

FY 2014

[LANGUAGE ACCESS AGENCY DIRECTORY]

This form contains a listing of each Language Access Coordinator who represents one of the thirty-four (34) agencies presently identified by name in the DC Language Access Act of 2004 (“LAA”) and its regulations as a “covered entity with major public contact,” as well as a listing of the Language Access Consultative Agencies. If you have specific questions, feedback or concerns for a particular agency regarding their implementation of the LAA and resources they have available, please feel free to contact the agency’s Coordinator. Feel free to also contact the Language Access Program at OHR if you have any questions regarding “language access” in the District of Columbia or regarding a particular District agency. The Program can be reached at (202) 727-4559.

Rev. 4/2014

COVERED ENTITIES WITH MAJOR PUBLIC CONTACT

| | Agency | Coordinator | Contact Information |
|-------------|---|---|--|
| abra | Alcoholic Beverage Regulation Administration Fred Moosally, Director | Jackie Richardson <i>Operations Manager</i> | 2000 14 th St., NW Suite 400 South Washington, DC 20009 Jackie.Richardson@dc.gov (202) 442-4446 |
| cfsa | Child and Family Services Agency Brenda Donald, Director | Keisha Hawkins, Ed.D. <i>Administrative Operations Manager</i> | 200 I St., SE Washington, DC 20003 keisha.hawkins2@dc.gov (202) 442-6012 |
| doh | Department of Health Joxel Garcia,, M.D., M.P.H, Director | Ivan Torres <i>Language Access Coordinator</i> | 899 North Capitol St. NE Room 512 Washington, DC 20002 ivan.torres@dc.gov office: (202) 442-9412 mobile: (202) 641-3065 |
| dhs | Department of Human Services David Berns, Director | Jaime Holguin <i>Special Emphasis Program Coordinator</i> | 64 New York Ave. NE 6 th Floor Washington, DC 20002 jaime.holguin@dc.gov (202) 671-4731 |
| does | Department of Employment Services F. Thomas Luparello, Interim Director | Christina Tucker <i>Director of Strategic Communications</i> | 4058 Minnesota Ave. NE Washington, DC 20019 christina.tucker@dc.gov office: (202) 671-1163 mobile: (202) 607-0542 |
| dcps | DC Public Schools Kaya Henderson, Chancellor | Elba Garcia <i>Office of Bilingual Education Director</i> | Garrison Elementary 1200 S St. NW Washington, DC 20009 elba.garcia@dc.gov office: (202) 671-0750 Desk: (202) 671-0757 |
| dhcd | Department of Housing and Community Development Michael Kelly, Director | Sonia Gutierrez <i>Fair Housing Program Coordinator</i> Marcus Williams <i>PIO/Communications Director</i> | 1800 MLK, Jr. Ave. SE Suite 253 Washington, DC 20020 soniap.gutierrez@dc.gov (202) 442-7238 Marcus.williams@dc.gov (202)442-7253 |

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| dbh | Department of Behavioral Health Stephen Baron, Director | Jonathan Ward Mary Campbell | 35 K St. NE (2 nd Floor) Washington, DC 20002 | jonathan.ward@dc.gov 202.673.9302 Mary.campbell@dc.gov 202.673.7690 |
| dmv | Department of Motor Vehicles Lucinda Babers, Director | Eric Brock <i>Training Specialist</i> | 95 M St. SW Washington, DC 20009 | eric.brock@dc.gov (202) 729-7044 |
| dcra | Department of Consumer and Regulatory Affairs Nicholas Majett, Director | Juva Hepburn <i>Program Manager/ACO</i> | 1100 4 th St. SW Washington, DC 20024 | juva.hepburn@dc.gov (202) 442-4307 |
| dcpl | DC Public Libraries Richard Reyes-Gavilan, Executive Director | <i>Gary Romero</i> Executive Officer for DCPL | 901 G St. NW Suite 400 Washington, DC 20001 | gary.romero@dc.gov (202) 727-9907 |
| dchr | DC Human Resources Shawn Stokes, Director | Anna Diaz <i>Program Analyst</i> | 441 4 th St. NW Suite 330 South Washington, DC 20001 | anna.diaz@dc.gov (202) 727-0215 |
| dpr | Department of Parks and Recreation Dr. Sharia Shanklin, Interim Director | Leo Albornoz <i>Language Access Coordinator</i> | 1250 U St., NW 2 nd Floor, Washington, DC 2009 | leo.albornoz@dc.gov (202) 671-2323 (Direct) (202) 714-4712 (Cell) |
| doc | Department of Corrections Thomas Faust, Director | Darby Baham <i>Language Access Coordinator</i> | 2000 14 th St. NW #7 Washington, DC 20001 | darby.baham@dc.gov (202) 671-2816 |
| dpw | Department of Public Works William Howland, Director | Nancee Lyons <i>Public Affairs Specialist</i> <i>Justin Inga (backup coordinator)</i> | 2000 14 th St. NW 6 th Floor Washington, DC 20009 | nancee.lyons@dc.gov (202) 671-2637 202 576 9280 (Justin) |
| | DC Housing Authority Adrienne Todman, Director | Imhotep A. Newsome Interim Supervisor, Customer Call Center | 1133 North Capitol St. NE Washington, DC 20002 | inewsome@dchousing.org office: (202) 535 1643 mobile: (202) 595-5023 |

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| dds | Department of Disability Services Laura Nuss, Director | Tonya Poindexter <i>Executive Assistant</i> | 1125 15 th St. NW (4 th Floor) Washington, DC 20005 | tonya.poindexter2@dc.gov office: (202) 730-1583 mobile: (202) 738-2605 |
| ddot | Department of Transportation Terry Bellamy, Director | Lisa Gregory <i>Chief, Office of Civil Rights, Office of the Director</i> | 55 M St. SE, 3 rd Floor Washington, DC 20003 | lisa.gregory@dc.gov (202) 671-2628 |
| ddoe | Department of Environment Keith Anderson, Director | Cheryl Randall-Thomas <i>Customer Service Coordinator</i> | 1200 First St. NE (7 th Floor) Washington, DC 20002 | cheryl.randall-thomas@dc.gov (202) 654-6016 |
| dclcb | DC Lottery and Charitable Games Control Board Buddy Roogow, Director | Terri Addison <i>Customer Service Specialist</i> | 2101 MLK, Jr. Ave. SE Washington, DC 20020 | terri.addison@dc.gov (202) 645-8097 |
| dslbd | Department of Small and Local Business Development Robert Summers, Director | Gabrielle Richards <i>Administrative Officer</i> | 441 4 th St. NW Suite 850N Washington, DC 20001 | gabrielle.richards@dc.gov (202) 727-3900 (202) 578-1725 [cell] |
| fems | Fire and Emergency Management Services Kenneth Ellerbe, Fire Chief | | 1923 Vermont Ave. NW Washington, DC 20001 | |
| hsema | Homeland Security and Emergency Management Agency Chris Geldart, Director | Kim McCall <i>Emergency Planning Specialist</i> | 2720 MLK, Jr. Ave. SE Washington, DC 20032 | kim.mccall@dc.gov (202) 481-3015 |
| mpd | Metropolitan Police Department Cathy Lanier, Chief of Police | Edward Delgado <i>Language Access Coordinator</i> | 801 Shepherd St. NW Washington, DC 20011 | edward.delgado@dc.gov office: (202) 576-6600 mobile: (202) 276-7170 |
| oa | Office on Aging John Thompson, Director | Darrell Jackson, <i>Community Outreach Specialist</i> Vadonia Mallory, <i>Customer Community Relations Specialist</i> Felicia Cowser, <i>Program Analyst / Options Counselor</i> | 500 K St. NE Washington, DC 20002 | darrell.jacksonjr@dc.gov (202) 727-8371 vadonia.mallory@dc.gov (202) 724-5626 felicia.cowser@dc.gov 202.535.1272 |

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| ohr | Office of Human Rights Monica Palacio, Director | Winta Teferi <i>Language Access Program Interim Director</i> | 441 4 th St. NW Suite 570 North Washington, DC 20001 | winta.teferi@dc.gov office: (202) 727-3942 |
| op | Office of Planning Rosalynn Hughey, Interim Director | Edward Giefer <i>Associate Director</i> | 1100 4 th St. SW Suite E 650 Washington, DC 20024 | edward.giefer@dc.gov (202) 442-7629 |
| ocp | Office of Contracting and Procurement James Staton, Chief Procurement Officer | Joan Hummons <i>Manager, Customer Contact Center</i> | 441 4 th St. NW Suite 700 South Washington, DC 20001 | joan.hummons@dc.gov (202) 724-3969 |
| opc | Office of the People's Counsel Sandra Mattavous-Frye, People's Counsel | Barbara Burton <i>Asst. People's Counsel</i> | 1133 15 th St. NW Suite 500 Washington, DC 20005 | bburton@opc-dc.gov (202) 261-1437 |
| otr | Office of Tax and Revenue Jeffrey S. DeWitt, Chief Financial Officer | Ramón Pérez-Goizueta Deputy Director, Customer Service Administration | 1101 4 th St. SW Washington, DC 20024 | ramon.perez-goizueta@dc.gov (202) 442-6384 |
| ouc | Office of Unified Communications Jennifer Greene, Director | Yvonne McManus <i>Administrative Officer</i> | 2720 MLK, Jr. Ave. SE Washington, DC 20032 | yvonne.mcmanus@dc.gov (202) 724-7082 |
| osse | Office of the State Superintendent for Education Hosanna Mahaley, Superintendent | Tanya Mackall <i>Management Analyst</i> | 810 First St. NE (9 th Floor) Washington, DC 20002 | tanya.mackall@dc.gov (202) 741-1887 |
| ota | Office of the Tenant Advocate Johanna Shreve, Director | Hicham Mokhtari <i>Program Support Assistant</i> | 2101 MLK, Jr. Ave. SE Washington, DC 20020 | hicham.mokhtari@dc.gov (202) 719-6561 |
| OZ | Office of Zoning Sara Bardin, Director | Zelalem Hill <i>Administrative Coordinator</i> | 441 4 th Street, NW (2 nd Floor) Washington, DC 20001 | zelalem.hill@dc.gov (202)727-0312 |

LANGUAGE ACCESS CONSULTATIVE AGENCIES

| | Agency | Coordinator | Contact Information |
|--------------|--|---|--|
| oaa | Office on African Affairs Ngozi Nmezi, Director | Heran Sereke-Brhan Deputy Director | 2000 14 th St., NW (4th Floor) Washington, DC 20009 Heran.sereke-brhan@dc.gov 202.724.7670 |
| oapia | Office on Asian and Pacific Islander Affairs Soohyun "Julie" Koo, Director | Neel Saxena <i>Grant Manager/Program Coordinator</i> | 441 4 th St. NW Ste. 721 North Washington, DC 20001 neel.saxena@dc.gov (202) 727-0729 |
| ola | Office on Latino Affairs Roxanna Olivas, Director | Cecilia Castillo <i>Language Access and Advocacy Coordinator</i> | 2000 14 th St. NW Suite 206 Washington, DC 20009 cecilia.castillo@dc.gov (202) 671-2824 |