not Available	Not Available	566.0

### 3. Homeless Services Continuum- Individuals

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average monthly housing placements	No	Not Available	Not Available	Forthcoming
(Individuals experiencing homelessness)				October 2017
Average monthly housing placements	No	Not Available	Not Available	Forthcoming
(Veterans)				October 2017
Number of homeless Veterans,	No	Not Available	Not Available	Forthcoming
Point-in-Time (PIT)				October 2017
Number of individuals experiencing	No	Not Available	Not Available	Forthcoming
chronic homelessness PIT				October 2017
Number of individuals experiencing	No	Not Available	Not Available	Forthcoming
homelessness (annual)				October 2017
Number of individuals experiencing	No	Not Available	Not Available	Forthcoming
homelessness, January PIT				October 2017

### 4. Homeless Services Continuum- Families

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average monthly census in family shelter	No	Not Available	Not Available	Forthcoming
				October 2017
Number of family households	No	Not Available	Not Available	Forthcoming
experiencing homelessness (annual)				October 2017

(Continued on next page)

### **4. Homeless Services Continuum- Families**

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of family households	No	Not Available	Not Available	Forthcoming
experiencing homelessness, January PIT				October 2017
Number of housing placements annually	No	Not Available	Not Available	Forthcoming
(family households)				October 2017

### 5. Supportive Services to Vulnerable Adults

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of cases investigated in APS	No	Not Available	Not Available	Forthcoming October 2017
Number of court Appointed Guardians/Conservators	No	Not Available	Not Available	Forthcoming October 2017
Number of referrals received in APS	No	Not Available	Not Available	Forthcoming October 2017

### 6. Eligibility Determination and Enrollment Support

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of calls received	No	Not Available	Not Available	Forthcoming October 2017
Number of client visits at service centers	No	Not Available	Not Available	Forthcoming October 2017
Number of clients receiving a combination of 3 benefits (TANF, SNAP, and Medicaid)	No	Not Available	Not Available	Forthcoming October 2017
Number of initial Medicaid applications	No	Not Available	Not Available	Forthcoming October 2017
Number of initial Medicaid applications that are approved	No	Not Available	Not Available	Forthcoming October 2017
Number of initial SNAP applications	No	Not Available	Not Available	Forthcoming October 2017
Number of Medicaid re-certifications that are approved	No	Not Available	Not Available	Forthcoming October 2017
Number of Medicaid re-certifications that are submitted	No	Not Available	Not Available	Forthcoming October 2017
Number of re-certification applications accepted for SNAP	No	Not Available	Not Available	Forthcoming October 2017

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

### Child and Family Services Agency

www.cfsa.dc.gov

Telephone: 202-442-6100

#### Table RL0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$218,461,870	\$232,629,822	\$226,495,842	-2.6
FTEs	792.1	825.0	820.0	-0.6

The mission of the Child and Family Services Agency is to ensure the safety, permanence, and well-being of abused and neglected children and to strengthen troubled families in the District of Columbia.

### **Summary of Services**

The D.C. Child and Family Services Agency (CFSA) investigates reports of child abuse and neglect and provides child protection. Services include supportive community-based services that help families overcome difficulties while keeping their children out of foster care, foster care for children who cannot be safe at home, and adoption for children who cannot go home. CFSA seeks to achieve the highest quality of community-based services, to increase the number of families who receive preventive and supportive services, and to expand the network of resources providing services to at-risk children and their families.

The agency's FY 2018 proposed budget is presented in the following tables:

### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table RL0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table RL0-2** (dollars in thousands)

		Dollai	rs in Thou	ısands		Full-Time Equivalents				
				Change					Change	
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	155,353	166,553	158,633	-7,920	-4.8	630.8	672.0	664.0	-8.0	-1.2
SPECIAL PURPOSE										
REVENUE FUNDS	1,200	1,200	1,000	-200	-16.7	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	156,553	167,753	159,633	-8,120	-4.8	630.8	672.0	664.0	-8.0	-1.2
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	59,716	63,778	65,383	1,604	2.5	161.3	153.0	156.0	3.0	2.0
TOTAL FOR										
FEDERAL RESOURCES	59,716	63,778	65,383	1,604	2.5	161.3	153.0	156.0	3.0	2.0
PRIVATE FUNDS										
PRIVATE GRANT FUNDS	0	20	0	-20	-100.0	0.0	0.0	0.0	0.0	N/A
PRIVATE DONATIONS	30	21	21	0	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
PRIVATE FUNDS	30	40	21	-20	-48.2	0.0	0.0	0.0	0.0	N/A
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	2,163	1,058	1,459	401	38.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	2,163	1,058	1,459	401	38.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	218,462	232,630	226,496	-6,134	-2.6	792.1	825.0	820.0	-5.0	-0.6

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table RL0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table RL0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	59,083	61,027	63,304	65,146	1,842	2.9
12 - REGULAR PAY - OTHER	1,050	1,767	983	1,029	47	4.8
13 - ADDITIONAL GROSS PAY	1,810	1,846	1,355	1,355	0	0.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	13,863	14,558	16,522	16,008	-514	-3.1
15 - OVERTIME PAY	1,496	1,456	1,146	1,146	0	0.0
SUBTOTAL PERSONAL SERVICES (PS)	77,302	80,654	83,310	84,685	1,375	1.7

**Table RL0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	281	257	342	324	-19	-5.5
30 - ENERGY, COMMUNICATION AND BUILDING	595	627	762	624	-138	-18.1
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	1,273	978	855	1,001	146	17.1
32 - RENTALS - LAND AND STRUCTURES	5,520	5,693	6,894	6,805	-89	-1.3
33 - JANITORIAL SERVICES	51	51	150	61	-90	-59.6
34 - SECURITY SERVICES	2,049	1,402	2,300	916	-1,384	-60.2
35 - OCCUPANCY FIXED COSTS	1,788	1,167	1,073	372	-701	-65.3
40 - OTHER SERVICES AND CHARGES	3,862	5,820	4,190	3,739	-451	-10.8
41 - CONTRACTUAL SERVICES - OTHER	15,347	7,638	11,355	9,462	-1,893	-16.7
50 - SUBSIDIES AND TRANSFERS	121,772	113,279	120,425	117,471	-2,954	-2.5
70 - EQUIPMENT AND EQUIPMENT RENTAL	818	896	974	1,037	62	6.4
91 - EXPENSE NOT BUDGETED OTHERS	14	0	0	0	0	N/A
SUBTOTAL NONPERSONAL SERVICES (NPS)	153,369	137,808	149,320	141,811	-7,509	-5.0
GROSS FUNDS	230,672	218,462	232,630	226,496	-6,134	-2.6

<sup>\*</sup>Percent change is based on whole dollars.

### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table RL0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table RL0-4 (dollars in thousands)

	<b>Dollars in Thousands</b>			Full-Time Equivalents				
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL SERVICES ACTIVITY	973	1,843	1,934	91	12.6	14.0	14.0	0.0
(1015) TRAINING AND EMPLOYEE								
DEVELOPMENT	1,803	1,894	2,212	318	10.6	12.0	15.0	3.0
(1020) CONTRACTING AND								
PROCUREMENT ACTIVITY	1,862	1,882	1,975	93	14.3	15.0	16.0	1.0
(1030) PROPERTY MANAGEMENT								
ACTIVITY	13,348	14,136	12,520	-1,616	12.3	15.0	19.0	4.0
(1040) INFORMATION TECHNOLOGY								
ACTIVITY	2,249	6,921	7,112	191	27.8	27.0	27.0	0.0
(1050) FINANCIAL MANAGEMENT								
ACTIVITY	2,483	2,439	2,401	-38	15.2	18.0	17.0	-1.0
(1055) RISK MANAGEMENT ACTIVITY	309	237	133	-104	0.0	0.0	1.0	1.0
(1060) LEGAL AFFAIRS ACTIVITY	1,713	1,403	1,607	204	7.5	9.0	11.0	2.0
(1070) FLEET MANAGEMENT ACTIVITY	739	1,063	793	-270	0.0	0.0	0.0	0.0
(1080) COMMUNICATION ACTIVITY	395	380	358	-22	2.8	3.0	3.0	0.0
(1085) CUSTOMER SERVICES ACTIVITY	11	5	5	0	0.0	0.0	0.0	0.0

**Table RL0-4** (dollars in thousands)

	]	Dollars in Tl	housands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1087) LANGUAGE ACCESS	395	170	135	-35	0.0	0.0	0.0	0.0
(1090) PERFORMANCE MANAGEMENT								
ACTIVITY	5,516	2,025	1,433	-592	25.4	18.0	12.0	-6.0
(1099) COURT SUPERVISION	1,265	1,442	1,567	125	7.6	7.0	8.0	1.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	33,060	35,840	34,185	-1,655	136.2	138.0	143.0	5.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	325	389	387	-2	2.8	3.0	3.0	0.0
(120F) ACCOUNTING OPERATIONS	1,545	2,362	2,148	-214	20.4	21.0	18.0	-3.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	1,870	2,751	2,535	-216	23.2	24.0	21.0	-3.0
(2000) AGENCY PROGRAMS								
(2012) PERMANENCY	7,283	9,378	10,697	1,319	85.4	95.0	99.0	4.0
(2030) TEEN SERVICES ACTIVITY	7,145	5,417	4,901	-516	46.7	49.0	43.0	-6.0
(2045) FAMILY RESOURCES	4,566	4,771	2,620	-2,151	34.0	36.0	22.0	-14.0
(2055) FACILITY LICENSING	3,090	3,544	2,507	-1,037	24.5	22.0	14.0	-8.0
(2065) CONTRACT MONITORING	2,649	2,431	2,464	33	26.2	23.0	24.0	1.0
(2066) CHILD PLACEMENT	50,223	57,579	54,275	-3,304	45.4	78.0	43.0	-35.0
(2067) KINSHIP SUPPORT	3,828	542	3,468	2,926	31.9	1.0	31.0	30.0
SUBTOTAL (2000) AGENCY	3,020	3.2	3,100	2,720	51.7	1.0	31.0	50.0
PROGRAMS	78,785	83,661	80,931	-2,730	294.1	304.0	276.0	-28.0
(3000) COMMUNITY SERVICES	, ,,,,,,,			_,				
(3010) CHILD PLACEMENT ACTIVITY	35	0	0	0	0.0	0.0	0.0	0.0
(3020) FAMILY RESOURCES ACTIVITY	5	0	0	0	0.0	0.0	0.0	0.0
(3086) CHILD PROTECTIVE	3	O	O	O	0.0	0.0	0.0	0.0
SVCS-FAMILY ASSESSMENT	6,688	7,124	6,651	-473	75.1	74.0	70.0	-4.0
(3087) CHILD PROTECTIVE	.,	.,	-,					
SERVICES-INVESTIGATIONS	8,851	11,183	12,856	1,673	96.7	102.0	116.0	14.0
(3090) CLINICAL HEALTH SERVICES	4,444	3,073	2,831	-241	5.9	0.0	0.0	0.0
(3091) NURSE CARE MANAGEMENT	2,382	125	125	0	18.9	0.0	0.0	0.0
(3092) HEALTHY HORIZON'S CLINIC	647	949	1,135	186	0.0	0.0	0.0	0.0
SUBTOTAL (3000) COMMUNITY	017	7.17	1,133	100	0.0	0.0	0.0	0.0
SERVICES	23,052	22,454	23,599	1,145	196.5	176.0	186.0	10.0
(4000) ADOPTION AND GUARDIAN	- ,	, -	- ,	, -				
SUBSIDY PROGRAM								
(4010) ADOPTION AND GUARDIANSHIP								
SUBSIDY	19,094	19,494	18,642	-851	0.0	0.0	0.0	0.0
(4011) GUARDIANSHIP SUBSIDY								
ACTIVITY	14,382	12,946	11,831	-1,115	0.0	0.0	0.0	0.0
(4012) GRANDPARENT SUBSIDY								
ACTIVITY	5,024	4,971	5,932	961	0.0	0.0	0.0	0.0
SUBTOTAL (4000) ADOPTION AND	***			4 00 -				
GUARDIAN SUBSIDY PROGRAM	38,500	37,411	36,406	-1,005	0.0	0.0	0.0	0.0
(6000) POLICY AND PLANNING								
(6010) POLICY	1,155	2,521	1,393	-1,129	1.9	2.0	0.0	-2.0
(6020) PLANNING AND DATA ANALYSIS	3,246	2,973	3,717	744	27.2	29.0	35.0	6.0
(6030) QUALITY ASSURANCE	1,609	1,750	1,720	-29	15.1	16.0	16.0	0.0
SUBTOTAL (6000) POLICY AND								
PLANNING	6,010	7,244	6,830	-414	44.2	47.0	51.0	4.0

### Table RL0-4

(dollars in thousands)

	I	Dollars in Th	ousands		Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(7000) CLINICAL PRACTICE								
(7020) WELL BEING	6,984	11,246	11,163	-83	17.0	49.0	52.0	3.0
SUBTOTAL (7000) CLINICAL								
PRACTICE	6,984	11,246	11,163	-83	17.0	49.0	52.0	3.0
(8000) COMMUNITY PARTNERSHIPS								
(8010) COMMUNITYPARTNERSHIP								
SERVICES	23,031	4,907	4,090	-817	12.3	27.0	19.0	-8.0
(8020) IN-HOME	7,171	6,154	7,347	1,193	68.6	57.0	69.0	12.0
(8030) PREVENTION SERVICES	0	20,961	19,410	-1,552	0.0	3.0	3.0	0.0
SUBTOTAL (8000) COMMUNITY								
PARTNERSHIPS	30,202	32,023	30,847	-1,176	80.9	87.0	91.0	4.0
TOTAL PROPOSED		•	•			•	•	
OPERATING BUDGET	218,462	232,630	226,496	-6,134	792.2	825.0	820.0	-5.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

### **Division Description**

The Child and Family Services Agency operates through the following 8 divisions:

**Agency Programs** – provides case management for children and youth in foster care. The Agency Operations program works to ensure the safety and well-being of children and youth in care while moving them to permanence as quickly as possible via reunification, guardianship, or adoption. This division contains the following 7 activities:

- **Permanency** provides permanency support, consultation, technical assistance, training, and case management for children from the inception of concurrent permanency planning through finalization of adoption and guardianship;
- Teen Services provides permanency support, consultation, technical assistance, training, and case management for older youth between the ages of 15 to 21. Teen Services works to achieve permanence for older youth while at the same time providing life skills training, vocational and educational support, and transitional assistance to help youth prepare for independence after leaving foster care;
- **Family Resources** provides foster and adoptive resource recruitment and support services to current and potential foster, kinship, and adoptive parents;
- Facility Licensing provides licensing for CFSA's foster homes;
- Contract Monitoring provides oversight of services contracted by CFSA and ensures program outcomes and adherence to contractual requirements;
- **Child Placement** provides living arrangements for foster children, including traditional and therapeutic foster homes, group care, and independent living programs; and
- **Kinship Support** identifies viable family resources, conducts family team meetings, facilitates placements with relatives, expedites licensing of kinship foster parents, and provides supportive services to kinship caregivers.

**Community Services** – is comprised of investigative social workers, medical professionals and other professionals responsible for monitoring and overseeing services to children who are placed in foster care. Community Services operates CFSA's on-site clinic and the child abuse hotline.

This division contains the following 5 activities:

- Child Protective Services Family Assessment leads and conducts assessments of suspected child abuse or neglect, assesses families whose children are alleged victims of abuse or neglect, and refers children and their families for services within CFSA or the Healthy Families Thriving Communities Collaboratives. The assessments are designed to prevent further abuse and neglect, strengthen parents' capacity to care for their children, assure that children receive adequate care, and safely prevent out-of-home placement when appropriate;
- Child Protective Services Investigations receives reports of suspected child abuse or neglect through the hotline, investigates families whose children are alleged victims of abuse or neglect, and makes determinations regarding immediate removals and/or court referrals;
- Clinical Health Services provides medical and behavioral health screenings prior to placement and expert consultation in health, residential treatment, developmental disabilities, and 24/7 on-call support for medical and mental health services;
- **Nurse Care Management** supports a cadre of nurse care professionals to support the medical needs of children in care; and
- **Healthy Horizons Clinic** provides medical health screenings prior to placement and expert consultation in health, residential treatment, developmental disabilities, and 24/7 on-call support for medical services.

**Adoption and Guardian Subsidy** – supports families caring for children and providing a long-term permanent placement for children.

This division contains the following 3 activities:

- Adoptions and Guardianship Subsidy provides financial assistance services to eligible relatives and adoptive parents so that they can maintain children in permanent homes;
- **Guardianship Subsidy** provides financial assistance services to eligible relatives and non-family caregivers so that they can maintain children in permanent homes; and
- **Grandparent Subsidy** provides financial assistance services to eligible grandparents so that they can maintain children in permanent homes.

**Policy and Planning** – supports CFSA's policy development, planning and data analysis, Fair Hearings, D.C. Child Protection Registry, quality assurance, and training functions. Additionally, Policy and Planning licenses group homes and independent living facilities that provide services to youth.

This division contains the following 3 activities:

- **Policy** develops agency policy and provides review, interpretation and decision-making services to the Director and staff so that they can make decisions consistent with best practices and with statutory and regulatory requirements;
- **Planning and Data Analysis** provides reporting, data analysis, technical assistance, and research services to the agency and external stakeholders in order to facilitate short and long-term agency strategic planning; and
- Quality Assurance provides assessment, monitoring, and recommendation services to CFSA staff and key stakeholders to improve agency practice. In addition, Quality Assurance is responsible for facilitating qualitative review processes such as child fatality reviews and quality service reviews in order to identify areas of strength and need in line with best practices and child welfare standards.

Clinical Practice (Well Being) – provides comprehensive well-being services for children in CFSA's care, including educational services, liaisons for substance abuse and domestic violence services, and day care. This division is responsible for implementing CFSA's trauma-informed practice.

**Community Partnerships** – forges community partnerships and supports community-based programs and strategies designed to strengthen families and promote safety and stability for these families as well as at-risk children.

This division contains the following 3 activities:

- **Community Partnership Services** provides staffing support and oversight of community-based prevention, supportive and after-care services to families and at-risk children in their homes, maximizing the use of informal and formal support systems;
- **In-Home** serves families in-home through social work units co-located with community partners to provide community-based family supportive services; and
- **Prevention Services** provides direct community-based prevention, supportive and after-care services to families and at-risk children in their homes, maximizing the use of informal and formal support systems.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

### **Division Structure Change**

The Child and Family Services Agency has no division structure changes in the FY 2018 proposed budget.

### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table RL0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

### **Table RL0-5** (dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		166,553	672.0
Removal of One-Time Funding	Multiple Programs	-1,050	0.0
Other CSFL Adjustments	Multiple Programs	-322	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		165,181	672.0
Increase: To support the costs of pre-existing programmatic initiatives	Multiple Programs	2,779	0.0
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	843	-3.0
Decrease: To partially offset projected adjustments in personal services costs	Multiple Programs	-429	0.0
Decrease: To align Fixed Costs with proposed estimates	Agency Management	-1,437	0.0
Decrease: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-2,541	0.0
Decrease: To adjust the Contractual Services budget	Multiple Programs	-4,169	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		160,225	669.0
Reduce: Foster Care Placement Savings	Agency Programs	-1,602	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		158,623	669.0

### Table RL0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Enhance: To support Rapid Housing vouchers (one-time)	Community Partnerships	500	0.0
Enhance: To support the Safe Shores contract (one-time)	Community Services	250	0.0
Enhance: To support Tutoring services (one-time)	Clinical Practice	250	0.0
Reduce: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-116	0.0
Reduce: To recognize savings from a reduction in FTEs	Multiple Programs	-402	-5.(
Reduce: To align Fixed Costs with proposed estimates	Agency Management	-472	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		158,633	664.0
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		63,778	153.0
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	1,150	3.0
Increase: To align Fixed Costs with proposed estimates	Agency Management	397	0.0
Increase: To align budget with projected grant awards	Multiple Programs	57	0.0
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		65,383	156.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		65,383	156.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		65,383	156.0
PRIVATE GRANT FUNDS: FY 2017 Approved Budget and FTE		20	0.0
Reduce: To align budget with projected revenues	Policy and Planning	-20	0.0
PRIVATE GRANT FUNDS: FY 2018 Agency Budget Submission	, ,	0	0.0
No Change		0	0.0
PRIVATE GRANT FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0
No Change		0	0.0
PRIVATE GRANT FUNDS: FY 2018 District's Proposed Budget		0	0.0
PRIVATE DONATIONS: FY 2017 Approved Budget and FTE		21	0.0
No Change		0	0.0
PRIVATE DONATIONS: FY 2018 Agency Budget Submission		21	0.0
No Change		0	0.0
PRIVATE DONATIONS: FY 2018 Mayor's Proposed Budget		21	0.0
No Change		0	0.0
PRIVATE DONATIONS: FY 2018 District's Proposed Budget		21	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		1,200	0.0
Decrease: To align budget with projected revenues	Agency Programs	-200	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		1,000	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		1,000	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		1,000	0.0
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		1,058	0.0
Increase: To align budget with projected revenues	Community Partnerships	323	0.0
Increase: To align budget with projected revenues	Agency Programs	78	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		1,459	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		1,459	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		1,459	0.0
GROSS FOR RL0 - CHILD AND FAMILY SERVICES AGENCY		226,496	820.0
		,.,0	020.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

### **FY 2018 Proposed Budget Changes**

The Child and Family Services Agency's (CFSA) proposed FY 2018 gross budget is \$226,495,842, which represents a 2.6 percent decrease from its FY 2017 approved gross budget of \$232,629,822. The budget is comprised of \$158,633,122 in Local funds, \$65,382,575 in Federal Grant funds, \$20,977 in Private Donations, \$1,000,000 in Special Purpose Revenue funds, and \$1,459,168 in Intra-District funds.

### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

CFSA's FY 2018 CSFL budget is \$165,180,891, which represents a \$1,372,349, or 0.8 percent, decrease from the FY 2017 approved Local funds budget of \$166,553,240.

#### **CSFL** Assumptions

The FY 2018 CSFL calculated for CFSA included adjustments that are not described in detail on table 5. These adjustments include a decrease of \$216,105 in personal services to account for Fringe Benefit costs based on trend comparative analyses, and an increase of \$164,408 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for CFSA includes a reduction of \$1,050,000 to account for the removal of one-time funding appropriated in FY 2017 to support direct services. Additional adjustments include an increase of \$3,450 for the Medicaid Growth Factor to account for the District's FY 2018 Medicaid growth rate of 2.3 percent based on the cost of healthcare services in the District projected by the Department of Health Care Finance, and a decrease of \$274,103 for the Fixed Cost Inflation Factor to reflect estimates based on historical expenditures of Department of General Services commodities.

### **Agency Budget Submission**

**Increase:** The Local funds budget proposal includes an increase of \$2,779,147 across multiple divisions, which will be used primarily to support direct services for children and youth in foster care. Personal services adjustments include an increase of \$842,749 for projected step increases, Fringe Benefit costs, the filling of vacant positions, and the reclassification of 3.0 FTEs to Federal Grant funds.

In Federal Grant funds, an increase of \$1,150,377 supports 3.0 additional FTEs and provides funding for projected salary step increases and Fringe Benefit costs. This adjustment is based on a projected increase to the Foster Care grant. Fixed Costs projections for Security services and Energy provided by the Department of General Services (DGS) collectively account for an increase of \$396,993. The proposed budget in Federal Grant funds also increased by \$56,776 to properly align funding with anticipated grant awards.

CFSA's Intra-District funds budget proposal reflects an increase of \$323,352 to the Community Partnerships in support of the agency's work with the Department of Behavioral Health to support services for Wayne's Place, a transitional home for young adults who need support to live independently. This is part of an initiative to keep District residents out of homelessness and provide assistance in getting them on a path to the middle class. Also in Intra-District funds, an increase of \$78,140 to the Agency Programs division will be used in collaboration with the Department of Human Services for the Refugee Minor program to support unaccompanied children and youth.

**Decrease:** The proposed budget in Local funds reflects a decrease of \$429,299, mainly for Supplies and Materials to partially offset increases in personal services. A net decrease of \$1,437,301 in Local funds from the Agency Management division aligns the budget with Fixed Costs projections from DGS and the Office of the Chief Technology Officer.

CFSA's budget allocation process identifies savings in Local funds to optimize funding for programmatic priorities. In this regard, the proposed budget is reduced by \$2,541,391 in Local funds to reflect projected savings across multiple divisions in nonpersonal services. Additionally, the budget in Local funds reflects a reduction of \$4,169,331 across multiple divisions to account for anticipated savings from funding allocated for contractual services. These adjustments enable CFSA to continue support its mission and strategically focus on investing in programs and activities for underserved populations.

In Private Grant funds, CFSA's budget proposal decreased by \$19,500 from the Policy and Planning division due to the expiration of the Pregnant and Parenting Youth Private grant. A decrease of \$200,000 in Special Purpose Revenue funds from the Agency Programs division aligns the budget with revenue projections pertaining to the Social Security Administration for Social Security income based on Medicaid eligibility.

### **Mayor's Proposed Budget**

**Reduce:** CFSA's budget proposal reflects a reduction of \$1,602,255 in Local funds based on projected savings in the Agency Programs division due to anticipated reductions in foster care placement costs.

### **District's Proposed Budget**

**Enhance:** CFSA's Local funds proposed budget is enhanced with one-time funding to support various programs, including \$500,000 in the Community Partnerships division for rapid housing vouchers for young adults who have aged out of the foster care program; \$250,000 in the Community Services division to support the Safe Shores contract, which aids in the investigation of child and adolescent sexual and physical abuse; and \$250,000 in the Clinical Practice division to support tutoring services.

**Reduce:** There are savings identified in CFSA's proposed Local funds budget. CFSA's proposed budget is reduced by \$116,081 to account for projected savings identified in nonpersonal services across multiple divisions. Personal services savings reduced the agency's budget by \$401,829 and 5.0 vacant FTEs across multiple divisions. Finally, a reduction of \$472,177 from the Agency Management division aligns the budget with Fixed Costs estimates for Security and Janitorial Services.

### **Agency Performance Plan\***

Child and Family Services Agency (CFSA) has the following strategic objectives for FY 2018:

### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Exit to Positive Permanency Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood.
- 2. Narrowing the Front Door Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe.
- 3. Ensure Child Well Being Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement.
- 4. Foster Care is a Temporary Safe Haven Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care.
- 5. Create and maintain a highly efficient, transparent and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

## 1. Exit to Positive Permanency - Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood. (3 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Permanency Administration	Provides permanency support, consultation, technical assistance, training and case management for children from inception of concurrent permanency planning through finalization of adoption or guardianship.	Daily Service
Office of Youth Empowerment	Serves older youth, ages 16 to 21, in care. OYE provides programs, services, and supports to prepare these young people for successful adulthood while continuing to seek permanent homes for them through reunification, guardianship, or adoption.	Daily Service
After Care Services	CFSA will work with community partners to provide Aftercare services to Foster Care Youth who Age out of Foster Care.	Daily Service

### 2. Narrowing the Front Door - Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe. (3 Activities)

Activity Title	Activity Description	Type of Activity
In-Home Services Administration	Monitors and assists families through 10 social work units co-located with the Healthy Families/Thriving Communities Collaborative. This administration also manages the agency's rapid housing program which assists kin, transitioning youth, and families reunifying with housing resources.	Daily Service
CPS-I	Maintains 24/7 protective services for children, including the District's hotline for reporting child abuse/neglect and necessary investigative responses.	Daily Service
Family Assessment	Providing assessment and support to referred families at risk of child abuse and neglect. Includes referrals for educational neglect.	Daily Service

## 3. Ensure Child Well Being - Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement. (3 Activities)

Activity Title	Activity Description	Type of Activity
Health Services Administration	Provides in-house medical screenings for children and youth before entry into out-of-home care and a full medical evaluation within 30 days.	Daily Service
Office of Youth Empowerment	Serves older youth, ages 16 to 21, in care. OYE provides programs, services, and supports to prepare these young people for successful adulthood while continuing to seek permanent homes for them through reunification, guardianship, or adoption.	Daily Service
The Office of Well-Being	The Office of Well-Being plays a leadership role in defining, supporting, and enhancing the overall well-being of children and youth involved with child welfare. CFSA uses trauma-informed and evidence-based practices, with the goal of achieving measurable and meaningful outcomes in the well-being domains of education, cognitive functioning, physical health and development, emotional and behavioral functioning, and social and emotional functioning within the context of a trauma-informed system. The Office of Well-Being includes four specialty areas (education, substance abuse, domestic violence, and day care) that support these outcomes, in addition to the Health Services Administration that provides in-house medical screenings for children and youth before entry into out-of-home care and a full medical evaluation within 30 days.	

### 4. Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care. (3 Activities)

Activity Title	Activity Description	Type of Activity
Placement Services Administration	Identifies appropriate settings that can meet the needs of children and youth who must leave home temporarily to be safe.	Daily Service

(Continued on next page)

### 4. Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care. (3 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Kinship Support Administration	Conducts Family Team Meetings to prevent removal, when possible, and conducts other activities to engage and support relatives in caring for their children.	Daily Service
Foster Care Resources Administration	Foster Care Resources Administration recruits, District-based foster homes, group homes and independent living programs for children and youth; provides support to foster and adoptive parents and coordinates service monitoring of CFSA contracts with private providers who manage a portion of the caseload of children and youth in out-of-home care. These providers operate networks of foster homes and congregate care facilities (group homes and independent living programs).	

### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

## 1. Exit to Positive Permanency - Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Share of exits to a permanent	No	77%	81%	84%	84%	80%
home						
Share of youth age 20 who are	No	45%	61%	55%	55%	60%
employed or in post-secondary						
education						
Share of youth engaged in	No	Not	92%	Not	98%	98%
after-care services		Available		Available		

### 2. Narrowing the Front Door - Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
New entries into foster care	No	381	325	362	344	320
Number of removals from	No	97	108	87	87	85
in-home within one year						
Share of investigations initiated	No	91%	89%	95%	95%	95%
within 48 hours						

## 3. Ensure Child Well Being - Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement. (6 Measures)

N.C.	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of children ages 0-5	No	77%	90%	86%	86%	85%
getting a developmental						
screening within 30 days of						
entering care						
Percent of youth in foster care	No	8%	16%	15%	15%	20%
who graduate from college						
Percent of youth in foster care	No	60%	76%	70%	70%	70%
who graduate from high school						
Share of youth age 11 and older	No	86%	93%	95%	95%	95%
getting a preplacement						
substance abuse screening						
Share of children/youth getting a	No	94%	96%	95%	95%	95%
health screening before an initial						
and re-entry to foster care						
placement						
Share of youth in foster care who	No	44%	69%	48%	48%	70%
complete vocational training						
and/or receive industry						
certification						

### 4. Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent increase of relative	No	21%	21%	25%	25%	25%
placements (kinship care)						
Percent of foster care placements	No	48%	49%	53%	53%	60%
within the District of Columbia						
Percent of placements in family	No	83%	84%	88%	88%	88%
foster homes						

### 5. Create and maintain a highly efficient, transparent and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				

(Continued on next page)

### 5. Create and maintain a highly efficient, transparent and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

### 1. In-home Services Administration

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of in-home children served	No	Not Available	Not Available	1,563
Number of in-home families served	No	Not Available	Not Available	574

### 2. CPS-I

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Rate of substantiated child abuse and	No	Not Available	Not Available	7.6
neglect per 1,000 children in the District				
Total hotline calls received	No	Not Available	Not Available	17,239
Total number of new investigations	No	Not Available	Not Available	5,294

### 3. Placement Services Administration

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of out-of-home children served	No	Not Available	Not Available	989

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

### Department of Behavioral Health

www.dbh.dc.gov

Telephone: 202-673-2200

#### Table RM0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$268,931,330	\$273,422,234	\$271,917,593	-0.6
FTEs	1,345.6	1,409.7	1,382.6	-1.9

The mission of the Department of Behavioral Health (DBH) is to support prevention, treatment, resiliency, and recovery for District residents with mental health and substance use disorders through the delivery of high-quality, integrated services.

### **Summary of Services**

The DBH will: (1) ensure that every individual seeking services is assessed for both mental health and substance use disorder needs, (2) increase the capacity of the provider network to treat co-occurring disorders, (3) establish and measure outcomes for individuals with co-occurring mental health and substance use disorders as well as single illnesses with recovery as the goal, and (4) enhance provider monitoring to ensure high quality service.

The agency's FY 2018 proposed budget is presented in the following tables:

### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table RM0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table RM0-2

(dollars in thousands)

		Dolla	rs in Thou	ısands		Full-Time Equivalents				
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	228,301	226,758	229,066	2,308	1.0	1,200.5	1,160.5	1,124.8	-35.6	-3.1
SPECIAL PURPOSE										
REVENUE FUNDS	2,867	4,270	4,234	-36	-0.8	28.8	37.5	37.0	-0.5	-1.3
TOTAL FOR										
GENERAL FUND	231,168	231,028	233,300	2,272	1.0	1,229.3	1,198.0	1,161.8	-36.2	-3.0
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	21,198	20,012	20,279	266	1.3	58.8	108.0	114.0	6.0	5.6
FEDERAL MEDICAID										
PAYMENTS	3,471	3,431	1,430	-2,001	-58.3	6.7	5.0	5.0	0.0	0.0
TOTAL FOR										
FEDERAL RESOURCES	24,669	23,443	21,709	-1,734	-7.4	65.5	113.0	119.0	6.0	5.3
PRIVATE FUNDS										
PRIVATE GRANT FUNDS	152	255	258	3	1.1	0.0	0.0	0.0	0.0	N/A
PRIVATE DONATIONS	64	289	289	0	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
PRIVATE FUNDS	216	544	546	3	0.5	0.0	0.0	0.0	0.0	N/A
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	12,878	18,408	16,363	-2,045	-11.1	50.8	98.8	101.8	3.0	3.0
TOTAL FOR										
INTRA-DISTRICT FUNDS	12,878	18,408	16,363	-2,045	-11.1	50.8	98.8	101.8	3.0	3.0
GROSS FUNDS	268,931	273,422	271,918	-1,505	-0.6	1,345.6	1,409.7	1,382.6	-27.2	-1.9

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table RM0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

### Table RM0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	90,085	97,462	100,827	100,897	70	0.1
12 - REGULAR PAY - OTHER	7,061	8,243	9,022	8,497	-526	-5.8
13 - ADDITIONAL GROSS PAY	4,847	4,989	1,693	5,147	3,453	203.9
14 - FRINGE BENEFITS - CURRENT PERSONNEL	22,434	24,245	28,013	27,140	-874	-3.1
15 - OVERTIME PAY	3,966	2,845	1,953	2,863	910	46.6
99 - UNKNOWN PAYROLL POSTINGS	0	18	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	128,391	137,802	141,509	144,543	3,034	2.1

Table RM0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	6,576	6,795	6,151	5,954	-198	-3.2
30 - ENERGY, COMMUNICATION AND BUILDING	1,512	1,341	2,128	1,489	-638	-30.0
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	805	1,059	1,004	729	-275	-27.4
32 - RENTALS - LAND AND STRUCTURES	5,756	5,253	5,816	6,045	229	3.9
34 - SECURITY SERVICES	4,528	4,342	4,838	3,873	-965	-19.9
35 - OCCUPANCY FIXED COSTS	183	151	219	198	-22	-9.8
40 - OTHER SERVICES AND CHARGES	12,595	11,758	13,013	10,949	-2,064	-15.9
41 - CONTRACTUAL SERVICES - OTHER	49,917	32,144	35,030	33,043	-1,987	-5.7
50 - SUBSIDIES AND TRANSFERS	59,900	66,222	62,126	64,520	2,394	3.9
70 - EQUIPMENT AND EQUIPMENT RENTAL	1,305	2,064	1,587	573	-1,014	-63.9
SUBTOTAL NONPERSONAL SERVICES (NPS)	143,078	131,129	131,914	127,375	-4,539	-3.4
GROSS FUNDS	271,469	268,931	273,422	271,918	-1,505	-0.6

<sup>\*</sup>Percent change is based on whole dollars.

### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table RM0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table RM0-4** (dollars in thousands)

	I	Oollars in Tl	nousands		Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	1,716	1,742	2,483	741	16.4	16.0	16.0	0.0
(1015) TRAINING AND EMPLOYEE								
DEVELOPMENT	362	385	417	32	3.1	3.0	3.0	0.0
(1017) LABOR RELATIONS	397	434	460	26	3.1	3.0	3.0	0.0
(1020) CONTRACTING AND								
PROCUREMENT	1,115	25	0	-25	10.3	0.0	0.0	0.0
(1030) PROPERTY MANAGEMENT	3,761	3,344	3,947	604	2.0	2.0	2.0	0.0
(1040) INFORMATION TECHNOLOGY	6,891	6,718	0	-6,718	25.5	27.0	0.0	-27.0
(1050) FINANCIAL								
MANAGEMENT-AGENCY	1,893	1,831	2,684	854	12.3	12.0	22.0	10.0
(1055) RISK MANAGEMENT	185	185	0	-185	1.0	1.0	0.0	-1.0
(1060) LEGAL SERVICES	730	701	0	-701	4.6	4.5	0.0	-4.5
(1080) COMMUNICATIONS	24	26	0	-26	0.0	0.0	0.0	0.0
(1085) CUSTOMER SERVICES	41	59	0	-59	0.0	0.0	0.0	0.0
(1087) LANGUAGE ACCESS	60	60	0	-60	0.0	0.0	0.0	0.0
(1088) CLAIMS ADMINISTRATION	0	0	1,204	1,204	0.0	0.0	12.0	12.0
(1089) HEALTH INFORMATION			,	,				
MANAGEMENT	0	0	684	684	0.0	0.0	9.0	9.0
(1091) OFFICE OF ADMINISTRATION	0	0	286	286	0.0	0.0	2.0	2.0
OPERATIONS								
SUBTOTAL (1000) AGENCY								
MANAGEMENT	17,174	15,510	12,166	-3,344	78.3	68.5	69.0	0.5

Table RM0-4 (dollars in thousands)

	I	Dollars in Tl	housands		F	ull-Time	Equivalen	ts
				Change			•	Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(100F) DBH FINANCIAL OPERATIONS								
(110F) DBH BUDGET OPERATIONS	713	886	944	58	4.1	4.8	5.0	0.2
(120F) DBH ACCOUNTING OPERATIONS	969	965	945	-20	10.1	9.2	9.0	-0.2
(130F) DBH FISCAL OFFICER	315	316	330	14	2.0	2.0	2.0	0.0
SUBTOTAL (100F) DBH FINANCIAL								
OPERATIONS	1,997	2,168	2,220	52	16.3	16.0	16.0	0.0
(1800) BEHAVIORAL HEALTH								
AUTHORITY								
(1810) OFC OF THE DIRECTOR/ CHIEF								
EXEC OFFICER	1,355	1,102	1,270	168	7.2	7.0	8.0	1.0
(1815) OFF OF THE CHIEF CLINICAL								
OFFICER	738	0	0	0	3.1	0.0	0.0	0.0
(1820) CONSUMER AND FAMILY								
AFFAIRS	1,442	1,725	2,122	397	3.1	3.0	10.0	7.0
(1825) OFF OF PROGRAMS & POLICY	-19	0	0	0	0.0	0.0	0.0	0.0
(1865) OFFICE OF POLICY SUPPORT	553	584	0	-584	4.1	4.0	0.0	-4.0
(1866) OFFICE OF STRAT. PLANNING								
AND GRANT MGMT	1,201	775	0	-775	1.0	1.0	0.0	-1.0
(1880) OFFICE OF ACCOUNTABILITY -								
QI/AUDIT	1,130	115	0	-115	9.3	0.0	0.0	0.0
(1881) OA - CERTIFICATION/LICENSURE	787	827	0	-827	6.7	7.0	0.0	-7.0
(1882) OA - INVESTIGATIONS	104	278	0	-278	1.5	2.0	0.0	-2.0
(1883) OFFICE OF ACCOUNTABILITY -								
PROGRAM INTEG	0	1,149	0	-1,149	0.0	9.1	0.0	-9.1
(1884) OFFICE OF COUNCIL AND								
COMMUNITY AFFAIRS	0	146	0	-146	0.0	1.0	0.0	-1.0
(1885) OFFICE OF OMBUDSMAN	0	146	361	215	0.0	1.0	3.0	2.0
(1886) ADULT SERVICES - FORENSIC	0	879	0	-879	0.0	1.0	0.0	-1.0
(1887) OUTPATIENT FORENSIC								
SERVICES DIVISION	0	1,628	0	-1,628	0.0	14.0	0.0	-14.0
(1888) LEGAL SERVICES	0	0	724	724	0.0	0.0	4.5	4.5
(1889) LEGISLATIVE AND PUBLIC								
AFFAIRS	0	0	798	798	0.0	0.0	7.0	7.0
SUBTOTAL (1800) BEHAVIORAL								
HEALTH AUTHORITY	7,290	9,354	5,276	-4,078	36.0	50.1	32.5	-17.6
(3800) ST. ELIZABETHS HOSPITAL								
(3805) OFFICE OF THE CHIEF								
EXECUTIVE	345	419	513	94	2.0	2.0	2.0	0.0
(3810) OFFICE OF CLINICAL AND								
MEDICAL SVS - SEH	18,551	18,557	18,538	-19	118.2	116.0	123.0	7.0
(3815) ENGINEERING AND								
MAINTENANCE - SEH	4,301	4,259	3,375	-884	15.4	20.0	18.0	-2.0
(3820) FISCAL AND SUPPORT SERVICES								
- SEH	3,009	2,962	2,671	-291	3.6	3.0	1.0	-2.0
(3828) QUALITY AND DATA								
MANAGEMENT	1,643	2,111	1,343	-768	16.4	17.0	11.0	-6.0
(3830) HOUSEKEEPING - SEH	2,176	2,713	2,592	-121	45.9	49.0	46.0	-3.0
(3835) MATERIALS MANAGEMENT -								
SEH	1,778	2,016	1,475	-541	10.3	10.0	9.0	-1.0
(3845) NURSING - SEH	36,465	39,160	43,060	3,900	417.4	429.8	419.0	-10.8
(3850) NUTRITIONAL SERVICES SEH	3,573	3,365	3,342	-22	28.8	28.1	27.1	-1.0
	7	<i>y</i>	<i>j</i> - –					

Table RM0-4 (dollars in thousands)

	]	Dollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change			1	Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(3860) SECURITY AND SAFETY - SEH	4,479	4,516	4,320	-196	18.5	22.0	31.0	9.0
(3865) TRANSPORTATION AND								
GROUNDS - SEH	724	710	898	188	4.1	5.0	5.0	0.0
(3870) OFF OF THE CHIEF OF STAFF -								
SEH	208	432	243	-188	2.0	2.0	1.0	-1.0
(3875) OFF OF THE CHIEF OPERATING								
OFFICER - SEH	1,136	1,146	969	-177	13.3	11.0	10.0	-1.0
(3880) OFFICE OF CHIEF CLINICAL								
OFFICER-SEH	10,200	11,018	10,935	-83	115.2	115.0	110.0	-5.0
SUBTOTAL (3800) ST. ELIZABETHS								
HOSPITAL	88,588	93,384	94,275	890	811.1	830.0	813.2	-16.8
(4800) BEHAVIORAL HEALTH								
SERVICES AND SUPPORTS								
(4805) OFFICE OF THE DEPUTY								
DIRECTOR - BHSS	20,942	22,985	0	-22,985	14.1	13.0	0.0	-13.0
(4810) ORGANIZATIONAL								
DEVELOPMENT - BHSS	1,938	2,226	0	-2,226	17.9	17.0	0.0	-17.0
(4815) ADULT SERVICES - SUPPORT								
HOUSING - BHSS	14,050	11,295	0	-11,295	6.5	14.0	0.0	-14.0
(4820) ADULT SERVICES-SUPPORTIVE								
HOUSING - BHSS	207	0	0	0	2.8	0.0	0.0	0.0
(4825) ADULT SVCS ASSERTIVE COMM.								
TRMT - BHSS	443	26	0	-26	2.9	0.0	0.0	0.0
(4830) ADULT SERVICES - FORENSIC -	4.064							
BHSS	1,064	0	0	0	2.4	0.0	0.0	0.0
(4835) CARE COORDINATION - BHSS	1,475	1,412	0	-1,412	15.4	15.0	0.0	-15.0
(4840) BEHAVIORAL HEALTH SERVICES								
- BHSS	2,709	0	0	0	24.8	0.0	0.0	0.0
(4845) COMPREHENSIVE PSYCH EMER			_					
PROG(CPEP)-BHSS	8,008	100	0	-100	55.0	0.0	0.0	0.0
(4850) PHARMACY - BHSS	2,127	0	0	0	4.8	0.0	0.0	0.0
(4855) HOMELESS OUTREACH								
SERVICES - BHSS	1,089	0	0	0	6.3	0.0	0.0	0.0
(4860) CHILDREN AND YOUTH - BHSS	15,345	13,348	0	-13,348	39.6	43.0	0.0	-43.0
(4865) EARLY CHILDHOOD AND								
SCHOOL MH PGM - BHSS	7,748	8,283	0	-8,283	81.2	77.0	0.0	-77.0
(4870) INTEGRATED CARE - BHSS	2,348	2,652	0	-2,652	8.6	8.0	0.0	-8.0
(4880) PHYSICIANS PRACTICE GROUP -								
BHSS	2,314	0	0	0	10.4	0.0	0.0	0.0
(4885) OUTPATIENT FORENSIC								
SERVICES	1,445	0	0	0	14.4	0.0	0.0	0.0
SUBTOTAL (4800) BEHAVIORAL	02.252	<b>60.00</b>		<b>60.00</b>	2060	40=0	0.0	40=0
HEALTH SERVICES AND SUPPORTS	83,252	62,327	0	-62,327	306.9	187.0	0.0	-187.0
(4900) ACCOUNTABILITY								
(4905) OFFICE OF ACCOUNTABILITY	0	0	348	348	0.0	0.0	2.1	2.1
(4910) INVESTIGATIONS	0	0	475	475	0.0	0.0	4.0	4.0
(4920) LICENSURE	0	0	483	483	0.0	0.0	4.0	4.0
(4930) CERTIFICATION	0	0	1,061	1,061	0.0	0.0	9.0	9.0
(4940) PROGRAM INTEGRITY	0	0	1,835	1,835	0.0	0.0	15.0	15.0
SUBTOTAL (4900) ACCOUNTABILITY	0	0	4,203	4,203	0.0	0.0	34.1	34.1
, , , , , , , , , , , , , , , , , , , ,			.,_03	-,=05	0.0	0.0	21	21

Table RM0-4 (dollars in thousands)

		Dollars in Tl	housands		E	ull-Time	Equivalen	te
		701141 5 111 11	iousanus	Change		un-Time	Equivalen	Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017		FY 2017	-	FY 2017
(5800) CLINICAL SERVICES DIVISION	112010	112017	11 2010	11 2017	112010	112017	11 2010	112017
(5810) OFFICE OF THE CHIEF CLINICAL								
OFFICER	0	949	2,759	1,810	0.0	5.0	8.0	3.0
(5820) PHYSICIANS PRACTICE GROUP	0	3,007	0	-3,007	0.0	13.4	0.0	-13.4
			742	-	0.0	26.0		-19.0
(5830) BEHAVIORAL HEALTH SERVICES	0	2,939	742	-2,197	0.0	20.0	7.0	-19.0
(5831) BEHAVIORAL HEALTH SERVICES	0	0	2 462	2 462	0.0	0.0	24.0	24.0
- ADULT (5832) BEHAVIORAL HEALTH SERVICES	U	U	3,463	3,463	0.0	0.0	24.0	24.0
	0	0	2,103	2,103	0.0	0.0	16.0	16.0
- CHILD	U	U	2,103	2,103	0.0	0.0	10.0	10.0
(5836) BEHAVIORAL HEALTH SERVICES	0	0	2,107	2,107	0.0	0.0	5.0	5.0
- PHARMACY	U	U	2,107	2,107	0.0	0.0	3.0	5.0
(5840) COMPREHENSIVE PSYCH EMER	0	0.706	1 963	7.022	0.0	0.0	8.0	8.0
PROG-CPEP	U	9,796	1,862	-7,933	0.0	0.0	8.0	8.0
(5840) COMPREHENSIVE PSYCH EMER	0	0	0	0	0.0	65.0	0.0	65.0
PROG(CPEP)	0	U	0	0	0.0	65.8	0.0	-65.8
(5841) PSYCHIATRIC EMERGENCY	0	0	7.450	7.450	0.0	0.0	10.5	40.5
SERVICES - CPEP	0	0	7,458	7,458	0.0	0.0	40.5	40.5
(5842) HOMELESS OUTREACH / MOBILE	0	0	2 410	2 410	0.0	0.0	22.2	22.2
CRISIS - CPEP	0	0	2,418	2,418	0.0	0.0	23.2	23.2
(5850) HOMELESS OUTREACH	0	1 1 4 4	0	1 1 4 4	0.0	0.0	0.0	0.0
SERVICES	0	1,144	0	-1,144	0.0	8.0	0.0	-8.0
(5860) PHARMACY	0	2,307	0	-2,307	0.0	8.0	0.0	-8.0
(5870) ACCESS HELPLINE	0	0	1,612	1,612	0.0	0.0	16.0	16.0
(5880) FORENSICS	0	0	3,848	3,848	0.0	0.0	19.0	19.0
(5890) ASSESSMENT AND REFERRAL								
CENTER (ARC)	0	0	2,435	2,435	0.0	0.0	29.0	29.0
SUBTOTAL (5800) CLINICAL								
SERVICES DIVISION	0	20,142	30,808	10,666	0.0	126.2	195.8	69.6
(5900) SYSTEM TRANSFORMATION								
(5901) SYSTEM TRANSFORMATION								
ADMINISTRATION	0	0	127	127	0.0	0.0	1.0	1.0
(5905) OFFICE OF SYSTEM								
TRANSFORMATION	0	0	740	740	0.0	0.0	5.0	5.0
(5910) INFO SYSTEMS								
INNOVATION/DATA ANALYTICS	0	0	2,973	2,973	0.0	0.0	4.0	4.0
(5911) ISIDA - DATA/PERFORMANCE								
MGMT	0	0	1,851	1,851	0.0	0.0	15.0	15.0
(5912) ISIDA - INFORMATION SYSTEMS	0	0	1,391	1,391	0.0	0.0	13.0	13.0
(5913) ISIDA - TECHNOLOGY								
INFRASTRUCTURE	0	0	897	897	0.0	0.0	9.0	9.0
(5920) STRATEGIC MGMT AND POLICY	0	0	1,816	1,816	0.0	0.0	6.0	6.0
(5930) NETWORK DEVELOPMENT	0	0	1,592	1,592	0.0	0.0	13.0	13.0
(5940) TRAINING INSTITUTE	0	0	622	622	0.0	0.0	5.0	5.0
SUBTOTAL (5900) SYSTEM			022	022	0.0	0.0	3.0	5.0
TRANSFORMATION	0	0	12,008	12,008	0.0	0.0	71.0	71.0
(6800) ADDICTION PREVENTION AND	U	U	12,000	12,000	0.0	0.0	/1.0	/1.0
RECOVERY ADMIN								
	557	201	0	201	4.1	2.0	0.0	2.0
(6810) OFFICE OF SENIOR DEPUTY	557	291	0	-291	4.1	3.0	0.0	-3.0
(6820) DEPUTY DIRECTOR FOR	7 400	0.225	^	0.225	150	25.0	0.0	25.0
OPERATIONS	7,488	9,337	0	-9,337	15.2	25.0	0.0	-25.0
(6830) DEPUTY DIRECTOR FOR	2		_	2 225		40 -	0.5	
ADMINISTRATION	2,761	3,338	0	-3,338	9.8	18.0	0.0	-18.0

**Table RM0-4** (dollars in thousands)

	I	Dollars in Tl	housands		F	ull-Time	Equivalen	ts
-				Change			1	Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017		FY 2017	FY 2018	FY 2017
(6840) PREVENTION SERVICES	6,013	4,623	0	-4,623	10.1	13.0	0.0	-13.0
(6850) PERFORMANCE MANAGEMENT	635	488	0	-488	5.3	4.0	0.0	-4.0
(6855) DEPUTY DIRECTOR FOR								
TREATMENT	8,395	7,780	0	-7,780	31.6	49.0	0.0	-49.0
(6870) IMPLEMENTATION OF DRUG		10.011		12011				
TREATMENT CHOICE	12,376	12,044	0	-12,044	0.0	0.0	0.0	0.0
SUBTOTAL (6800) ADDICTION								
PREVENTION AND RECOVERY	20.224	27 001	0	27 001	7(1	112.0	0.0	112.0
ADMIN	38,224	37,901	0	-37,901	76.1	112.0	0.0	-112.0
(6900) COMMUNITY SERVICES								
(6901) COMMUNITY SERVICES	0	0	121	121	0.0	0.0	1.0	1.0
ADMINISTRATION (6905) OFFICE OF COMMUNITY	U	U	121	121	0.0	0.0	1.0	1.0
SERVICES	0	0	6,933	6,933	0.0	0.0	8.0	8.0
(6910) PREVENTION AND EARLY	O	O	0,755	0,733	0.0	0.0	0.0	0.0
INTERVENTION	0	0	819	819	0.0	0.0	3.0	3.0
(6911) PREVENTION/EARLY	· ·	V	017	017	0.0	0.0	5.0	5.0
INTERVEN-EARLY CHLDHOOD	0	0	2,041	2,041	0.0	0.0	10.0	10.0
(6912) PREVENTION/EARLY			-,	_,				
INTERVEN-SCH MENT HLTH	0	0	5,822	5,822	0.0	0.0	61.0	61.0
(6913) PREVENTION SUBSTANCE USE			*	Í				
DISORDER	0	0	3,992	3,992	0.0	0.0	10.0	10.0
(6920) SPECIALTY CARE	0	0	3,938	3,938	0.0	0.0	2.0	2.0
(6921) SPECIALTY CARE -								
COMMUNITY-BASED SERVICE	0	0	2,251	2,251	0.0	0.0	12.0	12.0
(6922) SPECIALTY CARE - NEW								
INITIATIVES	0	0	2,180	2,180	0.0	0.0	13.0	13.0
(6930) LINKAGE AND ASSESSMENT	0	0	3,707	3,707	0.0	0.0	2.0	2.0
(6931) LINKAGE AND								
ASSESSMENT/ASSESSMENT CENTER	0	0	1,125	1,125	0.0	0.0	5.0	5.0
(6932) LINKAGE AND								
ASSESSMENT/CO-LOCATED PRGMS	0	0	1,007	1,007	0.0	0.0	9.0	9.0
(6933) LINKAGE AND ASSESSMENT -	0	0	41.4	41.4		0.0	4.0	4.0
PRTF	0	0	414	414	0.0	0.0	4.0	4.0
(6940) HOUSING DEVELOPMENT	0	0	28,542	28,542	0.0	0.0	7.0	7.0
(6950) RESIDENTIAL SUPPORT	0	0	12.6	126	0.0	0.0	4.0	4.0
SRVS/CARE CONTINUITY	0	0	436	436	0.0	0.0	4.0	4.0
(6960) IMPLEMENTATION OF DRUG	0	0	12.550	13,559	0.0	0.0	0.0	0.0
TREATMENT CHOICE	0	0	13,559			0.0	0.0	0.0
(6970) BEHAVIORAL HEALTH REHAB	0	0	12,845	12,845	0.0	0.0	0.0	0.0
(6980) BEHAVIORAL HEALTH REHAB-	0	0	21 222	21 222	0.0	0.0	0.0	0.0
LOCAL MATCH	0	0	21,232	21,232	0.0	0.0	0.0	0.0
SUBTOTAL (6900) COMMUNITY SERVICES	0	0	110 063	110,963	0.0	0.0	151.0	151.0
(7800) BEHAVIORAL HEALTH	- 0	U	110,703	110,703	0.0	0.0	131.0	131.0
FINANCING/FEE FOR SVC								
(7810) BEHAVIORAL HEALTH								
INFORMATION MANAGEMENT	335	327	0	-327	4.1	4.0	0.0	-4.0
(7820) BEHAVIORAL HEALTH	555	321	V	321		1.0	0.0	1.0
REHABILITATION SVCS	10,085	10,254	0	-10,254	0.0	0.0	0.0	0.0
(7825) BEHAVIORAL HEALTH REHAB	.,	-, •	Ü	., •		2.0		2.0
SVCS-LOCAL MATCH	20,430	20,430	0	-20,430	0.0	0.0	0.0	0.0
	, -	, .		, -				

Table RM0-4

(dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents				
				Change				Change
	Actual	Approved	Proposed	from	Actual .	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(7870) CLAIMS								
ADMINISTRATION/BILLING	1,017	1,049	0	-1,049	12.3	12.0	0.0	-12.0
(7880) PROVIDER RELATIONS	539	576	0	-576	4.4	4.0	0.0	-4.0
SUBTOTAL (7800) BEHAVIORAL								
HEALTH FINANCING/FEE FOR SVC	32,406	32,636	0	-32,636	20.8	20.0	0.0	-20.0
TOTAL PROPOSED								
OPERATING BUDGET	268,932	273,422	271,918	-1,505	1,345.6	1,409.7	1,382.6	-27.2

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

### **Division Description**

The Department of Behavioral Health operates through the following 8 divisions:

**Behavioral Health Authority** – plans for and develops mental health and substance use disorders (SUD) services; ensures access to services; monitors the service system; supports service providers by operating DBH's Fee for Service (FFS) system; provides grant or contract funding for services not covered through the FFS system; regulates the providers within the District's public behavioral health system; and identifies the appropriate mix of programs, services, and supports necessary to meet the behavioral health needs of District residents.

This division contains the following 5 activities:

- Office of the Director/Chief Executive Officer leads management and oversight of the public behavioral health system; directs the design, development, communication, and delivery of behavioral health services and supports; and identifies approaches to enhance access to services that support recovery and resilience;
- Consumer and Family Affairs promotes and protects the rights of individuals with behavioral health disorders; encourages and facilitates consumer and client and family leadership of treatment and recovery plans; and ensures consumer and client voice in the development of the behavioral health system. The Administration also promotes consumer and client leadership, manages the peer certification training, and provides expertise on the consumer and client perspective and is made up of the following teams: Peer Support, Consumer Engagement, Consumer Rights, Quality Improvement and Saint Elizabeths;
- Office of Ombudsman identifies and helps consumers and clients resolve problems, complaints and grievances through existing processes; educates on available services and helps to maximize outreach; refers individuals when appropriate to other District agencies for assistance; and comments on behalf of residents on District behavioral health policy, regulations and legislation;
- **Legal Services** provides legal advice to the Director on all aspects of DBH's operations and activities; drafts, researches and/or reviews legislation, regulations, and policies affecting DBH's mission and programs; formulates strategic advice on DBH program development and compliance and oversight activities; and

• Legislative and Public Affairs – develops, leads and coordinates the agency's public education, internal and external communications, and public engagement and outreach initiatives; manages legislative initiatives and acts as the liaison to the District Council; facilitates responses to constituent complaints and service requests; and provides information and support for special projects.

**Saint Elizabeths Hospital (SEH)** – provides inpatient psychiatric, medical, and psycho-social person-centered treatment to adults to support their recovery and return to the community. The hospital's goal is to maintain an active treatment program that fosters individual recovery and independence as much as possible. The hospital is licensed by the District's Department of Health, and meets all the conditions of participation promulgated by the federal Centers for Medicare and Medicaid Services.

This division contains the following 14 activities:

- Office of the Chief Executive provides overall executive management and leadership for all services and departments of Saint Elizabeths;
- Office of Clinical and Medical Services SEH provides the clinical, operational, strategic, and cultural leadership necessary to deliver care that is high-value (in terms of cost, quality and patient experience) to support their recovery and reintegration into the community;
- Engineering and Maintenance SEH provides maintenance and repairs to ensure a functional, safe, and secure facility to maximize the benefits of the therapeutic environment;
- **Fiscal and Support Services SEH** provides for the formulation, execution, and management of the hospital's budget, billing and revenue operations; approves and finances all requests for procurements; and oversees the overall financial integrity of the Hospital to ensure the appropriate collection, allocation, utilization and control of resources;
- Quality and Data Management provides quality improvement utilizing performance improve-ment techniques; uses data and research to guide clinical practices; provides oversight of reporting functions; and manages the reporting functions from the electronic medical record;
- **Housekeeping SEH** maintains a clean and sanitized environment to enhance the therapeutic environment and level of clinical performance;
- **Materials Management SEH** receives and delivers materials, supplies, postal and laundry services; maintains an inventory of goods, replenishes stock, and performs electronic receiving for all goods and services;
- **Nursing Services SEH** provides active treatment and comprehensive, high quality 24-hour nursing care through a recovery-based therapeutic program; establishes the training curriculum for all levels of hospital staff and ensures compliance with training programs for clinical and clinical support staff to maintain the health and safety of patients and staff;
- **Nutritional Services SEH** provides optimum nutrition and food services, medical nutrition therapy and nutrition education services in a safe and sanitary environment;
- Security and Safety SEH provides a safe and secure facility for patients, visitors, and staff to support a therapeutic environment;
- Transportation and Grounds SEH manages the resources, administrative functions, contracts, and personnel; provides transportation and maintenance services including solid and medical waste disposal, and snow and ice removal;
- Office of the Chief of Staff SEH primarily responsible for the organization, ongoing management and oversight of key hospital administrative functions; regularly interacts and coordinates with medical staff and executive leadership; and serves as liaison with external partners including the Department of Corrections, DC Superior Court, and the District of Columbia Hospital Association;
- Office of the Chief Operating Officer SEH provides the operational, strategic, and cultural leadership necessary to plan, direct, and manage major administrative functions. This ensures the provision of high quality services while also meeting the needs of individuals in care and external stakeholders. The Chief Operating Officer regularly interacts and coordinates with finance, information systems, human resources, performance improvement, and risk management; and

• Office of the Chief Clinical Officer – SEH – provides clinical leadership and interdisciplinary treatment teams; ensures the provision of social work services, treatment programs, rehabilitation services, utilization review, and volunteer services.

**Accountability Division** – oversees provider certification, mental health community residence facility licensure, program integrity, quality improvement, major investigations, incident management, claims audits, and compliance monitoring. Issues annual Medicaid and local repayment demand letters, annual quality reviews, and annual provider scorecards.

This division contains the following 5 activities:

- Office of Accountability leads the Accountability Division by providing oversight and management of all of the agency's certification, licensure, incident management, and program integrity activities;
- **Investigations** conducts major investigations of sentinel events and major unusual incidents, presents a disposition of the matter, and develops the final investigative report submitted to the agency Director, General Counsel, and other appropriate parties to ensure the needs and treatment goals of individuals in care are identified and addressed;
- **Licensure** reviews and processes applications for licensure for Mental Health Community Residence Facilities (MHCRF), monitors MHCRF operators' compliance with agency regulations and policies, and generates and enforces statements of deficiencies and corrective action plans when necessary;
- Certification reviews and processes applications for certification and recertification for behavioral health providers, monitors provider compliance with agency certification regulations and policies, and generates and enforces statements of deficiencies and corrective action plans when necessary; and
- **Program Integrity** provides oversight of certified providers through audits and reviews to ensure that they meet or exceed service delivery and documentation standards for mental health rehabilitation and substance use disorder services, and that they comply with agency policies and procedures and applicable District and federal laws and regulations.

Clinical Services Division – provides person-centered, culturally competent outpatient psychiatric treatment and supports to children, youth and adults to support their recovery; and coordinates disaster and emergency mental health programs.

This division contains the following 11 activities:

- Office of the Chief Clinical Officer supervises and sets standards for the provision of clinical care throughout the agency and public behavioral health system for children, youth, and adults; oversees community hospitals that treat agency consumers on an involuntary basis; and serves as the petitioner in guardianship cases, and oversees the agency's disaster response for the city;
- **Behavioral Health Services** directs and manages mental health services at two agency-operated locations;
- **Behavioral Health Services Adult** provides clinical assessment and treatment of persons who are 18 years of age and older who present with mental health concerns, and provides urgent same-day evaluations for persons in crisis that do not arise to the level of needing an emergency room visit;
- **Behavioral Health Services Child** provides clinical assessment and treatment for children up to 7 years old who present with challenging social, emotional and disruptive behaviors that cause impairment in functioning at home, school/daycare and the community;
- **Behavioral Health Services Pharmacy** provides psychiatric medications for residents enrolled in the public behavioral health system who are uninsured and unable to pay for medications;

- Comprehensive Psychiatric Emergency Program (CPEP) provides emergency mental health services to adults 18 years of age and older, including immediate and extended observation care to individuals who present in crisis, as well as services in the community; and participates in the District's cold weather alert response;
- **Psychiatric Emergency Services CPEP** provides immediate access to multi-disciplinary emergency psychiatric services 24/7, assesses and stabilizes psychiatric crises of patients who present voluntarily or involuntarily who live or visit the District, and formulates appropriate next level of care in the community or at other treatment facilities. Serves as the first contact for behavioral health services in the District and the primary provider of crisis stabilization to high profile and high service utilizer patients;
- Homeless Outreach / Mobile Crisis CPEP Homeless Outreach connects homeless individuals and families with behavioral health services and assists in the District's encampment protocol. Mobile Crisis provides crisis intervention and stabilization services to residents and visitors who are experiencing psychiatric crises in the community or at home; services include linkage to DBH, psychoeducation, treatment compliance support, and grief and loss services to individuals after a traumatic event;
- Access Helpline enrolls consumers into services, authorizes appropriate units and duration of
  services based on clinical review of medical necessity criteria and capacity limits, ensures District
  residents receive crisis services, and provides telephonic suicide prevention and other counseling as
  appropriate;
- **Forensics** provides and oversees continuum of behavioral health and others services for justice-involved individuals from pre-arrest to post-incarceration to ensure their successful return to the community; and
- Assessment and Referral Center (ARC) assesses and refers adults seeking treatment for substance use disorders to appropriate services, such as detoxification, inpatient, medication-assisted treatment, outpatient substance use disorder treatment programs, or recovery support services.

**Systems Transformation Division** – conducts research, analysis, planning and evaluation leading to defined individual, service, and system outcomes; identification of needs, resources and strategies to improve efficiency as well as collaboration among and between internal and external partners; development and implementation of learning opportunities to advance system change; and greater effectiveness of the overall service delivery system.

This division contains the following 9 activities:

- **System Transformation Administration** provides for administrative support and coordination among and between internal and external partners to achieve operational and programmatic results;
- Office of System Transformation leads development and implementation of programmatic, organizational, and system change management process; and manages the agency's grant process, from identifying opportunities to submitting reports to grantors;
- Information Systems Innovation and Data Analytics (ISIDA) provides and maintains high-quality hardware and software applications that support the provision and monitoring of consumer and client services, and produces and analyzes data for decision-making;
- **ISIDA Data and Performance Management** meets the agency's data reporting and analysis needs by working with staff to identify what information is needed, creating reports and dashboards that present and make the information accessible, and helping staff understand what the information means and how it can be used to improve performance;
- **ISIDA Information Systems** ensures continuity of operations and functionality improvement of existing practice management, billing, electronic health record applications and other systems, as well as providing business analysis support when the need for new systems is identified;
- **ISIDA Technology Infrastructure** manages the agency's technical backbone, including server maintenance, asset inventory management, distribution of personal hardware, telecommunication, and multi-functional device support and management;

- **Strategic Management and Policy** develops programmatic regulations, policies and procedures to support the agency's mission, and develops the agency's Performance Plan and Performance Accountability Report;
- **Network Development** monitors and provides technical assistance to individual providers and/or the provider network at large on emerging clinical, care coordination, administrative and organizational issues that need to be addressed to ensure and enhance the provision of services; and
- **Training Institute** enhances the knowledge and competencies of the DBH provider network, and internal and external customers, through performance-based and data-driven learning environments.

**Community Services Division** – develops, implements and monitors a comprehensive array of prevention, early intervention and community-based behavioral health services and supports for adults, children, youth, and their families that are culturally and linguistically competent; and supports resiliency, recovery and overall well-being for district residents who have mental health and substance use disorders.

This division contains the following 18 activities:

- **Community Services Administration** provides support services for community-based programs to ensure the coordination of services among and between internal and external partners to achieve programmatic results;
- Office of Community Services leads oversight and management of the agency's integrated community-based, prevention, early intervention and specialty behavioral health programs;
- **Prevention and Early Intervention** develops and delivers prevention and early intervention services, education, support, and outreach activities to help inform and identify children, youth and their families who may be affected by some level of mental health and/or substance use disorder issue;
- Prevention and Early Intervention Early Childhood provides school-based and center-based early childhood mental health supports and child and family-centered consultation to child development center staff and families to build their skills and capacity to promote social/emotional development and to prevent, identify, and respond to mental health issues among children in their care;
- **Prevention and Early Intervention School Mental Health** provides school-based, primary prevention services to students and school staff, early intervention and treatment to students and parents, and consultation to individual teachers;
- **Prevention Substance Use Disorder** ensures comprehensive prevention systems by developing policies, programs, and services to prevent the onset of illegal drug use, prescription drug misuse and abuse, alcohol misuse and abuse, and underage alcohol and tobacco use;
- **Specialty Care** develops, implements and ensures sustainability of specialized and evidence-based behavioral health programs for adults, adolescents, transition-aged youth, children and their families;
- Specialty Care Community–Based Services oversees development, implementation and monitoring of a comprehensive array of community-based mental health and substance use disorders services including evidenced-based and promising practices, implemented within the behavioral health provider network to address the needs of adults, children, youth and their families;
- **Specialty Care New Initiatives** provides overall technical direction and administration of a broad range of grant-funded projects and other new initiatives, tracks and monitors their progress and outcomes, and makes recommendations on their integration and full-scale implementation;
- **Linkage and Assessment** provides mental health and substance use disorder screening, assessments, and referrals for adults, children, youth and families, ensuring they have easy access to a full continuum of quality behavioral health services and supports;
- **Linkage and Assessment Assessment Center** provides the Superior Court of the District of Columbia with court-ordered, high-quality, comprehensive, culturally competent mental health consultation, and psychological and psychiatric evaluations, for children and related adults with involvement in child welfare, juvenile justice and family court;

- **Linkage and Assessment Co-Located Programs** oversees the co-location of DBH clinicians at various District government agencies and community-based sites, to conduct early behavioral health screenings, assessments and consultations, and to make service referrals to the behavioral health provider network;
- **Linkage and Assessment PRTF** provides centralized coordination and monitoring of placement, continued stay, and post-discharge of children and youth in psychiatric residential treatment facilities (PRTF). Oversees the coordination of the PRTF medical necessity review process;
- **Housing Development** develops housing options and administers associated policies and procedures governing eligibility, access to housing, and issuance of vouchers for eligible individuals in the agency's system; monitors providers' compliance with contracts and provides technical assistance to providers on the development of corrective action plans; and develops and monitors grant agreements pertaining to housing development and funding of housing vouchers;
- Residential Support Services and Care Continuity determines individuals' housing needs and level of support; provides referrals to landlords; assures properties are inspected and approved; monitors service provision according to individualized clinical treatment plans; assures coordination and resolves problems among landlords, tenants, and providers; and conducts regular reviews to transition ready individuals to more independent, least restrictive community-based settings of their choice:
- **Implementation of Drug Treatment Choice** provides subsidies and transfers for substance use disorder treatment services only;
- **Behavioral Health Rehabilitation** provides Local funding for the payment of claims to providers for District residents who receive mental health rehabilitation services that are locally funded only and/or who are otherwise not eligible for Medicaid; and
- **Behavioral Health Rehabilitation Local Match** allocates Local funding as the match to Medicaid payment of claims to providers for District residents who are Medicaid-eligible and receive mental health and substance use disorder services that are funded by Medicaid.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The proposed division structure changes are provided in the Agency Realignment appendix to the proposed budget, which is located at www.cfo.dc.gov on the Annual Operating Budget and Capital Plan page.

### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table RM0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

Table RM0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		226,758	1,160.5
Other CSFL Adjustments	Multiple Programs	-1,533	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget	Watapie i Tograms	225,225	1,160.5
Create: Restructuring of the agency	Multiple Programs	99,765	201.7
Increase: To support the costs of pre-existing programmatic initiatives	Multiple Programs	3,316	-1.3
Decrease: Restructuring of the agency	Multiple Programs	-108,182	-210.4
Technical Adjustment: Medicaid Growth Factor Rate adjustment	Community Services	3,794	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission	Services	223,918	1,150.5
Enhance: To support additional costs associated with Union Labor agreements	St. Elizabeths Hospital	3,008	0.0
Enhance: To support additional overtime costs	St. Elizabeths Hospital	1,310	0.0
Enhance: To support Wayne Place Transitional Housing	Community Services	844	0.0
Reduce: To recognize savings from the reduction of FTEs from the Multi-Cultural	Multiple Programs	-827	-7.5
clinic and the Assessment and Referral Center	1 2		
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		228,253	1,143.0
Enhance: MHRS/ASARS rate increases for behavioral health providers	Community Services	2,932	0.0
Enhance: To restore crucial positions and support additional FTEs	Multiple Programs	2,387	13.0
Enhance: To support nonpersonal service costs	Agency Management	160	0.0
Enhance: To supplement personal services cost (one-time)	Clinical Services Division	63	0.0
Enhance: To support behavioral health assessments	Clinical Services Division	37	0.0
Transfer-In: To support the Community Crime Prevention Team Program in the	Clinical Services Division	971	0.0
NEAR Act			
Reduce: To align Overtime Pay with projected costs	St. Elizabeths Hospital	-400	0.0
Reduce: To align Fixed Costs with proposed estimates	Multiple Programs	-508	0.0
Reduce: To recognize savings from a reduction in FTEs	Multiple Programs	-4,829	-31.2
LOCAL FUNDS: FY 2018 District's Proposed Budget		229,066	1,124.8
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		20,012	108.0
Create: To reallocate resources for agency restructure	Multiple Programs	11,950	37.0
Increase: To align budget with projected grant awards	Multiple Programs	3,457	55.0
Decrease: To reallocate resources for agency restructure	Multiple Programs	-15,141	-86.0
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission	Triampre i regrame	20,279	114.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		20,279	114.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		20,279	114.0
FEDERAL MEDICAID PAYMENTS: FY 2017 Approved Budget and FTE		3,431	5.0
Create: To reallocate resources for agency restructure	Multiple Programs	1,019	3.0
Decrease: To reallocate resources for agency restructure	Multiple Programs	-840	-3.0
Decrease: To align budget with projected federal Medicaid reimbursements	Multiple Programs	-2,179	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 Agency Budget Submission		1,430	5.0
No Change		0	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 Mayor's Proposed Budget		1,430	5.0
No Change		0	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 District's Proposed Budget		1,430	5.0

### Table RM0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
PRIVATE GRANT FUNDS: FY 2017 Approved Budget and FTE		255	0.0
Increase: To align budget with projected revenues	St. Elizabeths Hospital	3	0.0
PRIVATE GRANT FUNDS: FY 2018 Agency Budget Submission	*	258	0.0
No Change		0	0.0
PRIVATE GRANT FUNDS: FY 2018 Mayor's Proposed Budget		258	0.0
No Change		0	0.0
PRIVATE GRANT FUNDS: FY 2018 District's Proposed Budget		258	0.0
PRIVATE DONATIONS: FY 2017 Approved Budget and FTE		289	0.0
No Change		0	0.0
PRIVATE DONATIONS: FY 2018 Agency Budget Submission		289	0.0
No Change		0	0.0
PRIVATE DONATIONS: FY 2018 Mayor's Proposed Budget		289	0.0
No Change		0	0.0
PRIVATE DONATIONS: FY 2018 District's Proposed Budget		289	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		4,270	37.5
Create: To reallocate resources for agency restructure	Multiple Programs	265	0.5
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	59	-1.0
Decrease: To reallocate resources for agency restructure	Behavioral Health Services and Supports	-360	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission	and Supports	4,234	37.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		4,234	37.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		4,234	37.0
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		18,408	98.8
Create: To reallocate resources for agency restructure	Multiple Programs	7,222	18.9
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	300	3.7
Decrease: To align budget with projected revenues	Multiple Programs	-458	0.0
Decrease: To earlie studget with projected revenues  Decrease: To reallocate resources for agency restructure	Multiple Programs	-9,109	-19.6
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission	Withtiple 1 Tograms	16,363	101.8
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		16,363	101.8
No Change		10,303	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		16,363	101.8
TATAS-DISTRICT FUNDS, F1 2010 District 8 Fluposeu Buuget		10,303	101.0
GROSS FOR RM0 - DEPARTMENT OF BEHAVIORAL HEALTH		271,918	1,382.6

(Change is calculated by whole numbers and numbers may not add up due to rounding)

### **FY 2018 Proposed Budget Changes**

The Department of Behavioral Health's (DBH) proposed FY 2018 gross budget is \$271,917,593, which represents a less than 1.0 percent decrease from its FY 2017 approved gross budget of \$273,422,234. The budget is comprised of \$229,065,685 in Local funds, \$20,278,689 in Federal Grant funds, \$1,430,000 in Federal Medicaid Payments, \$257,700 in Private Grant funds, \$288,775 in Private Donations, \$4,234,099 in Special Purpose Revenue funds, and \$16,362,645 in Intra-District funds.

### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DBH's FY 2018 CSFL budget is \$225,225,050, which represents a \$1,532,699, or less than 1.0 percent, decrease from the FY 2017 approved Local funds budget of \$226,757,748.

### **CSFL** Assumptions

The FY 2018 CSFL calculated for DBH included adjustments that are not described in detail on table 5. These adjustments include a decrease of \$162,274 in personal services to account for Fringe Benefit costs based on trend comparative analyses, and an increase of \$975,560 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DBH includes an increase of \$294,660 for the Medicaid Growth Factor to account for the District's FY 2018 Medicaid growth rate of 2.3 percent projected by the Department of Health Care Finance based on the cost of healthcare services in the District, and a decrease of \$2,640,645 for the Fixed Cost Inflation Factor to reflect estimates based on historical expenditures of Department of General Services' commodities.

### **Agency Budget Submission**

The FY 2018 budget proposed by DBH reflects a major programmatic realignment of resources. The newly created Accountability, System Transformation (ST), and Community Services (CS) divisions are funded from the elimination of the Behavioral Health Services and Supports (BHSS), Addiction Prevention and Recovery Administration (APRA), and Behavioral Health Financing/Fee for Service (BHFS) divisions. The agency's budget submission also added new and eliminated some existing activities within the Agency Management, Behavioral Health Authority, and Clinical Services divisions.

Create: The three newly created divisions are allocated an aggregate total of \$99,764,928 and 201.7 Full-Time Equivalents (FTEs) in Local funds. This amount is comprised of \$86,215,860 and 107.3 FTEs to support the CS division, \$9,588,323 and 62.3 FTEs to support the ST division, and \$3,960,745 and 32.1 FTEs to support the Accountability division. Funds allocated to the CS division will be used primarily in areas that focus on community-based behavioral services. These areas of direct patient services will serve District residents of all ages. The activities within the ST division will support areas designed to improve the overall efficiency and effectiveness of service delivery systems. The Accountability division will focus on areas of oversight and compliance to ensure claims and payments are valid, accurate, and punctual.

In the budget submission for Federal grant funds, an allocation of \$11,950,473 and 37.0 FTEs supports the new agency's structure as follows: \$10,000,367 and 28.0 FTEs to the CS division, \$1,823,169 and 8.0 FTEs to the ST division, and \$126,937 and 1.0 FTE to the Accountability division. Similarly, the budget submission for Federal Medicaid Payments includes a total allocation of \$1,018,755 and 3.0 FTEs for the three newly created divisions, which is comprised of \$753,554 and 2.0 FTEs to support the ST division, \$150,000 to support the CS division, and \$115,201 and 1.0 FTE to support the Accountability division. In in Special Purpose Revenue funds, a total allocation of \$265,222 and 0.5 FTE is comprised of \$200,000 for the CS division to cover professional service fees, and \$65,222 and 0.5 FTE for the ST division to cover personal services costs and tuition for employee training.

The proposed programmatic realignment of resources also impacts DBH's budget proposal in Intra-District (ID) funds. A total of \$7,221,632 and 18.9 FTEs budgeted in ID funds is comprised of \$7,070,492 and 17.7 FTEs for the CS division and \$151,140 and 1.2 FTEs for the ST division. DBH's ID funding supports various services as the agency continues to collaborate with the Department of Human Services, the Department of Health Care Finance (DHCF), the Child and Family Services Agency, the

Department of Health, and the Department of Youth Rehabilitation Services. Some of the services provided include prevention and treatment plans for Temporary Assistance for Needy Families (TANF) clients, Behavioral Health Rehabilitation Services, and wraparound services provided by Care Management entities.

**Increase:** DBH's budget proposal in Local funds includes a net increase of \$3,315,661 along with a net reduction of 1.3 FTEs across multiple current divisions. Of this amount, \$1,560,985 will be used primarily to support the Comprehensive Psychiatric Emergency Program (CPEP) and forensics studies through the issuance of contracts; \$1,008,462 will address personal services projections including Fringe Benefits; and \$746,214 accounts for Fixed Costs estimates for Energy, Rent, Security Services, Occupancy and Telecommunication, as projected by the Department of General Services (DGS) and the Office of the Chief Technology Officer (OCTO).

In Federal Grant funds, an increase of \$3,457,083 and 55.0 FTEs will support various services across multiple divisions, and aligns the budget with projected grant award revenues. DBH's federal grant funding enables the agency to continue to operate in areas that focus on substance abuse prevention and treatment for adults and children in communities of high need, cooperative agreements to benefit the homeless, improving access to behavioral health treatment and support services for youth and young adults among the ages 16 and 25, and Medicare services for individuals 65 years of age and older.

In Private Grant funds, the proposed budget submission includes an increase of \$2,700 to the Saint Elizabeths Hospital division, which is attributed to the Virginia Commonwealth University School of Pharmacy stipend. The proposed budget submission in Special Purpose Revenue (SPR) funds includes an increase of \$59,021 in projected personal services costs, accompanied with a net decrease of 1.0 FTE across multiple divisions. An increase of \$300,050 is projected in ID funds to cover personal service costs for existing positions as well as funding for an additional 3.7 FTEs.

**Decrease:** In the budget submission for Local funds, a total reduction of \$108,182,302 and 210.4 FTEs accounts for DBH's programmatic realignment of resources, which resulted in the elimination of three divisions. This adjustment is due to 200.4 FTEs reallocated to multiple newly created divisions and 10.0 FTEs that were eliminated. The reduced amount is comprised of \$55,608,713 and 158.4 FTEs reallocated from the Behavioral Health Services and Supports (BHSS) division, \$28,202,274 and 19.0 FTEs relocated from the Behavioral Health Financing/Fee for Service (BHFS) division, and \$24,371,315 and 33.0 FTEs relocated from the Addiction Prevention and Recovery Administration (APRA) division.

A reduction of an aggregate amount of \$15,141,276 and 86.0 FTEs in Federal Grant funds is due to reallocation of \$13,214,936 and 78.0 FTEs from the APRA division and \$1,926,340 and 8.0 FTEs from the BHSS division as part of the agency's restructure. The budget proposal in Federal Medicaid Payments reflects a reduction of \$840,042 and 3.0 FTEs. This adjustment is comprised of \$708,987 and 2.0 FTEs reallocated from the BHSS division and \$131,055 and 1.0 FTE reallocated from the BHFS division as part of the agency's restructure. The proposed budget for Federal Medicaid Payments also includes a decrease of \$2,179,258 across multiple divisions. This adjustment aligns the budget with projected federal reimbursement for qualified Medicaid services provided to District residents based on spending of the corresponding statutory local match.

The elimination of the BHSS division accounts for a reduction of \$360,000 in SPR funds. In ID funds, a decrease of \$458,193 primarily from the Clinical Services division aligns the budget with projected federal Medicaid reimbursement transmitted through DHCF. A total reduction of \$9,108,743 and 19.6 FTEs is proposed in Intra-District funds due to the agency's restructure. This adjustment is comprised of \$4,424,143 and 18.6 FTEs reallocated from the BHSS division, \$4,300,000 from the BHFS division, and \$384,600 and 1.0 FTE from the APRA division.

**Technical Adjustment:** DBH's budget proposal in Local funds reflects an increase of \$3,794,177 to the Community Services division to account for an adjustment to the Medicaid growth rate.

### **Mayor's Proposed Budget**

**Enhance:** DBH's proposed budget reflect additional adjustments in Local funds for personal services costs in the Saint Elizabeths Hospital division. These adjustments account for increases of \$3,007,714 to cover additional gross pay costs associated with the existing union labor agreement, and \$1,310,392 for overtime costs, union compensation, and paid family leave for nurses. The Community Services division's budget in Local funds is proposed for an increase of \$844,000 for Wayne Place, which is a transitional home for young adults who need support to live independently and succeed.

**Reduce:** A Local funds reduction of \$826,637 and 7.5 FTEs is based on transitioning of services currently provided by the Multi-Cultural clinic to be absorbed in the community-based provider network, reviewing the scope of coverage for individuals with a particular Level of Care Utilization System (LOCUS) score, and a reduction in services within the Assessment and Referral Center.

### **District's Proposed Budget**

**Enhance:** DBH proposes an increase of \$2,931,600 in Local funds to the Community Services division to support rate increases for behavioral health providers that administer Mental Health Rehabilitation Services (MHRS) and Adult Substance Abuse Rehabilitative Services (ASARS). An increase of \$2,386,529 is also proposed in Local funds across multiple divisions partly to cover anticipated personal services costs, including 10.0 FTEs that will be crucial in helping DBH to accomplish its core mission of developing, managing, and overseeing a public behavioral health system for adults, children, and youth as well as their families. It will also be used to support the Returning Citizens Portal of Entry (RCPE) program and its 3.0 additional FTEs.

The Agency Management division will receive an additional \$160,000 to in Local funds to further support nonpersonal service costs. In the Clinical Services division, the proposed Local funds budget reflects a \$63,210 one-time funding increase to supplement personal services costs, as well as an increase of \$37,167 to support behavioral health assessments, which are critical in the correct matching of clients with the correct program(s) to achieve positive outcomes, which is also part of the RCPE program.

**Transfer-In:** The agency will receive \$970,544 in Local funds from the Metropolitan Police Department to the Clinical Services division to support the Community Crime Prevention Team's (CCPT) implementation of the Neighborhood Engagement Achieves Results (NEAR) Amendment Act of 2016.

**Reduce:** The proposed Local funds budget reflects a reduction of \$400,000 in the Saint Elizabeths Hospital division for Overtime Pay. The projected Fixed Costs estimates for Energy, Rent, and Occupancy are aligned to budget by a net reduction \$507,842 across multiple divisions. Finally, DBH will realize a net Local funds savings of \$4,828,506. This is the result of eliminating \$4,668,506 and 31.2 FTEs across multiple divisions, and reducing an additional \$160,000 in personal service costs. The duties assigned to these vacant positions will continue to be performed by current personnel.

### **Agency Performance Plan\***

Department of Behavioral Health (DBH) has the following strategic objectives for FY 2018:

### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Ensure the public behavioral health system is person-centered, and promotes and supports the leadership of peers with lived experience in recovery and the development of the system of care.
- 2. Ensure individualized mental health and substance use disorder services across the entire continuum of care from community-based treatment and support services to inpatient hospitalization to support the behavioral health, wellness, and recovery of District residents.
- 3. Maximize housing resources and target the most vulnerable District residents with serious behavioral health challenges who are homeless, returning from institutions, or moving to more independent living to prevent and minimize homelessness.
- 4. Heighten public awareness among District residents about mental health and substance use disorders and resources to increase their understanding of behavioral health, reduce stigma, and encourage prevention efforts and early identification and treatment.
- 5. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

## 1. Ensure the public behavioral health system is person-centered, and promotes and supports the leadership of peers with lived experience in recovery and the development of the system of care. (2 Activities)

Activity Title	Activity Description	Type of Activity
Consumer and Family Engagement	Ensure consumers and families are engaged and involved in the development and improvements of the service system.	Daily Service
Training	The DBH Training Institute provides opportunities for DBH and provider staff to enhance skills related to train-the-trainer modules.	Daily Service

# 2. Ensure individualized mental health and substance use disorder services across the entire continuum of care from community-based treatment and support services to inpatient hospitalization to support the behavioral health, wellness, and recovery of District residents. (7 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Early Childhood and School Mental Health	Early Childhood and School Mental Health Program provides prevention, screening, early intervention and treatment for children and youth in schools and Early Childhood Development Centers.	Daily Service

(Continued on next page)

# 2. Ensure individualized mental health and substance use disorder services across the entire continuum of care from community-based treatment and support services to inpatient hospitalization to support the behavioral health, wellness, and recovery of District residents. (7 Activities)

Activity Title	Activity Description	Type of Activity	
Prevention Interventions	Strategic preventive interventions aimed at preventing and/or delaying the onset of alcohol, tobacco, and other drug use among youth and adults.	Daily Service	
Recovery Support Services	Clients in active treatment or in recovery from substance use disorders receive services to help them achieve and maintain their recovery.	Daily Service	
Substance Use Disorder Treatment Services	Community-based services to assist people reach recovery from substance use disorders.	Daily Service	
Mental Health Services Provided to Adults	Community-based treatment services provided to adults who have a serious mental illness in order to assist them in their recovery.	Daily Service	
Child/Youth Mental Health Services	Community-based treatment and supportive services provided to children, youth and young adults who have a serious mental illness or serious emotional disorder in order to assist them in their recovery.	Daily Service	
Inpatient Psychiatric Services	Mental health services provided in the District's public psychiatric hospital for individuals who need an inpatient level of care to prepare them for return to the community.	Daily Service	

## 3. Maximize housing resources and target the most vulnerable District residents with serious behavioral health challenges who are homeless, returning from institutions, or moving to more independent living to prevent and minimize homelessness. (1 Activity)

Activity Title	Activity Description	Type of Activity
Housing Services	DBH consistently works to address the needs of its clientele by connecting them to a range of housing options based on their needs from independent living to more intensive care. Proving subsidies is a core function of housing services at the agency.	Daily Service

## 4. Heighten public awareness among District residents about mental health and substance use disorders and resources to increase their understanding of behavioral health, reduce stigma, and encourage prevention efforts and early identification and treatment. (2 Activities)

Activity Title	Activity Description	Type of Activity
Outreach Activities	Substance Use Disorder (SUD) Mobile Assessment and Referral Center (MARC) is a mobile unit, which visits various communities, and residents are offered screenings for SUD treatment, health screenings, HIV/AIDS, HEP C testing, education and linkage to services. During outreach activities, staff engage residents for readiness for SUD treatment and provide them with behavioral health education and resource information. This heightens the awareness of	Daily Service
	SUD and treatment options, reducing the stigma associated with co-occurring disorders.	
Communication Strategies	Develop and implement communication strategies to promote recovery and well-being.	Daily Service

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

1. Ensure the public behavioral health system is person-centered, and promotes and supports the leadership of peers with lived experience in recovery and the development of the system of care. (2 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of new Certified Peer	No	60	51	40	40	40
Specialists to include those in						
specialty tracks of family and						
youth in FY 2018						
Number of people trained in	No	Not	25	Not	25	20
Recovery Coaching in FY 2018		Available		Available		

2. Ensure individualized mental health and substance use disorder services across the entire continuum of care from community-based treatment and support services to inpatient hospitalization to support the behavioral health, wellness, and recovery of District residents. (7 Measures)

Measure	New Measure/ Benchmark Year	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
		Actual	Actual	Target	Target	Target
Percent increase in the number of	Yes	Not	New	Not	New	5%
consumers receiving a SUD		Available	Measure	Available	Measure	
assessment and are referred to						
treatment in FY 2018						
Percent increase in the number of	Yes	Not	New	Not	New	25%
Crisis Intervention Officers		Available	Measure	Available	Measure	
(CIO) trained in FY 2018						
Percent increase in the number of	Yes	Not	New	Not	New	5%
developmental/behavioral health		Available	Measure	Available	Measure	
screenings completed by primary						
care providers in FY 2018						
Percent increase in the number of	Yes	Not	New	Not	New	5%
individuals (adults and youth)		Available	Measure	Available	Measure	
reached through planned						
prevention strategies over FY						
2017 number						
Percent increase in utilization of	Yes	Not	New	Not	New	5%
Child Parent Psycho-Therapy		Available	Measure	Available	Measure	
(CPP) over FY 2017 number						
Percent increase in utilization of	Yes	Not	New	Not	New	5%
Trauma Focused Cognitive		Available	Measure	Available	Measure	
Behavioral Therapy (TF-CBT)						
over FY 2017 number						
Percent of post fall assessments	Yes	Not	New	Not	New	90%
conducted with 72 hours of event		Available	Measure	Available	Measure	

3. Maximize housing resources and target the most vulnerable District residents with serious behavioral health challenges who are homeless, returning from institutions, or moving to more independent living to prevent and minimize homelessness. (1 Measure)

Measure	New Measure/ Benchmark Year		FY 2016 Actual	FY 2016 Target		
Number of housing subsidies to	No	Not	Not	Not	45	50
individuals who are mentally ill and homeless in FY 2018		Available	Available	Available		

## 4. Heighten public awareness among District residents about mental health and substance use disorders and resources to increase their understanding of behavioral health, reduce stigma, and encourage prevention efforts and early identification and treatment. (3 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Percent increase in number of public events over baseline established in FY 2017	Yes	Not Available	Not Available	Not Available	New Measure	20%
Percent increase in social media hits (Facebook and Twitter) over baseline established in FY 2017	Yes	Not Available	Not Available	Not Available	New Measure	20%
Percent increase in website traffic in FY 2018 over baseline established in FY 2017	Yes	Not Available	Not Available	Not Available	New Measure	10%

### 5. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (10 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

#### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

1	Prevention	interventions	2
	rrevennon	interventions	á

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of prevention activities by	No	Not Available	Not Available	Not Available
Prevention Centers				

#### 2. Recovery Support Services

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of clients who remain housed after completing six-month Environmental Stability program	No	Not Available	Not Available	Not Available
Number of individual clients in treatment services who are also enrolled in recovery services		Not Available	Not Available	Not Available

#### 3. Substance Use Disorder Treatment Services for youth and adults

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of individuals enrolled in	No	Not Available	Not Available	Not Available
treatment services				
Number of individuals receiving an	No	Not Available	Not Available	Not Available
intake assessment				

#### 4. Mental Health Servics provided to adults

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of adults receiving a	No	Not Available	Not Available	Not Available
non-Crisis/Emergency Mental Health				
Rehabilitation Service (MHRS)				
Number of adults receiving Health Home	No	Not Available	Not Available	Not Available
services				

#### 5. Child/Youth Mental Health Services

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of children and youth diverted	No	Not Available	Not Available	Not Available
from Psychiatric Residential Treatment				
Facilities				
Number of children receiving	No	Not Available	Not Available	Not Available
non-crisis/emergency MHRS				

#### **6. Inpatient Psychiatric Services**

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average daily census of forensic patients	No	Not Available	Not Available	Not Available
Average daily census of non-forensic	No	Not Available	Not Available	Not Available
patients				

7. Housing Services				
7. Housing Services				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of people moving out of Saint Elizabeths Hospital into community settings	No	Not Available	Not Available	Not Available
8. Outreach Activities				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of people visiting the SUD Mobile Assessment and Referral Center (MARC)	No	Not Available	Not Available	Not Available
9. Consumer and Family Engage	ement			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Certified Peers employed in meaningful work	No	Not Available	Not Available	Not Available
10. Training				
-	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of supervisors, trainers and other management-level staff trained in the train-the-trainer modules		Not Available	Not Available	Not Available
11. Communication Strategies				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of communications including press announcements and social media (Facebook and Twitter)	No	Not Available	Not Available	Not Available
(Laccook and Latter)				

#### **Performance Plan Endnotes**

Number of public outreach events

No

Not Available

Not Available

Not Available

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

### Department of Health

www.doh.dc.gov

Telephone: 202-442-5955

#### Table HC0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$253,547,157	\$292,952,323	\$231,495,077	-21.0
FTEs	495.8	628.3	606.2	-3.5

The District of Columbia Department of Health (DOH) promotes health, wellness and equity, across the District, and protects the safety of residents, visitors and those doing business in our nation's Capital.

#### **Summary of Services**

The Department of Health provides programs and services with the ultimate goal of reducing the burden of disease and improving opportunities for health and well-being for all District residents and visitors. DOH does this through a number of mechanisms that center around prevention, promotion of health, expanding access to health care, and increasing health equity. The department provides public health management and leadership through policy, planning, and evaluation; fiscal oversight; human resource management; grants and contracts management; information technology; government relations; risk management; communication and community relations; legal oversight; and facilities management. The DOH performance plan is based on three priority areas: (1) health and wellness promotion, (2) promoting health equity, and (3) public health systems enhancement.

The agency's FY 2018 proposed budget is presented in the following tables:

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HC0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table HC0-2** (dollars in thousands)

Dollars in Thousands							Full-T	ime Equi	valents				
				Change		Change							
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage			
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change			
GENERAL FUND													
LOCAL FUNDS	74,485	76,857	74,016	-2,841	-3.7	178.3	178.2	155.9	-22.4	-12.5			
SPECIAL PURPOSE													
REVENUE FUNDS	11,183	18,068	19,977	1,909	10.6	89.2	110.5	137.2	26.6	24.1			
TOTAL FOR													
GENERAL FUND	85,668	94,925	93,993	-932	-1.0	267.5	288.8	293.0	4.3	1.5			
FEDERAL RESOURCES													
FEDERAL PAYMENTS	4,948	5,000	5,000	0	0.0	0.0	0.0	0.0	0.0	N/A			
FEDERAL GRANT FUNDS	115,508	128,205	131,673	3,468	2.7	218.6	327.2	308.8	-18.3	-5.6			
TOTAL FOR													
FEDERAL RESOURCES	120,456	133,205	136,673	3,468	2.6	218.6	327.2	308.8	-18.3	-5.6			
PRIVATE FUNDS													
PRIVATE GRANT FUNDS	0	0	32	32	N/A	0.0	0.0	0.3	0.3	N/A			
TOTAL FOR													
PRIVATE FUNDS	0	0	32	32	N/A	0.0	0.0	0.3	0.3	N/A			
INTRA-DISTRICT FUNDS													
INTRA-DISTRICT FUNDS	47,423	64,823	798	-64,025	-98.8	9.7	12.4	4.0	-8.4	-67.6			
TOTAL FOR													
INTRA-DISTRICT FUNDS	47,423	64,823	798	-64,025	-98.8	9.7	12.4	4.0	-8.4	-67.6			
GROSS FUNDS	253,547	292,952	231,495	-61,457	-21.0	495.8	628.3	606.2	-22.1	-3.5			

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HC0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table HC0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	34,518	35,827	43,833	45,109	1,276	2.9
12 - REGULAR PAY - OTHER	9,442	9,325	10,434	7,776	-2,658	-25.5
13 - ADDITIONAL GROSS PAY	784	686	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	9,141	9,783	12,294	11,461	-833	-6.8
15 - OVERTIME PAY	95	131	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	53,980	55,752	66,561	64,346	-2,216	-3.3

Table HC0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	65,621	55,752	72,050	9,016	-63,034	-87.5
30 - ENERGY, COMMUNICATION AND BUILDING	424	309	639	372	-267	-41.8
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	1,319	1,604	1,478	1,610	132	8.9
32 - RENTALS - LAND AND STRUCTURES	10,369	11,210	12,284	13,007	722	5.9
34 - SECURITY SERVICES	745	424	632	439	-193	-30.6
35 - OCCUPANCY FIXED COSTS	286	298	605	259	-346	-57.1
40 - OTHER SERVICES AND CHARGES	3,047	3,159	3,485	3,187	-298	-8.6
41 - CONTRACTUAL SERVICES - OTHER	59,481	51,647	56,868	54,920	-1,948	-3.4
50 - SUBSIDIES AND TRANSFERS	69,449	72,751	77,909	84,042	6,133	7.9
70 - EQUIPMENT AND EQUIPMENT RENTAL	1,402	641	441	298	-142	-32.3
SUBTOTAL NONPERSONAL SERVICES (NPS)	212,144	197,795	226,391	167,149	-59,242	-26.2
GROSS FUNDS	266,124	253,547	292,952	231,495	-61,457	-21.0

<sup>\*</sup>Percent change is based on whole dollars.

#### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HC0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table HC0-4** (dollars in thousands)

	Dollars in Thousands				F	Full-Time Equivalents			
				Change				Change	
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from	
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017	
(1000) AGENCY MANAGEMENT									
SUPPORT									
(1010) PERSONNEL	750	950	1,153	203	5.2	8.0	10.2	2.2	
(1017) LABOR MANAGEMENT	115	143	142	-1	1.0	1.0	1.0	0.0	
(1020) CONTRACTING AND									
PROCUREMENT	669	647	642	-6	2.2	6.0	6.0	0.0	
(1030) PROPERTY MANAGEMENT	13,846	16,852	16,673	-179	3.0	6.0	4.0	-2.0	
(1040) INFORMATION TECHNOLOGY	1,316	2,057	2,210	153	4.0	7.0	10.0	3.0	
(1055) RISK MANAGEMENT	142	149	150	0	0.7	1.0	1.0	0.0	
(1060) LEGAL	1,980	2,527	2,666	140	13.5	16.0	17.0	1.0	
(1080) COMMUNICATIONS	434	312	286	-26	1.7	2.0	2.0	0.0	
(1085) CUSTOMER SERVICE	175	262	261	0	2.6	3.0	3.0	0.0	
(1087) LANGUAGE ACCESS	76	100	100	0	0.0	0.0	0.0	0.0	
(1090) PERFORMANCE MANAGEMENT	2,664	2,192	2,225	33	5.6	10.0	10.0	0.0	
SUBTOTAL (1000) AGENCY									
MANAGEMENT SUPPORT	22,168	26,192	26,509	317	39.6	60.0	64.2	4.2	
(100F) AGENCY FINANCIAL									
OPERATIONS									
(110F) AGENCY FISCAL OFFICER									
OPERATIONS	992	1,382	958	-424	5.7	10.0	7.0	-3.0	

**Table HC0-4** (dollars in thousands)

	]	Dollars in Tl	housands		F	ull-Time	Equivalen	quivalents	
				Change				Change	
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from	
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017	
(120F) ACCOUNTING OPERATIONS	1,072	1,660	1,242	-418	9.4	12.0	11.0	-1.0	
(130F) ACFO	287	373	296	-77	2.4	4.0	3.0	-1.0	
(140F) AGENCY FISCAL OFFICER	95	469	381	-88	5.5	4.0	3.0	-1.0	
SUBTOTAL (100F) AGENCY	,,,	,						1.0	
FINANCIAL OPERATIONS	2,446	3,883	2,877	-1,007	23.0	30.0	24.0	-6.0	
(2000) ADDICTION PREVENTION &	, -	- ,	,	,					
RECOVERY ADMIN									
(2040) PREVENTION SERVICES	-155	0	0	0	0.0	0.0	0.0	0.0	
SUBTOTAL (2000) ADDICTION									
PREVENTION & RECOVERY ADMIN	-155	0	0	0	0.0	0.0	0.0	0.0	
(2500) HLTH EMERG PREPAREDNESS									
AND RESP.ADMIN									
(2540) PUBLIC HEALTH EMERGENCY									
PREPAREDNESS	1,557	1,671	2,737	1,065	1.4	5.5	7.4	2.0	
(2550) PUBLIC HEALTH EMERG. OPS.				•					
AND PGM SUPT	46,189	64,212	175	-64,037	7.6	11.0	2.2	-8.8	
(2560) EPIDEMIOLOGY DISEASE SURVL.									
AND INVESTIG	462	371	611	240	1.4	2.5	4.8	2.3	
(2570) EMERGENCY MEDICAL									
SERVICES REGULATION	515	559	432	-127	7.0	4.2	4.2	0.0	
(2580) SENIOR DEPUTY DIRECTOR	5,675	3,435	2,940	-495	15.6	20.0	16.4	-3.6	
SUBTOTAL (2500) HLTH EMERG									
PREPAREDNESS AND RESP.ADMIN	54,399	70,248	6,895	-63,353	32.9	43.2	35.0	-8.2	
(3000) HIV/AIDS HEPATITIS STD AND									
TB ADMIN									
(3010) HIV/AIDS SUPPORT SERVICES (3015) HIV/AIDS POLICY AND	1,844	1,646	1,631	-15	11.2	12.4	10.3	-2.1	
PLANNING	5,092	2,451	3,634	1,183	5.7	7.0	10.4	3.4	
(3020) HIV HEALTH AND SUPPORT	-,	_,	-,	-,		,,,			
SERVICES	35,374	38,754	38,901	148	10.7	14.9	16.8	2.0	
(3030) HIV/AIDS DATA AND RESEARCH	2,892	2,921	2,527	-394	16.0	17.0	17.0	0.0	
(3040) PREVENTION AND	-,	_,	_,-,-,				-,,,		
INTERVENTION SERVICES	11,723	13,691	11,807	-1,884	14.6	25.0	18.0	-7.0	
(3060) DRUG ASSISTANCE PROGRAM				•					
(ADAP)	7,467	8,342	8,590	248	3.0	4.5	7.0	2.5	
(3070) GRANTS AND CONTRACTS									
MANAGEMENT	888	1,026	1,408	382	6.8	8.0	11.1	3.1	
(3080) STD CONTROL	2,401	2,700	2,322	-377	12.9	23.0	21.5	-1.5	
(3085) TUBERCULOSIS CONTROL	1,238	1,175	1,112	-64	9.2	7.5	6.5	-1.0	
(3090) HIV/AIDS HOUSING AND									
SUPPORTIVE SERVICES	12,008	12,192	13,453	1,261	2.2	3.2	3.8	0.6	
SUBTOTAL (3000) HIV/AIDS									
HEPATITIS STD AND TB ADMIN	80,927	84,898	85,386	488	92.2	122.5	122.5	0.0	
(4500) HEALTH REGULATION AND									
LICENSING ADIM									
(4200) HEALTH PROFESSIONAL	_								
LICENSE ADMIN	7,551	7,523	9,282	1,759	63.5	67.5	68.8	1.3	
(4515) FOOD DRUG RADIATION AND	0.0	40	40 :				<b>.</b>		
COMM. HYGIENE	8,807	10,682	10,236	-446	53.4	56.8	55.0	-1.8	
(4530) HEALTH CARE FACILITIES	4.065	0.210	0.141	<b>5</b> 0	20.0		5.4.A	0.5	
REGULATION	4,967	8,219	8,141	-79	39.9	53.4	54.0	0.6	
(4540) MEDICAL MARIJUANA	336	803	626	-177	3.9	7.0	3.8	-3.2	
SUBTOTAL (4500) HEALTH						4			
REGULATION AND LICENSING ADIM	21,661	27,227	28,284	1,057	160.7	184.7	181.7	-3.0	

**Table HC0-4** (dollars in thousands)

	Dollars in Thousands			F	ull-Time	Equivalen	ts	
	Change				Change			
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017		FY 2017		FY 2017
(5000) PRIMARY CARE AND								
PREVENTION ADMIN.								
(5100) PCPA SUPPORT SERVICES	180	0	101	101	0.0	0.0	0.0	0.0
SUBTOTAL (5000) PRIMARY CARE	100		101	101	0.0	0.0		
AND PREVENTION ADMIN.	180	0	101	101	0.0	0.0	0.0	0.0
(7000) OFFICE OF HEALTH EQUITY								
(7010) MULTI SECTOR								
COLLABORATION	0	691	289	-402	0.0	2.0	2.0	0.0
(7020) COMM BASED PART. RSRCH AND	•							
PLCY EVAL.	0	210	231	21	0.0	2.0	2.0	0.0
(7030) HEALTH EQUITY PRACTICE AND								
PGM IMPLEMENT	0	100	99	-1	0.0	1.0	1.0	0.0
SUBTOTAL (7000) OFFICE OF HEALTH								
EQUITY	0	1,001	619	-382	0.0	5.0	5.0	0.0
(8200) CTR FOR POLICY, PLANNING		,						
AND EVALUATION								
(8240) EPI DISEASE SURVEY &								
INVESTIGATION	0	0	2,452	2,452	0.0	0.0	4.6	4.6
(8250) RESEARCH EVALUATION AND			, -	, -				
MEASUREMENT	264	404	363	-41	0.7	1.0	2.6	1.6
(8260) STATE CENTER HEALTH								
STATISTICS	3,975	4,078	3,648	-431	32.0	36.1	30.7	-5.4
(8270) STATE HEALTH PLANNING AND	,	,	,					
DEVELOPMENT	1,089	1,064	1,249	185	7.2	7.8	8.6	0.8
SUBTOTAL (8200) CTR FOR POLICY,	•	-	•					
PLANNING AND EVALUATION	5,328	5,547	7,713	2,166	39.8	44.8	46.4	1.6
(8500) COMMUNITY HEALTH								
ADMINISTRATION								
(8502) CANCER AND CHRONIC DISEASE								
PREVENTION	6,887	7,969	7,913	-55	18.2	27.0	30.0	3.0
(8504) PRIMARY CARE	3,276	6,629	0	-6,629	5.9	27.0	0.0	-27.0
(8505) HEALTH CARE ACCESS BUREAU	0	0	6,571	6,571	0.0	0.0	27.0	27.0
(8506) FAMILY HEALTH BUREAU	0	0	31,532	31,532	0.0	0.0	31.0	31.0
(8510) SUPPORT SERVICES	4,325	6,261	6,617	356	19.4	24.0	20.0	-4.0
	4,323	0,201	0,017	330	17.4	24.0	20.0	-4.0
(8511) PERINATAL AND INFANT HEALTH	3,524	2,925	3	-2,921	23.3	17.0	0.0	-17.0
(8513) NUTRITION AND PHYSICAL	3,327	2,723	3	-2,721	23.3	17.0	0.0	-17.0
FITNESS	17,197	19,099	20,476	1,377	15.6	21.0	19.3	-1.7
(8514) CHILDREN, ADOLESCENT AND	1/,17/	17,077	20,470	1,3//	15.0	21.0	17.3	-1./
SCHOOL HEALTH	31,385	31,074	0	-31,074	25.2	22.0	0.0	-22.0
SUBTOTAL (8500) COMMUNITY	21,202	J1,07-T	0	21,077	23.2	22.0	0.0	22.0
HEALTH ADMINISTRATION	66,593	73,956	73,112	-844	107.6	138.0	127.3	-10.8
TOTAL PROPOSED	00,070	10,700	109112	0-1-1	107.0	150.0	12110	10.0
OPERATING BUDGET	253,547	292,952	231,495	-61,457	495.8	628.3	606.2	-22.1
OI ERATING DUDGET	200,047	2729732	201,773	01975/	775.0	040.3	000.2	22.1

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Division Description**

The Department of Health operates through the following 9 divisions:

**Health Emergency Preparedness and Response Administration (HEPRA)** – provides regulatory oversight of Emergency Medical Services; ensures that DOH and its partners are prepared to respond to citywide medical and public health emergencies, such as those resulting from terrorist attacks, large accidents, or natural events such as weather-related emergencies.

This division contains the following 5 activities:

- Public Health Emergency Preparedness provides the District's response to the emergency medical needs of its visitors and residents. The responsibilities cover a wide range of activities, including the development and training of emergency response plans, coordination of medical response with federal regional and local partners across the healthcare system, and coordination of volunteers through the Medical Reserve Corps. HEPRA also works with community and community organizations to withstand and bounce back from natural and man-made disasters. Resilient communities leverage community connections, relationships, and resources to ensure optimal health and security for individuals and families in both routine and emergency situations;
- Public Health Emergency Operations and Program Support supports government and private partners with the development of their health and safety plans, emergency operation plans, and training exercises. The program also provides a public health command and control element that coordinates all DOH assets and operations during incidents, special events, and national special security events. Pharmaceutical Procurement and Distribution acquires and distributes over \$58 million of life-saving medications for the DOH programs that will allow as many District residents as possible access to medications. It also provides clinical support, formulary management, and quality assurance monitoring to address the needs of all DOH programs that utilize or distribute pharmaceuticals. The program also maintains the Strategic National Stockpile (SNS) of drugs for the Washington, D.C. region in the event of a declared national emergency;
- Epidemiology Disease Surveillance and Investigation HEPRA works with community and community organizations to withstand and bounce back from natural and man-made disasters. Resilient communities leverage community connections, relationships, and resources to ensure optimal health and security for individuals and families in both routine and emergency situations; see also the Center for Policy, Planning, and Evaluation (CPPE), which provides surveillance, investigation, and control of reportable diseases, disease outbreaks, and other public health threats within the District of Columbia (excluding sexually transmitted diseases (STDs), hepatitis, HIV/AIDS, and tuberculosis (TB);
- Emergency Medical Services Regulation provides oversight and regulation of Emergency Medical Services (EMS), including certification and regulation of District of Columbia EMS providers, ambulance agencies, and EMS educational institutions. The program monitors training standards and certifies instructional programs and instructors. In addition, it provides inspection and certification of all ambulances operated in the District whether they are governmental, private, or volunteer; and
- Office of the Senior Deputy Director provides overall direction, policy development, and supervision for the four subordinate activities.

HIV/AIDS, Hepatitis, STD, and TB Administration (HAHSTA) — partners with health and community-based organizations to provide HIV/AIDS, hepatitis, STD, and TB prevention and care services. Services include prevention tools and interventions, medical care and supportive services, housing services for persons living with HIV/AIDS, HIV counseling and testing, and data and information on disease-specific programs and services. Furthermore, the administration provides information on the impact of these diseases on the community as well as education, referrals, and intervention services. The AIDS Drug Assistance Program (ADAP) provides drugs at no cost to eligible District residents who are HIV-positive or have AIDS. HAHSTA administers the District's budget for

HIV/AIDS, hepatitis, STD, and TB programs; provides grants to service providers; provides direct services for TB and STDs; monitors programs; and tracks the rates of HIV, hepatitis, STDs, and TB in the District of Columbia.

This division contains the following 10 activities:

- HIV/AIDS Support Services provides overall management, planning, direction and support for the HIV/AIDS, STD, TB and adult hepatitis surveillance, prevention, treatment, care, and control programs. It also provides HIV/AIDS information to individuals and community organizations, coordinates HAHSTA participation in public events, prepares written and other resources for public distribution, and manages special projects;
- HIV/AIDS Policy and Planning provides community capacity to more effectively respond to the HIV/AIDS and STD epidemics through the Effi Barry program, which provides training and technical assistance to small, ward-based community organizations, a social marketing program aiming to promote health behavior to reduce risk of disease, and a free condom distribution program. It writes reports and creates other written materials for public distribution; and it provides HIV/AIDS, STD, TB, and hepatitis information to government agencies, community organizations, media, and individuals. It also coordinates participation in public events;
- **HIV Health and Support Services** provides a comprehensive range of primary medical care and supportive services for persons living with HIV and AIDS;
- HIV/AIDS Data and Research provides a comprehensive picture of the HIV/AIDS epidemic in the District of Columbia for purposes of ensuring that the needs of people infected with HIV, or at risk of infection, are met. It collaborates with healthcare providers and laboratories to collect and maintain comprehensive HIV/AIDS data in a confidential and secure manner; analyzes, interprets, and distributes epidemiologic information for use in developing public policy, planning, and evaluating prevention intervention and health care services; and supports funding requests;
- **Prevention and Intervention Services** provides comprehensive HIV prevention programs and services through community organizations to the residents of the District of Columbia. Prevention programs include health education, HIV testing and counseling services, science-based prevention programs, and other support services, including condom distribution. In addition, the program monitors organizations to ensure that quality prevention services are being delivered through program evaluation and quality assurance activities as well as through the provision of capacity building, training, and technical assistance to sub-grantees;
- AIDS Drug Assistance Program (ADAP) provides assistance with deductibles, co-payments, and health insurance/Medicare Part D premiums. DC ADAP also provides an entry point for other District health programs available to people living with HIV/AIDS;
- Grants and Contracts Management provides fiscal and administrative monitoring of District and federally appropriated funds in the form of over 100 grants and sub-grants to more than 50 providers. Fiscal monitoring includes ensuring that grant funds are expended in accordance with federal and local grant regulations, conducting site visits, providing technical assistance to grantees and sub-grantees, and providing continued analysis of grant spending to program counterparts;
- **Sexually Transmitted Disease (STD) Control** provides assistance to prevent and control sexually transmitted diseases in the District of Columbia through the provision of clinical services, partnerships with local community providers, and promotion of healthy sexual behavior. The program also conducts surveillance for statistical purposes to track diseases and partner notification;
- **Tuberculosis Control** provides direct care services to District residents, including clinical follow-up for active and/or suspected tuberculosis cases, directly observed therapy, preventive therapy, chest x-rays, contact investigations, and case management; and
- **HIV/AIDS Housing and Supportive Services** provides housing support, emergency shelter, and other related services to help persons living with HIV and AIDS and their families achieve independent living.

**Health Regulation and Licensing Administration (HRLA)** – is comprised of the Office of Health Professional Licensing Boards, the Office of Health Care Facilities, the Office of Food, Drug, Radiation and Community Hygiene, and HRLA Support services.

This division contains the following 4 activities:

- Office of Health Professional License Administration the Office of Health Professional Boards administers the licensure of almost 70,000 health professionals in the District of Columbia supporting 19 health professional boards. The Office also executes the investigation of consumer incidents or complaints against health professionals and recommends enforcement, if necessary, to bring licensees into compliance with District and Federal law. The health professional boards advise the Department of Health in matters pertaining to the development of rules and regulations for health professionals and provide additional services, including licensure verification and licensure examinations:
- Office of Food, Drug, Radiation and Community Hygiene Regulation provides varied inspection and regulatory services. The Food Safety and Hygiene Inspection Services regulates smoking bans in establishments and food services that are provided in boarding homes, commission merchants, dairies, delicatessens, bakeries, candy and ice cream manufacturers, grocery stores, retail markets, restaurants, wholesale markets, mobile vendors, and hotels. The Division of Community Hygiene provides abatement notices, inspection of premises, code enforcement, premises baited, catch basin larvicide, community education and outreach, investigation of bite cases, issuance of dog and cat licenses, vaccinations, animal adoptions, spay and neutering, dead animal pick-up, and dangerous dog control services in the District. The Division of Radiation seeks to eliminate radiation overexposure of persons from naturally-occurring and man-made radiation by the inspection of dental x-ray tubes and medical x-rays and the regulation of health physicists, suppliers, and radioactive-material users in the District of Columbia;
- Office of Health Care Facilities Regulation the Health and Intermediate Care Facility Divisions administer all District and federal laws and regulations governing the licensure, certification and regulation of all health care facilities in the District of Columbia. In this role, HRLA staff inspects health care facilities and providers who participate in the Medicare and Medicaid programs, responds to consumer and self-reported facility incidents and/or complaints, and conducts investigations, if indicated. When necessary, HRLA takes enforcement actions to compel facilities, providers, and suppliers to come into compliance with District and federal law; and
- Medical Marijuana allows all qualifying patients to have the right to obtain and use marijuana for medical purposes when his or her primary physician has provided a written recommendation that bears his or her signature and license number. This recommendation must assert that the use of marijuana is medically necessary for the patient for the treatment of a qualifying medical condition or to mitigate the side effects of a qualifying medical treatment.

**Primary Care and Prevention Administration (PCPA)** – provides communicable disease prevention and control, community-based forums and grants, medical advice, laboratory services, health assessment reports, pharmaceutical procurement, disease investigation, and disease control services to District residents, workers and visitors so that their health status is improved. PCPA also supports the Health Professional Recruitment Fund, which is a program to recruit and retain qualified health professionals to work in underserved areas of the District, to provide loan repayment for needed health professionals in exchange for service obligation at nonprofit or District of Columbia facilities in designated Health Professional Shortage Areas and Medically Underserved Areas.

Office of Health Equity (OHE) – works to address the root cause of health disparities, beyond health care, and health behaviors by supporting projects, policies and research that will enable every resident to achieve their optimal level of health. The Office achieves its mission by informing, educating, and empowering people about health issues and facilitating multi-sector partnerships to identify and solve community health problems related to the social determinants of health. As the newest division of the

DOH, this Office is charged with providing leadership to the evidence-based paradigm and practice change effort essential to promoting and achieving health equity, including practitioners not only within DOH, but across District government, as well as with other public, private and non-profit entities, including community residents.

This division contains the following 3 activities:

- **Multi Sector Collaboration** will provide informed, data-driven and evidence-based leadership in convening and sustaining effective multi-sector collaborative partnerships essential to promote and achieve health equity; will use a "health in all policies" (HIAP) approach to improving community health; and will serve as liaison and technical advisor to all DOH Administrations regarding health equity, as well as to external District government agencies and private partners;
- Community Based Participatory Research and Policy Evaluation applies data-driven and evidence-based research methods, tools and practices, including Geographic Information Systems (GIS) and other innovative methodologies, to measure social determinant and population health outcomes, including current and projected opportunities for health, disparate outcomes, and inequities by socioeconomic and demographic subpopulation and geographic location. This core function includes support for design, development and implementation of Health Equity Programs and their evaluation, including community-based participatory research, and publication of reports that inform the policy-making process as well as building the evidence base; and
- **Health Equity Practice and Program Implementation** develops and delivers selected programs and initiatives with demonstrable strategic health-equity 'nexus' and operationalization potential, so as to contribute to and inform the essential paradigm shift in policy and practice to improve population health and promote more equitable opportunities for health, especially amongst vulnerable populations.

Center for Policy, Planning, and Evaluation (CPPE) – is responsible for developing an integrated public health information system to support health policy decisions, state health planning activities, performance analysis, and direction setting for department programs; health policy, health planning and development; health research and analysis; vital records; disease surveillance and outbreak investigation; and planning, directing, coordinating, administering, and supervising a comprehensive Epidemiology and Health Risk Assessment program, which involves federal, state, county, and municipal functions.

This division contains the following 4 activities:

- **Epidemiology Disease Surveillance and Investigation** provides surveillance, investigation, and control of reportable diseases, disease outbreaks, and other public health threats within the District of Columbia (excluding sexually transmitted diseases (STDs), hepatitis, HIV/AIDS, and tuberculosis (TB);
- Research, Evaluation, and Measurement plans and coordinates epidemiologic studies and outbreak investigations, defines the health status of residents, and assists with tracking of health events. This includes planning, development and coordination of appropriate methodologies to collect and process data as well as monitoring and evaluation of health and social issues. The division responds to internal and external inquiries about various health events and provides reports on health risk behaviors to both internal and external entities;
- State Center for Health Statistics collects, processes, analyzes, and disseminates birth and death record information and other vital statistics data and information. It is responsible for the statistical analyses of the data generated from birth, death, and other vital records information. In addition, it develops comprehensive statistical and epidemiologic reports on District residents' health status; and
- **State Health Planning and Development** develops the District's State Health Plan and Annual Implementation, and reviews and approves Certificate of Need applications that allow health care providers to establish new services, make certain capital expenditures, or take other actions as

specified in the law. The activity is also responsible for monitoring free care requirements of hospitals and other health care providers.

Community Health Administration (CHA) – promotes healthy behaviors and healthy environments to improve health outcomes and reduce disparities in the leading causes of mortality and morbidity in the District. CHA focuses on nutrition and physical fitness promotion; cancer and chronic disease prevention and control; access to quality health care services, particularly medical and dental homes; and the health of families across the lifespan. CHA's approach targets the behavioral, clinical, and social determinants of health through evidence-based programs, policy, and systems change.

This division contains the following 6 activities:

- Cancer and Chronic Disease Prevention —develops, implements and evaluates programs and policy aimed at preventing and controlling the leading causes of death in the District. The Bureau implements cancer control and prevention initiatives aimed at reducing the high rates of cancer-related mortality among District residents. Its programs target treatable or preventable cancers, such as breast, cervical, lung, and colorectal, through primary and secondary prevention. The Bureau also works to reduce the impact of chronic conditions such as cardiovascular disease, hypertension, and diabetes mellitus, by developing innovative management approaches and building community partnerships. It supports clinical quality improvement initiatives, which includes developing decision support tools and participating in the design of clinical delivery systems, and it provides expert technical assistance to clinical and community settings around best practices for chronic disease prevention and management. The Bureau implements social marketing campaigns to change social norms and introduces long-lasting protective interventions, like cancer screening and tobacco cessation and treatment programs. The Bureau also helps strengthen the infrastructure for chronic disease care and promotes population-based policy strategies to reduce the common risk factors for chronic disease, including tobacco use, poor nutrition, and physical inactivity;
- Health Care Access Bureau supports population-based programs to improve access to quality primary care services for residents. The Bureau works to support and promote medical and dental homes so that all residents can access comprehensive preventive medical and dental services. The Bureau administers the State Oral Health Program, the Immunization program including its Vaccines for Children program and the immunization registry, and health care workforce development programs. By administering the District's Health Professional Shortage Areas and Medically Underserved Area programs, the Bureau is a key component of the District's health planning infrastructure. The Bureau also supports innovations in primary care service delivery and quality, diffusion of primary care access to underserved communities, and fosters linkages to primary care services regardless of resident's ability to pay. The Bureau also ensures that underserved populations maintain access and linkages to healthcare services and the services provided by other CHA bureaus;
- Family Health Bureau works to improve perinatal, early childhood, and child and adolescent health outcomes so that every child in the District of Columbia is healthy and able to thrive in school and beyond. The Bureau supports the development of a coordinated, culturally competent, family-centered health care delivery system; promotes community and clinical linkages for women, parents, children and adolescents; and works to align and integrate services to connect District families with resources they need. It also provides expert technical assistance and builds the capacity of clinical and community-based organizations to deliver evidence-based practices and innovative programs in perinatal, early childhood, child, and adolescent health directly in communities. In addition, the Bureau facilitates school-based health services and coordinates with education partners to implement policies and programs that support healthy school environments that support the whole child;
- **Support Services** provides overall oversight of all of the programs and operations of CHA. Provides strategic direction for the administration and represents the agency within District government and to community stakeholders. Sets priorities for administration activities and leads

policy development, planning, and operational management. It also includes program support services whose purpose is to ensure efficient and effective daily operations across the administration through the development, implementation, execution, and review of all administrative functions and policies, including administration-specific human resources, information technology, facilities, and customer service activities, a grant and budget monitoring unit whose purpose is to uniformly address all of the administration's fiscal duties, including responsibility for the development of, oversight over the execution of, and reporting of the fiscal year budget; provision of support for all local and grant-funded Administration programs; procurement, monitoring, and evaluation for all non-personnel activities, such as contracts, memoranda of understanding, and sub-grants; and implementation of comprehensive strategic fiscal plans to include allocation of personnel costs across all administration funding sources, and a program evaluation unit whose purpose is to collaborate with program and fiscal staff to ensure effective and efficient performance of sub grantees. Program analysts will review and provide ongoing feedback on performance metrics and process and outcome measures to program staff and sub grantees, provide technical assistance around evaluation and measurement, and advise on performance improvement activities. They will work closely with grant monitors as well as program staff to ensure positive impact of funded initiatives. A Deputy Director of Programs and Policy (DDPP) unit leads the activities of CHA that address the determinants of health in the District of Columbia. The DDPP oversees implementation of evidence-based programs and policies to prevent illness and injury, promote healthy behaviors and healthy environments across the lifespan, improve access to medical and dental homes, and foster clinical quality improvement and innovation. The DDPP ensures that CHA programs follow best practices and are aligned with the core public health functions and essential services. The DDPP serves as the Title V Maternal and Child Health Block Grant Director and oversees the four programmatic bureaus within CHA, the Cancer and Chronic Disease Prevention Bureau, the Nutrition and Physical Fitness Bureau, the Health Care Access Bureau, and the Family Health

- Perinatal and Infant Health –provides comprehensive services to improve perinatal outcomes for high-risk pregnant and parenting women, the health and development of their infants into early childhood, and health outcomes for children with special healthcare needs by facilitating access to coordinated primary and specialty health care and other services in partnership with their families and community organizations. The overarching goal is to reduce infant mortality and perinatal health disparities in the District of Columbia primarily through a home visiting approach; and
- Nutrition and Physical Fitness promotes health and reduces obesity among District residents by encouraging behavior change through direct nutrition and physical activity education and by facilitating policy, systems, and environmental changes that make healthy choices the easy choice in every community. The Bureau administers programs that supply food or funds for food such as the Supplemental Nutrition Assistance Program, Special Supplemental Nutrition Program for Women, Infants, and Children (WIC), the Produce Plus Program, pop-up community markets, and other programs to impact socioeconomic factors that influence access to healthy foods. The Bureau also provides food, health and nutrition assessments and intervention, as well as education and counseling aimed at improving dietary habits and overall nutrition. Nutritional support is coupled with programs to promote physical activity and to decrease obesity.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf, of District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The proposed division structure changes are provided in the Agency Realignment appendix to the proposed budget, which is located at www.cfo.dc.gov on the Annual Operating Budget and Capital Plan page.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HC0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

Table HC0-5

(dollars in thousands)

LOCAL FUNDS: FY 2017 Approved Budget and FTE76,857Removal of One-Time FundingMultiple Programs-2,950Other CSFL AdjustmentsMultiple Programs78LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget73,985Increase: To adjust the Contractual Services budgetMultiple Programs1,173Increase: To align Fixed Costs with proposed estimatesMultiple Programs337Decrease: To recognize savings from a reduction in FTEsMultiple Programs-1,546Decrease: To realize programmatic cost savings in nonpersonal servicesMultiple Programs-2,184LOCAL FUNDS: FY 2018 Agency Budget Submission71,765	178.2 0.0 0.0 178.2 0.0 0.0 -22.7 0.0
Removal of One-Time Funding       Multiple Programs       -2,950         Other CSFL Adjustments       Multiple Programs       78         LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget       73,985         Increase: To adjust the Contractual Services budget       Multiple Programs       1,173         Increase: To align Fixed Costs with proposed estimates       Multiple Programs       337         Decrease: To recognize savings from a reduction in FTEs       Multiple Programs       -1,546         Decrease: To realize programmatic cost savings in nonpersonal services       Multiple Programs       -2,184	0.0 0.0 178.2 0.0 0.0 -22.7
Other CSFL AdjustmentsMultiple Programs78LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget73,985Increase: To adjust the Contractual Services budgetMultiple Programs1,173Increase: To align Fixed Costs with proposed estimatesMultiple Programs337Decrease: To recognize savings from a reduction in FTEsMultiple Programs-1,546Decrease: To realize programmatic cost savings in nonpersonal servicesMultiple Programs-2,184	0.0 178.2 0.0 0.0 -22.7
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget73,985Increase: To adjust the Contractual Services budgetMultiple Programs1,173Increase: To align Fixed Costs with proposed estimatesMultiple Programs337Decrease: To recognize savings from a reduction in FTEsMultiple Programs-1,546Decrease: To realize programmatic cost savings in nonpersonal servicesMultiple Programs-2,184	0.0 0.0 -22.7
Increase: To adjust the Contractual Services budget       Multiple Programs       1,173         Increase: To align Fixed Costs with proposed estimates       Multiple Programs       337         Decrease: To recognize savings from a reduction in FTEs       Multiple Programs       -1,546         Decrease: To realize programmatic cost savings in nonpersonal services       Multiple Programs       -2,184	0.0 0.0 -22.7
Increase: To align Fixed Costs with proposed estimates       Multiple Programs       337         Decrease: To recognize savings from a reduction in FTEs       Multiple Programs       -1,546         Decrease: To realize programmatic cost savings in nonpersonal services       Multiple Programs       -2,184	0.0 -22.7
Decrease: To recognize savings from a reduction in FTEs Multiple Programs -1,546  Decrease: To realize programmatic cost savings in nonpersonal services Multiple Programs -2,184	-22.7
Decrease: To realize programmatic cost savings in nonpersonal services Multiple Programs -2,184	
	0.0
LOCAL FUNDS: FV 2018 Agency Budget Submission 71 765	
	155.6
Enhance: To support Joyful Food Markets Community Health 1,000	0.3
Administration	
Enhance: To support the Urban Health Initiative for opioid treatment HIV/AIDS Hepatitis STD 850	0.0
and TB Admin	
Enhance: To support Teen Pregnancy programs and initiatives (one-time) Community Health 625	0.0
Administration	
Reduce: To realize programmatic cost savings in nonpersonal services Multiple Programs -84	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget 74,156	155.9
Enhance: To support in-home meal delivery services Community Health 300	0.0
Administration	
Enhance: To fund an electronic tracking system for the Medical Marijuana Omnibus Health Regulation and 276	0.0
Act of 2016 Licensing Adim	
Enhance: To support the Health Care Decisions Act of 2015 HIth Emerg Preparedness 200	1.0
and Resp.Admin	
Enhance: To support the Health Professional Recruitment Fund (one-time)  Primary Care and Prevention  101	0.0
Admin.	
Enhance: To support vital records fee waiver for the homeless Ctr for Policy, Planning and 60	0.0
Evaluation	
Enhance: To support teen peer sexual health educators program (one-time)  Community Health  41	0.0
Administration	
Reduce: To adjust personal services Multiple Programs -351	-1.0
Reduce: To align Fixed Costs with proposed estimates  Agency Management -768	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget 74,016	155.9
FEDERAL PAYMENTS: FY 2017 Approved Budget and FTE 5,000	0.0
No Change 0	0.0
FEDERAL PAYMENTS: FY 2018 Agency Budget Submission 5,000	0.0
No Change 0	0.0
FEDERAL PAYMENTS: FY 2018 Mayor's Proposed Budget 5,000	0.0
No Change 0	0.0
FEDERAL PAYMENTS: FY 2018 District's Proposed Budget 5,000	0.0

#### Table HC0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		128,205	327.2
Increase: To align budget with projected grant awards	Multiple Programs	6,687	0.0
Increase: To align Fixed Costs with proposed estimates	Multiple Programs	923	0.0
Increase: To align resources with operational spending goals	Multiple Programs	343	0.0
Decrease: To align budget with projected grant awards	Multiple Programs	-4,485	-18.3
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		131,673	308.8
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		131,673	308.8
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		131,673	308.8
PRIVATE GRANT FUNDS: FY 2017 Approved Budget and FTE		0	0.0
Increase: To align personal services and Fringe Benefits with projected costs	HIV/AIDS Hepatitis STD and TB Admin	32	0.3
PRIVATE GRANT FUNDS: FY 2018 Agency Budget Submission		32	0.3
No Change		0	0.0
PRIVATE GRANT FUNDS: FY 2018 Mayor's Proposed Budget		32	0.3
No Change		0	0.0
PRIVATE GRANT FUNDS: FY 2018 District's Proposed Budget		32	0.3
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		18,068	110.5
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	2,602	26.6
Decrease: To align resources with operational spending goals	Multiple Programs	-693	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		19,977	137.2
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		19,977	137.2
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		19,977	137.2
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		64,823	12.4
Decrease: To recognize savings from a reduction in FTEs	Multiple Programs	-1,063	-8.4
Decrease: To realize programmatic cost savings in nonpersonal services	Hlth Emerg Preparedness and Resp.Admin	-62,961	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		798	4.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		798	4.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		798	4.0
GROSS FOR HC0 - DEPARTMENT OF HEALTH		231,495	606.2

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Department of Health's (DOH) proposed FY 2018 gross budget is \$231,495,077, which represents a 21.0 percent decrease from its FY 2017 approved gross budget of \$292,952,323. The budget is comprised of \$74,015,725 in Local funds, \$5,000,000 in Federal Payments, \$131,672,529 in Federal Grant funds, \$32,010 in Private Grant funds, \$19,976,889 in Special Purpose Revenue funds, and \$797,924 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DOH's FY 2018 CSFL budget is \$73,984,891, which represents a \$2,871,718, or 3.7 percent, decrease from the FY 2017 approved Local funds budget of \$76,856,609.

#### **CSFL** Assumptions

The FY 2018 CSFL calculated for DOH included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$32,667 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$636,134 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DOH includes a reduction of \$2,950,000 to account for the removal of one-time funding appropriated in FY 2017. Of this amount, \$2,550,000 was allocated to the Community Health Administration (CHA) division, which consisted of \$1,000,000 to support the Urban Health Initiative at Howard University to expand substance abuse disorder care, \$750,000 to expand the Joyful Food Markets, \$500,000 for Crittenden Services of Greater Washington to support teen pregnancy prevention programming, \$150,000 to support teen peer educators who are responsible for providing sexual health information and condoms to District youths, \$100,000 to support the Oral Health Program to provide dental services to DC Schools, and \$50,000 for a pilot program for Mobile Markets, which are farm stands on wheels that distribute local, sustainably produced food to underserved communities in the Washington, DC area. The remaining \$400,000 was allocated to the Office of Health Equity to support the establishment of the Office on Violence Prevention and Health.

Additionally, a decrease of \$525,185 for the Fixed Cost Inflation Factor reflects estimates based on historical expenditures of Department of General Services' commodities and Telecommunications estimates provided by the Office of the Chief Technology Officer.

#### **Agency Budget Submission**

**Increase:** The proposed Local funds budget for DOH includes a net increase of \$1,173,158 in Contractual Services, primarily in the Community Health Administration division, to correctly reflect funding reduced in the previous fiscal year in support of the move to the Vital Records fund; and an increase of \$337,045 to align Fixed Costs based on estimates provided by the Department of General Services (DGS), and Telecommunication estimates provided by the Office of the Chief Technology Officer.

The proposed budget in Federal Grant funds reflects an increase of \$6,686,874, primarily in the Community Health Administration division to reflect the conversion of contracts to sub-grants. This adjustment also impacts the Health Emergency Preparedness and Response Administration because of new sub-grants supporting Ebola activities. Other adjustments in Federal Grant funds include increases of \$923,003 based on the estimates provided by DGS for building rental costs, and \$343,324 primarily for Information Technology assessments and various other services.

In Private Grant funds, an increase of \$32,010 supports an additional 0.3 Full-Time Equivalent (FTE) position for a grant award from Gilead Sciences, Inc. This funding enables DOH to develop a model program that embodies best practices in HIV and/or hepatitis screening and linkage to care.

DOH's proposed budget in Special Purpose Revenue funds reflects an increase of \$2,602,006 and 26.6 FTEs, primarily in the Center for Policy, Planning, and Evaluation Administration division for the Vital Records fund, due to a change in funding from contracts to personal services.

**Decrease:** The proposed budget in Local funds reflects a reduction of \$1,545,933 and 22.7 FTEs, primarily from the Center for Policy, Planning, and Evaluation division based on the reclassification of funding to SPR funds, specifically for the Vital Records fund. DOH's proposed budget in Local funds

also reflects a net reduction of \$2,183,817, mainly from reductions in the Community Health Administration division for sub-grants supporting School Based Health Centers and the HIV/AIDS, Hepatitis, STD, and TB Administration division's reduction in prevention services.

The proposed budget in Federal Grant funds reflects a decrease of \$4,485,291 and 18.3 FTEs across multiple divisions to align the budget with projected grant awards.

DOH's proposed budget in Special Purpose Revenue funds reflects a net decrease of \$693,367, due to a change in funding from contracts to personal services within the Vital Records fund. This decrease is net of an increase in contracts for the Board of Medicine fund.

The proposed budget in Intra-District funds reflects reductions of \$1,063,439 and 8.4 FTEs from the Health Emergency Preparedness and Response Administration division, primarily due to the discontinuation of a Memorandum of Understanding (MOU) agreement with the Department of Health Care Finance (DHCF) for the Medicaid 1915(B)(4) waiver. The proposed budget also includes a decrease of \$62,961,484 for medical supplies based on the discontinuance of the MOU agreement with DHCF for bulk purchasing of pharmaceuticals and subsequent closure of the Pharmacy Warehouse.

#### **Mayor's Proposed Budget**

Enhance: DOH's proposed Local funds budget includes an increase of \$1,000,000 and 0.3 FTE in the Community Health Administration (CHA) division to support Joyful Food Markets, the healthful food access program in Ward 7 and 8 that helps to reduce inequalities by ensuring greater access to affordable food, including locally sourced produce. Joyful Food Markets are monthly pop-up grocery stores operating in high-needs schools throughout the District. The proposed budget in Local funds also includes an enhancement of \$850,000 to the HIV/AIDS, Hepatitis, STD, and TB Administration division to expand substance abuse treatment for opioids. Additionally, the proposed Local funds budget includes a one-time increase of \$625,000 in the CHA division to support Teen Pregnancy programs and initiatives by providing funding to the Crittenton Hospital, supporting the objective of reducing pregnancies, births, and sexually transmitted infections among teenage girls ages 14–19, and increase their motivation and aspirations to succeed and complete high school and post-secondary education.

**Reduce:** The proposed budget in Local funds includes a decrease of \$84,000 across multiple divisions based on projected programmatic cost savings. This adjustment is comprised of \$20,000 from the elimination of Zip Car funding, which will no longer be needed since the Healthy Start program has been contracted out and DOH employees will not need the Zip cars; and \$64,000 in savings as DOH implements a plan to purchase medications in FY 2017 and obtain pharmaceutical rebates that will be used to purchase medications in FY 2018.

#### **District's Proposed Budget**

Enhance: DOH's proposed Local funds budget for the Community Health Administration (CHA) division increased by \$300,000 for community-based in-home meal delivery services. The CHA division's proposed Local funds budget was also enhanced by \$41,219 in one-time funding to support a teen peer sexual health educator program. The proposed budget includes a one-time increase of \$101,190 to support the Health Professional Recruitment Fund in the Primary Care and Prevention Administration division. The Health Professional Recruitment Fund was established to increase health services in the District's Medically Underserved and Health Professional Shortage Areas by offering educational loan repayment assistance to medical professionals. The proposed budget also enhances the Center for Policy, Planning and Evaluation division's Local funds budget by \$60,000 to fund a vital records fee waiver for people experiencing homelessness who request a copy of their birth certificate.

Several technical adjustments were also made to DOH's budget through reallocations of Non-Departmental Account funds. First, Local funds for personal services in the Health Regulation and Licensing Administration (HRLA) division were increased by \$275,983 for the implementation of the Medical Marijuana Omnibus Amendment Act of 2016 (B21-210). Second, the Health Emergency Preparedness and Response Administration (HEPRA) division's proposed Local funds budget increased by \$199,766 and 1.0 FTE to support the Health Care Decisions Act of 2015 (B21-171).

**Reduce:** The proposed Local funds budget includes a net decrease of \$350,731 and 1.0 FTE in the CHA and HRLA divisions. This adjustment includes a decrease of \$466,982 to recognize personal services savings from a reduction of 4.0 FTEs, partially offset by an increase of \$116,251 and 3.0 FTEs to support the electronic tracking system for the Medical Marijuana Omnibus Amendment Act of 2016. Additionally, the budget proposal in Local funds reflects a net decrease of \$768,047 in the Agency Management division to account for adjustments made to align Fixed Costs with revised estimates.

#### **Agency Performance Plan\***

Department of Health (DOH) has the following strategic objectives for FY 2018:

#### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework.
- 2. Office of Health Equity. Promote Health Equity. Collaborate with other government agencies and community partners to identify and address the social determinants of health which are the key drivers of inequities in health outcomes.
- 3. Center for Policy Planning and Evaluation (CPPE). Develop an integrated public health information system to support health policy decision, state health planning activities, performance analysis and direction setting for department programs.
- 4. Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations.
- 5. HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District.
- 6. Health Emergency Preparedness and Response Administration (HEPRA) Provide regulatory oversight of emergency medical services (EMS) and seek to ensure that DOH, its partners and the community are prepared for, can respond to, and recover from public health and health care system events and emergencies.
- 7. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

1. Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework. (8 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of intermediate care	No	Not	100%	100%	100%	100%
facilities identified with		Available				
immediate jeopardies						
investigated within 24 hours						
Percent of registered controlled	No	Not	94.5%	100%	100%	90%
substance facilities inspected		Available				

1. Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework. (8 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of follow-up inspections of health care facilities with harm level deficiencies completed within 30 days	No	Not Available	100%	100%	100%	100%
Percent of food establishment complaints inspected within 5 days	No	Not Available	78.5%	100%	100%	95%
Percent of food-borne outbreak notifications in which suspected products were embargoed or collected and submitted for testing	No	Not Available	100%	100%	100%	95%
Percent of inspections of pharmacy facilities where pharmacists are in compliance with patient counseling requirements	No	Not Available	100%	100%	100%	90%
Percent of rodent activity complaints inspected or baited within 48 hours	No	Not Available	100%	100%	100%	100%
Percent of samples taken from rabies suspect animals submitted for testing within 48 hours	No	Not Available	100%	100%	100%	100%

2. Center for Policy Planning and Evaluation (CPPE). Develop an integrated public health information system to support health policy decision, state health planning activities, performance analysis and direction setting for department programs. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of Certificates of Need	No	Not	1	0	0	0
(CON) Appeals		Available				
Percent of CONs reviewed on	No	Not	100%	100%	100%	100%
time within 90 days		Available				
Percent of vital records walk-in	No	96.8%	97.3%	95%	97%	95%
requests processed within 30						
minutes						

3. Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations. (13 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Breastfeeding initiation rates among African-American WIC enrollees	No	Not Available	41.6%	46%	47%	47%
Number of children <18 years of age who receive a dental examination and a fluoride varnish treatment through the School-Based Preventive Oral Health Program (SBPOHP)	No	Not Available	Not Available	2,000	3,000	3,000

3. Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations. (13 Measures)

Percent increase in the number of students utilizing school-based oral health services are large to a superior of a sudents utilizing school-based oral health services for a superior or large the subject of the subje		New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
students utilizing school-based oral health services Percent increases in visits for primary medical, dental, and behavioral health services funded by the Diffusion of Care grants Percent increase in visits for primary medical, dental, and behavioral health services funded by the Diffusion of Care grants Percent of eligible children enrolled in the Maternal, Infant, and Early Childhood Home Visiting (MIECHV) programs who receive developmental and social-emotional screenings Percent of eligible perinatal program participants with a documented reproductive health plan Percent of HPLRP participants that are practicing in priority underserved areas Percent of infants that receive documented follow up care after the first referral Percent of parents receiving educational counseling for newborn hearing loss Percent of school age children with up-to-date immunizations Percent of women enrolled in the Mo Not Rot Posson P	Measure	Benchmark Year	Actual	Actual	Target	Target	Target
oral health services Percent increase in visits for primary medical, dental, and behavioral health services funded by the Diffusion of Care grants Percent of eligible children enrolled in the Maternal, Infant, and Early Childhood Home Visiting (MECHV) programs who receive developmental and social-emotional screenings Percent of eligible perinatal program participants with a documented reproductive health plan Percent of Infants that receive documented follow up care after the first referral Percent of infants that receive documented follow up care after the first referral Percent of parents receiving no social-emotional screenings Percent of infants that receive documented follow up care after the first referral Percent of parents receiving no social-emotional screenings Percent of women enrolled in the No Not St. 44,000 St. 43,448 St. 42,000 At.,000 Available screened for depression Total breastfeeding initiation No Not Not Available Available Screened for depression Total breastfeeding initiation and wellness contacts made to low income District residents participanting in DOH		No			5%	7.5%	1%
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rates among WIC enrollees  Total number of nutrition education and wellness contacts made to low income District residents participating in DOH  Available  Available Available Available		No	Not	62.3%	55%	57%	57%
Total number of nutrition education and wellness contacts made to low income District residents participating in DOH		1,0		02.570	22,0	5,,,0	2,,0
education and wellness contacts made to low income District residents participating in DOH		No		43 448	42 000	44 000	44 000
made to low income District residents participating in DOH		110		13,110	12,000	11,000	11,000
residents participating in DOH			11.4114010				
	Healthful Food Access programs						

4. HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District. (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of individuals started on	No	Not	Not	Not	100	100
Pre-Exposure Prophylaxis (PrEP)		Available	Available	Available		
Percent of clients linked to care	No	86.3%	85.4%	87%	88%	88%
within three months of diagnosis						
Percent of clients with a positive	No	Not	Not	Not	40%	40%
Hepatitis C test enrolling in		Available	Available	Available		
treatment						

4. HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District. (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of DOH-supported HIV	No	Not	18.7%	Not	12%	12%
tests conducted with focus		Available		Available		
populations						
Percent of gonorrhea cases with	No	Not	29.9%	50%	75%	75%
appropriate treatment confirmed		Available				
Percent of individuals diagnosed	No	Not	Not	Not	50%	50%
with HIV identified as		Available	Available	Available		
out-of-care that are re-engaged in						
care within three months						
Percent of individuals diagnosed	No	Not	Not	Not	80%	80%
with HIV living in the District		Available	Available	Available		
that are on Anti-Retroviral						
Therapy						
Percent of individuals diagnosed	No	Not	Not	Not	80%	80%
with HIV retained in care that are		Available	Available	Available		
virally suppressed						
Percent of TB patients	No	Not	50%	85%	90%	90%
completing treatment		Available				

5. Health Emergency Preparedness and Response Administration (HEPRA) Provide regulatory oversight of emergency medical services (EMS) and seek to ensure that DOH, its partners and the community are prepared for, can respond to, and recover from public health and health care system events and emergencies. (6 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Average set-up time for Points of	No	Not	Not	Not	2	2
Dispensing (PODs)		Available	Available	Available		
Percent of DOH employees	No	Not	Not	Not	30%	30%
participating in an emergency		Available	Available	Available		
preparedness training exercise						
Percent of health and medical	No	Not	100%	90%	100%	100%
plan applications with initial		Available				
review completed within 72						
hours						
Percent of HEPRA new hires that	No	Not	Not	75%	100%	100%
completed ICS 100 and 200		Available	Available			
training						
Percent of Medical Reserve	No	Not	Not	Not	75%	75%
Corps (MRC) units that can		Available	Available	Available		
respond within two hours during						
an emergency						
Percent of unannounced	No	Not	88.5%	95%	95%	95%
ambulance inspections resulting		Available				
in a pass rating						

### 6. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (18 Measures)

-	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target		Target
Budget- Federal funds returned	No No		Forthcoming		Forthcoming	
Budget Tederal rands returned	110		October 2017			October 2017
Budget- Local funds unspent	No	Forthcoming	Forthcoming		Forthcoming	Forthcoming
			October 2017			October 2017
Contracts/Procurement-	No		Forthcoming		Forthcoming	Forthcoming
Contracts lapsed into retroactive				October 2017		October 2017
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017	October 2017	October 2017	October 2017	October 2017
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming		Forthcoming	Forthcoming
Service Level Agreements				October 2017		October 2017
Human Resources- Employee	No	Forthcoming	Forthcoming		Forthcoming	Forthcoming
District residency				October 2017		October 2017
Human Resources- Employee	No	Forthcoming	Forthcoming		Forthcoming	Forthcoming
On-board Time			October 2017			October 2017
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
				October 2017		October 2017
Number of documents converted	No	210,506	111,753	89,000	98,000	98,000
to the electronic file management						
system						
Percent of all sub-grantees	No	Not	100%	100%	100%	100%
receiving DOH funding		Available				
registered in Enterprise Grants						
Management System (EGMS)	2.7	37.	20.70/	500/	600/	600/
Percent of DOH employees	No	Not	28.7%	50%	60%	60%
participating in a public health		Available				
development activity	2.7	37.	06.00/	000/	000/	000/
Percent of DOH grants	No	Not	96.9%	90%	90%	90%
management (program/fiscal)		Available				
personnel completing EGMS Training						
Percent of eligible employee	No	37.9%	57.6%	90%	90%	90%
reviews completed on time	NO	37.970	37.076	9070	9070	9070
Percent of employees who are in	No	Not	76.4%	90%	95%	95%
compliance with the mandatory	INU	Available	70.470	9070	93/0	93/0
ethics training requirements		Tivanabic				
Percent of lapsed dollar amounts	No	Not	1%	3%	3%	3%
on federal awards	140	Available	170	370	370	370
Percent of MSS employees who	No	Not	32.1%	75%	80%	80%
complete the required MSS	110	Available	32.170	7570	0070	0070
training curriculum		11/4/14/14/14				
Percent of sub-grantee	No	Not	86.9%	90%	100%	100%
organizations that have submitted		Available	00.570	, , , ,	10070	10070
all required business documents						
into EGMS accounts						
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan			October 2017	October 2017	October 2017	October 2017
Completion						

#### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

#### 1. AIDS Drug Assistance

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual
Number of clients with DC ADAP and Alliance receiving pharmaceutical services through the pharmaceutical procurement and distribution program	No	Not Available	Not Available	274
Number of DC ADAP clients receiving pharmaceutical services through the pharmaceutical procurement and distribution program	No	Not Available	Not Available	606
Number of publicly-supported HIV medication prescriptions refilled	No	Not Available	Not Available	12,481

#### 2. Special Events

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of HECC Activations	No	Not Available	Not Available	Not Available
Number of MRC units activated	No	Not Available	Not Available	Not Available
Number of special event health, medical	No	Not Available	Not Available	58
and safety plans requiring DOH review				

#### 3. Healthcare Coalition Development

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Health Action Network	No	Not Available	Not Available	Not Available
(HAN) Alerts generated				
Number of Health and Medical Coalition	No	Not Available	Not Available	Not Available
(HMC) Meetings held				
Number of Radio Calls conducted	No	Not Available	Not Available	Not Available
Number of sitreps distributed	No	Not Available	Not Available	Not Available

#### 4. Medical Materiel Management and Distribution

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of closed PODs	No	Not Available	Not Available	Not Available
Number of open PODs	No	Not Available	Not Available	Not Available
Number of POD trainings held	No	Not Available	Not Available	Not Available

#### 5. Training and Certification of EMTs and EMS Vehicles

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of emergency vehicle	No	Not Available	Not Available	Not Available
inspections conducted				
Number of new EMT certifications by	No	Not Available	Not Available	173
DC DOH				

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actua
Number of Certificate of Need application decisions	No	Not Available	Not Available	24
7. Behavioral Risk Factor Surve	illance System			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of BRFSS surveys administered	No	Not Available	Not Available	1,645
8. Vital Records				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of walk-in customers to the Vital Records Office		Not Available	Not Available	49,990
Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual
Number of clients with viral load served through treatment adherence activities	No	Not Available	Not Available	Not Available
Number of condoms (female and male) distributed by DC DOH Condom Program.	No	Not Available	Not Available	6,035,800
Number of youth (15-19 years) screened for STDs through youth outreach programs	No	Not Available	1,770	2,290
10. DC Needle Exchange Progra	ım (DC NEX)			
10. DC Needle Exchange Progra	m (DC NEX)  New Measure/	FY 2014	FY 2015	FY 2016
Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	
	New Measure/ Benchmark Year			Actua
Measure Number of needles off the streets through	New Measure/ Benchmark Year No	Actual	Actual	FY 2016 Actual 797,869
Measure Number of needles off the streets through DC NEX Program	New Measure/ Benchmark Year No	Actual	Actual	Actual
Measure Number of needles off the streets through DC NEX Program	New Measure/ Benchmark Year No	Actual Not Available	Actual Not Available	<b>Actual</b> 797,869

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of providers participating in	No	Not Available	Not Available	Not Available
trainings on comprehensive asthma				
treatment				

#### 12. Cancer Programs Division

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of breast screening procedures performed	No	Not Available	259	196
Number of cervical screening procedures performed	No	Not Available	1,475	1,321
Number of patients enrolled in Cancer Surviving and Thriving (CTS) courses	No	Not Available	Not Available	Not Available
Number of women receiving cervical cancer screenings	No	Not Available	Not Available	Not Available

12. Cancer Programs Division				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of women receiving	No	Not Available	Not Available	Not Available
mammogram screenings				
13. DC Cancer Registry (DCCR	)			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of facility audits conducted (to	No	Not Available	Not Available	Not Available
determine facilities that are not meeting reporting threshold)	110	1 tot 7 tvanaoie	1vot / Ivanabio	1 tot 7 tvanaoie
14. Cardiovascular Disease and	Diabetes Program			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of healthcare systems reporting clinical quality measures related to high	No	Not Available	Not Available	Not Available
blood pressure and/or diabetes  Number of residents enrolled in	No	Not Available	Not Available	Not Available
self-management trainings	140	Not Available	Not Available	Not Available
15. Tobacco Control Program				
- 13. Tobacco Control Flogram	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	r y 2016 Actual
Number of calls to the DC Tobacco	No	Not Available	Not Available	Not Available
Quitline	N-	Not Available	Not Available	Not Available
Number of health providers participating in tobacco-related educational trainings	No	Not Available	Not Available	Not Available
16. Health and Sexuality Educat	tion Program			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of students grades K-12	No	Not Available	Not Available	Not Available
receiving education through the Health				
and Sexuality Education Program				
17. Home Visiting Program				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of families participating in-home	No	Not Available	Not Available	Not Available
visiting programs  Number of resource referrals made	No	Not Available	Not Available	Not Available
through the Home Visiting Program	110	1 vot 71 variable	1vot / ivanaoic	1 vot 7 i variable
18. Help Me Grow (HMG)				
10. Help Me Glow (HMG)	1 37 32 1			
Manager	New Measure/	FY 2014	FY 2015	FY 2016
Measure Number of resource referrals completed	Benchmark Year No	Actual Not Available	Actual Not Available	Actual Not Available
through HMG	INU	Not Available	INOL AVAIIAUIC	INOLAVAIIAULE

19. Oral Health Program				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of students receiving school-based oral health services	No	Not Available	Not Available	Not Available
20. Home Delivered Meals				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of District residents receiving farmer's market incentive benefits from DOH administered programs (FMNP, PPP, FVRx)	No	Not Available	Not Available	43,448
21. Pop-Up Markets in Element	ary Schools			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of students receiving supplemental groceries	No	Not Available	Not Available	Not Available
22. Supplemental Nutrition Assi	stance Program, E	ducation and Obe	esity Grant (SNA	P-Ed)
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of nutrition and wellness education contacts made during the fiscal year	No	Not Available	Not Available	Not Available
23. Special Supplemental Nutrit	ion Program for W	omen, Infants an	d Children (WIC	<u> </u>
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Supplemental Nutrition Program for Women, Infants, Children (WIC) participants	No	Not Available	Not Available	Not Available
24. Farmers' Market Nutrition	Program (FMNP)			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of District residents receiving	No	Not Available	Not Available	Not Available
supplemental groceries or meals (Pop Up				
Market/Home delivered meals) Percent of WIC participants redeeming	No	Not Available	Not Available	Not Available
FMNP benefits	NO	Not Available	Not Available	Not Available
25. Newborn Hearing Program				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of infants receiving a hearing screening in their first month of life	No	Not Available	Not Available	Not Available

26. The Safe Sleep Program		<u> </u>	<u> </u>	
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actua
Number of parents/caregivers educated on infant safe sleep practices	No	Not Available	2,600	1,191
Number of portable cribs (Pack-n-Play) distributed	No	Not Available	Not Available	Not Available
27. Health Professional Loan Re	enavment Program	(HPLRP)		
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actua
Number of HPLRP providers	No	Not Available	Not Available	Not Available
28. Sexual Violence Prevention	Program			
	New Measure/	FY 2014	FY 2015	FY 2010
Measure	Benchmark Year	Actual	Actual	Actua
Number of students receiving education sessions through the Sexual Violence Prevention Program	No	Not Available	Not Available	Not Available
	l l			
29. School Health Programs				
	New Measure/	FY 2014	FY 2015	FY 2010
Measure	Benchmark Year	Actual	Actual	Actua
Number of students enrolled in a school based health center	No	Not Available	Not Available	Not Available
Number of students receiving DOH-sponsored school health services	No	Not Available	Not Available	Not Available
30. Produce Plus Program				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actua
Number of Farmers Markets vendors accepting Produce Plus benefits	No	Not Available	Not Available	93
Number of residents redeeming Produce Plus and FVRx checks	No	Not Available	Not Available	Not Available
31. DC Healthy Start				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actua
Number of participants receiving services though DC Healthy Start		Not Available	Not Available	Not Available
32. Diffusions of Care and Innov	vations in Care gran	nt programs		
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actua
Number of patients receiving services through Diffusions of Care and Innovations in Care grant programs	No	Not Available	Not Available	Not Available

	Now Massume/	EV 2014	EV 2015	FY 2016
Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual
Number of new health professional	No No	Not Available	Not Available	13,530
licenses issued				
Number of walk-in customers to	No	Not Available	Not Available	Not Available
Processing Center				
24 Food Safety and Hydiana Inc	naction Convious Di	risian (ECHICD)		
34. Food Safety and Hygiene Ins				
3.4	New Measure/	FY 2014	FY 2015	FY 2016
Measure Number of new and routine food	Benchmark Year No	Actual Not Available	Actual  Not Available	Actual Not Available
establishments inspected	INO	Not Available	Not Available	Not Available
35. Health Care Facilities Division	on			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of inspections completed by the	No	Not Available	Not Available	103
Health Care Facilities Division				
26 Cuininal Background Charl	Ducanam			
36. Criminal Background Check				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Criminal Background Checks processed for health professionals	No	Not Available	Not Available	Not Available
Number of Criminal Background Checks	No	Not Available	Not Available	Not Available
processed for non-health professionals				
37. Compliance and Quality Ass	urance			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Intermediate Care and	No	Not Available	Not Available	10,414
Nursing Home-related incidents received Number of investigations performed	No	Not Available	Not Available	Not Available
rumoer of investigations performed	110	110t 11vanaoie	TiotTivanaoie	1 (ot 11 validore
38. Rodent and Vector Control l	Division			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of 311 rodent activity complaints		Not Available	Not Available	New Measure
inspected or baited within 48 hours				
39. Animal Services Program (A	SP)			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of calls responded to by Animal Control Officers	No	Not Available	Not Available	10,926
Number of dog licenses processed	No	Not Available	Not Available	Not Available
40. Pharmaceutical Control Divi	ision (PCD)			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of pharmacies inspected	No	Not Available	Not Available	Not Available

#### 40. Pharmaceutical Control Division (PCD)

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Registered Controlled	No	Not Available	Not Available	Not Available
Substance Facilities inspected				

#### 41. Intermediate Care Facilities Division (ICFD)

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of inspections completed by the	No	Not Available	Not Available	Not Available
Intermediate Care Facilities Division				

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

### Department of Parks and Recreation

www.dpr.dc.gov

Telephone: 202-673-7647

#### Table HA0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	<b>Approved</b>	Proposed	FY 2017
OPERATING BUDGET	\$46,879,569	\$51,038,071	\$52,437,191	2.7
FTEs	486.4	746.5	748.9	0.3

The mission of the Department of Parks and Recreation (DPR) is to promote health and wellness, conserve the natural environment, and provide universal access to parks and recreation services.

#### **Summary of Services**

DPR provides a wide range of recreational activities to individuals and groups of all ages throughout the District of Columbia, including aquatics, athletics, fitness, urban camps, therapeutic recreation, environmental education, and food and nutrition programs.

To offer such diversified activities and services, DPR promotes recreation and leisure at approximately 1,000 acres of parkland, 73 recreation and community centers, 38 aquatic facilities, and several additional recreational facilities including playgrounds, athletic fields, and play courts.

The agency's FY 2018 proposed budget is presented in the following tables:

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HA0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table HA0-2** (dollars in thousands)

	<b>Dollars in Thousands</b>				Full-Time Equivalents					
	Change				Change					
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	42,537	45,963	46,762	799	1.7	483.4	740.5	733.3	-7.2	-1.0
SPECIAL PURPOSE										
REVENUE FUNDS	2,461	2,600	2,700	100	3.8	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	44,998	48,563	49,462	899	1.9	483.4	740.5	733.3	-7.2	-1.0
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	-71	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
FEDERAL RESOURCES	-71	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
PRIVATE FUNDS										
PRIVATE GRANT FUNDS	88	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
PRIVATE DONATIONS	22	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
PRIVATE FUNDS	110	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	1,843	2,475	2,975	500	20.2	2.9	6.0	15.6	9.6	159.2
TOTAL FOR										
INTRA-DISTRICT FUNDS	1,843	2,475	2,975	500	20.2	2.9	6.0	15.6	9.6	159.2
GROSS FUNDS	46,880	51,038	52,437	1,399	2.7	486.4	746.5	748.9	2.4	0.3

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HA0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table HA0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	21,757	22,902	27,170	27,150	-19	-0.1
12 - REGULAR PAY - OTHER	5,338	6,768	6,803	7,117	314	4.6
13 - ADDITIONAL GROSS PAY	664	691	135	135	0	0.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	6,314	7,182	8,495	9,015	520	6.1
15 - OVERTIME PAY	564	1,061	138	138	0	0.0
99 - UNKNOWN PAYROLL POSTINGS	0	0	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	34,637	38,605	42,741	43,556	815	1.9

**Table HA0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	932	956	1,018	941	-77	-7.5
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	20	30	88	83	-5	-5.7
34 - SECURITY SERVICES	0	0	143	156	13	9.4
40 - OTHER SERVICES AND CHARGES	1,111	1,207	1,889	1,014	-875	-46.3
41 - CONTRACTUAL SERVICES - OTHER	4,969	4,664	4,334	5,829	1,495	34.5
50 - SUBSIDIES AND TRANSFERS	100	-7	155	59	-96	-62.2
70 - EQUIPMENT AND EQUIPMENT RENTAL	454	1,425	670	799	129	19.3
SUBTOTAL NONPERSONAL SERVICES (NPS)	7,586	8,275	8,297	8,881	584	7.0
GROSS FUNDS	42,223	46,880	51,038	52,437	1,399	2.7

<sup>\*</sup>Percent change is based on whole dollars.

#### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HA0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table HA0-4** (dollars in thousands)

-	<b>Dollars in Thousands</b>				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	744	1,027	906	-121	6.2	9.5	8.0	-1.5
(1015) TRAINING AND EMPLOYEE								
DEVELOPMENT	307	337	275	-62	0.0	0.0	0.0	0.0
(1020) CONTRACTING AND								
PROCUREMENT	81	86	87	2	0.9	1.0	1.0	0.0
(1040) INFORMATION TECHNOLOGY	703	760	979	219	3.5	5.0	4.0	-1.0
(1055) RISK MANAGEMENT	287	286	338	52	1.8	3.0	4.0	1.0
(1060) LEGAL	259	273	269	-4	1.8	2.0	2.0	0.0
(1070) FLEET MANAGEMENT	1,839	1,801	1,583	-218	15.9	24.0	21.0	-3.0
(1080) COMMUNICATIONS	479	478	536	59	4.4	5.0	5.0	0.0
(1085) CUSTOMER SERVICE	63	174	167	-7	2.6	3.0	3.0	0.0
(1087) LANGUAGE ACCESS	122	129	129	0	0.9	1.0	1.0	0.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	4,885	5,350	5,270	-80	37.9	53.5	49.0	-4.5
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) AGENCY BUDGET OPERATIONS	146	156	161	5	0.9	1.0	1.0	0.0
(120F) AGENCY ACCOUNTING								
OPERATIONS	271	269	270	2	2.6	3.0	3.0	0.0
(130F) AGENCY FISCAL OFFICER								
OPERATIONS	166	213	213	0	0.9	1.0	1.0	0.0
SUBTOTAL (100F) AGENCY	=0.	<		-				
FINANCIAL OPERATIONS	583	638	644	6	4.4	5.0	5.0	0.0

**Table HA0-4** (dollars in thousands)

	Dollars in Thousands				F	ull-Time	Equivalen	ts
		Change				1	Change	
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017		FY 2017	_	FY 2017
(2500) OFFICE OF THE DIRECTOR								
(2511) DIRECTOR'S OFFICE	845	846	1,915	1,069	5.3	7.0	11.0	4.0
(2555) DATA AND ACCOUNTABILITY	97	689	767	78	0.9	7.0	8.9	1.9
SUBTOTAL (2500) OFFICE OF THE								
DIRECTOR	942	1,535	2,682	1,147	6.2	14.0	19.9	5.9
(3600) PROGRAMS DIVISION								
(3601) SMALL PARKS - PROGRAMS	0	17	106	89	0.0	0.0	1.0	1.0
(3602) COMMUNITY GARDENS -								
PROGRAMS	0	78	241	163	0.0	0.5	2.9	2.4
(3610) AQUATICS - PROGRAMS	1,185	1,509	956	-553	5.3	9.0	13.0	4.0
(3611) AQUATICS-OPERATIONS	5,630	6,210	7,324	1,114	102.7	114.5	135.0	20.6
(3616) SPORTS, HEALTH AND FITNESS	,,,,,,	,	. ,-	,				
PROGRAMS	1,733	2,990	3,442	453	12.8	26.0	31.1	5.1
(3626) SEASONAL CAMPS	4,514	4,002	4,771	769	3.9	133.2	133.3	0.1
(3631) EARLY CHILDHOOD PROGRAMS	,-	,	,					
(AGES 3-5)	951	945	807	-137	15.2	16.7	13.0	-3.7
(3636) MIDDLE CHILDHOOD PROGRAMS								
(AGES 6-12)	18	0	0	0	0.0	0.0	0.0	0.0
(3637) OUT-OF-SCHOOL TIME								
PROGRAMS	0	64	107	44	0.0	1.0	1.0	0.0
(3640) TEEN PROGRAMS	3,527	0	0	0	43.7	0.0	0.0	0.0
(3641) ROVING LEADERS PROGRAMS	0	2,781	2,641	-140	0.0	39.8	38.0	-1.8
(3642) TEENS PROGRAMS(AGES 13-18)	0	938	705	-233	0.0	11.5	7.5	-4.0
(3650) SENIOR SERVICES PROGRAM	917	950	1,240	289	11.5	13.0	15.0	2.0
(3655) THERAPEUTIC RECREATION	, , ,		-,					
PROGRAM	567	931	657	-274	11.9	13.5	8.5	-5.0
(3658) ENVIRONMENT AND THE GREAT								
OUTDOORS	37	251	393	142	0.9	3.0	3.0	0.0
SUBTOTAL (3600) PROGRAMS								
DIVISION	19,078	21,666	23,391	1,725	207.7	381.6	402.4	20.7
(3700) PARTNERSHIPS AND								
DEVELOPMENT DIVISION								
(3710) PARTNERSHIPS AND								
VOLUNTEERS	76	75	268	193	0.9	1.0	3.0	2.0
(3720) DONATIONS AND GRANTS	15	3	68	65	0.9	0.0	1.0	1.0
(3730) BUSINESS DEVELOPMENT	160	223	146	-77	1.8	2.0	1.0	-1.0
SUBTOTAL (3700) PARTNERSHIPS AND								
DEVELOPMENT DIVISION	250	301	483	182	3.5	3.0	5.0	2.0
(3800) PARK POLICY AND PROGRAMS								
DIVISION								
(3805) SMALL PARKS PROGRAMS	132	0	0	0	3.5	0.0	0.0	0.0
(3810) COMMUNITY GARDENS								
PROGRAMS	249	0	0	0	3.1	0.0	0.0	0.0
(3815) SUSTAINABILITY PROGRAMS	15	0	0	0	0.9	0.0	0.0	0.0
(3825) PLANNING CAPITAL PROJECTS	1,807	197	150	-47	3.5	2.0	0.0	-2.0
SUBTOTAL (3800) PARK POLICY AND								
PROGRAMS DIVISION	2,204	197	150	-47	11.0	2.0	0.0	-2.0

**Table HA0-4** (dollars in thousands)

	Dollars in Thousands				F	ull-Time	Equivalen	ts
Division/Program and Activity	Actual FY 2016	Approved FY 2017	Proposed FY 2018	Change from FY 2017		Approved FY 2017	Proposed FY 2018	Change from FY 2017
(3900) AREA MANAGEMENT								
(3905) RECREATION PROGRAMS	4,628	17,257	15,571	-1,686	12.6	262.8	240.2	-22.7
(3910) AREA 1	970	8	0	-8	15.9	0.0	0.0	0.0
(3915) AREA 2	641	7	0	-7	16.1	0.0	0.0	0.0
(3920) AREA 3	938	8	0	-8	17.6	0.0	0.0	0.0
(3925) AREA 4	461	9	0	-9	13.2	0.0	0.0	0.0
(3930) AREA 5	1,116	8	0	-8	18.5	1.0	0.0	-1.0
(3935) AREA 6	1,154	6	0	-6	18.5	0.0	0.0	0.0
(3940) AREA 7	1,436	10	0	-10	20.7	0.0	0.0	0.0
(3945) AREA 8	1,484	10	0	-10	22.0	0.0	0.0	0.0
(3950) AREA 9	1,341	9	0	-9	17.2	0.0	0.0	0.0
(3955) AREA 10	1,100	11	0	-11	19.8	0.0	0.0	0.0
SUBTOTAL (3900) AREA								
MANAGEMENT	15,268	17,342	15,571	-1,772	192.2	263.8	240.2	-23.7
(4500) OPERATIONS DIVISION								
(4540) STAGECRAFT	307	290	73	-217	2.6	3.0	1.0	-2.0
(4550) WAREHOUSE	364	291	293	2	4.0	4.5	4.5	0.0
(4570) PERMIT SERVICES	324	175	332	157	2.6	2.0	4.0	2.0
(4580) FOOD AND NUTRITION SERVICES	1,853	2,408	2,414	5	2.6	3.0	4.0	1.0
(4590) PLANNING CAPITAL PROJECTS	-71	0	0	0	0.0	0.0	0.0	0.0
(4595) SUPPORT SERVICES	98	85	286	201	0.0	0.0	2.0	2.0
(4596) PARK MONITORS	793	760	851	90	11.5	11.0	12.0	1.0
SUBTOTAL (4500) OPERATIONS DIVISION	3,668	4,009	4,248	238	23.4	23.5	27.5	4.0
TOTAL PROPOSED OPERATING BUDGET	46,880	51,038	52,437	1,399	486.3	746.5	748.9	2.4

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

## **Division Description**

The Department of Parks and Recreation operates through the following 8 divisions:

**Office of the Director** – provides vision and guidance to senior managers to achieve the agency's mission and goals.

This division contains the following 2 activities:

- **Director's Office** provides vision for, and support to, the department in order to guide senior managers in a direction most advantageous to the government and residents of the District of Columbia; and
- **Data and Accountability** collects and reports data on agency functions, such as program participation, work orders request and completion, and facility usage, to inform decision-making

**Programs Division** – plans and collaborates with community groups, non-profit organizations, and volunteers to provide programming and other services at DPR facilities.

This division contains the following 13 activities:

- **Small Parks Programs** manages the programming for small parks and provides leadership in the agency's policy efforts focused on small parks;
- **Community Gardens** provides programming and outreach for community gardens across the District and provides leadership in the agency's gardening policies;
- Aquatics Programs provides swimming instruction, fitness, and competitive opportunities to District residents and visitors;
- **Aquatics Operations** provides personnel, programs, and equipment to ensure the safety of District residents and visitors at DPR aquatic facilities;
- **Sports, Health, and Fitness Programs** provides structured and self-directed recreational sports, health, and fitness programs to District residents and visitors;
- Seasonal Camps provides direct services to thousands of youth during the school breaks, including a wide range of access to pools, trails, and courts, as well as supervised activities at recreation centers;
- Early Childhood Programs (Ages 3 5) provides daily services to District children ages 3 to 5 years old at locations throughout the city and engages children in various developmentally appropriate activities;
- **Out-of-School Time Programs** provides specialized programming to District youth ages 6 to 12 years old;
- **Roving Leaders Programs** provides specialized outreach services to District children and youth ages 9 to 21 years old who are at risk of negative social behavior, by providing opportunities in education, employment, community services, and scholarship;
- **Teen Programs** provides specialized programming and outreach to District youth ages 13 to 18 years old by providing opportunities in education and community services, and manages the Summer Youth Employment Program in partnership with the Department of Employment Services;
- **Senior Services Programs** provides recreational, seasonal, social, educational, health promotion, and transportation services to District residents and visitors ages 50 years or older;
- Therapeutic Recreation Programs provides comprehensive rehabilitative services to persons of all abilities, particularly to persons with disabilities; and
- Environment and the Great Outdoors provides District area residents of all ages with outdoor recreation and environmental education experiences to cultivate a genuine connection to the great outdoors and to activate responsibility and stewardship for the environment.

**Partnerships and Development** – provides support to increase external financial and partner support of DPR's goals and objectives, and to decrease reliance on the District's General Fund through the solicitation and management of grants, donations, partnerships, sponsorships, and volunteer resources.

This division contains the following 3 activities:

- **Partnership and Volunteers** recruits, manages and supports volunteer activities and develops outside partnerships to provide programming at DPR facilities and sustain the overall mission of DPR;
- **Donations and Grants** solicits, facilitates, tracks and writes donation and grant agreements that support DPR's goal of increasing its fiscal sustainability; and
- **Business Development** works to develop new non-Local fund revenue sources that support DPR's programs and initiatives.

**Park Policy and Programs** – manages the programming of all small parks and community garden properties and provides leadership in the agency's policies and sustainability efforts across the District.

**Area Management** – supervises facility operations; manages staff; administers programs, activities and special events (budgets, planning, implementation, marking and evaluation); and provides strategic planning for recreation and leisure activities for District residents.

**Operations** – oversees the maintenance of over 900 acres of parkland and 68 facilities across the District of Columbia, including recreation and community centers, pools, playgrounds, athletic fields, and play courts. These resources are managed and operated to support recreational programs and activities and to provide open recreational spaces for customers.

This division contains the following 6 activities:

- **Stagecraft** accommodates special events for the enjoyment of District residents by providing tools, equipment and installation support;
- Warehouse receives all shipments for DPR and provides sufficient space and expertise to assemble, house, and manage shipments of materials, equipment, and supplies;
- **Permit Services** allocates use permits for ball fields, parks, picnic areas, and other facilities operated and maintained by DPR;
- Food and Nutrition Services provides nutritious meals and nutritional supplements to eligible children and families in the District of Columbia enrolled in recreational programming in care centers, outside school hours;
- **Support Services** provides tools, equipment, and installation to successfully support events throughout the community; and
- Park Monitors secures and promotes safe and sound settings for park visitors.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The Department of Parks and Recreation has no division structure changes in the FY 2018 proposed budget.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HA0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table HA0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		45,963	740.5
Removal of One-Time Funding	Multiple Programs	-60	0.0
Other CSFL Adjustments	Multiple Programs	1,173	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		47,076	740.5
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	2,019	17.0
Increase: To support provision of free ice skating at Ft. DuPont Ice Arena	Park Policy and Programs	235	0.0
	Division		
Increase: To align resources with operational spending goals	Multiple Programs	203	0.0

#### Table HA0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Increase: To support security at the Barry Farm Recreation Center	Area Management	79	0.0
Decrease: To recognize savings from a reduction in FTEs	Multiple Programs	-1,609	-20.2
Decrease: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-1,610	0.0
Technical Adjustment: To support the Living Wage legislation	Multiple Programs	423	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		46,816	737.3
Enhance: To support the DPR youth trips program and FitDC	Programs Division	340	0.0
Enhance: To support funding for maintenance and repair	Park Policy and Programs	150	0.0
	Division		
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		47,306	737.3
Enhance: To restore funds and support FTEs at Community Gardens and Chevy	Multiple Programs	104	1.5
Chase Community Center			
Enhance: To support community run or walk events in each Ward (one-time)	Programs Division	40	0.0
Reduce: To support personal services costs adjustments	Multiple Programs	-424	-0.5
Transfer-Out: To ONSE to support Roving Leaders Program	Multiple Programs	-264	-5.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		46,762	733.3
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		2,600	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE  Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Rudget Submission	Multiple Programs	2,600 100 2,700	0.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission	Multiple Programs		0.0 <b>0.0</b>
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change	Multiple Programs	100 2,700 0	0.0 <b>0.0</b> 0.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget	Multiple Programs	100 <b>2,700</b>	0.0 <b>0.0</b> 0.0 <b>0.0</b>
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change	Multiple Programs	100 2,700 0 2,700	0.0 <b>0.0</b> 0.0 <b>0.0</b> 0.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget	Multiple Programs	100 2,700 0 2,700 0	0.0 0.0 0.0 0.0 0.0 0.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget	Multiple Programs	100 2,700 0 2,700 0	0.0 <b>0.0</b> 0.0 <b>0.0</b> 0.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget  INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE	Multiple Programs  Multiple Programs	2,700 0 2,700 0 2,700 0 2,700	0.0 0.0 0.0 0.0 0.0 0.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget  INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE  Increase: To align resources with operational spending goals		2,700 0 2,700 0 2,700 0 2,700	0.0 0.0 0.0 0.0 0.0 0.0 6.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget  INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE  Increase: To align resources with operational spending goals  INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		2,700 0 2,700 0 2,700 0 2,700 2,475 500	0.0 0.0 0.0 0.0 0.0 0.0 6.0 9.6
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget  INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE  Increase: To align resources with operational spending goals  INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission  No Change		2,700 0 2,700 0 2,700 0 2,700 2,475 500 2,975	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget  INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE  Increase: To align resources with operational spending goals  INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		2,700 0 2,700 0 2,700 0 2,700 2,475 500 2,975 0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 6.0 9.6 15.6
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget  INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE  Increase: To align resources with operational spending goals  INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission  No Change  INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget  No Change		2,700 2,700 0 2,700 0 2,700 2,475 500 2,975 0 2,975	0.0 0.0 0.0 0.0 0.0 0.0 6.0 9.6 15.6 0.0
Increase: To align budget with projected revenues  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget  No Change  SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget  INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE  Increase: To align resources with operational spending goals  INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission  No Change  INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		2,700 2,700 0 2,700 0 2,700 2,700 2,700 2,700 2,975 0 2,975	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Department of Parks and Recreation's (DPR) proposed FY 2018 gross budget is \$52,437,191, which represents a 2.7 percent increase over its FY 2017 approved gross budget of \$51,038,071. The budget is comprised of \$46,762,191 in Local funds, \$2,700,000 in Special Purpose Revenue funds, and \$2,975,000 in Intra-District funds.

## **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DPR's FY 2018 CSFL budget is \$47,075,827, which represents a \$1,112,756, or 2.4 percent, increase over the FY 2017 approved Local funds budget of \$45,963,071.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DPR included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$16,904 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$65,019 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DPR include a reduction of \$60,000 to account for a removal of one-time funding appropriated in FY 2017 to purchase aquabikes for the Ferebee-Hope and Barry Farm Recreation centers, Additional adjustments include increases of \$211,414 for the Fixed Costs Inflation Factor to account for estimates for fleet services and \$913,226 for the Operating Impact of Capital for costs for Congress Heights, Kenilworth-Parkside, Edgewood Recreation Center, and Fort DuPont Ice Arena replacement.

#### **Agency Budget Submission**

**Increase:** The budget proposed in Local funds reflects an increase of \$2,018,522 and 17.0 FTEs across multiple divisions. This adjustment aligns DPR's personal services resources to accommodate needs associated with summer programs and activities. It also supports projected salary step increases, Fringe Benefits, and Overtime costs across multiple divisions. Additionally, the Local funds proposed budget increased by \$235,000 to support funding for a grant allocated to a third-party organization to provide free ice skating to low-income residents at the Fort DuPont Ice Arena.

Furthermore, in Local funds, the proposed budget reflects increases of \$203,126 to account for reallocation of funds from professional services to Contractual Services to ensure accurate alignment of resources, and \$79,156 to support funding for security guards at the Barry Farm Recreation and Aquatic Center to ensure the safety of DPR personnel and guests.

In Special Purpose Revenue funds, the proposed budget includes an increase of \$100,000 across multiple divisions to align funding with revenue projected from rental use of DPR facilities and fees charged for recreational activities.

In Intra-District funds, the proposed budget includes an increase of \$500,000 and 9.6 FTEs to support a Memorandum of Understanding agreement with the District of Columbia Public Schools (DCPS) for pool management, life guards, and personal services at onsite DCPS pools.

**Decrease:** DPR's proposed budget in Local funds reflects a decrease of \$1,608,542 to account for inter-programmatic reallocation of 20.2 FTEs and redirection of associated funding. Also, funding in Local funds includes a net decrease of \$1,610,380 in the nonpersonal services budget, primarily to recognize savings in office supplies, communication, professional services fees, and procurement of equipment across multiple divisions in the agency.

**Technical Adjustment:** The budget proposal in Local funds includes an increase of \$423,171 to account for the revised forecast of salary and wages due to compliance requirements for the Living Wage legislation.

#### **Mayor's Proposed Budget**

**Enhance:** DPR's proposed Local funds budget includes an increase of \$340,000 in the Programs division, of which \$250,000 supports FitDC, an initiative to encourage more physical and health activities in the District of Columbia, and \$90,000 supports DPR expansion of the youth trips program to provide more opportunities to visit national parks and monuments for youth ages 14 to 24 participating in DPR's Supreme Teens programs.

Additionally, the proposed Local funds budget includes an increase of \$150,000 in the Park Policy and Programs division to support an on-call repair and maintenance services contract for the agency's extensive Closed Circuit Television (CCTV) Security System at 33 DPR facilities.

#### **District's Proposed Budget**

**Enhance**: In Local funds, DPR's budget proposal reflects a net increase of \$103,551 and 1.5 FTEs, which is comprised of \$75,551 and 1.0 FTE to support a dedicated manager for the Seniors' Programs at the Chevy Chase Community Center, and restoration of \$28,000 and 0.5 FTE to DPR's Community Gardens activity. The budget in Local funds also reflects an increase of \$40,000 in one-time funding for competitive grants to organize community run-or-walk events in support of sports, fitness and health activities in each Ward in the District.

**Reduce:** DPR's budget proposal in Local funds reflects a reduction of \$423,656 and 0.5 FTE, across multiple divisions, to recognize projected salary lapse savings and other adjustments to personal services.

**Transfer-Out:** The proposed Local funds budget includes a reduction of \$263,584 and 5.0 FTEs from multiple divisions to the Office of Neighborhood Safety and Engagement to support the Roving Leaders program.

#### **Agency Performance Plan\***

Department of Parks and Recreation (DPR) has the following strategic objectives for FY 2018:

### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Improve the quality of life for District residents by providing equal access to high quality, outcomes-based recreation and leisure services.
- 2. Promote program success through high quality operational and administrative support.
- 3. Create and maintain a highly efficient, transparent and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

# 1. Improve the quality of life for District residents by providing equal access to high quality, outcomes-based recreation and leisure services. (5 Activities)

Activity Title	Activity Description	Type of Activity
Recreation Centers and Programs	DPR operates the District's recreation centers and provides recreational programs and activities such as camps; sports, health and fitness; youth; senior; therapeutic recreation; environmental; and personal enrichment programs.	Daily Service
Aquatic Facilities and Programs	DPR operates the District's aquatic facilities and provides aquatic programs and activities such as learn to swim, water aerobics, and swim teams.	Daily Service
Parks Policy and Programs	DPR operates District parks and provides programs and activities to promote environmental stewardship and sustainability.	Daily Service
Special Events	DPR hosts community and citywide special events to promote healthy lifestyles and encourage participation in DPR programs and activities.	Daily Service
Permits	DPR issues permits for ball fields, parks, picnic areas, and other facilities and equipment operated and maintained by the agency.	Daily Service

# 2. Promote program success through high quality operational and administrative support. (7 Activities)

Activity Title	Activity Description	Type of Activity
Partnerships and Donations	DPR solicits and manages grants, donations, partnerships, and sponsorships to support DPR programs and facilities.	Daily Service
Volunteers	DPR recruits and manages volunteers to support DPR programs and activities.	Daily Service

(Continued on next page)

# 2. Promote program success through high quality operational and administrative support. (7 Activities)

Activity Title	Activity Description	Type of Activity
Planning and Design	DPR plans, designs, and manages capital projects to renovate existing or build new playgrounds, recreation centers, aquatic facilities, and parks.	Daily Service
Customer Service	DPR measures and improves customer satisfaction by soliciting community input and feedback.	Daily Service
Support Services	Agency operations are supported by stagecraft, warehouse, and transportation services.  Transportation is provided for program participants and constituents to various programs, activities, and events.	Daily Service
Human Resources	DPR's Human Resources division provides services for the agency's workforce through employee recruitment, professional development, payroll, compliance, employee benefits, and wellness.	Daily Service
Communications	The Communications Division keeps District residents, visitors, and staff informed about DPR programs, activities, and events through media campaigns, social media, printed materials, etc.	Daily Service

### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Improve the quality of life for District residents by providing equal access to high quality, outcomes-based recreation and leisure services. (5 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of participants who met	No	82.5%	78.5%	88%	90%	90%
program goals						
Percent of program participants	No	Not	Not	Not	90%	90%
surveyed rating their experience		Available	Available	Available		
in DPR programs as Good or						
Excellent						
Percent of program participants	No	Not	Not	Not	75%	87%
surveyed that plan to register for		Available	Available	Available		
a DPR program again in the						
future						
Percent of program participants	No	Not	Not	Not	85%	87%
surveyed that would recommend		Available	Available	Available		
a DPR program to others						
Percent of programs meeting	No	Not	Not	Not	90%	90%
minimum quality standards		Available	Available	Available		

# 2. Promote program success through high quality operational and administrative support. (4 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of agency's budget	No	10.3%	4.3%	11%	5%	5%
supplemented by outside						
resources						

(Continued on next page)

# 2. Promote program success through high quality operational and administrative support. (4 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of customers rating	No	94.8%	93%	93%	94%	95%
net-positive customer experience						
Percent of staff completing	No	Not	Not	Not	75%	75%
industry-specific training		Available	Available	Available		
Percent of staff with professional	No	Not	Not	Not	15%	15%
certifications		Available	Available	Available		

# 3. Create and maintain a highly efficient, transparent and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target		
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

### 1. Recreation Centers and Programs

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of at-risk youth connected through the Roving Leaders services	No	Not Available	Not Available	Not Available
Number of fitness center memberships (Non-Residents)	No	Not Available	Not Available	Not Available
Number of fitness center memberships (Residents)	No	Not Available	Not Available	Not Available
Number of meals served through nutrition programs	No	Not Available	Not Available	583,261
Number of programs provided	No	Not Available	Not Available	1,273
Number of visitors at recreation centers	No	Not Available	Not Available	1,634,462
Program utilization rate	No	Not Available	Not Available	80.2%

# 2. Aquatic Facilities and Programs

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of minority youth learning to	No	Not Available	Not Available	Not Available
swim				
Number of new lifeguards trained	No	Not Available	Not Available	Not Available
Number of programs provided	No	Not Available	Not Available	872
Number of visitors at aquatic facilities	No	Not Available	Not Available	781,272
Program utilization rate	No	Not Available	Not Available	84.3%

# 3. Parks Policy and Programs

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Community Gardening	No	Not Available	Not Available	122
Classes				
Number of residents participating in	No	Not Available	Not Available	Not Available
classes				
Program utilization rate	No	Not Available	Not Available	61.4%

## 4. Special Events

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of external special events served	No	Not Available	Not Available	Not Available
Number of participants at special events	No	Not Available	Not Available	Not Available
Number of special event surveys	No	Not Available	Not Available	Not Available
collected				
Number of special events	No	Not Available	Not Available	Not Available

# 5. Permits

	New Measure/	FY 2014	FY 2015	FY 2016	
Measure	Benchmark Year	Actual	Actual	Actual	
Number of permit applications received	No	Not Available	Not Available	11,350	
Number of permits issued	No	Not Available	Not Available	Not Available	

# 6. Partnerships and Donations

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Dollar amount from external resources	No	Not Available	Not Available	\$1,968,846
Number of park partners	No	Not Available	Not Available	Not Available
Number of programmatic partners	No	Not Available	Not Available	Not Available
Number of residents served by	No	Not Available	Not Available	Not Available
programmatic partners				

# 7. Volunteers

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of volunteer hours	No	Not Available	Not Available	31,275
Number of volunteers	No	Not Available	Not Available	730

# 8. Planning and Design

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of capital projects	No	Not Available	Not Available	Not Available

## 9. Customer Service

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of customer service surveys collected	No	Not Available	Not Available	915
Number of program surveys collected	No	Not Available	Not Available	1,295

# 10. Support Services

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of transportation trips executed	No	Not Available	Not Available	Not Available

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# D.C. Office on Aging

www.dcoa.dc.gov

**Telephone: 202-724-5626** 

#### Table BY0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	<b>Approved</b>	Proposed	FY 2017
OPERATING BUDGET	\$43,083,297	\$40,694,268	\$46,031,022	13.1
FTEs	70.1	63.0	69.0	9.5

The mission of the District of Columbia Office on Aging (DCOA) is to advocate, plan, implement, and monitor programs in health, education, and social services that promote longevity, independence, dignity, and choice for older District residents (age 60 plus), people with disabilities (age 18 to 59), and their caregivers.

#### **Summary of Services**

DCOA provides consumer information, assistance, and outreach for District seniors, people with disabilities, and caregivers so that they can be better informed about aging issues, improve their quality of life, and maintain their independence. The agency also offers home health, adult day care, nutrition, case management, residential facilities, elder rights assistance, health promotion, wellness, counseling, legal, recreation, transportation, and caregiver services and supports to facilitate aging in place.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table BY0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table BY0-2** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents					
				Change					Change	
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	31,011	30,263	35,617	5,354	17.7	26.5	31.0	37.4	6.4	20.8
TOTAL FOR										
GENERAL FUND	31,011	30,263	35,617	5,354	17.7	26.5	31.0	37.4	6.4	20.8
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	7,629	7,732	7,592	-140	-1.8	5.1	5.0	4.0	-1.0	-20.0
FEDERAL MEDICAID										
PAYMENTS	0	1,037	2,345	1,308	126.0	0.0	11.3	24.6	13.2	116.5
TOTAL FOR										
FEDERAL RESOURCES	7,629	8,769	9,937	1,168	13.3	5.1	16.3	28.6	12.2	74.7
PRIVATE FUNDS										
PRIVATE DONATIONS	1	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
PRIVATE FUNDS	1	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	4,442	1,662	477	-1,185	-71.3	38.5	15.7	3.0	-12.7	-80.8
TOTAL FOR										
INTRA-DISTRICT FUNDS	4,442	1,662	477	-1,185	-71.3	38.5	15.7	3.0	-12.7	-80.8
GROSS FUNDS	43,083	40,694	46,031	5,337	13.1	70.1	63.0	69.0	6.0	9.5

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table BY0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table BY0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	2,082	1,806	2,236	2,181	-55	-2.5
12 - REGULAR PAY - OTHER	2,757	3,385	2,768	3,198	430	15.6
13 - ADDITIONAL GROSS PAY	103	24	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	948	1,072	1,038	1,159	120	11.6
SUBTOTAL PERSONAL SERVICES (PS)	5,890	6,287	6,042	6,538	496	8.2
20 - SUPPLIES AND MATERIALS	126	81	160	124	-35	-22.2
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	11	0	11	11	N/A
40 - OTHER SERVICES AND CHARGES	604	418	613	385	-228	-37.2

Table BY0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
41 - CONTRACTUAL SERVICES - OTHER	9,431	8,416	9,323	9,343	20	0.2
50 - SUBSIDIES AND TRANSFERS	26,020	27,747	24,445	29,499	5,054	20.7
70 - EQUIPMENT AND EQUIPMENT RENTAL	53	123	112	130	18	16.2
SUBTOTAL NONPERSONAL SERVICES (NPS)	36,235	36,796	34,652	39,493	4,841	14.0
GROSS FUNDS	42,125	43,083	40,694	46,031	5,337	13.1

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table BY0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table BY0-4** (dollars in thousands)

	Dollars in Thousands			F	ull-Time	Equivalen	ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
SERVICES								
(1010) PERSONNEL COSTS ACTIVITY	4,390	3,176	3,276	99	28.6	27.0	28.0	1.0
(1040) CONTRACT AND PROCUREMENT								
ACTIVITY	625	5	35	30	0.0	0.0	0.0	0.0
(1045) INFORMATION TECHNOLOGY	0	345	472	127	0.0	0.0	0.0	0.0
(1087) LANGUAGE ACCESS	5	0	0	0	0.0	0.0	0.0	0.0
(1096) FLEET SERVICES	0	198	58	-139	0.0	0.0	0.0	0.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT SERVICES	5,020	3,725	3,841	116	28.6	27.0	28.0	1.0
(9200) CONSUMER INFO., ASSISTANCE								
AND OUTREACH								
(9205) EMPLOYMENT SERVICES	370	0	0	0	0.0	0.0	0.0	0.0
(9215) COMMUNITY OUTREACH AND								
SPECIAL EVENTS	216	764	761	-4	0.0	5.0	5.0	0.0
(9220) TRAINING AND EDUCATION	4,685	0	0	0	38.5	0.0	0.0	0.0
(9222) ADVOCACY/ELDER RIGHTS	511	1,382	1,413	31	0.0	0.0	0.0	0.0
(9230) ASSISTANCE AND REFERRAL								
SERVICES	0	870	1,034	165	0.0	7.0	9.0	2.0
SUBTOTAL (9200) CONSUMER INFO.,								
ASSISTANCE AND OUTREACH	5,782	3,016	3,208	192	38.5	12.0	14.0	2.0
(9300) IN-HOME AND CONTINUING								
CARE PROGRAM								
(9325) IN-HOME AND DAYCARE								
SERVICES	6,671	0	0	0	0.0	0.0	0.0	0.0
(9330) CAREGIVERS SUPPORT	727	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (9300) IN-HOME AND								
CONTINUING CARE PROGRAM	7,397	0	0	0	0.0	0.0	0.0	0.0

**Table BY0-4** (dollars in thousands)

	Dollars in Thousands			F	ull-Time	Equivalen	ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(9400) HOME AND COMMUNITY								
BASED SUPPORT PROGRAM								
(9420) IN-HOME SERVICES	0	2,061	5,650	3,589	0.0	0.0	0.0	0.0
(9430) LEAD AGENCIES AND CASE								
MANAGEMENT	0	9,878	11,049	1,171	0.0	22.0	26.0	4.0
(9440) SENIOR WELLNESS								
CENTER/FITNESS	3,760	2,436	2,891	455	3.1	0.0	0.0	0.0
(9450) COMMUNITY SERVICES	18,570	0	0	0	0.0	0.0	0.0	0.0
(9460) SENIOR VILLAGES	0	250	300	50	0.0	0.0	0.0	0.0
(9470) SUPPORTIVE RESIDENTIAL								
SERVICES	1,674	735	735	0	0.0	0.0	0.0	0.0
(9475) CAREGIVER SUPPORT	0	1,304	477	-827	0.0	2.0	1.0	-1.0
(9480) ADVOCACY/ELDER RIGHTS	881	0	0	0	0.0	0.0	0.0	0.0
(9485) TRANSPORTATION	0	4,991	5,436	445	0.0	0.0	0.0	0.0
(9490) DAY PROGRAMS	0	1,658	1,804	146	0.0	0.0	0.0	0.0
SUBTOTAL (9400) HOME AND								
COMMUNITY BASED SUPPORT								
PROGRAM	24,884	23,314	28,342	5,028	3.1	24.0	27.0	3.0
(9500) NUTRITION								
(9520) COMMUNITY DINING	0	4,798	4,798	0	0.0	0.0	0.0	0.0
(9530) HOME DELIVERED MEALS	0	4,832	4,832	0	0.0	0.0	0.0	0.0
(9540) NUTRITION SUPPLEMENTS	0	21	21	0	0.0	0.0	0.0	0.0
(9550) COMMODITY AND FARMERS								
MARKET	0	989	989	0	0.0	0.0	0.0	0.0
SUBTOTAL (9500) NUTRITION	0	10,640	10,640	0	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	43,083	40,694	46,031	5,337	70.1	63.0	69.0	6.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

## **Program Description**

The District of Columbia Office on Aging operates through the following 4 programs:

**Consumer Information, Assistance, and Outreach** – provides information, assistance, and outreach for a variety of long-term care needs to older adults, people with disabilities, and caregivers regarding long-term care services and supports offered in the District.

This program contains the following 3 activities:

• Community Outreach and Special Events – provides socialization, information, and recognition services for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers in order to combat social isolation, increase awareness of services provided, and project a positive image of aging;

- Advocacy and Elder Rights provides legal support and advocacy for elder rights for District residents age 60 or older who need assistance with relevant state laws, long-term planning, or complaint resolution between residents/families and nursing homes and other community residential facilities for seniors; and
- Assistance and Referral Services provides information on, connection to, and assistance with accessing home and community-based services, long-term care options, and public benefits for District residents age 60 or older, persons with a disability between the ages of 18 and 59, and caregivers.

**Home and Community-Based Support** – provides services for District residents who are 60 years of age or older so that they can live as independently as possible in the community including health promotion, case management services, nutrition, homemaker assistance, wellness, counseling, transportation, and recreation activities.

This program contains the following 8 activities:

- **In-Home Services** provides home health and homemaker services for District residents 60 years of age and older to help manage activities of daily living;
- Lead Agencies and Case Management provides core services and supports, such as case management and counseling services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers;
- **Senior Wellness Centers/Fitness** provides socialization, physical fitness, and programs that promote healthy behavior and awareness for District residents age 60 or older;
- **Senior Villages** provides support and technical assistance to the grass roots movement of neighbors helping neighbors age in place;
- **Supportive Residential Services** provides emergency shelter, supportive housing, and aging-in-place programs;
- Caregivers Support provides caregiver education and training, respite, stipends, and transportation services to eligible caregivers;
- **Transportation** provides transportation to life-sustaining medical appointments and group social and recreational activities for District residents age 60 or older; and
- **Day Programs** provides day programs through adult day health and senior centers, which allow District residents age 60 or older to have socialization and access to core services.

**Nutrition Services** – provides meals, food, and nutrition assistance to District residents 60 and over to maintain or improve their health and remain independent in the community.

This program contains the following 4 activities:

- **Community Dining** provides meals in group settings such as senior wellness centers, senior housing buildings, and recreation centers for District residents age 60 or older;
- **Home-Delivered Meals** provides District residents age 60 or older who are frail, home-bound, or otherwise isolated with meals delivered directly to their home;
- **Nutrition Supplements** provides nutrition supplements each month for District residents 60 and over who are unable to obtain adequate nutrition from food alone; and
- Commodities and Farmers Market the Commodity Supplemental Food Program provides a monthly bag of healthy, shelf-stable foods to low-income District residents; and the Senior Farmers Market Nutrition Program provides vouchers to participants in the Commodity Supplemental Food Program to purchase fresh produce at local farmers markets.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

### **Program Structure Change**

The District of Columbia Office on Aging has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table BY0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

Table BY0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL PUNDO PLANTA		20.262	21.0
LOCAL FUNDS: FY 2017 Approved Budget and FTE	M Id I D	30,263	31.0
Removal of One-Time Funding	Multiple Programs	-250	0.0
Other CSFL Adjustments	Multiple Programs	30.022	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget	M-14:-1- D	30,022	31.0
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs Agency Management	435	6.4
Increase: To support the costs of pre-existing programmatic initiatives		61	0.0
Decrease: To align resources with operational spending goals	Multiple Programs	-1,328	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		29,189	37.4
Enhance: To support the Safe at Home program (one-time)	Consumer Info., Assistance and Outreach	3,000	0.0
Enhance: To support transportation services, recreation activities, and senior village for seniors	s Home and Community Based Support Program	1,109	0.0
Transfer-In: From DHCF to support the Aging and Disability Program operations	Home and Community Based Support Program	1,433	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget	11 0	34,731	37.4
Enhance: To support the Alzheimer's support program; case management services; and a telephone helpline program	Home and Community Based Support Program	808	0.0
Enhance: To support an inter-generational volunteer program (one-time)	Home and Community Based Support Program	128	0.0
Reduce: To realize cost savings in personal services	Agency Management	-50	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		35,617	37.4
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		7,732	5.0
Decrease: To align budget with projected grant awards	Multiple Programs	-140	-1.0
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		7,592	4.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		7,592	4.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		7,592	4.0
FEDERAL MEDICAID PAYMENTS: FY 2017 Approved Budget and FTE		1,037	11.3
Increase: To align budget with projected federal Medicaid reimbursements	Multiple Programs	1,308	13.2
FEDERAL MEDICAID PAYMENTS: FY 2018 Agency Budget Submission	maniple i rograms	2,345	24.6
No Change		0	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 Mayor's Proposed Budget		2,345	24.6
No Change		0	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 District's Proposed Budget		2,345	24.6

#### Table BY0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		1,662	15.7
Decrease: To align budget with projected revenues	Multiple Programs	-1,185	-12.7
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		477	3.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		477	3.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		477	3.0
GROSS FOR BY0 - D.C. OFFICE ON AGING		46,031	69.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The District of Columbia Office on Aging's (DCOA) proposed FY 2018 gross budget is \$46,031,022, which represents a 13.1 percent increase over its FY 2017 approved gross budget of \$40,694,268. The budget is comprised of \$35,617,220 in Local funds, \$7,591,728 in Federal Grant funds, \$2,345,115 in Federal Medicaid Payments, and \$476,958 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DCOA's FY 2018 CSFL budget is \$30,021,520, which represents a \$241,906, or less than 1.0 percent, decrease from the FY 2017 approved Local funds budget of \$30,263,426.

#### **CSFL** Assumptions

The FY 2018 CSFL calculated for DCOA included adjustment entries that are not described in detail on table 5. These adjustments include an increase of \$5,493 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$147,032 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DCOA includes a reduction of \$250,000 to account for the removal of onetime funding appropriated in FY 2017 to support the Senior Villages program. Also, a decrease of \$144,432 for the Fixed Costs Inflation Factor accounts for estimates for Fleet Services.

## **Agency Budget Submission**

**Increase:** In Local funds, the proposed budget includes an increase of \$434,873, primarily in the Consumer Information, Assistance, and Outreach program. The increase supports an additional 6.4 Full-Time Equivalents (FTEs) as well as projected salary increases and Fringe Benefits adjustments. In addition, the Local funds proposed budget includes a net increase of \$60,964 in nonpersonal services to the Agency Management program. This funding will be used to procure additional Supplies and Materials for operational needs, agency-managed Telecommunications services including needed technical support, and maintenance costs associated with the Harmony computer system.

An increase of \$1,307,636 and 13.2 FTEs across multiple programs in Federal Medicaid Payments aligns the budget with anticipated reimbursements for eligible services. This program commenced in fiscal year 2017 and allows the agency to fully execute and expand Medicaid administrative functions, such as enrolling beneficiaries in the Waiver for the Elderly and Individuals with Physical Disabilities and Adult Day Health programs with the Department of Health Care Finance (DHCF).

**Decrease**: The proposed Local funds budget reflects a reduction of \$1,328,112 across multiple programs, which will be offset by funds that will be received from Medicaid Payments. The proposed Federal Grant funds budget reflects a net reduction of \$139,916 and 1.0 FTE due to the expiration of the Alzheimer Disease Initiative grant. In Intra-District funds, a net decrease of \$1,184,759 and 12.7 FTEs is the result of elimination of Memoranda of Understanding (MOUs) with DHCF due to transfer of funding into agency Local funds budget. DCOA will continue to work in conjunction with DHCF to provide services for the Long-Term Care Ombudsman program.

### **Mayor's Proposed Budget**

Enhance: In Local Funds, the proposed budget includes an increase of \$3,000,000 in one-time funding in the Consumer Information Assistance and Outreach program to support the Safe at Home program. This program provides preventative adaptations to reduce the risk of falls in the homes of qualifying seniors and people with disabilities. The proposed Local funds budget also reflects an increase of \$1,108,966 in Home and Community-Based Support program. This adjustment is comprised of \$458,966 for transportation services, \$350,000 for recreation activities, and \$300,000 to support Senior Villages for District residents who are 60 years of age or older. A Village is a neighborhood-based nonprofit membership organization supported by volunteers that focus on the elderly. They offer programs that make it easier for older District residents to live safely and comfortably and remain active in their own homes by staying connected with their neighbors.

**Transfer-In:** In Local funds, the proposed budget includes an increase of \$1,432,710 to reflect the transfer of funds from the Department of Health Care Finance to support the Aging and Disability Resource Center and its Medicaid administrative functions. These funds will be allocated to the Home and Community-Based Support program.

#### **District's Proposed Budget**

**Enhance:** DCOA's proposed Local funds budget proposal includes a net increase of \$808,000 in nonpersonal services in the Home and Community Based Support program. Of this amount, \$500,000 is to provide support for Alzheimer's support programs; \$208,000 is to support case management services in lead agencies; and \$100,000 is to support a helpline program for the seniors residing in Ward 3. Additionally, an enhancement of \$128,300 in one-time funding will be used to establish an inter-generational volunteer program. This program aims to unite the younger and older generations and provide seniors with the opportunity to share their wealth of knowledge. A portion of these funds will be used to provide stipends for participating seniors.

**Reduce:** DCOA's proposed Local funds budget reflects a decrease of \$50,000 due to projected salary lapse savings in the Agency Management program.

#### **Agency Performance Plan\***

The District of Columbia Office on Aging (DCOA) has the following strategic objectives for FY 2018:

### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Consumer Information, Assistance and Outreach: Provide information, assistance, and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to long-term care services and supports offered in the District.
- 2. Home and Community-Based Supports: Provide direct services and supports in the community, including nutrition services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promote aging-in-place with dignity and respect.
- 3. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

1. Consumer Information, Assistance and Outreach: Provide information, assistance, and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to long-term care services and supports offered in the District. (3 Activities)

Activity Title	Activity Description	Type of Activity
Advocacy/Elder Rights	Provide legal and advocacy support and protective services for District residents age 60 or older in need of assistance with long-term care planning, quality of care disputes, estate and financial planning, and civil disputes.	Daily Service
Assistance and Referral Services	Provide information on, connection to, and assistance with accessing home and community-based services, long-term care options, and public benefits for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers.	Daily Service
Community Outreach and Special Events	Provide engaging socialization opportunities and community service, and support awareness campaigns for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that combat social isolation, improve access to services, and project a positive image of aging and people with disabilities.	Daily Service

2. Home and Community-Based Supports: Provide direct services and supports in the community, including nutrition services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promote aging-in-place with dignity and respect. (5 Activities)

Activity Title	Activity Description	Type of Activity	
Homemaker Services and Caregiver Support	Provide homemaker services and caregiver support for District residents age 60 or older to help manage activities of daily living and prevent caregiver burnout.	Daily Service	
Lead Agencies and Case Management	Provide core services and supports, such as case management and counseling services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers.	Daily Service	
Senior Wellness Center/Fitness	Provide socialization, physical fitness, and wellness programs for District residents age 60 or older that promote healthy behavior and awareness.	Daily Service	
Nutrition Program	Provide prepared meals, fresh foods, and nutrition assistance to District residents age 60 or older that maintains or improves health and the ability to remain independent in the community.	Daily Service	
Transportation Services	Provide transportation services to essential nonemergency medical appointments and social/recreational group trips.	Daily Service	

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

1. Consumer Information, Assistance and Outreach: Provide information, assistance, and outreach to District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promotes awareness and access to long-term care services and supports offered in the District. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of callers looking for	No	Not	Not	Not	20%	20%
information and assistance that		Available	Available	Available		
heard about DCOA services						
through the agency's outreach						
efforts						
Percent of residents working with	No	Not	Not	Not	80%	80%
D.C. Long-Term Care		Available	Available	Available		
Ombudsman Program that						
self-report a satisfactory						
resolution to a complaint,						
concern, or problem						
Percent of residents working with	No	Not	Not	Not	80%	80%
DCOA's Medicaid Enrollment		Available	Available	Available		
Staff that self-report a positive						
experience through the Medicaid						
enrollment process						

2. Home and Community-Based Supports: Provide direct services and supports in the community, including nutrition services, for District residents age 60 or older, people with disabilities between the ages of 18 and 59, and caregivers that promote aging-in-place with dignity and respect. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Average annual amount DCOA	No	\$5,165	\$6,123	\$5,055	\$6,000	\$6,000
saves an older adult who						
regularly participates in services						
that promote aging in place						
Percent of family caregivers	No	Not	Not	Not	90%	90%
participating in D.C. Caregivers		Available	Available	Available		
Institute that self-report an						
improved ability to provide care						
Percent of residents attending	No	Not	84.3%	75%	75%	75%
Senior Wellness Centers that		Available				
self-report an increase in						
awareness and practices of health						
habits						

# 3. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017	October 2017	October 2017	October 2017	October 2017
Budget- Local funds unspent	No	Forthcoming	$\mathcal{L}$	Forthcoming	U	U
		October 2017	October 2017	October 2017	October 2017	October 2017
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017	October 2017	October 2017	October 2017	October 2017
status						
Contracts/Procurement-	No			Forthcoming		
Expendable Budget spent on		October 2017	October 2017	October 2017	October 2017	October 2017
Certified Business Enterprises						
Customer Service- Meeting	No			Forthcoming		
Service Level Agreements		October 2017	October 2017	October 2017	October 2017	October 2017
Human Resources- Employee	No			Forthcoming		
District residency		October 2017	October 2017	October 2017	October 2017	October 2017
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017	October 2017	October 2017	October 2017	October 2017
Human Resources- Vacancy Rate	No			Forthcoming		
		October 2017	October 2017	October 2017	October 2017	October 2017
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017	October 2017	October 2017	October 2017	October 2017
Completion						

#### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

### 1. Advocacy/Elder Rights

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of hours of advocacy and legal	Yes	Not Available	Not Available	Not Available
support provided to residents				
Number of hours of Long-Term Care	Yes	Not Available	Not Available	Not Available
Ombudsman services provided to				
residents				

#### 2. Assistance And Referral Services

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of caregivers receiving	No	447	217	71
information, referral, and assistance				
through the Aging and Disability				
Resource Center				
Number of people with disabilities	No	5,422	1,375	1,057
between the ages of 18 and 59 receiving				
information, referral, and assistance				
through the Aging and Disability				
Resource Center				
Number of residents age 60 or older	No	15,140	4,184	9,477
receiving information, referral and				
assistance through the Aging and				
Disability Resource Center				
Number of residents served by DCOA's	Yes	Not Available	Not Available	Not Available
Medicaid Enrollment Staff				

# 3. Provide homemaker services and caregiver support for District residents age 60 or older to help manage activities of daily living and prevent caregiver burnout.

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average project cost for Safe at Home adaptations	Yes	Not Available	Not Available	New Measure
Number of residents receiving home adaptations	Yes	Not Available	Not Available	Not Available
Number of residents receiving homemaker services	Yes	Not Available	Not Available	Not Available

# 4. Lead Agencies And Case Management

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of residents receiving case	Yes	Not Available	Not Available	Not Available
management				
Number of residents receiving options	No	962	915	551
counseling				
Number of residents transitioned from an	Yes	Not Available	Not Available	Not Available
institutional setting to the community				

#### **5. Senior Wellness Center/Fitness**

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of residents attending Senior	No	2,957	3,293	2,991
Wellness Centers				

### 6. Community Outreach and Special Events

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of DCOA sponsored information	Yes	Not Available	Not Available	Not Available
and training sessions that increase				
knowledge and awareness of long-term				
services and supports in the community				

# 7. Nutrition Program

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of residents attending community dining sites	Yes	Not Available	Not Available	Not Available
Number of residents receiving home-delivered meals	Yes	Not Available	Not Available	Not Available

# 8. Provide transportation services to essential nonemergency medical appointments and social/recreational group trips for DCOA activities.

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of residents provided	Yes	Not Available	Not Available	2,359
transportation to medical appointments				
Number of residents provided	Yes	Not Available	Not Available	2,682
transportation to social and recreational				
activities				

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# **Unemployment Compensation Fund**

www.does.dc.gov

**Telephone: 202-724-7000** 

#### Table BH0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$4,507,849	\$6,887,000	\$6,680,390	-3.0

The mission of the Unemployment Compensation Fund is to provide unemployment compensation benefits to former District government employees who have been separated from employment through no fault of their own.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table BH0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# **Table BH0-2** (dollars in thousands)

	Dollars in Thousands					Full-T	ime Equi	valents		
				Change					Change	
	Actual A	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	4,508	6,887	6,680	-207	-3.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	4,508	6,887	6,680	-207	-3.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	4,508	6,887	6,680	-207	-3.0	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table BH0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table BH0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
40 - OTHER SERVICES AND CHARGES	10	0	0	0	0	N/A
50 - SUBSIDIES AND TRANSFERS	5,055	4,508	6,887	6,680	-207	-3.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	5,065	4,508	6,887	6,680	-207	-3.0
GROSS FUNDS	5,065	4,508	6,887	6,680	-207	-3.0

<sup>\*</sup>Percent change is based on whole dollars.

### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table BH0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table BH0-4** (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents			ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) UNEMPLOYMENT								
COMPENSATION FUND								
(1100) UNEMPLOYMENT								
COMPENSATION FUND	4,508	6,887	6,680	-207	0.0	0.0	0.0	0.0
SUBTOTAL (1000) UNEMPLOYMENT								
COMPENSATION FUND	4,508	6,887	6,680	-207	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	4,508	6,887	6,680	-207	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Unemployment Compensation Fund operates through the following program:

**Unemployment Compensation Fund** – provides unemployment compensation to qualified former District government employees during periods of unemployment.

#### **Program Structure Change**

The Unemployment Compensation Fund has no program structure changes in the FY 2018 proposed budget.

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table BH0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table BH0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		6,887	0.0
		0,007	
No Change			0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		6,887	0.0
Decrease: To realize programmatic cost savings in nonpersonal services	Unemployment	-207	0.0
	Compensation Fund		
LOCAL FUNDS: FY 2018 Agency Budget Submission		6,680	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		6,680	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		6,680	0.0
GROSS FOR BH0 - UNEMPLOYMENT COMPENSATION FUND		6,680	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

### **FY 2018 Proposed Budget Changes**

The Unemployment Compensation Fund's proposed FY 2018 gross budget is \$6,680,390, which represents a 3.0 percent decrease from its FY 2017 approved gross budget of \$6,887,000. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The Unemployment Compensation Fund's FY 2018 CSFL budget is \$6,887,000, which represents no change from the FY 2017 approved Local funds budget.

#### **Agency Budget Submission**

**Decrease:** The Unemployment Compensation Fund's proposed budget includes savings in the amount of \$206,610 due to a projected reduction in the amount of claims being approved and paid to former District employees claiming benefits, and a decrease in the average duration of unemployment.

# **Mayor's Proposed Budget**

**No Change**: The Unemployment Compensation Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

## **District's Proposed Budget**

**No Change:** The Unemployment Compensation Fund's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Employees' Compensation Fund

www.orm.dc.gov

Telephone: 202-727-8600

#### Table BG0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$25,281,099	\$21,521,002	\$21,708,502	0.9

The mission of the Employees' Compensation Fund is to provide fiscal resources to administer the Public Sector Workers' Compensation program for District of Columbia government employees and to pay the required claims costs of eligible claimants, pursuant to applicable District laws.

The agency's FY 2018 proposed budget is presented in the following tables:

## FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table BG0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# Table BG0-2

(dollars in thousands)

	Dollars in Thousands				Full-T	ime Equi	valents			
		Change						Change		
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	25,281	21,521	21,709	188	0.9	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	25,281	21,521	21,709	188	0.9	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	25,281	21,521	21,709	188	0.9	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table BG0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table BG0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	1,265	1,762	1,500	1,500	0	0.0
40 - OTHER SERVICES AND CHARGES	5,295	9,532	7,500	7,594	94	1.2
50 - SUBSIDIES AND TRANSFERS	13,327	13,987	12,521	12,615	94	0.7
SUBTOTAL NONPERSONAL SERVICES (NPS)	19,886	25,281	21,521	21,709	188	0.9
GROSS FUNDS	19,886	25,281	21,521	21,709	188	0.9

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table BG0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### Table BG0-4

(dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents			ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(0010) DISABILITY COMPENSATION								
FUND								
(1000) DISABILITY COMPENSATION								
FUND	25,281	21,521	21,709	188	0.0	0.0	0.0	0.0
SUBTOTAL (0010) DISABILITY								
COMPENSATION FUND	25,281	21,521	21,709	188	0.0	0.0	0.0	0.0
TOTAL PROPOSED							•	
OPERATING BUDGET	25,281	21,521	21,709	188	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

## **Program Description**

The Employees' Compensation Fund operates through the following program:

**Disability Compensation Fund** – is established by the District of Columbia Merit Personnel Act (D.C. Law 2-139, as amended). Payments are made to District employees, with eligible and verified claims, as compensation for lost wages, medical services related to workplace injuries, and return-to-work services such as vocational rehabilitation. In FY 2004, the administration of the Fund was transferred to the D.C. Office of Risk Management.

#### **Program Structure Change**

The Employees' Compensation Fund has no program structure changes in the FY 2018.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table BG0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table BG0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		21,521	0.0
Other CSFL Adjustments	Disability Compensation	188	0.0
	Fund		
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		21,709	0.0
Increase: To align the budget with projected unemployment claims	Disability Compensation	94	0.0
	Fund		
Decrease: To align the budget with professional service fees	Disability Compensation	-94	0.0
	Fund		
LOCAL FUNDS: FY 2018 Agency Budget Submission		21,709	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		21,709	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		21,709	0.0
GROSS FOR BG0 - EMPLOYEES' COMPENSATION FUND		21,709	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

## **FY 2018 Proposed Budget Changes**

The Employees' Compensation Fund's (ECF) FY 2018 gross budget is \$21,708,502, which represents a less than 1.0 percent increase over its FY 2017 approved gross budget of \$21,521,002. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

ECF's FY 2018 CSFL budget is \$21,708,502, which represents a \$187,500, or less than 1.0 percent, increase over the FY 2017 approved Local funds budget of \$21,521,002.

#### **CSFL** Assumptions

The FY 2018 CSFL calculated for ECF included an adjustment entry that is not described in detail on table 5. This adjustment reflects an increase of \$187,500 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

#### **Agency Budget Submission**

**Increase:** The Employees' Compensation Fund's (ECF) proposed budget reflects an increase of \$93,750 in Subsidies and Transfers to support projected costs associated with unemployment claims.

**Decrease:** ECF's proposed Local funds budget includes a decrease of \$93,750 to reflect the projected costs of professional service fees; this offsets the increase in Subsidies and Transfers.

### Mayor's Proposed Budget

**No Change:** The Employees' Compensation Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

## **District's Proposed Budget**

**No Change:** The Employees' Compensation Fund's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Office of Human Rights

www.ohr.dc.gov

Telephone: 202-727-4559

#### Table HM0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$4,201,638	\$4,420,225	\$4,929,852	11.5
FTEs	35.8	39.0	44.0	12.8

The mission of the D.C. Office of Human Rights (OHR) is to eradicate discrimination, increase equal opportunity, and protect human rights in the city.

## **Summary of Services**

OHR investigates and resolves complaints of discrimination in employment, housing, places of public accommodation, and educational institutions, pursuant to the D.C. Human Rights Act of 1977 and other numerous local and federal laws. OHR also prevents discrimination by providing training and education to District government employees, private employers, workers, and the community at large regarding their rights and responsibilities under the law. OHR monitors compliance with the Language Access Act of 2004 and investigates allegations of non-compliance with this Act by District government agencies. The agency also investigates complaints and conditions causing community tension and conflict that can lead to breaches of the peace. The Commission on Human Rights is the adjudicatory body that decides private sector cases after OHR has found "probable cause" of discrimination.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HM0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table HM0-2** (dollars in thousands)

		<b>Dollars in Thousands</b>				Full-Time Equivalents				
				Change		Change				
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	3,734	4,058	4,600	541	13.3	35.0	36.6	41.6	5.0	13.5
TOTAL FOR										
GENERAL FUND	3,734	4,058	4,600	541	13.3	35.0	36.6	41.6	5.0	13.5
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	381	322	330	8	2.5	0.9	2.4	2.4	0.0	2.1
TOTAL FOR										
FEDERAL RESOURCES	381	322	330	8	2.5	0.9	2.4	2.4	0.0	2.1
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	87	40	0	-40	-100.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	87	40	0	-40	-100.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	4,202	4,420	4,930	510	11.5	35.8	39.0	44.0	5.0	12.8

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HM0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

# **Table HM0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	1,686	1,881	2,032	2,678	646	31.8
12 - REGULAR PAY - OTHER	896	1,054	1,266	1,112	-154	-12.2
13 - ADDITIONAL GROSS PAY	16	34	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	531	612	768	836	67	8.8
SUBTOTAL PERSONAL SERVICES (PS)	3,130	3,581	4,066	4,626	559	13.8
20 - SUPPLIES AND MATERIALS	15	29	11	12	1	7.9
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	2	3	0	0	0	N/A
40 - OTHER SERVICES AND CHARGES	300	266	104	99	-5	-5.1
41 - CONTRACTUAL SERVICES - OTHER	245	288	182	187	5	2.6
70 - EQUIPMENT AND EQUIPMENT RENTAL	28	34	57	7	-50	-87.3
SUBTOTAL NONPERSONAL SERVICES (NPS)	590	621	354	304	-50	-14.1
GROSS FUNDS	3,720	4,202	4,420	4,930	510	11.5

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HM0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table HM0-4** (dollars in thousands)

	I	Dollars in Tl	nousands		F	ull-Time l	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) OFFICE OF HUMAN RIGHTS								
(1010) PERSONNEL	14	0	0	0	0.5	0.0	0.0	0.0
(1030) PROPERTY MANAGEMENT	3	4	3	-1	0.0	0.0	0.0	0.0
(1040) INFORMATION TECHNOLOGY	0	50	0	-50	0.0	0.0	0.0	0.0
(1060) LEGAL SERVICES	297	405	379	-26	2.0	3.0	3.0	0.0
(1090) PERFORMANCE MANAGEMENT	472	455	457	2	2.9	3.0	3.0	0.0
SUBTOTAL (1000) OFFICE OF HUMAN								
RIGHTS	786	914	839	-75	5.4	6.0	6.0	0.0
(2000) EQUAL JUSTICE								
(2010) INTAKE	258	240	395	155	2.0	3.1	5.0	2.0
(2020) MEDIATION	444	491	588	98	4.9	5.1	6.1	1.0
(2030) INVESTIGATIONS	1,884	1,702	2,096	394	14.6	16.4	19.5	3.0
(2050) FAIR HOUSING PROGRAM	26	27	28	0	1.1	0.2	0.2	0.0
(2060) RESEARCH AND COMPLIANCE	35	10	10	0	0.0	0.0	0.0	0.0
(2070) PUBLIC EDUCATION	224	241	390	149	2.0	2.1	3.1	1.0
(2085) BULLYING PREVENTION								
OVERSIGHT	160	179	176	-3	1.0	1.0	1.0	0.0
(2090) LANGUAGE ACCESS OVERSIGHT	25	229	25	-205	2.0	2.0	0.0	-2.0
SUBTOTAL (2000) EQUAL JUSTICE	3,054	3,121	3,709	588	27.5	30.0	35.0	5.0
(3000) COMMISSION ON HUMAN								
RIGHTS								
(3010) HUMAN RIGHTS COMMISSION	362	386	382	-4	3.0	3.0	3.0	0.0
SUBTOTAL (3000) COMMISSION ON								
HUMAN RIGHTS	362	386	382	-4	3.0	3.0	3.0	0.0
TOTAL PROPOSED OPERATING BUDGET	4,202	4,420	4,930	510	35.8	39.0	44.0	5.0
OT ELECTION DED OFF	-,	-, -20	-,-50		22.0	27.0		

(Change is calculated by whole numbers and numbers may not add up due to rounding)

Note: For more detailed information regarding the proposed funding for the activities within this agency's programs, please see Schedule 30-PBB Program Summary by Activity in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Office of Human Rights operates through the following 3 programs:

**Equal Justice** – provides education and awareness and investigates, adjudicates, and provides compliance services to people who live, work, and/or conduct business in the District of Columbia so that they are informed of, and may have timely resolution of, discrimination complaints.

This program contains the following 8 activities:

- Intake provides intake, referral, and counseling services to complainants who live, work, and/or conduct business in the District of Columbia so that they may have timely and quality assessments of their complaints;
- **Mediation** provides mediation services to complainants and respondents in an attempt to resolve potentially unlawful discriminatory practices and avoid costly and time-consuming investigations and litigation;
- **Investigations** conducts full investigations whenever prima facie evidence has been established for each complaint brought to the Office of Human Rights. This applies to cases in employment, public accommodations, educational institutions, and language access;
- **Fair Housing** investigates complaints and provides outreach and education to people who live, work, or conduct business in the District on matters relating to alleged violations of federal and local fair housing laws;
- Research and Compliance conducts compliance reviews of, provides training on, and performs research related to human rights law as well as mandates issued by the Equal Employment Opportunity Commission and the U.S. Department of Housing and Urban Development;
- **Public Education** provides awareness, education, training, and public information to ensure a workforce environment free of discrimination in the District;
- **Bullying Prevention Oversight** coordinates bullying prevention initiatives throughout the District; and
- **Language Access Oversight** provides information, education, monitoring, and enforcement services pertaining to the D.C. Language Access Act and its implementation and applicability.

Commission on Human Rights – provides adjudication services through an administrative, trial-type hearing conducted before a hearing examiner or a panel of commissioners. The Commission rules and can issue injunctive relief and award damages (if discrimination is found) to people who live, work, or conduct business in the District of Columbia.

**Office of Human Rights (Agency Management)** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

## **Program Structure Change**

The Office of Human Rights has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HM0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

### Table HM0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
			_
LOCAL FUNDS: FY 2017 Approved Budget and FTE		4,058	36.6
Removal of One-Time Funding	Multiple Programs	-50	0.0
Other CSFL Adjustments	Multiple Programs	-8	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		4,001	36.6
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	1	0.0

# Table HM0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Decrease: To offset projected adjustments in personal services costs	Multiple Programs	-1	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		4,001	36.6
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		4,001	36.6
Enhance: To support the Fair Criminal Record Screening Amendment Act	Equal Justice	599	5.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		4,600	41.6
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		322	2.4
Increase: To align budget with projected grant awards	Equal Justice	8	0.0
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		330	2.4
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		330	2.4
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		330	2.4
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		40	0.0
Decrease: To align budget with projected revenues	Equal Justice	-40	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		0	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		0	0.0
GROSS FOR HM0 - OFFICE OF HUMAN RIGHTS		4,930	44.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Office of Human Rights' (OHR) proposed FY 2018 gross budget is \$4,929,852, which represents an 11.5 percent increase over its FY 2017 approved gross budget of \$4,420,225. The budget is comprised of \$4,599,752 in Local funds and \$330,100 in Federal Grant funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

OHR's FY 2018 CSFL budget is \$4,000,511, which represents a \$57,764, or 1.4 percent, decrease from the FY 2017 approved Local funds budget of \$4,058,275.

### **CSFL** Assumptions

The FY 2018 CSFL calculated for OHR included adjustment entries that are not described in detail on table 5. These adjustments were made for a decrease of \$10,861 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$3,952 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for OHR includes a reduction of \$50,000 to account for the removal of one-time funding appropriated in FY 2017 to support Information Technology maintenance and upgrades. Additionally, a decrease of \$854 for the Fixed Costs Inflation Factor accounts for estimates for fleet services.

# **Agency Budget Submission**

**Increase**: OHR's proposed Local funds budget reflects an increase of \$926 across multiple programs to align the budget with projected personal services costs. In Federal Grant funds, the proposed budget increased by a net amount of \$8,150 to align funding with projected Department of Housing and Urban Development grant awards.

**Decrease:** A proposed net decrease of \$926 in Local funds across multiple programs, primarily in Contractual Services, will offset the projected increase in personal services. In Intra-District funds, the budget proposal reflects a decrease of \$40,000 due to the expiration of a Memorandum of Understanding agreement with the Department of Employment Services.

## **Mayor's Proposed Budget**

**No Change**: The Office of Human Rights' budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

### **District's Proposed Budget**

**Enhance:** OHR's Local funds budget proposal reflects an increase of \$599,241 and in the Equal Justice program. This adjustment includes \$475,241 to support 5.0 additional FTEs in accordance with the Fair Criminal Record Screening Amendment Act of 2016. This law is popularly known as "Ban the Box" and it generally prohibits employers in the District from inquiring about job applicants' arrest record, charges, or convictions prior to a conditional offer of employment. OHR will serve as the authority for enforcing compliance and will impose fines on violators of this legislation. The adjustment also includes a technical adjustment of \$124,000 allocated from the Non-Departmental Account to support the Fair Credit in Employment Amendment Act of 2016.

### **Agency Performance Plan\***

The Office of Human Rights (OHR) has the following strategic objectives for FY 2018:

# **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Provide high quality and efficient resolution of complaints filed at the Office of Human Rights in order to comply with statutory requirements, improve customer service, and strengthen enforcement.
- 2. Provide high quality and efficient adjudication of certified charges filed at the Commission on Human Rights in order to comply with statutory requirements and to improve customer service.
- 3. Provide high quality monitoring of and technical assistance in OHR's compliance programs, including Language Access, Bullying Prevention, and Equal Employment Opportunity policies.
- 4. Provide high quality education and awareness communication to the public in order to increase understanding of the laws enforced by OHR.
- 5. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

# 1. Provide high quality and efficient resolution of complaints filed at the Office of Human Rights in order to comply with statutory requirements, improve customer service, and strengthen enforcement. (4 Activities)

Activity Title	Activity Description	Type of Activity
Investigate	The Human Rights Officer (HRO) in the Investigation Unit will review an assigned charge of Discrimination docketed and investigate the claims asserted in the Charge. The HRO will interview relevant witnesses and recommend a finding as to whether there is probable cause to believe discrimination may have occurred.	Daily Service
Intake	The Intake Officer will review inquiries (known as the Complaint Questionnaire) filed with the Office of Human Rights and determine jurisdiction. If the office has jurisdiction, the inquiry will be schedule for an intake interview. The Intake Officer will review the information provided during the interview and docket the inquiry as a Charge of Discrimination or dismiss the matter as appropriate.	Daily Service
Mediation	Once an inquiry is docketed as a Charge of Discrimination, the Mediation Unit will schedule a mandatory mediation date. If the matter is resolved at mediation, the case will be closed. If the matter is not resolved, Mediation will forward the case for full investigation.	

# 1. Provide high quality and efficient resolution of complaints filed at the Office of Human Rights in order to comply with statutory requirements, improve customer service, and strengthen enforcement. (4 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Legal Review	Once a Human Rights Officer makes a probable	Daily Service
	cause determination as to whether discrimination	
	may have occurred, the Legal Unit will review	
	the determine for legal sufficiency and forward	
	the matter for the Director's review.	

# 2. Provide high quality and efficient adjudication of certified charges filed at the Commission on Human Rights in order to comply with statutory requirements and to improve customer service. (5 Activities)

Activity Title	Activity Description	Type of Activity
Review Certified Cases	Once the Commission receives a certified case from the Office of Human Rights, the Commission will review the certified case and if appropriate set a scheduling order. If the case is not appropriately certified to the Commission, the Commission will remand the case to the Office.	Daily Service
Review and Rule on Dispositive Motions	Upon filing of a dispositive motion, the Administrative Law Judge (ALJ) assigned to the matter will review and rule on the dispositive motion filed. When appropriate, the ALJ may hold hearings before ruling on the motion.	Daily Service
Hold Hearings Including Final Hearings	When the case has completed discovery and dispositive motions have been resolved, the Commission will schedule and hold a final hearing on the merits of the case. The Commission also holds hearings on motions and dispositive motions.	Daily Service
Issue Scheduling Order	The Commission will issue scheduling orders within 30 days of receipt of case certification from the Office of Human Rights. The Scheduling Order will contain deadlines by which the parties must filed pleadings and motions.	Daily Service
Lead Or Organize Commission Meetings	The Chief Administrative Law Judge and his team organizes the Commission meetings, which occur on a bi-monthly basis. The ALJs will record minutes of the meeting.	Daily Service

# 3. Provide high quality monitoring of and technical assistance in OHR's compliance programs, including Language Access, Bullying Prevention, and Equal Employment Opportunity policies. (7 Activities)

Activity Title	Activity Description	Type of Activity
Eeo Counselors And Officers Training	Provide training and technical assistance to EEO Counselors and Officers.	Daily Service
Bullying Prevention Policy Oversight	Oversee bullying prevention policy development and compliance and provide training.	Daily Service
Community Engagement	Provide outreach and education to the public; Work closely with consultative agencies and community stakeholders.	Daily Service

(Continued on next page)

# 3. Provide high quality monitoring of and technical assistance in OHR's compliance programs, including Language Access, Bullying Prevention, and Equal Employment Opportunity policies. (7 Activities)

Activity Title	Activity Description	Type of Activity
Enforcement	Assist with identifying pre-investigation intervention solution; Investigate docketed cases of language access complaints; Issue written findings after investigation is completed; Assist non-compliant agencies with systemic corrective actions.	Daily Service
Technical Assistance to Covered Entities	Provide technical assistance such as one-on-one consultations, implementing corrective actions, training staff on compliance and cultural competencies, and meeting with language access coordinators.	Daily Service
Compliance Monitoring	Review and monitor each major public contact agency's two-year LA compliance plan; monitor and review quality of services provided to LEP/NEP (Limited English Proficient/Non English Proficient) customers; meet with agency Language Access Coordinators.	Daily Service
Youth Bullying Prevention Project	As a result of a four-year grant from National Institute of Justice (NIJ), in partnership with Child Trends and Office of the State Superintendent for Education (OSSE), the Youth Bullying Prevention Program will collect school climate data, evaluate prevention strategies in schools, and support their efforts to implement evidence based programs to prevent bullying and improve school safety.	

# 4. Provide high quality education and awareness communication to the public in order to increase understanding of the laws enforced by OHR. (3 Activities)

Activity Title	Activity Description	Type of Activity
Provide Education/Training	The Policy and Communication team schedules and conducts training for the public and business community. Examples of trainings include the Know Your Rights trainings, Human Rights Liaison trainings, and Business Training Series.	Daily Service
Perform Outreach	To ensure awareness and compliance, the Policy and Communication team conducts outreach regarding newly enacted laws or regarding laws under which the Office has seen a rise in claims. Outreach may be provided in the form of trainings or educational campaigns.	Daily Service
Issue Press Release Statements	The Policy and Communication team is responsible for responding to press inquiries and public inquiries. The team also drafts and issues press release statements of the Director.	Daily Service

### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Provide high quality and efficient resolution of complaints filed at the Office of Human Rights in order to comply with statutory requirements, improve customer service, and strengthen enforcement. (6 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Cost of processing an Office of	No No	Not	Not	Not	\$5,870	\$5,870
Human Rights complaint under	110	Available	Available	Available	\$5,575	φε,σ,σ
the Equal Justice Program						
Percent of assigned cases at the	No	Not	Not	Not	80%	80%
Office of Human Rights with		Available	Available	Available		
letters of determination within						
160 days						
Percent of docketed cases at the	No	Not	Not	Not	80%	80%
Office of Human Rights		Available	Available	Available		
scheduled for mediation within						
45 days						
Percent of Equal Employment	Yes	Not	New	Not	New	New
Opportunity Commission		Available	Measure	Available	Measure	Measure
(EEOC) cases resolved at the						
Office of Human Rights						
Percent of inquiries filed at the	No	Not	Not	Not	80%	80%
Office of Human Rights		Available	Available	Available		
scheduled for intake interview						
within 30 days						
Percent of Office of Human	No	Not	Not	Not	80%	80%
Rights cases certified to the		Available	Available	Available		
Commission on Human Rights						
within 60 days						

# 2. Provide high quality and efficient adjudication of certified charges filed at the Commission on Human Rights in order to comply with statutory requirements and to improve customer service. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of Commission on	No	Not	Not	Not	20%	20%
Human Rights cases pending		Available	Available	Available		
over 15 months						
Percent of Commission on	No	Not	Not	Not	80%	80%
Human Rights cases with		Available	Available	Available		
scheduling orders issued within						
30 days						
Percent of dispositive motions at	No	Not	Not	Not	80%	80%
the Commission on Human		Available	Available	Available		
Rights resolved within 60 days of						
filing						

# 3. Provide high quality monitoring of and technical assistance in OHR's compliance programs, including Language Access, Bullying Prevention, and Equal Employment Opportunity policies. (4 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of covered entities with	No	Not	Not	Not	80%	80%
major public contact monitored		Available	Available	Available		
and assessed for compliance with						
the Language Access Act						
Percent of EEO Counselors and	No	Not	Not	Not	80%	80%
Officers Satisfied with Training		Available	Available	Available		
Percent of informal intervention	No	Not	Not	Not	80%	80%
provided in bullying cases within		Available	Available	Available		
30 days of reporting						
Percent of language access cases	No	Not	Not	Not	90%	90%
which receive initial intervention		Available	Available	Available		
within 30 days						

# 4. Provide high quality education and awareness communication to the public in order to increase understanding of the laws enforced by OHR. (3 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Percent of Human Rights Liaisons that rate the all-day training as "good" or "excellent" in post-training survey	No	Not Available	Not Available	Not Available	80%	80%
Percent of participants that rate "Know Your Rights" presentations as "good" or "excellent" in post-training survey	No	Not Available	Not Available	Not Available	80%	80%
Percent of participants that rate the Business Training Series events as "good" or "excellent" in post-training survey	No	Not Available	Not Available	Not Available	80%	80%

# 5. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				

(Continued on next page)

# 5. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

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	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of New Docketed Cases	No	Not Available	Not Available	664.0
Number of Pending Cases	No	Not Available	Not Available	806.0

### 2. Intake

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Inquiries Received	No	Not Available	Not Available	2045.0
Number of Intakes Conducted	Yes	Not Available	Not Available	New Measure
Number of intakes scheduled	Yes	Not Available	Not Available	New Measure

### 3. Mediation

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Cases Mediated	No	Not Available	Not Available	776.0
Number of cases scheduled for	Yes	Not Available	Not Available	New Measure
mediation				

# 4. Review Certified Cases

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Certified Cases Received	No	Not Available	Not Available	Not Available

# 5. Review and rule on dispositive motions

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Cases Remanded	No	Not Available	Not Available	Not Available
Number of Motions	No	Not Available	Not Available	Not Available

# 6. Hold Hearings Including Final Hearings

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Final Hearings Held	No	Not Available	Not Available	20
Number of Non-Final Hearings Held	No	Not Available	Not Available	74

# 7. EEO Counselors and Officers Training

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Affirmative Action Review	Yes	Not Available	Not Available	New Measure
Requests				
Number of EEO Counselors and Officers	No	Not Available	Not Available	63.0
in the District				
Number of EEO Trainings Held	No	Not Available	Not Available	12.0

# 8. Bullying Prevention Policy Oversight

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Covered Entities under Youth	No	Not Available	Not Available	159.0
Bullying Prevention Act				
Number of Youth Bullying Prevention	Yes	Not Available	Not Available	New Measure
Outreach and Education Activities				

# 9. Provide education/training

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Business Training Series	No	Not Available	Not Available	4.0
Number of Human Rights Liaisons	No	Not Available	Not Available	85.0
Trained				

# 10. Perform Outreach

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Fair Criminal Record	Yes	Not Available	Not Available	New Measure
Screening Act (FCRSA) Outreach				
Activities				
Number of Fair Housing Outreach	No	Not Available	Not Available	109.0
Activities				
Number of Overall Outreach Activities	No	Not Available	Not Available	231.0
Number of Unemployed	No	Not Available	Not Available	45.0
Anti-Discrimination Act Outreach				
Activity				

# 11. Legal Review

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Cases Reviewed	No	Not Available	Not Available	Not Available
Number of Final Determinations Reviewed	No	Not Available	Not Available	Not Available
Number of Freedom of Information Act (FOIA) Requests Received	Yes	Not Available	Not Available	New Measure
Number of Litigation Cases Reviewed	No	Not Available	Not Available	Not Available
Number of Motions Reviewed	No	Not Available	Not Available	Not Available

12. Lead or Organize Commission Meetings
--

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Commission Meetings Per	No	Not Available	Not Available	6.0
Year				

# 13. Community Engagement

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Community	No	Not Available	Not Available	231.0
Education/Outreach Activities				
Number of Meetings with Consultative	No	Not Available	Not Available	12.0
Agencies				
Number of Meetings with LA	No	Not Available	Not Available	10.0
Stakeholders				

### 14. Enforcement

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of LA Complaints Docketed	No	Not Available	Not Available	14.0
Number of LA Inquiries Received	No	Not Available	Not Available	18.0
Number of Language Access inquiries	Yes	Not Available	Not Available	New Measure
and cases resolved.				

#### 15. Technical Assistance to Covered Entities

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Covered Entities under the	No	Not Available	Not Available	62.0
LA Act				
Number of Covered LA Entities with	No	Not Available	Not Available	39.0
Major Public Contact				
Number of LA Trainings	No	Not Available	Not Available	30.0
Number of Non-Compliant LA Entities	No	Not Available	Not Available	Not Available

# 16. Compliance Monitoring

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Language Access Coordinator	No	Not Available	Not Available	6.0
Meetings Held				

# 17. School Climate Data and Youth Bullying Prevention Project

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of YBP Outreach and Education	Yes	Not Available	Not Available	New Measure
Activities				

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Mayor's Office on Latino Affairs

www.ola.dc.gov

Telephone: 202-671-2825

#### Table BZ0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	<b>Proposed</b>	FY 2017
OPERATING BUDGET	\$3,237,036	\$3,207,448	\$3,501,491	9.2
FTEs	8.6	10.0	10.0	0.0

The mission of the Mayor's Office on Latino Affairs (MOLA) is to improve the quality of life of the District's Latino residents by addressing a broad range of social and economic needs through strategic management of public and private partnerships, expertise on policy, community relations, civic engagement, and community-based grants.

### **Summary of Services**

MOLA awards community-based grants, forms strategic partnerships, conducts community relations, and provides outreach support and advocacy for District Latinos so that they can have access to a full range of human services, health, education, housing, economic development, and employment opportunities.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table BZ0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# Table BZ0-2

(dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents						
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	2,709	2,812	3,301	490	17.4	8.6	10.0	10.0	0.0	0.0
TOTAL FOR										
GENERAL FUND	2,709	2,812	3,301	490	17.4	8.6	10.0	10.0	0.0	0.0

Table BZ0-2

(dollars in thousands)

		Dollars in Thousands					Full-T	ime Equi	valents	
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	528	396	200	-196	-49.4	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	528	396	200	-196	-49.4	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	3,237	3,207	3,501	294	9.2	8.6	10.0	10.0	0.0	0.0

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table BZ0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table BZ0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	460	489	604	647	43	7.0
12 - REGULAR PAY - OTHER	45	130	105	60	-45	-42.4
13 - ADDITIONAL GROSS PAY	35	10	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	103	121	173	156	-17	-10.1
15 - OVERTIME PAY	0	0	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	643	751	883	863	-19	-2.2
20 - SUPPLIES AND MATERIALS	30	44	25	25	0	0.0
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	3	0	0	0	N/A
40 - OTHER SERVICES AND CHARGES	53	135	91	103	11	12.4
50 - SUBSIDIES AND TRANSFERS	2,333	2,297	2,200	2,506	305	13.9
70 - EQUIPMENT AND EQUIPMENT RENTAL	6	7	8	5	-3	-37.5
SUBTOTAL NONPERSONAL SERVICES (NPS)	2,422	2,486	2,325	2,638	313	13.5
GROSS FUNDS	3,065	3,237	3,207	3,501	294	9.2

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table BZ0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table BZ0-4** (dollars in thousands)

	Dollars in Thousands			F	ull-Time	Equivalent	ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1050) FINANCIAL MANAGEMENT	30	6	5	-1	0.0	0.0	0.0	0.0
(1090) PERFORMANCE MANAGEMENT	379	299	317	18	1.7	2.0	2.0	0.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	410	305	322	17	1.7	2.0	2.0	0.0
(1001) COMMUNITY-BASED								
PROGRAMS								
(1012) GRANTS MANAGEMENT	2,406	2,387	2,681	293	1.7	2.0	2.0	0.0
SUBTOTAL (1001)								
COMMUNITY-BASED PROGRAMS	2,406	2,387	2,681	293	1.7	2.0	2.0	0.0
(2001) ADVOCACY PROGRAM								
(2011) LANGUAGE ACCESS ACTIVITY	144	201	203	2	1.7	2.0	2.0	0.0
SUBTOTAL (2001) ADVOCACY								
PROGRAM	144	201	203	2	1.7	2.0	2.0	0.0
(3001) COMMUNITY RELATIONS AND								
OUTREACH								
(3011) COMMUNITY INFORMATION								
EXCHANGE	271	305	296	<b>-</b> 9	3.4	4.0	4.0	0.0
(3012) COMMUNITY PARTNERSHIPS	7	9	0	-9	0.0	0.0	0.0	0.0
SUBTOTAL (3001) COMMUNITY								
RELATIONS AND OUTREACH	278	314	296	-18	3.4	4.0	4.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	3,237	3,207	3,501	294	8.6	10.0	10.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Mayor's Office on Latino Affairs operates through the following 4 programs:

Community-Based Grants – provides technical assistance and grants management support, including grant selection, award funding, and monitoring services, to District Latino-serving, non-profit organizations, so that they can provide linguistically and culturally appropriate services to the limited English proficient Latino population of the District in the area of health, housing, education, jobs, and small business development in keeping with the Mayor's priorities.

Advocacy and Language Access – provides consultation, collaboration, and problem-solving services to the Mayor, District government agencies, community groups, and other entities in an effort to enhance the provision of linguistically and culturally appropriate services to the Latino community, as well as to comply with the 2004 Language Access Act.

Community Relations and Outreach – provides partnership and outreach services to District Latino residents in an effort to increase their knowledge of, and access to, vital programs and services available to them. The Community Information exchange provides information dissemination and educational services to District Latino residents so that they can better access vital services provided by the District government and the non-profit sector.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

### **Program Structure Change**

The Mayor's Office on Latino Affairs has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table BZ0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

### Table BZ0-5 (dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		2,812	10.0
Removal of One-Time Funding	Multiple Programs	-13	0.0
Other CSFL Adjustments	Multiple Programs	2	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget	1 0	2,801	10.0
Increase: To align resources with operational spending goals	Multiple Programs	15	0.0
Decrease: To align personal services and Fringe Benefits with projected costs	Multiple Programs	-15	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		2,801	10.0
Enhance: To fund community grants	Community-Based Programs	500	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		3,301	10.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		3,301	10.0
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		396	0.0
Decrease: To align resources with operational spending goals	Community-Based Programs	-196	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		200	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		200	0.0
in their bistrate i i en bs. i i zoto mayor s'i roposea baager		0	0.0
No Change		O .	

(Change is calculated by whole numbers and numbers may not add up due to rounding)

## **FY 2018 Proposed Budget Changes**

The Mayor's Office on Latino Affairs' (MOLA) proposed FY 2018 gross budget is \$3,501,491, which represents a 9.2 percent increase over its FY 2017 approved gross budget of \$3,207,448. The budget is comprised of \$3,301,491 in Local funds and \$200,000 in Intra-District funds.

## **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

MOLA's FY 2018 CSFL budget is \$2,801,491, which represents a \$10,382, or less than 1.0 percent, decrease from the FY 2017 approved Local funds budget of \$2,811,873.

### **CSFL Assumptions**

The FY 2018 CSFL calculated for MOLA included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$4,155 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$1,970 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for MOLA also includes a reduction of \$12,687 to account for the removal of one-time funding appropriated in FY 2017 for the Community Relations and Outreach program to support nonpersonal services. Additionally, an increase of \$4,490 for the Fixed Costs Inflation Factor accounts for adjustments to the fleet services estimates.

# **Agency Budget Submission**

**Increase:** In Local funds, the Mayor's Office on Latino Affairs' proposed budget reflects an increase of \$15,281 in nonpersonal services across multiple programs, primarily for professional services fees and contracts in the Agency Management program.

**Decrease:** MOLA's proposed Local funds budget includes a net decrease of \$15,281 in personal services to recognize cost savings from the reallocation of 1.0 Full-Time Equivalent from Term to Continuing Full-Time, as well as other salary and Fringe Benefit adjustments; this decrease offsets the increase in nonpersonal services.

In Intra-District funds, MOLA's proposed budget reflects a reduction of \$195,575 in the Community-Based Grants program due to the completion of a Memorandum of Understanding with the Department of Employment Services for the Mayor Marion S. Barry Summer Youth Employment Program.

### **Mayor's Proposed Budget**

**Enhance:** In Local funds, the Mayor's Office on Latino Affairs' proposed budget reflects an increase of \$500,000 in the Community-Based Grants program.

#### **District's Proposed Budget**

**No Change:** The Mayor's Office on Latino Affairs' budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

## **Agency Performance Plan\***

Mayor's Office on Latino Affairs (MOLA) has the following strategic objectives for FY 2018:

# **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Improve Latino-serving non-profit organizations' institutional capacity, skills, and service program quality for services offered to DC Latinos.
- 2. Facilitate greater access to economic development resources among DC Constituents (resident and/or Business owners).
- 3. Assist Latinos in acquiring workforce skills that help them succeed in and foster the growth of the new economy in the District.
- 4. Improve the quality of Life among Latinos.
- 5. Create and maintain a highly efficient, transparent and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

# 1. Improve Latino-serving non-profit organizations' institutional capacity, skills, and service program quality for services offered to DC Latinos. (1 Activity)

Activity Title	Activity Description	Type of Activity
Latino Community Development Grant	Provides technical support to community based organizations during the Grant Lifecycle process in order to improve their capabilities to better serve DC Latino residents.	Daily Service

# 2. Facilitate greater access to economic development resources among DC Constituents (resident and/or Business owners). (1 Activity)

Activity Title	<b>Activity Description</b>	Type of Activity
Economic Development	Facilitate greater access to economic	Daily Service
	development resources among DC Constituents.	

# 3. Assist Latinos in acquiring workforce skills that help them succeed in and foster the growth of the new economy in the District. (3 Activities)

Activity Title	Activity Description	Type of Activity
Workforce Development	Provides financial and technical support to workforce development programs executed by DC community based organizations in order to increase the employability of DC Latino residents.	Daily Service
Community Outreach	MOLA will coordinate employment fairs to promote bilingual hiring.	Daily Service

(Continued on next page)

# 3. Assist Latinos in acquiring workforce skills that help them succeed in and foster the growth of the new economy in the District. (3 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Language Access	MOLA will promote bilingual hiring in district government and the non-profit sector via bi-weekly newsletters.	Daily Service

# 4. Improve the quality of Life among Latinos. (2 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Community Outreach	Organize outreach events to provide relevant information about vital services and rights for the Latino community.	Daily Service
Demographics	Keep track of key demographic changes occurred within the Latino Community in the District of Columbia.	Daily Service

# 5. Create and maintain a highly efficient, transparent and responsive District government.\*\* (3 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Performance Management	Record the type of interaction with DC Latino constituents.	Daily Service
Public Relations	Provides information to the Latino Community about MOLA's activities and important events.	Daily Service
Language Access Program	Provides technical support to DC Government Agencies and CBOs to implement the Language Access Act.	Daily Service

# **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Improve Latino-serving non-profit organizations' institutional capacity, skills, and service program quality for services offered to DC Latinos. (1 Measure)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of grantees that show	No	95%	100%	98%	98%	90%
satisfactory performance						
according to grants monitoring						
program						

# 2. Facilitate greater access to economic development resources among DC Constituents (resident and/or Business owners). (1 Measure)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of Latino owned, small	No	Not	Not	Not	5	20
and local business who received		Available	Available	Available		
technical assistance through						
MOLA initiatives						

# 3. Assist Latinos in acquiring workforce skills that help them succeed in and foster the growth of the new economy in the District. (1 Measure)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of people that attended	No	Not	Not	Not	100	200
MOLA's employment fairs		Available	Available	Available		

# 4. Improve the quality of Life among Latinos. (1 Measure)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of attendees that report	No	90%	Not	90%	90%	90%
satisfactory experience with			Available			
MOLA sponsored events						

# 5. Create and maintain a highly efficient, transparent and responsive District government.\*\* (10 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming		Forthcoming		
		October 2017				
Contracts/Procurement-	No		Forthcoming			
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No		Forthcoming			
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming			Forthcoming	
Service Level Agreements			October 2017			
Human Resources- Employee	No	Forthcoming			Forthcoming	
District residency			October 2017			
Human Resources- Employee	No		Forthcoming			
Onboard Time			October 2017			
Human Resources- Vacancy Rate	No		Forthcoming			
			October 2017			
Number of Language Access Act	No	Not	Not	Not	Not	0
covered agencies that		Available	Available	Available	Available	
implemented recommendations						
provided by the Language Access						
program	3.7	P 4 '	D 4 '	D 4 '	P 4 '	P 4 '
Performance Management-	No	Forthcoming			Forthcoming	
Employee Performance Plan		October 2017				
Completion						

## WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

# 1. Latino Community Development Grant

	New Measure/	FY 2014	FY 2015	FY 2016	
Measure	Benchmark Year	Actual	Actual	Actual	
Number of grant applications received	No	Not Available	Not Available	58	
Number of grants awarded	No	Not Available	Not Available	Not Available	

(Continued on next page)

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Total dollar amount of grants awarded	No	Not Available	Not Available	Not Available
2. Community Outreach				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of attendees at MOLA Employment Fairs	No	Not Available	Not Available	Not Available
Number of MOLA orginaized events/ activities	No	Not Available	Not Available	Not Available
3. Workforce Development				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of grants awarded to provide workforce development	No	Not Available	Not Available	Not Available
4. Language Access				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of bi-weekly newsletters produced	No	Not Available	Not Available	Not Available
5. Public Relations				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of MOLA newsletters published	No	Not Available	Not Available	Not Available
6. Demographics				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Latinos residing in the Distric		Not Available	Not Available	65,000
7. Language Access Program				
Language freeess i rogiam	Now Measure	EN 2014	EV 2015	EV 2017
Maggura	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual
Measure Number of recommendations provided to		Not Available	Not Available	Not Available

#### **Performance Plan Endnotes**

Access Act of 2004

agencies named under the Language

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Children and Youth Investment Collaborative

#### Table JY0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$7,510,448	\$4,920,000	\$0	-100.0

The Children and Youth Investment Collaborative will be absorbed into the Office of the Deputy Mayor for Education's (DME) agency in FY 2018. Its mission and funding will be transferred completely to DME.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table JY0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# **Table JY0-2** (dollars in thousands)

		Dollars in Thousands					Full-T	Full-Time Equivalents		
		Change							Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	7,510	4,920	0	-4,920	-100.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	7,510	4,920	0	-4,920	-100.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	7,510	4,920	0	-4,920	-100.0	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

## FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table JY0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table JY0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	7,000	7,510	4,920	0	-4,920	-100.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	7,000	7,510	4,920	0	-4,920	-100.0
GROSS FUNDS	7,000	7,510	4,920	0	-4,920	-100.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table JY0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

### Table JY0-4

(dollars in thousands)

	Dollars in Thousands				F	ull-Time	Equivalents			
				Change				Change		
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from		
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017		
(1000) CHILDREN INVESTMENT										
COLLABORATIVE										
(1100) CHILDREN INVESTMENT										
COLLABORATIVE	7,510	4,920	0	-4,920	0.0	0.0	0.0	0.0		
SUBTOTAL (1000) CHILDREN										
INVESTMENT COLLABORATIVE	7,510	4,920	0	-4,920	0.0	0.0	0.0	0.0		
TOTAL PROPOSED	•	•			•	•	•			
OPERATING BUDGET	7,510	4,920	0	-4,920	0.0	0.0	0.0	0.0		

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

Please see the Office of the Deputy Mayor for Education chapter for description of programs related to the prior functions of the the Children and Youth Investment Collaborative (CYIC).

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table JY0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table JY0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		4,920	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		4,920	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		4,920	0.0
Transfer-Out: To the Office of the Deputy Mayor for Education (DEM)	Multiple Programs	-4,920	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		0	0.0
GROSS FOR JY0 - CHILDREN AND YOUTH INVESTMENT COLLABORA	TIVE	0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

### **FY 2018 Proposed Budget Changes**

The Children and Youth Investment Collaborative's (CYIC) proposed FY 2018 gross budget is \$0, which represents a 100.0 percent decrease from its FY 2017 approved gross budget of \$4,920,000. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

CYIC's FY 2018 CSFL budget is \$4,920,000, which represents no change from the FY 2017 approved Local funds budget.

### **Agency Budget Submission**

**No Change:** The Children and Youth Investment Collaborative's proposed budget reflects no change from the CSFL to the agency budget submission.

#### **Mayor's Proposed Budget**

**Transfer-Out:** In FY 2018, the Children and Youth Investment Collaborative (CYIC) will transfer its entire budget of \$4,920,000 to the Office of the Deputy Mayor for Education. All functions and responsibilities that currently exist in the Children and Youth Investment Collaborative will now reside within the Office of the Deputy Mayor for Education.

#### **District's Proposed Budget**

**No Change:** The Children and Youth Investment Collaborative's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Office on Asian and Pacific Islander Affairs

apia.dc.gov

Telephone: 202-727-3120

#### Table AP0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$1,107,806	\$854,987	\$854,911	0.0
FTEs	4.7	6.0	6.0	0.0

The mission of the Office on Asian and Pacific Islander Affairs (OAPIA) is to improve the quality of life for District Asian Americans and Pacific Islanders (AAPI) through advocacy and engagement.

# **Summary of Services**

OAPIA provides a diverse range of services that are critical to ensuring that the District delivers equal access to its programs and services for District AAPI residents and merchants. OAPIA serves as the primary access point for AAPI residents and merchants with language and cultural barriers and also serves as the primary liaison to engage AAPI residents to participate in the community as a whole, both economically and socially.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table AP0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table AP0-2** (dollars in thousands)

		Dollars in Thousands				Full-T	ime Equi	valents		
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	749	855	855	0	0.0	4.7	6.0	6.0	0.0	0.0
TOTAL FOR										
GENERAL FUND	749	855	855	0	0.0	4.7	6.0	6.0	0.0	0.0
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	359	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	359	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	1,108	855	855	0	0.0	4.7	6.0	6.0	0.0	0.0

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table AP0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table AP0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	299	334	362	411	49	13.5
12 - REGULAR PAY - OTHER	237	220	107	50	-56	-52.7
13 - ADDITIONAL GROSS PAY	9	4	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	108	123	120	107	-13	-10.8
15 - OVERTIME PAY	4	1	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	658	682	588	568	-20	-3.5
20 - SUPPLIES AND MATERIALS	12	8	4	4	0	0.0
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	0	0	0	0	N/A
40 - OTHER SERVICES AND CHARGES	142	204	20	33	13	63.0
50 - SUBSIDIES AND TRANSFERS	333	214	240	248	8	3.1
70 - EQUIPMENT AND EQUIPMENT RENTAL	5	0	2	2	0	0.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	493	426	267	287	20	7.6
GROSS FUNDS	1,151	1,108	855	855	0	0.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table AP0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table AP0-4** (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents			ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	100	106	107	1	0.8	1.0	1.0	0.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	100	106	107	1	0.8	1.0	1.0	0.0
(2000) APIA PROGRAMS								
(2100) ADVOCACY	137	124	124	0	0.9	1.1	1.1	0.0
(2200) OUTREACH/EDUCATION	828	521	527	6	2.3	2.9	2.9	0.0
(2300) INTERAGENCY COORDINATION	43	103	96	-7	0.8	1.0	1.0	0.0
SUBTOTAL (2000) APIA PROGRAMS	1,008	749	748	-1	3.9	5.0	5.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	1,108	855	855	0	4.7	6.0	6.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Office on Asian and Pacific Islander Affairs operates through the following 2 programs:

**APIA Programs** –provides outreach, education, and funding to Asian American and Pacific Islander (AAPI) community members and guidance to District agencies to help ensure equitable access to government services and programs for AAPI community members.

This program contains the following 3 activities:

- **Advocacy** provides capacity and funding support to community-based organizations providing vital services to the AAPI community;
- Outreach/Education conducts outreach, case assistance, educational workshops, and cultural events for AAPI residents and merchants; and
- **Inter-Agency Coordination** provides technical assistance and guidance to District agencies on providing appropriate services to Asian and non-English proficient constituents, and monitors the performance of these agencies in providing language access.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

### **Program Structure Change**

The Office on Asian and Pacific Islander Affairs has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table AP0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

### Table AP0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
A OCAL PUNDO PUANTA A DE LA ARESTE		0.55	
LOCAL FUNDS: FY 2017 Approved Budget and FTE		855	6.0
Other CSFL Adjustments	Multiple Programs	0	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		855	6.0
Increase: To align resources with operational spending goals	APIA Programs	18	0.0
Decrease: To align personal services and Fringe Benefits with projected costs	Multiple Programs	-18	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		855	6.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		855	6.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		855	6.0
GROSS FOR APO - OFFICE ON ASIAN AND PACIFIC ISLANDER AFFAIRS		855	6.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

## **FY 2018 Proposed Budget Changes**

The Office on Asian and Pacific Islander Affairs' (OAPIA) proposed FY 2018 gross budget is \$854,911, which represents a less than 1.0 percent decrease from its FY 2017 approved gross budget of \$854,987. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

OAPIA's FY 2018 CSFL budget is \$854,911, which represents a \$76, or less than 1.0 percent, decrease from the FY 2017 approved Local funds budget of \$854,987.

### **CSFL** Assumptions

The FY 2018 CSFL calculated for OAPIA included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$2,879 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$508 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent. Additionally, an increase of \$2,295 for the Fixed Costs Inflation Factor accounts for fixed cost estimates for fleet services.

### **Agency Budget Submission**

**Increase:** OAPIA's proposed budget includes a net increase of \$17,538 in APIA Programs for nonpersonal services to align resources with operational spending for professional service fees, and to enhance existing and start up programs that focus on improving the health, education, and employment opportunities for the AAPI community.

**Decrease:** The agency's proposed budget reflects a net reduction of \$17,538 in personal services across multiple programs, primarily due to the conversion of 1.0 Full-Time Equivalent (FTE) position in the APIA program from Term to Continuing Full-Time status. This adjustment offsets the increase in nonpersonal services.

### Mayor's Proposed Budget

**No Change:** The Office on Asian and Pacific Islander Affairs' budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

# **District's Proposed Budget**

**No Change:** The Office on Asian and Pacific Islander Affair's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

## **Agency Performance Plan\***

Office on Asian and Pacific Islander Affairs (OAPIA) has the following strategic objectives for FY 2018:

# **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Ensure AAPI community's access to District government services through outreach efforts, advocacy, and problem-solving services.
- 2. Ensure additional capacity of District agencies to deliver culturally and linguistically competent services through technical assistance.
- 3. Increase understanding of the AAPIs among other diverse communities and promote civic engagement and participation of AAPIs.
- 4. Create and maintain a highly efficient, transparent and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

# 1. Ensure AAPI community's access to District government services through outreach efforts, advocacy, and problem-solving services. (3 Activities)

Activity Title	Activity Description	Type of Activity
Outreach	This operation includes OAPIA's regular door-to-door visits to AAPI businesses and residents, relationship building with community based organizations, and attending various community meetings to promote government programs and services to more constituents.	Daily Service
Case Assistance	This operation includes case intake and inter-agency coordination to solve constituent issues. The issues are usually in regard to housing, health, businesses, or safety concerns.	Daily Service
Event Planning	This operation includes all aspects of planning for events (meetings, workshops, special programs) that support the agency's mission and advance the District's priorities.	Daily Service

# 2. Ensure additional capacity of District agencies to deliver culturally and linguistically competent services through technical assistance. (2 Activities)

Activity Title	Activity Description	Type of Activity
Agency Technical Assistance	This operation includes providing technical assistance to a few partnering DC agencies in the areas of language translations and outreach	Daily Service
	recommendations.	

(Continued on next page)

# 2. Ensure additional capacity of District agencies to deliver culturally and linguistically competent services through technical assistance. (2 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Review Language Access Reports	This operation includes reviewing annual and biennial language access reports on District agencies that are mandated under Language Access Act, and providing them with recommendations and opportunities for potential	Daily Service
	collaboration in order to ensure District's capacity to serve AAPI community.	

# 3. Increase understanding of the AAPIs among other diverse communities and promote civic engagement and participation of AAPIs. (2 Activities)

Activity Title	Activity Description	Type of Activity
Outreach	This operation includes OAPIA's regular door-to-door visits to AAPI businesses and	Daily Service
	residents, relationship building with community	
	based organizations, and attending various	
	community meetings to promote government	
	programs and services to more constituents.	
Event Planning	This operation includes all aspects of planning	Daily Service
	for events (meetings, workshops, special	
	programs) that support the agency's mission and	
	advance the District's priorities.	

# 4. Create and maintain a highly efficient, transparent and responsive District government.\*\* (2 Activities)

<b>Activity Title</b>	<b>Activity Description</b>	Type of Activity
Outreach	This operation includes OAPIA's regular door-to-door visits to Asian American and Pacific Islander businesses and residents, relationship building with community based organizations, and attending various community meetings to promote government programs and services to more constituents.	Daily Service
Event Planning	This operation covers various event planning and coordination that OAPIA does throughout the year to reach more community members.	Daily Service

### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Ensure AAPI community's access to District government services through outreach efforts, advocacy, and problem-solving services. (2 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of clients served by	No	2,638	2,260	Not	1,500	1,545
OAPIA grantees				Available		
Percent of constituent cases	No	95%	97.8%	95%	95%	95%
resolved						

# 2. Ensure additional capacity of District agencies to deliver culturally and linguistically competent services through technical assistance. (2 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of AAPI small	No	Not	Not	Not	200	210
businesses visited		Available	Available	Available		
Share of agencies covered under	No	32	32	32	32	32
the Language Access Act						
receiving technical assistance						

# 3. Increase understanding of the AAPIs among other diverse communities and promote civic engagement and participation of AAPIs. (2 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of community	No	Not	Not	Not	200	206
meetings/events attended		Available	Available	Available		
Number of people that attend	No	Not	Not	Not	350	367
OAPIA events		Available	Available	Available		

# 4. Create and maintain a highly efficient, transparent and responsive District government.\*\* (11 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming		Forthcoming	
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No		Forthcoming			
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No		Forthcoming			
Service Level Agreements			October 2017			
Human Resources- Employee	No	Forthcoming		Forthcoming		
District residency			October 2017			
Human Resources- Employee	No		Forthcoming			U
Onboard Time			October 2017			
Human Resources- Vacancy Rate	No	Forthcoming		Forthcoming		
			October 2017	October 2017	October 2017	
Percent of satisfactory or above	No	98%	97.4%	90%	90%	90%
ratings at OAPIA outreach events						
Percent of scheduled monitoring	No	100%	100%	100%	100%	100%
reports as defined in agency						
monitoring plan completed for						
each grant award						
Performance Management-	No	Forthcoming				
Employee Performance Plan		October 2017				
Completion						

### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

#### 1. Outreach

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of grant proposals received	No	Not Available	11	15
Number of social media followers	No	Not Available	Not Available	3,220
Number of website hits	No	Not Available	Not Available	1,330

#### 2. Case Assistance

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of calls case assistance requests	No	261	326	355

## 3. Agency Technical Assistance

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of documents translated for	No	Not Available	Not Available	75
partner agencies				

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

### Office of Veterans' Affairs

www.ova.dc.gov

Telephone: 202-724-5454

#### Table VA0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$353,403	\$413,399	\$472,213	14.2
FTEs	3.3	4.0	4.0	0.0

The mission of the District of Columbia Office of Veterans' Affairs (OVA) is to assist, recognize, and effectively advocate on behalf of District of Columbia veterans and their families.

#### **Summary of Services**

The District of Columbia Office of Veterans' Affairs assists District veterans and their dependents and survivors in applying for and using federal Department of Veterans Affairs benefit entitlements. OVA also supports veterans recently released from active-duty service with transition assistance from military life to civilian life. Finally, OVA connects District veterans with supportive and wrap-around District and federal services that address homelessness, employment, education, ex-offender reentry, military family issues, and quality of life.

The agency's FY 2018 proposed budget is presented in the following tables:

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table VA0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table VA0-2** (dollars in thousands)

		Dollars in Thousands					Full-T	ime Equi	valents	
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	353	408	467	59	14.4	3.3	4.0	4.0	0.0	0.0
SPECIAL PURPOSE										
REVENUE FUNDS	0	5	5	0	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	353	413	472	59	14.2	3.3	4.0	4.0	0.0	0.0
GROSS FUNDS	353	413	472	59	14.2	3.3	4.0	4.0	0.0	0.0

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table VA0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table VA0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	166	134	165	176	11	6.5
12 - REGULAR PAY - OTHER	61	96	115	114	-1	-0.8
13 - ADDITIONAL GROSS PAY	23	9	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	50	57	74	72	-3	-3.5
SUBTOTAL PERSONAL SERVICES (PS)	301	296	355	362	7	2.0
20 - SUPPLIES AND MATERIALS	3	0	4	4	0	0.0
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	0	0	0	0	N/A
40 - OTHER SERVICES AND CHARGES	19	21	40	100	60	151.4
70 - EQUIPMENT AND EQUIPMENT RENTAL	0	37	15	7	-9	-56.5
SUBTOTAL NONPERSONAL SERVICES (NPS)	22	58	58	110	52	88.4
GROSS FUNDS	323	353	413	472	59	14.2

<sup>\*</sup>Percent change is based on whole dollars.

#### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table VA0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table VA0-4** (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents				
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	9	13	13	0	0.1	0.1	0.1	0.0
(1015) TRAINING AND EMPLOYEE								
DEVELOPMENT	9	13	13	0	0.1	0.1	0.1	0.0
(1020) CONTRACTING AND								
PROCUREMENT	9	13	13	0	0.1	0.1	0.1	0.0
(1030) PROPERTY MANAGEMENT	9	13	13	0	0.1	0.1	0.1	0.0
(1040) INFORMATION TECHNOLOGY	9	13	13	0	0.1	0.1	0.1	0.0
(1050) FINANCIAL MANAGEMENT	109	103	13	-90	1.0	1.2	0.1	-1.1
(1060) LEGAL	9	13	13	0	0.1	0.1	0.1	0.0
(1070) FLEET MANAGEMENT	1	2	1	-1	0.0	0.0	0.0	0.0
(1080) COMMUNICATIONS	9	13	13	0	0.1	0.1	0.1	0.0
(1085) CUSTOMER SERVICE	9	13	13	0	0.1	0.1	0.1	0.0
(1090) PERFORMANCE MANAGEMENT	9	13	13	0	0.1	0.1	0.1	0.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	193	220	128	-93	1.7	2.1	1.0	-1.1
(2000) VETERANS PROGRAMS								
(2100) RECOGNITION	137	141	268	126	1.3	1.6	2.0	0.4
(2200) OUTREACH	23	52	77	25	0.2	0.3	1.0	0.7
SUBTOTAL (2000) VETERANS								
PROGRAMS	161	193	345	152	1.6	1.9	3.0	1.1
TOTAL PROPOSED								
OPERATING BUDGET	353	413	472	59	3.3	4.0	4.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Office of Veterans' Affairs operates through the following 2 programs:

**Veterans** – provides efficient veteran benefits and claims assistance, effective advocacy and outreach, recognition assistance, and services to District veterans and their families so that they may receive timely veteran benefit assistance and services from the federal Department of Veterans Affairs and other governmental agencies.

This program contains the following 2 activities:

- Recognition ensures District veterans are recognized by the Mayor's office during recognition
  events. To ensure involvement in recognition programs, the agency actively participates in and
  supports recognition efforts of veteran and military organizations and non-affiliated organizations.
  All efforts are targeted to ensure District veterans receive proper respect and recognition for their
  service to this country; and
- Outreach ensures agency contact with veterans in the District for purposes of recognition, connection to the Department of Veterans Affairs for benefit claims and health services, and connection to District and community services. All efforts are targeted to ensure veterans in the District are provided the opportunity to improve the quality of their lives.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

#### **Program Structure Change**

The Office of Veterans' Affairs has no program structure changes in the FY 2018 proposed budget.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table VA0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

**Table VA0-5** (dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTI
LOCAL FUNDS: FY 2017 Approved Budget and FTE		408	4.
Other CSFL Adjustments	Multiple Programs	-1	0.
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		407	4.
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	9	0.
Decrease: To partially offset projected adjustments in personal services costs	Veterans Programs	-9	0.
LOCAL FUNDS: FY 2018 Agency Budget Submission		407	4.
No Change		0	0.
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		407	4.
Enhance: To support transportation costs for veterans	Veterans Programs	60	0.
LOCAL FUNDS: FY 2018 District's Proposed Budget		467	4.
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		5	0.
No Change		0	0.
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		5	0.
No Change		0	0.
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		5	0.
No Change		0	0.
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		5	0.
GROSS FOR VA0 - OFFICE OF VETERANS' AFFAIRS		472	4.

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Office of Veterans' Affairs' (OVA) proposed FY 2018 gross budget is \$472,213, which represents a 14.2 percent increase over its FY 2017 approved gross budget of \$413,399. The budget is comprised of \$467,213 in Local funds and \$5,000 in Special Purpose Revenue funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

OVA's FY 2018 CSFL budget is \$407,213, which represents a \$1,186, or a less than 1.0 percent, decrease from the FY 2017 approved Local funds budget of \$408,399.

#### **CSFL** Assumptions

The FY 2018 CSFL calculated for OVA included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$1,265 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$867 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for OVA include a reduction of \$789 for the Fixed Costs Inflation Factor to account for fixed costs estimates for Fleet Services from the Department of Public Works.

#### **Agency Budget Submission**

**Increase:** OVA's proposed Local funds budget includes a net increase of \$8,500 across multiple programs to cover a projected increase in salaries and Fringe Benefits costs.

**Decrease:** The proposed Local funds budget reflects a decrease of \$8,500 in the Veterans' Affairs program because of anticipated savings in equipment purchase costs.

#### **Mayor's Proposed Budget**

**No Change:** The Office of Veterans' Affairs' budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**Enhance:** OVA's Local funds budget proposal includes an increase of \$60,000 in the Veterans program to support transportation services for homeless veterans.

#### **Agency Performance Plan\***

Office of Veterans' Affairs (OVA) has the following strategic objectives for FY 2018:

#### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Create and maintain partnerships to provide veterans and their family's access to District Government, community resources, and other supportive services.
- 2. Expand and reinforce external relationships with veteran service organizations and agencies.
- 3. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

### 1. Create and maintain partnerships to provide veterans and their family's access to District Government, community resources, and other supportive services. (5 Activities)

Activity Title	Activity Description	Type of Activity
Program Management	Actively managing partnerships, activities and collaborative work plans, and solid communication structures and practices.	Daily Service
Community Engagement	Publicize agreed-upon and understood common aims of our partnership, internal and external activities, programs, and priorities using social media platforms, online outlets, and outreach activities.	Daily Service
Partnership Development	Connect and develop a stable foundation for the rationale, and activities of partnerships while allowing sufficient flexibility for these components to develop and evolve in response to external and internal demands of our constituents.	Key Project
Benefits and Entitlements	Ensure access to a veteran service officer for assistance with filing evidence/burden of proof and fully developed claims.	Daily Service
Referral Assistance	Provide customer service and referral assistance.	Daily Service

### 2. Expand and reinforce external relationships with veteran service organizations and agencies. (6 Activities)

Activity Title	Activity Description	Type of Activity
Program Management	Manage recognition program.	Key Project
Service Delivery	Provide customer service through referral assistance, intake assessments, and benefits and	Daily Service
	entitlements counseling.	

(Continued on next page)

### 2. Expand and reinforce external relationships with veteran service organizations and agencies. (6 Activities)

Activity Title	Activity Description	Type of Activity
Veteran Engagement	Operations include daily contact and interactions with veterans through walk-in, answering phones, emails, and benefits intake assessment counseling.	Daily Service
Community Engagement	Support increased access to and participation in programs that promote economic resilience, health and well-being, and an improved quality of life.	Daily Service
Strategic Communications	Communication through monthly newsletters, email blast, information flow through list servers, and social media.	Daily Service
Community Engagement	Interact with federal and local community-based networks that bring together local stakeholders and opportunities for greater impact by attend community meetings, events, seminars, and training.	Key Project

### 3. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (2 Activities)

Activity Title	Activity Description	Type of Activity
Professional Development	Create and maintain a highly qualified, professional, diverse, and responsive workforce.	Daily Service
Mayor's Office of Veterans Affairs	Through proper governance and a transparent, management systems, we will deliver effective services and access to benefits for our veterans and their family members.	Daily Service

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

### 1. Create and maintain partnerships to provide veterans and their family's access to District Government, community resources, and other supportive services. (2 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of newly established	No	Not	Not	3	3	Forthcoming
relationships		Available	Available			October 2017
Number of veteran events	No	62	38	65	70	Forthcoming
coordinated in partnerships with						October 2017
other organizations						

### 2. Expand and reinforce external relationships with veteran service organizations and agencies. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of community meetings	No	59	Forthcoming	60	62	Forthcoming
and events attended by MOVA			October 2017			October 2017
Number of veterans and their	No	Not	Forthcoming	100	125	Forthcoming
family members who applied for		Available	October 2017			October 2017
US Department of Veterans						
Affairs earned benefits and						
entitlements						

(Continued on next page)

### 2. Expand and reinforce external relationships with veteran service organizations and agencies. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of veterans, veteran	No	Not	Forthcoming	50	55	Forthcoming
community leaders and		Available	October 2017			October 2017
stakeholders recognized by						
MOVA						

### 3. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Department of Youth Rehabilitation Services

www.dyrs.dc.gov

Telephone: 202-299-5362

#### Table JZ0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$99,257,151	\$101,872,794	\$97,229,071	-4.6
FTEs	516.7	554.5	553.5	-0.2

The mission of the Department of Youth Rehabilitation Services (DYRS) is to improve public safety and give court-involved youth the opportunity to become more productive citizens by building on the strengths of youth and their families in the least restrictive, most home-like environment consistent with public safety.

#### **Summary of Services**

In partnership with its families and the public, the Department of Youth Rehabilitation Services (DYRS) aims to empower court-involved young people and foster accountability to their communities. DYRS is the local juvenile justice agency responsible for providing safe and stable secure residential and community-based programs to court-involved youth. Programming targeting committed youth is designed to expand opportunities to youth so that they can become more productive citizens and to reduce delinquent behavior. DYRS also provides detention and shelter services to detained youth who are placed by court order from the Superior Court of the District of Columbia.

The agency's FY 2018 proposed budget is presented in the following tables:

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table JZ0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table JZ0-2** (dollars in thousands)

	Dollars in Thousands					Full-T	ime Equi	valents		
				Change					Change	
	Actual	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	98,823	101,529	96,885	-4,644	-4.6	516.7	554.5	553.5	-1.0	-0.2
TOTAL FOR										
GENERAL FUND	98,823	101,529	96,885	-4,644	-4.6	516.7	554.5	553.5	-1.0	-0.2
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	435	344	344	0	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	435	344	344	0	0.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	99,257	101,873	97,229	-4,644	-4.6	516.7	554.5	553.5	-1.0	-0.2

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table JZ0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table JZ0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	28,262	30,375	33,203	34,431	1,228	3.7
12 - REGULAR PAY - OTHER	4,204	4,134	4,406	3,290	-1,117	-25.3
13 - ADDITIONAL GROSS PAY	2,498	2,412	2,331	2,331	0	0.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	8,180	9,206	10,719	10,460	-258	-2.4
15 - OVERTIME PAY	2,012	4,304	2,700	3,124	424	15.7
SUBTOTAL PERSONAL SERVICES (PS)	45,155	50,432	53,359	53,636	277	0.5
20 - SUPPLIES AND MATERIALS	1,793	2,012	617	742	125	20.3
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	13	35	0	0	0	N/A
40 - OTHER SERVICES AND CHARGES	3,086	3,209	3,907	3,178	-729	-18.7
41 - CONTRACTUAL SERVICES - OTHER	2,380	2,383	2,663	2,506	-157	-5.9
50 - SUBSIDIES AND TRANSFERS	42,835	39,711	40,820	36,592	-4,228	-10.4
70 - EQUIPMENT AND EQUIPMENT RENTAL	740	1,475	507	576	69	13.6
SUBTOTAL NONPERSONAL SERVICES (NPS)	50,847	48,826	48,514	43,593	-4,921	-10.1
GROSS FUNDS	96,002	99,257	101,873	97,229	-4,644	-4.6

<sup>\*</sup>Percent change is based on whole dollars.

#### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table JZ0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table JZ0-4** (dollars in thousands)

	I	Dollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change			•	Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017		FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) AGENCY								
MANAGEMENT/PERSONNEL	868	1,183	1,397	215	7.4	8.0	11.0	3.0
(1015) AGENCY								
MANAGEMENT/TRAINING	1	1,486	1,103	-383	0.0	4.0	5.0	1.0
(1020) CONTRACTS AND								
PROCUREMENT	530	663	424	-240	5.6	8.0	6.0	-2.0
(1030) PROPERTY MANAGEMENT	5,099	4,879	4,683	-196	21.4	26.0	21.0	-5.0
(1040) INFORMATION TECHNOLOGY	1	1,307	1,461	154	0.0	4.0	4.0	0.0
(1055) RISK MANAGEMENT	421	439	451	12	2.8	3.0	3.0	0.0
(1070) FLEET MANAGEMENT	824	636	544	-92	2.8	3.0	3.0	0.0
(1090) PERFORMANCE MANAGEMENT	651	2,372	2,774	402	4.6	24.0	28.0	4.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	8,395	12,965	12,837	-129	44.7	80.0	81.0	1.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	236	446	400	-46	2.8	3.0	3.0	0.0
(120F) AF0 ACCOUNTING OPERATIONS	178	182	183	1	1.9	2.0	2.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	414	628	582	-45	4.7	5.0	5.0	0.0
(7000) OFFICE OF THE DIRECTOR								
(7010) OFFICE OF THE DIRECTOR	632	629	804	175	2.8	5.0	6.0	1.0
(7020) OFFICE OF THE CHIEF OF STAFF	1,738	1,367	1,069	-298	2.8	3.0	2.0	-1.0
(7030) COMMUNICATIONS AND PUBLIC								
AFFAIRS	230	333	183	-150	1.9	2.0	1.0	-1.0
(7040) OFFICE OF INTERNAL INTEGRITY	679	828	741	-87	8.4	8.0	7.0	-1.0
(7050) OFFICE OF GENERAL COUNSEL	460	508	676	168	3.7	4.0	5.0	1.0
SUBTOTAL (7000) OFFICE OF THE								
DIRECTOR	3,739	3,665	3,473	-192	19.6	22.0	21.0	-1.0
(8000) STRATEGIC PLANNING AND								
PERFORMANCE MGMT								
(8010) DEP DIREC FOR STRAT. PLNG								
AND PERF MGMT	156	0	0	0	0.9	0.0	0.0	0.0
(8020) INFORMATION MANAGEMENT	1,153	0	0	0	3.7	0.0	0.0	0.0
(8030) RISK MANAGEMENT SERVICES	17	0	0	0	0.0	0.0	0.0	0.0
(8040) QUALITY ASSURANCE AND								
RESEARCH	1,137	0	0	0	14.0	0.0	0.0	0.0
(8050) CONTRACT MONITORING AND								
COMPLIANCE	1,001	0	0	0	9.3	0.0	0.0	0.0
(8060) OFFICE OF PROFESSIONAL								
DEVELOPMENT	864	0	0	0	4.7	0.0	0.0	0.0
SUBTOTAL (8000) STRATEGIC								
PLANNING AND	4.000	•	•		22.5	0.0	0.0	0.0
PERFORMANCE MGMT	4,328	0	0	0	32.6	0.0	0.0	0.0

**Table JZ0-4** (dollars in thousands)

	Dollars in Thousands				F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(9000) YOUTH AND FAMILY								
PROGRAMS								
(9010) DEPUTY DIRECTOR FOR YOUTH								
PROGRAMS	552	640	634	-5	6.5	5.0	5.0	0.0
(9020) YOUTH AND FAMILY								
EMPOWERMENT	16,181	18,057	17,062	-994	14.4	18.5	25.0	6.5
(9030) YOUTH DEVELOPMENT								
SERVICES	5,035	5,296	5,233	-63	54.0	58.0	51.0	-7.0
(9040) RESIDENTIAL SERVICES	52,647	53,966	51,017	-2,949	289.8	328.0	326.5	-1.5
(9050) HEALTH AND WELLNESS								
SERVICES	7,970	6,657	6,391	-266	50.3	38.0	39.0	1.0
SUBTOTAL (9000) YOUTH AND								
FAMILY PROGRAMS	82,385	84,615	80,338	-4,278	415.1	447.5	446.5	-1.0
(9920) POOLES PCARD AND TRAVEL								
CARDS								
(9921) POOLES PCARD AND TRAVEL								
CARDS	-5	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (9920) POOLES PCARD								
AND TRAVEL CARDS	-5	0	0	0	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	99,257	101,873	97,229	-4,644	516.7	554.5	553.5	-1.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Division Description**

The Department of Youth Rehabilitation Services operates through the following 4 divisions:

Office of the Director – provides executive leadership, direction, and administration of agencywide comprehensive services and programs, including development and deployment of resources for agency operations and service delivery; and direct reporting from internal integrity, general counsel, communications and inter/intra-governmental affairs to align the District and agency's strategies and achieve DYRS' goals.

This division contains the following 5 activities:

- Office of the Director provides executive leadership, direction, and administration of agency-wide comprehensive services and programs to align the District and agency's strategies and achieve DYRS' goals;
- Office of the Chief of Staff provides senior-level coordination for planning, organizing, and developing agency policies, regulations, directives, and procedures;
- Communications and Public Affairs manages the agency's communications and public relations activities, including maintaining liaison with the Mayor's Office, District Council, members of the news media, advocates, community groups, and the public, while producing internal and external communications material and overseeing content on the agency website and social media;

- Office of Internal Integrity takes responsibility for swift and competent internal investigations into allegations and indications of unprofessional and unlawful conduct by employees or contractors of the department. Convenes and conducts disciplinary hearings at the New Beginnings Youth Development Center and the Youth Services Center for youth who have been administratively charged with major violations of the Comprehensive Disciplinary Code and served a Notice of Disciplinary Hearing; and
- Office of the General Counsel responsible for reviewing legal matters pertaining to the agency and its programs, analyzing existing or proposed federal or local legislation and rules, managing the development of new legislation and rules, and coordinating legal services to the agency.

**Youth and Family Programs** – provides Community Services for court-ordered youth, including Supervised Independent Living Programs, Extended Family Homes, Residential Treatment Facilities, and Therapeutic Foster Care. Provides custodial care, supervision, services, support, and opportunities to youth committed to the care and custody of DYRS and care and custody of youth awaiting court processing who are placed in the secure detention facility (Youth Services Center) or shelter care by the D.C. Superior Court.

This division contains the following 5 activities:

- **Deputy Director for Youth Programs** provides supervision and administrative support to youth and family empowerment, youth development services, residential programs, and health services administration to assure DYRS' goals are met;
- Youth and Family Empowerment ensures delivery of vital community-based support services and programs including DC Youthlink, workforce training, job placement services, educational support, electronic monitoring, and community engagement focused on coordinating family outreach programming, parent support groups, parent orientations, and family engagement events;
- Youth Development Services provides individualized case and care planning, management, and monitoring for all DYRS youth and families, including Pre-Dispositional Plan Development and Youth Family Team Meeting facilitation services;
- Residential Services provides management oversight, supervision, and administrative support to assure DYRS' goals are met as related to detained and committed populations, while managing all referrals to contracted residential services, and tracks the utilization of contracted programs and services to inform planning and resource allocation. Residential program staff is responsible for providing short-term care in secure custody at the Youth Services Center (YSC) for youth awaiting adjudication, disposition, or transfer to another facility. YSC provides 24-hour custody, care, and supervision, as well as programs to support the basic physical, emotional, religious, educational, and social needs for juveniles in secure custody. The New Beginnings Youth Development Center, located in Laurel, Maryland, provides 24-hour supervision, custody, and care, including educational, recreational, and workforce development services. The facility's six-to-twelve month rehabilitation program, modeled after the acclaimed Missouri approach, serves the most serious and chronic young offenders. The program prepares youth for community reintegration in the least restrictive environment consistent with public safety grounded in the principles of positive youth development and guided peer interaction that promote youth rehabilitation; and
- **Health and Wellness Services** provides food services, acute care services, immunizations, health and wellness education, behavioral health services, and preventative and comprehensive medical services to all DYRS youth in secure care.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The Department of Youth Rehabilitation Services has no division structure changes in the FY 2018 proposed budget.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table JZ0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

Table JZ0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		101,529	554.5
Other CSFL Adjustments	Multiple Programs	-71	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget	1 0	101,458	554.5
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	1,094	0.0
Increase: To support the costs of pre-existing programmatic initiatives	Multiple Programs	201	0.0
Decrease: To adjust the Contractual Services budget	Multiple Programs	-224	0.0
Decrease: To align resources with operational spending goals	Multiple Programs	-4,878	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		97,650	554.5
Transfer-Out: To DMHHS for Safer, Stronger DC Community Partnerships	Youth and Family Programs	-145	-1.0
Program			
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		97,505	553.5
Enhance: To provide partial funding for the Comprehensive Youth Justice	Youth and Family Programs	131	0.0
Amendment Act of 2016			
Reduce: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-166	0.0
Reduce: To align Overtime Pay with projected costs	Youth and Family Programs	-586	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		96,885	553.5
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		344	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		344	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		344	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		344	0.0
GROSS FOR JZ0 - DEPARTMENT OF YOUTH REHABILITATION SERVICE	rs.	97,229	553.5

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Department of Youth Rehabilitation Services' (DYRS) proposed FY 2018 gross budget is \$97,229,071, which represents a 4.6 percent decrease from its FY 2017 approved gross budget of \$101,872,794. The budget is comprised of \$96,885,071 in Local funds and \$344,000 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DYRS' FY 2018 CSFL budget is \$101,458,017, which represents a \$70,777, or less than 1.0 percent, decrease from the FY 2017 approved Local funds budget of \$101,528,794.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DYRS included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$85,749 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$164,248 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent. Additionally, a decrease of \$149,276 for the Fixed Costs Inflation Factor accounts for adjustments to the fleet services estimates.

#### **Agency Budget Submission**

**Increase:** In Local funds, DYRS' proposed budget includes an increase of \$1,093,503 across multiple divisions, which is comprised of \$1,010,291 to cover projected overtime costs and \$83,212 for salary step increases and Fringe Benefit adjustments. The adjustment also reflects the conversion of 12.5 Full-Time Equivalents (FTEs) to Continuing Full-Time status, primarily in the Agency Management division. In addition, the proposed Local funds budget increased by \$200,527 in nonpersonal services, mainly in the Youth and Family Programs division to support security supplies and food provision purchases for the Youth Services Center and New Beginnings Youth Development Center, and in the Agency Management division for equipment costs.

**Decrease:** DYRS' proposed Local funds budget reflects a reduction of \$223,809 in contractual services as the agency completes its transition to an electronic medical records system. The proposed Local funds budget also decreased by \$4,878,214 across multiple divisions, primarily to reflect a projected reduction in the use of residential placements due to an expected decrease in the number of youth in need of residential services in the Youth and Family Programs division, and to recognize savings in professional services fees in the Agency Management division.

#### **Mayor's Proposed Budget**

**Transfer-Out**: In Local funds, DYRS' proposed budget includes a reduction of \$144,753 and 1.0 FTE in the Youth and Family Programs division. The decrease reflects the transfer-out of the Program Manager position for the Safer, Stronger DC Community Partnerships Program to the Deputy Mayor for Health and Human Services (DMHHS), which aligns resources with anticipated spending.

#### **District's Proposed Budget**

**Enhance:** In Local funds, DYRS' proposed budget in the Youth and Family Programs division increased by \$131,382 to provide partial funding for the Comprehensive Youth Justice Amendment Act of 2016. Additionally, 1.0 vacant FTE in the Agency Management division for \$89,831 was repurposed to support activities associated with the Comprehensive Youth Justice Amendment Act of 2016.

**Reduce:** DYRS' proposed Local funds budget decreased by \$165,500 across multiple divisions to realize cost savings in nonpersonal services, primarily for professional service fees and contracts. The agency's proposed budget was also reduced by \$586,083 in the Youth and Family Programs division to align the Overtime Pay budget with anticipated expenditures.

#### **Agency Performance Plan\***

Department of Youth Rehabilitation Services (DYRS) has the following objectives for FY 2018:

#### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Secure facilities: Operate secure facilities that are safe, humane, and responsive to the needs of court-involved youth to help youth succeed and promote community safety.
- 2. Community-based programming: Provide high-quality community-based programs, supports, and opportunities to help court-involved youth succeed and promote community safety.
- 3. Create and maintain a highly efficient, transparent and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

### 1. Secure facilities: Operate secure facilities that are safe, humane, and responsive to the needs of court-involved youth to help youth succeed and promote community safety. (3 Activities)

Activity Title	Activity Description	Type of Activity
Intake and Assessment	Conduct assessments and screens at the intake of a young person at the Youth Services Center to inform placement and service delivery decisions.	
Ensure Safety of Facilities	Monitor and supervise young people held at secure facilities.	Daily Service
Deliver Appropriate Services	Prepare young people in facilities to succeed in the community.	Daily Service

## 2. Community-based programming: Provide high-quality community-based programs, supports, and opportunities to help court-involved youth succeed and promote community safety. (2 Activities)

Activity Title	Activity Description	Type of Activity
Case Planning and Management	Organize and monitor services, supports, and opportunities that respond to a young person's needs in alignment with positive youth development.	Daily Service
Service, Support, and Opportunity Provision	Connect youth and, as needed, their families, to services, supports, and opportunities to help them succeed.	Daily Service

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

### 1. Secure facilities: Operate secure facilities that are safe, humane, and responsive to the needs of court-involved youth to help youth succeed and promote community safety. (9 Measures)

New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
					Target
No					New
					Measure
No				90%	90%
	Available	Available	Available		
No	Not	Not	Not	80%	80%
	Available	Available	Available		
No	Not	Not	Not	100%	100%
	Available	Available	Available		
No	Not	Not	Not	90%	66%
	Available	Available	Available		
No	6.8	5.1	6	7	7
No	11.2	11.8	5.5	7	7
No	Not	Not	Not	2	2
	Available	Available	Available		
No	Not	Not	Not	2	2
	Available	Available	Available		
	Benchmark Year No	No	No	No	Benchmark Year   Actual   Not   Not   Not   Not   Available   Av

## 2. Community-based programming: Provide high-quality community-based programs, supports, and opportunities to help court-involved youth succeed and promote community safety. (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Average daily population of	No	Not	Not	Not	20	20
youth on abscondence for more		Available	Available	Available		
than 24 hours						
Percent of committed youth	No	Not	Not	Not	80%	80%
connected to education, work, or		Available	Available	Available		
workforce training for at least six						
months						
Percent of committed youth	No	Not	Not	Not	80%	80%
enrolled in positive youth		Available	Available	Available		
development services, supports,						
or opportunities for at least three						
months						
Percent of committed youth not	No	Not	Not	Not	75%	75%
re-arrested		Available	Available	Available		
Percent of committed youth	No	12.8%	10.8%	15.5%	15%	15%
placed in out-of-state facilities						
Percent of committed youth	No	Not	55.8%	Not	55%	55%
placed in the community		Available		Available		

(Continued on next page)

## 2. Community-based programming: Provide high-quality community-based programs, supports, and opportunities to help court-involved youth succeed and promote community safety. (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of newly committed	No	Not	Not	Not	80%	80%
youth that undergo a complete		Available	Available	Available		
case planning process within 90						
days of their commitment start						
date						
Percent of success plan	No	Not	Not	Not	80%	80%
recommended services received		Available	Available	Available		
Percent of youth whose family is	No	Not	Not	Not	55%	55%
engaged in case planning,		Available	Available	Available		
services, or youth development						

### 3. Create and maintain a highly efficient, transparent and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target		
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

#### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

#### 1. Case planning and management

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average caseload	No	Not Available	Not Available	11.1
Average length of commitment	No	Not Available	Not Available	873

#### 2. Service, support, and opportunity provision

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average daily engagement in positive	No	Not Available	Not Available	Not Available
youth development services per youth in				
the community				

#### 3. Intake and assessment

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of daily admissions to the Youth	No	Not Available	Not Available	Not Available
Services Center				

#### 4. Ensure safety of facilities

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average daily population at New	No	Not Available	Not Available	Not Available
Beginnings				
Average daily population at the Youth	No	Not Available	Not Available	76.5
Services Center				
Average daily ratio of direct care staff to	No	Not Available	Not Available	Not Available
youth				

#### 5. Deliver appropriate services

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Average daily engagement in positive	No	Not Available	Not Available	Not Available
youth development programming at New				
Beginnings				
Average daily engagement in positive	No	Not Available	Not Available	Not Available
youth development programming at YSC				
Average daily population of	No	Not Available	Not Available	Not Available
non-committed youth in alternative to				
detention placements				

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

### Department on Disability Services

www.dds.dc.gov

**Telephone: 202-730-1700** 

#### Table JM0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$158,816,573	\$166,607,421	\$168,156,163	0.9
FTEs	402.1	435.0	432.0	-0.7

The mission of the Department on Disability Services (DDS) is to provide innovative, high-quality services that enable people with disabilities to lead meaningful and productive lives as vital members of their families, schools, workplaces, and communities in every neighborhood in the District of Columbia.

#### **Summary of Services**

The Department on Disability Services (DDS) is composed of two administrations that oversee and coordinate services for residents with disabilities through a network of private and not-for-profit providers. The Developmental Disabilities Administration (DDA) ensures that residents with intellectual disabilities receive the services and supports they need to lead self-determined and valued lives in the community. DDA achieves this through the delivery of outreach and service coordination services; the development and management of a provider network delivering community residential, day, vocational, employment, and individual and family support services; and the operation of a comprehensive quality management program.

The Rehabilitation Services Administration (RSA) delivers vocational rehabilitation services focusing on employment and training activities that allow persons with disabilities to experience a greater quality of life by obtaining and sustaining employment, economic self-sufficiency, and independence. RSA provides employment marketing and placement services, vocational rehabilitation, inclusive business enterprises, and support for the D.C. Center for Independent Living. The Department on Disability Services also serves as the state agency for Social Security Disability Insurance determinations under the direction of the Social Security Administration.

The agency's FY 2018 proposed budget is presented in the following tables:

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table JM0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table JM0-2** (dollars in thousands)

		Dollar	rs in Thou	isands			Full-T	ime Equiv	valents	
				Change					Change	
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	113,829	118,738	116,612	-2,127	-1.8	201.3	206.1	197.1	-9.0	-4.4
SPECIAL PURPOSE										
REVENUE FUNDS	6,617	7,163	7,763	600	8.4	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	120,446	125,902	124,375	-1,527	-1.2	201.3	206.1	197.1	-9.0	-4.4
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	28,192	31,640	32,921	1,281	4.0	168.1	195.9	199.4	3.5	1.8
FEDERAL MEDICAID										
PAYMENTS	10,118	9,006	10,810	1,804	20.0	32.7	33.0	35.5	2.5	7.6
TOTAL FOR										
FEDERAL RESOURCES	38,311	40,646	43,732	3,085	7.6	200.8	228.9	234.9	6.0	2.6
PRIVATE FUNDS										
PRIVATE GRANT FUNDS	10	10	0	-10	-100.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
PRIVATE FUNDS	10	10	0	-10	-100.0	0.0	0.0	0.0	0.0	N/A
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	50	50	50	0	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	50	50	50	0	0.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	158,817	166,607	168,156	1,549	0.9	402.1	435.0	432.0	-3.0	-0.7

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table JM0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table JM0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	28,617	30,435	32,286	33,536	1,250	3.9
12 - REGULAR PAY - OTHER	840	1,214	1,436	774	-663	-46.1
13 - ADDITIONAL GROSS PAY	209	139	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	6,521	7,211	8,262	8,028	-233	-2.8
15 - OVERTIME PAY	121	258	120	120	0	0.0
SUBTOTAL PERSONAL SERVICES (PS)	36,308	39,257	42,104	42,458	354	0.8

Table JM0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	111	49	175	175	0	0.0
30 - ENERGY, COMMUNICATION AND BUILDING	0	0	141	0	-141	-100.0
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	445	453	501	345	-156	-31.1
32 - RENTALS - LAND AND STRUCTURES	6,325	4,161	6,072	4,707	-1,365	-22.5
34 - SECURITY SERVICES	119	81	263	292	29	10.9
35 - OCCUPANCY FIXED COSTS	0	0	0	25	25	N/A
40 - OTHER SERVICES AND CHARGES	2,823	4,393	4,776	4,873	97	2.0
41 - CONTRACTUAL SERVICES - OTHER	2,436	1,749	2,537	2,662	125	4.9
50 - SUBSIDIES AND TRANSFERS	107,521	108,028	109,757	112,335	2,578	2.3
70 - EQUIPMENT AND EQUIPMENT RENTAL	166	644	281	284	3	1.1
SUBTOTAL NONPERSONAL SERVICES (NPS)	119,947	119,560	124,503	125,698	1,195	1.0
GROSS FUNDS	156,255	158,817	166,607	168,156	1,549	0.9

<sup>\*</sup>Percent change is based on whole dollars.

#### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table JM0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table JM0-4** (dollars in thousands)

	<b>Dollars in Thousands</b>			Full-Time Equivalents				
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	721	771	787	16	6.1	7.0	7.0	0.0
(1015) TRAINING AND EMPLOYEE								
DEVELOPMENT	833	547	550	2	2.7	3.0	3.0	0.0
(1020) CONTRACTS AND								
PROCUREMENT	787	576	437	-140	8.2	1.0	0.0	-1.0
(1030) PROPERTY MANAGEMENT	5,148	6,613	5,528	-1,084	8.2	9.0	9.0	0.0
(1040) INFORMATION TECHNOLOGY	1,379	1,499	1,584	85	8.2	9.0	9.0	0.0
(1060) LEGAL SERVICES	1,037	1,183	1,121	-62	8.3	9.0	8.0	-1.0
(1090) PERFORMANCE MANAGEMENT	2,866	3,198	3,164	-34	15.0	22.0	21.0	-1.0
(1099) COURT SUPERVISION	45	26	0	-26	0.0	0.0	0.0	0.0
(1120) CONSUMER RIGHTS AND								
PROTECTION	193	192	194	2	1.7	2.0	2.0	0.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	13,008	14,606	13,365	-1,242	58.5	62.0	59.0	-3.0
(100F) AGENCY FINANCIAL								
OPERATIONS PROGRAM								
(110F) BUDGET OPERATIONS	315	357	372	15	2.6	3.0	3.0	0.0

**Table JM0-4** (dollars in thousands)

	J	Dollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(120F) ACCOUNTING OPERATIONS	432	589	561	-28	4.3	5.0	5.0	0.0
(130F) ASSOCIATE CHIEF FINANCIAL								
OFFICER	279	288	289	1	1.9	2.0	2.0	0.0
(140F) AGENCY FISCAL OFFICER	495	564	571	7	1.8	2.0	2.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS PROGRAM	1,520	1,799	1,792	-6	10.6	12.0	12.0	0.0
(6000) DEVELOPMENTAL								
DISABILITIES ADMIN								
(6035) DDA SERVICE PLANNING AND								
COORDINATION	35,686	38,789	39,888	1,098	95.7	99.0	100.0	1.0
(6060) QUALITY ASSURANCE	11,869	9,675	9,723	48	39.2	38.0	41.0	3.0
(6080) DDA CONSUMER RESOURCES								
AND OPERATIONS	65,838	66,968	68,515	1,548	42.1	46.0	42.0	-4.0
SUBTOTAL (6000) DEVELOPMENTAL								
DISABILITIES ADMIN	113,392	115,432	118,125	2,693	177.0	183.0	183.0	0.0
(7000) REHABILITATION SERVICES								
(7025) RSA VOCATIONAL								
REHABILITATION SERVICES	16,466	16,212	16,156	-56	60.0	68.0	68.0	0.0
(7030) RSA BLIND AND VISUAL								
IMPAIRMENT SERVICES	3,264	3,989	4,088	100	16.8	19.0	19.0	0.0
(7060) QUALITY ASSURANCE	701	746	787	41	6.2	7.0	7.0	0.0
(7090) RSA OPERATIONS	1,693	1,771	1,789	18	17.6	20.0	20.0	0.0
SUBTOTAL (7000) REHABILITATION								
SERVICES	22,124	22,718	22,821	103	100.6	114.0	114.0	0.0
(8000) DISABILITY DETERMINATION								
DIVISION								
(8055) DISABILITY DETERMINATION								
SERVICES	8,771	12,053	12,053	0	55.3	64.0	64.0	0.0
SUBTOTAL (8000) DISABILITY								
DETERMINATION DIVISION	8,771	12,053	12,053	0	55.3	64.0	64.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	158,817	166,607	168,156	1,549	402.1	435.0	432.0	-3.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Division Description**

The Department on Disability Services (DDS) operates through the following 5 divisions:

**Developmental Disabilities Administration (DDA)** – provides individualized services, supports, and life planning to individuals with intellectual and developmental disabilities so that they may lead self-determined and valued lives in the community.

This division contains the following 3 activities:

- **DDA Service Planning and Coordination** provides services to qualified individuals by coordinating available resources and opportunities in the community through the development of Individual Service Plans (ISPs), advocating for quality services to promote healthy and productive lifestyles for each person, completing monitoring activities to ensure the delivery of services and supports, completing all intake activities for new applicants, and coordinating activities carried out in D.C. Superior Court;
- Quality Assurance examines and improves internal and external service delivery systems by conducting external provider reviews to ensure performance so that standards, federal and local regulations, quality frameworks issued by the Centers for Medicare and Medicaid Services (CMS), national best practices, and court mandates are met. Quality Assurance also includes functional responsibility for incident management and enforcement, rights and advocacy, CMS and Evans performance analysis, and reporting and mortality review; and
- **DDA Consumer Resources and Operations** manages the human care provider network and administrative functions for DDA including budget compliance, service and billing authorization, and residential portfolio management; operates the Home and Community Based Services Waiver including provider enrollment, provision of technical assistance, and service authorization; and manages benefits and personal funds.

**Rehabilitation Services** – assists persons with physical, cognitive, and emotional disabilities to achieve a greater quality of life by obtaining and sustaining employment, economic self-sufficiency, and independence.

This division contains the following 4 activities:

- RSA Vocational Rehabilitation Services assesses, plans, develops, and provides vocational rehabilitation services to individuals with disabilities to enable them to prepare for, maintain and advance in integrated, competitive employment; and provides services to businesses, including recruitment and job placement for people with disabilities and training for employers on issues related to hiring and maintaining employees with disabilities;
- **RSA Blind and Visual Impairment Services** provides services to people with disabilities to help them live as independently as possible in the community. Services include advocacy, independent living skills training, information and referral, peer support and transition from secondary school to post-secondary activities and from nursing homes;
- Quality Assurance provides monitoring and compliance reviews of internal and external operations and agencies, ensuring that RSA customers receive quality services that meet local and federal regulations; and
- **RSA Operations** manages the human care provider network that serves RSA clients, provides oversight to the Randolph Sheppard Vending Facility Program, and processes payments for service providers.

**Disability Determination Services** – administers Social Security Disability Insurance and Supplemental Security Income eligibility determinations in conjunction with the federal Social Security Administration.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The Department on Disability Services has no division structure changes in the FY 2018 proposed budget.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table JM0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table JM0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		118,738	206.1
Other CSFL Adjustments	Multiple Programs	-1,621	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		117,117	206.1
Decrease: To align Fixed Costs with proposed estimates	Multiple Programs	-131	0.0
Decrease: To recognize savings from a reduction in FTEs	Multiple Programs	-418	-6.0
Decrease: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-2,664	0.0
Technical Adjustment: Medicaid Growth Rate adjustment	Developmental Disabilities Admin	3,368	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		117,271	200.1
Shift: To recognize savings from shifting Telecommunication services to Federal	Developmental Disabilities	-20	0.0
Grant funds	Admin		
Enhance: To expand DDS' quality management strategy	Developmental Disabilities Admin	200	0.0
Reduce: To recognize savings from a reduction in FTEs	Agency Management	-74	-1.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		117,378	199.1
Reduce: To realize programmatic cost savings in nonpersonal services	Developmental Disabilities Admin	-24	0.0
Reduce: To recognize savings from a reduction in FTEs	Developmental Disabilities Admin	-121	-2.0
Reduce: To align Fixed Costs with proposed estimates	Multiple Programs	-621	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		116,612	197.1
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		31,640	195.9
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	508	3.5
Increase: To align Fixed Costs with proposed estimates	Multiple Programs	470	0.0
Increase: To align budget with projected grant awards	Multiple Programs	283	0.0
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission	1 0	32,901	199.4
Shift: Shifting of Telecommunication services from Local funds	Developmental Disabilities Admin	20	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		32,921	199.4
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		32,921	199.4
FEDERAL MEDICAID PAYMENTS: FY 2017 Approved Budget and FTE		9,006	33.0
Increase: To align budget with projected federal Medicaid reimbursements	Multiple Programs	1,804	2.5
FEDERAL MEDICAID PAYMENTS: FY 2018 Agency Budget Submission	·	10,810	35.5
No Change		0	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 Mayor's Proposed Budget		10,810	35.5
No Change		0	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 District's Proposed Budget		10,810	35.5

#### Table JM0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
PRIVATE GRANT FUNDS: FY 2017 Approved Budget and FTE		10	0.0
Decrease: To align budget with projected grant awards	Developmental Disabilities Admin	-10	0.0
PRIVATE GRANT FUNDS: FY 2018 Agency Budget Submission		0	0.0
No Change		0	0.0
PRIVATE GRANT FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0
No Change		0	0.0
PRIVATE GRANT FUNDS: FY 2018 District's Proposed Budget		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		7,163	0.0
Increase: To align budget with projected revenues	Developmental Disabilities Admin	600	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		7,763	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		7,763	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		7,763	0.0
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		50	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		50	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		50	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		50	0.0
GROSS FOR JM0 - DEPARTMENT ON DISABILITY SERVICES		168,156	432.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Department on Disability Services' (DDS) proposed FY 2018 gross budget is \$168,156,163, which represents a less than 1.0 percent increase over its FY 2017 approved gross budget of \$166,607,421. The budget is comprised of \$116,611,535 in Local funds, \$32,921,399 in Federal Grant funds, \$10,810,294 in Federal Medicaid Payments, \$7,763,257 in Special Purpose Revenue funds, and \$49,677 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DDS' FY 2018 CSFL budget is \$117,117,095, which represents a \$1,621,190, or 1.4 percent, decrease from the FY 2017 approved Local funds budget of \$118,738,285.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DDS included adjustments that are not described in detail on table 5. These adjustments include a decrease of \$39,933 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$8,260 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DDS also reflects an increase of \$211,628 for the Medicaid Growth Factor to account for the District of Columbia's 2.3 percent growth based on the cost of healthcare services projected by the Department of Health Care Finance. Additional adjustments include a decrease of \$1,801,145 for the Fixed Cost Inflation Factor to reflect estimates based on historical expenditures of Department of General Services (DGS) commodities.

#### **Agency Budget Submission**

**Increase:** The proposed budget in Federal Grant funds reflects an increase of \$507,578 to support projected salary step increases, Fringe Benefit costs, an additional 3.5 Full-Time Equivalents (FTEs) reclassified from Local funds, and the conversion of 9.5 FTEs to Continuing Full-Time status. An increase of \$470,452 is due to Fixed Costs projections from DGS and the Office of the Chief Technology Officer (OCTO). This adjustment is comprised of increases of \$380,328 to Rent, \$71,348 to Telecommunication, and \$18,776 to Security services. An increase of \$282,980 aligns the budget with anticipated revenues, primarily due to projections for the federal Indirect Cost Recovery (IDCR) and Medicaid administration grants.

The budget proposal for Federal Medicaid Payments reflects a net increase of \$1,804,482 based on projected federal reimbursement for Medicaid eligible services. This adjustment supports an additional 2.5 FTEs reclassified from Local funds to the Agency Management division and the shifting of 1.0 FTE to Temporary Full-Time status in the DDA division.

An increase of \$600,000 in Special Purpose Revenue funds to the DDA division is due to a projected increase in revenues received from the Social Security Administration for the escalating cost of care for non-Medicaid eligible clients.

**Decrease:** A net decrease of \$131,250 in Local funds aligns the budget with Fixed Costs projections from DGS and OCTO, and is comprised of a decrease of \$164,595 in Telecommunication and increases of \$8,421 in Security Services and \$24,924 in Occupancy. DDS' budget proposal reclassifies 6.0 FTEs from Local funds to federal funds, thereby achieving an additional savings of \$417,862. The proposed budget in Local funds is also reduced by \$2,664,401 to account for savings identified across multiple divisions in nonpersonal services. These savings are based primarily on reduced cost projections for payments related to vocational rehabilitation services. These payments are not for living expenses, but for costs incurred in excess of normal expenses that are necessitated during participant assessments for determining eligibility and vocational needs.

In Private Grant funds, a decrease of \$10,000 in the DDA division is due to the expiration of the Supporting Families grant.

**Technical Adjustment:** DDS's budget proposal in Local funds reflects an increase of \$3,367,637 to the DDA division to account for an adjustment to the Medicaid Growth Factor rate.

#### Mayor's Proposed Budget

**Enhance:** An additional \$200,000 in Local funds is proposed to expand the DDA divisions' quality management strategy as a model for the entire agency to assess and track performance, and make adjustments to policy and practices as necessary to ensure efficient and effective service delivery for everyone supported by DDS.

**Reduce**: The elimination of 1.0 FTE provides savings in the Agency Management division and accounts for a decrease of \$73,671 in Local funds.

**Shift**: In DDS' FY 2018 budget proposal, \$20,000 in Local fund Telecommunication expenses in the DDA division will shift to Federal Grant funds.

#### **District's Proposed Budget**

**Reduce:** In Local funds, DDS' proposed budget decreased by \$24,187 in the Developmental Disabilities Administration division to realize cost savings in nonpersonal services. This division will also save an additional \$120,577 in Local funds through the elimination of 2.0 vacant positions. Finally, revised estimates to Fixed Costs, primarily in Rent, will result in Local funds savings of \$621,249 across multiple divisions.

#### **Agency Performance Plan\***

Department on Disability Services (DDS) has the following strategic objectives for FY 2018:

#### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Provide high quality direct services and supports leading to the full inclusion of people with disabilities in the District.
- 2. Improve the quality of service planning and responsiveness of service coordination and advocacy to improve personal outcomes and customer satisfaction.
- 3. Improve the performance of DDS and provider community operations aligned with best practice to lead to improved personal outcomes and satisfaction.
- 4. Operate effective systems of continuous quality assurance and improvement to ensure the provider network is in compliance with District policies and regulations, ensures health and safety and mitigates risks.
- 5. Create and maintain a highly efficient, transparent and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

### 1. Provide high quality direct services and supports leading to the full inclusion of people with disabilities in the District. (5 Activities)

Activity Title	Activity Description	Type of Activity
HCBS Waiver Renewal	The Home and Community Based Services Waiver for Persons with Intellectual and Developmental Disabilities (HCBS IDD Waiver) that supports more than 1,650 District residents with intellectual disabilities to live as independently as possible in the community, with supports, is set to expire in November 2017. During FY 2017, DDS will work with stakeholders to submit a new waiver application to Centers for Medicare and Medicaid Services (CMS) so that we can continue to provide these critical community based supports.	Key Project
Employment First	DDS will continue to lead interagency efforts to support opportunities for competitive integrated employment for people with disabilities, including applying for federal technical assistance and participation in Communities of Practice, as appropriate.	Key Project
Consumer Resources	The array of home and community-based services offered under the DDA HCBS Waiver or local funds for people with intellectual and developmental disabilities. These services include supports to live, work, and lead healthy lives.	Daily Service

(Continued on next page)

### 1. Provide high quality direct services and supports leading to the full inclusion of people with disabilities in the District. (5 Activities)

Activity Title	Activity Description	Type of Activity
Vocational Rehabilitation (VR), Supported Employment (SE), and Independent Living (IL Services)	Provide supports to assist people with disabilities to enter, retain, regain or advance in employment and live as independently as possible in the community. This includes the provision of pre-employment transition services to high school students with disabilities (i.e., career planning, work readiness training, counseling on post-secondary options, work based learning experiences and peer mentoring).	3
Blind and Visual Impairment Services	Provide vocational rehabilitation and independent living services to people who are blind; includes provision of supports to licensed vendors in the Randolph Sheppard Blind Facilities Program, and entrepreneurial program in which people who are blind operate vending facilities in Federal and District buildings.	Daily Service

### 2. Improve the quality of service planning and responsiveness of service coordination and advocacy to improve personal outcomes and customer satisfaction. (5 Activities)

Activity Title	Activity Description	Type of Activity
Department on Disabilities Administration (DDA) Service Planning and Coordination	This division plans, coordinates and facilitates the provision of quality services; reviews the implementation and delivery of services and supports identified in the ISP and advocates for the person and his/her family.	Daily Service
New Case Management System	Work with the Department of Health Care Finance (DHCF) and the DC Office on Aging (DCOA) to implement a new case management system to replace MCIS.	Key Project
No Wrong Door	Lead interagency efforts to implement standards and protocols for person-centered counseling and staff competencies for agencies in the District's Long Term Services and Supports system, aimed at developing a cross-agency, streamlined and coordinated, person-centered approach, to intake, assessment, and planning with people with disabilities, seniors, and their families.	
Disability Determination Services	The District's Disability Determination Division processes claims for Social Security Disability Insurance determinations.	Daily Service
Vocational Rehabilitation Counselors	The VR program provides vocational and rehabilitative services to individuals with disabilities to help them prepare for, secure, regain or retain employment.	Daily Service

### 3. Improve the performance of DDS and provider community operations aligned with best practice to lead to improved personal outcomes and satisfaction. (5 Activities)

Activity Title	Activity Description	Type of Activity
RSA Operations	Responsible for provider relations, contract monitoring and processing of payments for all vocational rehabilitation and independent living services.	Daily Service

(Continued on next page)

### 3. Improve the performance of DDS and provider community operations aligned with best practice to lead to improved personal outcomes and satisfaction. (5 Activities)

Activity Title	Activity Description	Type of Activity
HCBS Transition Plan	In FY2015, in response to the new CMS new Home and Community Based Settings Rule that created a new outcome-oriented definition of home and community-based services (HCBS) settings for HCBS Waiver services, DDS evaluated its HCBS settings against the new standards and began efforts to bring the waiver program into compliance with the new outcome-oriented definition of HCBS settings no later than the federal deadline of March 17, 2019. DDS will develop, submit to CMS, and implement for FY 2017 an updated Transition Plan to achieve further compliance with the new rules.	Key Project
AMP Staff Development	Provision of staff training and management of training programs.	Daily Service
Consumer Resources and Operations	Personnel providing technical assistance and training to provider community on best practice, management of HCBS waiver operations and provision of clinical services, supports and monitoring.	Daily Service
PCT Training	Person-centered thinking (PCT) is a philosophy behind service provision that supports positive control and self-direction of people's own lives. DDS is working to implement person-centered thinking through training sessions and other agency wide initiatives.	Key Project

## 4. Operate effective systems of continuous quality assurance and improvement to ensure the provider network is in compliance with District policies and regulations, ensures health and safety and mitigates risks. (2 Activities)

Activity Title	Activity Description	Type of Activity
Quality Assurance (DDA)	Maintaining a system of quality assurance that ensures the safety and well-being of people with intellectual and developmental disabilities and identifies possible barriers to service provisions within the provider community.	Daily Service
Quality Assurance (RSA)	Monitors internal and external provision of services to ensure compliance with VR and IL regulations and policies, and provisions in contracts with the agency. Develops and updates policies and procedures, provides training for VR and IL staff and ensures timely submission of all federal reports.	Daily Service

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

### 1. Provide high quality direct services and supports leading to the full inclusion of people with disabilities in the District. (6 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Average entry level wages for	No	\$13.52	\$14.10	\$13.25	\$13.50	\$13.80
people whose cases are closed	INO	\$13.32	\$14.10	\$13.23	\$13.30	\$13.00
successfully						
	NI-	670	(22	(50	675	675
Number of people placed by Rehabilitation Services	No	670	623	650	0/3	0/3
Administration (RSA) that						
remained employed for 90						
calendar days or more	2.7	37.	37.	NT .	50/	70/
Percent increase in the number of	No	Not	Not	Not	5%	5%
people in supported or		Available	Available	Available		
competitive employment						
supported by DDA over prior						
year						
Percent increase in the number of	No	Not	Not	Not	5%	5%
people supported by DDA		Available	Available	Available		
receiving integrated						
day/vocational services over prior						
year						
Percent of students with	No	Not	Not	Not	75%	75%
disabilities who receive at least		Available	Available	Available		
one pre-employment transition						
service each school year						
Percent variance in HCBS	No	Not	Not	Not	20%	20%
expenditures versus budget		Available	Available	Available		
forecast						

### 2. Improve the quality of service planning and responsiveness of service coordination and advocacy to improve personal outcomes and customer satisfaction. (6 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Average Per Person Service	Yes	Not	Not	Not	New	\$252.95
Dollars expended during the	1 03	Available	Available	Available	Measure	Ψ232.73
service year (Local Dollars)		1114114010	Tivanaoie	Tivaliable	Wiedsare	
Median Number of Days to	No	54	98	60	60	60
Complete the Initial ISP						
Percent of cases that demonstrate	Yes	Not	Not	Not	New	85%
compliance with VR regulations		Available	Available	Available	Measure	
and policies (based on monthly						
case reviews)						
Percent of ISPs that are	No	95%	97%	95%	95%	95%
completed before the ISP						
effective date						
Percent of National Care	No	Not	58%	Not	55%	55%
Indicators (NCI) measures for		Available		Available		
which DDS is at or above the						
national average						
Percent of People with a Level of	No	86%	88%	90%	90%	90%
Need (LON) assessment						
completed before the ISP						
meeting date						

### 3. Improve the performance of DDS and provider community operations aligned with best practice to lead to improved personal outcomes and satisfaction. (5 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of DDA provider	No	Not	Not	Not	80%	80%
agencies that achieve quality		Available	Available	Available		
improvement goals						
Percent of DDA provider	No	Not	Not	Not	100%	100%
agencies with at least 20 percent		Available	Available	Available		
of the workforce trained in						
Person-Centered Thinking						
Percent of DDA staff who have	No	97%	99%	95%	95%	95%
completed required competency						
based trainings						
Percent of Healthcare	No	Not	Not	Not	86%	86%
Management Plans that meet		Available	Available	Available		
publish standards						
Percent of job placement and	No	Not	Not	Not	100%	100%
supported employment providers		Available	Available	Available		
who have completed training on						
person centered planning and						
customized employment						

## 4. Operate effective systems of continuous quality assurance and improvement to ensure the provider network is in compliance with District policies and regulations, ensures health and safety and mitigates risks. (5 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of applicable waiver	No	82%	100%	80%	85%	85%
providers currently receiving an						
annual certification						
Percent of Community	Yes	Not	Not	Not	New	70%
Rehabilitation Programs (CRP)		Available	Available	Available	Measure	
that meet Human Care						
Agreement (HCA) standards						
Percent of Investigations that are	No	93%	92%	95%	95%	95%
completed within required						
timelines						
Percent of people with restrictive	No	90%	92%	85%	86%	86%
interventions who have an						
approved Behavior Support Plan						
(BSP)						
Percent of reported issues that are	No	79%	80%	86%	86%	86%
resolved on-time						

### 5. Create and maintain a highly efficient, transparent and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year			0	0	0
Budget- Federal funds returned			Forthcoming			
		October 2017				
Budget- Local funds unspent			Forthcoming			
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						

(Continued on next page)

### 5. Create and maintain a highly efficient, transparent and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements					October 2017	
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

#### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

#### 1. DDA Service Planning and Coordination

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
DDA Applications for Services	No	Not Available	Not Available	113
DDA Clients Served	No	Not Available	Not Available	2,363

#### 2. Quality Assurance (DDA)

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
DDA Provider Certification Reviews	No	Not Available	Not Available	93
(PCR) Conducted				
DDA Serious Reportable Incidents (SRIs)	No	Not Available	Not Available	1,248
Requiring Investigation				

#### 3. Consumer Resources

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
DDA Prior Authorizations processed	No	Not Available	Not Available	9,339

#### 4. VR, SE, and IL Services

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
RSA Clients Served	No	Not Available	Not Available	8,582
RSA Referrals	No	Not Available	Not Available	4,058
RSA Transition Referrals	No	Not Available	Not Available	1,054

#### **5. Disability Determination Services**

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
DDD Determinations	No	Not Available	Not Available	604

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Department of Health Care Finance

www.dhcf.dc.gov

Telephone: 202-442-5988

#### Table HT0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$2,922,802,608	\$3,071,090,837	\$3,192,314,370	3.9
FTEs	212.8	250.0	264.0	5.6

The mission of the Department of Health Care Finance (DHCF) is to improve health outcomes by providing access to comprehensive, cost-effective, and quality health care services for residents of the District of Columbia.

#### **Summary of Services**

The Department of Health Care Finance provides health care services to low-income children, adults, the elderly, and persons with disabilities. Over 250,000 District of Columbia residents (over one-third of all residents) receive health care services through DHCF's Medicaid and Alliance programs. DHCF strives to provide these services in the most appropriate and cost-effective settings possible.

The agency's FY 2018 proposed budget is presented in the following tables:

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HT0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

### Table HT0-2

		Dollar	rs in Thou	ısands			Full-T	ime Equi	valents	
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	685,919	705,606	713,078	7,472	1.1	80.3	104.4	106.8	2.4	2.3
DEDICATED TAXES	73,248	81,907	86,907	5,000	6.1	3.6	5.5	6.0	0.6	10.0
SPECIAL PURPOSE										
REVENUE FUNDS	2,107	3,493	3,668	175	5.0	8.7	10.9	13.9	3.0	27.5
TOTAL FOR										
GENERAL FUND	761,273	791,005	803,653	12,647	1.6	92.6	120.8	126.8	6.0	5.0

Table HT0-2

(dollars in thousands)

		Dolla	rs in Thou	sands			Full-T	ime Equi	valents	
				Change					Change	
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	1,876	2,916	2,803	-114	-3.9	0.6	0.0	0.0	0.0	N/A
FEDERAL MEDICAID										_
PAYMENTS	2,071,628	2,188,106	2,297,222	109,115	5.0	119.6	129.3	137.3	8.0	6.2
TOTAL FOR										_
FEDERAL RESOURCES	2,073,505	2,191,023	2,300,024	109,002	5.0	120.2	129.3	137.3	8.0	6.2
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	88,025	89,063	88,637	-425	-0.5	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	88,025	89,063	88,637	-425	-0.5	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	2,922,803	3,071,091	3,192,314	121,224	3.9	212.8	250.0	264.0	14.0	5.6

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HT0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table HT0-3

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	15,534	17,735	18,831	22,615	3,784	20.1
12 - REGULAR PAY - OTHER	1,064	1,302	1,477	1,679	202	13.7
13 - ADDITIONAL GROSS PAY	280	79	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	3,248	3,737	4,335	5,077	742	17.1
15 - OVERTIME PAY	36	24	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	20,161	22,877	24,643	29,371	4,728	19.2
20 - SUPPLIES AND MATERIALS	59	101	183	163	-20	-10.9
30 - ENERGY, COMMUNICATION AND BUILDING	199	198	263	214	-49	-18.5
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	183	191	186	192	7	3.6
34 - SECURITY SERVICES	116	98	189	155	-34	-17.9
35 - OCCUPANCY FIXED COSTS	331	258	340	141	-200	-58.7
40 - OTHER SERVICES AND CHARGES	1,502	1,154	2,143	2,248	106	4.9
41 - CONTRACTUAL SERVICES - OTHER	87,233	97,738	79,439	89,235	9,796	12.3
50 - SUBSIDIES AND TRANSFERS	2,654,767	2,799,830	2,962,827	3,069,715	106,888	3.6
70 - EQUIPMENT AND EQUIPMENT RENTAL	275	358	878	879	1	0.2
91 - EXPENSE NOT BUDGETED OTHERS	0	0	0	0	0	N/A
SUBTOTAL NONPERSONAL SERVICES (NPS)	2,744,665	2,899,926	3,046,448	3,162,943	116,495	3.8
GROSS FUNDS	2,764,826	2,922,803	3,071,091	3,192,314	121,224	3.9

<sup>\*</sup>Percent change is based on whole dollars.

### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HT0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table HT0-4** (dollars in thousands)

	I	Oollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(0900) UMC OPERATING SUPPORT								
(0910) UMC OPERATING SUPPORT	2,500	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (0900) UMC OPERATING								
SUPPORT	2,500	0	0	0	0.0	0.0	0.0	0.0
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	614	1,049	981	-68	9.3	14.0	14.0	0.0
(1015) TRAINING AND DEVELOPMENT (1020) CONTRACTING AND	91	69	70	0	0.0	0.0	0.0	0.0
PROCUREMENT	1,131	1,969	2,001	32	2.6	3.0	3.0	0.0
(1030) PROPERTY MANAGEMENT	1,706	2,792	2,687	-105	5.9	5.0	5.0	0.0
(1040) INFORMATION TECHNOLOGY	2,827	3,253	13,455	10,202	6.0	8.0	9.0	1.0
(1060) LEGAL	889	1,044	1,117	73	6.7	8.0	8.0	0.0
(1070) FLEET MANAGEMENT	26	5	5	0	0.0	0.0	0.0	0.0
(1080) COMMUNICATIONS	327	325	327	2	1.7	1.0	1.0	0.0
(1085) CUSTOMER SERVICE	1,707	2,117	3,140	1,024	15.0	17.0	21.0	4.0
(1087) LANGUAGE ACCESS	0	2	10	8	0.0	0.0	0.0	0.0
(1090) PERFORMANCE MANAGEMENT	22,980	6,925	7,901	975	38.1	45.0	45.0	0.0
SUBTOTAL (1000) AGENCY	•		•					
MANAGEMENT	32,298	19,551	31,695	12,144	85.4	101.0	106.0	5.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGETING OPERATIONS	611	704	620	-84	5.2	6.0	5.0	-1.0
(120F) ACCOUNTING OPERATIONS	3,490	5,624	5,093	-530	6.3	7.0	8.0	1.0
(140F) AGENCY FISCAL OFFICER	294	310	311	1	1.7	2.0	2.0	0.0
SUBTOTAL (100F) AGENCY FINANCIAL OPERATIONS	4,395	6,638	6,024	-614	13.2	15.0	15.0	0.0
(2000) HEALTHCARE DELIVERY	4,575	0,030	0,024	014	13.2	13.0	13.0	0.0
MANAGEMENT								
(2002) MANAGED CARE MGT	3,421	5,529	6,726	1,197	8.4	10.0	9.0	-1.0
(2003) PREVENTIVE AND ACUTE CARE	1,391	1,605	1,590	-15	3.8	4.5	4.5	0.0
(2004) DIV OF QUALITY AND HEALTH		,						
OUTCOMES	1,086	2,232	6,905	4,673	6.8	5.0	4.0	-1.0
(2007) CLINICIANS, RX AND ACUTE								
PROVIDER SVS	6,757	8,409	5,886	-2,524	5.7	8.5	7.5	-1.0
(2010) HEALTH CARE DELIVERY MGT	705	440	027	407	1.7	2.0	0.0	5.0
SUPPORT SVCS	785	440	927	487	1.7	3.0	8.0	5.0
SUBTOTAL (2000) HEALTHCARE DELIVERY MANAGEMENT	13,439	18,215	22,033	3,818	26.3	31.0	33.0	2.0
(200L) LONG TERM CARE PROGRAM	13,737	10,213	44,033	3,010	20.3	31.0	33.0	2.0
(201L) LONG TERM CARE SUPPORT								
SERVICES	8,305	13,235	13,402	167	4.2	5.0	3.0	-2.0
(202L) ELDERS AND PERSONS	1,514	1,624	0	-1,624	20.1	23.5	0.0	-23.5

**Table HT0-4** (dollars in thousands)

	]	Dollars in T	housands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
W/PHYSICAL DISABILITY								
(203L) DIVISION OF SPECIAL NEEDS								
POPULATION	672	835	0	-835	7.2	8.5	0.0	-8.5
(210L) OVERSIGHT	0	0	1,184	1,184	0.0	0.0	12.0	12.0
(220L) OPERATIONS	0	0	1,263	1,263	0.0	0.0	13.0	13.0
(230L) INTAKE AND ASSESSMENT	0	0	975	975	0.0	0.0	9.0	9.0
SUBTOTAL (200L) LONG TERM CARE			,,,,	,,,,	0.0		,,,	7.0
PROGRAM	10,491	15,694	16,823	1,130	31.5	37.0	37.0	0.0
(3000) HEALTHCARE POLICY AND	,	,	,	-,				
PLANNING								
(3001) POLICY UNIT MANAGEMENT	604	480	563	83	5.1	6.0	6.0	0.0
(3003) DATA ANALYSIS	421	553	815	262	4.2	5.0	6.0	1.0
(3004) MEMBER MANAGEMENT	1,018	1,052	1,149	96	9.7	11.0	13.0	2.0
(3010) HEALTH CARE POLICY AND	1,016	1,032	1,149	90	9.7	11.0	13.0	2.0
PLANNING SUPPORT	7,666	1,469	2,224	754	3.4	4.0	10.0	6.0
SUBTOTAL (3000) HEALTHCARE	7,000	1,107	2,221	731	3.1	1.0	10.0	0.0
POLICY AND PLANNING	9,709	3,554	4,750	1,195	22.4	26.0	35.0	9.0
(5000) HEALTH CARE FINANCE	2,,02	0,001	1,700	1,170				,,,,
(5001) MEDICAID PROVIDER PAYMENT	2,706,885	2,887,565	2,980,968	93,403	0.0	0.0	0.0	0.0
(5002) MEDICAID PUBLIC PROVIDER	2,700,003	2,007,505	2,700,700	75,405	0.0	0.0	0.0	0.0
PAYMENTS	64,203	18,389	18,595	206	0.0	0.0	0.0	0.0
(5003) ALLIANCE PROVIDER	01,203	10,505	10,575	200	0.0	0.0	0.0	0.0
PAYMENTS	51,150	57,977	64,487	6,510	0.0	0.0	0.0	0.0
SUBTOTAL (5000) HEALTH CARE								
FINANCE	2,822,238	2,963,931	3,064,050	100,119	0.0	0.0	0.0	0.0
(6000) HEALTH CARE OPERATIONS	, ,	, ,	, ,	,				
(6001) MEDICAID INFORMATION								
SYSTEMS	22,880	34,766	34,391	-375	14.7	17.0	15.0	-2.0
(6006) DIV. OF PUBLIC AND PRIVATE								
PROVIDER SVS	1,873	1,736	2,687	951	9.3	11.0	11.0	0.0
(6010) HEALTH CARE OPERATIONS								
SUPPORT	363	449	447	-1	2.5	3.0	3.0	0.0
SUBTOTAL (6000) HEALTH CARE								
OPERATIONS	25,117	36,952	37,525	574	26.5	31.0	29.0	-2.0
(8000) HEALTH CARE REFORM AND								
INNOVATION								
(8001) HEALTH INSURANCE EXCHANGE	-308	0	0	0	0.0	0.0	0.0	0.0
(8002) AFFORDABLE CARE REFORM								
AND GRANTS DEV.	1,963	6,328	9,097	2,769	6.7	8.0	7.0	-1.0
(8010) HC REFORM AND INNOVATIVE	0.61			0.5			• •	
SUPPORT SVS	961	228	317	89	0.7	1.0	2.0	1.0
SUBTOTAL (8000) HEALTH CARE	A /1-		0.44.4				• •	
REFORM AND INNOVATION	2,615	6,556	9,414	2,858	7.4	9.0	9.0	0.0
TOTAL PROPOSED	2 022 002	2.051.001	2 102 21 1	121 22 1	212.0	350.0	2640	440
OPERATING BUDGET	2,922,802	3,0/1,091	3,192,314	121,224	212.8	250.0	264.0	14.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Division Description**

The Department of Health Care Finance operates through the following 8 divisions:

Health Care Delivery Management (HCDM) – ensures that quality services and practices pervade all activities that affect the delivery of health care to beneficiaries served by the District's Medicaid, Children's Health Insurance Program (CHIP), and Alliance programs. HCDM accomplishes this through informed benefit design; use of prospective, concurrent and retrospective utilization management; ongoing program evaluation; and the application of continuous quality measurement and improvement practices in furnishing preventive, acute, and chronic/long-term care services to children and adults through DHCF's managed care contractors and institutional and ambulatory fee-for-service providers.

This division contains the following 5 activities:

- Managed Care Management provides oversight, evaluation, and enforcement of contracts with organizations managing the care and service delivery of Medicaid and Alliance beneficiaries, along with providing oversight and enrollment of eligible beneficiaries;
- Preventive and Acute Care (Children's Health Services) develops, implements, and monitors policies, benefits and practices for children's health care services, including HealthCheck/EPSDT, CHIP, and the Immigrant Children's Program;
- **Division of Quality and Health Outcomes** continuously improves the quality (safe, effective, patient-centered, timely, efficient, and equitable services) of health care delivered by programs administered by DHCF; and ensures that quality and performance improvement principles and practices pervade all the components and activities that impact the delivery and outcomes of health care services to patients served by the District's Medicaid, CHIP, and Alliance programs;
- **Division of Clinicians, Pharmacy and Acute Provider Services** develops, implements, and oversees the programming for primary and specialty providers, hospitals, and other acute and preventive care services; and manages the non-emergency transportation contract; and
- **Health Care Delivery Management Support Services** provides administrative support functions to the Health Care Delivery Management division.

**Long-Term Care Administration (LTCA)** – provides oversight and monitoring of programs targeted to the elderly, persons with physical disabilities, and persons with intellectual and developmental disabilities. Through program development and day-to-day operations, the LTCA also ensures access to needed cost-effective, high-quality extended and long-term care services for Medicaid beneficiaries residing in home and community-based or institutional settings. The office also provides contract management of the long-term care supports and services contract.

This division contains the following 4 activities:

- **Long-Term Care Support Services** provides administrative support functions to the Long-Term Care division;
- **Oversight** provides quality assurance (including compliance with six CMS assurances) and outcomes, oversight and audits/site visits, and corrective action plans;
- **Operations** provides day-to-day operations to ensure service delivery for both providers and beneficiaries; issue resolutions, ensuring timeliness of prior authorizations; training and technical assistance to providers; provider readiness; and compliant triage and resolution; and
- Intake and Assessment oversees nurse unit responsible for access to LTCSS including Delmarva assessments, Qualis/LOC reviews, coordination with ADRC, and IDD acuity level reviews/approvals.

**Health Care Policy and Planning** – maintains the Medicaid and CHIP state plans that govern eligibility, scope of benefits, and reimbursement policies for the District's Medicaid and CHIP programs; develops policy for the Health Care Alliance program and other publicly funded health care programs that are

administered or monitored by DHCF based on sound analysis of local and national health care and reimbursement policies and strategies; and ensures coordination and consistency among health care and reimbursement policies developed by the various divisions within DHCF. The division also designs and conducts research and evaluations of health care programs.

This division contains the following 4 activities:

- Policy Unit Management (Regulation and Policy Management) maintains the Medicaid State Plan, which governs the eligibility, scope of benefits, and reimbursement policies of the Medicaid and CHIP programs; creates State Plan Amendments, waivers, and regulations that form the foundation of Medicaid policy and programs administered or monitored by DHCF; and ensures the coordination and consistency of health care and reimbursement policies developed by various divisions within DHCF;
- Data Analysis (Division of Analytics and Policy Research) gathers information, analyzes data, and evaluates all activities related to multiple District-wide components of Medicaid, CHIP, the Alliance, and future healthcare delivery systems, including data collection systems; and designs and conducts research and evaluation of health care programs, studying their impacts on beneficiaries, providers, plans, and other partners and customers, designing and assessing potential improvements, and developing new measurement tools;
- Member Management (Eligibility Policy) serves as liaison to District and federal agencies regarding eligibility-related matters; ensures collaboration and coordination between the agencies and facilitates compliance by the Department of Human Services' Economic Security Administration with DHCF eligibility policy; interprets federal and state eligibility rules and regulation; establishes eligibility policies and criteria for the Medicaid and CHIP programs, as well as the Health Care Alliance and the Immigrant Children's Program; interprets and helps draft legislative changes, rules and regulations for the District regarding eligibility requirements; and manages the Optional State Supplement Payment Program for eligible District of Columbia residents residing in an adult foster care home; and
- Health Care Policy and Planning Support (Health Care Policy and Research Support) provides administrative support functions to the Health Care Policy and Planning Administration.

**Health Care Finance** – provides provider payments for the following provider types: Medicaid providers, public providers, and Health Care Alliance providers.

This division contains the following 3 activities:

- **Medicaid Provider Payment** provides payment to Medicaid providers;
- Medicaid Public Provider Payment provides payment to Medicaid public providers; and
- Alliance Provider Payment provides payment to Alliance providers.

**Health Care Operations** – ensures the division of programs that pertain to the payment of claims and manages the fiscal agent contract, the administrative contracts, systems, and provider enrollment and requirements. The office provides contract management of the Pharmacy Benefits Manager, the Quality Improvement Organization contract, and the Medicaid Management Information System (MMIS) Fiscal Intermediary contract as well as additional administrative contracts.

This division contains the following 3 activities:

• Medicaid Information Systems (Claims Management) — oversees MMIS operations; systems requests; member services, including member out-of-pocket reimbursements; Consolidated Omnibus Budget Reconciliation Act (COBRA) payments; third-party liability processing; and processing of financial transactions. The division also manages all internal and external data requests and data involving agency audits (local and federal), as well as MMIS training for all DHCF employees and system security;

- Division of Public and Private Provider Services manages the Administrative Services Organization contract, provider enrollment and recruitment, and internal and external provider services and inquiries. The office also maintains positive ongoing coordination and continuity with all public provider agencies of the District of Columbia government to enhance each agency's understanding of Medicaid reimbursement policies; is the accountable office within DHCF for implementation of policy that directly impacts other District agencies that serve as Medicaid providers; identifies opportunities to improve the reimbursement procedures of each agency; and works closely with these agencies to review federal policy to ensure that federal reimbursement is being maximized and compliance assured through claims processing and through program development; and
- Health Care Operations Support (Health Care Operations Support Services) provides administrative support functions to the Health Care Operations division.

**Health Care Reform and Innovation (HCRIA)** – identifies, validates, and disseminates information about new health care models and payment approaches serving Medicaid beneficiaries with the goal of enhancing health care quality, improving care and outcomes, promoting health equity, and enhancing the value and efficiency of DHCF programs. The division creates and tests new delivery system and payment models among providers in the District and builds collaborative learning networks to facilitate innovation, implement effective practices, and facilitate technology improvements to support delivery system re-design and improvement.

This division contains the following 2 activities:

- Affordable Care Reform and Grants Development develops and executes strategies for payment and delivery system reform in the District, including developing, implementing, and monitoring health reform activities as well as developing demonstration projects and grants to support various value—based purchasing and practice transformation strategies; and
- Health Care Reform and Innovative Support Services is responsible for advancing the use of information technology among health care providers in the District. These activities include HCRIA's responsibility to design, develop, implement, and sustain Health Information Exchange (HIE) activities. HIE's infrastructure provides the technology, processes, and operations needed to facilitate exchange of health information between health stakeholders. HCRIA's Health Information Technology (HIT) program offers incentives, outreach and technical assistance to drive the adoption and use of Certified Electronic Health Records Technology (CEHRT) by District health care providers. The program aligns with CMS's Meaningful Use (MU) framework.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The Department of Health Care Finance has no division structure changes in the FY 2018 proposed budget.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HT0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

Table HT0-5

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL EUNDS: EV 2017 Approved Rudget and ETE		705 606	104.4
LOCAL FUNDS: FY 2017 Approved Budget and FTE Other CSFL Adjustments	Multiple Programs	705,606 16,865	104.4 0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget	Multiple Programs	722,471	104.4
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	1,875	1.9
Increase: To align resources with operational spending goals	Multiple Programs	1,469	0.0
Increase: To align Fixed Costs with operational spending goals	Agency Management	145	0.0
Decrease: To realize programmatic cost savings in nonpersonal services	Health Care Finance	-25,423	0.0
Technical Adjustment: Revised forecast for all Fee-For-Service provider types	Health Care Finance	13,534	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission	Treattii Care Finance	714,070	106.3
Enhance: To support an additional FTE for the PACE program	Healthcare Delivery	51	0.6
Elimance. To support an additional FTE for the FTCE program	Management	31	0.0
Transfer-Out: To DCOA to support Aging and Disability Program operations	Health Care Finance	-1,433	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget	Treater Care I manee	712,688	106.8
Enhance: To support the Grant-Making Amendment Act of 2017 (one-time)	Health Care Reform and	600	0.0
Zimmior To support the state trianing interest of 2017 (one time)	Innovation		0.0
Reduce: To align Fixed Costs with proposed estimates	Agency Management	-210	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget	8,	713,078	106.8
DEDICATED TAVEC EVANTA ID I A LETE		01.007	
DEDICATED TAXES: FY 2017 Approved Budget and FTE	M It' I D	81,907	5.5
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	95	0.6
Decrease: To align budget with projected revenues	Multiple Programs	-9,425	0.0
DEDICATED TAXES: FY 2018 Agency Budget Submission		72,577	6.0
No Change		0	0.0
DEDICATED TAXES: FY 2018 Mayor's Proposed Budget	Health Care Finance	72,577	0.0
Enhance: To support Medicaid Hospital Inpatient Fees  Enhance: To support Medicaid Hospital Outpatient Supplemental Payments	Health Care Finance	8,800 5,530	0.0
	Health Care Finance		6.0
DEDICATED TAXES: FY 2018 District's Proposed Budget		86,907	0.0
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		2,916	0.0
Decrease: To align budget with projected grant awards	Multiple Programs	-114	0.0
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		2,803	0.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		2,803	0.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		2,803	0.0
FEDERAL MEDICAID PAYMENTS: FY 2017 Approved Budget and FTE		2,188,106	129.3
Increase: To align budget with projected federal Medicaid reimbursements	Multiple Programs	57,436	7.5
Technical Adjustment: Revised forecast for all Fee-For-Service provider types	Health Care Finance	18,725	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 Agency Budget Submission		2,264,268	136.8
Enhance: To support an additional FTE for the PACE program	Healthcare Delivery	39	0.4
	Management		
FEDERAL MEDICAID PAYMENTS: FY 2018 Mayor's Proposed Budget		2,264,307	137.3
Enhance: To support Medicaid Hospital Inpatient Fees	Health Care Finance	20,533	0.0
Enhance: To support Medicaid Hospital Outpatient Supplemental Payments	Health Care Finance	12,553	0.0
Reduce: To align Fixed Costs with proposed estimates	Agency Management	-172	0.0
FEDERAL MEDICAID PAYMENTS: FY 2018 District's Proposed Budget		2,297,222	137.3

#### Table HT0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		3,493	10.9
Increase: To align budget with projected revenues	Multiple Programs	175	3.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		3,668	13.9
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		3,668	13.9
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		3,668	13.9
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		89,063	0.0
Decrease: To align budget with projected revenues	Health Care Finance	-425	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		88,637	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		88,637	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		88,637	0.0
GROSS FOR HT0 - DEPARTMENT OF HEALTH CARE FINANCE		3,192,314	264.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Department of Health Care Finance's (DHCF) proposed FY 2018 gross budget is \$3,192,314,370, which represents a 3.9 percent increase over its FY 2017 approved gross budget of \$3,071,090,837. The budget is comprised of \$713,077,581 in Local funds, \$86,906,898 in Dedicated Taxes, \$2,802,534 in Federal Grant funds, \$2,297,221,798 in Federal Medicaid Payments, \$3,668,083 in Special Purpose Revenue funds, and \$88,637,476 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DHCF's FY 2018 CSFL budget is \$722,470,828, which represents a \$16,865,196, or 2.4 percent, increase over the FY 2017 approved Local funds budget of \$705,605,632.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DHCF included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$8,741 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$708,379 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

DHCF's CSFL funding for the Medicaid Growth Factor reflects adjustments for an increase of \$15,323,651 to account for the District's FY 2018 Medicaid growth rate of 2.3 percent based on the cost of healthcare services in the District projected by the DHCF. The Medicaid growth rate is primarily driven by enrollment forecasts for Medicaid Managed Care and Fee-for-Service. Managed Care coverage

includes parents of Medicaid eligible children, pregnant women, children, childless adults with incomes up to 200 percent of the federal poverty level, the Children's Health Insurance Program (CHIP), and Health Services for Children with Special Needs (HSCSN). Other variables impacting the Medicaid Growth Factor include enrollment forecasts for Medicaid waivers, which include the Development Disabilities (DD) and Elderly and Physically Disabled (EPD) waivers. These adjustments also include locally funded programs, such as the Immigrant Children and the D.C. Healthcare Alliance.

Additional adjustments include a decrease of \$88,093 for the Fixed Costs Inflation Factor to reflect estimates based on historical expenditures of Department of General Services' commodities, and an increase of \$930,000 to reflect the FY 2018 Operating Impact of Capital to account for projected Medicaid Management Information Systems upgrades and the Medicaid Data Warehouse.

#### **Agency Budget Submission**

The FY 2018 budget proposal allows DHCF to continue providing health care coverage to over 40 percent of the residents of the District of Columbia. This includes operating the Medicaid program, which the District expanded according to the provisions of the Affordable Care Act, as well as operating the Health Care Alliance program for District residents with incomes up to 200 percent of the federal poverty level who are not otherwise eligible for Medicaid.

**Increase:** The budget proposal for Local funds includes an increase of \$1,874,645 and 1.9 Full-time Equivalents (FTEs) across multiple divisions to account for Fringe Benefits costs, projected salary step increases, and the recurring salary costs of current personnel. An increase of \$1,468,948 in Local funds, primarily for Contractual services across multiple divisions, enables DHCF to maintain continuity in services and operations. Fixed Costs estimates from the Department of General Services for Energy, Security services, and Occupancy collectively account for an increase of \$145,116 in the Agency Management division.

The proposed budget in Dedicated Taxes reflects an increase of \$94,621 and 0.6 FTE in personal service costs across multiple divisions. In Federal Medicaid Payments DHCF's budget projects an increase of \$57,436,143 and 7.5 FTEs across multiple divisions. These projections are based on anticipated federal matching to the District's expenditures of local resources on Medicaid eligible health care services in the agency budget submission.

In Special Purpose Revenue funds, a proposed budget increase of \$175,344 and an additional 3.0 FTEs aligns the budget with revenues projected from assessments charged to health insurance companies that operate within the District of Columbia, provider screening and enrollment fees, and recoupments related to other insurance payers for Medicaid-covered services.

**Decrease:** The budget proposal includes a net decrease of \$25,423,341 in Local funds in the Health Care Finance division. These adjustments are due to lower projections associated with disproportionate share hospital (DSH) payments (\$14,422,991); the shift of some operational functions to the Healthy D.C. Fund (\$1,614,234); revised nursing home rate setting methodology (\$6,914,937); revised budget for Personal Care Assistant (PCA) living wage adjustments (\$902,573); and the Public Assistance Reporting Information System (PARIS) match savings (\$1,568,606). PARIS is a data-matching service that checks if the benefits of recipients of public assistance programs are duplicated in two or more states. PARIS matches help identify improper payments and minimizes fraud and abuse.

In Dedicated Taxes, the proposed operating budget decreased by \$9,424,598 primarily due to the expiration of the Hospital Assessment Tax and DC Provider Fees that are collected from hospitals that operate within the District. In Federal Grant funds, a modest decrease of \$113,593 aligns the proposed budget with anticipated grant awards from the federal government.

The proposed Intra-District funds budget decreased by \$425,453 in the Health Care Finance division. DHCF's Intra-District funds budget is based on the agency's collaboration with the Department on Disability Services to support services through the Home and Community Based Services Waiver for Persons with Intellectual and Developmental Disabilities; and with the Department of Behavioral Health to provide mental health rehabilitation services to Medicaid eligible consumers, to support youths in the Adolescent Substance Abuse Treatment Program, to support Adult Substance Abuse Rehabilitation Services, and to provide services to Medicaid beneficiaries with severe mental illness.

**Technical Adjustment:** The budget proposal in Local funds includes an increase of \$13,533,505 to account for the revised forecast of all Fee-for-Service provider types. The corresponding adjustment to Federal Medicaid Payments is an increase of \$18,725,286.

#### **Mayor's Proposed Budget**

**Enhance:** The Local funds budget proposal is increased by \$50,591 in the Healthcare Delivery Management division. This additional funding will be used for personal services costs for an additional 0.6 FTE that will support the Program of All-Inclusive Care for the Elderly (PACE). This program provides care to beneficiaries age 55 and older who require nursing home level care, but are unable to live in a community-based setting. The corresponding Federal Medicaid Payment increase associated with this enhancement is \$39,459 and 0.4 FTE.

**Transfer-Out:** DHCF's budget proposal reflects a transfer \$1,432,710 from the Health Care Finance division out of the agency's Local funds to the District of Columbia Office on Aging. The recipient agency will use the transferred funds to operate the Aging and Disability program.

#### **District's Proposed Budget**

Enhance: DHCF's Local funds budget proposal is increased by \$600,000 in one-time funding to the Health Care Reform and Innovation division. The additional funding supports the Grant-Making Amendment Act of 2017. Pursuant to the FY 2018 Budget Support Act of 2017, the agency's FY 2018 budget proposal re-establishes two expired Dedicated Taxes fund accounts. In view of this, the proposed budget in Dedicated Taxes for the Health Care Finance division reflects increases of \$8,800,000 for Medicaid Hospital Inpatient Fees, and \$5,529,858 for Medicaid Hospital Outpatient Supplemental Payments. The corresponding adjustments to Federal Medicaid Payments project federal reimbursement increases of \$20,533,333 for Medicaid Hospital Inpatient Fees and \$12,553,002 for Medicaid Hospital Outpatient Supplemental Payments. This revenue stream is supported by payments from hospitals that operate within the District of Columbia.

**Reduce:** The Fixed Costs budget is aligned with estimates for Occupancy and Energy costs through reductions in the Agency Management division of \$210,000 in Local funds and \$171,819 in Federal Medicaid Payments.

#### **Agency Performance Plan\***

The Department of Health Care Finance (DHCF) has the following strategic objectives for FY 2018:

#### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Provide access to comprehensive healthcare services for District residents.
- 2. Ensure the delivery of high quality healthcare services to District residents.
- 3. Deter fraud, waste, and abuse by promoting integrity throughout the Medicaid program.
- 4. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

1. Provide access to comprehensive healthcare services for District residents. (2 Activities	1. Provide access to com	prehensive healthcare s	services for Distric	t residents. (2	2 Activities)
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Activity Title	<b>Activity Description</b>	Type of Activity
Eligibility	Based on the Federal guidelines for Medicaid and local laws for the Alliance program, DHCF provides healthcare to District residents according to the criteria of the programs offered. This requires the agency to create State Plans and rules that define the qualifications, along with working with other District agencies to ensure that qualified applicants are granted access to these healthcare programs.	Daily Service
Benefits	DHCF establishes and administers healthcare benefits for DC residents primarily through two delivery systems: managed care and Fee-For-Service (FFS). The benefit design is detailed through the Medicaid State Plan, waiver applications, rules, laws, and transmittals.	Daily Service

#### 2. Ensure the delivery of high quality healthcare services to District residents. (2 Activities)

Activity Title	Activity Description	Type of Activity
Claims Processing	As beneficiaries utilize services with physicians, clinics, pharmacies, and hospitals, payments are remitted by those providing the services to DHCF for processing and payment. Federal regulations and local laws require prompt payment of claims submitted, so DHCF must first verify the eligibility of the beneficiary, the Medicaid enrollment of the provider, and the validity of the service being provided.	Daily Service
Provider Enrollment and Screening	In order to receive payments for services provided to Medicaid and Alliance patients, physicians, clinics, pharmacies, hospitals, and	Daily Service

(Continued on next page)

#### 2. Ensure the delivery of high quality healthcare services to District residents. (2 Activities)

Activity Title	Activity Description	Type of Activity
	other providers must first apply to be a qualified provider. DHCF screens providers to minimize future unscrupulous activities. Once enrolled, provider information is retained and utilized to accept and process future claims.	

# 3. Deter fraud, waste, and abuse by promoting integrity throughout the Medicaid program. (1 Activity)

Activity Title	Activity Description	Type of Activity
Program Integrity	The DHCF promotes the integrity of Medicaid	Daily Service
	through audits, policy review and identification	
	and monitoring of program vulnerabilities.	
	These efforts are conducted on a daily basis by	
	implementing proper policies and procedures as	
	well as the development and implementation of a	
	strategic plan and quality assurance.	

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

#### 1. Provide access to comprehensive healthcare services for District residents. (5 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Participation rate among	No	Not	Forthcoming	Not	95%	95%
Medicaid and Children's Health		Available	October 2017	Available		
Insurance Program (CHIP)						
eligible children ages 0 through						
18 in the District of Columbia						
Percent of children, ages 1 – 20	No	54%	Forthcoming	56%	58%	60%
years, enrolled in the Medicaid			October 2017			
program (Fee-for-Service and						
Managed Care) with 90 days of						
continuous enrollment that						
received preventive dental						
services during the fiscal year						
Percent of children, ages 1-20	No	63%	Forthcoming	65%	68%	70%
years, enrolled in the Medicaid			October 2017			
program (Fee-for-Service and						
Managed Care) with 90 days of						
continuous enrollment that						
received a routine well-child						
examination during the fiscal						
year						
Percent of District residents	No	38%	$\mathcal{L}$	Not	35%	35%
covered by Medicaid			October 2017	Available		
Percent of Medicaid renewals as	No		Forthcoming	Not	75%	80%
a result of the passive renewal		Available	October 2017	Available		
process						

#### 2. Ensure the delivery of high quality healthcare services to District residents. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Reduce hospital admissions of	No	Not	Not	Not	5%	10%
Medicaid Managed Care		Available	Available	Available		
enrollees due to health conditions						
that may have been prevented						
through appropriate outpatient						
care						
Reduce hospital discharges of	No	Not	Not	Not	5%	10%
Medicaid Managed Care		Available	Available	Available		
enrollees that were followed by a						
readmission for any diagnosis						
within 30 days						
Reduce potentially preventable	No	Not	Not	Not	5%	10%
Emergency Department visits by		Available	Available	Available		
Medicaid Managed Care						
enrollees that may have been						
avoided or appropriately treated						
at a lower level of care						

# 3. Deter fraud, waste, and abuse by promoting integrity throughout the Medicaid program. (1 Measure)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of referrals to the	No	Not	10	Not	14	14
Medicaid Fraud Control Unit or		Available		Available		
other agencies for criminal or						
civil resolution						

# 4. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (10 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Percent of invoices processed	No	96%	92%	96%	97%	98%
accurately and in compliance						
with the Prompt Payment Act						
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

#### **WORKLOAD MEASURES**

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

#### 1. Program Integrity

-	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Conduct Investigations based on complaints data analysis, input from internal and external partners, and other indications of abnormal or suspect claims	No	Not Available	Not Available	Not Available
Conduct liaison, education, and training with other DHCF divisions, outside agencies, providers, and other groups in support of program integrity mission	No	Not Available	Not Available	Not Available
Conduct Surveillance and Utilization Review Section (SURS) audits based on data analysis, input from internal and external partners, and other indications of abnormal or suspect claims	No	Not Available	Not Available	Not Available
Number of adjusted/overturned/upheld/partial payment/resolved/reversed/written-off cases among commercial consumers served by the Ombudsman (appeals and grievances)	No	Not Available	Not Available	Not Available
Number of non-commercial consumers served by Ombudsman (to include Medicare, Medicaid, Alliance, and DC Health Link)	No	7,712	8,241	8,164

#### 2. Claims Processing

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Percent of procurement process	No	Not Available	Not Available	Not Available
completed for the acquisition of a new				
Medicaid Management Information				
System (MMIS) that will be a				
multi-payor claims adjudication system				
for Medicaid and other DC Government				
programs that process medical claims				

#### 3. Eligibility

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
A minimum of three policy training	No	Not Available	Not Available	Not Available
sessions conducted per quarter for DHCF,				
sister agencies, and other external				
stakeholders on eligibility related policies				
and procedures to ensure staff and				
community partners receive the training				
needed to accurately determine eligibility				
for Medicaid, and the District's locally				
funded health care programs				

#### 4. Provider Enrollment and Screening

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of newly enrolled providers	No	Not Available	Not Available	Not Available
Number of re-enrolled providers	No	Not Available	Not Available	Not Available

#### 5. Benefits

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual
Number of beneficiaries receiving a conflict free assessment for long-term care services and supports	No No	Not Available	Not Available	6,469
Number of District residents covered by Alliance (Year End)	No	Not Available	15,059	Forthcoming October 2017
Number of District residents covered by Medicaid (Year End)	No	Not Available	248,775	Forthcoming October 2017
Number of Elderly and Persons with Disabilities Waiver (EPDW) beneficiaries enrolled in services My Way	No	Not Available	Not Available	131
Percent of District residents insured	No	Not Available	96.2%	Forthcoming October 2017
Produce and disseminate three data snapshots to share utilization and spending patterns with external stakeholders and the general public	No	Not Available	Not Available	Not Available

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Not-For-Profit Hospital Corporation Subsidy

Table HX0-1				
				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$10,000,000	\$2,000,000	\$0	-100.0

The Not-For-Profit Hospital Corporation Subsidy provides a direct payment to the Not-For-Profit Hospital Corporation (NFPHC). The NFPHC is an independent District instrumentality, created by legislation adopted by the Council of the District of Columbia to hold the land, improvements, and equipment of the hospital known as United Medical Center. The NFPHC does not receive a regular subsidy from General Fund taxes, and the hospital is expected to operate using its own revenue sources; however, the District did allocate funding in Fiscal Years 2014 through 2017 to support certain hospital functions.

The agency's FY 2018 proposed budget is presented in the following tables:

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HX0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table HX0-2

(dollars in thousands)

	<b>Dollars in Thousands</b>					Full-T	ime Equi	valents		
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	10,000	2,000	0	-2,000	-100.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	10,000	2,000	0	-2,000	-100.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	10,000	2,000	0	-2,000	-100.0	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HX0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table HX0-3

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	7,000	10,000	2,000	0	-2,000	-100.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	7,000	10,000	2,000	0	-2,000	-100.0
GROSS FUNDS	7,000	10,000	2,000	0	-2,000	-100.0

<sup>\*</sup>Percent change is based on whole dollars.

#### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HX0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table HX0-4** (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents				
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) NOT-FOR-PROFIT HOSPITAL								
CORP. SUBSIDY								
(1100) NOT-FOR-PROFIT HOSPITAL								
CORP. SUBSIDY	10,000	2,000	0	-2,000	0.0	0.0	0.0	0.0
SUBTOTAL (1000) NOT-FOR-PROFIT								
HOSPITAL CORP. SUBSIDY	10,000	2,000	0	-2,000	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	10,000	2,000	0	-2,000	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Not-For-Profit Hospital Corporation Subsidy operates through the following program:

**Not-For-Profit Hospital Corporation Subsidy** – provides a direct payment to the Not-For-Profit Hospital Corporation (NFPHC).

#### **Program Structure Change**

The Not-For-Profit Hospital Corporation Subsidy has no program structure changes in the FY 2018 proposed budget.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HX0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table HX0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		2,000	0.0
Removal of One-Time Funding	Not-For-Profit Hospital	-2,000	0.0
	Corp. Subsidy		
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget	-	0	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		0	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		0	0.0
GROSS FOR HX0 - NOT-FOR-PROFIT HOSPITAL CORP. SUBSIDY		0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Not-For-Profit Hospital Corporation Subsidy's proposed FY 2018 gross budget is \$0, which represents a 100.0 percent decrease from its FY 2017 approved gross budget of \$2,000,000.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds only representation of true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The NFPHC Subsidy's FY 2018 CSFL budget is \$0, which represents a 100.0 percent decrease from its FY 2017 approved Local funds budget of \$2,000,000.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for the NFPHC Subsidy included adjustment entries that are not described in detail on table 5. This adjustment included a reduction of \$2,000,000 to account for the removal of one-time funding appropriated in FY 2017 to support the Not-For-Profit Hospital's operations.

#### **Agency Budget Submission**

**No Change:** The Not-For-Profit Hospital Corporation Subsidy's proposed budget reflects no change from the CSFL to the agency budget submission.

#### **Mayor's Proposed Budget**

**No Change:** The Not-For-Profit Hospital Corporation Subsidy's proposed budget reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Not-For-Profit Hospital Corporation Subsidy's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Office of the Deputy Mayor for Health and Human Services

www.dmhhs.dc.gov Telephone: 202-727-7973

#### Table HG0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$1,569,255	\$2,295,172	\$1,787,264	-22.1
FTEs	13.0	16.8	11.8	-29.9

The mission of the Office of the Deputy Mayor for Health and Human Services (DMHHS) is to support the Mayor in coordinating a comprehensive system of benefits, goods, and services across multiple agencies to ensure that children, youth, and adults with and without disabilities can lead healthy, meaningful, and productive lives.

#### **Summary of Services**

The Office provides leadership for policy and planning; government relations; and communication and community relations for the agencies under its jurisdiction, including:

- 1. Child and Family Services Agency (CFSA)
- 2. Department of Behavioral Health (DBH)
- 3. Department on Disability Services (DDS)
- 4. Department of Health (DOH)
- 5. Department of Health Care Finance (DHCF)
- 6. Department of Human Services (DHS)
- 7. Department of Youth Rehabilitation Services (DYRS)
- 8. D.C. Office on Aging (DCOA)

The Office manages two special initiatives: Age-Friendly DC and the Interagency Council on Homelessness.

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HG0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table HG0-2

(dollars in thousands)

	Dollars in Thousands					Full-T	ime Equi	valents		
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	1,569	2,295	1,787	-508	-22.1	13.0	16.8	11.8	-5.0	-29.9
TOTAL FOR										_
GENERAL FUND	1,569	2,295	1,787	-508	-22.1	13.0	16.8	11.8	-5.0	-29.9
GROSS FUNDS	1,569	2,295	1,787	-508	-22.1	13.0	16.8	11.8	-5.0	-29.9

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HG0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table HG0-3

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	632	1,058	1,751	1,319	-432	-24.7
12 - REGULAR PAY - OTHER	112	3	0	0	0	N/A
13 - ADDITIONAL GROSS PAY	94	0	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	128	173	362	237	-124	-34.4
15 - OVERTIME PAY	0	0	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	966	1,235	2,113	1,556	-557	-26.3
20 - SUPPLIES AND MATERIALS	11	38	18	28	10	54.5
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	14	14	41	15	-25	-62.2
40 - OTHER SERVICES AND CHARGES	40	89	54	93	39	71.5
41 - CONTRACTUAL SERVICES - OTHER	212	186	66	88	23	34.9
70 - EQUIPMENT AND EQUIPMENT RENTAL	18	8	4	6	2	71.4
SUBTOTAL NONPERSONAL SERVICES (NPS)	295	334	182	231	49	26.8
GROSS FUNDS	1,261	1,569	2,295	1,787	-508	-22.1

<sup>\*</sup>Percent change is based on whole dollars.

#### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HG0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table HG0-4** (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents			ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1090) PERFORMANCE MANAGEMENT								
ACTIVITY	1,235	2,113	1,556	-557	13.0	16.8	11.8	-5.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	1,235	2,113	1,556	-557	13.0	16.8	11.8	-5.0
(2000) HUMAN SUPPORT SERVICES								
(2010) AGENCY OVERSIGHT AND								
SUPPORT	334	182	231	49	0.0	0.0	0.0	0.0
SUBTOTAL (2000) HUMAN SUPPORT								
SERVICES	334	182	231	49	0.0	0.0	0.0	0.0
TOTAL PROPOSED								,
OPERATING BUDGET	1,569	2,295	1,787	-508	13.0	16.8	11.8	-5.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Office of the Deputy Mayor for Health and Human Services operates through the following 2 programs:

**Human Support Services** – supports the agency's mission to provide oversight and support for all citywide health and human services-related policies, activities, and initiatives under its jurisdiction.

- Developing and supporting policies and programs to improve the delivery of services by government agencies and contracted providers;
- Coordinating interagency activities and initiatives;
- Identifying opportunities for reducing redundancies, leveraging resources, creating economies of scale, and improving outcomes; and
- Ensuring compliance with local and federal mandates.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

#### **Program Structure Change**

The Office of the Deputy Mayor for Health and Human Services has no program structure changes in the FY 2018 proposed budget.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HG0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table HG0-5

(dollars in thousands)

	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		2,295	16.8
Other CSFL Adjustments Mi	Iultiple Programs	5	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		2,300	16.8
Increase: To support the costs of pre-existing programmatic initiatives Hu	Iuman Support Services	93	0.0
Decrease: To align Fixed Costs with proposed estimates  Hu	Iuman Support Services	-20	0.0
Decrease: To align personal services and Fringe Benefits with projected costs  Ag	gency Management	-144	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		2,228	16.8
Transfer-In: From DYRS for Safer, Stronger DC Community Partnerships Ag	gency Management	145	1.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		2,373	17.8
Transfer-Out: To ONSE for Safer, Stronger DC Community Partnerships Mi	Iultiple Programs	-586	-6.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		1,787	11.8

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Office of the Deputy Mayor for Health and Human Services' (DMHHS) proposed FY 2018 gross budget is \$1,787,264, which represents a 22.1 percent decrease from its FY 2017 approved gross budget of \$2,295,172. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DMHHS' FY 2018 CSFL budget is \$2,300,387, which represents a \$5,216, or 0.2 percent, increase over the FY 2017 approved Local funds budget of \$2,295,172.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DMHHS included adjustment entries that are not described in detail on table 5. These adjustments include an increase of \$7,236 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$2,780 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent. Additionally, a decrease of \$4,800 for the Fixed Costs Inflation Factor accounts for Telecommunication estimates.

#### **Agency Budget Submission**

**Increase:** The proposed nonpersonal services budget includes an increase of \$92,629 in the Human Support Services program to support anticipated contract and procurement activities.

**Decrease:** DMHHS' budget proposal for nonpersonal services also includes a reduction of \$20,445, to align the Fixed Costs budget with Telecommunication estimates. Also in Local funds, a reduction of \$144,226 is proposed to realign personal services costs resulting from 1.0 FTE, including salary, step increases and Fringe benefits, shifting from Continuing Full-Time to Term Full-Time status.

#### **Mayor's Proposed Budget**

**Transfer-In:** DMHHS' proposed budget increased by \$144,753 and 1.0 FTE, to support the reassignment of the program manager for the Safer, Stronger DC Community Partnerships, from the Department of Youth Rehabilitation Services (DYRS).

#### **District's Proposed Budget**

**Transfer-Out:** The proposed Local funds budget includes a net reduction of \$585,832 as a result of the reassignment of the Safer, Stronger DC Community Partnerships program to the Office of Neighborhood Safety and Engagement (ONSE). This transfer represents \$564,442 for salaries and Fringe Benefits for 6.0 FTEs and \$21,390 for nonpersonal services.

#### **Agency Performance Plan\***

Office of the Deputy Mayor for Health and Human Services has the following strategic objectives for FY 2018:

#### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Oversee and facilitate the coordination of inter-agency activities and initiatives within the Health and Human Services (HHS) cluster to eliminate redundancies, leverage resources, create economies of scale, and improve outcomes.
- 2. Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals.
- 3. Create and maintain a highly efficient, transparent and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

# 1. Oversee and facilitate the coordination of inter-agency activities and initiatives within the Health and Human Services (HHS) cluster to eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (5 Activities)

Activity Title	Activity Description	Type of Activity
Legislation and Council Relations	Review and approve all of HHS Cluster agency's legislative requests and coordinate with Mayor's Office of Policy and Legislative Affairs (OPLA) and DC Council on legislative-related matters.	Daily Service
Rulemaking	Review and approve all the HHS Cluster agency's rulemaking requests.	Daily Service
Budget	Support HHS Cluster agency's budget needs to ensure compliance with Mayoral priorities.	Daily Service
Inter-Agency and Special Initiatives	Oversight and support of special and/or inter-agency initiatives throughout HHS Cluster.	Daily Service
Communications	Support the directives from the Executive Office of the Mayor and the HHS Cluster agency's Public Information Officers (PIOs) with efficient collection and distribution of information within and outside of government.	Daily Service

# 2. Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (3 Activities)

Activity Title	Activity Description	Type of Activity
Interagency Council on Homelessness (ICH)	Oversee and facilitate the implementation of Homeward DC, the District's Plan to end homelessness and make it a rare, brief, or non-recurring experience.	Daily Service
Age-Friendly DC	Oversee and facilitate the implementation of Age-Friendly DC Strategic Plan, the District's Plan to make DC an inclusive urban environment that encourages active and healthy living.	Daily Service
Short-Term Family Housing	Oversee and facilitate the inter-agency collaboration to build and/or renovate short-term family housing sites, in each ward of the city, with the goal to close DC General by 2018.	Key Project

## 3. Create and maintain a highly efficient, transparent and responsive District government.\*\* (2 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Performance Planning	Review and approve HHS Cluster agency's performance plans to ensure improvements, accurate information, and efficiencies at the agency level.	Daily Service
Constituent Relations	Receive, track, and resolve health and human services related constituent issues and concerns.	Daily Service

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Oversee and facilitate the coordination of inter-agency activities and initiatives within the Health and Human Services (HHS) cluster to eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (2 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of cluster agencies that	No	100%	100%	100%	100%	100%
stay within budget						
Percent of interagency initiatives	No	Not	Not	Not	100%	100%
reporting progress towards		Available	Available	Available		
meeting their goals						

# 2. Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (2 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Percent of action items in progress or accomplished under Homeward DC	No	Not Available	Not Available	Not Available	90%	90%
Percent of objectives in progress or accomplished under Age-Friendly DC	No	Not Available	Not Available	Not Available	95%	95%

## 3. Create and maintain a highly efficient, transparent and responsive District government.\*\* (11 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
_		October 2017				
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						
Customer Service- Meeting	No		Forthcoming			
Service Level Agreements			October 2017			
Human Resources- Employee	No	Forthcoming			Forthcoming	
District residency			October 2017			
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time			October 2017			
Human Resources- Vacancy Rate	No	Forthcoming			Forthcoming	
			October 2017	October 2017	October 2017	October 2017
Percent of cluster agencies that	No	Not	Not	Not	Not	Forthcoming
meet 85 percent of their		Available	Available	Available	Available	June 2017
performance measures						
Percent of consent decrees where	No	100%	100%	100%	100%	100%
progress is made on meeting exit						
criteria						
Performance Management-	No	Forthcoming			Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# **Agency Budget Chapters - Part III**

### (by Appropriation Title)

F.	Public Works	
1.	Department of Public Works (KT0)	F-1
2.	District Department of Transportation (KA0)	F-13
3.	Department of Motor Vehicles (KV0)	F-31
4.	Department of Energy and Environment (KG0)	F-45
5.	Department of For-Hire Vehicles (TC0)	F-61
6.	Washington Metropolitan Area Transit Commission (KC0)	F-73

Washington Metropolitan Area Transit Authority (KE0).....F-77

7.

# Department of Public Works

www.dpw.dc.gov

Telephone: 202-673-6833

#### Table KT0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$162,311,930	\$172,267,587	\$175,914,769	2.1
FTEs	1,397.9	1,463.0	1,488.0	1.7

The mission of the Department of Public Works (DPW) is to provide the highest quality sanitation, parking enforcement, and fleet management services that are both ecologically sound and cost-effective.

#### **Summary of Services**

The Department of Public Works provides municipal services to District residents and businesses in three distinct program areas: solid waste management, parking enforcement, and snow removal. Behind the scenes, DPW's Fleet Management Administration supports all city services by procuring, fueling, and maintaining thousands of District government vehicles from sedans to heavy equipment.

The agency's FY 2018 proposed budget is presented in the following tables:

#### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table KT0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table KT0-2

	Dollars in Thousands						Full-T	ime Equi	valents	
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	128,867	137,496	139,966	2,470	1.8	1,211.6	1,277.0	1,297.0	20.0	1.6
SPECIAL PURPOSE										
REVENUE FUNDS	5,690	7,561	8,474	913	12.1	13.6	28.0	33.0	5.0	17.9
TOTAL FOR										
GENERAL FUND	134,556	145,057	148,440	3,383	2.3	1,225.2	1,305.0	1,330.0	25.0	1.9

Table KT0-2

(dollars in thousands)

	Dollars in Thousands						Full-T	ime Equi	valents	
		Change							Change	
	Actual .	Actual Approved Proposed from Percentage			Actual	Approved	l Proposed from		n Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	27,756	27,210	27,475	265	1.0	172.7	158.0	158.0	0.0	0.0
TOTAL FOR										
INTRA-DISTRICT FUNDS	27,756	27,210	27,475	265	1.0	172.7	158.0	158.0	0.0	0.0
GROSS FUNDS	162,312	172,268	175,915	3,647	2.1	1,397.9	1,463.0	1,488.0	25.0	1.7

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

#### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table KT0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table KT0-3

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	68,192	70,436	77,094	76,282	-812	-1.1
12 - REGULAR PAY - OTHER	8,203	9,736	7,202	6,485	-717	-10.0
13 - ADDITIONAL GROSS PAY	2,289	2,829	3,325	3,325	0	0.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	20,571	22,134	25,496	24,004	-1,492	-5.9
15 - OVERTIME PAY	7,575	8,816	6,523	6,472	-51	-0.8
SUBTOTAL PERSONAL SERVICES (PS)	106,830	113,951	119,641	116,568	-3,072	-2.6
20 - SUPPLIES AND MATERIALS	5,719	7,194	7,008	7,655	648	9.2
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	107	91	45	521	476	1,056.9
40 - OTHER SERVICES AND CHARGES	20,942	21,418	26,172	28,143	1,971	7.5
41 - CONTRACTUAL SERVICES - OTHER	19,433	17,324	16,054	17,453	1,399	8.7
50 - SUBSIDIES AND TRANSFERS	-2	0	1,000	0	-1,000	-100.0
70 - EQUIPMENT AND EQUIPMENT RENTAL	2,112	2,333	2,348	5,575	3,227	137.4
SUBTOTAL NONPERSONAL SERVICES (NPS)	48,310	48,361	52,627	59,347	6,720	12.8
GROSS FUNDS	155,141	162,312	172,268	175,915	3,647	2.1

<sup>\*</sup>Percent change is based on whole dollars.

### FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table KT0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table KT0-4** (dollars in thousands)

		Dollars in Ti	housands		IF.	ull Time	Fautvalon	
		Dollars in Tl	nousanas	Change	Г	un-11me	Equivalen	
	Actual	Approved	Proposed	Change from	Actual	Annroyad	Proposed	Change from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017		FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT	112010	11 2017	11 2010	11 2017	1 1 2010	112017	11 2010	11 2017
(1010) PERSONNEL	886	2,417	2,788	371	6.8	37.0	37.0	0.0
(1015) TRAINING AND EMPLOYEE		_,	-,,	-,-		- , , ,	- , , ,	
DEVELOPMENT	609	762	577	-186	3.9	5.0	4.0	-1.0
(1017) LABOR MANAGEMENT								
PARTNERSHIPS	84	0	0	0	1.0	0.0	0.0	0.0
(1020) CONTRACTING AND								
PROCUREMENT	80	0	0	0	1.0	0.0	0.0	0.0
(1030) PROPERTY MANAGEMENT	12,733	17,322	18,312	990	4.8	7.0	6.0	-1.0
(1040) INFORMATION TECHNOLOGY	2,014	2,149	2,483	335	11.6	12.0	12.0	0.0
(1055) RISK MANAGEMENT	411	549	400	-149	2.9	4.0	3.0	-1.0
(1060) LEGAL	892	615	611	-4	3.9	4.0	4.0	0.0
(1080) COMMUNICATIONS	329	718	859	141	2.9	5.0	4.0	-1.0
(1085) CUSTOMER SERVICE	0	0	0	0	1.0	0.0	0.0	0.0
(1090) PERFORMANCE MANAGEMENT	1,878	1,626	1,116	-510	8.7	5.0	7.0	2.0
(2010) OFFICE OF WASTE DIVERSION	460	852	852	0	5.8	6.0	6.0	0.0
(2020) ORG. EFFECTIVENESS AND								
CHANGE MANAGEMENT	0	453	433	-21	0.0	3.0	3.0	0.0
(SNOW) DISTRICT OF COLUMBIA SNOW								
PROGRAM	8,096	4,733	0	-4,733	1.0	0.0	0.0	0.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	28,471	32,196	28,431	-3,765	55.2	88.0	86.0	-2.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	650	812	736	-76	5.8	5.0	5.0	0.0
(120F) ACCOUNTING OPERATIONS	1,536	1,825	1,777	-48	16.4	16.0	16.0	0.0
(130F) ACFO	1,868	2,146	2,071	-76	12.7	13.0	13.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	4,054	4,783	4,583	-200	34.9	34.0	34.0	0.0
(2000) SNOW REMOVAL PROGRAM								
(2030) SNOW REMOVAL	0	0	1,667	1,667	0.0	0.0	0.0	0.0
(2040) ROAD TREATMENT	0	0	1,205	1,205	0.0	0.0	0.0	0.0
(2050) EQUIPMENT RENTAL	0	0	3,250	3,250	0.0	0.0	0.0	0.0
(2060) CONTRACT PLOWS	0	0	2,542	2,542	0.0	0.0	0.0	0.0
SUBTOTAL (2000) SNOW REMOVAL								
PROGRAM	0	0	8,664	8,664	0.0	0.0	0.0	0.0
(4000) FLEET MANAGEMENT								
(4010) FLEET CONSUMABLES	1,436	1,548	1,662	114	9.8	9.0	9.0	0.0
(4020) SCHEDULED FLEET	070	1.012	0.50	- 4	140	12.0	12.0	0.0
MAINTENANCE	970	1,013	958	-54	14.2	13.0	13.0	0.0
(4030) UNSCHEDULED VEHICLE AND	10 245	10.072	10.025	127	70.0	740	74.0	0.0
EQUIP. REPAIRS	10,245	10,973	10,835	-137	79.8	74.0	74.0	0.0

**Table KT0-4** (dollars in thousands)

_	I	Dollars in Th	nousands		F	ull-Time l	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(4040) VEHICLE AND EQUIPMENT								
ACQUISITIONS	7,114	8,358	8,797	439	29.5	26.0	26.0	0.0
(4050) FLEET ADMINISTRATIVE								
SUPPORT	1,628	1,751	1,702	-49	21.9	20.0	20.0	0.0
SUBTOTAL (4000) FLEET								
MANAGEMENT	21,394	23,643	23,955	312	155.2	142.0	142.0	0.0
(5000) PARKING ENFORCEMENT								
MANAGEMENT								
(5010) PARKING REGULATIONS								
ENFORCEMENT	24,097	26,868	26,144	-724	343.8	353.0	348.0	-5.0
(5020) TOWING	3,441	3,270	3,232	-38	32.9	32.0	33.0	1.0
(5030) ABANDONED AND JUNK								
VEHICLES	1,633	1,754	1,724	-30	18.4	20.0	20.0	0.0
SUBTOTAL (5000) PARKING								
ENFORCEMENT MANAGEMENT	29,172	31,892	31,099	-793	395.2	405.0	401.0	-4.0
(6000) SOLID WASTE MANAGEMENT								
(6010) ENFORCEMENT OF SANITATION								
REGULATIONS	5,790	6,873	7,967	1,094	56.0	66.0	65.0	-1.0
(6020) PUBLIC SPACE CLEANING	30,340	30,899	31,909	1,011	371.0	382.0	421.0	39.0
(6030) SANITATION COLLECTIONS AND								
REMOVALS	24,274	22,598	21,550	-1,048	281.8	289.0	283.0	-6.0
(6040) SANITATION DISPOSAL	16,606	19,384	17,755	-1,629	48.7	57.0	56.0	-1.0
(6162) DHCD WARD 8 ALLEY								
BEAUTIFICATION	1,792	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (6000) SOLID WASTE								
MANAGEMENT	78,802	79,754	79,182	-572	757.5	794.0	825.0	31.0
NO ACTIVITY ASSIGNED	420	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL	420	0	0	0	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	162,312	172,268	175,915	3,647	1,398.0	1,463.0	1,488.0	25.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

### **Division Description**

The Department of Public Works (DPW) operates through the following 6 divisions:

**Snow Removal Program** – this program ensures the District is safe to navigate after the end of a snow storm and resuming normal government services and business commerce in an efficient, environmentally sustainable and safe manner.

This division contains the following 4 activities:

• **Snow Removal** – provides the staffing, overtime, and other required tools to administer the District Snow Removal;

- **Road Treatment** provides salt and beet juice to treat District roadways prior to, during, and after snow storms;
- **Equipment Rental** facilitates rental of snow equipment, which includes dump trucks, pickup trucks and other snow removal related equipment. Also, the maintenance and repairs of District-owned snow equipment is included in this activity; and
- Contract Plows facilitates the District contracting with private companies to assist with the plowing of District streets during snow storms.

**Fleet Management** – supports all city services by procuring and maintaining more than 3,000 vehicles, excluding those used by the Metropolitan Police Department, the Fire and Emergency Medical Services Department, the Department of Corrections, and D.C. Public Schools. This division fuels all 6,000 District government vehicles, including school buses, fire and trash trucks, and street sweepers.

This division contains the following 5 activities:

- Fleet Consumables provides most District agencies with operational fueling stations, oil, and other lubricants; and installs fuel rings;
- **Scheduled Fleet Maintenance** performs preventive maintenance actions, including changing oil and filters and checking tires, engines, batteries, and transmissions; and prepares vehicles for seasonal and year-round duties (such as alley cleaning, snow removal, and leaf collection);
- Unscheduled Vehicle and Equipment Repairs tows inoperable vehicles, diagnoses why vehicles are not operating properly, and makes the necessary repairs or transfers vehicles to vendors for return to service;
- Vehicle and Equipment Acquisitions consults with District government agencies about vehicle needs, ensures these agencies have sufficient budget authority to meet their needs, procures vehicles, and reduces unnecessary vehicles from the fleet; and
- **Fleet Administrative Support** provides administrative and managerial personnel and nonpersonal services support for District-wide fleet operations, including uniform rentals, office supplies, information technology acquisitions, and information technology software maintenance/license renewals.

**Parking Enforcement Management** – provides on-street parking enforcement services, including ticketing, towing, booting, removal of abandoned and dangerous vehicles, and auction of impounded vehicles.

This division contains the following 3 activities:

- **Parking Regulations Enforcement** provides enforcement of the District's parking regulations to promote vehicular safety and provide smooth traffic flow and increased access to short-term parking at meters and long-term parking on residential streets;
- **Towing** provides reduced parking congestion in the District by facilitating the timely relocation and/or impoundment of illegally parked vehicles from public space; and
- **Abandoned and Junk Vehicles** provides oversight of safe streets through the efficient removal of abandoned and dangerous vehicles from public space and nuisance properties within the District.

**Solid Waste Management** – performs a number of daily operations, including trash, recycling, and bulk collections; sanitation education and enforcement; graffiti removal; public litter can service; fall leaf collection; snow and ice removal; and street and alley cleaning.

This division contains the following 4 activities:

- Enforcement of Sanitation Regulations inspects properties for sanitation violations; enforces sanitation regulations, including commercial recycling; educates residents and businesses about sanitation regulations; collects household hazardous waste and electronic materials; and shreds residents' personal documents;
- **Public Space Cleaning** provides comprehensive street and alley cleaning services to residents, visitors, and businesses so that they can live, work, and play in clean neighborhoods. Specific services include mechanical street sweeping, litter can collections, rights-of-way mowing, nuisance and graffiti abatement, seasonal leaf collection, and snow and ice removal;
- Sanitation Collection and Removals provides solid waste (trash, recycling, and bulk) collection services to residents of single-family homes and buildings with no more than three dwelling units so that they can have their trash, recyclables, and bulk items removed conveniently and regularly; and
- **Sanitation Disposal** provides municipal waste disposal services to DPW, other District agencies, private haulers, and residents so that they can dispose of waste safely, conveniently, and legally.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The proposed division structure changes are provided in the Agency Realignment appendix to the proposed budget, which is located at www.cfo.dc.gov on the Annual Operating Budget and Capital Plan page.

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table KT0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

# **Table KT0-5** (dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		137,496	1,277.0
Removal of One-Time Funding	Multiple Programs	-1,000	0.0
Other CSFL Adjustments	Multiple Programs	-2,044	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		134,453	1,277.0
Create: To reallocate resources for agency restructure	Snow Removal Program	4,900	0.0
Increase: To align resources with operational spending goals	Multiple Programs	3,735	0.0
Increase: To align Fixed Costs with proposed estimates	Multiple Programs	441	0.0
Decrease: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-1,495	0.0
Decrease: To adjust the Contractual Services budget	Multiple Programs	-3,134	0.0
Decrease: To recognize savings from a reduction in FTEs	Multiple Programs	-4,639	-26.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		134,259	1,251.0
Enhance: To support the Snow Removal Program	Snow Removal Program	3,764	0.0
Enhance: To support additional FTEs for Parking Enforcement Management	Parking Enforcement	1,632	20.0

#### Table KT0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
	Management		
Enhance: To support additional FTEs for Solid Waste Management	Solid Waste Management	1,542	41.0
Enhance: To support OpenGov Initiatives	Agency Management	300	0.0
Transfer-In: From DDOT to support additional FTEs for Solid Waste Management	Solid Waste Management	1,500	19.0
(one-time)			
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		142,998	1,331.0
Enhance: To support additional FTEs for the Office of Waste Diversion	Agency Management	447	2.0
Reduce: To recognize savings from a reduction in FTEs	Multiple Programs	-2,542	-36.0
Shift: To adjust the Contractual Services budget to SPR funds	Solid Waste Management	-937	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		139,966	1,297.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		7,561	28.0
Increase: To align personal services and Fringe Benefits with projected costs	Solid Waste Management	165	5.0
Decrease: To adjust the Contractual Services budget from Local funds	Solid Waste Management	-87	0.0
Decrease: To realize programmatic cost savings in nonpersonal services	Solid Waste Management	-102	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission	_	7,537	33.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		7,537	33.0
Shift: To adjust the Contractual Services budget	Solid Waste Management	937	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		8,474	33.0
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		27,210	158.0
Increase: To align resources with operational spending goals	Multiple Programs	993	0.0
Decrease: To align personal services and Fringe Benefits with projected costs	Multiple Programs	-728	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		27,475	158.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		27,475	158.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		27,475	158.0
GROSS FOR KT0 - DEPARTMENT OF PUBLIC WORKS		175,915	1,488.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Department of Public Works' (DPW) proposed FY 2018 gross budget is \$175,914,769 which represents a 2.1 percent increase over its FY 2017 approved gross budget of \$172,267,587. The budget is comprised of \$139,965,714 in Local funds, \$8,474,162 in Special Purpose Revenue funds, and \$27,474,894 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DPW's FY 2018 CSFL budget is \$134,452,600, which represents a \$3,043,602, or 2.2 percent decrease from the FY 2017 approved Local funds budget of \$137,496,202.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DPW included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$240,875 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$787,487 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DPW include a reduction of \$1,000,000 to account for the removal of one-time funding appropriated in FY 2017 to the Solid Waste Management division, in support of the Trash Compactor Tax Incentive Act of 2014. This Act established a commercial trash compactor acquisition grant program to financially assist District-based businesses to acquire, through purchase or lease, a commercial trash compactor. Additional adjustments include an increase of \$514,414 for Recurring Budget Items based on projected contractual rate escalations for the disposal of solid waste within the District, and a decrease of \$3,104,628 for the Fixed Costs Inflation Factor to account for reduced estimates for fleet services.

#### **Agency Budget Submission**

**Create:** DPW's proposed budget for Local funds reflects an increase of \$4,899,616 to support the creation of the Snow Removal Program division. This adjustment increases the funding to more accurately represent the full costs associated with snow removal. This new division will provide more transparency to the costs associated with snow removal.

**Increase:** DPW's Local funds budget reflects a net increase of \$3,734,592, primarily in the Agency Management division related to property management costs. Additionally, Local funds also increased by \$440,591 for Telecommunication Fixed Costs estimates, primarily in the Parking Enforcement Management division.

In Special Purpose Revenue (SPR) funds, the proposed budget includes an increase of \$164,525 and 5.0 FTEs in the Solid Waste Management division to support increases in salary step and Fringe Benefit costs.

In Intra-District funds, the budget proposal reflects an increase of \$992,963 in projected nonpersonal services costs to the Fleet Management division. Adjustments in the budget for Intra-District funds are impacted by the two citywide Memorandum of Understanding (MOU) agreements that DPW maintains with District agencies. One of the MOU agreements is for the disposal of waste at city transfer sites, and the other is for the maintenance and repair of agency vehicles.

**Decrease:** Various adjustments are proposed for reductions or reallocation of resources in DPW's Local funds budget. These adjustments include a decrease of \$1,494,861, primarily in the Agency Management division, to reflect the shift of the funds associated with the Snow Removal Program to the new division. The proposed Local funds budget also decreased by \$3,133,783, primarily in the Agency Management division, to reflect the shift of snow-related contracts to the new division. Additionally, the Local funds budget reflects a reduction of \$4,639,288 and 26.0 FTEs, primarily in the Solid Waste Management division, to account for the elimination of half of the Solid Waste Education and Enforcement Program (SWEEP).

In SPR funds, the proposed budget reflects reductions of \$86,789 in the Solid Waste Management division based on projected adjustments in Contractual Services, and \$102,000 for other costs associated with nonpersonal services.

In Intra-District funds, the budget proposal reflects a decrease of \$728,454 in personal services, primarily in the Fleet Management division, to adjust for projections in salaries and Fringe Benefit costs.

#### Mayor's Proposed Budget

**Enhance:** The budget proposal in DPW's Local funds includes an increase of \$3,764,384 to fully fund the newly created Snow Removal Program division for FY 2018. The proposed Local funds budget also

includes an increase of \$1,632,146 in personal services to support an additional 20.0 FTE positions in the Parking Enforcement Management division to clear streets of vehicular traffic obstructions by way of relocating and impounding illegally parked vehicles that contribute to traffic congestion on the District's major streets and highways. These personnel will be dedicated to patrol the District's twenty busiest streets during morning and evening rush hours.

The Local funds budget proposal in the Solid Waste Management division includes a net increase of \$1,541,940 and 41.0 FTEs. This includes \$848,060 to support the addition of 42.0 Temporary Part-Time positions for six months to improve the Grounds Maintenance Program, which is responsible for mowing over 250 public spaces, parks and medians; and \$693,880 and 40.0 Temporary Part-Time positions for six months to assist with leaf operation collections. This action aims to reduce the number of complaints received about off-schedule or missed collections. Furthermore, in Local funds, the budget proposal includes an increase of \$300,000 to support OpenGov Initiatives to provide transparency and accountability to the District's budgets, revenues, expenses, and capital projects with interactive reports.

**Transfer-In:** DPW's budget proposal in Local funds includes a one-time increase of \$1,500,000 from the District Department of Transportation to support an additional 19.0 FTEs in the Solid Waste Management division for the Solid Waste Education and Enforcement Program's (SWEEP) inspectors and investigators, who work with residents and businesses to keep the District clean. SWEEP also supports neighborhood clean-ups through the Helping Hand program and gives young people the opportunity to earn community service credits through the SWEEP Jr. program.

#### **District's Proposed Budget**

**Enhance:** The Department of Public Works' proposed Local funds budget includes an increase of \$447,000 to ensure adequate funding for the Office of Waste Diversion. This increase is comprised of \$239,718 in salary and Fringe Benefits to support an additional 2.0 FTEs and \$207,282 in nonpersonal services for supplies and materials.

**Reduce:** DPW's proposed budget in Local funds includes a decrease of \$2,541,797, which is comprised of the elimination of 12.0 FTEs and \$695,428 from the Solid Waste Management division and 24.0 FTEs and \$1,846,369 from the Parking Enforcement Management division.

**Shift:** DPW's proposed budget in the Solid Waste Management division reflects a shift of \$937,426 in contractual services from Local funds to Special Purpose Revenue funds related to the Supercan Program and Solid Waste Disposal Fee Fund.

#### **Agency Performance Plan\***

Department of Public Works (DPW) has the following strategic objectives for FY 2018:

#### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Enhance District-wide fleet management systems and services to ensure timely and cost-effective availability of vehicles while decreasing our fleet's environmental impact.
- 2. Ensure access to parking and improve public safety for residents, businesses, and visitors through effective enforcement of parking regulations and enhanced public information and communication about parking and safety.
- 3. Launch and implement effective strategies and programs designed to reduce waste, increase impact of recycling efforts, and support greater waste diversion.
- 4. Provide timely, effective, and ecologically sound waste management, snow removal, street and public space cleaning, and landscaping services to enhance cleanliness and safety for residents, businesses, and visitors of the District of Columbia.
- 5. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Enhance District-wide fleet management systems and services to ensure timely and cost-effective availability of vehicles while decreasing our fleet's environmental impact. (4 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
City-wide compliance rate with preventive maintenance appointments	No	63.8%	36.5%	80.4%	80%	80%
Parts inventory loss due to waste/theft	No	Not Available	Not Available	Not Available	5%	5%
Percent of light vehicle maintenance completed within 24 hours	No	91.2%	58.7%	60%	75%	75%
Percent of vehicles under five year old	No	Not Available	Not Available	Not Available	50%	50%

# 2. Ensure access to parking and improve public safety for residents, businesses, and visitors through effective enforcement of parking regulations and enhanced public information and communication about parking and safety. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Cost per ticket issued	No	16.5	15.4	14.5	16	16
Percent of parking tickets	No	Not	Not	Not	96%	96%
uncontested or upheld		Available	Available	Available		
Percent of Residential Parking	No	66.5%	49.9%	85%	75%	75%
Permit (RPP) program blocks						
covered by daily enforcement						

# 3. Launch and implement effective strategies and programs designed to reduce waste, increase impact of recycling efforts, and support greater waste diversion. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Cost of waste diversion per ton	No	Not	Not	Not	70	70
		Available	Available	Available		
Pounds of refuse (trash) collected	No	Not	Not	Not	2.5	2.5
per resident served per day		Available	Available	Available		
Residential Diversion Rate	No	Not	Not	Not	25%	25%
(percent of solid waste recycled,		Available	Available	Available		
composted, and reused)						

# 4. Provide timely, effective, and ecologically sound waste management, snow removal, street and public space cleaning, and landscaping services to enhance cleanliness and safety for residents, businesses, and visitors of the District of Columbia. (5 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Complaint rate for missed recycling collections per 10,000 collections	No No	9	9.1	5	5	10
Complaint rate for missed trash collections per 10,000 collections	No	14	14.1	8	8	10
Percent of mowing/landscaping routes/locations completed as scheduled	No	Not Available	Not Available	Not Available	85%	85%
Percent of residential recycling collection routes completed on scheduled day	No	92.7%	97.4%	99.8%	99.8%	99.8%
Percent of residential trash collection routes completed on the scheduled day	No	94.7%	98.2%	99.8%	99.8%	99.8%

# 5. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017	October 2017	October 2017	October 2017	October 2017
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017	October 2017	October 2017	October 2017	October 2017
Contracts/Procurement-	No	Forthcoming		$\mathcal{C}$	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017	October 2017	October 2017	October 2017	October 2017
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
expendable Budget spent on		October 2017	October 2017	October 2017	October 2017	October 2017
Certified Business Enterprises						
Customer Service- meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
service level agreements		October 2017	October 2017	October 2017	October 2017	October 2017
Human Resources- employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017	October 2017	October 2017	October 2017	October 2017
Human Resources- employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
onboard time		October 2017	October 2017	October 2017	October 2017	October 2017
Human Resources- vacancy rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017	October 2017	October 2017	October 2017	October 2017
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
employee performance plan		October 2017	October 2017	October 2017	October 2017	October 2017
completion						

#### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

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	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Tons of recycling collected	Yes	Not Available	Not Available	51,174
Tons of refuse (trash) collected	Yes	Not Available	Not Available	422,213.8

#### 2. Management of scheduled District fleet preventative maintenance

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of scheduled preventative	Yes	Not Available	Not Available	Not Available
maintenance appointments completed				

#### 3. Management of unscheduled District fleet repairs

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of unscheduled fleet repairs	Yes	Not Available	Not Available	Not Available
completed				

#### 4. Bulk collection

	New Measure/	FY 2014	FY 2015	FY 2016	
Measure	Benchmark Year	Actual	Actual	Actual	
Number of bulk collection service	Yes	Not Available	Not Available	44,653	
requests					

#### 5. Towing of abandoned and junk vehicles

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of vehicles immobilized via	No	Not Available	Not Available	11,649
booting				

#### 6. Parking ticket writing and enforcement

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of parking tickets issued	No	Not Available	Not Available	1,389,681
Number of stolen vehicle alerts sent to	No	Not Available	Not Available	8,576
Metropolitan Police Department (MPD)				

#### 7. Towing of parking violators

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of vehicles towed	No	Not Available	Not Available	33,189

#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Department of Transportation

www.ddot.dc.gov

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#### Table KA0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$104,014,771	\$111,825,260	\$119,972,368	7.3
FTEs	455.4	572.4	622.4	8.7

The District Department of Transportation's (DDOT) mission is to enhance the quality of life for District residents and visitors by ensuring that people, goods, and information move efficiently and safely, with minimal adverse impact on residents and the environment.

#### **Summary of Services**

DDOT executes its mission through the work of the following administrations: The Project Delivery Administration is responsible for multi-modal infrastructure project planning, design and construction, transit delivery, and traffic engineering and safety; the Operations Administration maintains the District's transportation infrastructure assets, such as streets, alleys, sidewalks, and trees, manages traffic operations and provides vehicle and pedestrian safety control, manages public space and parking regulations, and conducts snow removal operations; the Administrative Administration manages the operating and capital budgets, liaisons with the Office of the Chief Financial Officer and the Chief Procurement Officer, and manages human resources and workforce development; and the Performance Administration tracks and reports performance metrics, manages facilities, fleet, and information technology resources, and provides customer service.

The agency's FY 2018 proposed budget is presented in the following tables:

## FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table KA0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table KA0-2** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents					
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	81,680	75,405	82,903	7,498	9.9	455.4	547.4	597.4	50.0	9.1
SPECIAL PURPOSE										
REVENUE FUNDS	16,288	24,418	25,662	1,244	5.1	0.0	5.0	5.0	0.0	0.0
TOTAL FOR										_
GENERAL FUND	97,968	99,822	108,565	8,742	8.8	455.4	552.4	602.4	50.0	9.1
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	3,635	11,695	11,408	-287	-2.5	0.0	20.0	20.0	0.0	0.0
TOTAL FOR										_
FEDERAL RESOURCES	3,635	11,695	11,408	-287	-2.5	0.0	20.0	20.0	0.0	0.0
INTRA-DISTRICT FUNDS										_
INTRA-DISTRICT FUNDS	2,412	308	0	-308	-100.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	2,412	308	0	-308	-100.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	104,015	111,825	119,972	8,147	7.3	455.4	572.4	622.4	50.0	8.7

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

## FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table KA0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table KA0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	27,117	25,794	30,438	32,377	1,938	6.4
12 - REGULAR PAY - OTHER	4,562	4,360	3,659	4,985	1,326	36.2
13 - ADDITIONAL GROSS PAY	764	1,151	365	365	0	0.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	7,833	8,117	8,524	9,916	1,391	16.3
15 - OVERTIME PAY	2,324	2,959	755	755	0	0.0
SUBTOTAL PERSONAL SERVICES (PS)	42,599	42,381	43,742	48,398	4,656	10.6
20 - SUPPLIES AND MATERIALS	1,019	752	1,044	1,230	186	17.8
30 - ENERGY, COMMUNICATION AND BUILDING	8,283	6,962	5,246	5,227	-19	-0.4
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	-54	110	150	150	0	0.0
40 - OTHER SERVICES AND CHARGES	5,908	4,629	2,920	3,274	354	12.1

Table KA0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
41 - CONTRACTUAL SERVICES - OTHER	31,218	45,139	50,824	52,172	1,348	2.7
50 - SUBSIDIES AND TRANSFERS	2,149	3,959	7,600	8,989	1,389	18.3
70 - EQUIPMENT AND EQUIPMENT RENTAL	383	85	299	533	234	78.2
SUBTOTAL NONPERSONAL SERVICES (NPS)	48,906	61,634	68,083	71,575	3,492	5.1
GROSS FUNDS	91,506	104,015	111,825	119,972	8,147	7.3

<sup>\*</sup>Percent change is based on whole dollars.

## FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table KA0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table KA0-4** (dollars in thousands)

	J	Dollars in Tl	nousands		F	Full-Time Equivalents			
				Change			_	Change	
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from	
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017	
(1000) AGENCY MANAGEMENT									
(1010) PERSONNEL	1,932	2,491	0	-2,491	23.0	28.0	0.0	-28.0	
(1015) TRAINING AND EMPLOYMENT									
DEVELOPMENT	236	259	0	-259	2.5	3.0	0.0	-3.0	
(1030) PROPERTY MANAGEMENT	880	714	0	-714	4.9	6.0	0.0	-6.0	
(1040) INFORMATION TECHNOLOGY	3,008	2,561	0	-2,561	14.0	17.0	0.0	-17.0	
(1055) RISK MANAGEMENT	603	570	0	-570	3.3	4.0	0.0	-4.0	
(1060) LEGAL	159	113	0	-113	0.8	1.0	0.0	-1.0	
(1070) FLEET MANAGEMENT	2,823	44	0	-44	0.0	0.0	0.0	0.0	
(1080) COMMUNICATIONS	412	381	0	-381	3.3	4.0	0.0	-4.0	
(1085) CUSTOMER SERVICE	869	753	0	-753	12.4	14.0	0.0	-14.0	
(1090) PERFORMANCE MANAGEMENT	387	1,186	0	-1,186	4.9	7.0	0.0	-7.0	
SUBTOTAL (1000) AGENCY									
MANAGEMENT	11,309	9,072	0	-9,072	69.1	84.0	0.0	-84.0	
(100F) AGENCY FINANCIAL									
OPERATIONS									
(110F) BUDGET OPERATIONS	1,634	1,781	0	-1,781	10.7	13.0	0.0	-13.0	
SUBTOTAL (100F) AGENCY									
FINANCIAL OPERATIONS	1,634	1,781	0	-1,781	10.7	13.0	0.0	-13.0	
(9960) YR END CLOSE									
NO ACTIVITY ASSIGNED	-1	0	0	0	0.0	0.0	0.0	0.0	
SUBTOTAL (9960) YR END CLOSE	-1	0	0	0	0.0	0.0	0.0	0.0	
(AA00) ADMINISTRATIVE									
ADMINISTRATION									
(ASDV) ADMINISTRATIVE SERVICES									
DIVISION	0	0	1,431	1,431	0.0	0.0	19.0	19.0	

Table KA0-4 (dollars in thousands)

	I	Dollars in T	housands		E	Equivalen	nts		
		onars in Ti	iousanus	Change	r	un-1 mic	Equivalen	Change	
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from	
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017		FY 2017	_	FY 2017	
(CADV) OFFICE OF THE CHIEF	11 2010	11 2017	11 2010	11 2017	11 2010	11 2017	112010	11201/	
ADMINISTRATIVE OFFIC	0	0	202	202	0.0	0.0	1.0	1.0	
(FODV) OFFICE OF THE CHIEF	_	_							
FINANCIAL OFFICER	0	0	1,818	1,818	0.0	0.0	13.0	13.0	
SUBTOTAL (AA00) ADMINISTRATIVE				,					
ADMINISTRATION	0	0	3,451	3,451	0.0	0.0	33.0	33.0	
(GR00) URBAN FORESTRY				,					
ADMINISTRATION									
(GSSM) GREEN PARTNERSHIP AND									
STEWARDSHIP MGMT	1,194	2,813	0	-2,813	6.6	10.0	0.0	-10.0	
SUBTOTAL (GR00) URBAN FORESTRY									
ADMINISTRATION	1,194	2,813	0	-2,813	6.6	10.0	0.0	-10.0	
(IS00) INFRASTRUCTURE PROJECT									
MANAGEMENT ADMIN									
(PRDM) PROJECT DEVELOPMENT AND									
MANAGEMENT	3,798	1,060	0	-1,060	12.3	14.0	0.0	-14.0	
(PREV) PREVENTIVE AND ROUTINE									
ROADWAY MAINTEN.	5,984	6,144	0	-6,144	3.3	4.0	0.0	-4.0	
(RITW) RIGHTS OF WAY	148	449	0	-449	4.9	6.0	0.0	-6.0	
SUBTOTAL (IS00) INFRASTRUCTURE									
PROJECT MANAGEMENT ADMIN	9,930	7,652	0	-7,652	20.6	24.0	0.0	-24.0	
(OA00) OPERATIONS									
ADMINISTRATION									
(CODV) OFFICE OF THE CHIEF									
OPERATING OFFICER	0	0	202	202	0.0	0.0	1.0	1.0	
(MTDV) MAINTENANCE DIVISION	0	0	11,662	11,662	0.0	0.0	72.0	72.0	
(OADV) OPERATIONS									
ADMINISTRATION DIVISION	0	0	84	84	0.0	0.0	1.0	1.0	
(PGDV) PARKING AND GROUND									
TRANSPORTATION DIV	0	0	12,694	12,694	0.0	0.0	8.0	8.0	
(PRDV) PUBLIC SPACE REGULATION									
DIVISION	0	0	6,922	6,922	0.0	0.0	66.0	66.0	
(TODV) TRAFFIC OPERATIONS AND									
SAFETY DIV	0	0	26,338	26,338	0.0	0.0	276.4	276.4	
(UFDV) URBAN FORESTRY DIVISION	0	0	3,005	3,005	0.0	0.0	7.0	7.0	
SUBTOTAL (OA00) OPERATIONS									
ADMINISTRATION	0	0	60,907	60,907	0.0	0.0	431.4	431.4	
(OD00) OFFICE OF THE DIRECTOR									
(EIDV) TRANSP EQUITY AND									
INCLUSION DIV	0	0	771	771	0.0	0.0	9.0	9.0	
(ODDV) OFFICE OF THE DIRECTOR	0	0	9,214	9,214	0.0	0.0	24.0	24.0	
SUBTOTAL (OD00) OFFICE OF THE									
DIRECTOR	0	0	9,985	9,985	0.0	0.0	33.0	33.0	
(PA00) PERFORMANCE									
ADMINISTRATION									
(CEDV) COMMUNITY ENGAGEMENT				400			4.0	4.0	
DIVISION	0	0	132	132	0.0	0.0	1.0	1.0	
(CPDV) OFFICE OF THE CHIEF	-	-							
PERFORMANCE OFFICER	0	0	451	451	0.0	0.0	4.0	4.0	
(CSDV) CUSTOMER		-		2.15					
SERVICE/CLEARING HOUSE DIVISION	0	0	349	349	0.0	0.0	6.0	6.0	
(ITDV) ITI DIVISION	0	0	2,520	2,520	0.0	0.0	21.0	21.0	

Table KA0-4 (dollars in thousands)

	I	Oollars in Tl	nousands		F	ull-Time	Equivalent	ts
				Change				Change
	Actual	Approved	Proposed	from		Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(PFDV) PERFORMANCE MANAGEMENT	0	0	10.6	40.6	0.0	0.0	<b>5</b> 0	<b>.</b> .
DIVISION	0	0	486	486	0.0	0.0	5.0	5.0
(SSDV) SUPPORT SERVICES DIVISION	0	0	1,175	1,175	0.0	0.0	12.0	12.0
SUBTOTAL (PA00) PERFORMANCE	0	0		- 440		0.0	40.0	40.0
ADMINISTRATION	0	0	5,113	5,113	0.0	0.0	49.0	49.0
(PD00) PROJECT DELIVERY								
ADMINISTRATION (IPDV) INFRASTRUCTURE PROJ MGMT								
DIVISION	0	0	6,421	6,421	0.0	0.0	18.0	18.0
(PSDV) PLANNING AND	V	Ü	0,121	0,121	0.0	0.0	10.0	10.0
SUSTAINABILITY	0	0	20,134	20,134	0.0	0.0	36.0	36.0
(TDDV) TRANSIT DELIVERY DIVISION	0	0	13,842	13,842	0.0	0.0	21.0	21.0
(TSDV) TRANSP ENGINEERING &	•	_	,- :-	,- :-				
SAFETY DIVISION	0	0	119	119	0.0	0.0	1.0	1.0
SUBTOTAL (PD00) PROJECT								
DELIVERY ADMINISTRATION	0	0	40,516	40,516	0.0	0.0	76.0	76.0
(PS00) PUBLIC SPACE OPERATIONS								
PROJECT								
(OADD) ADMINISTRATIVE SUPPORT	1,534	1,494	0	-1,494	9.9	11.0	0.0	-11.0
(PCSU) CUSTOMER SERVICE UNIT	283	275	0	-275	2.5	3.0	0.0	-3.0
(PPRU) PLAN AND REVIEW UNIT	721	754	0	-754	0.0	7.0	0.0	-7.0
(PSPU) PERMITTING UNIT	1,456	1,404	0	-1,404	14.0	16.0	0.0	-16.0
(SYOD) SYSTEMS INSPECTION								
DIVISION	2,550	2,592	0	-2,592	29.6	29.0	0.0	-29.0
SUBTOTAL (PS00) PUBLIC SPACE								
OPERATIONS PROJECT	6,544	6,519	0	-6,519	56.0	66.0	0.0	-66.0
(PT00) PROGRESSIVE								
TRANSPORTATION SERVICES	201	212	0	212	0.0	0.0	0.0	0.0
(CIRL) CIRCULATOR	201	212	0	-212	0.0	0.0	0.0	0.0
(MATR) MASS TRANSIT	1,264	1,768	0	-1,768	11.5	14.0	0.0	-14.0
(OPBU) WMATA BUS NON REGIONAL	342	0	0	0	0.0	0.0	0.0	0.0
(SCHS) SCHOOL SUBSIDY PROGRAM	319	276	0	-276	2.5	3.0	0.0	-3.0
(STRE) STREET CAR	9,253	8,952	0	-8,952	1.6	2.0	0.0	-2.0
SUBTOTAL (PT00) PROGRESSIVE	44.4=0	44.000		44.000		10.0		400
TRANSPORTATION SERVICES	11,378	11,208	0	-11,208	15.6	19.0	0.0	-19.0
(PU00) PLANNING, POLICY AND								
SUSTAINABILITY  (BOLD) BOLIGH DEVELOPMENT	17 200	14.570	0	14.570	2.2	2.0	0.0	2.0
(POLD) POLICY DEVELOPMENT	17,398	14,570	0	-14,570	3.3	2.0	0.0	-2.0
(SPMG) PUBLIC SPACE MANAGEMENT	2,395	2,561	0	-2,561	28.8	37.0	0.0	-37.0
(TPLN) PLANNING	5,024	7,335	0	-7,335	0.0	0.0	0.0	0.0
SUBTOTAL (PU00) PLANNING, POLICY AND SUSTAINABILITY	24,817	24.466	0	-24,466	32.1	39.0	0.0	-39.0
	24,01/	24,466	U	-24,400	32.1	39.0	0.0	-39.0
(TR00) TRANSPORTATION OPERATIONS								
	15,501	17,879	0	-17,879	4.9	6.0	0.0	-6.0
(CWPS) CITYWIDE PROGRAM SUPPORT (ITSO) INTELLIGENT	15,501	17,879	0	-1/,8/9	4.9	0.0	0.0	-0.0
TRANSPORTATION SYSTEMS	118	304	0	-304	2.5	3.0	0.0	-3.0
(OAID) OFFICE OF THE ASSOCIATE	110	JU- <b>T</b>	U	-50-1	2.5	5.0	0.0	-5.0
DIRECTOR	3,703	1,716	0	-1,716	4.9	7.0	0.0	-7.0
	- , ,	.,,		,				

**Table KA0-4** (dollars in thousands)

	I	Oollars in Th	ousands		F	ull-Time I	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual .	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(SIOD) SYSTEM INSPECTION AND								
OVERSIGHT	1,063	1,198	0	-1,198	11.5	13.0	0.0	-13.0
(SPET) SPECIAL EVENTS	625	365	0	-365	0.0	0.0	0.0	0.0
(STBM) STREET AND BRIDGE								
MAINTENANCE	4,760	5,051	0	-5,051	46.9	57.0	0.0	-57.0
(TOTM) TRANSPORTATION OPS AND								
TRAFFIC MGMT	10,742	15,669	0	-15,669	166.2	222.0	0.0	-222.0
(TSFO) TRAFFIC SERVICES FIELD								
OPERATIONS	699	6,133	0	-6,133	7.7	9.4	0.0	-9.4
SUBTOTAL (TR00) TRANSPORTATION								
OPERATIONS	37,211	48,314	0	-48,314	244.7	317.4	0.0	-317.4
TOTAL PROPOSED								
OPERATING BUDGET	104,014	111,825	119,972	8,147	455.4	572.4	622.4	50.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

### **Division Description**

The District Department of Transportation operates through the following 5 administrations:

**Administrative Administration** – manages the operating and capital budgets; liaisons with the Office of the Chief Financial Officer and the Chief Procurement Officer; supports human capital management and workforce development; and develops policies and procedures to meet the financial and human resource needs of the department.

This administration contains the following 3 activities:

- Administrative Services Division supports human capital management by providing guidance, direction, and interpretation of the department's personnel and administrative policies and procedures and supports workforce development activities;
- Office of the Chief Administrative Officer responsible for the oversight and management of the Administrative Administration; and
- Office of the Chief Financial Officer provides financial management services to the department consistent with the District's governing laws, regulations, and practices.

**Operations Administration** – maintains transportation infrastructure assets, such as streets, alleys, sidewalks, and trees; manages traffic operations and provides vehicle and pedestrian safety control; manages public space and parking regulations; and conducts snow removal operations.

This administration contains the following 7 activities:

• Office of the Chief Operating Officer – responsible for the oversight and management of the Operations Administration;

- **Maintenance Division** maintains the integrity, safety, and condition of transportation infrastructure assets including streets, sidewalks, alleys, bridges, tunnels, streetlights, signals, and signs;
- **Operations Administration Division** responsible for administrative tasks related to the Operations Administration;
- Parking and Ground Transportation Division conducts research, develops policies and deploys technologies including permits, meters, kiosks, and dynamic parking zones to manage approximately 260,000 on-street parking spaces;
- **Public Space Regulation Division** manages the occupancy of public space by private entities including homeowners, businesses, and utilities through the issuance of public space permits, inspection of work zones, and restoration of public rights-of-way;
- Traffic Operations and Safety Division manages day-to-day traffic operations through a Traffic Management Center and deploys on-the-ground resources including roadway operations patrol, traffic control officers, and safety technicians. This division also conducts studies and implements traffic calming measures at high-risk intersections and pedestrian crossings; and
- **Urban Forestry Division** maintains trees and vegetated green infrastructure in the public right-of-way; regulates the removal of trees on private property; removes damaged trees and provides safety improvements; and provides educational resources to public and private entities that promote the expansion of a sustainable urban tree canopy.

**Office of the Director** – responsible for the oversight and management of the department.

This administration contains the following 2 activities:

- Transportation Equity and Inclusion Officer develops new programs and initiatives that support the department's goals in diversity, equity, and inclusion in the provision of transportation services. Administers compliance programs and policies related to civil rights, accessibility and disability rights, elderly and senior affairs, and equal employment opportunity; and
- Office of the Director responsible for the oversight and management of the department, supported by the Deputy Director, Chief of Staff, and General Counsel.

**Performance Administration** – tracks the department's progress in meeting its key performance indicators; manages facilities, fleet, and information technology resources; and provides customer service.

This administration contains the following 6 activities:

- Community Engagement Division coordinates the department's outreach with community organizations and representative bodies like Advisory Neighborhood Commissions to provide timely and accurate information on the status of service requests, projects, and initiatives and to solicit feedback to address community concerns;
- Office of the Chief Performance Officer responsible for the oversight and management of the Performance Administration;
- Customer Service and Clearinghouse Division provides prompt, accurate, and professional customer service to residents that have a question or concern submitted via the 311 system, email, social media, or other means;
- Information Technology and Innovation Division plans, develops, manages, and provides information technology-related services to the department from providing hardware and software support to developing custom Web applications and providing data analytics and management support;
- **Performance Management Division** develops, tracks, and reports on the department's performance metrics to ensure that the department is meeting its mission and key performance indicators; and
- **Support Services Division** manages the department's vehicle fleet, warehouses and storage facilities, and office space.

**Project Delivery Administration** – responsible for multi-modal infrastructure project planning, design, and construction; policy development and implementation; transit delivery; and traffic engineering and safety.

This administration contains the following 4 activities:

- Infrastructure Project Management Division responsible for the design, engineering, and construction of roadway and bridge projects and manages mega-projects, such as the Anacostia Waterfront Initiative and South Capitol Street Bridge;
- Planning and Sustainability Division establishes strategic goals for multi-modal transportation program development, including pedestrian and bicyclist infrastructure, through design and plan review; incorporates environmental management and sustainability; administers safety programs; coordinates the development of the regional Transportation Improvement Program and Statewide Transportation Improvement Program; and manages the Capital Bikeshare and Safe Routes to School programs;
- **Transit Delivery Division** operates the DC Streetcar and DC Circulator transit systems; provides policy oversight of the Washington Metropolitan Area Transit Authority; administers the School Transit Subsidy program; and coordinates passenger and freight rail policy; and
- Transportation Engineering and Safety Division plans and designs traffic control and management infrastructure including signals for the safe and efficient movement of pedestrians and vehicles.

#### **Division Structure Change**

The proposed division structure changes are provided in the Agency Realignment appendix to the proposed budget, which is located at www.cfo.dc.gov on the Annual Operating Budget and Capital Plan page.

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table KA0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

# **Table KA0-5** (dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE	
LOCAL FUNDS: FY 2017 Approved Budget and FTE		75,405	547.4	
Other CSFL Adjustments	Multiple Programs	4,505	0.0	
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		79,910	547.4	
Create: To reallocate resources for agency restructure	Operations Administration	43,691	364.4	
Create: To reallocate resources for agency restructure	Project Delivery	22,178	71.0	
	Administration			
Create: To reallocate resources for agency restructure	Performance Administration	5,263	46.0	
Create: To reallocate resources for agency restructure	Administrative	3,651	33.0	
	Administration			
Create: To reallocate resources for agency restructure	Office of the Director	3,330	33.0	
Decrease: To reallocate resources for agency restructure	Agency Financial Operations	-1,786	-13.0	
Decrease: To reallocate resources for agency restructure	Urban Forestry	-1,876	-10.0	
	Administration			
Decrease: To reallocate resources for agency restructure	Planning, Policy and	-2,527	-34.0	
	Sustainability			

## Table KA0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE		
Decrease: To reallocate resources for agency restructure	Public Space Operations	-6,543	-66.0		
	Project				
Decrease: To reallocate resources for agency restructure	Infrastructure Project	-7,803	-24.0		
	Management Admin				
Decrease: To reallocate resources for agency restructure	Progressive Transportation Services	-11,192	-19.0		
Decrease: To reallocate resources for agency restructure	Agency Management	-12,832	-84.0		
Decrease: To reallocate resources for agency restructure	Transportation Operations	-35,351	-297.4		
LOCAL FUNDS: FY 2018 Agency Budget Submission		78,113	547.4		
Enhance: To support Traffic Control Officers (45) and School Crossing Guards (26)	Multiple Programs	4,458	71.0		
Enhance: To support Bikeshare operations	Multiple Programs	1,600	0.0		
Reduce: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-50	0.0		
Transfer-Out: To DPW to support the costs of pre-existing programmatic initiatives		-1,500	0.0		
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget	1 0	82,620	618.4		
Enhance: To support the Adult Learner's Transportation Subsidy	Multiple Programs	1,989	1.0		
Enhance: To support the Potomac River Commuter Ferry and offset a shift to	Project Delivery	542	0.0		
nonpersonal services from Local funds to SPR funds (one-time)	Administration				
Enhance: To support additional FTEs	Multiple Programs	323	3.0		
Enhance: To support Capitol Hill Cluster School Shuttle and Bicycle and Pedestrian		135	0.0		
Safety Amendment Act of 2016	Administration				
Enhance: To support the expansion of the parking fee abatement program (one-time)		100	0.0		
Reduce: To recognize savings from a reduction in FTEs	Operations Administration	-1,614	-25.0		
Reduce/Shift: To move nonpersonal services spending to SPR	Project Delivery	-1,192	0.0		
reduce, since to move nonpersonal services spending to six	Administration	1,172	0.0		
LOCAL FUNDS: FY 2018 District's Proposed Budget	LOCAL FUNDS: FY 2018 District's Proposed Budget				
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		11,695	20.0		
Decrease: To align budget with projected grant awards	Multiple Programs	-287	0.0		
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		11,408	20.0		
No Change		0	0.0		
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		11,408	20.0		
No Change		0	0.0		
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		11,408	20.0		
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		24,418	5.0		
Increase: To align budget with projected revenues	Multiple Programs	544	0.0		
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission	1 5	24,962	5.0		
No Change		0	0.0		
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		24,962	5.0		
Enhance/Shift: To move nonpersonal services spending to SPR	Operations Administration	700	0.0		
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget	1	25,662	5.0		
		,			
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		308	0.0		
Decrease: To align budget with projected revenues	Multiple Programs	-308	0.0		
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission	1 0	0	0.0		
No Change		0	0.0		
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0		
No Change		0	0.0		
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		0	0.0		

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The District Department of Transportation's (DDOT) proposed FY 2018 gross budget is \$119,972,368, which represents a 7.3 percent increase over its FY 2017 approved gross budget of \$111,825,260. The budget is comprised of \$82,902,752 in Local funds, \$11,407,721 in Federal Grant funds, and \$25,661,895 in Special Purpose Revenue funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DDOT's FY 2018 CSFL budget is \$79,910,155, which represents a \$4,505,376, or 6.0 percent, increase over the FY 2017 approved Local funds budget of \$75,404,779.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DDOT included adjustment entries that are not described in detail on table 5. These adjustments include an increase of \$121,790 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$683,743 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DDOT includes an increase of \$3,699,843 for the Fixed Costs Inflation Factor reflects estimates for Fleet services.

#### **Agency Budget Submission**

In compliance with the FY 2016 Transportation Reorganization Amendment Act, DDOT reorganized the entire agency by creating five new administrations: Administrative, Operations, Office of the Director, Performance, and Project Delivery. Several divisions and services were also created to support each administration. The resources in the old eight divisions: Agency Management, Agency Financial Operation, Urban Forestry, Infrastructure Project Management, Public Space Operation, Progressive Transportation, Planning Policy and Sustainability, and Transportation Operations, were reallocated to the new administrations.

Create: In keeping with the FY 2016 Transportation Reorganization Act, DDOT's FY 2018 budget proposal realigns resources to create five new administrations as follows: The Operations Administration is allocated \$43,690,903 and 364.4 Full-Time Equivalents (FTEs) in Local funds and will focus on the maintenance of transportation infrastructure assets such as streets, alleys, sidewalks, and manage traffic operations and ensure safety of pedestrians. The Project Delivery Administration, which will be responsible for multi-model infrastructure project planning, design and construction, policy development, and implementation is allocated \$22,178,009 and 71.0 FTEs in Local Funds.

The Performance Administration, which is allocated \$5,263,436 and 46.0 FTEs, will focus on tracking DDOT's progress in meeting its key performance indicators, on facilities management, and on Information Technology. The Administrative Administration is allocated \$3,650,895 and 33.0 FTEs to manage the operating and capital budget, procurement and human resources. Finally, \$3,329,607 and 33.0 FTEs is allocated to the Office of the Director Administration, which will be responsible for the oversight and management of the agency.

**Increase:** In order to align the budget with projected revenue, DDOT proposes an increase of \$544,284 in Special Purpose Revenue funds primarily due to revenue projections from the Tree fund and DDOT Enterprise fund.

**Decrease:** In order to align the budget with the Transportation Reorganization Act of 2016, DDOT reallocated resources from the following administrations: Agency Management in the amount of \$1,786,021 and 13.0 FTEs; Urban Forestry Administration in the amount of \$1,876,447 and 10.0 FTEs; Planning, Policy and Sustainability in the amount of \$2,526,880 and 34.0 FTEs; Public Space Operations project in the amount of \$6,543,086 and 66.0 FTEs; Infrastructure Project Management in the amount of \$7,802,859 and 24.0 FTEs; Progressive Transportation Services in the amount of \$11,191,855 and 19.0 FTEs; Agency Management in the amount of \$12,832,318 and 84.0 FTEs; and Transportation Operations in the amount of \$35,350,689 and 297.4 FTEs. All of the resources were reallocated across the newly created administrations, divisions and services within the agency.

The FY 2018 budget proposed by DDOT was decreased by \$287,279 in Federal Grant funds due to a reduction in Indirect Cost Recovery for federal programs. Also, Intra-District funds were decreased by \$307,870 due to the expiration of Memoranda of Understanding (MOUs) with the Metropolitan Police Department to perform traffic signalization.

#### Mayor's Proposed Budget

**Enhance:** The proposed budget in Local funds includes an increase of \$4,457,811 and 71.0 FTEs to support the hiring of 45 Traffic Control Officers and 26 School Crossing Guards. An increase of \$1,600,000 is also proposed in Local funds to support Bikeshare operations with the aim of keeping the membership rate at the current level of \$85 annually.

**Reduce:** The Proposed FY 2018 budget includes a reduction of \$50,256 due to realized programmatic cost savings in nonpersonal services across multiple programs.

**Transfer-Out**: The proposed Local funds budget includes a reduction of \$1,500,000 to account for transfer of funding to the Department of Public Works' (DPW) Solid Waste Management division in

support of the agency's Solid Waste Education and Enforcement Program (SWEEP). This funding will enable SWEEP inspectors and investigators to work with the District's residents and businesses to keep it clean.

#### **District's Proposed Budget**

Enhance: DDOT's proposed Local funds budget includes an increase of \$1,988,634 and 1.0 FTE to support the Adult Learners' Transportation Subsidy. The proposed Local funds budget also includes a one-time enhancement of \$542,099 in the Project Delivery Administration. Of this amount, \$492,099 is to offset part of a reduction described below, to achieve a net shift of \$700,000 in nonpersonal services spending from Local funds to Special Purpose Revenue funds, and \$50,000 is to support the Potomac River Commuter Ferry. DDOT's Local funds budget proposal is also increased by \$322,822 and 3.0 FTEs to support liaison officers who will facilitate communication between the agency and District residents, Advisory Neighborhood Commissions, the Mayor's Office of Community Relations and Services, and the Council. Furthermore, an enhancement of \$135,000 is included in the proposed Local funds budget, of which \$100,000 supports the Capitol Hill Cluster School shuttle and \$35,000 is allocated from the Non-Departmental Account as a technical adjustment to support the Bicycle and Pedestrian Safety Amendment Act of 2016. Finally, the proposed budget in Local funds includes one-time funding of \$100,000 to support the abatement of parking fees for Business Improvement Districts (BIDs).

**Enhance/Shift:** The proposed budget in Special Purpose Revenue funds was increased by \$700,000 to account for a shift of nonpersonal services spending from Local funds, of which \$600,000 is in the Transportation Mitigation Fund and \$100,000 is in the Tree Fund.

**Reduce:** DDOT's proposed Local funds budget includes a decrease of \$1,614,109 due to the elimination of 25.0 vacant positions in the Operations Administration.

**Reduce/Shift:** The proposed Local funds budget for DDOT was reduced by \$1,192,099 in the Project Delivery Administration to recognize savings in contractual services. This decrease, combined with the one-time increase in Local funds of \$492,099 as described above, results in a net shift of \$700,000 in nonpersonal services spending from Local funds to SPR funds.

#### **Agency Performance Plan\***

District Department of Transportation (DDOT) has the following strategic objectives for FY 2018:

#### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Enhance productivity utilizing a data-driven approach and technology to improve efficiency and effectiveness.
- 2. Prioritize safety in building and maintaining an environmentally sustainable, accessible, and connected transportation network across all modes.
- 3. Plan and deliver projects utilizing an integrated approach, developing project pipelines, and ensuring that programmatic and administrative functions are efficiently coordinated and aligned.
- 4. Support employee performance through targeted professional development, performance management, and enhanced safety guidelines.
- 5. As custodians of the District's public realm, develop and enforce laws and regulations designed to maintain a safe and beautiful public realm.
- 6. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

## 1. Enhance productivity utilizing a data-driven approach and technology to improve efficiency and effectiveness. (3 Activities)

Activity Title	Activity Description	Type of Activity
Green Infrastructure Maintenance	Maintenance operations related to green infrastructure sites in the right of way.	Daily Service
Street Tree Maintenance	Maintenance operations related to preservation of the street tree canopy.	Daily Service
Performance Management Database Integration	DDOT will work to develop a process for integrating databases through the use of business intelligence tools or database integration to provide a platform for reporting agency performance.	Key Project

## 2. Prioritize safety in building and maintaining an environmentally sustainable, accessible, and connected transportation network across all modes. (14 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Policy Development	Vision Zero Initiative.	Key Project
Circulator	Circulator Bus Procurement.	Key Project
Street Car	Streetcar Vehicle Procurement.	Key Project
Street Car	Streetcar Extensions.	Key Project
Circulator	Circulator Operations.	Key Project
Circulator	Circulator Maintenance.	Key Project

# 2. Prioritize safety in building and maintaining an environmentally sustainable, accessible, and connected transportation network across all modes. (14 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity
Policy Development	Washington Metropolitan Area Transit Authority (WMATA) Capital Funding Agreement.	Key Project
School Transit Subsidy Program		
WMATA Subsidy	Subsidy provided by the District to WMATA for operations.	Daily Service
Circulator	Circulator Operations.	Daily Service
Traffic Signal Maintenance	Maintenance of the citywide traffic signal assets.	Daily Service
Planning	Capital Bikeshare.	Key Project
Project Development and Management	Americans with Disabilities Act (ADA) bus stop compliance.	Key Project
Street Car	Streetcar operations.	Daily Service

# 3. Plan and deliver projects utilizing an integrated approach, developing project pipelines, and ensuring that programmatic and administrative functions are efficiently coordinated and aligned. (37 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity	
Project Development and Management	Rehabilitation of I-395 HOV Bridge over Potomac River.	Key Project	
Project Development and Management	16th Street Bridge over Piney Branch Parkway Bridge No. 22.	Key Project	
Project Development and Management	14th Street SW Ramp Bridges (#170-1, 170-2, 170-3).	Key Project	
Project Development and Management	Powerline Undergrounding Engineering (DC PLUG) - Feeder 308.	Key Project	
Project Development and Management	Rehabilitation of Key Bridge.	Key Project	
Project Development and Management	Reconstruction of SB Kenilworth Avenue NE.	Key Project	
Project Development and Management	Rehabilitation of Kenilworth Pedestrian Bridges - Douglas Pedestrian Bridge Replacement.	Key Project	
Project Development and Management	Pennsylvania Avenue NW Bridge over Rock Creek.	Key Project	
Project Development and Management	Oxon Run Trail from South Capitol to 13th Street SE.	Key Project	
Project Development and Management	Powerline Undergrounding Engineering (DC PLUG) - Program Management.	Key Project	
Project Development and Management	Parkside Bridge CM.	Key Project	
Project Development and Management	Alger Park Watershed and Dix Street Green Infrastructure.	Key Project	
Project Development and Management	11th Street Bridge Park.	Key Project	
Project Development and Management	I-295/DC 295 Long-term Improvements.	Key Project	
Project Development and Management	Permitting Support Mega Projects.	Key Project	
Project Development and Management	South Capitol/Frederick Douglass Memorial Bridge D/B Contract.	Key Project	
Project Development and Management	AWI Program Management.	Key Project	
Project Development and Management	Rehabilitation of Anacostia NE over Anacostia River Outlet.	Key Project	
Project Development and Management	Monroe Street, NE Bridge over CSX and WMATA.	Key Project	
Project Development and Management	Oregon Avenue Watershed LID.	Key Project	
Project Development and Management	Replacement of 31st Street NW Bridge over C&O Canal.	Key Project	
Project Development and Management	Anacostia Freeway over Nicholson Street.	Key Project	
Project Development and Management	Reconstruction of NB Kenilworth Avenue NE.	Key Project	

# 3. Plan and deliver projects utilizing an integrated approach, developing project pipelines, and ensuring that programmatic and administrative functions are efficiently coordinated and aligned. (37 Activities)

Activity Title	Activity Description	Type of Activity Key Project	
Planning	Union Station to Georgetown Transportation Improvements Environmental Assessment.		
Planning	Eastern Downtown Protected Bike Lane Study.	Key Project	
Planning	Long Bridge Study.	Key Project	
Project Development and Management	16th Street Bus Lanes.	Key Project	
Roadway Repairs	Repairs to our streets such as crack sealing, patching, deep patching, and filling potholes.	Daily Service	
Roadway Preservation	Resurfacing and sealing large areas of the roadway or entire blocks.	Daily Service	
Alley Preservation	Sealing, patching, repairing, and resurfacing alleys.	Daily Service	
Bridge Preservation	Preservation and maintenance activities related to our bridge assets.	Daily Service	
Tunnel Preservation	Preservation and maintenance activities of our tunnel assets.	Daily Service	
Planning	16th Street NW Transit Priority Planning Study.	Key Project	
Project Development and Management	Virginia Avenue Tunnel.	Key Project	
Project Development and Management	H Street NE Bridge from North Capitol Street to 3rd Street.	Key Project	
Project Development and Management	Anacostia Riverwalk Trail.	Key Project	

# 4. Support employee performance through targeted professional development, performance management, and enhanced safety guidelines. (5 Activities)

Activity Title Activity Description		Type of Activity
Customer Service Correspondence	DDOT's response and management to correspondence with the public via IQ, mail, phone.	Daily Service
Public Engagement Training For Eligible Staff	Public Engagement training for DDOT staff.	Daily Service
Fleet Services	Maintenance of the DDOT fleet for both vehicles and equipment.	Daily Service
Fleet Operations	Fleet maintenance of DDOT vehicles such as gas, repairs etc.	Daily Service
Personnel	Human resources.	Daily Service

# 5. As custodians of the District's public realm, develop and enforce laws and regulations designed to maintain a safe and beautiful public realm. (19 Activities)

Activity Title	Activity Description	Type of Activity	
Street Light Asset Management	Maintenance of all of our street and alley light assets.	Daily Service	
Project Development and Management	Maryland Avenue Preliminary Design.	Key Project	
Project Development and Management	Florida Avenue Preliminary Design.	Key Project	
Project Development and Management	Eastern Avenue, New Hampshire Avenue to Whittier Street NW.	Key Project	
Project Development and Management	Broad Branch Road, Beach Drive to Linnean Avenue NW.	Key Project	
Project Development and Management	Kennedy Street NW Revitalization.	Key Project	
Project Development and Management	Southern Avenue Phase II.	Key Project	
Project Development and Management	Cleveland Park Streetscape and Drainage Improvement.	Key Project	
Project Development and Management	Green Alleys.	Key Project	
Project Development and Management	Green Infrastructure Construction.	Key Project	
Project Development and Management	Martin Luther King Jr. Avenue Corridor Study from South Capitol St. to Milwaukee Place.	Key Project	

# 5. As custodians of the District's public realm, develop and enforce laws and regulations designed to maintain a safe and beautiful public realm. (19 Activities)

Activity Title	Activity Description	Type of Activity
Project Development and Management	Bloomingdale Green Infrastructure.	Key Project
Project Development and Management	Reconstruction of Oregon Avenue.	Key Project
Planning	Metropolitan Branch Trail.	Key Project
Urban Forest Preservation	Inspecting and issuing special tree permits for trees on private lands.	Daily Service
Project Development and Management	14th Street NW Streetscape (Thomas Circle To Florida Ave.).	Key Project
Public Space Permitting	Reviewing, inspecting, and issuance of public space permit applications.	Daily Service
Project Development and Management	Pennsylvania Avenue/Potomac Avenue Circle.	Key Project
Project Development and Management	17th Street Improvements from Potomac Avenue to Benning Road.	Key Project

#### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

## 1. Enhance productivity utilizing a data-driven approach and technology to improve efficiency and effectiveness. (5 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Average percent of parking meters working daily	No	99.50%	99.80%	99%	97%	97%
Percent of Circulator buses	Yes	Not	Not	Not	New	80%
arriving on time		Available	Available	Available	Measure	
Percent of lighting survey issues	Yes	Not	Not	Not	New	60%
resolved		Available	Available	Available	Measure	
Total number of bike/pedestrian	Yes	3	3	Not	New	7
counters installed				Available	Measure	
Total number of deployment	Yes	Not	Not	Not	New	165
locations covered for traffic control officers (TCOs)		Available	Available	Available	Measure	

## 2. Prioritize safety in building and maintaining an environmentally sustainable, accessible, and connected transportation network across all modes. (16 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of vehicular fatalities	No	10	22	0	0	0
Number of bicyclist fatalities	No	1	1	0	0	0
Number of crashes with bicyclists	No	674	473	0	0	0
involved						
Number of crashes with	No	1,328	927	Not	0	0
pedestrians involved				Available		
Number of deficient bridges	Yes	5%	5%	5%	New	New
					Measure	Measure
Number of intersection/safety	Yes	Not	New	Not	New	8
improvements for bicyclists		Available	Measure	Available	Measure	
implemented						
Number of Kids Ride Free passes	Yes	Not	Not	Not	New	17,000
picked up by students		Available	Available	Available	Measure	

# 2. Prioritize safety in building and maintaining an environmentally sustainable, accessible, and connected transportation network across all modes. (16 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of pedestrian fatalities	No	15	6	0	0	0
Number of safety upgrades at	Yes	Not	Not	Not	New	250
priority intersections		Available	Available	Available	Measure	
Number of vehicle crashes	No	24,353	23,225	0	0	0
Percent increase in Capital	Yes	0.10%	Not	Not	New	3%
Bikeshare Ridership			Available	Available	Measure	
Percent of high-priority bus stops	Yes	Not	Not	Not	New	93%
improved to meet ADA standards		Available	Available	Available	Measure	
Percent of light-emitting diodes	No	8%	1.30%	3.30%	9%	9%
(LEDs) installed citywide						
annually out of 68,000 qualifying						
lights						
Percent of potholes filled and	Yes	32.40%	Not	80%	New	87%
closed out within 72 hours			Available		Measure	
Percent of streets in "Fair to	No	80.10%	75.80%	78%	75%	75%
Excellent" condition						
Total Number of New Level 3	Yes	Not	New	Not	New	40
and Level 4 employers offering		Available	Measure	Available	Measure	
transportation programs/benefits						
to encourage non-Single						
Occupancy Vehicle (SOV) travel						

#### **WORKLOAD MEASURES**

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

#### 1. Circulator

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Circulator Passengers	Yes	Not Available	Not Available	Not Available
Seasonally Adjusted Annual Rate	Yes	Not Available	Not Available	Not Available
Total amount of Circulator fare revenue	Yes	Not Available	Not Available	Not Available
collected				
Total cost to operate Circulator	Yes	Not Available	Not Available	Not Available

#### 2. Green Infrastructure Maintenance

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Maintaining green infrastructure	Yes	Not Available	Not Available	New Measure

#### 3. Street Tree Maintenance

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Maintaining the safety of our street tree	Yes	Not Available	Not Available	Not Available
population				
Street Tree Removal	Yes	Not Available	Not Available	Not Available

4. Roadway Repairs				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Potholes Filled	Yes	Not Available	Not Available	Not Available
5. Street Light Asset Manageme	nt			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of studies requested or prepared,	Yes	Not Available	Not Available	New Measure
ore contracted by DDOT	Yes	NI-4 A:1-1-1-	NI-4 A:1-1-1-	NT-4 A:1-1-1-
Street Light Maintenance	Yes	Not Available	Not Available	Not Available
6. Traffic Signal Maintenance				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Traffic Safety Maintenance	Yes	Not Available	Not Available	Not Available
		•		
7. Public Engagement Training	for Eligible Staff			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Public Engagement Training for Eligible	Yes	Not Available	Not Available	Not Available
Staff				
8. Fleet Operations				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Fleet Operations	Yes	Not Available	Not Available	Not Available
9. Street Car				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Streetcar Passengers	Yes	Not Available	Not Available	Not Available
10. Urban Forest Preservation				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Preserving the Street Tree Canopy	Yes	Not Available	Not Available	Not Available
11. Public Space Permitting				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of public space inspections	Yes	Not Available	Not Available	Not Available
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#### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Department of Motor Vehicles

http://dmv.dc.gov

Telephone: 202-737-4404

#### Table KV0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$40,445,446	\$45,332,790	\$45,487,969	0.3
FTEs	231.9	267.0	265.0	-0.7

The mission of the Department of Motor Vehicles (DMV) is to promote public safety by ensuring the safe operation of motor vehicles.

#### **Summary of Services**

The DMV provides service to approximately 622,000 licensed drivers and identification card holders (out of a population of over 672,000) and 310,000 registered vehicles at four service centers. DMV conducts adjudication services and collects ticket payments for more than 2.7 million tickets each year. DMV also conducts an estimated 178,000 annual vehicle emission inspections. Combining these services into a customer centered, mission-driven organization is the responsibility of the Agency Management Division. Department performance expectations in FY 2018 are listed by functional division.

The agency's FY 2018 proposed budget is presented in the following tables:

### FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table KV0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table KV0-2

(dollars in thousands)

		Dollars in Thousands					Full-Time Equivalents			
		Change							Change	
	Actual A	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										_
LOCAL FUNDS	26,761	30,199	29,800	-399	-1.3	194.3	217.0	212.0	-5.0	-2.3
SPECIAL PURPOSE										
REVENUE FUNDS	7,957	9,864	9,561	-302	-3.1	35.5	42.0	39.0	-3.0	-7.1
TOTAL FOR										
GENERAL FUND	34,718	40,063	39,362	-701	-1.8	229.8	259.0	251.0	-8.0	-3.1

Table KV0-2

(dollars in thousands)

		Dollars in Thousands				Full-Time Equivalents				
		Change							Change	
	Actual	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	253	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										_
FEDERAL RESOURCES	253	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
INTRA-DISTRICT FUNDS										_
INTRA-DISTRICT FUNDS	5,474	5,270	6,126	856	16.3	2.0	8.0	14.0	6.0	75.0
TOTAL FOR										
INTRA-DISTRICT FUNDS	5,474	5,270	6,126	856	16.3	2.0	8.0	14.0	6.0	75.0
GROSS FUNDS	40,445	45,333	45,488	155	0.3	231.9	267.0	265.0	-2.0	-0.7

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

## FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table KV0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table KV0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	13,065	13,807	16,655	16,316	-339	-2.0
12 - REGULAR PAY - OTHER	447	639	645	799	154	23.9
13 - ADDITIONAL GROSS PAY	82	87	0	106	106	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	3,269	3,602	4,585	4,364	-220	-4.8
15 - OVERTIME PAY	432	823	0	159	159	N/A
99 - UNKNOWN PAYROLL POSTINGS	5	0	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	17,301	18,959	21,885	21,744	-140	-0.6
20 - SUPPLIES AND MATERIALS	203	222	416	379	-37	-8.8
30 - ENERGY, COMMUNICATION AND BUILDING	444	0	51	220	169	331.2
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	313	342	339	346	7	2.1
32 - RENTALS - LAND AND STRUCTURES	112	0	98	0	-98	-100.0
34 - SECURITY SERVICES	1,423	1,271	1,683	1,218	-465	-27.6
35 - OCCUPANCY FIXED COSTS	0	0	0	255	255	N/A
40 - OTHER SERVICES AND CHARGES	5,464	5,321	7,081	6,343	-737	-10.4
41 - CONTRACTUAL SERVICES - OTHER	12,088	14,012	13,292	14,389	1,097	8.3
50 - SUBSIDIES AND TRANSFERS	0	0	0	168	168	N/A
70 - EQUIPMENT AND EQUIPMENT RENTAL	866	320	489	425	-63	-13.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	20,914	21,487	23,448	23,744	296	1.3
GROSS FUNDS	38,215	40,445	45,333	45,488	155	0.3

<sup>\*</sup>Percent change is based on whole dollars.

## FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table KV0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table KV0-4** (dollars in thousands)

	J	Dollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1008) COMMUNICATIONS 11	234	465	474	9	1.7	6.0	6.0	0.0
(1010) PERSONNEL	285	322	298	-25	3.5	3.0	3.0	0.0
(1015) TRAINING	97	100	98	-2	0.9	1.0	1.0	0.0
(1030) PROPERTY MANAGEMENT	1,591	2,209	2,064	-145	0.0	0.0	0.0	0.0
(1060) LEGAL SERVICES	291	305	322	17	1.7	2.0	2.0	0.0
(1070) FLEET MANAGEMENT	24	0	0	0	0.0	0.0	0.0	0.0
(1087) LANGUAGE ACCESS ACT	1	2	4	2	0.0	0.0	0.0	0.0
(1090) PERFORMANCE MANAGEMENT	2,030	2,847	3,631	784	13.9	19.0	19.0	0.0
SUBTOTAL (1000) AGENCY	•		•					
MANAGEMENT	4,553	6,249	6,889	640	21.8	31.0	31.0	0.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	174	279	279	0	1.7	2.0	2.0	0.0
(120F) ACCOUNTING OPERATIONS	318	390	379	-11	3.5	5.0	5.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	492	669	659	-10	5.2	7.0	7.0	0.0
(2000) ADJUDICATION SERVICES								
PROGRAM								
(2010) HEARINGS	2,471	3,582	3,548	-34	24.8	26.0	26.0	0.0
(2020) HEARING SUPPORT	1,811	1,821	1,796	-25	24.0	24.0	24.0	0.0
(2030) TICKET PROCESSING	11,344	10,959	11,024	65	2.9	1.0	1.0	0.0
SUBTOTAL (2000) ADJUDICATION	15 (25	16.262	16.260		51.5	51.0	<b>51</b> 0	0.0
SERVICES PROGRAM	15,625	16,363	16,369	6	51.7	51.0	51.0	0.0
(3000) VEHICLE SERVICES PROGRAM	2.265	5.001	4.502	500	22.0	40.0	27.0	2.0
(3010) INSPECTIONS	3,365	5,091	4,583	-508	33.9	40.0	37.0	-3.0
(3020) REGISTRATIONS	3,345	1,407	1,711	304	40.1	19.0	19.0	0.0
(3030) REGISTRATIONS - OUT OF STATE VEHICLE	245	250	246	-4	0.0	0.0	0.0	0.0
(3040) INTERNATIONAL REGISTRATION	243	230	240	-4	0.0	0.0	0.0	0.0
PLAN	2,795	3,148	2,591	-557	1.6	2.0	2.0	0.0
SUBTOTAL (3000) VEHICLE SERVICES	2,770	2,1.0	2,071		110			0.0
PROGRAM	9,751	9,896	9,131	-766	75.6	61.0	58.0	-3.0
(4000) DRIVER SERVICES PROGRAM		-						
(4010) LICENSING	5,468	7,379	7,848	469	68.0	105.0	106.0	1.0
SUBTOTAL (4000) DRIVER SERVICES	•		•					
PROGRAM	5,468	7,379	7,848	469	68.0	105.0	106.0	1.0
(7000) SERVICE INTEGRITY								
PROGRAM								
(7010) INTEGRITY	289	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (7000) SERVICE								
INTEGRITY PROGRAM	289	0	0	0	0.0	0.0	0.0	0.0

Table KV0-4

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(8000) TECHNOLOGY SERVICES								
PROGRAM								
(1040) INFORMATION TECHNOLOGY	3,940	4,442	4,245	-197	8.7	11.0	11.0	0.0
(8010) DRIVER AND VEHICLE SYSTEMS	300	304	317	13	0.9	1.0	1.0	0.0
(8020) TICKET INFORMATION SYSTEMS	28	29	30	1	0.0	0.0	0.0	0.0
SUBTOTAL (8000) TECHNOLOGY								
SERVICES PROGRAM	4,268	4,776	4,592	-183	9.6	12.0	12.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	40,445	45,333	45,488	155	231.9	267.0	265.0	-2.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Division Description**

The Department of Motor Vehicles (DMV) operates through the following 6 divisions:

**Adjudication Services** – provides ticket processing, notices, and hearing and hearing support services to residents and non-residents, in order to render legally sound decisions on parking, photo, and moving violations, and to ensure proper processing of violation and penalty payments for those infractions.

This division contains the following 3 activities:

- **Hearings** provides fair and equitable reviews of ticket and permit violations for respondents so that they can resolve outstanding issues of liability;
- **Hearing Support** provides intake, data review, records management, and administrative support functions to ensure accurate records and transmittal of information in support of adjudication hearings; and
- **Ticket Processing** provides processed ticket information to create and maintain DMV's database, provides scheduled notifications and information to residents and non-residents of the District of Columbia, and processes and tracks fines and penalty payments for tickets issued by traffic enforcement authorities.

**Vehicle Services** – provides certification and inspection services to residents, businesses, and government entities so that they may legally park, drive, and sell their vehicles in the District of Columbia.

This division contains the following 4 activities:

• Inspections – provides safety and emission inspection services to residents and non-residents so that they can receive a timely vehicle inspection to facilitate reduced auto emissions (all vehicles) and safer vehicles (for-hire and commercial vehicles only). The air emission inspections meet the requirements of the District's Air Quality Attainment State Implementation Plan;

- **Registrations** provides legal certification services to residents and non-residents by providing timely documentations of ownership and authority to operate, allowing them to legally drive, park, or sell their vehicles;
- **Registrations Out of State Vehicles** provides registration services for "for hire" vehicles whose owner is based outside of the District; and
- **International Registration Plan** administers the District of Columbia's participation in the U.S.-based plan, which allows for the distribution of registration fees for commercial motor vehicles travelling inter-jurisdictionally through member states and provinces.

**Driver Services** – provides driver certification and identification services to residents to ensure they have the proper credentials to reflect identity, residence, and driving qualifications so that they may legally operate their vehicles.

**Technology Services** – provides integrated and reliable information systems for all DMV services and complies with District-wide technology standards and requirements.

This division contains the following 3 activities:

- **Information Technology** operates and maintains the automated systems specific to DMV operations support, including wait-queuing, digital photos, and hearing recordings;
- **Driver and Vehicle Systems** operates and maintains the automated systems providing support for driver and vehicle databases and service functions; and
- **Ticket Information Systems** operates and maintains the automated systems providing support for ticketing and adjudication services.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

#### **Division Structure Change**

The Department of Motor Vehicles has no division structure changes in the FY 2018 proposed budget.

#### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table KV0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table KV0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		30,199	217.0
Removal of One-Time Funding	Multiple Programs	-300	0.0
Other CSFL Adjustments	Multiple Programs	-120	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		29,779	217.0
Increase: To align resources with operational spending goals	Multiple Programs	707	0.0
Increase: To adjust the Contractual Services budget	Multiple Programs	130	0.0
Decrease: To align Fixed Costs with proposed estimates	Agency Management	-47	0.0
Decrease: To align personal services and Fringe Benefits with projected costs	Multiple Programs	-789	-6.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		29,779	211.0

## Table KV0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Shift: To fund ticket processing with Special Purpose Revenue funds	Adjudication Services Program	-6,277	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		23,502	211.0
Enhance: To upgrade DMV's computer system for licensing/voter registration to	Technology Services	200	0.0
enable automatic voter registration (one-time)	Program		
Enhance: To implement the Bicycle and Pedestrian Safety Amendment Act of 2016	Driver Services Program	168	0.0
Enhance: To support returning citizens' license and identification services (one-time)Driver Services Program			1.0
Shift: From SPR funds to support ticket processing contract with the Metropolitan	Adjudication Services	6,277	0.0
Police Department	Program		
Shift: To Special Purpose Revenue funds to support the Inspection Station activities	Multiple Programs	-396	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		29,800	212.0
CDECIAL BUDDOCE DEVENUE FUNDS, EV 2017 Approved Dudget and ETE		9,864	42.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE  Increase: To adjust the Contractual Services budget	Vehicle Services Program	306	42.0 0.0
Increase: To align Fixed Costs with proposed estimates	Agency Management	287	0.0
Increase: To cover hazard pay for eligible inspection station personnel and projected	<u> </u>	264	0.0
overtime costs	i Venicie Services Program	204	0.0
Decrease: To align personal services and Fringe Benefits with projected costs	Vehicle Services Program	-194	-3.0
Decrease: To align resources with operational spending goals	Multiple Programs	-1,362	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		9,165	39.0
Shift: To fund ticket processing with Special Purpose Revenue funds  Adjudication Services	-	12,326	14.0
CRECIAL BURBOCE DEVENUE PUNDO EVIAMAN A B. L.B. L.A.	Program	21 401	52.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget	M IC 1 D	21,491	53.0
Shift: From Local funds to support the Inspection Station activities	Multiple Programs	396	0.0
Shift: To Intra-District and Local funds to support ticket processing contract with the	·	-12,326	-14.0
Metropolitan Police Department	Program	0.5(1	20.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		9,561	39.0
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		5,270	8.0
Increase: To align personal services and Fringe Benefits with projected costs	Adjudication Services	572	6.0
	Program		
Increase: To adjust the Contractual Services budget	Multiple Programs	284	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		6,126	14.0
Shift: To fund ticket processing with Special Purpose Revenue funds	Adjudication Services	-6,049	-14.0
	Program		
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		77	0.0
Shift: From SPR funds to support ticket processing contract with the Metropolitan	Adjudication Services	6,049	14.0
Police Department	Program		
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		6,126	14.0
GROSS FOR KV0 - DEPARTMENT OF MOTOR VEHICLES		45,488	265.0
		*	

(Change is calculated by whole numbers and numbers may not add up due to rounding)

## **FY 2018 Proposed Budget Changes**

The Department of Motor Vehicles' (DMV) proposed FY 2018 gross budget is \$45,487,969, which represents a less than 1.0 percent increase over its FY 2017 approved gross budget of \$45,332,790. The budget is comprised of \$29,800,436 in Local funds, \$9,561,270 in Special Purpose Revenue funds, and \$6,126,263 in Intra-District funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DMV'S FY 2018 CSFL budget is \$29,778,865, which represents a \$420,367, or 1.4 percent, decrease from the FY 2017 approved Local funds budget of \$30,199,232.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DMV included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$41,404 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$268,662 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DMV includes a reduction of \$300,000 to account for a removal of one-time funding appropriated in FY 2017 for the costs associated with DMV's self-service kiosk inspection station pilot program. Additionally, a decrease of \$347,626 for the Fixed Costs Inflation Factor accounts for estimates for Fleet services and a forecast of Department of General Services' commodities based on historical expenditure trends.

#### **Agency Budget Submission**

**Increase:** DMV proposes a net increase of \$706,593 in Local funds budget across multiple divisions for professional services and Information Technology maintenance contracts. An increase of \$129,606 in Contractual services supports the projected cost of licensing contract.

In Special Purpose Revenue (SPR) funds, DMV proposes an increase of \$306,307 in the Vehicle Services division for a projected increase in Contractual services for the inspection contract. Additional adjustments include increases of \$287,416 in the Agency Management division to support projected expenses for Fixed Costs related to Telecommunications, Security services, Rent, and Occupancy charges; and \$264,364 to the Vehicles Services division to enable DMV to cover hazard pay for eligible inspection station personnel and projected overtime costs.

In Intra-District funds, DMV proposes an increase of \$572,155 to the Adjudication Services division. This adjustment reclassifies the funding of 6.0 Local Full-Time Equivalents (FTEs) to Intra-District funds. Other adjustments in Intra-District funds reflect a net increase of 284,243, which supports increased contractual services costs related to the ticket processing contract with the Metropolitan Police Department (MPD).

**Decrease:** The proposed budget in DMV's Local funds is adjusted for a decrease of \$47,271 in the Agency Management division due to the reclassification of several Fixed Costs expenses to SPR funds. The budget proposal further supports adjustments to account for a net decrease of \$788,928, primarily for the reclassification of 6.0 FTEs from Local funds to Intra-District funds.

In SPR funds, DMV proposes adjustments in the Vehicle Services division, which include a reduction of \$194,492 based on the elimination of 3.0 FTEs. Additionally, a reduction of \$1,362,449 is proposed across multiple divisions based on lower revenue projections.

#### **Mayor's Proposed Budget**

**Shift**: The DMV's budget proposal reflects an increase of \$12,326,063 and 14.0 FTEs in Special Purpose Revenue funds to support establishment of the District's traffic enforcement program in DMV. This increase is offset by reductions of \$6,276,728 to Local funds and \$6,049,335 and 14.0 FTEs to Intra-District funds budgets. This shift in funding will exclusively allow DMV to support the ticket processing and adjudication activities.

#### **District's Proposed Budget**

**Enhance:** The Local funds budget proposal for the Department of Motor Vehicles includes a one-time increase of \$200,000 to the Technology Services program that will be used to support costs associated with upgrades to the DMV computer system for licensing/voter registration, per the Automatic Voter Registration Amendment Act of 2015. The budget proposal in Local funds also reflects adjustments to the Driver Services program, which includes an increase of \$168,000 to support implementation of the Bicycle and Pedestrian Safety Amendment Act of 2016, and a one-time funding increase of \$50,000 and 1.0 FTE to support driver's license and identification card service functions within the agency related to the returning citizens' Portal of Entry initiative.

**Shift:** The budget proposal reflects a shift of \$12,326,063 and 14.0 FTEs within the Adjudication Services division from Special Purpose Revenue funds, of which \$6,276,728 is reallocated to Local funds, and \$6,049,335 and 14.0 FTEs is reallocated to Intra-District funds. These adjustments will enable DMV to fully fund the ticket processing contract with the Metropolitan Police Department. Furthermore, the budget proposal reflects reallocation of \$396,430 from Local funds to Special Purpose Revenue funds in support of Motor Vehicle Inspection Station activities.

#### **Agency Performance Plan\***

Department of Motor Vehicles (DMV) has the following strategic objectives for FY 2018:

### **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Make it easier, faster and friendlier to do business with DMV.
- 2. Ensure a skilled and diverse workforce for quality customer service.
- 3. Ensure the integrity, security and safety of DMV's in-person, by mail and online processes and operations.
- 4. Create and maintain a highly efficient, transparent and responsive District government.\*\*

1. Make it easier, faster and friendlier to do business with DMV. (4 Activities)

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

Activity Title	Activity Description	Type of Activity
Title and Register Vehicles	Titles and registers vehicles by providing legal certification services to residents and non-residents by providing timely documentations of ownership and authority to operate, allowing them to legally drive, park, or sell their vehicles.	Daily Service
Issue Driver Licenses and Identification Cards	Issue driver licenses and identification cards by providing driver certification and identification services to residents to ensure they have the proper credentials to reflect identity, residency, and driving qualifications so they may legally operate their vehicles.	Daily Service
Adjudicate Tickets	Adjudicate parking, moving, and photo enforcement tickets by providing fair and equitable reviews of ticket and permit violations for respondents so they can resolve outstanding issues of liability.	Daily Service
Inspect Vehicles for Emissions and Safety	Inspect vehicles for emissions and safety inspection services to residents and non-residents to facilitate reduced auto emissions (all vehicles)	

#### 2. Ensure a skilled and diverse workforce for quality customer service. (2 Activities)

vehicles only).

Activity Title	Activity Description	Type of Activity
Provide Customer Service Training	Provide customer service training to all DMV employees to ensure they provide friendly and professional service during all transactions.	Daily Service

and safer vehicles (for-hire and commercial

# 2. Ensure a skilled and diverse workforce for quality customer service. (2 Activities)

Activity Title	Activity Description	Type of Activity
Provide Annual Employee Customer Service Training	Consistent and accurate information, along with professional and friendly employees are a necessity for service excellence. Therefore, by September 2017, DMV will train 90% of frontline employees on customer service techniques.	Daily Service

# 3. Ensure the integrity, security and safety of DMV's in-person, by mail and online processes and operations. (2 Activities)

Activity Title	Activity Description	Type of Activity
New Licensing and Registration System	DMV has a requirement for a modernized, state-of-the-art driver license and motor vehicle information system. DMV seeks to acquire contract services for the development, customization and systems integration for new application software for the licensing/registration system. This is a multi-year capital project with an estimated implementation date of 2020.	Key Project
New Ticket Processing System	DMV is proposing the replacement to the existing contractor hosted ticket processing system with a new state-of-the-art technology solution for processing/adjudicating tickets. DMV will seek the service of a contractor to develop, license, install, maintain, and support a web-based ticket processing system, which contains data, images, video, and transactions for tickets issued to drivers and vehicles in the District. This is a multi-year capital project with an estimated implementation date of 2021.	

# **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Make it easier, faster and friendlier to do business with DMV. (5 Measures)

Massaura	New Measure/	FY 2015	FY 2016		FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	
Average adjudication customer	No	11	11	25	20	20
wait time in minutes						
Average cost per license/ID	No	Not	Not	39.4	39.4	39.4
issued		Available	Available			
Average service center customer	No	25	25	35	30	30
wait time in minutes						
Percent of mail adjudication	No	71%	21.3%	80%	80%	80%
hearings for parking and moving						
violations completed within 90						
days of request						
Percent of mail adjudication	No	99%	40.5%	75%	75%	75%
hearings for photo violations						
completed within 150 days of						
request						

# 2. Ensure a skilled and diverse workforce for quality customer service. (4 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of customers rating Adjudication Services as	No	96%	98.4%	84%	88%	88%
satisfactory or better	NT.	0.407	070/	0.50/	0.50/	0.50/
Percent of customers rating Driver Services as satisfactory or better	No	84%	87%	85%	85%	85%
Percent of customers rating overall DMV service as satisfactory or better	No	86%	88.8%	85%	85%	85%
Percent of customers rating Vehicle Services as satisfactory or better	No	94%	94.7%	87%	90%	90%

# 3. Ensure the integrity, security and safety of DMV's in-person, by mail and online processes and operations. (4 Measures)

24	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of ID cards renewed online	No	0%	0.2%	0%	0%	0%
Percent of licenses renewed	No	1%	9.6%	0%	0%	0%
online						
Percent of registrations renewed	No	72%	72.7%	66%	67%	67%
online						
Percent usage of main online	No	69%	66.9%	50%	60%	60%
driver/vehicle services						
transactions						

# 4. Create and maintain a highly efficient, transparent and responsive District government.\*\* (10 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
_		October 2017	October 2017	October 2017	October 2017	October 2017
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017	October 2017	October 2017	October 2017	October 2017
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017	October 2017	October 2017	October 2017	October 2017
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017	October 2017	October 2017	October 2017	October 2017
Certified Business Enterprises						
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017	October 2017	October 2017	October 2017	October 2017
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017	October 2017			
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017	October 2017	October 2017	October 2017	October 2017
Human Resources- Vacancy Rate	No	Forthcoming	$\mathcal{C}$		Forthcoming	
		October 2017	October 2017	October 2017	October 2017	October 2017
Percent of correspondence	No	97%	95.8%	95%	95%	95%
addressed within citywide						
standard of 15 days						
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017	October 2017	October 2017	October 2017	October 2017
Completion						

### WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actua
Number of vehicle registrations issued	No	Not Available	Not Available	258,223
2. Issue driver licenses and idea	ntification cards			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actua
Number of driver licenses issued	No	Not Available	Not Available	116,361
Number of identification cards issued	No	Not Available	Not Available	36,158
Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY 2016 Actua
Measure	Benchmark Year	Actual	Actual	Actua
Number of moving tickets adjudicated	No	Not Available	Not Available	28,899
Number of parking tickets adjudicated	No	Not Available	Not Available	214,724
Number of photo tickets adjudicated	No	Not Available	Not Available	77,304
Percent of adjudicated moving tickets dismissed	No	Not Available	Not Available	77.6%
Percent of adjudicated parking tickets dismissed	No	Not Available	Not Available	57.1%
Percent of adjudicated photo tickets dismissed	No	Not Available	Not Available	26.7%
Percent of moving tickets adjudicated	No	Not Available	Not Available	45%
Percent of parking tickets adjudicated	No	Not Available	Not Available	13.9%
Percent of photo tickets adjudicated	No	Not Available	Not Available	6.9%
4. Inspect vehicles for emission	s and safety			
	New Measure/ Benchmark Year	FY 2014	FY 2015	FY 2016
Measure	Denchmark Fear	Actual	Actual	Actua

_	TA T	**		• 4 4•	
-	OW	liconging	and	registration	cvetom
J.	11011	HCCHSIIIZ	anu	i czisti ation	3 4 3 1 4 111

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Cost of new licensing/registration system	No	Not Available	Not Available	0

Not Available

# 6. New Ticket Processing System

Number of vehicle inspections

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Cost of new ticket processing system	No	Not Available	Not Available	0

Not Available

177,663

# 7. Provide customer service training

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Percent of employees trained on customer	No	Not Available	Not Available	97%
service				

### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Department of Energy and Environment

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#### Table KG0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$85,502,613	\$108,912,455	\$128,321,271	17.8
FTEs	337.4	380.8	393.4	3.3

The mission of the Department of Energy and Environment (DOEE) is to improve the quality of life for the residents and natural inhabitants of the nation's capital by protecting and restoring the environment, conserving our natural resources, mitigating pollution, increasing access to clean and renewable energy, and educating the public on ways to secure a sustainable future.

### **Summary of Services**

The agency's core responsibilities include, but are not limited to, enforcing environmental regulations; monitoring and assessing environmental risks; developing energy and environmental policies; issuing permits; and providing residents and local businesses with funding, technical assistance, and information on initiatives designed to ensure a more resilient and sustainable city.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table KG0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table KG0-2** (dollars in thousands)

		Dolla	rs in Thou	ısands			Full-T	ime Equi	valents	
				Change					Change	
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	17,862	18,126	18,115	-11	-0.1	102.8	108.6	108.1	-0.5	-0.4
SPECIAL PURPOSE										
REVENUE FUNDS	43,627	60,975	79,367	18,392	30.2	115.9	148.3	167.5	19.2	13.0
TOTAL FOR										
GENERAL FUND	61,489	79,101	97,483	18,382	23.2	218.7	256.9	275.6	18.7	7.3
FEDERAL RESOURCES										
FEDERAL PAYMENTS	43	0	0	0	N/A	0.0	0.0	0.0	0.0	N/A
FEDERAL GRANT FUNDS	21,682	27,937	28,787	850	3.0	106.7	110.7	104.9	-5.8	-5.2
TOTAL FOR										
FEDERAL RESOURCES	21,724	27,937	28,787	850	3.0	106.7	110.7	104.9	-5.8	-5.2
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	2,290	1,875	2,051	177	9.4	12.0	13.2	12.8	-0.4	-3.0
TOTAL FOR										
INTRA-DISTRICT FUNDS	2,290	1,875	2,051	177	9.4	12.0	13.2	12.8	-0.4	-3.0
GROSS FUNDS	85,503	108,912	128,321	19,409	17.8	337.4	380.8	393.4	12.6	3.3

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table KG0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

# **Table KG0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	12,486	15,317	21,451	21,199	-252	-1.2
12 - REGULAR PAY - OTHER	9,013	8,157	9,174	10,703	1,529	16.7
13 - ADDITIONAL GROSS PAY	130	68	21	20	-1	-2.9
14 - FRINGE BENEFITS - CURRENT PERSONNEL	4,440	5,294	7,196	7,365	169	2.4
15 - OVERTIME PAY	3	18	10	10	0	0.0
SUBTOTAL PERSONAL SERVICES (PS)	26,072	28,854	37,851	39,298	1,446	3.8
20 - SUPPLIES AND MATERIALS	396	390	473	459	-15	-3.1
30 - ENERGY, COMMUNICATION AND BUILDING	2	0	2	0	-2	-100.0
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	11	54	81	125	44	53.9

Table KG0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
32 - RENTALS - LAND AND STRUCTURES	2	0	0	0	0	N/A
34 - SECURITY SERVICES	0	0	7	0	-7	-100.0
40 - OTHER SERVICES AND CHARGES	3,931	3,631	6,247	12,944	6,697	107.2
41 - CONTRACTUAL SERVICES - OTHER	22,090	22,062	26,347	30,887	4,540	17.2
50 - SUBSIDIES AND TRANSFERS	27,097	29,699	37,258	43,874	6,616	17.8
70 - EQUIPMENT AND EQUIPMENT RENTAL	452	812	646	735	89	13.8
SUBTOTAL NONPERSONAL SERVICES (NPS)	53,983	56,648	71,061	89,024	17,963	25.3
GROSS FUNDS	80,055	85,503	108,912	128,321	19,409	17.8

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table KG0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table KG0-4 (dollars in thousands)

	I	Oollars in Tl	nousands		F	ull-Time	Equivalent	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual .	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	298	597	604	7	5.7	6.0	6.0	0.0
(1015) TRAINING AND EMPLOYMENT								
DEVELOPMENT	8	9	9	0	0.0	0.0	0.0	0.0
(1020) CONTRACTING AND	125	441	444	4	2.0	4.0	4.0	0.0
PROCUREMENT	137	441	444	4	3.8	4.0	4.0	0.0
(1030) PROPERTY MANAGEMENT	344	594	598	4	5.6	6.0	6.0	0.0
(1040) INFORMATION TECHNOLOGY	439	751	818	66	5.6	5.5	6.0	0.5
(1050) FINANCIAL MANAGEMENT	-994	0	0	0	0.0	0.0	0.0	0.0
(1055) RISK MANAGEMENT	31	189	174	-15	1.0	1.0	1.0	0.0
(1060) LEGAL	1,072	1,698	1,814	116	9.5	11.8	11.6	-0.2
(1070) FLEET MANAGEMENT	45	146	142	-3	0.0	0.0	0.0	0.0
(1085) CUSTOMER SERVICE	62	116	118	2	0.9	1.0	1.0	0.0
(1090) PERFORMANCE MANAGEMENT	1,168	1,925	1,995	70	9.4	12.0	13.0	1.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	2,611	6,466	6,716	251	41.4	47.3	48.6	1.3
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	321	916	902	-13	5.6	6.0	6.0	0.0
(120F) ACCOUNTING OPERATIONS	158	451	489	38	3.7	4.0	4.0	0.0
(130F) ACFO	75	386	388	2	0.0	0.0	0.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	554	1,753	1,779	26	9.3	10.0	10.0	0.0

Table KG0-4 (dollars in thousands)

	I	Dollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(2000) NATURAL RESOURCES								
(2030) FISHERIES AND WILDLIFE	2,867	3,120	3,442	322	20.2	21.4	21.4	0.0
(2070) WATER QUALITY	4,526	6,930	6,762	-168	32.6	37.4	37.4	0.0
(2080) WATERSHED PROTECTION	7,925	12,399	12,918	519	46.2	53.8	53.5	-0.2
(2090) STORM WATER	7,523	12,555	12,710	517	10.2	22.0	55.5	0.2
ADMINISTRATION	5,520	10,910	12,448	1,538	21.2	26.6	27.6	1.0
SUBTOTAL (2000) NATURAL			, -	,				
RESOURCES	20,839	33,359	35,569	2,210	120.2	139.2	140.0	0.8
(3000) ENVIRONMENTAL SERVICES				,				
(3050) TOXIC SUBSTANCES	5,936	6,210	6,053	-157	38.3	42.8	42.8	0.0
(3080) AIR QUALITY	3,761	4,331	4,309	-21	27.8	29.0	29.0	0.0
(3090) LEAD-SAFE AND HEALTHY	3,701	1,551	1,507	21	27.0	27.0	27.0	0.0
HOUSING	2,567	2,680	4,910	2,230	22.1	24.0	24.0	0.0
SUBTOTAL (3000) ENVIRONMENTAL	2,507	2,000	1,710	_,	22.1	20	20	0.0
SERVICES	12,264	13,220	15,272	2,052	88.1	95.8	95.8	0.0
(4000) POLICY AND SUSTAINABILITY	,	,	,					
(4010) POLICY AND SUSTAINABILITY	2,008	0	0	0	13.6	0.0	0.0	0.0
SUBTOTAL (4000) POLICY AND	2,000	0	0	0	13.0	0.0	0.0	0.0
SUSTAINABILITY	2,008	0	0	0	13.6	0.0	0.0	0.0
(5000) COMMUNITY RELATIONS	2,000	-			10.0	0.0	0.0	0.0
(5010) COMMUNITY RELATIONS	589	1,021	1,245	224	5.5	7.0	8.0	1.0
SUBTOTAL (5000) COMMUNITY	367	1,021	1,243	227	5.5	7.0	0.0	1.0
RELATIONS	589	1,021	1,245	224	5.5	7.0	8.0	1.0
(6000) ENERGY	307	1,021	1,243	227	3.3	7.0	0.0	1.0
(6010) ENERGY EFFICIENCY AND								
CONSERVATION	1,754	2,357	2,478	121	8.4	9.0	10.0	1.0
(6020) ENERGY AFFORDABILITY	2,473	2,655	2,913	258	23.0	25.0	26.0	1.0
(6030) ENERGY ASSISTANCE BENEFIT	2,473	2,033	2,713	230	23.0	23.0	20.0	1.0
PAYMENTS	16,140	13,885	16,145	2,260	0.0	0.0	0.0	0.0
(6040) UTILITIES MANAGEMENT	24,562	30,844	42,383	11,539	18.5	23.0	29.0	6.0
<u> </u>				-				
SUBTOTAL (6000) ENERGY	44,929	49,741	63,919	14,178	50.0	57.0	65.0	8.0
(7000) ENFORCEMENT AND ENVIRONMENTAL JUSTICE								
(7010) ENFORCEMENT AND ENVIRONMENTAL JUSTICE	1,346	597	856	259	5.6	6.0	8.0	2.0
	1,340	391	030	239	3.0	0.0	0.0	2.0
SUBTOTAL (7000) ENFORCEMENT	1,346	597	856	259	5.6	6.0	8.0	2.0
AND ENVIRONMENTAL JUSTICE (8000) GREEN ECONOMY	1,340	391	030	237	3.0	0.0	0.0	2.0
(8020) GREEN JOBS AND YOUTH								
PROGRAMS	364	535	454	-82	3.6	4.0	4.0	0.0
SUBTOTAL (8000) GREEN ECONOMY	364	535	454	-82	3.6	4.0	4.0	0.0
-	304	333	434	-02	3.0	4.0	4.0	0.0
(8500) URBAN SUSTAINABILITY	0	2 220	0.510	200	0.0	14.5	140	0.5
(8510) URBAN SUSTAINABILITY	0	2,220	2,510	290	0.0	14.5	14.0	-0.5
SUBTOTAL (8500) URBAN		2 220	3.510	200		14.5	140	A 7
SUSTAINABILITY	0	2,220	2,510	290	0.0	14.5	14.0	-0.5
TOTAL PROPOSED	05 503	100 013	120 221	10 400	227.4	200.0	202 4	13.6
OPERATING BUDGET	85,503	108,912	128,321	19,409	337.4	380.8	393.4	12.6

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Division Description**

The Department of Energy and Environment operates through the following 9 divisions:

**Natural Resources** – conserves, protects, and improves the soil, water, and living resources of the District of Columbia, and protects its aquatic resources from pollution and degradation.

This division contains the following 4 activities:

- **Fisheries and Wildlife** develops, supports and implements programs for urban fish and wildlife conservation, protection, recreation, and sustainability;
- Water Quality restores and protects the surface and ground waters of the District by setting and enforcing water quality standards, monitoring and assessing the quality of the waters and aquatic resources, and developing and implementing policies to protect and restore water quality and aquatic resources;
- Watershed Protection conserves the soil and water resources of the District and protects its watersheds from nonpoint source pollution; and
- Stormwater Administration administers the Municipal Separate Storm Sewer System (MS4) permit issued to the District by the United States Environmental Protection Agency (EPA) under the National Pollution Discharge Elimination System (NPDES), and ensures that permit compliance activities are prioritized, budgeted and implemented.

**Environmental Services** – protects public health and the environment in areas related to air quality, hazardous waste, lead, pesticides, and underground storage of petroleum products.

This division contains the following 3 activities:

- **Toxic Substances** protects human health and the environment from the potential hazards associated with toxic substances (pesticides), hazardous waste, underground storage of petroleum products, and the redevelopment of environmentally contaminated properties;
- Air Quality ensures the implementation of, and compliance with, the District's air quality laws;
- Lead-Safe and Healthy Housing protects the health of District residents by monitoring lead safety throughout the District's housing stock and by raising awareness of other residential environmental and safety hazards.

**Community Relations** – manages public affairs and community education programs for DOEE. The division coordinates educational outreach activities including promotional events, educational workshops, and seminars, to engage the regulated community, businesses, and residents of the District on DOEE programs and services. The division also develops printed materials and manages DOEE's <u>doee.dc.gov</u> website.

**Energy** – is a single resource for energy efficiency and renewable energy programs, products and services for residential, commercial, institutional, and government sectors in the District of Columbia. The division develops energy-related policies and plans, and coordinates and facilitates the overall effort of the District government to achieve reliable, clean and affordable energy. The division also provides direct financial assistance and discounts to low-income residents to help offset their energy bills.

This division contains the following 4 activities:

• Energy Efficiency and Conservation – helps residents and businesses reduce their energy consumption by providing technical and financial assistance to help identify and install audit-recommended energy efficiency measures, provides financing solutions to help commercial property owners implement energy efficiency improvements, and educates District residents about the efficient and safe use of energy;

- Energy Affordability assists low-income residents with their energy and utility bills, including emergency and non-emergency financial assistance and utility discounts;
- Energy Assistance Benefit Payments identifies funding available for Low-Income Home Energy Assistance Program (LIHEAP) payments; and
- **Utilities Management** directs and coordinates the implementation of energy efficiency and renewable energy programs administered by DOEE, administers the District of Columbia Sustainable Energy Utility contract, develops and recommends energy policies, provides advice on current or future utility rate cases, and drafts the District's energy assurance and resiliency plans.

**Enforcement and Environmental Justice** – develops and implements effective practices to support DOEE enforcement efforts. The office works directly with DOEE's environmental enforcement programs by coordinating planning, providing training, developing standard procedures, and managing the civil infractions program. The office serves as the lead agency contact for enforcement matters involving EPA Region 3.

**Green Economy** – drives growth of the green economy by encouraging green businesses, green buildings, and green jobs, and pursues the research and creation of market-based incentives that jointly promote environmental sustainability and economic development. The division provides environmental education, community outreach, hands-on field experience, and green job skill development to District residents between the ages of 14 and 21.

**Urban Sustainability** – develops innovative policies and programs to address sustainability, green building, climate change, equity, and sustainable materials management. The division also oversees the implementation of Sustainable DC, the District's sustainability plan.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This division is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This division is standard for all agencies using performance-based budgeting.

### **Division Structure Change**

The Department of Energy and Environment has no division structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table KG0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table KG0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		18,126	108.6
Removal of One-Time Funding	Multiple Programs	-1,050	0.0

# Table KG0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Other CSFL Adjustments	Multiple Programs	100	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		17,176	108.6
Increase: To reflect grant match requirements	Multiple Programs	386	0.0
Increase: To align Fixed Costs with proposed estimates	Multiple Programs	1	0.0
Decrease: To align personal services and Fringe Benefits with projected costs	Multiple Programs	-163	-1.0
Decrease: To align resources with operational spending goals	Multiple Programs	-273	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		17,126	107.6
Enhance: To produce Climate Ready report and Updates to the Sustainable DC plan (one-time)	Urban Sustainability	400	0.0
Transfer-Out: Employers transit benefit programs	Urban Sustainability	-34	-0.5
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget	·	17,492	107.1
Enhance: To support the Childhood Lead Exposure Prevention Amendment Act of 2017	Environmental Services	2,200	0.0
Enhance: To support the DCA Airplane Noise Assessment study (one-time)	Environmental Services	150	0.0
Enhance: To support Carcinogenic Flame Retardant Prohibition Amendment Act of	Enforcement and	116	1.0
2016	Environmental Justice		
Shift: To Special Purpose Revenue funds to align resources with operational	Multiple Programs	-1,842	0.0
spending goals	1 0	Ź	
LOCAL FUNDS: FY 2018 District's Proposed Budget		18,115	108.1
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE		27,937	110.7
Increase: To adjust the Contractual Services budget	Multiple Programs	871	0.0
Increase: To align budget with projected grant awards	Multiple Programs	484	0.0
Increase: To align Fixed Costs with proposed estimates	Multiple Programs	15	0.0
Decrease: To align resources with operational spending goals	Multiple Programs	-42	0.0
Decrease: To align personal services and Fringe Benefits with projected costs	Multiple Programs	-479	-5.8
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		28,787	104.9
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		28,787	104.9
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		28,787	104.9
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		60,975	148.3
Increase: To align budget with projected revenues	Multiple Programs	7,997	0.0
Increase: To adjust the Contractual Services budget	Multiple Programs	3,674	0.0
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	1,951	19.2
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		74,597	167.5
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		74,597	167.5
Enhance: To support LIHEAP benefit payments	Energy	2,928	0.0
Shift: From Local funds to align resources with operational spending goals	Multiple Programs	1,843	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		79,367	167.5
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		1,875	13.2
Increase: To align resources with operational spending goals	Multiple Programs	177	-0.4
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		2,051	12.8
No Change		0	0.0
No Change	·	2,051	12.8
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget			
· · · · · ·		0 <b>2,051</b>	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

GROSS FOR KG0 - DEPARTMENT OF ENERGY AND ENVIRONMENT

128,321

393.4

# **FY 2018 Proposed Budget Changes**

The Department of Energy and Environment's (DOEE) proposed FY 2018 gross budget is \$128,321,271, which represents a 17.8 percent increase over its FY 2017 approved gross budget of \$108,912,455. The budget is comprised of \$18,115,386 in Local funds, \$28,787,162 in Federal Grant funds, \$79,367,391 in Special Purpose Revenue funds, and \$2,051,331 in Intra-District funds.

### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple divisions, and it estimates how much it would cost an agency to continue its current divisions and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DOEE's FY 2018 CSFL budget is \$17,175,878, which represents a \$950,290, or 5.2 percent, decrease from the FY 2017 approved Local funds budget of \$18,126,168.

### **CSFL Assumptions**

The FY 2018 CSFL calculated for DOEE included adjustment entries that are not described in detail on table 5. These adjustments include a decrease of \$8,103 in personal services to account for Fringe Benefit costs based on trend and comparative analyses, and an increase of \$20,547 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

CSFL funding for DOEE includes a reduction of \$1,050,000 to account for the removal of one-time funding appropriated in FY 2017 for the costs of an airplane noise study, the DC Water Anaerobic Digester Use study, the design of the Kingman Island Environmental Center, a study to determine the potential for a municipally owned electric utility, and a grant to engage unemployed youth in Anacostia River clean-up. Additionally, an increase of \$87,266 for Fixed Costs Inflation Factor accounts for estimates for fleet services.

# **Agency Budget Submission**

**Increase**: The DOEE Local budget proposes increases of \$385,678, primarily in the Energy division, and \$752 to support the cost of agency managed Fixed Costs for Telecommunications.

In Federal Grant funds, the budget proposal reflects an increase of \$870,700 based on anticipated grant carryover that supports projected contractual costs for stream restoration. Other adjustments include a net increase of \$484,489, to align budget with operational spending. This increase is supported by a new Boating Access grant in the Fish and Wildlife program. The budget proposal in Federal Grant funds is further adjusted for an increase of \$15,300 to support agency-managed Fixed Costs for Telecommunications.

In Special Purpose Revenue (SPR) funds, the budget proposal reflects an increase of \$7,996,830 primarily to cover professional services fees, sub-granting, and inter-agency transfers primarily in the Renewable Energy Development Fund (REDF). REDF supports the creation of new solar energy sources in the District. This adjustment also enables DOEE to purchase a large scanner and computer equipment in the Watershed Protection division. Additionally, an increase of \$3,673,785 across multiple divisions allows DOEE to fund contractual costs primarily related to the Stormwater Permit Review Fund. Other adjustments in SPR funds include an increase of \$1,951,400 to support an additional 19.2 Full-Time Equivalents (FTEs), which includes the reclassification of 1.0 FTE from Local funds and 5.8 FTEs from Federal Grant funds and 12.4 FTEs for newly added positions. These positions support various initiatives within the agency.

In Intra-District funds, DOEE proposes a budget increase of \$176,794, with a reduction of 0.4 FTE to align funding with various Memorandum of Understanding (MOU) agreements with District agencies. Specifically, this adjustment impacts MOU agreements with the Department of Consumer and Regulatory Affairs for the implementation of the Green Building Act requirements, the Child and Family Services

Agency for lead inspection services, the Department of Motor Vehicles for air quality inspections, and the Department of Employment Services to support the Youth Green Zone Employment program.

**Decrease**: In Local funds, the proposed budget reflects a decrease of \$163,328 as a result of the reclassification of 1.0 FTE to the SPR funds budget. Other adjustments include a decrease of \$273,102 to align the budget with projected spending across divisions, primarily for professional services fees, and equipment related costs.

The proposed Federal Grants budget reflects a decrease of \$41,517 based on projections for the Hazardous and Toxic Waste Clean-Up grant carryover from prior years, and a decrease of \$478,518 accounts for the reclassification of 5.8 FTEs to Special Purpose Revenue funds.

### **Mayor's Proposed Budget**

**Enhance:** DOEE's budget proposal in Local funds reflects a one-time increase of \$400,000 to the Urban Sustainability division. Of this amount, \$200,000 supports the implementation of recommendations in the Climate Ready DC report, and \$200,000 funds the creation of the required five-year update to the Sustainable DC plan.

**Transfer-Out:** The proposed budget in Local funds includes a transfer of \$34,000 from the Urban Sustainability division to the Department of Employment Services' Labor Standards division for the enforcement of transit benefit programs for employers in the District. This budget proposal also includes the elimination of 0.5 FTE.

# **District's Proposed Budget**

**Enhance:** The budget proposal for DOEE reflects an increase of \$2,200,000 in Local funds to implement Section 5 (the Childhood Development Center portion) of the Childhood Lead Exposure Prevention Amendment Act of 2017 (B22-29), and a one-time increase of \$150,000 to support Phase 2 of the DCA Airplane Noise Assessment study. Additionally in Local funds, DOEE's proposed budget is increased by \$116,000 and 1.0 FTE in the Enforcement and Environmental Justice division as a technical adjustment in funding allocation from the Non-Departmental Account to support the Carcinogenic Flame Retardant Prohibition Amendment Act of 2016 (B21-143).

In Special Purpose Revenue funds, an increase of \$2,927,828 for the Energy Assistance Trust Fund enables the District to increase Low Income Home Energy Assistance Program (LIHEAP) benefits to recipients.

**Shift:** The budget proposal reflects a shift of \$1,842,492 from Local funds to Special Purpose Revenue funds to align resources with projected operational spending across multiple divisions.

# **Agency Performance Plan\***

Department of Energy and Environment (DOEE) has the following strategic objectives for FY 2018:

# **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Conserve the natural environment and wildlife of the District, and restore and protect aquatic resources from pollution and degradation.
- 2. Protect the public health of all District residents by improving the environment in areas related to air, soil, and indoor pollution.
- 3. Reduce the energy burden on the District's most vulnerable and low income populations, reduce overall energy consumption, and increase the use of renewable energy generated in the District, and enhance reliability, resiliency, and environmental performance of energy systems in the District.
- 4. Increase engagement with District residents, businesses, and institutions in meaningful and equitable ways to increase understanding and adoption of innovative sustainability practices, and implement cutting edge programs and policies that ensure the District remains a national and international leader in areas of sustainability, green building deployment, and climate change mitigation and adaptation.
- 5. Administer efficient and effective environmental enforcement operations, strategies, and outreach that bring polluters into compliance with the District's environmental laws.
- 6. Create and maintain a highly efficient, transparent, and responsive District government.\*\*

### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

# 1. Conserve the natural environment and wildlife of the District, and restore and protect aquatic resources from pollution and degradation. (1 Activity)

Activity Title	Activity Description	Type of Activity
Natural Resources Services	The DOEE Natural Resources Administration oversees fisheries and wildlife, water quality, watershed protection, and stormwater management in the District. It provides certification, review, and technical services to businesses, federal and District government agencies, and District residents through licensing, inspections, monitoring, permitting, and technical assistance. It also provides natural resources education and outreach and demonstrates new technologies to protect natural resources.	Daily Service

# 2. Protect the public health of all District residents by improving the environment in areas related to air, soil, and indoor pollution. (1 Activity)

Activity Title	Activity Description	Type of Activity
Environmental Health Services Performed by Agency	The DOEE Environmental Services Administration works to reduce hazards and contaminants in District land, air, water, and homes by certifying facilities and professional service providers, reviewing plans, issuing permits, conducting inspections, and recommending new policy directions. Specific programs include lead poisoning prevention, healthy homes, air quality, pesticides, hazardous waste, underground storage tanks, and contaminated site remediation.	Daily Service

3. Reduce the energy burden on the District's most vulnerable and low income populations, reduce overall energy consumption, and increase the use of renewable energy generated in the District, and enhance reliability, resiliency, and environmental performance of energy systems in the District. (1 Activity)

Activity Title	Activity Description	Type of Activity
Energy Services Provided by Agency	The DOEE Energy Administration provides advice and recommendations to the Mayor on current or impending energy related problems, and serves as the lead entity to develop and implement a comprehensive long-range District energy plan to achieve maximum effective management and use of present and future sources of energy. It administers energy efficiency and renewable energy programs that help District residents use less energy and generate on-site clean energy, and provides direct financial assistance and discounts to low-income residents to help offset their energy bills.	Daily Service

4. Increase engagement with District residents, businesses, and institutions in meaningful and equitable ways to increase understanding and adoption of innovative sustainability practices, and implement cutting edge programs and policies that ensure the District remains a national and international leader in areas of sustainability, green building deployment, and climate change mitigation and adaptation. (1 Activity)

Activity Title	Activity Description	Type of Activity
Sustainability and Engagement	The DOEE Urban Sustainability Administration	Daily Service
	develops innovative policy and programming to	
	address environmental challenges and increase	
	sustainability in the District. It coordinates	
	programs and communications with sister	
	agencies, the Mayor's office, and	
	non-government stakeholders to promote	
	widespread adoption of sustainable practices	
	through implementation of the District's	
	Sustainable DC Plan, waste reduction initiatives,	
	green building policy and programs, greenhouse	
	gas emission reductions, and climate change	
	resiliency planning.	

# 5. Administer efficient and effective environmental enforcement operations, strategies, and outreach that bring polluters into compliance with the District's environmental laws. (1 Activity)

Activity Title	Activity Description	Type of Activity
Enforcement Services Performed by Agency	The DOEE Office of Enforcement and Environmental Justice develops and implements effective practices to support DOEE enforcement efforts. The office works directly with DOEE's environmental enforcement programs by coordinating planning, providing training, developing standard procedures, and managing the civil infractions program. The office serves	Daily Service
	as the lead agency contact for enforcement matters involving U.S. Environmental Protection Agency (EPA) Region 3.	

### **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

# 1. Conserve the natural environment and wildlife of the District, and restore and protect aquatic resources from pollution and degradation. (2 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of District land retrofitted	No	Not	Not	Not	2.2%	3.6%
with green infrastructure that		Available	Available	Available		
prevents stormwater runoff from						
becoming pollution						
Square footage of green roofs	No	135,275	249,991	200,000	225,000	225,000
installed						

# 2. Protect the public health of all District residents by improving the environment in areas related to air, soil, and indoor pollution. (5 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Compliance rate of permitted	No	100%	100%	80%	85%	80%
minor sources, e.g., gas stations						
and drycleaners, inspected						
Compliance rate of underground	No	79%	78.8%	83%	85%	85%
storage tanks inspected						
Number of days in which ozone	No	3	5	12	12	8
levels exceed the National						
Ambient Air Quality Standards						
Percent of properties with	No	83%	88.2%	100%	100%	90%
identified lead-based paint						
hazards that are issued an						
Enforcement Order or a Notice						
related to the identification of a						
lead-based paint hazard within 28						
days of the property's risk						
assessment						
Percent of children with a newly	No	1.3%	Not	1.2%	1.1%	1%
identified blood lead level of five			Available			
μg/dL or greater, out of all						
District children less than six						
years old, who had a blood lead						
test during the fiscal year						

3. Reduce the energy burden on the District's most vulnerable and low income populations, reduce overall energy consumption, and increase the use of renewable energy generated in the District, and enhance reliability, resiliency, and environmental performance of energy systems in the District. (4 Measures)

Measure	New Measure/ Benchmark Year	FY 2015 Actual	FY 2016 Actual	FY 2016 Target	FY 2017 Target	FY 2018 Target
Compliance rate of energy benchmarking	No	83%	86.1%	90%	90%	90%
Number of low-income units weatherized	No	398	0	220	220	220
Number of solar installations incentivized for renewable energy for low income residents	No	151	169	140	140	140
Percent of renewable energy usage in the District	No	13%	13.6%	14.5%	13.5%	14%

4. Increase engagement with District residents, businesses, and institutions in meaningful and equitable ways to increase understanding and adoption of innovative sustainability practices, and implement cutting edge programs and policies that ensure the District remains a national and international leader in areas of sustainability, green building deployment, and climate change mitigation and adaptation. (4 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Number of Leadership in Energy and Environment Design (LEED) certified projects in the District	No	572	611	600	600	675
Percent of actions in the Sustainable DC Plan complete	Yes	69%	79.7%	70%	79%	78%
Percent of actions in the Sustainable DC Plan under way	No	69%	79.7%	70%	79%	78%
Percent of greenhouse gas emissions reduction from the 2006 baseline year to meet 2050 goal	No	23%	23.3%	25%	27%	29%

5. Administer efficient and effective environmental enforcement operations, strategies, and outreach that bring polluters into compliance with the District's environmental laws. (1 Measure)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Compliance rate achieved	No	50%	45.7%	55%	60%	65%
through Notices of Infraction						

# 6. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
			October 2017			
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-			Forthcoming			
Expendable Budget spent on		October 2017				
Certified Business Enterprises			]	1		

(Continued on next page)

# 6. Create and maintain a highly efficient, transparent, and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
On-board Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Performance Management-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Employee Performance Plan		October 2017				
Completion						

# WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

# 1. Sustainability and engagement activities performed by the agency

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual
Number of businesses and institutions participating in sustainability pledges or challenges	No	Not Available	Not Available	290
Number of school visits, community meetings, and events where environmental and sustainability programs, activities, and initiatives are promoted	No	Not Available	Not Available	87
Number of social media posts and electronic communications containing environmental and sustainability engagement messaging	No	Not Available	Not Available	2,037

### 2. Natural resources services performed by agency

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of Aquatic Resources Education	No	Not Available	Not Available	2,135
Center visitors				
Number of Bag Law inspections	No	Not Available	Not Available	570
Number of coal tar inspections	No	Not Available	Not Available	59
Number of Foam Ban inspections	No	Not Available	Not Available	Not Available
Number of installations for RiverSmart	No	Not Available	Not Available	12
Communities Program				
Number of MS4 outfalls inspected	No	Not Available	Not Available	192
Number of Muncipal Separate Storm	No	Not Available	Not Available	124
Sewer System (MS4) facilities inspected				
Number of rain gardens installed by	No	Not Available	Not Available	66
RiverSmart Homes				
Number of requests to respond to	No	Not Available	Not Available	172
potential spills, releases, and other				
potential environmental emergencies				
Number of RiverSmart Homes audits	No	Not Available	Not Available	1,032

(Continued on next page)

# 2. Natural resources services performed by agency

Measure	New Measure/ Benchmark Year	FY 2014 Actual		FY 2016 Actual
performed				
Number of stormwater management and	No	Not Available	Not Available	5,594
erosion/sediment control inspections				

# 3. Environmental health services performed by agency

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of asbestos inspections	No	Not Available	Not Available	200
conducted				
Number of Brownfield assessments completed	No	Not Available	Not Available	0
Number of contaminated site clean-ups under regulatory oversight in the District	No	Not Available	Not Available	163
Number of full-compliance evaluations of Title V facilities	No	Not Available	Not Available	19
Number of hazardous waste inspections conducted	No	Not Available	Not Available	55
Number of open leaking UST remediation sites under regulatory oversight	No	Not Available	Not Available	420
Number of pesticide marketplace inspections conducted	No	Not Available	Not Available	67
Number of Significant Operational Compliance inspections of underground storage tanks conducted	No	Not Available	Not Available	80

# 4. Energy services provided by agency

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of buildings reporting ENERGY	No	Not Available	Not Available	1,580
STAR benchmarking data to DOEE				
Number of households receiving energy	No	Not Available	Not Available	23,820
assistance				

# 5. Enforcement services performed by the agency

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Amount collected from fines and penalties	No	Not Available	Not Available	\$178,274
Number of Notices of Infraction processed	No	Not Available	Not Available	474

### **Performance Plan Endnotes**

<sup>\*</sup>For more information about the structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Department of For-Hire Vehicles

www.dfhv.dc.gov

Telephone: 202-645-7300

#### Table TC0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	<b>Approved</b>	<b>Proposed</b>	FY 2017
OPERATING BUDGET	\$13,242,190	\$12,109,966	\$13,834,180	14.2
FTEs	58.2	64.0	71.0	10.9

The mission of the Department of For-Hire Vehicles (DFHV) is to protect the public interest by regulating the vehicle-for-hire industry to allow the citizens and visitors of the District of Columbia to have safe, affordable, and accessible transportation options.

# **Summary of Services**

The Department of For-Hire Vehicles provides licensing, adjudication, enforcement, and client services for approximately 100,000 drivers, over 60 taxicab companies/associations, and over 20 limousine companies, as well as District residents and visitors who use public and private vehicle-for-hire in District of Columbia.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table TC0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# **Table TC0-2** (dollars in thousands)

		Dollar	rs in Thou	ısands			Full-T	ime Equi	valents	
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	1,888	4,068	4,095	28	0.7	0.4	0.0	0.0	0.0	N/A
SPECIAL PURPOSE										
REVENUE FUNDS	8,373	7,842	9,539	1,696	21.6	57.1	64.0	71.0	7.0	10.9
TOTAL FOR										
GENERAL FUND	10,261	11,910	13,634	1,724	14.5	57.5	64.0	71.0	7.0	10.9

Table TC0-2

(dollars in thousands)

	Dollars in Thousands					Full-T	ime Equi	valents		
				Change					Change	
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
INTRA-DISTRICT FUNDS										
INTRA-DISTRICT FUNDS	2,981	200	200	0	0.0	0.7	0.0	0.0	0.0	N/A
TOTAL FOR										
INTRA-DISTRICT FUNDS	2,981	200	200	0	0.0	0.7	0.0	0.0	0.0	N/A
GROSS FUNDS	13,242	12,110	13,834	1,724	14.2	58.2	64.0	71.0	7.0	10.9

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table TC0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table TC0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	2,758	3,646	4,448	5,290	841	18.9
12 - REGULAR PAY - OTHER	330	337	364	411	47	12.9
13 - ADDITIONAL GROSS PAY	130	87	35	35	0	0.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	684	889	972	1,265	293	30.2
15 - OVERTIME PAY	77	38	75	75	0	0.0
SUBTOTAL PERSONAL SERVICES (PS)	3,979	4,997	5,894	7,076	1,182	20.1
20 - SUPPLIES AND MATERIALS	30	65	110	70	-40	-36.2
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	6	20	0	30	30	N/A
40 - OTHER SERVICES AND CHARGES	1,394	1,826	2,084	2,104	21	1.0
41 - CONTRACTUAL SERVICES - OTHER	636	205	150	65	-85	-56.7
50 - SUBSIDIES AND TRANSFERS	1,617	5,987	3,872	4,295	423	10.9
70 - EQUIPMENT AND EQUIPMENT RENTAL	372	142	1	194	193	30,048.3
SUBTOTAL NONPERSONAL SERVICES (NPS)	4,053	8,245	6,216	6,758	542	8.7
GROSS FUNDS	8,032	13,242	12,110	13,834	1,724	14.2

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table TC0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table TC0-4** (dollars in thousands)

		Dollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change	-		zqui, mon	Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017		FY 2017		FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	530	125	128	3	2.9	1.0	1.0	0.0
(1015) TRAINING AND EDUCATION	10	0	0	0	0.0	0.0	0.0	0.0
(1020) CONTRACTING AND								
PROCUREMENT	141	79	0	-79	1.1	1.0	0.0	-1.0
(1030) PROPERTY MANAGEMENT	34	72	76	3	0.1	1.0	1.0	0.0
(1040) INFORMATION TECHNOLOGY	188	513	1,280	767	0.0	3.0	4.0	1.0
(1050) FINANCIAL MANAGEMENT	58	0	0	0	0.2	0.0	0.0	0.0
(1060) LEGAL	449	524	506	-18	2.4	3.0	3.0	0.0
(1070) FLEET MANAGEMENT	0	79	38	-40	0.0	0.0	0.0	0.0
(1080) COMMUNICATIONS	328	57	13	-44	3.7	0.0	0.0	0.0
(1090) PERFORMANCE MANAGEMENT	27	1,767	2,295	528	0.1	9.0	12.0	3.0
SUBTOTAL (1000) AGENCY	<u> </u>	,,,,,	,					
MANAGEMENT	1,765	3,214	4,335	1,121	10.7	18.0	21.0	3.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	13	125	131	7	0.0	1.0	1.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	13	125	131	7	0.0	1.0	1.0	0.0
(2000) OPERATIONS								
(2010) COMPLAINTS	186	451	347	-104	0.9	3.0	3.0	0.0
(2020) COMMUNITY OUTREACH	7,860	1,000	0	-1,000	4.1	0.0	0.0	0.0
(2030) DRIVER ASSISTANCE	516	0	0	0	6.8	0.0	0.0	0.0
(2040) ACCOUNT MANAGEMENT	402	46	432	386	2.0	0.0	3.0	3.0
(2050) HEARINGS AND CONFLICT								
RESOLUTION	0	231	221	-10	0.0	0.0	2.0	2.0
(2050) PUBLIC ADJUDICATION	0	0	0	0	0.0	2.0	0.0	-2.0
(2060) RESEARCH	0	494	270	-224	0.0	0.0	0.0	0.0
(2070) AUDIT	0	0	205	205	0.0	0.0	0.0	0.0
SUBTOTAL (2000) OPERATIONS	8,964	2,222	1,474	-747	13.9	5.0	8.0	3.0
(3000) RESEARCH PROGRAM								
(3010) RESEARCH	277	0	0	0	1.9	0.0	0.0	0.0
SUBTOTAL (3000) RESEARCH								
PROGRAM	277	0	0	0	1.9	0.0	0.0	0.0
(4000) FIELD COMPLIANCE AND								
ENFORCEMENT								
(4010) FIELD ENFORCEMENT	1,794	2,148	2,615	467	27.3	27.0	31.0	4.0
(4020) COMPANY AUDIT	69	50	0	-50	0.4	0.0	0.0	0.0
(4030) FLEET MANAGEMENT	77	0	0	0	0.2	0.0	0.0	0.0
SUBTOTAL (4000) FIELD		_						_
COMPLIANCE AND ENFORCEMENT	1,941	2,198	2,615	417	27.8	27.0	31.0	4.0

Table TC0-4

(dollars in thousands)

	I	Oollars in Tl	nousands		Full-Time Equivalents			ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(5000) CLIENT SERVICES								
(5010) PUBLIC ADJUDICATION	101	0	0	0	2.7	0.0	0.0	0.0
SUBTOTAL (5000) CLIENT SERVICES	101	0	0	0	2.7	0.0	0.0	0.0
(7000) MARKETING AND OUTREACH								
(7010) MARKETING	158	297	288	-9	1.0	2.0	2.0	0.0
(7020) OUTREACH AND PUBLIC								
INFORMATION	0	2,946	4,120	1,174	0.0	0.0	0.0	0.0
SUBTOTAL (7000) MARKETING AND								
OUTREACH	158	3,243	4,409	1,166	1.0	2.0	2.0	0.0
(8000) CLIENT SERVICES								
(8010) DRIVER SERVICE	0	814	742	-72	0.0	0.0	7.0	7.0
(8010) DRIVER/ CUSTOMER SERVICE	0	0	0	0	0.0	8.0	0.0	-8.0
(8020) COMPANY SERVICES	0	294	128	-167	0.0	3.0	1.0	-2.0
SUBTOTAL (8000) CLIENT SERVICES	0	1,108	870	-239	0.0	11.0	8.0	-3.0
TOTAL PROPOSED								
OPERATING BUDGET	13,220	12,110	13,834	1,724	58.1	64.0	71.0	7.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

### **Program Description**

The Department of For-Hire Vehicles operates through the following 6 programs:

**Operations** – provides complaint and conflict resolutions, research, audits and company account management.

This program contains the following 5 activities:

- **Complaints** documents, investigates the validity of information, conducts resolution conferences to determine effective remedies, and prepares notices of infractions for unresolved complaints;
- **Account Management** reviews services provided to taxi and limousine companies, private vehicles for-hire, and dispatch services for consistency and identifies issues and solutions. This program proactively advises clients to minimize non-compliance, ensure clients are satisfied with services being received, and reviews annual operating authority applications;
- **Hearings and Conflict Resolution** conducts hearings adjudications, appeals, and any form of conflict resolution including mediation;
- Research– provides industry data, knowledge, and awareness of trends for the purpose of planning, assessment, and rulemaking; and
- **Audit** monitors for compliance with applicable laws, regulations, policies and practices. Safeguards against programmatic fraud, waste, abuse and mismanagement. Promotes transparency and consistency in the agency's processes and operational activities.

**Field Compliance and Enforcement** – provides enforcement, compliance, and oversight of public vehicle-for-hire companies; performs field inspections and issues notices of infractions; and conducts training courses for license applicants and refresher courses for existing license holders to ensure behavioral standards and adherence to District law and DFHV regulations.

**Marketing and Outreach** – provides updated facts pertaining to operations, rulemaking, and media through various communication platforms including press releases, testimony and speech preparation, and website management; maintains awareness of the market; and coordinates the promotion of a positive public image.

This program contains the following 2 activities:

- **Marketing** engages the public, directs communications with stakeholders through multiple channels; and promotes a positive brand association; and
- Outreach and Public Information communicates with groups, organizations, and individuals to inform them of agency procedures and regulations and solicits feedback to enhance public awareness.

Client Services – provides customer services to passengers, drivers and companies.

This program contains the following 2 activities:

- **Driver Service** accepts applications for driver licensing and vehicle registration and issues new licenses and renewals; and
- **Company Services** accepts and reviews operating authority applications, fleet licensing, and registered agent transactions.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This program is standard for all agencies using performance-based budgeting.

### **Program Structure Change**

The Department of For-Hire Vehicles has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table TC0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

# Table TC0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		4,068	0.0
Other CSFL Adjustments	Multiple Programs	46	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		4,113	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		4,113	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		4,113	0.0

### Table TC0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Enhance: To support Transport DC initiatives (one-time)	Marketing and Outreach	200	0.0
Reduce: To realize programmatic cost savings in nonpersonal services	Multiple Programs	-218	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		4,095	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		7,842	64.0
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	1,182	7.0
Increase: To align resources with operational spending goals	Multiple Programs	570	0.0
Increase: To align Fixed Costs with proposed estimates	Agency Management	30	0.0
Decrease: To adjust the Contractual Services budget	Multiple Programs	-85	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		9,539	71.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		9,539	71.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		9,539	71.0
INTRA-DISTRICT FUNDS: FY 2017 Approved Budget and FTE		200	0.0
Increase: To align budget with projected revenues	Multiple Programs	40	0.0
Decrease: To align resources with operational spending goals	Agency Management	-40	0.0
INTRA-DISTRICT FUNDS: FY 2018 Agency Budget Submission		200	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 Mayor's Proposed Budget		200	0.0
No Change		0	0.0
INTRA-DISTRICT FUNDS: FY 2018 District's Proposed Budget		200	0.0
GROSS FOR TC0 - DEPARTMENT OF FOR-HIRE VEHICLES		13,834	71.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

### **FY 2018 Proposed Budget Changes**

The Department of For-Hire Vehicles' (DFHV) proposed FY 2018 gross budget is \$13,834,180, which represents a 14.2 percent increase over its FY 2017 approved gross budget of \$12,109,966. The budget is comprised of \$4,095,397 in Local funds, \$9,538,784 in Special Purpose Revenue funds, and \$200,000 in Intra-District funds.

### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

DFHV's FY 2018 CSFL budget is \$4,113,226, which represents a \$45,708, or 1.1 percent, increase over the FY 2017 approved Local funds budget of \$4,067,518.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for DFHV included adjustment entries that are not described in detail on table 5. These adjustments include an increase of \$7,388 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

Additionally, an increase of \$38,320 for the Fixed Cost Inflation Factor accounts for estimates for Fleet services.

### **Agency Budget Submission**

**Increase:** Proposed adjustments in Special Purpose Revenue (SPR) funds include an increase of \$1,181,826 across multiple programs to support an additional 7.0 FTEs. This adjustment enables DFHV to hire four positions in the Field Compliance and Enforcement program and three in the Agency Management program in support of an expanded scope of the agency's responsibility to regulate both private and public vehicles for hire. An increase of \$569,510 across multiple programs, which is based on FY 2018 revenue projections, includes the following: \$275,958 to cover projected costs for technology enhancements for computer applications, increased licensing costs, and additional temporary services for several projects; \$193,552 to support an upgrade of radios for the Enforcement Officers and technology refresh for old computers; and \$100,000 to support the expansion of successful grant programs for electric taxis, wheelchair-accessible vehicles, and the neighborhood rides service. Furthermore, DFHV proposes an increase of \$30,000 in SPR funds in the Agency Management program to adequately fund agency managed Fixed Costs for Telecommunication estimates.

In Intra-District (ID) funds, DFHV's budget proposal for nonpersonal services includes an increase of \$40,294 across multiple programs to support anticipated spending requirements for professional services and audit costs. The proposed ID funds budget is based on a Memorandum of Understanding with the Department of Motor Vehicles for out-of-state licensing.

**Decrease:** The proposed budget in SPR funds reflects a decrease of \$85,000 across multiple programs, which is based on DFHV's projection to reduce contractual services costs related to the Audit and Compliance and anonymous rider contracts. The proposed budget in ID funds reflects a reduction of \$40,294 in nonpersonal services based on reduced cost projections for office supplies and equipment in the Agency Management program.

# **Mayor's Proposed Budget**

**No Change:** The Department of For-Hire Vehicles' budget proposal reflects no change from the agency budget submission to the Mayor's Proposed Budget.

#### **District's Proposed Budget**

**Enhance:** The budget proposal for the Department of For-Hire Vehicles includes a one-time Local funds budget increase of \$200,000 in the Marketing and Outreach program. The funding supports the Transport DC initiative, which provides transportation for seniors and disabled residents.

**Reduce:** The Local funds budget proposal reflects a decrease of \$217,829 in nonpersonal services across multiple programs, primarily in the Marketing and Outreach program.

# **Agency Performance Plan\***

Department of For-Hire Vehicles (DFHV) has the following strategic objectives for FY 2018:

# **Strategic Objectives**

Strategic Objectives describe what the agency will do, at a high level, to achieve its mission. These are action-based sentences that define what an agency does for its customers, whether the customers are residents or other District agencies, and how that improves the District.

#### **Objectives**

- 1. Ensure passengers have safe and excellent riding experiences.
- 2. Ensure economic viability and expand economic opportunities for the vehicle-for-hire industry.
- 3. Create and maintain a highly efficient, transparent and responsive District government.\*\*

#### **ACTIVITIES**

Activities include the work that happens on a daily basis to help achieve the Strategic Objectives. Activity names come from the budget line items. This is further divided into "daily services" (ex. sanitation disposal), and long-term "key projects" that are high profile, one-time and span several years, (ex. redevelopment of Walter Reed Army Medical Center). Many agencies will mostly have daily services, whereas some agencies that have more of their budget come from capital funding will have several key projects.

### 1. Ensure passengers have safe and excellent riding experiences. (5 Activities)

Activity Title	Activity Description	Type of Activity
For-Hire Vehicle Enforcement	Performs field inspections 24/7 and issues notices of infraction.	Daily Service
Client Services	Assists with the retrieval of lost items and takes action to fulfill service inquiries.	Daily Service
Records Review and Assessment	Reviews vehicle records of public vehicle-for-hire companies to ensure compliance with regulatory requirements of Title 31.	Daily Service
Community Outreach and Public Engagement	Communicates with groups, organizations, and individuals to inform them of agency procedures and regulations and solicits feedback to enhance public awareness.	Daily Service
Resolves Complaints	Documents, investigates the validity of information, conducts resolution conferences to seek resolution to determine effective remedies, and prepares notices of infraction for unresolved complaints.	Daily Service

# 2. Ensure economic viability and expand economic opportunities for the vehicle-for-hire industry. (2 Activities)

Activity Title	Activity Description	Type of Activity
Research of For-Hire Vehicle Industry	Provides industry data, knowledge, and awareness of trends for the purpose of planning, assessment, and rulemaking.	Daily Service
Innovations And Technology Support	Provides Innovative solutions and technology support.	Daily Service

# 3. Create and maintain a highly efficient, transparent and responsive District government.\*\* (4 Activities)

Activity Title	<b>Activity Description</b>	Type of Activity  Daily Service	
Client Services for Operators	Accepts applications for driver licensing and vehicle registration and issues new licenses and renewals.		
Account Management	Accepts and reviews operating authority applications, fleet licensing, registered agent transactions, and manages strategic account relationships.	Daily Service	
Innovations And Technology Support	Provides Innovative solutions and technology support.	Daily Service	
Marketing	Engages the public, directs communications with stakeholders through multiple channels; and promotes a positive brand association.	Daily Service	

# **KEY PERFORMANCE INDICATORS**

Key Performance Indicators measure how well an agency is achieving its Strategic Objectives. They are outcome-oriented and should be used to answer the question, "What does the agency need to measure to determine success?"

### 1. Ensure passengers have safe and excellent riding experiences. (2 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Percent of complaints processed	No	Not	Not	Not	90%	93%
on-time within 30 days		Available	Available	Available		
Percent of warnings to overall	Yes	Not	New	Not	New	35%
tickets issue by Vehicle		Available	Measure	Available	Measure	
Inspection Officers						

# 2. Ensure economic viability and expand economic opportunities for the vehicle-for-hire industry. (3 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Economic contributions by	No	Not	Not	Not S	400,000,000	600,000,000
for-hire vehicles		Available	Available	Available		
Percent of agency budget	Yes	Not	New	Not	New	30%
allocated to grants		Available	Measure	Available	Measure	
Percent of licenses processed	No	Not	Not	Not	90%	90%
on-time within 10 days		Available	Available	Available		

# 3. Create and maintain a highly efficient, transparent and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Budget- Federal funds returned	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
					October 2017	
Budget- Local funds unspent	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
					October 2017	
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Contracts lapsed into retroactive		October 2017				
status						
Contracts/Procurement-	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Expendable Budget spent on		October 2017				
Certified Business Enterprises						

(Continued on next page)

# 3. Create and maintain a highly efficient, transparent and responsive District government.\*\* (9 Measures)

	New Measure/	FY 2015	FY 2016	FY 2016	FY 2017	FY 2018
Measure	Benchmark Year	Actual	Actual	Target	Target	Target
Customer Service- Meeting	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Service Level Agreements		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
District residency		October 2017				
Human Resources- Employee	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
Onboard Time		October 2017				
Human Resources- Vacancy Rate	No	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
		October 2017				
Performance Management-	No		Forthcoming			
Employee Performance Plan		October 2017				
Completion						

# WORKLOAD MEASURES

Workload Measures, also called inputs or outputs, quantify an activity, effort or process that is necessary to make progress towards the Strategic Objectives. They help answer the question; "How much are we doing?"

### 1. For-Hire Vehicle Enforcement

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of insured vehicles during	No	Not Available	Not Available	Not Available
inspections				
Number of safety inspections conducted	No	Not Available	Not Available	Not Available

# 2. Research of For-Hire Vehicle Industry

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of public research reports	No	Not Available	Not Available	Not Available
completed				

### 3. Client Services

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of recovered items reunited with	No	Not Available	Not Available	Not Available
owners				

# 4. Client Services for Operators

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of driver application processed	No	Not Available	Not Available	Not Available

### 5. Account management

	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of company application	No	Not Available	Not Available	Not Available
processed (taxicab/limo companies and				
other businesses)				

6. Innovations and technology s	upport			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of new service or product pilots to improve passenger riding experiences	Yes	Not Available	Not Available	New Measure
7. Records Review and Assessm	ent			
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of audits conducted	Yes	Not Available	Not Available	New Measure
Measure Number of people engaging in community outreach events	Benchmark Year Yes	Actual Not Available	Actual Not Available	Actual New Measure
9. Resolves Complaints				
	New Measure/	FY 2014	FY 2015	FY 2016
Measure	Benchmark Year	Actual	Actual	Actual
Number of disputes resolved	No	Not Available	Not Available	Not Available
10. Marketing				
	37 36 (		EEE / 004 F	
	New Measure/	FY 2014	FY 2015	FY 2016

#### **Performance Plan Endnotes**

Number of public service announcements

Yes

Not Available

Not Available

New Measure

<sup>\*</sup>For more information about the new structure and components of FY 2018 draft performance plans, please see the FY 2018 Proposed Budget and Financial Plan, Volume 1, Appendix E.

<sup>\*\*&</sup>quot;Create and maintain a highly efficient, transparent and responsive District government" is a new Strategic Objective this year required for all agencies.

<sup>\*\*\*</sup>Key Performance Indicators that are new may not have historical data and may only have FY 2018 targets.

# Washington Metropolitan Area Transit Commission

www.wmatc.gov

Telephone: 301-588-5260

#### Table KC0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$126,569	\$139,038	\$141,000	1.4

The mission of the Washington Metropolitan Area Transit Commission (WMATC) is to help assure that the public is provided passenger transportation services by fit and responsible, privately owned, for-hire licensed carriers to service the metropolitan region. This budget reflects only the District of Columbia government appropriation to the agency.

The WMATC assumed its jurisdiction in March 1961. The commission administers the delegated powers of the Washington Metropolitan Area Transit Regulation Compact, Pub. L. No. 86-794, § 1, 74 Stat. 1031 (1960), as amended by Pub. L. No. 87-767, 76 Stat. 764 (1962), Pub. L. No. 101-505, § 1, 104 Stat. 1300 (1990), and Pub. L. No. 111-160, 124 Stat. 1124 (2010). The latest amended compact is codified at District of Columbia Official Code Section 9-1103.01.

A three-member Board of Commissioners directs the WMATC. One commissioner is appointed from a District of Columbia agency with oversight of matters relating to the Commission by the Mayor of the District of Columbia; one commissioner is appointed from the Maryland Public Service Commission by the Governor of Maryland; and one commissioner is appointed from the Department of Motor Vehicles of the Commonwealth of Virginia by the Governor of Virginia. Daily operations are directed by the Executive Director and carried out by WMATC staff. The Washington Metropolitan Area Transit District (Metropolitan District) consists of the following jurisdictions:

- Arlington County, Virginia;
- City of Alexandria, Virginia;
- City of Falls Church, Virginia;
- District of Columbia;
- Fairfax County, Virginia;
- Montgomery County, Maryland;
- Prince George's County, Maryland; and
- Washington-Dulles International Airport, Loudoun County, Virginia.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table KC0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# **Table KC0-2** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents					
		Change				Change				
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										_
LOCAL FUNDS	127	139	141	2	1.4	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	127	139	141	2	1.4	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	127	139	141	2	1.4	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table KC0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

# Table KC0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	127	127	139	141	2	1.4
SUBTOTAL NONPERSONAL SERVICES (NPS)	127	127	139	141	2	1.4
GROSS FUNDS	127	127	139	141	2	1.4

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table KC0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table KC0-4** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) WASHINGTON METRO TRANSIT								
COMMISSION (CC)								
(1100) WASHINGTON METRO TRANSIT								
COMMISSION (CC)	127	139	141	2	0.0	0.0	0.0	0.0
SUBTOTAL (1000) WASHINGTON								
METRO TRANSIT COMMISSION (CC)	127	139	141	2	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	127	139	141	2	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Washington Metropolitan Area Transit Commission's (WMATC) budget represents the District's subsidy payment to the multi-jurisdictional agency. The subsidy budget is shown in this program format for comparison purposes only. The WMATC operates through the following program:

Washington Metro Transit Commission – governs the operating authority, rates, and insurance of private-sector, for-hire passenger carriers in the metropolitan region. Specifically, the agency grants operating authority to carriers such as airport shuttles, charter group buses, tour buses, handicapped transport vehicles, businesses with private and government shuttle contracts, and carriers for conventions. As part of its regulatory program, WMATC also establishes interstate taxicab rates, which are used when taxicabs cross from one signatory jurisdiction to another. WMATC's staff is a source for determination of fares for taxicab trips between the District of Columbia and area airports or other points in Maryland or Virginia that are in the metropolitan region. Staff is also available to mediate taxicab overcharge complaints regarding interstate travel.

#### **Program Structure Change**

The Washington Metropolitan Area Transit Commission has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table KC0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table KC0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		139	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		139	0.0
Technical Adjustment: Board approved increase	Washington Metro Transit	2	0.0
	Commission (CC)		
LOCAL FUNDS: FY 2018 Agency Budget Submission		141	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		141	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		141	0.0
GROSS FOR KC0 - WASHINGTON METROPOLITAN AREA TRANSIT			
COMMISSION		141	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Washington Metropolitan Area Transit Commission's (WMATC) proposed FY 2018 gross budget is \$141,000 which represents a 1.4 percent increase over its FY 2017 approved gross budget of \$139,038. The budget is comprised entirely of Local funds.

# **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

WMATC's FY 2018 CSFL budget is \$139,038, which reflects no change from the FY 2017 approved Local funds budget of \$139,038.

#### **Agency Budget Submission**

**Technical Adjustment:** The District of Columbia, Maryland, and Virginia share the annual operating costs of WMATC. For FY 2018, the District's proportionate share of WMATC's annual operating costs was increased by \$1,962.

# Mayor's Proposed Budget

**No Change:** The Washington Metropolitan Area Transit Commission's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Washington Metropolitan Area Transit Commission's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Washington Metropolitan Area Transit Authority

www.wmata.com

**Telephone: 202-637-7000** 

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				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$359,096,548	\$367,170,726	\$430,009,315	17.1

The mission of the Washington Metropolitan Area Transit Authority (WMATA) is to provide the public with a safe, efficient and affordable means of travel. This budget reflects only the District of Columbia government appropriation to the agency, and provides funding policy recommendations and coordination of services under the direction of the District's Department of Transportation (Transit Delivery Division).

WMATA was created February 20, 1967. It is an interstate compact agency and, by the terms of its enabling legislation, an agency and instrumentality of the District of Columbia, State of Maryland, and Commonwealth of Virginia. This compact agency was created by the aforementioned states and the District of Columbia to plan, finance, construct, and operate a comprehensive public transit system for the Washington metropolitan area. A Board of Directors, with representatives from each of the three jurisdictions and the federal government, governs WMATA. The District has two voting members and two non-voting members on WMATA's Board. The Project Delivery Administration of the District's Department of Transportation (DDOT) oversees the District's funding of WMATA and recommends policy direction, develops service initiatives, and monitors service quality. DDOT's role is inclusive of all transit modes including Metrobus, Metrorail, and MetroAccess Paratransit service.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table KE0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# Table KE0-2

(dollars in thousands)

	Dollars in Thousands					Full-Time Equivalents				
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	248,489	246,901	290,495	43,594	17.7	0.0	0.0	0.0	0.0	N/A
DEDICATED TAXES	68,809	66,670	85,572	18,902	28.4	0.0	0.0	0.0	0.0	N/A
SPECIAL PURPOSE										
REVENUE FUNDS	41,799	53,600	53,942	342	0.6	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	359,097	367,171	430,009	62,839	17.1	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	359,097	367,171	430,009	62,839	17.1	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table KE0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table KE0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	335,703	359,097	367,171	430,009	62,839	17.1
SUBTOTAL NONPERSONAL SERVICES (NPS)	335,703	359,097	367,171	430,009	62,839	17.1
GROSS FUNDS	335,703	359,097	367,171	430,009	62,839	17.1

<sup>\*</sup>Percent change is based on whole dollars.

Table KE0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table KE0-4** (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents			ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual .	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(DC00) DC PROJECTS ONLY								
(CIRC) CIRCULATOR	27,280	25,093	24,226	-867	0.0	0.0	0.0	0.0
(MSCO) METRO SAFETY COMMISSION -								
OVERSIGHT COMM	0	0	750	750	0.0	0.0	0.0	0.0
(REDF) REDUCED FARES	800	800	600	-200	0.0	0.0	0.0	0.0
(SCHS) SCHOOL SUBSIDY	18,572	18,600	19,451	851	0.0	0.0	0.0	0.0
SUBTOTAL (DC00) DC PROJECTS								
ONLY	46,652	44,493	45,027	534	0.0	0.0	0.0	0.0
(DS00) DEBT SERVICE								
(DS01) DEBT SERVICE - SERIES	10,672	10,589	18,450	7,861	0.0	0.0	0.0	0.0
SUBTOTAL (DS00) DEBT SERVICE	10,672	10,589	18,450	7,861	0.0	0.0	0.0	0.0
(MA00) METRO ACCESS								
(PARA) PARA-TRANSIT	25,074	23,822	25,542	1,720	0.0	0.0	0.0	0.0
SUBTOTAL (MA00) METRO ACCESS	25,074	23,822	25,542	1,720	0.0	0.0	0.0	0.0
(OP00) WMATA OPERATIONS								
(BUS1) METROBUS	174,067	187,541	218,069	30,529	0.0	0.0	0.0	0.0
(RAIL) METRORAIL	102,631	100,726	122,921	22,195	0.0	0.0	0.0	0.0
SUBTOTAL (OP00) WMATA								
OPERATIONS	276,698	288,267	340,990	52,724	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	359,097	367,171	430,009	62,839	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Washington Metropolitan Area Transit Authority (WMATA) operates through the following 4 programs:

**DC-Specific (Reimbursable to WMATA) Projects** – are not part of the regular jurisdictional share of the WMATA subsidy; they are programs or projects that the District pays WMATA to operate or construct. Examples of DC-Specific Projects include the following: the DC Circulator bus system, Reduced Fares, and the School Subsidy program.

This program contains the following 4 activities:

- Circulator provides oversight and management for the DC Circulator bus system;
- **Metro Safety Commission Oversight Commission -** The Metrorail Safety Commission shall have safety regulatory and enforcement authority over the WMATA Metrorail system, and shall act as the state safety oversight authority for WMATA;
- Reduced Fares operates a special fare buy-down on bus-to-rail and rail-to-bus transfers in Southeast Washington; and
- School Subsidy operates services associated with the School Subsidy program.

**Debt Service** – covers the District's annual share of financing costs for bonds sold by WMATA for the construction of the original system and for ongoing transit infrastructure rehabilitation and replacement. This payment is consistent with the Ancillary Bond Repayment Participation Agreement entered between the District of Columbia, the State of Maryland, the Commonwealth of Virginia, and the United States Secretary of Transportation.

**MetroAccess** – provides curb-to-curb wheelchair lift-equipped van service for persons unable to use accessible conventional bus or rail services. In the District, the service has nearly 9,200 certified riders who make approximately 54,000 trips per month. WMATA contracts with private carriers for the Paratransit service.

**WMATA Operations** – ensures that Metrorail and Metrobus operate efficiently and timely within the District of Columbia.

This program contains the following 2 activities:

- **Metrobus Operations** operates approximately 350 bus routes on 135 lines throughout the metropolitan area, serving an average yearly ridership of 135 million. The District has the most concentrated level of Metrobus service in the region and the largest share of Metrobus ridership. Over half of Metrobus riders are District residents; and
- **Metrorail Operations** operates approximately 38 miles of the Metrorail system and 40 stations in the District. It provides approximately 226.5 million trips per year. WMATA manages a total of 118 miles of track in the metropolitan area with 91 stations.

#### **Program Structure Change**

The Washington Metropolitan Area Transit Authority has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table KE0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table KE0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		246,901	0.0
Other CSFL Adjustments	Multiple Programs	11,015	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		257,916	0.0

#### Table KE0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Increase: To support the costs of pre-existing programmatic initiatives	Multiple Programs	20,241	0.0
Decrease: To align resources with operational spending goals	Multiple Programs	-20,241	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		257,916	0.0
Enhance: To support the DC portion of WMATA's operating cost	Multiple Programs	22,028	0.0
Enhance: To align budget with scheduled debt service payments	Debt Service	7,750	0.0
Enhance: To support the DC portion of WMATA's operating cost (one-time)	Wmata Operations	2,000	0.0
Enhance: To support the new Metro Safety Commission (MSC)	DC Projects Only	750	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		290,444	0.0
Enhance: To alleviate overcrowding on the D31 bus (one-time)	DC Projects Only	51	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		290,495	0.0
DEDICATED TAXES: FY 2017 Approved Budget and FTE		66,670	0.0
Decrease: To align resources with operational spending goals	Multiple Programs	-6	0.0
DEDICATED TAXES: FY 2018 Agency Budget Submission	Trumple 1 Togramo	66,664	0.0
Enhance: To support the DC portion of WMATA's operating cost	Wmata Operations	18,908	0.0
DEDICATED TAXES: FY 2018 Mayor's Proposed Budget		85,572	0.0
No Change		0	0.0
DEDICATED TAXES: FY 2018 District's Proposed Budget		85,572	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		53,600	0.0
Decrease: To align budget with projected revenues	Multiple Programs	-858	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission	Wattiple Frograms	52,742	0.0
Enhance: To support the DC portion of WMATA's operating cost	DC Projects Only	1,200	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget	De Hojeets omy	53,942	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		53,942	0.0
GROSS FOR KE0 - WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY		430,009	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Washington Metropolitan Area Transit Authority's (WMATA) proposed FY 2018 gross budget is \$430,009,315, which represents a 17.1 percent increase over its FY 2017 approved gross budget of \$367,170,726. The budget is comprised of \$290,494,900 in Local funds, \$85,572,185 in Dedicated Taxes, and \$53,942,230 in Special Purpose Revenue funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

WMATA's FY 2018 CSFL budget is \$257,915,848, which represents an \$11,015,122, or 4.5 percent, increase over the FY 2017 approved Local funds budget of \$246,900,726.

#### **CSFL** Assumptions

The FY 2018 CSFL calculated for WMATA included adjustment entries that are not described in detail on table 5. These adjustments include an increase of \$11,015,122 to account for projected funding in the FY 2017 Financial Plan that supports the District of Columbia's FY 2018 share of WMATA's annual operating cost.

# **Agency Budget Submission**

Annually, the District of Columbia and the states of Maryland and Virginia, including the counties within the Greater Metropolitan Washington Area, subsidize part of the operating costs of the Metro System. In Fiscal Year 2018, WMATA reallocates funding along appropriated funds to ensure that each program receives its total share of funding.

**Increase:** In Local funds, the proposed budget for WMATA includes an increase of \$20,241,126 across multiple programs. This increase is comprised of \$20,129,848 for the Circulator Bus system, the Kids Ride Free program, and school subsidy initiatives; and \$111,278 for debt service payments.

**Decrease:** WMATA's Local funds budget proposal reflects a decrease of \$20,241,126 due to the reallocation of resources from WMATA Operations to District-Specific Projects. This adjustment aligns the agency's resources with its operational spending goals.

The proposed budget in Dedicated Taxes decreased by \$6,285 based on revenue projections for Parking Taxes. In Special Purpose Revenue funds, the proposed budget decreased by \$857,770 to reflect reduced revenue projections from the Circulator service.

# **Mayor's Proposed Budget**

**Enhance:** In Local funds, WMATA's FY 2018 proposed budget includes an enhancement of \$22,028,052, of which \$21,692,052 supports the District of Columbia's share of annual subsidy to WMATA and \$336,000 restores bus lines that would have otherwise been eliminated. To align funding with scheduled debt service payments, the budget includes an increase of \$7,750,000. Also in Local funds, the budget proposal includes one-time funding in the amount of \$2,000,000 to support the initiative to reduce overcrowding during peak hours on several bus routes, and it also includes an additional \$750,000 to establish a new Metro Safety Commission.

To support the District of Columbia's share of annual subsidy payment to WMATA, Dedicated Taxes increased by \$18,908,470 and Special Purpose Revenue funds by \$1,200,000.

#### **District's Proposed Budget**

**Enhance:** The proposed Local funds budget includes a one-time funding increase of \$51,000 to alleviate overcrowding on the D31 bus used by Shepherd Park students going to Deal and Wilson schools.

# Agency Budget Chapters - Part III (by Appropriation Title)

G.	<b>Financing</b>	and Other

1.	Debt Service (DS0, DT0, SM0, ZA0, ZB0, ZC0)	G-1
2.	Settlements and Judgments (ZH0)	G-19
3.	John A. Wilson Building Fund (ZZ0)	G-23
4.	Workforce Investments (UP0)	G-27
5.	Non-Departmental (DO0)	G-31
6.	Emergency Planning and Security Fund (EP0)	G-35
7.	Master Equipment Lease/Purchase Program (ELO)	G-41
8.	Pay-As-You-Go Capital Fund (PA0)	G-45
9.	District Retiree Health Contribution (RH0)	G-51
10.	Highway Transportation Fund – Transfers (KZ0)	G-57
11.	Convention Center Transfer (EZ0)	G-61

# **Debt Service**

Repayment of Loans and Interest (DS0)
Repayment of Revenue Bonds (DT0)
Schools Modernization Fund (SM0)
Repayment of Interest on Short-Term Borrowings (ZA0)
Debt Service - Issuance Costs (ZB0)
Commercial Paper Program (ZC0)

Table-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
Repayment of Loans and Interest (DS)	\$578,571,569	\$642,681,238	\$710,761,787	10.6
Repayment of Revenue Bonds (DT)	\$7,822,389	\$7,835,339	\$7,832,389	0.0
Schools Modernization Fund (SM)	\$14,275,513	\$13,522,513	\$0	-100.0
Repayment of Interest on Short-Term	\$922,056	\$1,250,000	\$0	-100.0
Borrowings (ZA)				
Debt Service - Issuance Costs (ZB)	\$2,944,914	\$6,000,000	\$8,000,000	33.3
Commercial Paper Program (ZC)	\$0	\$0	\$8,502,640	N/A
<b>Total Operating Budget</b>	\$604,536,440	\$671,289,090	\$735,096,816	9.5

The mission of Debt Service administration is to finance the District's capital and cash flow needs, minimize the costs associated with such financing, exercise fiscally responsible debt management practices, and make timely payments of all debt service.

#### **Summary of Services**

Timely debt service payments are necessary to satisfy the District's commitments to its bondholders and to maintain its good credit standing. Under the District of Columbia Home Rule Act, the District may issue debt to finance capital projects or seasonal cash needs, subject to certain limitations. Specifically, no long-term debt may be issued that would cause total debt service on all tax-supported debt to exceed 12 percent of total General Fund expenditures in any year during the 6-year capital plan period. No short-term debt may be issued in an amount that would cause total outstanding short-term debt to exceed 20 percent of the projected revenue of the fiscal year in which the debt is issued. Short-term debt must be repaid by the end of the fiscal year in which it is issued. The District's total outstanding tax-supported long-term debt as of September 30, 2016 was \$9.72 billion. Appropriations are budgeted from Local funds in amounts sufficient to meet the required payments for various types of debt service.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table DS0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table DS0-2

(dollars in thousands)

# **Repayment of Loans and Interest**

		Dollar	rs in Thou	ısands			Full-T	ime Equi	valents	
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	555,097	619,100	686,969	67,869	11.0	0.0	0.0	0.0	0.0	N/A
SPECIAL PURPOSE										
REVENUE FUNDS	5,114	5,319	5,531	212	4.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	560,211	624,419	692,500	68,081	10.9	0.0	0.0	0.0	0.0	N/A
FEDERAL RESOURCES										
FEDERAL GRANT FUNDS	18,361	18,262	18,262	0	0.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
FEDERAL RESOURCES	18,361	18,262	18,262	0	0.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	578,572	642,681	710,762	68,081	10.6	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table DT0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table DT0-2

(dollars in thousands)

# **Repayment of Revenue Bonds**

		Dollar	rs in Thou	ısands			Full-T	Full-Time Equivalents   Change			
				Change			Change				
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
GENERAL FUND											
DEDICATED TAXES	7,822	7,835	7,832	-3	0.0	0.0	0.0	0.0	0.0	N/A	
TOTAL FOR											
GENERAL FUND	7,822	7,835	7,832	-3	0.0	0.0	0.0	0.0	0.0	N/A	
GROSS FUNDS	7,822	7,835	7,832	-3	0.0	0.0	0.0	0.0	0.0	N/A	

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table SM0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table SM0-2

(dollars in thousands)

#### **Schools Modernization Fund**

		Dollar	rs in Thou	ısands			Full-T	ime Equi	valents	
			Change						Change	
	Actual A	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	14,276	13,523	0	-13,523	-100.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	14,276	13,523	0	-13,523	-100.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	14,276	13,523	0	-13,523	-100.0	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table ZA0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table ZA0-2

(dollars in thousands)

# **Repayment of Interest on Short-Term Borrowings**

		Dollar	rs in Thou	ısands			Full-T	ime Equi	valents	
			Change				Change			
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										_
LOCAL FUNDS	922	1,250	0	-1,250	-100.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	922	1,250	0	-1,250	-100.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	922	1,250	0	-1,250	-100.0	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table ZB0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table ZB0-2

(dollars in thousands)

# **Debt Service - Issuance Costs**

		Dollar	rs in Thou	ısands			Full-T	ime Equi	valents	
			Change						Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	2,945	6,000	8,000	2,000	33.3	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	2,945	6,000	8,000	2,000	33.3	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	2,945	6,000	8,000	2,000	33.3	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table ZC0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table ZC0-2

(dollars in thousands)

# **Commercial Paper Program**

		Dollar	rs in Thou	ısands			Full-T	Full-Time Equivalents  Change proved Proposed from Percentage Y 2017 FY 2018 FY 2017 Change			
			Change				Change				
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
GENERAL FUND											
LOCAL FUNDS	0	0	8,503	8,503	N/A	0.0	0.0	0.0	0.0	N/A	
TOTAL FOR											
GENERAL FUND	0	0	8,503	8,503	N/A	0.0	0.0	0.0	0.0	N/A	
GROSS FUNDS	0	0	8,503	8,503	N/A	0.0	0.0	0.0	0.0	N/A	

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table DS0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table DS0-3

(dollars in thousands)

# **Repayment of Loans and Interest**

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
80 - DEBT SERVICE	586,572	578,572	642,681	710,762	68,081	10.6
SUBTOTAL NONPERSONAL SERVICES (NPS)	586,572	578,572	642,681	710,762	68,081	10.6
GROSS FUNDS	586,572	578,572	642,681	710,762	68,081	10.6

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table DT0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table DT0-3

(dollars in thousands)

# **Repayment of Revenue Bonds**

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
80 - DEBT SERVICE	7,829	7,822	7,835	7,832	-3	0.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	7,829	7,822	7,835	7,832	-3	0.0
GROSS FUNDS	7,829	7,822	7,835	7,832	-3	0.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table SM0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table SM0-3

(dollars in thousands)

# **Schools Modernization Fund**

					Change	1
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
80 - DEBT SERVICE	11,412	14,276	13,523	0	-13,523	-100.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	11,412	14,276	13,523	0	-13,523	-100.0
GROSS FUNDS	11,412	14,276	13,523	0	-13,523	-100.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table ZA0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table ZA0-3

(dollars in thousands)

# **Repayment of Interest on Short-Term Borrowings**

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
80 - DEBT SERVICE	723	922	1,250	0	-1,250	-100.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	723	922	1,250	0	-1,250	-100.0
GROSS FUNDS	723	922	1,250	0	-1,250	-100.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table ZB0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table ZB0-3

(dollars in thousands)

#### **Debt Service - Issuance Costs**

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
80 - DEBT SERVICE	5,638	2,945	6,000	8,000	2,000	33.3
SUBTOTAL NONPERSONAL SERVICES (NPS)	5,638	2,945	6,000	8,000	2,000	33.3
GROSS FUNDS	5,638	2,945	6,000	8,000	2,000	33.3

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table ZC0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table ZC0-3

(dollars in thousands)

# Commercial Paper Program

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
80 - DEBT SERVICE	0	0	0	8,503	8,503	N/A
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	0	8,503	8,503	N/A
GROSS FUNDS	0	0	0	8,503	8,503	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Table DS0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

# Table DS0-4 Repayment of Loans and Interest

(dollars in thousands)

	J	Dollars in Tl	nousands		F	ull-Time l	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) REPAYMENT OF LOANS AND								
INTEREST								
(1100) REPAYMENT OF LOANS AND								
INTEREST	578,572	642,681	710,762	68,081	0.0	0.0	0.0	0.0
SUBTOTAL (1000) REPAYMENT OF								
LOANS AND INTEREST	578,572	642,681	710,762	68,081	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	578,572	642,681	710,762	68,081	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table DT0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### **Table DT0-4 Repayment of Revenue Bonds**

(dollars in thousands)

	1	Dollars in Tl	housands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) REPAYMENT OF REVENUE								
BONDS								
(1100) REPAYMENT OF REVENUE								
BONDS	7,822	7,835	7,832	-3	0.0	0.0	0.0	0.0
SUBTOTAL (1000) REPAYMENT OF								
REVENUE BONDS	7,822	7,835	7,832	-3	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	7,822	7,835	7,832	-3	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

Table SM0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### **Table SM0-4 Schools Modernization Fund**

(dollars in thousands)

	]	Dollars in Tl	ousands		F	ull-Time	Equivalent	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) SCHOOLS MODERNIZATION								
FUND								
(1100) SCHOOLS MODERNIZATION								
FUND	14,276	13,523	0	-13,523	0.0	0.0	0.0	0.0
SUBTOTAL (1000) SCHOOLS								
MODERNIZATION FUND	14,276	13,523	0	-13,523	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	14,276	13,523	0	-13,523	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table ZA0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

# Table ZA0-4 Repayment of Interest on Short-Term Borrowings

(dollars in thousands)

	1	Dollars in Tl	housands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) SHORT-TERM BORROWINGS								
(1100) SHORT-TERM BORROWINGS	922	1,250	0	-1,250	0.0	0.0	0.0	0.0
SUBTOTAL (1000) SHORT-TERM								
BORROWINGS	922	1,250	0	-1,250	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	922	1,250	0	-1,250	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

Table ZB0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table ZB0-4 Debt Service - Issuance Costs** 

(dollars in thousands)

		Dollars in Tl	ousands		F	ull-Time l	Equivalent	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) DEBT SERVICE - ISSUANCE								
COSTS								
(1100) DEBT SERVICE - ISSUANCE								
COSTS	2,945	6,000	5,000	-1,000	0.0	0.0	0.0	0.0
(1200) DEBT SERVICE - FEES	0	0	3,000	3,000	0.0	0.0	0.0	0.0
SUBTOTAL (1000) DEBT SERVICE -								
ISSUANCE COSTS	2,945	6,000	8,000	2,000	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	2,945	6,000	8,000	2,000	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table ZC0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

# **Table ZC0-4 Commercial Paper Program**

(dollars in thousands)

	1	Oollars in Tl	housands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) COMMERCIAL PAPER								
PROGRAM								
(1100) COMMERCIAL PAPER PROGRAM	0	0	8,503	8,503	0.0	0.0	0.0	0.0
SUBTOTAL (1000) COMMERCIAL								
PAPER PROGRAM	0	0	8,503	8,503	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	0	0	8,503	8,503	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table DS0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

Table DS0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS EVANTA ID I A LETE		(10.100	0.6
LOCAL FUNDS: FY 2017 Approved Budget and FTE	D	619,100	0.0
Other CSFL Adjustments	Repayment of Loans and Interest	53,064	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		672,164	0.0
Increase: To align budget with projected debt service payments	Repayment of Loans and Interest	17,421	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		689,585	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		689,585	0.0
Reduce: To align budget with projected debt service payments	Repayment of Loans and Interest	-2,617	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		686,969	0.0
FEDERAL GRANT FUNDS: FY 2017 Approved Budget and FTE No Change		18,262 0	0.0
FEDERAL GRANT FUNDS: FY 2018 Agency Budget Submission		18,262	0.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 Mayor's Proposed Budget		18,262	0.0
No Change		0	0.0
FEDERAL GRANT FUNDS: FY 2018 District's Proposed Budget		18,262	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		5,319	0.0
Increase: To align budget with projected revenues	Repayment of Loans and Interest	212	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		5,531	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		5,531	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		5,531	0.0
GROSS FOR DS0 - REPAYMENT OF LOANS AND INTEREST		710,762	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Repayment of Loans and Interest's proposed FY 2018 gross budget is \$710,761,787, which represents an 10.6 percent increase over its FY 2017 approved gross budget of \$642,681,238. The budget is comprised of \$686,968,610 in Local funds, \$18,262,177 in Federal Grant funds, and \$5,531,000 in Special Purpose Revenue funds.

# **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The Repayment of Loans and Interest's FY 2018 CSFL budget is \$672,164,396, which represents a \$53,064,335, or 8.6 percent, increase over the FY 2017 approved Local funds budget of \$619,100,061.

#### **CSFL** Assumptions

CSFL funding for the Repayment of Loan and Interest reflects an adjustment for an increase of \$53,064,335 to account for revised debt service projections. The overall increase in Local funds is due to the annual bond issuance to fund the District's Capital Improvements Plan (CIP). Based on the current CIP, the Local funds in the Repayment of Loans and Interest will increase in each of the next 6 years. The projected increases range from \$20 million to more than \$150 million annually. In addition, long-term tax-exempt interest rates are projected to rise over the next fiscal year.

# **Agency Budget Submission**

**Increase:** The projected FY 2018 Local funds budget reflects an increase of \$17,420,801 in debt service payments to align the budget with updated projections. The budget proposal for Special Purpose Revenue funds reflects an increase of \$212,000 in debt service payments. The increase is based on an established lease payment schedule for an agreement between the District Department of Transportation and Clear Channel for bus shelter advertising.

#### **Mayor's Proposed Budget**

**No Change:** The Repayment of Loans and Interest's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**Reduce:** The proposed Local funds budget reflects a net reduction of \$2,616,587, which includes the consolidation of debt from the Schools Modernization Fund into the Repayment of Loans and Interest budget, as well as savings in interest payments in the Repayment of Loans and Interest budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table DT0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table DT0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
DEDICATED TAXES: FY 2017 Approved Budget and FTE		7,835	0.0
Decrease: To align budget with scheduled debt service payments	Repayment of Revenue	-3	0.0
	Bonds		
DEDICATED TAXES: FY 2018 Agency Budget Submission		7,832	0.0
No Change		0	0.0
DEDICATED TAXES: FY 2018 Mayor's Proposed Budget		7,832	0.0
No Change		0	0.0
DEDICATED TAXES: FY 2018 District's Proposed Budget		7,832	0.0
GROSS FOR DT0 - REPAYMENT OF REVENUE BONDS		7,832	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Repayment of Revenue Bonds' proposed FY 2018 gross budget is \$7,832,389, which represents a less than 1.0 percent decrease from its FY 2017 approved gross budget of \$7,835,339. The budget is comprised entirely of Dedicated Taxes.

#### **Agency Budget Submission**

**Decrease:** The FY 2018 budget proposal for Dedicated Tax funds reflects an decrease of \$2,950 to align the budget with debt service projections for Housing Production Trust Fund-related borrowing. The repayment schedule for the outstanding Deed Tax Revenue Bonds will fluctuate between \$7.82 million and \$7.84 million over the next 10 years.

#### Mayor's Proposed Budget

**No Change:** The Repayment of Revenue Bonds' budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Repayment of Revenue Bonds' budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table SM0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table SM0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTI
LOCAL FUNDS: FY 2017 Approved Budget and FTE		13,523	0.0
Other CSFL Adjustments	Schools Modernization Fund	-4,773	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		8,749	0.0
Decrease: To align budget with projected debt service payments	Schools Modernization Fund	-5,968	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		2,781	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		2,781	0.0
Reduce: To align budget with projected debt service payments	Schools Modernization Fund	-2,781	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Schools Modernization Fund's proposed FY 2018 gross budget is \$0, which represents a 100.0 percent decrease from its FY 2017 approved gross budget of \$13,522,513.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The Schools Modernization Fund's FY 2018 CSFL budget is \$8,749,175, which represents a \$4,773,338, or 35.3 percent, decrease from the FY 2017 approved Local funds budget of \$13,522,513.

#### **CSFL Assumptions**

CSFL funding for the Schools Modernization Fund reflects an adjustment for a decrease of \$4,773,338 to account for revised debt service projections.

#### **Agency Budget Submission**

**Decrease:** The Schools Modernization Fund's budget proposal reflects a decrease of \$5,967,750 to align the budget with projected debt service payments.

#### **Mayor's Proposed Budget**

No Change: The Schools Modernization Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

# **District's Proposed Budget**

Reduce: The proposed Local funds budget reflects a reduction of \$2,781,425 due to the consolidation of debt and interest payments from the Schools Modernization Fund into the Repayment of Loans and Interest budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table ZA0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table ZA0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		1,250	0.0
Other CSFL Adjustments	Multiple Programs	3,400	0.0
	Multiple Programs	-,	
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		4,650	0.0
Decrease: To reallocate resources for agency restructure	Short-Term Borrowings	-4,650	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		0	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		0	0.0

GROSS FOR ZA0 - REPAYMENT OF INTEREST ON SHORT-TERM	
BORROWINGS	

0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Repayment of Interest on Short-Term Borrowings' proposed FY 2018 gross budget is \$0, which represents a 100.0 percent decrease from its FY 2017 approved gross budget of \$1,250,000.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The Repayment of Interest on Short-Term Borrowings' FY 2018 CSFL budget is \$4,650,000, which represents a \$3,400,000, or 272.0 percent, increase over the FY 2017 approved Local funds budget of \$1,250,000.

#### **CSFL** Assumption

CSFL funding for the Repayment of Interest on Short-Term Borrowings reflects an adjustment for an increase of \$3,400,000 to account for revised debt service projections.

#### **Agency Budget Submission**

**Decrease:** The FY 2018 budget proposal for the Repayment of Interest on Short-Term Borrowings reflects a decrease of \$4,650,000 because the District will no longer be issuing short-term tax revenue anticipation notes (TRANS). The newly created Commercial Paper Program agency allows for borrowing to occur as expenditures are incurred, through the issuance of Bond Anticipation Notes (BANs). Beginning in FY 2018, all related funding will be budgeted in this agency.

#### **Mayor's Proposed Budget**

**No Change:** The Repayment of Interest on Short-Term Borrowings' budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

# **District's Proposed Budget**

**No Change**: The Repayment of Interest on Short-Term Borrowings' budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table ZB0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table ZB0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		6,000	0.0
Other CSFL Adjustments	Debt Service - Issuance	-1,000	0.0
	Costs		
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		5,000	0.0
Technical Adjustment: To adjust anticipated fees on debt service	Debt Service - Issuance	3,000	0.0
	Costs		
LOCAL FUNDS: FY 2018 Agency Budget Submission		8,000	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		8,000	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		8,000	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Debt Service - Issuance Costs' proposed FY 2018 gross budget is \$8,000,000, which represents a 33.3 percent increase over its FY 2017 approved gross budget of \$6,000,000. The budget is comprised entirely of Local funds.

# **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The Debt Service - Issuance Costs' FY 2018 CSFL budget is \$5,000,000, which represents a \$1,000,000, or 16.7 percent, decrease from the FY 2017 approved Local funds budget of \$6,000,000.

#### **CSFL** Assumptions

CSFL funding for Debt Service - Issuance Costs reflects an adjustment for a decrease of \$1,000,000 in Debt Service Adjustments to account for lower-than-anticipated fees.

#### **Agency Budget Submission**

**Technical Adjustment:** The FY 2018 Debt Service - Issuance Costs' budget proposal reflects an increase of \$3,000,000 because certain fees will now be paid through this agency rather than the Repayment of Loans and Interest agency.

#### **Mayor's Proposed Budget**

**No Change:** The Debt Service - Issuance Costs' budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

# **District's Proposed Budget**

**No Change:** The Debt Service - Issuance Costs' budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table ZC0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table ZC0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		0	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		0	0.0
Technical Adjustment: To align budget with projected debt service payments	Commercial Paper Program	8,503	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		8,503	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		8,503	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		8,503	0.0
GROSS FOR ZC0 - COMMERCIAL PAPER PROGRAM		8,503	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Commercial Paper Program's proposed FY 2018 gross budget is \$8,502,640, compared to the FY 2017 approved gross budget of \$0. The budget is comprised entirely of Local funds.

# **Agency Budget Submission**

**Technical Adjustment:** The Commercial Paper Program's budget proposal reflects an increase of \$8,502,640 to allow the District to finance expenditures through the issuance of Bond Anticipation Notes (BANs), a short-term interest-bearing security. This will allow the District to eliminate Repayment of Interest on Short-Term Borrowings for its TRANS borrowing, and also to reduce Repayment of Loans and Interest as long-term bonds are issued closer to the time the proceeds are actually needed.

#### **Mayor's Proposed Budget**

**No Change:** The Commercial Paper Program's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Commercial Paper Program's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Settlements and Judgments

# Table ZH0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$32,953,224	\$21,292,448	\$21,824,759	2.5

Settlements and Judgments provides fiscal resources to settle claims and lawsuits and pay judgments in most types of civil cases filed against the District of Columbia.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table ZH0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# Table ZH0-2

(dollars in thousands)

	Dollars in Thousands						Full-T	ime Equi	valents	
		Change						Change		
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	32,953	21,292	21,825	532	2.5	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										_
GENERAL FUND	32,953	21,292	21,825	532	2.5	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	32,953	21,292	21,825	532	2.5	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table ZH0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table ZH0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
40 - OTHER SERVICES AND CHARGES	17,222	32,953	21,292	21,825	532	2.5
SUBTOTAL NONPERSONAL SERVICES (NPS)	17,222	32,953	21,292	21,825	532	2.5
GROSS FUNDS	17,222	32,953	21,292	21,825	532	2.5

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table ZH0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### Table ZH0-4

(dollars in thousands)

	Dollars in Thousands				F	ull-Time	Equivalent	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) SETTLEMENT AND JUDGMENTS								
(1100) SETTLEMENT AND JUDGMENTS	32,953	21,292	21,825	532	0.0	0.0	0.0	0.0
SUBTOTAL (1000) SETTLEMENT AND								
JUDGMENTS	32,953	21,292	21,825	532	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	32,953	21,292	21,825	532	0.0	0.0	0.0	0.0

<sup>(</sup>Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

Settlements and Judgments operates through the following program:

**Settlements and Judgments** – addresses litigation against the District government. The fund is managed and administered by the District's Office of Risk Management. The authority to settle a case is limited to \$500,000. For amounts greater than \$500,000, the settlement decision rests with the Mayor.

#### **Program Structure Change**

Settlements and Judgments has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table ZH0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table ZH0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		21,292	0.0
Other CSFL Adjustments	Settlement and Judgments	20,532	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		41,825	0.0
Decrease: To align resources with operational spending goals	Settlement and Judgments	-20,000	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		21,825	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		21,825	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		21,825	0.0
GROSS FOR ZHO - SETTLEMENTS AND JUDGMENTS		21,825	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

Settlements and Judgments' proposed FY 2018 gross budget is \$21,824,759, which represents a 2.5 percent increase over its FY 2017 approved gross budget of \$21,292,448. The budget is comprised entirely of Local funds.

### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

Settlements and Judgments' FY 2018 CSFL budget is \$41,824,759, which represents a \$20,532,311, or 96.4 percent, increase over the FY 2017 approved Local funds budget of \$21,292,448.

#### **CSFL** Assumptions

The FY 2018 CSFL calculated for Settlements and Judgments included adjustment entries that are not described in detail on table 5. These adjustments include an increase of \$532,311 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

Additionally, an increase of \$20,000,000 for Recurring Budget Items accounts for projections of funding needed to settle claims and lawsuits filed against the District of Columbia.

# **Agency Budget Submission**

**Decrease:** The budget proposal reflects a decrease of \$20,000,000 to align with estimates of claims, lawsuits, and judgments for most civil cases filed against the District of Columbia.

# **Mayor's Proposed Budget**

**No Change:** Settlements and Judgments budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

# **District's Proposed Budget**

**No Change:** Settlements and Judgments budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# John A. Wilson Building Fund

Table ZZ0-1				
				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$4,288,676	\$4,369,093	\$4,082,344	-6.6

The mission of the John A. Wilson Building Fund is to provide an efficient, clean, and safe working environment for District employees in a modernized century-old historic building. Easily accessible to the public, the Wilson Building is an emblem of District pride showcased on the elegant Pennsylvania Avenue corridor within the Federal Triangle, just blocks from the White House.

Culminating a five-year renovation, expansion, and restoration, the Wilson Building reopened to acclaim in late 2001. Built in 1904 and later named after the long-term District Council member and Chairman, the building had suffered from neglect and had to be closed in 1996. Preservation-minded District officials emerged with a redevelopment plan and, starting in 1996, the Wilson Building underwent a renovation based on plans from architect Shalom Baranes. The result is a modern workplace for District government that retains much of its historic flavor and texture.

Housed in the building are the Executive Office of the Mayor, the District Council, the Office of the Chief Financial Officer, and a number of other District agencies. The Wilson Building will serve the District for many years, while preserving a link to the past.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table ZZ0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table ZZ0-2

(dollars in thousands)

	Dollars in Thousands					Full-T	ime Equi	valents		
				Change					Change	
	Actual	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	4,289	4,369	4,082	-287	-6.6	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	4,289	4,369	4,082	-287	-6.6	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	4,289	4,369	4,082	-287	-6.6	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table ZZ0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table ZZ0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
30 - ENERGY, COMMUNICATION AND BUILDING	888	1,001	1,019	929	-90	-8.9
RENTALS						
34 - SECURITY SERVICES	1,296	1,823	1,722	1,766	43	2.5
35 - OCCUPANCY FIXED COSTS	2,152	1,465	1,628	1,388	-239	-14.7
SUBTOTAL NONPERSONAL SERVICES (NPS)	4,336	4,289	4,369	4,082	-287	-6.6
GROSS FUNDS	4,336	4,289	4,369	4,082	-287	-6.6

<sup>\*</sup>Percent change is based on whole dollars.

Table ZZ0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table ZZ0-4

(dollars in thousands)

	Dollars in Thousands					ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) WILSON BUILDING								
(1100) WILSON BUILDING	4,289	4,369	4,082	-287	0.0	0.0	0.0	0.0
SUBTOTAL (1000) WILSON BUILDING	4,289	4,369	4,082	-287	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	4,289	4,369	4,082	-287	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The John A. Wilson Building Fund operates through the following program:

**John A. Wilson Building** – provides office space for the Executive Office of the Mayor, the District Council, the Office of the Chief Financial Officer, and a number of other District agencies.

#### **Program Structure Change**

The John A. Wilson Building Fund has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table ZZ0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table ZZ0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		4,369	0.0
Other CSFL Adjustments	Wilson Building	<b>-287</b>	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget	Wilson Building	4,082	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		4,082	0.0

#### Table ZZ0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		4,082	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		4,082	0.0
GROSS FOR ZZ0 - JOHN A. WILSON BUILDING FUND		4.082	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The John A. Wilson Building Fund's proposed FY 2018 gross budget is \$4,082,344, which represents a 6.6 percent decrease from its FY 2017 approved gross budget of \$4,369,093. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The John A. Wilson Building Fund's FY 2018 CSFL budget is \$4,082,344, which represents a \$286,749, or 6.6 percent, decrease from the FY 2017 approved Local funds budget of \$4,369,093.

#### **CSFL** Assumptions

The John A.Wilson Building Fund's CSFL funding for the Fixed Costs Inflation Factor, which is not described in detail on table 5, reflects a decrease of \$286,749 to account for projected Fixed Costs estimates from the Department of General Services based on historical expenditure trends.

#### **Agency Budget Submission**

**No Change:** The John A. Wilson Building Fund's budget proposal reflects no change from the CSFL to the agency budget submission.

#### **Mayor's Proposed Budget**

**No Change:** The John A. Wilson Building Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The John A. Wilson Building Fund's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Workforce Investments

#### Table UP0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	<b>Approved</b>	Proposed	FY 2017
OPERATING BUDGET	\$0	\$18,025,000	\$68,488,368	280.0

The mission of Workforce Investments is to pay compensation increases for nonunion and union District employees and reform initiative costs.

# **Summary of Services**

The District budgets an amount for Workforce Investments for pay increases and reforms that are expected in the budgeted year but are not finalized. Employees covered and dollar amounts vary from year to year, depending on what compensation changes are final or still outstanding. The Office of Budget and Planning develops estimates for the Workforce Investments budget in consultation with the D.C. Department of Human Resources, the Office of Labor Relations and Collective Bargaining, and the Office of the City Administrator.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table UP0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# **Table UP0-2** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents						
	Change					Change					
	Actual Approved Propos		Proposed	ed from Percentage		Actual Approved		Proposed from		Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
GENERAL FUND											
LOCAL FUNDS	0	18,025	68,488	50,463	280.0	0.0	0.0	0.0	0.0	N/A	
TOTAL FOR											
GENERAL FUND	0	18,025	68,488	50,463	280.0	0.0	0.0	0.0	0.0	N/A	
GROSS FUNDS	0	18,025	68,488	50,463	280.0	0.0	0.0	0.0	0.0	N/A	

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table UP0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table UP0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	0	0	18,025	68,488	50,463	280.0
SUBTOTAL PERSONAL SERVICES (PS)	0	0	18,025	68,488	50,463	280.0
GROSS FUNDS	0	0	18,025	68,488	50,463	280.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table UP0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### Table UP0-4

(dollars in thousands)

	]	Dollars in Thousands				ull-Time 1	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) WORKFORCE INVESTMENTS								
(1100) WORKFORCE INVESTMENTS	0	18,025	68,488	50,463	0.0	0.0	0.0	0.0
SUBTOTAL (1000) WORKFORCE								
INVESTMENTS	0	18,025	68,488	50,463	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	0	18,025	68,488	50,463	0.0	0.0	0.0	0.0

<sup>(</sup>Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

Workforce Investments operates through the following program:

**Workforce Investments** – includes salary and benefits related to pay increases that are expected in the budgeted year but are not finalized.

#### **Program Structure Change**

Workforce Investments has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table UP0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table UP0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		18,025	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		18,025	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		18,025	0.0
Enhance: To support anticipated Cost-of-Living Adjustments (COLAs) and potential V	Vorkforce Investments	50,463	0.0
Workforce Investments union agreements			
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		68,488	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		68,488	0.0
		<0.400	
GROSS FOR UPO - WORKFORCE INVESTMENTS		68,488	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

Workforce Investments' proposed FY 2018 gross budget is \$68,488,368, which represents a 280.0 percent increase over its FY 2017 approved gross budget of \$18,025,000. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

Workforce Investments' FY 2018 CSFL budget is \$18,025,000, which represents no change from the FY 2017 approved Local funds budget of \$18,025,000.

#### **Agency Budget Submission**

**No Change:** Workforce Investments' budget proposal reflects no change from the CSFL to the agency budget submission.

#### **Mayor's Proposed Budget**

**Enhance:** The FY 2018 budget proposal for Local funds reflects an increase in the amount of \$50,463,368 to cover anticipated Cost-of-Living Adjustments and potential wage agreement funding.

#### **District's Proposed Budget**

**No Change:** The Workforce Investments' budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Non-Departmental

#### Table DO0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$0	\$7,223,786	\$5,622,076	-22.2
FTEs	0.0	44.0	40.0	-9.1

The mission of Non-Departmental is to budget for anticipated costs that were not allocated to specific agencies during the development of the proposed budget to ensure that specific use requirements are met.

# **Summary of Services**

Use of a Non-Departmental account is a common practice to include specific costs in the budget, while providing the flexibility to project and allocate these costs. Use of Non-Departmental improves budget formulation by ensuring that certain use criteria are met by agencies before the funds are released to those agencies.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table DO0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table DO0-2** (dollars in thousands)

	Dollars in Thousands					Full-T	ime Equi	valents		
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	0	3,804	3,804	0	0.0	0.0	44.0	40.0	-4.0	-9.1
SPECIAL PURPOSE										
REVENUE FUNDS	0	3,420	1,818	-1,602	-46.8	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	0	7,224	5,622	-1,602	-22.2	0.0	44.0	40.0	-4.0	-9.1
GROSS FUNDS	0	7,224	5,622	-1,602	-22.2	0.0	44.0	40.0	-4.0	-9.1

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table DO0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table DO0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	0	0	2,004	1,504	-500	-24.9
SUBTOTAL PERSONAL SERVICES (PS)	0	0	2,004	1,504	-500	-24.9
50 - SUBSIDIES AND TRANSFERS	0	0	5,220	4,118	-1,102	-21.1
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	5,220	4,118	-1,102	-21.1
GROSS FUNDS	0	0	7,224	5,622	-1,602	-22.2

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table DO0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### Table DO0-4

(dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents			ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) NON-DEPARTMENTAL								
(1100) NON-DEPARTMENTAL	0	7,224	5,622	-1,602	0.0	44.0	40.0	-4.0
SUBTOTAL (1000)								
NON-DEPARTMENTAL	0	7,224	5,622	-1,602	0.0	44.0	40.0	-4.0
TOTAL PROPOSED								
OPERATING BUDGET	0	7,224	5,622	-1,602	0.0	44.0	40.0	-4.0

<sup>(</sup>Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

Non-Departmental operates through the following program:

Non-Departmental - budgets for anticipated costs not allocated to agencies.

# **Program Structure Change**

Non-Departmental has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table DO0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table DO0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		3,804	44.0
Removal of One-Time Funding	Non-Departmental	-800	-4.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		3,004	40.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		3,004	40.0
Enhance: To support the costs of pre-existing programmatic initiatives	Non-Departmental	1,843	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		4,847	40.0
Enhance: To support the Paid Leave initiative (one-time) and a matching grant for	Non-Departmental	800	0.0
the National Cherry Blossom Festival (one-time)			
Technical Adjustment: Transfer out funding to responsible agencies	Non-Departmental	-1,843	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		3,804	40.0
CDECKLY NUMBER DEVENIUS EVINDS EV 4045		2 420	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE	N. D	3,420	0.0
Decrease: To align budget with projected revenues	Non-Departmental	-3,420	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		0	0.0
Enhance: To align the budget with projected revenue	Non-Departmental	1,630	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		1,630	0.0
Enhance: To align budget with projected revenues	Non-Departmental	188	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		1,818	0.0
GROSS FOR DO0 - NON-DEPARTMENTAL		5,622	40.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

Non-Departmental's proposed FY 2018 gross budget is \$5,622,076, which represents a 22.2 percent decrease from its FY 2017 approved gross budget of \$7,223,786. The budget is comprised of \$3,804,080 in Local funds and \$1,817,996 in Special Purpose Revenue funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

Non-Departmental's FY 2018 CSFL budget is \$3,004,080, which represents a \$800,000 decrease, or 21.0 percent decrease, from the FY 2017 approved Local funds budget of \$3,804,080.

# **CSFL** Assumptions

The FY 2018 CSFL calculated for Non-Departmental included an adjustment entry that is not described in detail on table 5. This adjustment reflects a reduction of \$800,000 to account for the removal of one-time funding appropriated in FY 2017. This funding included \$300,000 to support the Cherry Blossom Festival and \$500,000 to support the start-up costs for the Universal Paid Leave program.

#### **Agency Budget Submission**

**Decrease:** In Special Purpose Revenue funds, the proposed budget is initially adjusted to \$0 to remove the FY 2017 estimate of \$3,419,706 in unbudgeted funds.

# **Mayor's Proposed Budget**

**Enhance:** In Local Funds, \$1,843,000 was added to fund the costs related to legislative provisions included in the Budget Support Act.

**Enhance:** In Special Purpose Revenue funds, otherwise unbudgeted FY 2018 revenues of \$1,630,304 are added so that the District has budget authority for the full amount of its certified revenues. This funding represents the unbudgeted Special Purpose Revenue funds for various agencies.

# **District's Proposed Budget**

**Enhance:** The Non-Departmental's Local funds budget proposal includes one-time increases of \$500,000 in startup funding to support the Paid Leave initiative and \$300,000 to support a matching grant for the National Cherry Blossom Festival. In Special Purpose Revenue funds, the proposed budget includes an increase of \$187,692 to align the budget with certified revenues. This funding represents the unbudgeted Special Purpose Revenue funds from various agencies.

**Technical Adjustment**: In Local funds, the budget proposal includes a reduction of \$1,843,000 to reflect the reallocation of funding to the agencies responsible for the legislative provisions included in the FY 2018 Budget Support Act.

# **Emergency Planning and Security** Fund

Table EP0-1				
				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	<b>Proposed</b>	FY 2017
OPERATING BUDGET	\$14,280,577	\$34,895,000	\$13,000,000	-62.7

The mission of the Emergency Planning and Security Fund (EPSF) is to record expenses for which federal funding has been approved under the authority found in the federal payment for "Emergency Planning and Security Costs in the District of Columbia" section of the District's annual Appropriations Act.

The costs shown below are generally related to:

- Providing public safety at events related to the presence of the Nation's Capital in the District;
- Providing response support to immediate and specific terrorist threats or attacks in the District; and
- Providing support for requests from the United States Secret Service.

The Consolidated Appropriations Act, 2016, Public Law No. P.L. 114-113 (December 18, 2015) authorized a direct federal payment to the District in the amount of \$13,000,000, which is available until expended, and continued the authorization for reimbursement of expenditures related to support requested by the Director of the United States Secret Service.

#### EPSF funds available in FY 2016 consisted of:

Unexpended Balance carried	
forward from FY 2015	\$15,622,902
FY 2016 approved budget:	13,000,000
Total Available in FY 2016	\$28,622,902

# 1. FY 2016 approved expenditures by agency:

Agency	Amount
Metropolitan Police Department (MPD)	\$10,084,621
Fire and Emergency Medical Services (FEMS)	\$3,539,636
Homeland Security and Emergency Services (HSEMA)	\$49,405
Department of Forensic Services (DFS)	\$915
Returned to the Federal Government	\$606,000
Total	\$14,280,577

(Numbers may not add up due to rounding)

# 2. FY 2016 approved expenditures by event:

Agency	Amount
MPD Demonstrations/Special Events	\$7,253,943
FEMS Hazmat/Federal Property	\$2,476,267
MPD Presidential/First Lady Protection	\$951,846
MPD Foreign Dignitary Protection	\$670,061
MPD Vehicular Costs	\$566,638
FEMS Demonstrations/Other Events	\$544,289
MPD Vice-Presidential Protection	\$492,181
FEMS Presidential Helicopter Landing	\$472,575
MPD Infrastructure Surveillance	\$139,688
HSEMA Monitoring Federal Events	\$49,405
FEMS Presidential Escort	\$30,083
FEMS Fire Prevention Inspectors	\$16,421
MPD Domestic Dignitary Protection	\$10,265
DFS State of the Union	\$915
Returned to the Federal Government	\$606,000
Total	\$14,280,577

(Numbers may not add up due to rounding)

# 3. FY 2016 approved expenditures by quarter:

Quarter	Amount
1st Quarter	\$4,382,194
2nd Quarter	\$6,101,945
3rd Quarter	\$2,253,187
4th Quarter	\$1,543,251
Total	\$14,280,577

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table EP0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# Table EP0-2

(dollars in thousands)

	Dollars in Thousands						Full-T	ime Equi	valents	
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
FEDERAL RESOURCES										
FEDERAL PAYMENTS	14,281	34,895	13,000	-21,895	-62.7	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
FEDERAL RESOURCES	14,281	34,895	13,000	-21,895	-62.7	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	14,281	34,895	13,000	-21,895	-62.7	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table EP0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table EP0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	19,009	13,675	34,895	13,000	-21,895	-62.7
52 - RETURN OF FUNDS	0	606	0	0	0	N/A
SUBTOTAL NONPERSONAL SERVICES (NPS)	19,009	14,281	34,895	13,000	-21,895	-62.7
GROSS FUNDS	19,009	14,281	34,895	13,000	-21,895	-62.7

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table EP0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table EP0-4** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
	Change						Change	
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) EMERGENCY PLANNING AND								
SECURITY COST								
(1100) EMERGENCY PLANNING AND								
SECURITY COST	13,675	34,895	13,000	-21,895	0.0	0.0	0.0	0.0
NO ACTIVITY ASSIGNED	606	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (1000) EMERGENCY								
PLANNING AND SECURITY COST	14,281	34,895	13,000	-21,895	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	14,281	34,895	13,000	-21,895	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Emergency Planning and Security Fund operates through the following program:

**Emergency Planning and Security Cost** – provides recordation of expenses for which federal reimbursement/payment has been approved under the authority found in the federal payment for Emergency Planning and Security Costs section of the District's annual Appropriations Act.

#### **Program Structure Change**

The Emergency Planning and Security Fund has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table EP0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

# Table EP0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
EEDED AL DAVMENITO, EV 2017 Approved Budget and ETE		24.905	0.0
FEDERAL PAYMENTS: FY 2017 Approved Budget and FTE		34,895	0.0
Increase: To align the budget with the preliminary request to the Office of	Emergency Planning and	113	0.0
Management and Budget	Security Cost		
FEDERAL PAYMENTS: FY 2018 Agency Budget Submission		35,008	0.0
No Change		0	0.0
FEDERAL PAYMENTS: FY 2018 Mayor's Proposed Budget		35,008	0.0
Technical Adjustment: To align with the President's FY 2018 Budget Request	Emergency Planning and	-22,008	0.0
	Security Cost		
FEDERAL PAYMENTS: FY 2018 District's Proposed Budget	-	13,000	0.0
GROSS FOR EP0 - EMERGENCY PLANNING AND SECURITY FUND		13,000	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Emergency Planning and Security Fund's proposed FY 2018 gross budget is \$13,000,000, which represents a 62.7 percent decrease from its FY 2017 approved gross budget of \$34,895,000. The budget is comprised entirely of Federal Payment funds.

#### **Agency Budget Submission**

**Increase**: The FY 2018 Federal Payments request for the Emergency Planning and Security Fund is increased by \$113,401 to align the budget with the preliminary request to the Office of Management and Budget.

# **Mayor's Proposed Budget**

**No Change:** The Emergency Planning and Security Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**Technical Adjustment:** The FY 2018 Federal Payments request for Emergency Planning and Security Fund is reduced by \$22,008,401 to align the budget with the President's budget request.

# Master Equipment Lease/Purchase Program

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		_	
Table	Ю	<i>.</i> ( ).	-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	<b>Approved</b>	<b>Proposed</b>	FY 2017
OPERATING BUDGET	\$38,914,240	\$29,380,873	\$19,254,435	-34.5

The mission of the Master Equipment Lease/Purchase Program (the program) is to provide District agencies with access to low cost, tax-exempt financing for short-lived capital equipment. The program also enables the District to improve its asset/liability management by matching the useful life of the asset being financed to the amortization of the liability.

Under the District of Columbia Home Rule Act, the District may issue various obligations to finance its capital needs. The equipment finance program finances rolling stock (e.g., automobiles, trucks, public safety vehicles) and computer hardware and software. Financing through the program begins with a financing company paying for the purchase of equipment for the District's use. The District makes lease payments to the financing company for such equipment, which are in effect principal and interest payments on the amount financed, and the District gains ownership of the equipment upon completion of the payments.

Equipment financed through the program must have a useful life of at least five years. The repayment (amortization) will not exceed the useful life of the financed equipment. The maximum financing term that may be requested is ten years.

Appropriations for the program are budgeted from Local funds in amounts sufficient to meet the required payments. Timely payments are necessary to satisfy the District's commitments to its investors and creditors and to maintain a good credit standing in the financial markets.

As of September 30, 2016, the District financed approximately \$537 million of its capital equipment needs through the program. Currently, \$61 million is outstanding. The final payment associated with this program is due on June 25, 2020. The capital improvement plan for Fiscal Years 2017 through 2022 initiates a short-term financing program that will replace the current equipment finance program.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table ELO-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# **Table ELO-2**

(dollars in thousands)

	Dollars in Thousands					Full-T	ime Equi	valents		
		Change							Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	38,914	29,381	19,254	-10,126	-34.5	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	38,914	29,381	19,254	-10,126	-34.5	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	38,914	29,381	19,254	-10,126	-34.5	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table ELO-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

# **Table ELO-3**

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
80 - DEBT SERVICE	43,778	38,914	29,381	19,254	-10,126	-34.5
SUBTOTAL NONPERSONAL SERVICES (NPS)	43,778	38,914	29,381	19,254	-10,126	-34.5
GROSS FUNDS	43,778	38,914	29,381	19,254	-10,126	-34.5

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table ELO-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table ELO-4** 

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) EQUIPMENT LEASE								
(1100) EQUIPMENT LEASE	38,914	29,381	19,254	-10,126	0.0	0.0	0.0	0.0
SUBTOTAL (1000) EQUIPMENT LEASE	38,914	29,381	19,254	-10,126	0.0	0.0	0.0	0.0
TOTAL PROPOSED		•				•	•	
OPERATING BUDGET	38,914	29,381	19,254	-10,126	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Master Equipment Lease/Purchase Program operates through the following program:

**Equipment Lease** – provides financing for short-term capital equipment needs.

#### **Program Structure Change**

The Master Equipment Lease/Purchase Program has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table ELO-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### **Table ELO-5**

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		29,381	0.0
Other CSFL Adjustments	Equipment Lease	-10,126	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		19,254	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		19,254	0.0
No Change		0	0.0

#### Table ELO-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		19,254	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		19,254	0.0

GROSS FOR ELO-	MASTER E	OUIPMENT I	EASE/PURCHASI	PROGRAM

254 0.

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Master Equipment Lease/Purchase Program's proposed FY 2018 gross budget is \$19,254,435, which represents a 34.5 percent decrease from its FY 2017 approved gross budget of \$29,380,873. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The Master Equipment Lease/Purchase Program's FY 2018 CSFL budget is \$19,254,435, which represents a \$10,126,438, or 34.5 percent, decrease from the FY 2017 approved Local funds budget of \$29,380,873.

#### **CSFL Assumptions**

The Master Equipment Lease/Purchase Program's CSFL funding for debt service adjustments, which is not listed in detail on table 5, reflects an adjustment for a decrease of \$10,126,438 to account for revised debt service projections as the program pays off prior-year borrowing but takes on no new borrowing.

#### **Agency Budget Submission**

**No Change:** The Master Equipment Lease/Purchase Program's budget proposal reflects no change from the CSFL to the agency budget submission.

#### **Mayor's Proposed Budget**

**No Change:** The Master Equipment Lease/Purchase Program's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

# Pay-As-You-Go Capital Fund

Table PA0-1				
				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$144,104,544	\$120,541,890	\$106,122,695	-12.0

The mission of the Pay-As-You-Go Capital Fund is to provide an additional funding source and offset long-term bond borrowing costs for capital projects.

# **Summary of Services**

The Mayor and Council can request the use of Pay-As-You-Go (Paygo) Capital funds following the determination and certification by the Chief Financial Officer that the funds are available and necessary for the designated purpose. Operating funds may be transferred to the capital fund through a Pay-As-You-Go Capital funds budget transfer to support the Capital Improvements Plan (CIP), and the proposed FY 2018 budget includes such a transfer.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table PA0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table PA0-2** (dollars in thousands)

**GENERAL FUND** 

**GROSS FUNDS** 

**Dollars in Thousands Full-Time Equivalents** Actual Approved Proposed from Percentage Actual Approved Proposed from Percentage **Appropriated Fund** FY 2016 FY 2017 FY 2018 FY 2017 Change\* FY 2016 FY 2017 FY 2018 FY 2017 Change **GENERAL FUND** LOCAL FUNDS 88,043 66,614 59,960 -6,654 -10.0 0.0 0.0 0.0 0.0 N/A SPECIAL PURPOSE REVENUE FUNDS 56,062 53,928 46,162 -7,766 -14.4 0.0 0.0 0.0 0.0 N/A TOTAL FOR

106,123 -14,419

106,123

0.0

0.0

-12.0

-12.0

0.0

0.0

0.0

0.0

0.0

0.0

N/A

N/A

144,105

144,105

120,542

120,542

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

-14,419

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table PA0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table PA0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	136,245	144,105	120,542	106,123	-14,419	-12.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	136,245	144,105	120,542	106,123	-14,419	-12.0
GROSS FUNDS	136,245	144,105	120,542	106,123	-14,419	-12.0

<sup>\*</sup>Percent change is based on whole dollars.

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table PA0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table PA0-4

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) PAY-GO CAPITAL								
(1100) PAY-GO CAPITAL	144,105	120,542	106,123	-14,419	0.0	0.0	0.0	0.0
SUBTOTAL (1000) PAY-GO CAPITAL	144,105	120,542	106,123	-14,419	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	144,105	120,542	106,123	-14,419	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Pay-As-You-Go Capital Fund operates through the following program:

**Pay-Go Capital** – allows for the transfer of revenue and budget authority between the operating funds budget (General Fund) and the capital funds budget (Capital Improvements Fund).

#### **Program Structure Changes**

The Pay-As-You-Go Capital Fund agency has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table PA0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

Table PA0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		66,614	0.0
Removal of One-Time Funding	Pay-Go Capital	-2,814	0.0
Other CSFL Adjustments	Pay-Go Capital	-15,752	0.0
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		48,048	0.0
Decrease: To align resources with operational spending goals	Pay-Go Capital	-20,000	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		28,048	0.0
Enhance: Increases for capital projects (one-time)	Pay-Go Capital	20,039	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		48,087	0.0
Enhance: To align resources with operational spending goals	Pay-Go Capital	1,153	0.0
Enhance: Increases for capital projects (one-time)	Pay-Go Capital	10,720	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		59,960	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		53,928	0.0
Decrease: To align resources with operational spending goals	Pay-Go Capital	-7,766	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		46,162	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		46,162	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		46,162	0.0
GROSS FOR PA0 - PAY-AS-YOU-GO CAPITAL FUND		106,123	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Pay-As-You-Go (Paygo) Capital Fund's proposed FY 2018 gross funds budget is \$106,122,695, which represents a 12.0 percent decrease from its FY 2017 approved gross funds budget of \$120,541,890. The budget is comprised of \$59,960,250 in Local funds and \$46,162,445 in Special Purpose Revenue funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

The Paygo Capital Fund's FY 2018 CSFL budget is \$48,048,001, which represent an \$18,565,874, or 27.9 percent, decrease from the FY 2017 approved Local funds budget of \$66,613,875.

# **CSFL Assumptions**

The FY 2018 CSFL calculated for the Paygo Capital Fund includes changes not described in detail on table 5. The CSFL reflects an adjustment for a decrease of \$2,814,000 to account for removal of one-time funding to cover costs associated with tree planting projects. Additional adjustments include a decrease of \$15,751,874 for other adjustments to reflect FY 2018 Financial Plan projections.

# **Agency Budget Submission**

The Paygo Capital agency supports funding transfers to various capital improvement program projects.

**Decrease:** In Local funds, the Paygo Capital budget proposal reflects a decrease of \$20,000,000 in Local funds transferred to capital projects as compared to FY 2017. In Special Purpose Revenue funds, the Paygo Capital budget proposal reflects a net decrease of \$7,765,963, which includes a decrease of \$3,813,963 in lower Rights-of-Way fee revenue transferred to the District Department of Transportation's (DDOT) local transportation projects, a decrease of \$4,500,000 in the Department of Energy and Environment's Waterway Restoration project, and a decrease of \$452,000 in DDOT's Tree Planting project, partially offset by an increase of \$1,000,000 in the Office of Cable Television, Film, Music, and Entertainment's Headquarters project.

## **Mayor's Proposed Budget**

**Enhance:** In Local funds, the Paygo Capital Fund's proposed budget includes an increase of \$20,039,000 to support the Universal Paid Leave IT application.

## **District's Proposed Budget**

**Enhance:** In Local funds, the Paygo Capital Fund's proposed budget includes increases of \$10,720,000 in one-time funds and \$1,153,000 for various capital projects.

The District's proposed Local funds Paygo capital budget of \$59,960,250 supports the following projects:

- \$20,039,000 for the Universal Paid Family Leave IT Application;
- \$15,223,565 for various Local Transportation projects;
- \$9,748,000 for Life Safety, Boiler, and Roof Repairs at D.C. Public School facilities;
- \$5,984,024 for the United Medical Center;
- \$2,446,989 for the Yards and Canal Parks Improvements;
- \$1,900,000 for Facility Condition Assessments;
- \$1,200,000 for the Energy Retrofitting of District buildings;
- \$1,099,000 for WMATA;
- \$752,000 for Hazardous Material Remediation;
- \$500,000 for Access and Security Infrastructure;
- \$325,000 for the Big 3 Buildings Pool;
- \$250,000 for ADA Compliance;
- \$250,000 for the Georgetown Gondola; and
- \$242,672 for DPR Project Management.

The proposed Special Purpose Revenue funds budget of \$46,162,445 supports the following projects:

- \$45,162,445 for various Local Transportation projects; and
- \$1,000,000 for the Office of Cable Television, Film, Music, and Entertainment's Small Capital projects.

# District Retiree Health Contribution

-		-		^ 4
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				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	<b>Proposed</b>	FY 2017
OPERATING BUDGET	\$29,000,000	\$31,000,000	\$44,500,000	43.5

The mission of the District Retiree Health Contribution is to contribute to the funding of the District's other post-employment benefits (OPEB) liabilities.

District government retirees who were first employed after September 30, 1987 ("post-87") may obtain health insurance (pursuant to D.C. Code 1-622) and life insurance (pursuant to D.C. Code 1-623) from the District. The federal government is responsible for funding OPEB costs for District government retirees who were first employed prior to October 1, 1987 ("pre-87").

In 1999, the Council of the District of Columbia established the Annuitants' Health and Life Insurance Employer Contribution Trust Fund ("Trust Fund") to pay the District's portion of post-87 retirees' health and life insurance premiums. Through FY 2007, the District contributed to the Trust Fund from available funds. Beginning in FY 2008, the Governmental Accounting Standards Board requires state and local governments, including the District, to recognize any OPEB liability in their financial statements. The District is budgeting an actuarially determined annual OPEB contribution to gradually reduce its unfunded accrued liability. The proposed budget of the District Retiree Health Contribution represents the District's FY 2018 contribution to the funding of its OPEB liabilities.

The District passed permanent legislation effective in FY 2011 changing the calculation of its contribution to the cost of health, vision, and dental insurance premiums for retirees and their dependents to a scale based on the amount of creditable service of the retiree. The District's maximum contribution for the cost of healthcare for retirees is 75.0 percent, the same as the contribution for all current employees.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table RH0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table RH0-2

(dollars in thousands)

	Dollars in Thousands				Full-T	ime Equi	valents			
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	29,000	31,000	44,500	13,500	43.5	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	29,000	31,000	44,500	13,500	43.5	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	29,000	31,000	44,500	13,500	43.5	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table RH0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

# Table RH0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	91,400	29,000	31,000	44,500	13,500	43.5
SUBTOTAL NONPERSONAL SERVICES (NPS)	91,400	29,000	31,000	44,500	13,500	43.5
GROSS FUNDS	91,400	29,000	31,000	44,500	13,500	43.5

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table RH0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table RH0-4** (dollars in thousands)

	<b>Dollars in Thousands</b>				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) DISTRICT RETIREE HEALTH								
CONTRIBUTION								
(1100) DISTRICT RETIREE HEALTH								
CONTRIBUTION	29,000	31,000	44,500	13,500	0.0	0.0	0.0	0.0
SUBTOTAL (1000) DISTRICT RETIREE								
HEALTH CONTRIBUTION	29,000	31,000	44,500	13,500	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	29,000	31,000	44,500	13,500	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The District Retiree Health Contribution operates through the following program:

**District Retiree Health Contribution** – provides the contribution to the funding of the District's OPEB liabilities

#### **Program Structure Change**

The District Retiree Health Contribution has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table RH0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table RH0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		31,000	0.0
Other CSFL Adjustments	District Retiree Health	2,200	0.0
	Contribution		
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		33,200	0.0
Technical Adjustment: To align budget with certified actuarial projections	District Retiree Health	11,300	0.0
	Contribution		
LOCAL FUNDS: FY 2018 Agency Budget Submission		44,500	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		44,500	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 District's Proposed Budget		44,500	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The District Retiree Health Contribution's (OPEB) proposed FY 2018 gross budget is \$44,500,000, which represents a 43.5 percent increase over its FY 2017 approved gross budget of \$31,000,000. The budget is comprised entirely of Local funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

OPEB's FY 2018 CSFL budget is \$33,200,000, which represents a \$2,200,000, or 7.1 percent, increase over the FY 2017 approved Local funds budget of \$31,000,000.

#### **CSFL Assumptions**

CFSL funding for OPEB includes an increase of \$2,200,000 to account for an adjustment to reflect the FY 2018 Financial Plan projection.

#### **Agency Budget Submission**

**Technical Adjustment:** The District Retiree Health Contribution's proposed budget is increased by \$11,300,000 to reflect the actuarial valuation of the District of Columbia Annuitants' Health and Life Insurance Employee Contribution Plan. The purpose of the valuation is to provide an estimate of the actuarial accrued liabilities of the Plan and the Annual Required Contribution in accordance with Governmental Accounting Standard Board (GASB) statement numbers 43 and 45.

# **Mayor's Proposed Budget**

**No Changes:** The District Retiree Health Contribution's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

# **District's Proposed Budget**

**No Change:** The District Retiree Health Contribution's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Highway Transportation Fund - Transfers

#### Table KZ0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$25,332,460	\$24,753,575	\$24,936,000	0.7

The Highway Transportation Fund - Transfers agency records the transfer of motor fuel tax and Rights-of-Way revenues from the District's General Fund to the Highway Trust Fund.

#### **Summary of Services**

This agency reflects the flow of the dedicated revenues through the General Fund for the motor fuel tax and a portion of Rights-of-Way revenue, as necessary to ensure needed fund balance, are transferred. More information on the Highway Trust Fund is available in Appendix H of the FY 2018 to FY 2023 Capital Improvements Plan (Including the Highway Trust Fund).

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table KZ0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# Table KZ0-2

(dollars in thousands)

		Dollars in Thousands					Full-Time Equivalents			
		Change				Change				
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
DEDICATED TAXES	25,332	24,754	24,936	182	0.7	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	25,332	24,754	24,936	182	0.7	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	25,332	24,754	24,936	182	0.7	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table KZ0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table KZ0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	40,210	25,332	24,754	24,936	182	0.7
SUBTOTAL NONPERSONAL SERVICES (NPS)	40,210	25,332	24,754	24,936	182	0.7
GROSS FUNDS	40,210	25,332	24,754	24,936	182	0.7

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table KZ0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### Table KZ0-4

(dollars in thousands)

	]	Dollars in T	Thousands Full-Time Equivalent					ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) TRANSFER TAX TO HIGHWAY								
TRUST FUND								
(1100) TRANS MOTOR FUEL TAX TO								
HYWY TRUST FUND	25,332	24,754	24,936	182	0.0	0.0	0.0	0.0
SUBTOTAL (1000) TRANSFER TAX TO								
HIGHWAY TRUST FUND	25,332	24,754	24,936	182	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	25,332	24,754	24,936	182	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Highway Transportation Fund - Transfers operates through the following program:

**Transfer Tax to Highway Trust Fund** – records the transfer of dedicated revenue to the local Highway Trust Fund.

This program contains the following activity:

• Transfer Motor Fuel Tax to Highway Trust Fund – records the transfer of motor fuel tax revenue to the local Highway Trust Fund.

# **Program Structure Change**

The Highway Transportation Fund - Transfers has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table KZ0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table KZ0-5

(dollars in thousands)

DESCRIPTION	FY 2017 Approved Budget and FTE budget with projected revenues  Transfer Tax to Highway Trust Fund  FY 2018 Agency Budget Submission  FY 2018 Mayor's Proposed Budget	BUDGET	FTE
DEDICATED TAXES: FY 2017 Approved Budget and FTE		24,754	0.0
Increase: To align budget with projected revenues	Transfer Tax to Highway	182	0.0
	Trust Fund		
DEDICATED TAXES: FY 2018 Agency Budget Submission		24,936	0.0
No Change		0	0.0
DEDICATED TAXES: FY 2018 Mayor's Proposed Budget		24,936	0.0
No Change		0	0.0
DEDICATED TAXES: FY 2018 District's Proposed Budget		24,936	0.0
		•	
GROSS FOR KZ0 - HIGHWAY TRANSPORTATION FUND - TRANSFERS		24,936	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Highway Transportation Fund - Transfers' proposed FY 2018 gross budget is \$24,936,000, which represents a less than 1.0 percent increase over its FY 2017 approved gross budget of \$24,753,575. The budget is comprised entirely of Dedicated Taxes.

#### **Agency Budget Submission**

**Increase:** The FY 2018 budget proposal for Dedicated Taxes reflects an increase of \$182,425, which aligns the budget with revenue projections for the motor fuel tax. The increase is based on the requirements for the transfer of revenue generated from the motor fuel tax to the Highway Trust Fund. This adjustment is confirmed with the February 2017 revenue certification by the Office of Revenue Analysis.

#### **Mayor's Proposed Budget**

**No Change:** The Highway Transportation Fund - Transfers' budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Highway Transportation Fund - Transfer's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Convention Center Transfer

www.dcconvention.com Telephone: 202-249-3000

#### Table EZ0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$131,915,701	\$122,286,228	\$141,636,051	15.8

The Convention Center Transfer agency records the transfer of certain sales tax revenues from the District's General Fund to the Washington Convention and Sports Authority for the Walter E. Washington Convention Center.

This budget entity reflects the flow of the dedicated revenues to the Convention Center through the General Fund, as authorized by the District of Columbia Official Code: Division I, Title 10, Subtitle IV, Chapter 12. It also reflects the flow of other funds to the Convention Center.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table EZ0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table EZ0-2

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents					
		Change						Change		
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
GENERAL FUND										
LOCAL FUNDS	8,365	3,186	0	-3,186	-100.0	0.0	0.0	0.0	0.0	N/A
DEDICATED TAXES	123,551	119,100	140,138	21,038	17.7	0.0	0.0	0.0	0.0	N/A
SPECIAL PURPOSE										
REVENUE FUNDS	0	0	1,498	1,498	N/A	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
GENERAL FUND	131,916	122,286	141,636	19,350	15.8	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	131,916	122,286	141,636	19,350	15.8	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table EZ0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

# Table EZ0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	120,448	131,916	122,286	141,636	19,350	15.8
SUBTOTAL NONPERSONAL SERVICES (NPS)	120,448	131,916	122,286	141,636	19,350	15.8
GROSS FUNDS	120,448	131,916	122,286	141,636	19,350	15.8

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table EZ0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table EZ0-4** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) TRANSFER TO CONVENTION								
CENTER								
(1100) TRANSFER SALES TAX TO								
CONVENTION CENTER	131,916	122,286	140,138	17,851	0.0	0.0	0.0	0.0
(1200) TRANSFER OTHER REVENUE TO								
CONVENTION CTR	0	0	1,498	1,498	0.0	0.0	0.0	0.0
SUBTOTAL (1000) TRANSFER TO								
CONVENTION CENTER	131,916	122,286	141,636	19,350	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	131,916	122,286	141,636	19,350	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Convention Center Transfer operates through the following program:

**Transfer to Convention Center** – records the transfer of revenue to the Walter E. Washington Convention Center.

This program contains the following 2 activities:

- Transfer Sales Tax to Convention Center—records the transfer of sales tax revenue to the Walter E. Washington Convention Center; and
- Transfer Other Revenue to Convention Center—records the transfer of revenue to support the Washington Convention Center Hotel ground lease payment and other related revenues.

#### **Program Structure Change**

The Convention Center Transfer has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table EZ0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

Table EZ0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
LOCAL FUNDS: FY 2017 Approved Budget and FTE		3,186	0.0
Other CSFL Adjustments	Transfer to Convention	80	0.0
	Center		
LOCAL FUNDS: FY 2018 Current Services Funding Level (CSFL) Budget		3,266	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Agency Budget Submission		3,266	0.0
No Change		0	0.0
LOCAL FUNDS: FY 2018 Mayor's Proposed Budget		3,266	0.0
Reduce: To reallocate funds to Dedicated Taxes due to new revenue formula	Transfer to Convention	-3,266	0.0
	Center		
LOCAL FUNDS: FY 2018 District's Proposed Budget		0	0.0
DEDICATED TAXES: FY 2017 Approved Budget and FTE		119,100	0.0
Increase: To align budget with projected revenues	Transfer to Convention	14,910	0.0
mercuser to ungit outaget with projected to reliate	Center	1.,510	0.0
DEDICATED TAXES: FY 2018 Agency Budget Submission		134,010	0.0
No Change		0	0.0
DEDICATED TAXES: FY 2018 Mayor's Proposed Budget		134,010	0.0
Enhance: To support Destination DC advertisement	Transfer to Convention	6,128	0.0
**	Center		
DEDICATED TAXES: FY 2018 District's Proposed Budget		140,138	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2017 Approved Budget and FTE		0	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Agency Budget Submission		0	0.0
No Change		0	0.0
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0
Enhance: To align budget with projected revenues	Transfer to Convention	1,498	0.0
	Center		
SPECIAL PURPOSE REVENUE FUNDS: FY 2018 District's Proposed Budget		1,498	0.0
GROSS FOR EZ0 - CONVENTION CENTER TRANSFER		141,636	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Convention Center Transfer's (CCT) proposed FY 2018 gross budget is \$141,636,051, which represents a 15.8 percent increase over its FY 2017 approved gross budget of \$122,286,228. The budget is comprised of \$140,137,710 in Dedicated Taxes and \$1,498,341 in Special Purpose Revenue funds.

#### **Current Services Funding Level**

The Current Services Funding Level (CSFL) is a Local funds ONLY representation of the true cost of operating District agencies, before consideration of policy decisions. The CSFL reflects changes from the FY 2017 approved budget across multiple programs, and it estimates how much it would cost an agency to continue its current programs and operations into the following fiscal year. The FY 2018 CSFL adjustments to the FY 2017 Local funds budget are described in table 5 of this agency's budget chapter. Please see the CSFL Development section within Volume 1: Executive Summary for more information regarding the methodology used and components that comprise the CSFL.

CCT's FY 2018 CSFL budget is \$3,265,884, which represents a \$79,656, or 2.5 percent, increase over the FY 2017 approved Local funds budget of \$3,186,228.

#### **CSFL Assumptions**

The FY 2018 CSFL calculated for CCT includes an adjustment entry that is not described in detail on table 5. This adjustment is an increase of \$79,656 in nonpersonal services based on the Consumer Price Index factor of 2.5 percent.

#### **Agency Budget Submission**

**Increase:** CCT's budget proposal reflects an increase of \$14,909,710 in Dedicated Taxes to align the budget with projected revenue.

#### **Mayor's Proposed Budget**

**No Change:** The Convention Center Transfer's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**Enhance:** The Convention Center Transfer's budget proposal reflects an increase of \$6,128,000 in Dedicated Taxes due to a new revenue formula that increases Dedicated Tax revenue from hotels by 0.3 percent to support Destination DC advertising. This initiative aims at making the District of Columbia a premier global convention, tourism, and special events destination. The proposed budget in Special Purpose Revenue funds increased by \$1,498,341 to support the Convention Center Hotel ground lease payment.

**Reduce:** The proposed FY 2018 Local funds budget was decreased by \$3,265,884, as the additional Dedicated Tax revenue replaces the Local funds subsidy.

# Agency Budget Chapters - Part III (by Appropriation Title)

1.	District of Columbia Water and Sewer Authority (LA0)	H-1
2.	Washington Aqueduct (LB0)	H-7
3.	Office of Lottery and Charitable Games (DC0)	
4.	District of Columbia Retirement Board (DY0)	H-17
5.	Washington Convention and Sports Authority (ES0)	
6.	Housing Finance Agency (HF0)	H-29
7.	University of the District of Columbia (GF0)	
8.	District of Columbia Public Library Agency Trust Fund (UW0)	H-43
9.	Unemployment Insurance Trust Fund (UI0)	H-47
10.	Housing Production Trust Fund (UZ0)	
11.	Tax Increment Financing (TIF) Program (TX0)	H-57
	Ballpark Revenue Fund (BK0)	
13.	Repayment of PILOT Financing (TY0)	H-67
	Not-For-Profit Hospital Corporation (HW0)	
	D.C. Health Benefit Exchange Authority (HI0)	

# District of Columbia Water and Sewer Authority

www.dcwater.com Telephone: 202-787-2000

#### Table LA0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$0	\$535,825,000	\$561,947,000	4.9

Note: Prior year actuals are not reported for the District of Columbia Water and Sewer Authority (WASA), also known as DC Water, because the agency does not use the District's financial system for its actual transactions.

The vision of the District of Columbia Water and Sewer Authority (DC Water) is to be a world-class water utility, with the mission to exceed expectations by providing high quality water services in a safe, environmentally friendly, and efficient manner.

**History:** In 1996, the District of Columbia Water and Sewer Authority was created by District law, with the approval of the United States Congress, as an independent authority of the District government with a separate legal existence. In June 2010, the agency adopted a new logo and brand name, DC Water, while its official name remained District of Columbia Water and Sewer Authority. Beginning in FY 2013, for accounting purposes, DC Water was no longer reported as a component unit of the District government.

Governance: DC Water's Board of Directors establishes policies and guides the strategic planning process. The Board is composed of eleven members and eleven alternates, representing the District, Montgomery and Prince George's Counties in Maryland, and Fairfax County in Virginia. The Board's District members establish policies, set rates, and charges for all District services. The entire Board votes and establishes policies for joint-use services. The General Manager/CEO reports to the Board and manages the operations and performance of the enterprise.

DC Water's FY 2018 Board–approved budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table LA0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table LA0-2** (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents						
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND OTHER										
FUNDS	0	535,825	561,947	26,122	4.9	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
ENTERPRISE AND										
OTHER	0	535,825	561,947	26,122	4.9	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	0	535,825	561,947	26,122	4.9	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table LA0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

**Table LA0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	0	0	103,910	107,618	3,708	3.6
14 - FRINGE BENEFITS - CURRENT PERSONNEL	0	0	34,096	35,397	1,301	3.8
15 - OVERTIME PAY	0	0	6,755	6,178	-577	-8.5
SUBTOTAL PERSONAL SERVICES (PS)	0	0	144,761	149,193	4,432	3.1
20 - SUPPLIES AND MATERIALS	0	0	34,709	30,659	-4,050	-11.7
30 - ENERGY, COMMUNICATION AND BUILDING	0	0	28,670	29,399	729	2.5
RENTALS						
40 - OTHER SERVICES AND CHARGES	0	0	29,278	30,156	878	3.0
41 - CONTRACTUAL SERVICES - OTHER	0	0	82,760	79,353	-3,407	-4.1
50 - SUBSIDIES AND TRANSFERS	0	0	21,057	21,376	319	1.5
70 - EQUIPMENT AND EQUIPMENT RENTAL	0	0	1,230	1,071	-159	-12.9
80 - DEBT SERVICE	0	0	193,360	220,740	27,380	14.2
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	391,064	412,754	21,690	5.5
GROSS FUNDS	0	0	535,825	561,947	26,122	4.9

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table LA0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table LA0-4** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) WASA								
(1100) WASA	0	535,825	561,947	26,122	0.0	0.0	0.0	0.0
SUBTOTAL (1000) WASA	0	535,825	561,947	26,122	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	0	535,825	561,947	26,122	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

**Service Area:** Providing more than 672,000 residents and 21.3 million annual visitors in the District of Columbia with retail water and wastewater (sewer) service, DC Water has a total service area of approximately 725 square miles. In addition, DC Water treats wastewater for approximately 1.6 million people in neighboring jurisdictions, including Montgomery and Prince George's Counties in Maryland, and Fairfax and Loudoun Counties in Virginia.



**Drinking Water Quality:** With a strong emphasis on water quality, DC Water maintains an annual flushing program, regulatory and voluntary water quality testing, and ongoing system upgrades. In partnership with the U.S. Army Corps of Engineers' Washington Aqueduct, DC Water ensures a high quality treatment process for delivering outstanding drinking water throughout the year.

Pumped and Treated Water Storage: During Fiscal Year 2016, DC Water pumped an average of more than 99 million gallons of water per day. In addition, DC Water stores 61 million gallons of treated water at its eight facilities. The Washington Aqueduct stores an additional 49 million gallons.

Water Distribution System: DC Water delivers water through 1,350 miles of interconnected pipes, four pumping stations, five reservoirs, three elevated water tanks, 48,979 valves, and 9,462 fire hydrants.

Blue Plains Advanced Wastewater Treatment Plant: Blue Plains, located at the southernmost tip of the District, is the largest advanced wastewater treatment facility in the world, covering 153 acres along the Potomac River. Blue Plains treats an annual average of 300 million gallons per day (MGD) and has a design capacity of 370 MGD, with a peak design capacity to treat more than one billion gallons per day.

Sewer System: 1,900 miles of sanitary and combined sewers, 22 flow-metering stations, nine off-site waste-water pumping stations, 16 storm water pumping stations, 12 inflatable dams and a swirl facility comprise the DC Water sewer system.

#### **Program Structure Change**

DC Water has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table LA0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

## Table LA0-5 (dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		535,825	0.0
Increase: To align budget with projected debt service payments	WASA	27,380	0.0
Increase: To align personal services and Fringe Benefits with projected costs	WASA	4,432	0.0
Increase: To align utility costs with proposed estimates	WASA	729	0.0
Decrease: To align resources with operational spending goals	WASA	-3,012	0.0
Decrease: To adjust the Contractual Services budget	WASA	-3,407	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		561,947	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		561,947	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		561,947	0.0
GROSS FOR LA0 - WATER AND SEWER AUTHORITY		561,947	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The District of Columbia Water and Sewer Authority's (DC Water) FY 2018 gross budget is \$561,947,000, which represents a 4.9 percent increase over its FY 2017 approved budget of \$535,825,000. The budget is comprised entirely of Enterprise and Other funds.

# **Agency Budget Submission**

**Increase:** The proposed budget includes operational spending increases of \$27,380,000 for debt service costs associated with DC Water's capital improvement program. Additional increases include \$4,432,000 in personal services, to maintain a high performance workforce, and \$729,000 in nonpersonal services to align the budget with projected utility costs.

**Decrease:** The proposed budget includes decreases in operational spending of \$3,012,000 mainly for chemicals, and \$3,407,000 in Contractual Services, due to lower production and hauling of biosolids.

#### **Mayor's Proposed Budget**

**No Change:** DC Water's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

# **District's Proposed Budget**

**No Change:** The Water and Sewer Authority's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Washington Aqueduct

www.nab.usace.army.mil/missions/washingtonaqueduct

Telephone: 202-764-2753

#### Table LB0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$0	\$59,769,966	\$61,418,554	2.8

Note: Prior year actuals are not reported for the Washington Aqueduct because the agency does not use the District's financial system for its actual transactions.

The mission of Washington Aqueduct is to collect, purify, and pump an adequate supply of portable water to the distribution system managed by the District of Columbia Water and Sewer Authority (DC Water), Arlington County, and Fairfax County Water Authority (Fairfax Water), in Virginia.

The agency plans to fulfill its mission by achieving the following strategic goals:

- Provide an adequate supply of high quality potable water;
- Provide potable water at an equitable, economical rate that covers all costs; and
- Protect the drinking water consumer from both microbial risk and adverse health effects due to chemicals in the drinking water.

Washington Aqueduct owns and operates intake facilities on the Potomac River at Great Falls and Little Falls, Maryland. Washington Aqueduct also owns and operates two 10-mile gravity conduit systems with a combined 200 million gallon per day (mgd) capacity, a 525-mgd raw water pumping station and transmission system, two major treatment plants with 320-mgd capacity, three booster pumping stations, a 480-mgd finished water pumping station, seven finished storage reservoirs, and many large diameter transmission mains.

Washington Aqueduct is owned and operated by the U.S. Army Corps of Engineers and is governed by a Wholesale Customer Board. It sells water to three wholesale customers: DC Water, Arlington County, Virginia, and Fairfax County Water Authority, in Virginia.

In FY 2016, Washington Aqueduct pumped 49.2 billion gallons of purified water to its customers, a decrease of 2.8 percent from FY 2015. The FY 2015 to FY 2016 decrease is likely a result of the growing conservation effort. In Fiscal Years 2017 and 2018, Washington Aqueduct is projecting the same pumpage as in FY 2016.

Washington Aqueduct does not receive appropriated funding from the District of Columbia or the federal government.

DC Water funds the District of Columbia's portion of the costs of the Washington Aqueduct. As a whole-sale customer, DC Water purchases potable water and makes payments to Washington Aqueduct based on the number of gallons provided. Washington Aqueduct charges a rate based on water sale agreements with DC Water, Arlington County, and Fairfax County Water Authority. The individual wholesale customers are responsible for water distribution.

#### **Water Quality**

Water being produced by Washington Aqueduct treatment plants has consistently met and surpassed all Environmental Protection Agency (EPA) drinking water standards.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table LB0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table LB0-2** (dollars in thousands)

		Dollar	rs in Thou	ısands		Full-Time Equivalents				
				Change		Change				
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND OTHER										
FUNDS	0	59,770	61,419	1,649	2.8	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
ENTERPRISE AND										
OTHER	0	59,770	61,419	1,649	2.8	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	0	59,770	61,419	1,649	2.8	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# **FY 2018 Proposed Operating Budget, by Comptroller Source Group**

Table LB0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table LB0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	0	0	59,770	61,419	1,649	2.8
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	59,770	61,419	1,649	2.8
GROSS FUNDS	0	0	59,770	61,419	1,649	2.8

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table LB0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table LB0-4

(dollars in thousands)

	I	Oollars in Tl	nousands	Full-Time Equivalents				
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) WASHINGTON AQUEDUCT								
(1100) WASHINGTON AQUEDUCT	0	59,770	61,419	1,649	0.0	0.0	0.0	0.0
SUBTOTAL (1000) WASHINGTON								
AQUEDUCT	0	59,770	61,419	1,649	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	0	59,770	61,419	1,649	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Washington Aqueduct operates through the following program:

**Sale of Water** – The main program at Washington Aqueduct is the sale of drinking water to its three customers for further distribution to the distribution systems they serve. The Wholesale Customer Board also approves Washington Aqueduct's budget. During Fiscal Years 2017 and 2018, Washington Aqueduct expects to pump an estimated 49.2 billion gallons of purified water to its customers each year.

#### **Program Structure Change**

The Washington Aqueduct has no program structure changes in the FY 2018 proposed budget.

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table LB0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table LB0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		59,770	0.0
Increase: To align budget with projected revenues	Washington Aqueduct	1,649	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		61,419	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		61,419	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		61,419	0.0
GROSS FOR LB0 - WASHINGTON AQUEDUCT		61,419	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Washington Aqueduct's FY 2018 gross budget is \$61,418,554, which represents a 2.8 percent increase over its FY 2017 approved gross budget of \$59,769,966. The budget is comprised entirely of Enterprise and Other funds.

#### **Agency Budget Submission**

**Increase:** The Washington Aqueduct's proposed budget was increased by \$1,648,588 to reflect an increased investment in capital assets to sustain the infrastructure and improve the reliability and safety of the water treatment system.

#### **Mayor's Proposed Budget**

**No Change:** The Washington Aqueduct's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Washington Aqueduct's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Office of Lottery and Charitable Games

www.lottery.dc.gov Telephone: 202-645-8000

#### Table DC0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$228,270,362	\$215,000,000	\$240,000,000	11.6
FTEs	64.7	73.5	74.5	1.4

The mission of the Office of Lottery and Charitable Games (OLCG) is to generate revenue for the District's General Fund through the sale of lottery games and to regulate charitable gaming.

Since its inception in 1982, OLCG has contributed over \$2 billion to the District's General Fund. The OLCG annual transfer to the General Fund remains a vital component in aiding the city's economy, thereby benefiting all residents of the District of Columbia. The General Fund supports services such as education, recreation and parks, public safety, housing, and senior and child services. The OLCG directly benefits its players by paying out more than 50 percent of annual sales in prize money. It also directly benefits local businesses by providing commissions to retailers licensed to sell D.C. Lottery games and offering contracting opportunities.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table DC0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table DC0-2

(dollars in thousands)

		<b>Dollars in Thousands</b>					Full-Time Equivalents				
		Change					Change				
	Actual	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
ENTERPRISE AND											
<u>OTHER</u>											
ENTERPRISE AND											
OTHER FUNDS	228,270	215,000	240,000	25,000	11.6	64.7	73.5	74.5	1.0	1.4	
TOTAL FOR											
ENTERPRISE AND											
OTHER	228,270	215,000	240,000	25,000	11.6	64.7	73.5	74.5	1.0	1.4	
GROSS FUNDS	228,270	215,000	240,000	25,000	11.6	64.7	73.5	74.5	1.0	1.4	

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

## FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table DC0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table DC0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	5,534	5,666	6,717	6,544	-174	-2.6
12 - REGULAR PAY - OTHER	133	229	193	337	145	75.3
13 - ADDITIONAL GROSS PAY	91	87	16	16	0	0.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	1,149	1,214	1,582	1,576	-7	-0.4
15 - OVERTIME PAY	61	49	156	156	0	0.0
SUBTOTAL PERSONAL SERVICES (PS)	6,968	7,244	8,664	8,629	-35	-0.4
20 - SUPPLIES AND MATERIALS	51	45	503	347	-156	-31.0
30 - ENERGY, COMMUNICATION AND BUILDING	77	5	328	14	-314	-95.8
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	234	205	294	227	-67	-22.9
32 - RENTALS - LAND AND STRUCTURES	2,855	2,174	2,067	2,330	263	12.7
34 - SECURITY SERVICES	540	27	1,368	1,370	1	0.1
35 - OCCUPANCY FIXED COSTS	0	7	0	50	50	N/A
40 - OTHER SERVICES AND CHARGES	6,535	6,790	8,665	9,182	517	6.0
41 - CONTRACTUAL SERVICES - OTHER	10,174	11,355	13,822	13,690	-132	-1.0
50 - SUBSIDIES AND TRANSFERS	184,643	200,290	178,752	203,621	24,869	13.9
70 - EQUIPMENT AND EQUIPMENT RENTAL	112	128	535	540	5	0.9
SUBTOTAL NONPERSONAL SERVICES (NPS)	205,222	221,026	206,336	231,371	25,035	12.1
GROSS FUNDS	212,190	228,270	215,000	240,000	25,000	11.6

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table DC0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table DC0-4** (dollars in thousands)

	]	Dollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) HUMAN RESOURCES	636	677	678	1	6.2	6.0	6.0	0.0
(1015) EXECUTIVE DIRECTION AND								
SUPPORT	747	774	959	185	2.6	4.0	4.0	0.0
(1030) PROPERTY AND FLEET	400	505	554	2.4	2.6	2.0	2.0	0.0
MANAGEMENT	499	587	554	-34	2.6	3.0	3.0	0.0
(1040) INFORMATION TECHNOLOGY	581	8,952	1,552	-7,400	2.6	3.0	3.0	0.0
(1050) FINANCIAL SERVICES	3,737	5,657	5,615	-43	0.0	0.0	0.0	0.0
(1060) LEGAL SERVICES	1	8	8	0	0.0	0.0	0.0	0.0
(1075) SECURITY	901	1,037	816	-221	3.5	4.0	4.0	0.0
(1080) COMMUNICATIONS	566	865	823	-42	4.4	5.0	5.0	0.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	7,668	18,556	11,004	-7,553	22.0	25.0	25.0	0.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	95	132	132	0	0.9	1.0	1.0	0.0
(120F) ACCOUNTING OPERATIONS	644	702	705	3	5.3	6.0	6.0	0.0
(130F) FISCAL OFFICER	200,509	179,586	204,493	24,906	2.6	4.0	4.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	201,248	180,420	205,329	24,910	8.8	11.0	11.0	0.0
(6000) GAMING OPERATIONS								
PROGRAM								
(6200) MARKETING	7,162	7,752	7,803	50	7.0	8.0	8.0	0.0
(6300) TRADE DEVELOPMENT	2,767	4,380	5,370	990	9.7	11.0	11.0	0.0
(6400) DRAW DIVISION	7,762	2,025	820	-1,205	3.1	3.5	3.5	0.0
(6500) LICENSING AND CHARITABLE								
GAMES	606	784	817	33	4.4	5.0	6.0	1.0
(6600) INFORMATION TECHNOLOGY	0.70	000	0.615	T (2)	0.0	0.0	0.0	0.0
(GAMES)	979	989	8,615	7,626	8.8	9.0	9.0	0.0
(6700) CLAIM CENTER	78	94	243	149	0.9	1.0	1.0	0.0
SUBTOTAL (6000) GAMING	10.255	16.034	22.665	7.643	22.0	25.5	20.5	1.0
OPERATIONS PROGRAM	19,355	16,024	23,667	7,643	33.9	37.5	38.5	1.0
TOTAL PROPOSED OPERATING BUDGET	228,270	215,000	240,000	25,000	64.7	73.5	74.5	1.0
OT ELETTING BODGET		=10,000	210,000	-2,000	0/	,,,,	,	1.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Office of Lottery and Charitable Games operates through the following 3 programs:

Gaming Operations – provides support services to lottery retail agents and the gaming public so that they can benefit from the portfolio of games offered by OLCG. Gaming Operation oversees 2 types of games: Instant Games – provides a portfolio of instant lottery games to the gaming public so that they can experience the entertainment value and potential reward of playing and winning with scratch-off style lottery tickets; and Online Games – provides online lottery-type games and services, which are lottery game tickets sold to the gaming public by lottery retail agents and video gaming machines, and played by the public at social settings targeted to the gaming public, so that the District can experience a steady source of revenue through the transfer of net proceeds from lottery sales. Online games are comprised of 11 games: DC3, DC4, DC5, Powerball, Mega Millions, Hot Lotto, D.C. Keno, Race 2 Riches, Lucky for Life, Tap-N-Play, and D.C. Fast Play – provides online (kiosk-based) lottery gaming experience for the gaming public so that they can experience the entertainment value of the OLCG's portfolio of games and potential rewards of playing and winning.

This program contains the following 6 activities:

- **Marketing** provides advertising and promotional information to eligible players. The goal is to attract eligible players to purchase lottery tickets so that they may enjoy the entertainment value offered by the Office of Lottery and Charitable Games' portfolio of games;
- **Trade Development (Sales Department)** provides sales goals and retail development services to lottery retail agents. The goals are to assist lottery retail agents in reaching established minimum sales volume levels and to achieve sustained growth;
- **Draw Division** provides draw-related services to the gaming public. The goal is to maintain the public trust through ensuring unbiased and random draws;
- Licensing and Charitable Games provides licensing and regulatory compliance services to existing and prospective lottery retail agents and non-profit charitable organizations. The goals are to ensure that lottery retail agents and non-profit charitable organizations receive appropriate licenses to sell lottery products and conduct charitable gaming activities in accordance with the laws and regulations set forth by the District;
- **Information Technology** provides technical coordination and oversight services to lottery retail agents, customers, and internal OLCG operations. The goals are for retail agents, customers and internal operations to deliver, play and provide an uncompromised portfolio of lottery products; and
- Claim Center provides claims processing and gaming information services to the gaming public. The goals are for the public to redeem prizes and enjoy a positive gaming experience.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides for comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This program is standard for all agencies using performance-based budgeting.

#### **Program Structure Change**

The Office of Lottery and Charitable Games has no program structure changes in the FY 2018 proposed budget.

### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table DC0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table DC0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		215,000	73.5
Increase: To align budget with projected revenues	Agency Financial Operations	24,869	0.0
Increase: To align resources with operational spending goals	Multiple Programs	367	0.0
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	154	3.0
Decrease: To align Fixed Costs with proposed estimates	Agency Management	-68	0.0
Decrease: To adjust the Contractual Services budget	Multiple Programs	-132	0.0
Decrease: To recognize savings from a reduction in FTEs	Multiple Programs	-189	-2.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		240,000	74.5
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		240,000	74.5
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		240,000	74.5
GROSS FOR DC0 - OFFICE OF LOTTERY AND CHARITABLE GAMES		240,000	74.5

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Office of Lottery and Charitable Games' (OLCG) proposed FY 2018 gross budget is \$240,000,000, which represents an 11.6 percent increase over its FY 2017 approved gross budget of \$215,000,000. The budget is comprised entirely of Enterprise and Other funds.

#### **Agency Budget Submission**

**Increase:** For FY 2018, OLCG realigned its proposed to budget more accurately reflect spending in the agency's core activities. As such, Subsidies and Transfers is increased by \$24,869,201 in the Agency Financial Operations program because of anticipated increases in revenue, which include payments to the District's General Fund. Additionally, the proposed budget includes a net increase of \$366,508 in nonpersonal services to cover supplies and equipment. The proposed budget also includes an increase of \$153,633 and 3.0 Full Time Equivalent (FTE) positions to align the budget with projected personal services costs.

**Decrease:** OLCG's proposed budget reflects a net decrease of \$67,790 in the Agency Management program to align the budget for Fixed Costs with projected estimates. Additionally, the proposed budget includes a reduction of \$132,456 in Contractual Services to support the costs associated with printing instant lottery tickets, and a decrease of \$189,096 and 2.0 FTEs to recognize savings from the reclassification of 2.0 FTEs from full-time to part-time status.

#### **Mayor's Proposed Budget**

**No Change:** Office of Lottery and Charitable Games' budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Office of Lottery and Charitable Games' budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# District of Columbia Retirement Board

dcrb.dc.gov

Telephone: 202-343-3200

#### Table DY0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$37	\$39,095,618	\$41,643,704	6.5
FTEs	0.0	69.6	75.0	7.8

Note: Prior year actuals are not reported for the District of Columbia Retirement Board because the agency does not use the District's financial system for its actual transactions

The mission of the District of Columbia Retirement Board (DCRB) is to invest prudently the assets of the police officers, firefighters, and teachers of the District of Columbia, while providing those employees with retirement services.

# **Summary of Services**

DCRB is an independent agency that has exclusive authority and discretion to administer the District's retirement funds for teachers, police officers, and firefighters (hereinafter referred to as the "Fund") pursuant to Section 1-711(a) of the District of Columbia Official Code. In 2005, the responsibility of administering the teachers', police officers' and firefighters' retirement programs was transferred to DCRB.

The federal government assumed the District's unfunded liability for the retirement plans of teachers, police officers, firefighters, and judges under provisions of the National Capital Revitalization and Self-Government Improvement Act of 1997. Under this law, the federal government pays the retirement benefits and death benefits, and a share of disability payments, for members for years of service earned up to the freeze date of June 30, 1997. The District of Columbia government is responsible for all subsequently earned benefits for the members of the retirement plans.

The DCRB Board of Trustees is comprised of 12 voting trustees: 3 appointed by the Mayor, 3 appointed by the District Council, and 6 elected by employee participant groups. In addition, the District's Treasurer serves on the Board as an ex-officio (non-voting) member, representing the District's Chief Financial Officer.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table DY0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table DY0-2

(dollars in thousands)

		<b>Dollars in Thousands</b>					Full-Time Equivalents				
				Change		Change					
	Actual	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
ENTERPRISE AND											
<u>OTHER</u>											
ENTERPRISE AND											
OTHER FUNDS	0	39,096	41,644	2,548	6.5	0.0	69.6	75.0	5.4	7.8	
TOTAL FOR											
ENTERPRISE AND											
OTHER	0	39,096	41,644	2,548	6.5	0.0	69.6	75.0	5.4	7.8	
GROSS FUNDS	0	39,096	41,644	2,548	6.5	0.0	69.6	75.0	5.4	7.8	

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table DY0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table DY0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	0	0	7,020	7,652	633	9.0
12 - REGULAR PAY - OTHER	0	0	0	85	85	N/A
13 - ADDITIONAL GROSS PAY	0	0	273	299	27	9.7
14 - FRINGE BENEFITS - CURRENT PERSONNEL	0	0	1,843	2,408	565	30.7
15 - OVERTIME PAY	0	0	32	32	0	1.6
SUBTOTAL PERSONAL SERVICES (PS)	0	0	9,168	10,478	1,310	14.3
20 - SUPPLIES AND MATERIALS	0	0	117	137	21	17.8
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	0	74	85	10	14.1
32 - RENTALS - LAND AND STRUCTURES	0	0	1,679	1,771	92	5.5
40 - OTHER SERVICES AND CHARGES	0	0	26,330	27,059	729	2.8
41 - CONTRACTUAL SERVICES - OTHER	0	0	1,400	1,669	269	19.2
70 - EQUIPMENT AND EQUIPMENT RENTAL	0	0	328	445	117	35.6
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	29,928	31,166	1,238	4.1
GROSS FUNDS	0	0	39,096	41,644	2,548	6.5

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table DY0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table DY0-4** (dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents			ts	
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(3000) DCRB AGENCY MANAGEMENT								
(3001) EXECUTIVE	0	1,611	2,004	393	0.0	9.0	9.0	0.0
(3002) INVESTMENTS	0	13,240	13,734	494	0.0	6.0	6.0	0.0
(3003) TRUSTEES	0	594	558	-35	0.0	0.0	0.0	0.0
(3004) GENERAL COUNSEL	0	1,572	1,615	43	0.0	4.0	4.0	0.0
(3005) BENEFITS	0	2,952	3,522	570	0.0	26.6	31.0	4.4
(3006) OPERATIONS	0	3,721	4,302	580	0.0	11.0	11.0	0.0
(3007) INFORMATION TECHNOLOGY	0	6,724	8,305	1,581	0.0	12.0	13.0	1.0
(3008) PROJECTS	0	8,682	7,604	-1,078	0.0	1.0	1.0	0.0
SUBTOTAL (3000) DCRB AGENCY								
MANAGEMENT	0	39,096	41,644	2,548	0.0	69.6	75.0	5.4
TOTAL PROPOSED	•		•			•		
OPERATING BUDGET	0	39,096	41,644	2,548	0.0	69.6	75.0	5.4

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The District of Columbia Retirement Board (DCRB) operates through the following program:

**DCRB Agency Management** – provides administrative support and the required tools to achieve operational and programmatic results.

This program contains the following 8 activities:

- Executive provides executive direction for all activities to achieve the mission of the agency. Executive activity expenses are paid from two sources: (1) earnings derived from the Fund; and (2) reimbursements from the United States Department of the Treasury (Treasury) for services provided by DCRB for programs for which the federal government is responsible;
- **Investments** manages all activities and resources dedicated to the investment of the assets of the Fund. Investment activity expenses are paid from the earnings derived from the Fund;
- **Board of Trustees** determines the overall investment strategy for the Fund and monitors staff implementation of the strategy. The Board of Trustees' activity expenses are paid from the earnings derived from the Fund;

- **General Counsel** provides legal support to the agency. General Counsel activity expenses are paid from the earnings derived from the Fund;
- **Benefits** provides administrative services for members and timely and accurate payment of benefits to retirees and survivors. Benefits activity expenses are paid from two sources: (1) earnings derived from the Fund; and (2) reimbursements from the Treasury for services provided by DCRB for programs for which the federal government is responsible;
- **Operations** provides operational and accounting support. Operations activity expenses are paid from two sources: (1) earnings derived from the Fund; and (2) reimbursements from the Treasury for services provided by DCRB for programs for which the federal government is responsible;
- **Information Technology** provides technology systems support to achieve programmatic results. Information Technology activity expenses are paid from the earnings derived from the Fund; and
- **Projects** manages the special projects undertaken by the agency. Projects activity expenses are paid from the earnings derived from the fund.

## **Program Structure Change**

The District of Columbia Retirement Board has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table DY0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

# Table DY0-5

(dollars in thousands)

	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		39,096	69.6
Increase: To align personal services and Fringe Benefits with projected costs	DCRB Agency Management	1,310	5.4
Increase: To align resources with operational spending goals	DCRB Agency Management	867	0.0
Increase: To adjust the Contractual Services budget	DCRB Agency Management	269	0.0
Increase: To align Fixed Costs with proposed estimates	DCRB Agency Management	103	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		41,644	75.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		41,644	75.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		41,644	75.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The District of Columbia Retirement Board's (DCRB) proposed FY 2018 gross budget is \$41,643,704, which represents a 6.5 percent increase over its FY 2017 approved gross budget of \$39,095,618. The budget is comprised entirely of Enterprise and Other Funds.

#### **Agency Budget Submission**

**Increase:** The DCRB FY 2018 budget proposal reflects an increase of \$1,310,064 and 5.4 Full-Time Equivalents (FTEs) to begin installing the selected Pension Information Management System (PIMS), while concurrently continuing to process and pay benefits with existing processes. PIMS is a multi-year project that will require collaboration with other District agencies and stakeholders, and will enable DCRB to provide a full range of retirement services for members. Nonpersonal services increased by \$866,676 to support ongoing operations and costs associated with new applications.

Additionally, the proposed budget increased by \$268,641 to correspond with higher projections provided by the U.S. Department of the Treasury for its System to Administer Retirement (STAR), which is a core system utilized by Treasury. DCRB is responsible for approximately 27 percent of the costs to operate STAR. Fixed Costs projections account for an increase of \$102,705 due to higher Rent and Telecommunications estimates. The rising Telecommunications costs are driven by proposed upgrades of the telephone system and mobile applications, along with content management solutions to facilitate the dissemination and availability of information throughout the agency.

# Mayor's Proposed Budget

**No Change**: The District of Columbia Retirement Board's budget proposal reflects no change from the agency's budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The District of Columbia Retirement Board's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Washington Convention and Sports Authority

www.eventsdc.com Telephone: 202-249-3000

#### Table ES0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$0	\$146,958,776	\$160,215,589	9.0

**Note:** Prior year actuals are not reported for the Washington Convention and Sports Authority because the agency does not use the District's financial system for its actual transactions.

The mission of Events DC is to promote the District as a location for conventions, trade shows, meetings, sports, entertainment and recreational events; promote tourism and leisure travel to the District; and encourage and support youth activities, including through sports. Through these activities, Events DC serves as an economic engine for the Nation's Capital.

#### **Summary of Services**

In 1994, the Washington Convention Center Authority (WCCA) was created as a corporate body and an independent authority of the District of Columbia government responsible for managing and operating the District's convention center and for bringing national and international conventions, trade shows, and meetings to the District of Columbia. ["Washington Convention Center Authority Act of 1994," D.C. Law 10-188, effective September 28, 1994]. Pursuant to the Fiscal Year 2010 Budget Support Second Emergency Act of 2009 and the Fiscal Year 2010 Budget Support Act, the District of Columbia Sports and Entertainment Commission was merged into WCCA to form a new organization known as the Washington Convention and Sports Authority (WCSA). The merger created one umbrella organization with a broadened charter to also promote the District as a key sports, entertainment and special events destination. Also, as part of the merger, WCSA gained control over the Nationals Park, the Robert F. Kennedy Memorial Stadium (RFK), and the non-military portions of the DC Armory. Facility maintenance for RFK and the Armory, previously performed by the D.C. Sports and Entertainment Commission, was assumed by the Department of Real Estate Services, now the Department of General Services.

In June 2011, the Washington Convention and Sports Authority launched a new brand name, "Events DC." The new brand entity fully encompasses the event experience in the city, elevates the organization's core assets and portfolio, and perhaps most importantly, aligns with the existing brands for Washington D.C. and the city's promotional arm, Destination DC.

Events DC is governed by a 12-member Board of Directors. Three members, including the Chief Financial Officer of the District, the chief executive of the Hotel Association of Washington D.C., and the third person designated by the Mayor, serve as voting ex-officio members. The remaining nine public members are appointed by the Mayor with the advice and consent of the Council of the District of Columbia and represent certain sectors of the community. The Mayor designates one public member as chairperson with the advice and consent of the Council.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table ES0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table ES0-2** (dollars in thousands)

		Dollars in Thousands				Full-Time Equivalents				
				Change					Change	
	Actual	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND OTHER										
FUNDS	0	146,959	160,216	13,257	9.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
ENTERPRISE AND										
OTHER	0	146,959	160,216	13,257	9.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	0	146,959	160,216	13,257	9.0	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table ES0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

# **Table ES0-3** (dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	0	0	19,115	20,248	1,133	5.9
12 - REGULAR PAY - OTHER	0	0	1,172	1,172	0	0.0
14 - FRINGE BENEFITS - CURRENT PERSONNEL	0	0	7,120	6,646	-474	-6.7
15 - OVERTIME PAY	0	0	576	576	0	0.0
SUBTOTAL PERSONAL SERVICES (PS)	0	0	27,983	28,642	659	2.4

Table ES0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	0	0	587	868	281	47.8
30 - ENERGY, COMMUNICATION AND BUILDING	0	0	7,224	7,196	-28	-0.4
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	0	125	216	91	73.0
41 - CONTRACTUAL SERVICES - OTHER	0	0	23,058	23,140	82	0.4
50 - SUBSIDIES AND TRANSFERS	0	0	23,116	29,298	6,182	26.7
60 - LAND AND BUILDINGS	0	0	13,007	18,996	5,989	46.0
70 - EQUIPMENT AND EQUIPMENT RENTAL	0	0	366	412	45	12.4
80 - DEBT SERVICE	0	0	51,493	51,448	-45	-0.1
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	118,976	131,574	12,598	10.6
GROSS FUNDS	0	0	146,959	160,216	13,257	9.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table ES0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table ES0-4

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) WASH CONVENTION CENTER								
(1100) WASH CONVENTION CENTER	0	146,959	160,216	13,257	0.0	0.0	0.0	0.0
SUBTOTAL (1000) WASH								
CONVENTION CENTER	0	146,959	160,216	13,257	0.0	0.0	0.0	0.0
TOTAL PROPOSED			•			•		
OPERATING BUDGET	0	146,959	160,216	13,257	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

Although it appears as a single program in the District's financial system, the Washington Convention and Sports Authority operates through the following 3 programs:

**Washington Convention Center Operations** – provides for the operation of the Walter E. Washington Convention Center, in whole or in part, directly or under contract, and engages in such activities as deemed appropriate to promote trade shows, conventions, and other events. This program also constructs, equips, and maintains the facility.

The convention center opened in April 2003 and was later named in honor of the first Mayor of the District under the present Home Rule Charter. Since opening, it has hosted the following number of events per fiscal year:

	Convention
Fiscal_Year	Center_Events
2004	201
2005	185
2006	106
2007	150
2008	185
2009	204
2010	214
2011	231
2012	201
2013	209
2014	204
2015	233
2016	217

A total of 14.5 million people attended events at the Convention Center during the period of FY 2004 through FY 2016. Currently, the Convention Center has booked or tentatively booked approximately 308 events from 2017-2019. These events are projected to attract 1 million attendees every year. The Center has a total of 2.3 million square feet of space, including 703,000 square feet of exhibit space; 118,670 square feet of meeting space (which is divisible into 77 meeting rooms); 44,000 square feet of retail space and street-level restaurants; and a 52,000 square-foot ballroom, which is one of the largest on the East Coast.

**Sports and Entertainment Division** – promotes attractions and the development of new events for the Robert F. Kennedy Memorial Stadium and the surrounding festival grounds, non-military events at the District of Columbia Armory, and sporting and entertainment events at other sites around the city. These events include the D.C. United Major League Soccer team, the Eagle Bank Bowl football game, Nations Football Classic, local athletic games, various concerts, and other events. The Department of General Services maintains the stadium and the armory through revenue collected from events, rent, advertising, and other sources of revenue derived from these facilities.

Carnegie Library at Mount Vernon Square – as a special event venue, the Carnegie Library showcases its versatility by hosting galas, weddings, receptions, holiday parties, and press events. The Library is comprised of seven ornate rooms, including the L'Enfant Map Room, which features an illuminated floor map of Washington, D.C.

#### **Program Structure Change**

The Washington Convention and Sports Authority has no program structure changes in the FY 2018 proposed budget.

### FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table ES0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table ES0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		146,959	0.0
Increase: To align resources with operational spending goals	Wash Convention Center	6,315	0.0
Increase: To support the costs of pre-existing programmatic initiatives	Wash Convention Center	1,821	0.0
Increase: To support additional FTEs	Wash Convention Center	1,133	0.0
Increase: To adjust the Contractual Services budget	Wash Convention Center	82	0.0
Increase: To align Fixed Costs with proposed estimates	Wash Convention Center	63	0.0
Decrease: To align budget with projected debt service payments	Wash Convention Center	-45	0.0
Decrease: To align the Fringe Benefits budget with projected costs	Wash Convention Center	-474	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		155,855	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		155,855	0.0
Enhance: To align budget with projected revenues	Wash Convention Center	4,360	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		160,216	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		100,210	
GROSS FOR ES0 - WASHINGTON CONVENTION AND SPORTS AUTHORI	TY	160,216	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Washington Convention and Sports Authority's (WCSA) proposed FY 2018 gross budget is \$160,215,589, which represents a 9.0 percent increase over its FY 2017 approved gross budget of \$146,958,776. The budget is comprised entirely of Enterprise and Other funds.

#### **Agency Budget Submission**

**Increase**: The FY 2018 proposed budget for WCSA was increased by \$6,315,298 to support various initiatives. This amount includes \$5,989,000 to support planned capital expenditures for maintenance and improvements, investments in information technology, and environment enrichment and improvement to the Convention Center and the Carnegie Library. Also, included in this amount is \$280,833 to purchase mechanical supplies for facilities maintenance, and \$45,465 for acquisition of additional computers. Additionally, the proposed budget includes an increase of \$1,821,151, which is comprised of \$1,494,859 to support Destination DC marketing of the District of Columbia, and \$326,292 for internal marketing efforts. Further adjustments to WCSA's budget proposal aligns funding with projected personal services costs, accounting for an increase of \$1,133,176 that provides annualized funding for 11 positions that were added with the revised FY 2017 budget. These positions will enhance marketing and community outreach initiatives, support the Gateway and Rise Center, and add support to the events and marketing services departments. The proposed budget also reflects increases of \$82,066 for contractual services, and \$63,309 to align Fixed Costs with projected estimates.

**Decrease:** To align the budget with projected debt service payments, the budget was decreased by \$44,622. The budget proposal also decreased by \$474,022 due to cost savings projected for health insurance premiums.

## **Mayor's Proposed Budget**

**No Change:** The Washington Convention and Sports Authority's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

## **District's Proposed Budget**

**Enhance:** The Washington Convention and Sports Authority's budget proposal reflects a net increase of \$4,360,457, of which \$2,862,116 will support the Destination DC advertisement with the aim of making the District of Columbia a destination center for businesses within the Greater Metropolitan Washington area, and \$1,498,341 will support the Washington Center Hotel ground lease payment.

# Housing Finance Agency

www.dchfa.org

Telephone: 202-777-1600

#### Table HF0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$0	\$11,740,000	\$12,320,210	4.9

Note: Prior year actuals are not reported for the Housing Finance Agency, because the agency does not use the District's financial system for its actual transactions

The Housing Finance Agency (HFA) was established in 1979 as a corporate body with a legal existence separate from the Government of the District of Columbia to stimulate and expand homeownership and rental housing opportunities for low-and moderate-income families in the District.

The Housing Financing Agency issues taxable and tax-exempt mortgage revenue bonds to lower the costs of financing single-family housing and of acquiring, constructing, and rehabilitating rental housing. In addition, HFA administers the issuance of four percent low-income housing tax credits to achieve its affordable housing preservation, rehabilitation, and development objectives on behalf of the Department of Housing and Community Development (DHCD).

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HF0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table HF0-2

(dollars in thousands)

	Dollars in Thousands					Full-Time Equivalents					
	Change					Change					
	<b>Actual Approved</b>		Proposed	Proposed from Pe		Percentage Actual		Approved Proposed		from Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
ENTERPRISE AND											
<u>OTHER</u>											
ENTERPRISE AND OTHER											
FUNDS	0	11,740	12,320	580	4.9	0.0	0.0	0.0	0.0	N/A	
TOTAL FOR											
ENTERPRISE AND											
OTHER	0	11,740	12,320	580	4.9	0.0	0.0	0.0	0.0	N/A	
GROSS FUNDS	0	11,740	12,320	580	4.9	0.0	0.0	0.0	0.0	N/A	

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HF0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table HF0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	0	0	5,233	5,588	355	6.8
14 - FRINGE BENEFITS - CURRENT PERSONNEL	0	0	1,635	1,714	79	4.9
15 - OVERTIME PAY	0	0	30	30	0	0.0
SUBTOTAL PERSONAL SERVICES (PS)	0	0	6,898	7,333	435	6.3
20 - SUPPLIES AND MATERIALS	0	0	110	113	3	3.0
30 - ENERGY, COMMUNICATION AND BUILDING	0	0	135	139	4	3.0
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	0	100	103	3	3.0
33 - JANITORIAL SERVICES	0	0	82	84	2	3.0
34 - SECURITY SERVICES	0	0	25	26	1	3.0
40 - OTHER SERVICES AND CHARGES	0	0	1,800	1,854	54	3.0
41 - CONTRACTUAL SERVICES - OTHER	0	0	2,400	2,472	72	3.0
70 - EQUIPMENT AND EQUIPMENT RENTAL	0	0	190	196	6	3.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	4,842	4,987	145	3.0
GROSS FUNDS	0	0	11,740	12,320	580	4.9

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HF0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table HF0-4** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual Approved		Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) HOUSING FINANCE AGENCY								
(1100) HOUSING FINANCE AGENCY	0	11,740	12,320	580	0.0	0.0	0.0	0.0
SUBTOTAL (1000) HOUSING FINANCE								
AGENCY	0	11,740	12,320	580	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	0	11,740	12,320	580	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

Although the Housing Finance Agency appears as a single entity in the District's financial system, it operates through the following 3 programs:

**Multi-Family Development** – provides tax-exempt and taxable bonds, tax credits, and McKinney Act Savings Loan funds as financial tools that are integral to development of the community's ability to provide affordable, safe and decent housing to low-income and special needs populations. The multi-family mortgage revenue bond and tax credit products serve as vehicles for developers to access low-cost institutional debt and equity tools that enhance return on investment. When combined with 4 percent Low-Income Housing Tax Credits and other subsidies, the HFA's mortgage revenue bond product, which is offered in enhanced structures, provides competitive, below-market rate pricing and helps to preserve, rehabilitate, or construct affordable and mixed-income housing in the District.

This program contains the following 2 activities:

- Technical Assistance provides technical assistance on all aspects of underwriting to developers who produce affordable housing, and acts as facilitators with city and federal government agencies to help expedite the permitting process and other approvals. In addition, HFA's staff provides ongoing construction monitoring to ensure construction is successfully completed and properly managed; and
- **Financing Assistance** provides several financing programs, including the Multi-family Mortgage Revenue Bond Program, Low-Income Housing Tax Credit Program, and McKinney Act Savings Loan Fund. Depending on a project's eligibility, tax-exempt bonds, taxable bonds or low-interest loans can be used for pre-development activities, as well as the acquisition, construction and renovation of multifamily buildings. Financing can be used for the rehabilitation or construction of rental housing, cooperatives, assisted-living facilities, and transitional housing.

**Single Family Development** – provides low-interest mortgages for persons purchasing a home in the District at or below the national and local conventional rates.

This program contains the following 2 activities:

- **Homebuyer Assistance** provides 30-year fixed rate mortgages and assistance with down payment and closing costs, as funds are available; and
- Homeownership Education provides regular seminars and community outreach in an effort to empower persons seeking to become homeowners in the District. Through the HFA, information is made available to residents on the Single Family Bond products, financing options, the District government's employer assistance program, tax credits, tax abatements, the Home Purchase Assistance Program (HPAP), other programs to help with closing costs, and other incentives for homebuyers.

**Home Saver Program** – is a U.S. Treasury Hardest Hit Fund Initiative, which is federally funded and provides forgivable mortgage loans to homeowners of the District of Columbia who are at risk of foreclosure and who have experienced involuntary job loss.

## **Program Structure Change**

The Housing Finance Agency has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HF0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table HF0-5

(dollars in thousands)

ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE  Increase: To align personal services and Fringe Benefits with projected costs  Housing F	11,740	0.0
Increase: To align personal services and Fringe Benefits with projected costs Housing F	,· ·	
	Zi A	
	Finance Agency 435	0.0
Increase: To align resources with operational spending goals  Housing F	Finance Agency 135	0.0
Increase: To align Fixed Costs with proposed estimates Housing F	Finance Agency 10	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission	12,320	0.0
No Change	0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget	12,320	0.0
No Change	0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget	12,320	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Housing Finance Agency's (HFA) proposed FY 2018 gross budget is \$12,320,210, which represents a 4.9 percent increase over its FY 2017 approved gross budget of \$11,740,000. The budget is comprised entirely of Enterprise and Other funds.

#### **Agency Budget Submission**

**Increase:** The HFA's budget reflects net increases of \$434,950 in personal services to cover Fringe Benefits and support the higher cost of non-District government staff; \$135,000 in nonpersonal services to support ongoing operations, as well as software maintenance fees associated with new technology systems that will be implemented this year; and \$10,260 in Fixed Costs due to higher projections across all commodities.

## Mayor's Proposed Budget

**No Change:** The Housing Finance Agency's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Housing Finance Agency's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# University of the District of Columbia

www.udc.edu

Telephone: 202-274-5000

#### Table GF0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$0	\$162,543,336	\$161,935,168	-0.4
FTEs	0.0	968.4	968.4	0.0

**Note:** The University of the District of Columbia does not use the District's financial system for its transactions. For FY 2016 actual expenditures, see the FY 2016 District of Columbia Comprehensive Annual Financial Report.

The University of the District of Columbia (UDC) is an urban land grant institution of higher education. Through its community college, flagship, and graduate schools, UDC offers affordable post-secondary education to District of Columbia residents at the certificate, baccalaureate, professional, and graduate levels. These programs prepare students for immediate entry into the workforce, the next level of education, specialized employment opportunities, and life-long learning.

#### **Summary of Services**

The University of the District of Columbia provides high-quality learning, research, and public service experience, meeting the needs and interest of students, employees, and research organizations in the District and the surrounding area. The University is governed by a board of trustees as set forth in District of Columbia Official Code Section 38-1202.01, with duties as set forth in Code Section 38-1202.06. The provisions of law applicable to the University's land-grant status are listed in Code Section 38-1202.09.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table GF0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table GF0-2

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents					
				Change					Change	
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from F	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND OTHER										
FUNDS	0	162,543	161,935	-608	-0.4	0.0	968.4	968.4	0.0	0.0
TOTAL FOR										
ENTERPRISE AND										
OTHER	0	162,543	161,935	-608	-0.4	0.0	968.4	968.4	0.0	0.0
GROSS FUNDS	0	162,543	161,935	-608	-0.4	0.0	968.4	968.4	0.0	0.0

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table GF0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table GF0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	2	0	63,695	63,862	167	0.3
13 - ADDITIONAL GROSS PAY	11	0	0	0	0	N/A
14 - FRINGE BENEFITS - CURRENT PERSONNEL	-12	0	15,069	15,847	778	5.2
SUBTOTAL PERSONAL SERVICES (PS)	0	0	78,764	79,709	946	1.2
20 - SUPPLIES AND MATERIALS	0	0	1,415	1,731	316	22.3
30 - ENERGY, COMMUNICATION AND BUILDING	0	0	3,733	3,733	0	0.0
RENTALS						
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	0	601	601	0	0.0
32 - RENTALS - LAND AND STRUCTURES	0	0	5,728	6,728	1,000	17.5
33 - JANITORIAL SERVICES	0	0	2,347	2,747	400	17.0
34 - SECURITY SERVICES	0	0	140	140	0	0.0
40 - OTHER SERVICES AND CHARGES	0	0	7,356	6,755	-601	-8.2
41 - CONTRACTUAL SERVICES - OTHER	0	0	7,815	8,945	1,129	14.4
50 - SUBSIDIES AND TRANSFERS	0	0	53,169	49,098	-4,071	-7.7
70 - EQUIPMENT AND EQUIPMENT RENTAL	0	0	1,474	1,748	274	18.6
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	83,780	82,226	-1,554	-1.9
GROSS FUNDS	0	0	162,543	161,935	-608	-0.4

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table GF0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table GF0-4** (dollars in thousands)

	]	Dollars in Tl	nousands		F	ull-Time	Equivalen	ts
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) HUMAN RESOURCE								
MANAGEMENT	0	2,457	2,730	272	0.0	14.0	16.0	2.0
(1020) CONTRACTING AND	0	2.070	1 105	1.005	0.0	11.0	11.0	0.0
PROCUREMENT	0	3,070	1,185	-1,885	0.0	11.0	11.0	0.0
(1022) RECORDS MANAGEMENT	0	418	418	0	0.0	1.0	1.0	0.0
(1025) INSTITUTIONAL RESEARCH	0	322	287	-36	0.0	4.0	4.0	0.0
(1030) PROPERTY MANAGEMENT	0	9,653	10,494	841	0.0	39.0	43.0	4.0
(1040) INFORMATION TECHNOLOGY	0	3,567	3,898	331	0.0	17.0	23.0	6.0
(1044) REGISTRAR	0	2,144	2,262	118	0.0	24.0	24.0	0.0
(1050) FINANCIAL SERVICES	0	13,120	7,046	-6,075	0.0	0.0	0.0	0.0
(1060) LEGAL SERVICES	0	124	0	-124	0.0	0.0	0.0	0.0
(1065) CHIEF OPERATING OFFICER	0	573	1,037	464	0.0	3.0	3.0	0.0
(1075) INSTITUTIONAL EFFECTIVENESS	0	239	520	280	0.0	2.0	2.0	0.0
(1095) ENROLLMENT MANAGEMENT	0	1,175	1,741	566	0.0	12.0	12.0	0.0
SUBTOTAL (1000) AGENCY		,	, , , , , , , , , , , , , , , , , , ,					
MANAGEMENT	0	36,862	31,616	-5,247	0.0	127.0	139.0	12.0
(100F) AGENCY FINANCIAL				,				
OPERATIONS								
(101F) AGENCY FISCAL OFFICER								
OPERATIONS	0	410	461	50	0.0	2.0	2.0	0.0
(110F) BUDGET OPERATIONS	0	1,180	1,026	-154	0.0	8.0	8.0	0.0
(120F) ACCOUNTING OPERATIONS	0	2,195	2,144	-50	0.0	19.0	19.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	0	3,785	3,631	-154	0.0	29.0	29.0	0.0
(2000) STUDENT AFFAIRS								
(2030) CAREER SERVICES	0	196	198	2	0.0	2.0	2.0	0.0
(2040) STUDENT SERVICES								
ADMINISTRATION	0	792	1,018	227	0.0	10.0	10.0	0.0
(2080) HEALTH SERVICES	0	347	393	46	0.0	3.0	3.0	0.0
(2090) STUDENT LIFE AND SERVICES	0	3,493	3,812	319	0.0	27.0	27.0	0.0
(2093) STUDENT CENTER	0	1,296	1,609	312	0.0	6.0	6.0	0.0
(2403) HOUSING PROGRAM	0	23	23	0	0.0	0.0	0.0	0.0
SUBTOTAL (2000) STUDENT AFFAIRS	0	6,146	7,053	906	0.0	48.0	48.0	0.0
(4000) ACADEMIC AFFAIRS		,	,					
(4001) ACADEMIC SUPPORT								
(PROVOST/VPAA)	0	26,947	28,956	2,009	0.0	6.0	10.0	4.0
(4003) LEARNING RESOURCES	0	3,445	3,550	105	0.0	30.0	30.0	0.0
(4006) APPLIED RESEARCH AND URBAN								
PLANNING	0	28	28	0	0.0	0.0	0.0	0.0
(4008) CAUSES	0	3,940	3,647	-292	0.0	201.4	198.4	-3.0
(4010) ENGINEERING	0	14,414	13,715	-699	0.0	35.0	35.0	0.0

**Table GF0-4** (dollars in thousands)

	FY 2017		Change from FY 2017
<b>FY 2016</b> 0.0	FY 2017	FY 2018	
0.0			FY 2017
	41.0	21.0	
	41.0		
0.0		21.0	-20.0
0.0			
	65.0	65.0	0.0
0.0	127.0	124.0	-3.0
0.0	505.4	483.4	-22.0
0.0	8.0	9.0	1.0
0.0	4.0	4.0	0.0
0.0	28.0	28.0	0.0
0.0	0.0	1.0	1.0
0.0	0.0	3.0	3.0
0.0	0.0	3.0	3.0
0.0	10.0	10.0	0.0
0.0	29.0	38.0	9.0
0.0	0.0	1.0	1.0
0.0	79.0	97.0	18.0
0.0	24.0	24.0	0.0
0.0	0.0	0.0	0.0
0.0	75.0	76.0	1.0
0.0	81.0	72.0	-9.0
0.0	0.0		0.0
	,,,,		
0.0	180.0	172.0	-8.0
0.0	968.4	968.4	0.0
	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	0.0 8.0 0.0 4.0 0.0 28.0 0.0 0.0 0.0 0.0 0.0 10.0 0.0 29.0 0.0 79.0 0.0 24.0 0.0 0.0 0.0 81.0 0.0 0.0 0.0 180.0	0.0       8.0       9.0         0.0       4.0       4.0         0.0       28.0       28.0         0.0       0.0       1.0         0.0       0.0       3.0         0.0       10.0       10.0         0.0       29.0       38.0         0.0       0.0       1.0         0.0       79.0       97.0         0.0       24.0       24.0         0.0       75.0       76.0         0.0       81.0       72.0         0.0       180.0       172.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The University of the District of Columbia ("the University" or "UDC") operates through the following 6 programs:

**Student Affairs** – provides enrichment opportunities and assistance to students in an out-of-classroom environment. These services are designed to prepare students to be successful in achieving their educational, career, and lifelong goals. This program offers outreach, support, and leadership development services to UDC students and other members of the community so that they can experience academic success, participate in University life, and develop leadership skills that will enable successful integration into the global community.

This program contains the following 6 activities:

- Career Services provides a centralized source for job and career information, preparation, and support services for UDC students, alumni, and other members of the University community enabling them to obtain employment and other post-graduate opportunities;
- **Student Services Administration** provides leadership development training, opportunities, and experiences to UDC students so that they can develop leadership skills and participate in the effective and timely resolution of student complaints;
- **Health Services** provides preventive health and limited medical care services to the University and public health community so that they can prevent the spread of communicable diseases and respond to emerging health issues;
- **Student Life and Services** provides outreach, intervention, and academic and non-academic support services to UDC students so that all students can experience academic success, participate in University life, and develop life and leadership skills that will enable successful integration into the global community;
- **Student Center** offers program elements to enhance student life, welcome people to our campus, elevate the University's profile, and further enrich its relationship with the surrounding community; and
- **Housing** provides information, guidance, direction, and programming to meet the housing needs of students at the University. The ultimate goal of this activity is to foster an environment that supports each student's academic success and participation in the life of the University.

**Academic Affairs** – provides quality, affordable post-secondary educational services to students to prepare them for entry into the job market and allow them to successfully achieve professional and personal goals.

This program contains the following 8 activities:

- Academic Support houses the Office of the Provost and promotes educational quality and effectiveness. This activity provides oversight, leadership, and service to achieve the academic mission of the University. It also works to provide recommendations to the University President on resource allocations for academic units, articulates the academic values and functions of the University, and represents the institution in various settings;
- **Learning Resources** provides access to books, multimedia materials and equipment, research and reference materials, and consultation and support services to students, faculty, District residents, and Washington Research Consortium members to utilize on-site and online, and provides information and resources to support teaching, learning, and research;
- **Graduate Studies and Research (Applied Research)** provides research, training, and technical assistance services to District and federal funding agencies, programs and organizations so that they can apply research results toward resolution of urgent urban problems and UDC students and faculty can gain experience and expertise in research;

- CAUSES provides instruction, funded research, and public research services to residents of the Washington metropolitan area for healthier lifestyle choices, improved literacy levels, and full access to economic opportunities;
- Engineering provides instructional, research, public outreach, and support services to UDC students and the community so that students can have engineering-related employment and career opportunities;
- **Business and Public Administration** provides a curriculum of study and research in modern administration for both private business and government;
- **David A. Clarke School of Law** provides instructional, research, public outreach, and support services to UDC students and the community so that students can have employment and career opportunities in the legal profession; and
- College of Arts and Sciences provides a broad range of instructional, research, public outreach, and support services to UDC students and the community across the liberal arts and sciences such that students gain career opportunities or are prepared for graduate or professional school.

**University President** – provides leadership for central executive activities concerned with management and long-range planning for the entire institution. This program develops and implements UDC's strategic plan to ensure successful accomplishment of its overall mission.

This program contains the following 9 activities:

- Office of the President administers policies and procedures; plans, operates, and maintains plant facilities; manages the University's financial affairs, faculty, staff, visitors, and facilities; enhances UDC's efficiency and effectiveness through information technology utilization; improves and expands services offered to University clientele; and supports UDC's overall mission;
- **Legal Services** the Office of General Counsel provides first class legal services to the University of the District of Columbia. The objective is to keep questions from becoming problems and problems from becoming lawsuits. Through timely and knowledgeable advice, the office aids the University in avoiding or reducing exposure to legal risks;
- Athletics Department provides intercollegiate participation, intramural games, and fitness and recreation services to students and other members of the University family and community so that athletically talented students can gain access to an education and stay in school, and all members of the University family can experience an enhanced sense of community;
- **Alumni Relations** provides outreach services to UDC alumni and alumni of UDC's predecessor institutions so that they can participate in and be supportive of the academic, research and community service programs of the University;
- **Major Gifts and Development** build relationships with corporations, foundations, individual estates, and other potential donors so that they can consistently support the programs and activities of the University and contribute to its financial security and stability;
- Communication and Branding (Cable TV) provides publicity and media services to constituents, locally and nationally, such that they can be accurately informed about, form a positive image of, and be supportive of UDC and its mission, goals, and programs;
- Communications and Public Affairs fosters the exchange of talents and resources of alumni, students, parents, faculty, administration, and friends to advance the mission of the University of the District of Columbia. This unit provides oversight of alumni relations, major gifts and development, communication and branding, and governmental affairs;
- **Public Safety and Awareness** the Department of Public Safety is a professional, full-service campus law enforcement agency committed to promoting a safe and secure educational, cultural, and working environment for students, faculty, staff, and visitors; and
- **Governmental Affairs** provides assistance to UDC by acting as liaison between the University, the District government, and its constituents.

The University of the District of Columbia Community College (UDC-CC) – serves the District's residents by integrating workforce preparation, employability, skill development, quality education and remediation, economic development and employer linkages, school-to-career training – providing a seamless transition from K-12 to adult education and literacy to college prep – and continuous lifelong learning.

This program contains the following 5 activities;

- Office of the CEO ensures the timely and effective delivery of workforce and academic programs to UDC-CC students;
- **Student Achievement** contains all student service activities, including advising, counseling, and career services, as well as student activities funds, the Student Government Administration (SGA), and any other student life programming;
- Academic Affairs provides affordable post-secondary educational services to UDC-CC students to prepare for entry into the job market and allow them to successfully achieve professional and personal goals;
- Workforce Development and Life Long Learning provides short-term educational and training programs that enhance professional options for students; and
- **Plant Operations** manages the fixed costs payments for UDC-CC's various locations, including rent, utilities, building and land maintenance, and security costs.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This program is standard for all agencies using performance-based budgeting.

#### **Program Structure Change**

The University of the District of Columbia has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table GF0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table GF0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE	
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		162,543	968.4	
Increase: To adjust the Contractual Services budget	Multiple Programs	1,129	0.0	
Increase: To align personal services and Fringe Benefits with projected costs	Multiple Programs	946	0.0	
Decrease: To align Fixed Costs with proposed estimates	Multiple Programs	-4,328	0.0	
Decrease: To align budget with projected revenues	Multiple Programs	-5,583	0.0	
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		154,707	968.4	

#### Table GF0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
Enhance: To support pre-existing initiatives	Community College (CCI)	5,728	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		160,435	968.4
Enhance: To support the costs of pre-existing programmatic initiatives	Agency Management	1,500	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		161,935	968.4

GROSS FOR GF0 - UNIVERSITY OF THE DISTRICT OF COLUMBIA	161,935	968.4

(Change is calculated by whole numbers and numbers may not add up due to rounding)

## **FY 2018 Proposed Budget Changes**

The University of the District of Columbia's (UDC) proposed FY 2018 gross budget is \$161,935,168, which represents a less than 1.0 percent decrease from its FY 2017 approved gross budget of \$162,543,336. The budget is comprised entirely of Enterprise and Other funds.

#### **Agency Budget Submission**

**Increase:** UDC's FY 2018 proposed budget includes a net increase of \$1,129,201 to account for adjustments made to Contractual Services across multiple programs. Additionally, the proposed budget reflects an increase of \$945,691 in personal services to align salaries and Fringe Benefits with projected costs across multiple programs.

**Decrease:** UDC's FY 2018 proposed budget reflects a net decrease of \$4,328,162 to align the budget with projected Fixed Costs estimates for Rentals. Additionally, the proposed budget reflects a net decrease of \$5,583,060 primarily in Subsidies and Transfers across multiple programs to recognize expired FY 2017 grants in the Academic Affairs and the Community College programs.

#### **Mayor's Proposed Budget**

**Enhance:** The proposed budget reflects an increase of \$5,728,162 to support the University's ability to maintain and enhance existing programs, and also allow for the planning and implementation of promising new academic programs.

#### **District's Proposed Budget**

**Enhance:** UDC's FY 2018 proposed budget includes an increase of \$1,500,000 in the Agency Management program.

# District of Columbia Public Library Trust Fund

www.dclibrary.org Telephone: 202-727-1101

#### Table UW0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$0	\$17,000	\$0	-100.0

The District of Columbia Public Library Trust Fund (the Fund) will be absorbed. Its mission and funding will be transferred to the District of Columbia Public Library (DCPL). The total funding amount transferred is \$17,000. The proposed programs and projects for FY 2018 are shown in DCPL.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table UW0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# **Table UW0-2** (dollars in thousands)

	Dollars in Thousands					Full-T	ime Equi	valents		
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from I	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND OTHER										
FUNDS	0	17	0	-17	-100.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
ENTERPRISE AND										
OTHER	0	17	0	-17	-100.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	0	17	0	-17	-100.0	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

**Note:** If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to **Schedule 80 Agency Summary by Revenue Source** in the **FY 2018 Operating Appendices located** on the Office of the Chief Financial Officer's website.

### FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table UW0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table UW0-3

(dollars in thousands)

					Change	ı
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
20 - SUPPLIES AND MATERIALS	0	0	4	0	-4	-100.0
40 - OTHER SERVICES AND CHARGES	0	0	10	0	-10	-100.0
70 - EQUIPMENT AND EQUIPMENT RENTAL	0	0	3	0	-3	-100.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	17	0	-17	-100.0
GROSS FUNDS	0	0	17	0	-17	-100.0

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table UW0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### Table UW0-4

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(0001) DCPL TRUST FUNDS								
(0010) THEODORE NOYES TRUST								
FUNDS	0	7	0	-7	0.0	0.0	0.0	0.0
SUBTOTAL (0001) DCPL TRUST FUNDS	0	7	0	-7	0.0	0.0	0.0	0.0
(0002) DCPL TRUST FUNDS								
(0020) PEABODY TRUST FUNDS	0	10	0	-10	0.0	0.0	0.0	0.0
SUBTOTAL (0002) DCPL TRUST FUNDS	0	10	0	-10	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	0	17	0	-17	0.0	0.0	0.0	0.0

<sup>(</sup>Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

Please see the District of Columbia Public Library agency chapter for a description of programs related to the prior functions of the District of Columbia Public Library Trust Fund.

#### **Program Structure Change**

Please see the District of Columbia Public Library agency chapter for a description of programs related to the prior functions of the District of Columbia Public Library Trust Fund.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table UW0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table UW0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		17	0.0
Technical Adjustment/Transfer-Out: The Theodore W. Noyes Trust to DCPL	DCPL Trust Funds	-7	0.0
Technical Adjustment/Transfer-Out: The George Peabody Trust Fund to DCPL	DCPL Trust Funds	-10	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		0	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		0	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		0	0.0
GROSS FOR UW0 - D.C. PUBLIC LIBRARY AGENCY TRUST FUND		0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The District of Columbia Public Library Trust Fund will transfer-out its entire budget of \$17,000 to the District of Columbia Public Library. All functions and responsibilities that currently exist in the District of Columbia Public Library Trust Fund will now reside within the District of Columbia Public Library.

#### **Agency Budget Submission**

**Technical Adjustment/Transfer-Out:** The District of Columbia Public Library Trust Fund's entire budget will be transferred to the District of Columbia Public Library. This includes the Theodore W. Noyes Trust Fund in the amount of \$7,000 and the George Peabody Trust Fund in the amount of \$10,000.

#### Mayor's Proposed Budget

**No Change:** The District of Columbia Public Library Trust Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The D.C. Public Library Agency Trust Fund's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Unemployment Insurance Trust Fund

www.does.dc.gov

Telephone: 202-724-7000

T	ah	le	UI	[0-1]	

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$113,770,043	\$194,147,200	\$165,418,586	-14.8

The Unemployment Insurance Trust Fund, administered by the Department of Employment Services (DOES), represents the proceeds from unemployment taxes paid by private sector employers and reimbursements from the District and federal governments deposited in the Unemployment Trust Fund (the "Fund"). The Fund is used to pay benefits for private and public sector employees during periods of unemployment. Payments include transfers to other governments to reimburse unemployment benefits paid to District residents.

Trust funds are fiduciary funds that are used to account for assets held by the District in a trustee capacity or as an agent for individuals, private organizations, and other governments. Such trust funds are custodial in nature, reporting only assets and liabilities. Because fiduciary funds cannot be used for the operations of the government, they are not included in the District's government-wide financial statements.

Prior to FY 2005, these agency trust funds were included in the operating budgets of the agencies that administered the trust funds. The District created a separate agency fund in FY 2005 so that the District's budget structure would report these trust funds pursuant to the District's accounting structure. The Unemployment Insurance Trust Fund was separated from the DOES budget for improved fiscal transparency and to enable the District's budget format to more closely follow the presentation of the Comprehensive Annual Financial Report.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table UI0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table UI0-2

(dollars in thousands)

	<b>Dollars in Thousands</b>				Full-Time Equivalents					
				Change					Change	
	Actual .	Approved	Proposed	from	Percentage	Actual	Approved	Proposed	from I	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND OTHER										
FUNDS	113,770	194,147	165,419	-28,729	-14.8	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
ENTERPRISE AND										
OTHER	113,770	194,147	165,419	-28,729	-14.8	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	113,770	194,147	165,419	-28,729	-14.8	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table UI0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table UI0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	118,778	113,770	194,147	165,419	-28,729	-14.8
SUBTOTAL NONPERSONAL SERVICES (NPS)	118,778	113,770	194,147	165,419	-28,729	-14.8
GROSS FUNDS	118,778	113,770	194,147	165,419	-28,729	-14.8

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table UI0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table UI0-4

(dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(2000) UNEMPLOYMENT TRUST FUND								
(2200) BENEFITS TRUST FUND	113,770	194,147	165,419	-28,729	0.0	0.0	0.0	0.0
SUBTOTAL (2000) UNEMPLOYMENT								
TRUST FUND	113,770	194,147	165,419	-28,729	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	113,770	194,147	165,419	-28,729	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Unemployment Insurance Trust Fund operates through the following program:

**Unemployment Trust Fund** – pays benefits for private and public sector employees during periods of unemployment.

#### **Program Structure Change**

The Unemployment Insurance Trust Fund has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table UI0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table UI0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		194,147	0.0
Decrease: Payout for private and public sector employees is expected to be lower	Unemployment Trust Fund	-28,729	0.0
than the prior year			
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		165,419	0.0

#### Table UI0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		165,419	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		165,419	0.0
GROSS FOR UIO - UNEMPLOYMENT INSURANCE TRUST FUND		165,419	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

# **FY 2018 Proposed Budget Changes**

The Unemployment Insurance Trust Fund's (UITF) proposed FY 2018 gross budget is \$165,418,586, which represents a 14.8 percent decrease from its FY 2017 approved gross budget of \$194,147,200. The budget is comprised entirely of Enterprise and Other funds.

#### **Agency Budget Submission**

**Decrease:** The budget proposal for UITF reflects a decrease of \$28,728,614 in the Unemployment Trust Fund program, primarily due to the robust job market in the District, which suggests that unemployment filings will continue to trend downward in FY 2018.

## **Mayor's Proposed Budget**

**No Change:** The Unemployment Insurance Trust Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Unemployment Insurance Trust Fund's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Housing Production Trust Fund

www.dhcd.dc.gov

Telephone: 202-442-7200

#### Table UZ0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	<b>Proposed</b>	FY 2017
OPERATING BUDGET	\$86,902,728	\$100,000,000	\$99,155,560	-0.8

The mission of the Housing Production Trust Fund (HPTF) is to provide financial assistance to a variety of affordable housing programs and opportunities across the District of Columbia. The HPTF funds initiatives to build affordable rental housing, preserve expiring federally assisted housing, and help provide affordable homeownership opportunities for low-income families.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table UZ0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table UZ0-2

(dollars in thousands)

		Dollars in Thousands				Full-Time Equivalents					
				Change			Change				
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
ENTERPRISE AND											
<u>OTHER</u>											
ENTERPRISE AND OTHER											
FUNDS-DEDICATED											
TAXES	90,442	44,946	50,838	5,892	13.1	0.0	0.0	0.0	0.0	N/A	
ENTERPRISE AND OTHER											
FUNDS	-3,539	55,054	48,317	-6,737	-12.2	0.0	0.0	0.0	0.0	N/A	
TOTAL FOR											
ENTERPRISE AND											
OTHER	86,903	100,000	99,156	-844	-0.8	0.0	0.0	0.0	0.0	N/A	
GROSS FUNDS	86,903	100,000	99,156	-844	-0.8	0.0	0.0	0.0	0.0	N/A	

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table UZ0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table UZ0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	0	0	0	0	0	N/A
SUBTOTAL PERSONAL SERVICES (PS)	0	0	0	0	0	N/A
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	0	-2	0	0	0	N/A
41 - CONTRACTUAL SERVICES - OTHER	73,009	86,905	100,000	99,156	-844	-0.8
SUBTOTAL NONPERSONAL SERVICES (NPS)	73,009	86,903	100,000	99,156	-844	-0.8
GROSS FUNDS	73,009	86,903	100,000	99,156	-844	-0.8

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table UZ0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table UZ0-4** (dollars in thousands)

	I	Oollars in Tl	nousands		Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) HOUSING PRODUCTION TRUST								
FUND								
(1100) HOUSING PRODUCTION TRUST								
FUND (ADMIN)	0	10,000	11,899	1,899	0.0	0.0	0.0	0.0
(1101) HOUSING PRODUCTION TRUST								
FUND	81,193	90,000	87,257	-2,743	0.0	0.0	0.0	0.0
(1102) HOUSING PRODUCTION TRUST								
FUND - DBH MOU	5,710	0	0	0	0.0	0.0	0.0	0.0
SUBTOTAL (1000) HOUSING								
PRODUCTION TRUST FUND	86,903	100,000	99,156	-844	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	86,903	100,000	99,156	-844	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

# **Program Description**

The Housing Production Trust Fund operates through the following program:

**Housing Production Trust Fund** – provides financial assistance to a variety of affordable housing programs and opportunities across the District.

This program contains the following 2 activities:

- **Housing Production Trust Fund (Administration)** provides administrative services associated with the operation of the HPTF; and
- **Housing Production Trust Fund** provides financial assistance to promote and enable affordable rental housing and residential housing in the District.

#### **Program Structure Change**

The Housing Production Trust Fund has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table UZ0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table UZ0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2017 Approved			
Budget and FTE		44,946	0.0
Increase: To support affordable housing initiatives	Housing Production Trust	6,737	0.0
increase. To support arrottable housing initiatives	Fund	0,737	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 Agency	Tund		
Budget Submission		51,683	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 Mayor's		· · · · · · · · · · · · · · · · · · ·	
Proposed Budget		51,683	0.0
Reduce: To align budget with projected revenues	Housing Production Trust	-844	0.0
	Fund		
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 District's			
Proposed Budget		50,838	0.0
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		55,054	0.0
Decrease: To align budget with projected revenues	Housing Production Trust	-6,737	0.0
	Fund	,	
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		48,317	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		48,317	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		48,317	0.0
GROSS FOR UZ0 - HOUSING PRODUCTION TRUST FUND		99,156	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Housing Production Trust Fund's (HPTF) proposed FY 2018 gross budget is \$99,155,560, which represents a less than 1.0 percent decrease from its FY 2017 approved gross budget of \$100,00,000. The budget is comprised of \$50,838,171 in Enterprise and Other Funds – Dedicated Taxes and \$48,317,389 in Enterprise and Other Funds.

#### **Agency Budget Submission**

**Increase**: As part of the Mayor's commitment to increase affordable housing opportunities in the District, the proposed budget includes an increase of \$6,736,835 for a total of \$51,682,611 in Contractual Services in Enterprise and Other Funds – Dedicated Taxes. The HPTF receives 15 percent of the Deed Recordation and Deed Transfer taxes, less the portion dedicated to debt service on prior-year borrowings for all HPTF projects. These funds provide financial assistance to non-profit and for-profit developers that support the construction, rehabilitation and acquisition of affordable housing for rental or homeownership in the District of Columbia.

**Decrease:** The proposed budget includes a decrease of \$6,736,835 in Enterprise and Other Funds to align the budget with projected revenues.

#### Mayor's Proposed Budget

**No Change**: The Housing Production Trust Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

## **District's Proposed Budget**

**Reduce:** The Housing Production Trust Fund's budget proposal reflects a reduction of \$844,440 in Enterprise and Other Funds – Dedicated Taxes to align the budget with projected revenues, which are slightly lower because of adoption of the first-time homebuyer tax credit.

# Tax Increment Financing (TIF) Program

#### Table TX0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	<b>Proposed</b>	FY 2017
OPERATING BUDGET	\$59,909,295	\$54,755,587	\$53,709,439	-1.9

Tax Increment Financing (TIF) is a program through which the District provides economic development project funds by borrowing against future tax receipts expected to be generated as a result of the construction and operation of projects partially funded by these funds.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table TX0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

**Table TX0-2** (dollars in thousands)

		Dollars in Thousands				Full-Time Equivalents				
				Change		Change				
	Actual	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from 1	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND OTHER										
FUNDS-DEDICATED										
TAXES	59,909	54,756	53,709	-1,046	-1.9	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
ENTERPRISE AND										
OTHER	59,909	54,756	53,709	-1,046	-1.9	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	59,909	54,756	53,709	-1,046	-1.9	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table TX0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table TX0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	46,800	48,997	37,818	37,185	-633	-1.7
80 - DEBT SERVICE	10,699	10,913	16,938	16,524	-414	-2.4
SUBTOTAL NONPERSONAL SERVICES (NPS)	57,499	59,909	54,756	53,709	-1,046	-1.9
GROSS FUNDS	57,499	59,909	54,756	53,709	-1,046	-1.9

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table TX0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table TX0-4

(dollars in thousands)

	1		Full-Time Equivalents					
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) TAX INCREMENT FINANCING								
(TIF) PROGRAM								
(1100) TAX INCREMENT FINANCING								
(TIF) PROGRAM	59,909	54,756	53,709	-1,046	0.0	0.0	0.0	0.0
SUBTOTAL (1000) TAX INCREMENT								
FINANCING (TIF) PROGRAM	59,909	54,756	53,709	-1,046	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	59,909	54,756	53,709	-1,046	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Tax Increment Financing Program operates through the following program:

**Tax Increment Financing** – provides budget authority pursuant to the Tax Increment Financing Act of 1998, which established a TIF program to support economic development projects that would not be developed "but for" public financial assistance. The initiative was reauthorized by the Tax Increment Financing Reauthorization Act of 2002. In addition, the District Council approved other project-based tax-supported revenue bonds, including Tax Increment Financings, outside the scope of the TIF Act.

This program contains the following 6 projects:

- Gallery Place a mixed-use project that opened in the summer of 2004 and has an estimated debt service payment of \$4,314,000;
- **The Mandarin Oriental Hotel** opened in March 2004 and has an estimated debt service payment of \$4,509,125;
- **Verizon Center** funded arena improvements to be repaid using an incremental tax of 4.25 percent on merchandise and tickets sold at the venue, with an estimated debt service payment of \$3,585,609;
- City Market at O Street a mixed-use development project under construction that has an estimated debt service payment of \$2,211,531;
- **Special Retail and Great Streets** smaller TIF financings issued under a special retail TIF program in the downtown area and retail or mixed-use projects located in Great Streets areas. Estimated debt service for debt issued under these programs is \$1,142,418; and
- **Convention Center Hotel** the project opened in May of 2014 and has an estimated debt service of \$9,520,799.

In addition, the budget includes estimated debt service for the following projects expected to be under construction during FY 2018:

- **Skyland** a mixed-use development project with an estimated debt service payment of \$740,000 to be paid from capitalized interest; and
- **Bryant Street** a residential/retail development project with an estimated debt service payment of \$1,164,000 to be paid from capitalized interest.

For certain projects, a revenue contingency totaling \$26,521,957 is budgeted if projected revenues are higher than minimum debt service payments, in accordance with the bond agreements. Depending on the structure of bond documents, such additional revenues may be used to pre-pay principal on TIF financings, reserved for future debt service payments, or returned to the District's General Fund. For FY 2018, the District is expected to be entitled to refunds from the Gallery Place and Mandarin bond trustees totaling \$9,493,686. This is the amount by which estimated tax increments from the Gallery Place and Mandarin projects exceed scheduled bond debt service. This will be funded within the revenue contingency budget.

#### **Program Structure Change**

The Tax Increment Financing (TIF) Program has no program structure changes in the FY 2018 proposed budget.

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table TX0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table TX0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2017 Approved			
Budget and FTE		54,756	0.0
Decrease: To align budget with projected revenues	Tax Increment Financing	-1,046	0.0
	(TIF) Program		
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 Agency			
Budget Submission		53,709	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 Mayor's			-
Proposed Budget		53,709	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 District's			
Proposed Budget		53,709	0.0
GROSS FOR TX0 - TAX INCREMENT FINANCING (TIF) PROGRAM		53,709	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Tax Increment Financing (TIF) Program's proposed FY 2018 gross budget is \$53,709,439, which represents a 1.9 percent decrease from its FY 2017 approved gross budget of \$54,755,587. The budget is comprised entirely of Enterprise and Other Funds - Dedicated Taxes.

#### **Agency Budget Submission**

**Decrease:** The proposed budget for Tax Increment Financing includes a net decrease of \$1,046,148, primarily in Subsidies and Transfers, to align the budget with projected tax revenues and the latest revenue estimates provided by the Office of Revenue Analysis.

#### **Mayor's Proposed Budget**

**No Change:** The Tax Increment Financing Program's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Tax Increment Financing Program's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Ballpark Revenue Fund

Table BK0-1				
				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	<b>Approved</b>	Proposed	FY 2017
OPERATING BUDGET	\$64,242,792	\$68,485,000	\$61,557,000	-10.1

The Ballpark Revenue Fund is a non-lapsing special fund that was established to pay certain costs of the development, construction, and renovation of a stadium that has as its primary purpose the hosting of professional athletic events in the District. The Ballpark Omnibus Financing and Revenue Act of 2004 created the fund, effective April 8, 2005 (D.C.Law 15-320; D.C. Official Code §10-1601.01 et seq.). The District of Columbia owns the stadium.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table BK0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

#### Table BK0-2

(dollars in thousands)

		Dollars in Thousands					Full-Time Equivalents				
				Change			Change				
	Actual	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from F	Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
ENTERPRISE AND											
<u>OTHER</u>											
ENTERPRISE AND OTHER											
FUNDS-DEDICATED											
TAXES	52,907	56,947	49,821	-7,126	-12.5	0.0	0.0	0.0	0.0	N/A	
ENTERPRISE AND OTHER											
FUNDS	11,336	11,538	11,736	198	1.7	0.0	0.0	0.0	0.0	N/A	
TOTAL FOR											
ENTERPRISE AND											
OTHER	64,243	68,485	61,557	-6,928	-10.1	0.0	0.0	0.0	0.0	N/A	
GROSS FUNDS	64,243	68,485	61,557	-6,928	-10.1	0.0	0.0	0.0	0.0	N/A	

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

# FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table BK0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table BK0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	34,023	33,075	35,265	31,801	-3,464	-9.8
80 - DEBT SERVICE	32,281	31,168	33,220	29,756	-3,464	-10.4
SUBTOTAL NONPERSONAL SERVICES (NPS)	66,304	64,243	68,485	61,557	-6,928	-10.1
GROSS FUNDS	66,304	64,243	68,485	61,557	-6,928	-10.1

<sup>\*</sup>Percent change is based on whole dollars.

# FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table BK0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table BK0-4** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(4000) OFFICE OF THE CHIEF								
FINANCIAL OFFICER								
(4100) OFFICE OF FINANCE AND								
TREASURY	5,668	5,769	5,868	99	0.0	0.0	0.0	0.0
(4200) OFFICE OF TAX AND REVENUE	27,406	29,496	25,933	-3,563	0.0	0.0	0.0	0.0
SUBTOTAL (4000) OFFICE OF THE								
CHIEF FINANCIAL OFFICER	33,075	35,265	31,801	-3,464	0.0	0.0	0.0	0.0
(8000) CAPITAL PROJECT - BALLPARK								
(8008) BASEBALL DEBT SERVICE	31,168	33,220	29,756	-3,464	0.0	0.0	0.0	0.0
SUBTOTAL (8000) CAPITAL PROJECT -								
BALLPARK	31,168	33,220	29,756	-3,464	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	64,243	68,485	61,557	-6,928	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Ballpark Revenue Fund operates through the following 2 programs:

Office of the Chief Financial Officer – collects applicable taxes and fees related to baseball in the District, including a ballpark fee on businesses within the District with over \$5,000,000 in gross receipts, a sales tax at the point of sale on tickets of admission to certain events at the ballpark, a sales tax on certain personal property and services at the ballpark, a sales tax on food and beverages, a tax on parking at the ballpark, lease payments from the Washington Nationals team to occupy the baseball stadium, and a utility tax collected from non-residential users.

Capital Project – Ballpark – provides for anticipated debt service payments and ancillary long-term costs related to the construction of the District's baseball stadium.

#### **Program Structure Change**

The Ballpark Revenue Fund has no program structure changes in the FY 2018 proposed budget.

# FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table BK0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table BK0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2017 Approved			
Budget and FTE		56,947	0.0
Decrease: To align budget with projected debt service payments	Capital Project - Ballpark	-3,563	0.0
Decrease: To align budget with projected revenues	Office of the Chief Financial Officer	-3,563	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 Agency			
Budget Submission		49,821	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 Mayor's			
Proposed Budget		49,821	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 District's			
Proposed Budget		49,821	0.0
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		11,538	0.0
Increase: To align budget with projected debt service payments	Capital Project - Ballpark	99	0.0
Increase: To align budget with projected revenues	Office of the Chief Financial	99	0.0
	Officer		
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		11,736	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		11,736	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		11,736	0.0
		· · · · · · · · · · · · · · · · · · ·	
GROSS FOR BK0 - BALLPARK REVENUE FUND		61,557	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

## **FY 2018 Proposed Budget Changes**

The Ballpark Revenue Fund's proposed FY 2018 gross budget is \$61,557,000, which represents a 10.1 percent decrease from its FY 2017 approved gross budget of \$68,485,000. The budget is comprised of \$49,821,000 in Enterprise and Other Funds - Dedicated Taxes and \$11,736,000 in Enterprise and Other Funds.

#### **Agency Budget Submission**

**Increase:** The proposed budget for Enterprise and Other Funds reflects an overall increase of \$198,000, which is comprised of \$99,000 to support the collection of certified revenue from ballpark lease payments and applicable income from other ballpark activities, and \$99,000 to support changes to debt service payments.

**Decrease:** The proposed Enterprise and Other Funds - Dedicated Taxes budget includes a reduction of \$7,126,000, of which \$3,563,000 aligns the budget with revised estimates for the collection of dedicated taxes related to ballpark activities, and \$3,563,000 reflects changes to debt service payments for the financial obligations associated with the construction of the District's baseball stadium.

#### **Mayor's Proposed Budget**

**No Change:** The Ballpark Revenue Fund's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Ballpark Revenue Fund's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Repayment of PILOT Financing

#### Table TY0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	<b>Proposed</b>	FY 2017
OPERATING BUDGET	\$21,888,791	\$31,113,441	\$31,188,512	0.2

Repayment of PILOT Financing is a program through which the District provides economic development project funds by borrowing against the future receipts from Payment-in-Lieu-of-Taxes (PILOT).

A PILOT payment on debt issued under the District's PILOT Act equals the amount the property owner would otherwise pay in property taxes, based on the assessed value of the property. The repayment of the borrowing against this future PILOT revenue is budgeted in this program. This borrowing is similar in concept to Tax Increment Financing, in which the District borrows against future tax receipts and uses the proceeds to spur economic development.

The agency's FY 2018 proposed budget is presented in the following tables:

# FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table TY0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

# **Table TY0-2** (dollars in thousands)

	Dollars in Thousands				Full-Time Equivalents					
	Change				Change					
	Actual .	Approved	Proposed	from Percentage		Actual Approved		Proposed from I		Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND OTHER										
FUNDS-DEDICATED										
TAXES	21,889	31,113	31,189	75	0.2	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
ENTERPRISE AND										
OTHER	21,889	31,113	31,189	75	0.2	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	21,889	31,113	31,189	75	0.2	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

## FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table TY0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table TY0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	2,146	3,861	6,369	4,359	-2,010	-31.6
80 - DEBT SERVICE	13,756	18,027	24,745	26,830	2,085	8.4
SUBTOTAL NONPERSONAL SERVICES (NPS)	15,901	21,889	31,113	31,189	75	0.2
GROSS FUNDS	15,901	21,889	31,113	31,189	75	0.2

<sup>\*</sup>Percent change is based on whole dollars.

## FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table TY0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

Table TY0-4

(dollars in thousands)

	]	Dollars in Thousands				Full-Time Equivalents		
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) REPAYMENT OF PILOT								
FINANCING								
(1100) REPAYMENT OF PILOT								
FINANCING	21,889	31,113	31,189	75	0.0	0.0	0.0	0.0
SUBTOTAL (1000) REPAYMENT OF								
PILOT FINANCING	21,889	31,113	31,189	75	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	21,889	31,113	31,189	75	0.0	0.0	0.0	0.0

<sup>(</sup>Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

Repayment of PILOT Financing operates through the following program:

**Repayment of PILOT Financing** – provides budget authority for debt service payments on debt borrowed against the following PILOT projects:

- U.S. Department of Transportation headquarters building PILOT bond proceeds supported the District's park and infrastructure improvements in the Anacostia Waterfront Initiative (AWI) area. The debt service payment in FY 2018 is estimated to be \$10,550,679;
- **Southeast Federal Center** PILOT debt issued under this program supports public infrastructure paid for by the developer of The Yards project, a multi-stage, mixed use development near the Navy Yard. The first issuance was in FY 2010 and has an estimated debt service payment of \$3,862,026 in FY 2018;
- Rhode Island Metro Plaza The Rhode Island Metro Plaza project contains new residential apartments and retail shops as well as a parking garage for the Washington Metropolitan Area Transit Authority. The debt service payment in FY 2018 is estimated to be \$494,391; and
- **Southwest Waterfront** PILOT debt issued under this project supports the multi-stage, mixed use development located in Southwest DC known as the Wharf. The debt service payment in FY 2018 will be paid from capitalized interest as well as from site specific tax levied on a portion of phase I development. The total FY 2018 debt service is \$12,814,744.

In addition, the program budget contains a contingency of \$3,466,672 if projected PILOT revenues are higher than minimum debt service and must be paid to the bond holder, or returned to the District for AWI capital projects, in accordance with bond agreements. This amount includes \$68,919 of trust account balance available for AWI capital projects. Of the total amount, an estimated \$2,446,989 is anticipated to be returned to the General Fund for Anacostia Waterfront capital projects.

#### **Program Structure Change**

Repayment of PILOT Financing has no program structure changes in the FY 2018 proposed budget.

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table TY0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

## Table TY0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2017 Approved			
Budget and FTE		31,113	0.0
Increase: To align budget with scheduled debt service payments	Repayment of Pilot	75	0.0
	Financing		
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 Agency	-		
Budget Submission		31,189	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 Mayor's			
Proposed Budget		31,189	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS-DEDICATED TAXES: FY 2018 District's			
Proposed Budget		31,189	0.0
CDOSC FOR TVA. DEBAYMENT OF BILOT FINANCING		21 100	0.0
GROSS FOR TY0 - REPAYMENT OF PILOT FINANCING		31,189	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

## **FY 2018 Proposed Budget Changes**

Repayment of PILOT Financing's proposed FY 2018 gross budget is \$31,188,512, which represents a less than 1.0 percent increase over its FY 2017 approved gross budget of \$31,113,441. The budget is comprised entirely of Enterprise and Other Funds - Dedicated Taxes.

## **Agency Budget Submission**

**Increase:** The proposed budget for FY 2018 is increased by \$75,071 to align the budget with projected dedicated revenues and scheduled debt service payments. This adjustment is primarily attributed to an increase in PILOT revenue available to pay debt service on Southeast Federal Center bonds.

## Mayor's Proposed Budget

**No Change:** Repayment of PILOT Financing's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

## **District's Proposed Budget**

**No Change:** The Repayment of PILOT Financing's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

# Not-For-Profit Hospital Corporation

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				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$0	\$132,000,000	\$128,000,000	-3.0

**Note:** Prior year actuals are not reported for the Not-For-Profit Hospital Corporation because the agency does not use the District's financial system for its actual transactions.

The mission of the Not-For-Profit Hospital Corporation (NFPHC) is dedicated to the health and well-being of individuals and communities entrusted to our care. NFPHC will be an efficient, high value, patient-focused provider of high-quality healthcare to improve the lives of District residents. We will employ innovative approaches that yield excellent experiences and will empower healthcare professionals as they work to care for our patients. We will pursue this vision through collaboration with other providers and as part of a larger District-based delivery system.

NFPHC, commonly known as United Medical Center (UMC) and United Medical Nursing Center, is an independent District instrumentality, created by legislation adopted by the Council of the District of Columbia. It provides inpatient, outpatient, psychiatric, and emergency care, and a skilled nursing facility (SNF). NFPHC is located east of the Anacostia River in the Southeast section of Washington, D.C. Its primary service market includes residents of Wards 7 and 8 and the state of Maryland's Prince George's County. Approximately 88 percent of United Medical Center's hospital admissions were paid for by the public programs Medicare or Medicaid.

NFPHC is governed by a 14-member Board of Directors, 11 of whom are voting members and three of whom are non-voting members. Six members are appointed by the Mayor and three members are appointed by the Council of the District of Columbia. The Chief Financial Officer of the District, or his or her designee, and a representative of the entity maintaining the largest collective bargaining agreement with the corporation serve as ex-officio voting members. The Chief Executive Officer and Chief Medical Officer of NFPHC and the President of the District of Columbia Hospital Association serve as non-voting ex-officio members.

The Board of Directors of NFPHC adopted a new Strategic Vision and Plan on August 2, 2013, and this Plan was approved by the Mayor and endorsed by the District Council. The Council in that endorsement urged the Board and the Executive to carry out the Plan, including recommendations from Huron Consulting, "swiftly." Five major areas within this plan of focus remain:

- Align with a partner(s) and position UMC to thrive under healthcare reform;
- Achieve financial stability;
- Recruit, deploy, and retain talented and enthusiastic personnel focused on providing excellent patient experiences;
- Achieve superior quality and patient safety outcomes; and
- Contribute to overall health within the communities that UMC serves.

The NFPHC has made several advancements with regard to financial stability and recruiting highly qualified personnel. These advancements have seen the quality measures increase over the last three years. The Hospital continues to work with local officials to align with a partner and position UMC to thrive under healthcare reform.

The agency's FY 2018 proposed budget is presented in the following tables:

## FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HW0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table HW0-2 (dollars in thousands)

		Dollar	rs in Thou	ısands		Full-Time Equivalents				
				Change		Change				
	Actual .	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change
ENTERPRISE AND										
<u>OTHER</u>										
ENTERPRISE AND										
OTHER FUNDS	0	132,000	128,000	-4,000	-3.0	0.0	0.0	0.0	0.0	N/A
TOTAL FOR										
ENTERPRISE AND										
OTHER	0	132,000	128,000	-4,000	-3.0	0.0	0.0	0.0	0.0	N/A
GROSS FUNDS	0	132,000	128,000	-4,000	-3.0	0.0	0.0	0.0	0.0	N/A

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

## FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HW0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

#### Table HW0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
50 - SUBSIDIES AND TRANSFERS	0	0	132,000	128,000	-4,000	-3.0
SUBTOTAL NONPERSONAL SERVICES (NPS)	0	0	132,000	128,000	-4,000	-3.0
GROSS FUNDS	0	0	132,000	128,000	-4,000	-3.0

<sup>\*</sup>Percent change is based on whole dollars.

## FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HW0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

#### Table HW0-4

(dollars in thousands)

	]	Dollars in T	housands		Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) NOT-FOR-PROFIT HOSPITAL								
CORPORATION								
(1001) NOT-FOR-PROFIT HOSPITAL								
CORPORATION	0	132,000	128,000	-4,000	0.0	0.0	0.0	0.0
SUBTOTAL (1000) NOT-FOR-PROFIT								
HOSPITAL CORPORATION	0	132,000	128,000	-4,000	0.0	0.0	0.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	0	132,000	128,000	-4,000	0.0	0.0	0.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

#### **Program Description**

The Not-For-Profit Hospital Corporation operates through revenues generated primarily, though not exclusively, through its Hospital patient and Skilled Nursing Facility (SNF) resident operations.

**Hospital Services** – NFPHC operates an acute care program with 234 licensed acute care beds, which provides medical, surgical, psychiatric, and obstetric care. Other hospital services include adult emergency care and outpatient and diagnostic services. Children's National Medical Center, through a lease arrangement and as a separately licensed organization, provides pediatric emergency care on the campus of NFPHC.

**Skilled Nursing Facility (SNF) Services** – With a capacity of 120 beds, the SNF provides skilled nursing services to chronically ill residents, with a significant percentage of the patients being the elderly.

## **Program Structure Change**

The Not-For-Profit Hospital Corporation has no program structure changes in the FY 2018 proposed budget.

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HW0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table HW0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		132,000	0.0
Decrease: To align budget with projected revenues	Not-For-Profit Hospital	-4,000	0.0
	Corporation	,	
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		128,000	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		128,000	0.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		128,000	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		128,000	U
GROSS FOR HW0 - NOT-FOR-PROFIT HOSPITAL CORPORATION		128,000	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Not-For-Profit Hospital Corporation's (NFPHC) proposed FY 2018 gross budget is \$128,000,000, which represents a 3.0 percent decrease from its FY 2017 approved gross budget of \$132,000,000. The budget is comprised entirely of Enterprise and Other funds.

#### **Agency Budget Submission**

**Decrease:** NFPHC's proposed FY 2018 budget is decreased by \$4,000,000 in Subsidies and Transfers to reflect the hospital's projected resources of \$128,000,000.

## **Mayor's Proposed Budget**

**No Change:** The Not-For-Profit Hospital Corporation's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

#### **District's Proposed Budget**

**No Change:** The Not-For-Profit Hospital Corporation's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.

## Health Benefit Exchange Authority

www.hbx.dc.gov

**Telephone: 202-715-7576** 

#### Table HI0-1

				% Change
	FY 2016	FY 2017	FY 2018	from
Description	Actual	Approved	Proposed	FY 2017
OPERATING BUDGET	\$48,090,508	\$34,521,266	\$28,142,740	-18.5
FTEs	60.1	92.0	92.0	0.0

The mission of the D.C. Health Benefit Exchange Authority is to implement a health care exchange program in the District of Columbia in accordance with the Patient Protection and Affordable Care Act, thereby ensuring access to quality and affordable health care to all District of Columbia residents.

## **Summary of Services**

In March of 2010, the Patient Protection and Affordable Care Act of 2010 was signed into law with the central goal of ensuring that all Americans have access to quality, affordable health care. It enabled implementation of significant health insurance reforms were implemented including the establishment of Health Benefit Exchanges nationwide. The D.C. Health Benefit Exchange Authority is a quasi-governmental agency of the District of Columbia government charged with implementing and operating the District's Health Benefit Exchange. The Health Benefit Exchange operates DC Health Link, an online marketplace for District residents and small businesses to compare private health insurance plans, learn if they are eligible for tax credits or subsidies to purchase private insurance or qualify for public health programs such as Medicaid, and enroll in a health plan that best meets their needs. The Health Benefit Exchange enables individuals and small businesses and their employees to find affordable and easier-to-understand health insurance. The District of Columbia Health Benefit Exchange Authority is now in its fourth year of operation and concluded its fourth open enrollment period for people purchasing individual insurance on January 31, 2017.

The agency's FY 2018 proposed budget is presented in the following tables:

## FY 2018 Proposed Gross Funds Operating Budget and FTEs, by Revenue Type

Table HI0-2 contains the proposed FY 2018 budget by revenue type compared to the FY 2017 approved budget. It also provides FY 2016 actual data.

Table HI0-2

(dollars in thousands)

	Dollars in Thousands							Full-Time Equivalents			
			Change				Change				
	Actual	Approved	Proposed	from 1	Percentage	Actual	Approved	Proposed	from	Percentage	
Appropriated Fund	FY 2016	FY 2017	FY 2018	FY 2017	Change*	FY 2016	FY 2017	FY 2018	FY 2017	Change	
ENTERPRISE AND											
<u>OTHER</u>											
ENTERPRISE AND OTHER											
FUNDS	48,091	34,521	28,143	-6,379	-18.5	60.1	92.0	92.0	0.0	0.0	
TOTAL FOR											
ENTERPRISE AND											
OTHER	48,091	34,521	28,143	-6,379	-18.5	60.1	92.0	92.0	0.0	0.0	
GROSS FUNDS	48,091	34,521	28,143	-6,379	-18.5	60.1	92.0	92.0	0.0	0.0	

<sup>\*</sup>Percent change is based on whole dollars.

Note: If applicable, for a breakdown of each Grant (Federal and Private), Special Purpose Revenue type and Intra-District agreement, please refer to Schedule 80 Agency Summary by Revenue Source in the FY 2018 Operating Appendices located on the Office of the Chief Financial Officer's website.

## FY 2018 Proposed Operating Budget, by Comptroller Source Group

Table HI0-3 contains the proposed FY 2018 budget at the Comptroller Source Group (object class) level compared to the FY 2017 approved budget. It also provides FY 2015 and FY 2016 actual expenditures.

Table HI0-3

(dollars in thousands)

					Change	
	Actual	Actual	Approved	Proposed	from	Percentage
Comptroller Source Group	FY 2015	FY 2016	FY 2017	FY 2018	FY 2017	Change*
11 - REGULAR PAY - CONTINUING FULL TIME	4,688	5,316	8,354	8,335	-19	-0.2
12 - REGULAR PAY - OTHER	992	1,420	1,540	1,579	39	2.5
13 - ADDITIONAL GROSS PAY	212	230	190	152	-39	-20.3
14 - FRINGE BENEFITS - CURRENT PERSONNEL	973	1,232	2,444	2,315	-129	-5.3
15 - OVERTIME PAY	111	40	0	45	45	N/A
SUBTOTAL PERSONAL SERVICES (PS)	6,976	8,238	12,528	12,426	-102	-0.8
20 - SUPPLIES AND MATERIALS	44	31	112	99	-13	-11.6
31 - TELEPHONE, TELEGRAPH, TELEGRAM, ETC.	9	238	407	442	35	8.5
32 - RENTALS - LAND AND STRUCTURES	1,033	1,116	2,016	2,893	877	43.5
35 - OCCUPANCY FIXED COSTS	0	0	0	125	125	N/A
40 - OTHER SERVICES AND CHARGES	1,923	988	2,241	625	-1,616	-72.1
41 - CONTRACTUAL SERVICES - OTHER	42,410	37,474	17,193	11,488	-5,705	-33.2
50 - SUBSIDIES AND TRANSFERS	2,267	0	0	0	0	N/A
70 - EQUIPMENT AND EQUIPMENT RENTAL	460	6	23	44	21	93.4
SUBTOTAL NONPERSONAL SERVICES (NPS)	48,145	39,853	21,993	15,716	-6,276	-28.5
GROSS FUNDS	55,122	48,091	34,521	28,143	-6,379	-18.5

<sup>\*</sup>Percent change is based on whole dollars.

## FY 2018 Proposed Operating Budget and FTEs, by Division/Program and Activity

Table HI0-4 contains the proposed FY 2018 budget by division/program and activity compared to the FY 2017 approved budget. It also provides FY 2016 actual data. For a more comprehensive explanation of divisions/programs and activities, please see the Division/Program Description section, which follows the table.

**Table HI0-4** (dollars in thousands)

-	Dollars in Thousands				Full-Time Equivalents			
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(1000) AGENCY MANAGEMENT								
(1010) PERSONNEL	293	314	246	-67	0.8	1.0	1.0	0.0
(1015) TRAINING	0	32	32	0	0.0	0.0	0.0	0.0
(1020) CONTRACTS AND								
PROCUREMENT	396	592	714	123	4.1	4.0	5.0	1.0
(1030) PROPERTY MANAGEMENT	734	1,173	1,726	553	0.0	0.0	0.0	0.0
(1040) INFORMATION TECHNOLOGY	98	123	121	-3	0.8	1.0	1.0	0.0
(1060) LEGAL SERVICES	750	833	1,181	348	2.9	4.0	6.0	2.0
(1090) PERFORMANCE MANAGEMENT	937	1,697	1,287	-410	4.5	8.0	5.0	-3.0
SUBTOTAL (1000) AGENCY								
MANAGEMENT	3,208	4,764	5,308	544	13.2	18.0	18.0	0.0
(100F) AGENCY FINANCIAL								
OPERATIONS								
(110F) BUDGET OPERATIONS	149	159	164	5	0.8	1.0	1.0	0.0
(120F) ACCOUNTING OPERATIONS	148	159	164	5	0.8	1.0	1.0	0.0
(140F) AGENCY FISCAL OFFICER	192	389	330	-59	1.6	1.0	1.0	0.0
SUBTOTAL (100F) AGENCY								
FINANCIAL OPERATIONS	489	708	659	-49	3.3	3.0	3.0	0.0
(5000) CONSUMER EDUCATION AND								
OUTREACH PROGRAM								
(5010) CONSUMER EDUC. AND								
OUTREACH SUPPORT SVC	1,939	911	1,560	649	2.5	4.0	4.0	0.0
(5020) MARKETING AND	101	411	1.61	250	1.6	1.0	1.0	0.0
COMMUNICATION	121	411	161	-250	1.6	1.0	1.0	0.0
(5040) NAVIGATORS COUNSELORS AND	1 772	(55	(52	-2	0.4	0.0	0.0	0.0
IPA	1,773	655	653	-2	0.4	0.0	0.0	0.0
SUBTOTAL (5000) CONSUMER EDUCATION AND OUTREACH								
PROGRAM	3,833	1,977	2,373	397	4.5	5.0	5.0	0.0
(7000) MARKETPLACE INNOVATION	3,033	1,777	2,373	371	7.5	3.0	3.0	0.0
POLICY AND OPS								
(7010) CONTACT CENTER	2,897	3,755	1,373	-2,381	0.8	1.0	0.0	-1.0
(7020) PLAN MANAGEMENT	999	1,526	1,642	116	3.3	3.5	3.5	0.0
(7030) ELIGIBILITY AND ENROLLMENT	2,213	2,323	2,142	-181	4.5	6.0	13.5	7.5
(7040) MEMBER SERVICES	603	1,396	885	-512	9.9	12.5	3.5	-9.0
(7050) DATA ANALYTICS AND	003	1,370	003	-312	7.7	12.3	3.3	-9.0
REPORTING	169	296	303	7	2.5	2.0	2.0	0.0
(7060) S.H.O.P OPERATIONS	2,463	2,831	2,999	168	9.0	16.0	18.5	2.5
SUBTOTAL (7000) MARKETPLACE	2,703	2,031	2,777	100	7.0	10.0	10.5	2.3
INNOVATION POLICY AND OPS	9,344	12,127	9,344	-2,783	30.0	41.0	41.0	0.0
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#### Table HI0-4

(dollars in thousands)

	Dollars in Thousands			Full-Time Equivalents				
				Change				Change
	Actual	Approved	Proposed	from	Actual	Approved	Proposed	from
Division/Program and Activity	FY 2016	FY 2017	FY 2018	FY 2017	FY 2016	FY 2017	FY 2018	FY 2017
(8000) IT RELATED OPERATIONS								
(8010) IT RELATED OPERATIONS	31,216	14,945	10,458	-4,487	9.0	25.0	25.0	0.0
SUBTOTAL (8000) IT RELATED								
OPERATIONS	31,216	14,945	10,458	-4,487	9.0	25.0	25.0	0.0
TOTAL PROPOSED								
OPERATING BUDGET	48,091	34,521	28,143	-6,379	60.1	92.0	92.0	0.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

**Note:** For more detailed information regarding the proposed funding for the activities within this agency's programs, please see **Schedule 30-PBB Program Summary by Activity** in the **FY 2018 Operating Appendices** located on the Office of the Chief Financial Officer's website. "No Activity Assigned" indicates budget or actuals that are recorded at the division/program level.

## **Program Description**

The Health Benefit Exchange Authority operates through the following 5 programs:

**Consumer Education and Outreach** – educates and informs District residents, small business owners, and small business employees about health coverage options available through DC Health Link by organizing special events, participating in sponsored activities, conducting educational seminars, partnering with other District agencies and organizations as well as conducting intensive outreach through all of these methods.

This program contains the following 3 activities:

- Consumer Education and Outreach Support Services educates District residents, small business owners and small business employees about health coverage options available through DC Health Link by organizing special events, participating in outside events, conducting educational seminars, partnering with other District agencies and organizations, and conducting intensive outreach through all of these methods;
- Marketing and Communication provides support and awareness for DC Health Link through development of an earned media plan, printed materials for distribution, paid media campaigns that may include outdoor advertising, broadcast, newspapers and other publications, digital, and social media avenues; and
- Navigators, Counselors, and In-Person Assisters (IPA) required for state-based marketplaces and is a condition for certification as a state-based marketplace. Navigators, Certified Application Counselors, and In-Person Assisters provide people one-on-one help with enrollment.

Marketplace Innovation Policy and Operations – performs functions required of all state-based marketplaces, including plan management eligibility determinations, and certification of qualified health and dental plans, as well as to ensure the efficient operation of an online insurance marketplace where individuals, families, small businesses, and their employees can shop and enroll in health insurance.

This program contains the following 6 activities:

• Contact Center – required for state-based marketplaces and is a condition for certification as a state-based marketplace. Contact center takes calls to assist consumers with DC Health Link questions and on-line applications. Processes paper applications and provides information for escalated cases to the HBX and Economic Security Administration (ESA);

- Plan Management required for state-based marketplaces and is a condition for certification as a state-based marketplace. Working in conjunction with local and federal regulatory bodies, establishes and oversees the process to certify, recertify, and decertify Qualified Health Plans and Qualified Dental Plans available through DC Health Link. Also manages enrollment issues with Qualified Health Plan and Qualified Dental Plan carriers including the coordination of all Electronic Data Interchange (EDI)-related transactions to and from DC Health Link;
- Eligibility and Enrollment required for state-based marketplaces and is a condition for certification as a state-based marketplace. With the support of IT, designs and manages the eligibility and enrollment process through a seamless, web-based application to determine individual and family member eligibility for Medicaid and/or advanced premium tax credits and to enable individuals and families to enroll in qualified health plans and qualified dental plans available through DC Health Link, manages and facilitates a legally required consumer appeals process; and, as required by federal law, provides tax reporting information to consumers and the IRS;
- Member Services responsible for core customer service responsibilities essential to successful Exchange operations and evaluated as part of the state-based marketplace certification process. Researches complex customer service problems and works with multiple stakeholders to resolve those issues. Provides assistance to consumers with complex circumstances and to those needing extra help navigating the DC Health Link online marketplace, resolving any technical difficulties a customer may experience, ensuring that changes to eligibility and enrollment information are quickly updated and processed, enabling consumers to conduct certain services (such as address changes, reporting of life events, or special enrollment period transactions) over the phone, and resolving all escalated cases from the Contact Center and other sources;
- Data Analytics and Reporting responsible for the development and implementation of federally required data reporting requirements and consumer-related surveys. This team manages the end-to-end process of developing functionality for electronic federal data reporting as well as the creation and dissemination of required IRS 1095A forms for tax reporting purposes. Develops consumer-related surveys around enrollment and satisfaction with DC Health Link; and
- S.H.O.P. Operations required for state-based marketplaces and is a condition for certification as a state-based marketplace. Develops, operates and manages DC Health Link's Small Business Health Options Program (SHOP). The SHOP facilitates enrollment into qualified health plans for employees of small businesses that purchase coverage through DC Health Link. This team manages that process from end-to-end, designs system improvements, and troubleshoots systems issues to ensure effective operation of the SHOP Marketplace. Works with IT on design, manages broker relationships, training, certification, and cases. Conducts outreach and works with the small business community.

IT Related Operations – provides critical development, maintenance and support for DC Health Link. The work includes providing operations and maintenance of both HBX-only systems and shared systems with Medicaid, managing the team of consultants that develop functionality for DC Health Link, and managing the EDI Operations team that oversees information transmitted between carriers and DC Health Link.

**Agency Management** – provides for administrative support and the required tools to achieve operational and programmatic results. This program is standard for all agencies using performance-based budgeting.

**Agency Financial Operations** – provides comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained. This program is standard for all agencies using performance-based budgeting.

#### **Program Structure Change**

The Health Benefit Exchange Authority has no program structure changes in the FY 2018 proposed budget.

## FY 2017 Approved Budget to FY 2018 Proposed Budget, by Revenue Type

Table HI0-5 itemizes the changes by revenue type between the FY 2017 approved budget and the FY 2018 proposed budget. For a more comprehensive explanation of changes, please see the FY 2018 Proposed Budget Changes section, which follows the table.

#### Table HI0-5

(dollars in thousands)

DESCRIPTION	DIVISION/PROGRAM	BUDGET	FTE
ENTERPRISE AND OTHER FUNDS: FY 2017 Approved Budget and FTE		34,521	92.0
Increase: To align Fixed Costs with proposed estimates	Multiple Programs	1,036	0.0
Increase: To align resources with operational spending goals	Multiple Programs	273	0.0
Decrease: To align personal services and Fringe Benefits with projected costs	Multiple Programs	-102	0.0
Decrease: To realize programmatic cost savings in nonpersonal services	Marketplace Innovation	-3,240	0.0
	Policy and Ops		
Decrease: To realize programmatic cost savings in nonpersonal services	IT Related Operations	-4,346	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Agency Budget Submission		28,143	92.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 Mayor's Proposed Budget		28,143	92.0
No Change		0	0.0
ENTERPRISE AND OTHER FUNDS: FY 2018 District's Proposed Budget		28,143	92.0
GROSS FOR HI0 - D.C. HEALTH BENEFIT EXCHANGE AUTHORITY		28,143	92.0

(Change is calculated by whole numbers and numbers may not add up due to rounding)

#### **FY 2018 Proposed Budget Changes**

The Health Benefit Exchange Authority's proposed FY 2018 gross budget is \$28,142,740, which represents an 18.5 percent decrease from its FY 2017 approved gross budget of \$34,521,266. The budget is comprised entirely of Enterprise and Other funds.

#### **Agency Budget Submission**

The Health Benefit Exchange (the Exchange) supports the primary goals of the Affordable Care Act, which was signed into law in March of 2010. DC Health Link opened for business on October 1, 2013. From the opening to March 14, 2017, the Exchange has served 311,623 people: 43,177 District residents have enrolled in private health insurance; 80,552 people (including Congress) have enrolled through the small business marketplace; and 187,894 people have been found eligible for Medicaid. The Exchange has a screening process as undocumented persons are not eligible to purchase health plans through the Exchange. To continue to expand health coverage in the District, the Exchange proposed the following adjustments to the FY 2018 operating budget:

**Increase:** The Exchange's proposed budget includes a net increase of \$1,036,140 due to Fixed Costs estimates from the Department of General Services. This amount is comprised of increases of \$876,740 in Rent; \$124,622 in Occupancy; and \$34,778 in Telecommunication costs. An additional increase of \$273,081 across multiple programs will primarily be used to support outreach activities.

**Decrease:** The total personal services costs to maintain the current Full-Time Equivalents (FTEs) are estimated to decrease by \$102,245, and includes the movement of 1.0 FTE from Continuing Full-Time to Temporary Full-Time. A reduction of \$3,239,881 from the Marketplace Innovation Policy and Operations program to right-size Call Center Operations; transitioning some activities to Maximus, which

has the knowledge to match assets with new processes and technology that can improve operations; and streamlining eligibility and appeals services. These reductions will not adversely impact the level of service in the agency, but brings the proposed budget in line with anticipated expenditures. An additional reduction of \$4,345,621 from the IT Related Operations program includes reductions for IT Consultants and software contracts.

## **Mayor's Proposed Budget**

**No Change:** The Health Benefit Exchange Authority's budget proposal reflects no change from the agency budget submission to the Mayor's proposed budget.

## **District's Proposed Budget**

**No Change:** The D.C. Health Benefit Exchange Authority's budget proposal reflects no change from the Mayor's proposed budget to the District's proposed budget.